

COMODO
Creating Trust Online®



Comodo Accounts Manager

Software Version 0.5

User Guide

Guide Version 0.5.052719

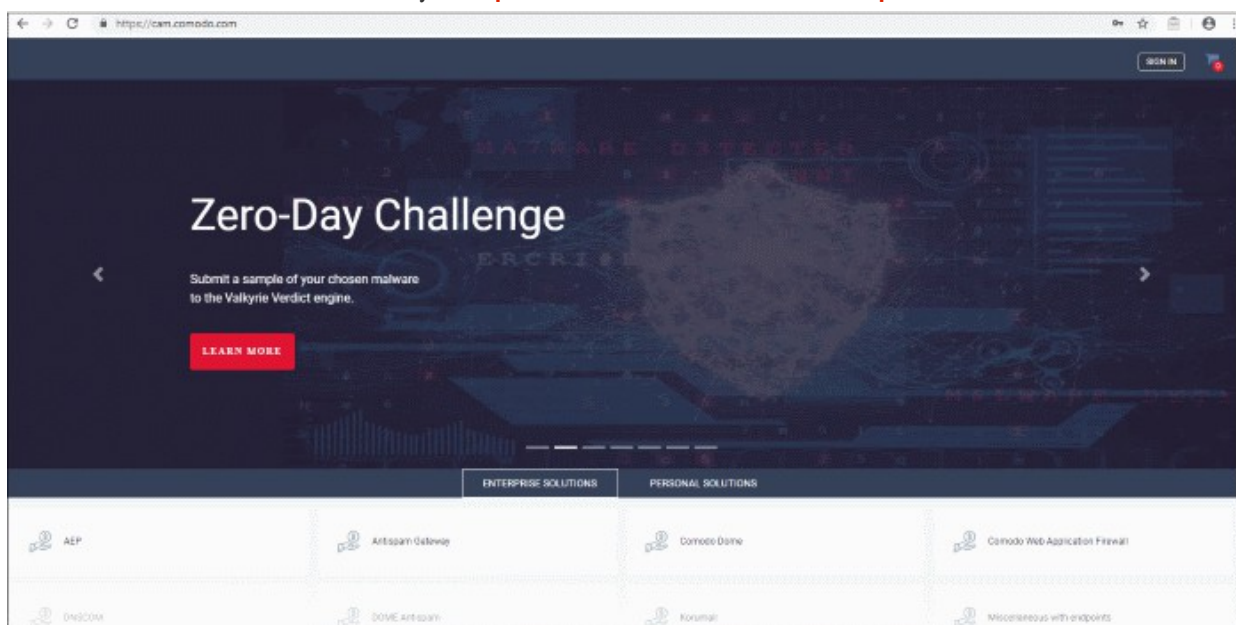
Comodo Security Solutions
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1. Introduction to Comodo Accounts Manager

- Comodo Accounts Manager (CAM) lets you manage licenses and payments for your Comodo products.
- You can log into CAM at <https://cam.comodo.com/>
- You can create a CAM account using any of the following methods:
 - Create a **Comodo One / ITarian** account (login to CAM account using the C1 / ITarian credentials)
 - Purchase a Comodo product at <https://accounts.comodo.com/account/signup> (login to CAM account at using credentials created during sign-up for your product)
 - Create an account directly at <https://accounts.comodo.com/> or <https://cam.comodo.com/>



Click the following links for more information:

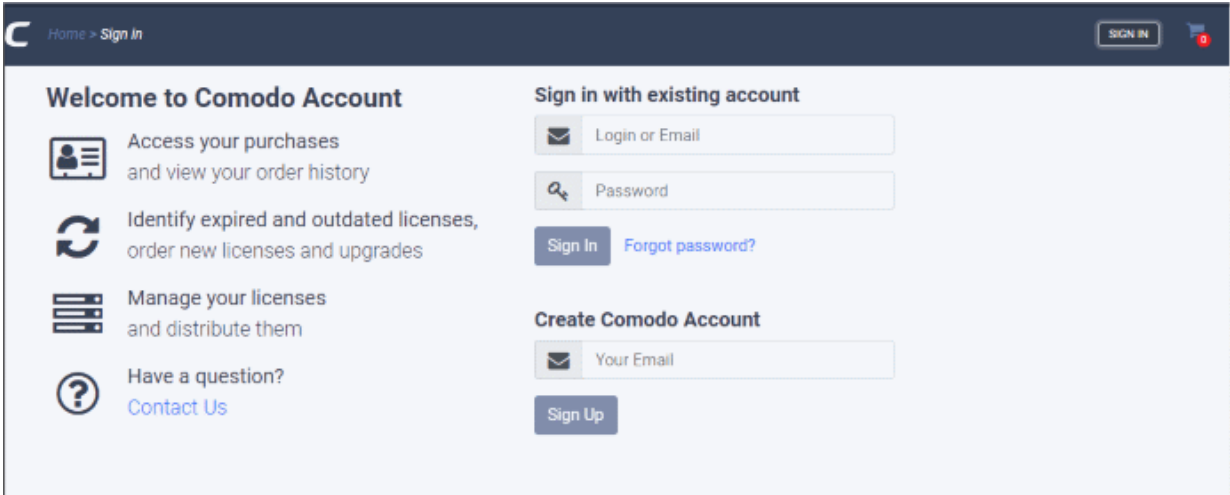
- [Introduction to Comodo Accounts Manager](#)
- [Sign up for a CAM Account](#)
 - [Log-in to your CAM Account](#)
- [The Main Interface](#)
- [Manage your Account](#)
 - [Update your Account Details](#)
 - [Change your Passsword](#)
 - [Change Lock Out Time](#)
 - [Change your Email / Billing Addresses](#)
 - [Request Parent](#)
- [Switch to Old CAM Interface](#)
- [Purchase Comodo Products](#)
- [View your Orders](#)
- [View your Subscription History](#)

- [Manage your Credit Cards](#)
- [Become a Comodo Reseller](#)
- [Comodo Support](#)
- [Contact Us](#)
- [Logout of CAM](#)

2. Sign up for a CAM Account

The following tutorial explains how to sign up for a CAM account. This simple procedure is completed in just a few steps.

- Visit <https://cam.comodo.com/>
- Click 'Sign In' at top-right to open the login page:



The screenshot shows the 'Sign In' page of the Comodo Accounts Manager. The page has a dark blue header with the Comodo logo and a 'SIGN IN' button. Below the header, there are three main sections: 'Welcome to Comodo Account', 'Sign in with existing account', and 'Create Comodo Account'. The 'Welcome to Comodo Account' section lists four options: 'Access your purchases and view your order history', 'Identify expired and outdated licenses, order new licenses and upgrades', 'Manage your licenses and distribute them', and 'Have a question? Contact Us'. The 'Sign in with existing account' section has two input fields: 'Login or Email' and 'Password', followed by a 'Sign In' button and a 'Forgot password?' link. The 'Create Comodo Account' section has one input field: 'Your Email', followed by a 'Sign Up' button.

- Enter your email address under 'Create Comodo Account'
- The email you enter here will become your CAM username. The account confirmation mail is also sent to this address.
- Click 'Sign Up' to open the account details form:

Home > Account SIGN IN

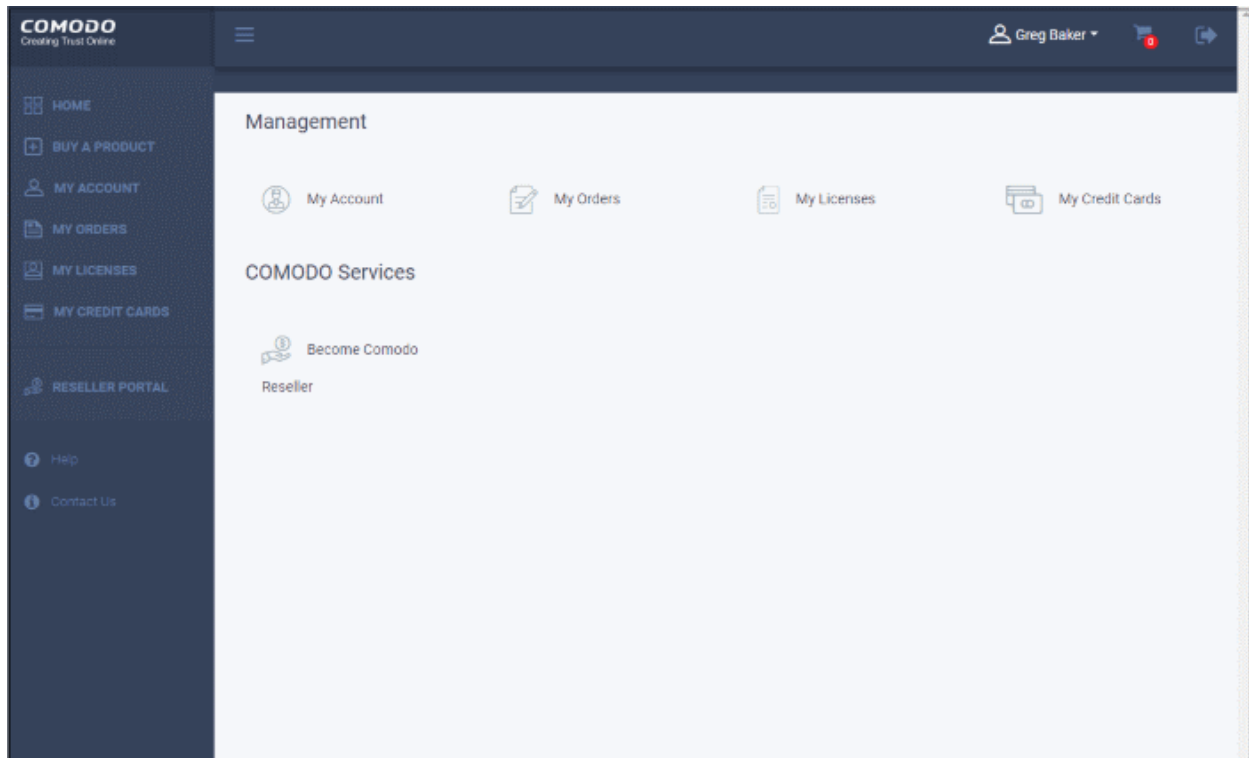
New Comodo Account

Details	Contact Information
<p>Email gregb8539@gmail.com</p> <p>Password <input type="text"/></p> <p>Confirm Password <input type="text"/></p> <p>First Name <input type="text"/></p> <p>Last Name <input type="text"/></p>	<p>Country United States</p> <p>State -Unknown-</p> <p>City <input type="text"/></p> <p>Street Address <input type="text"/></p> <p>Postal Code <input type="text"/></p>

Create

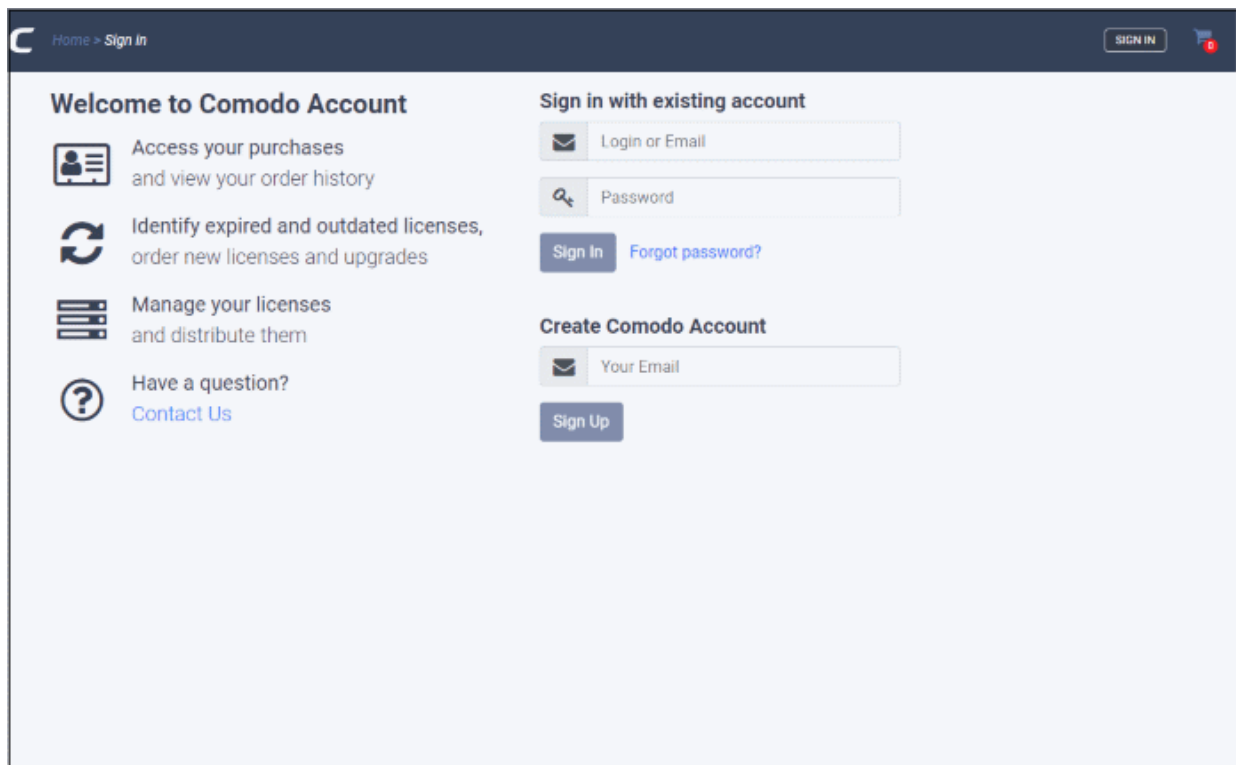
- **Details**
 - **Email** – This is auto-populated from the previous step
 - **Passwords** – Create a login password and confirm it in the next field.
 - **First Name** – Enter your given name
 - **Last Name** – Enter your surname
- **Contact Information**
 - **Country** – Select your nation from the drop-down
 - **State** – Select your region from the drop-down (applies only if you select United States as the country)
 - **City** – Enter the name of your city of residence.
 - **Street Address** – Provide your street details.
 - **Postal Code** – Enter your zip or post code
- Click 'Create'

That's it. Your CAM account is created and the home screen opens:

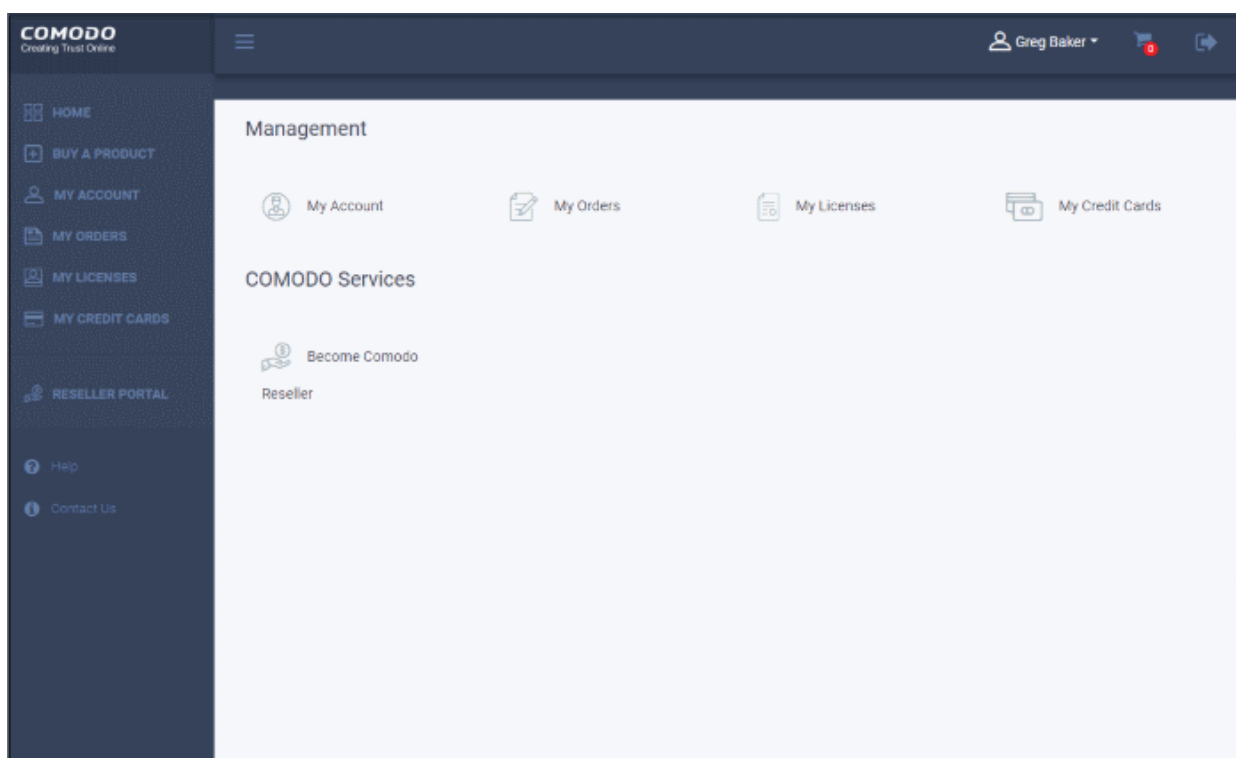


2.1. Log-in to your CAM Account

- Visit <https://cam.comodo.com/>
- Click 'Sign In' at top-right to open the login page.
- Enter your username and password under 'Sign in with existing account':

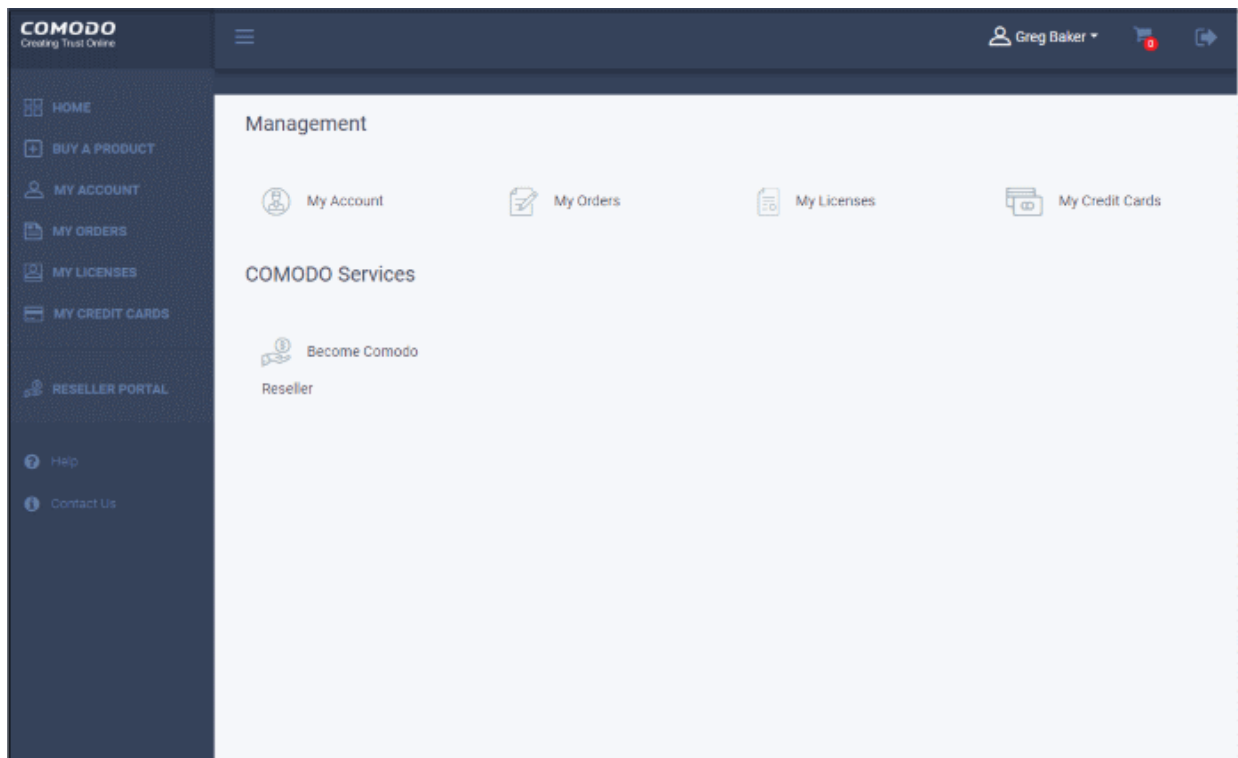


The management interface opens after successful login:



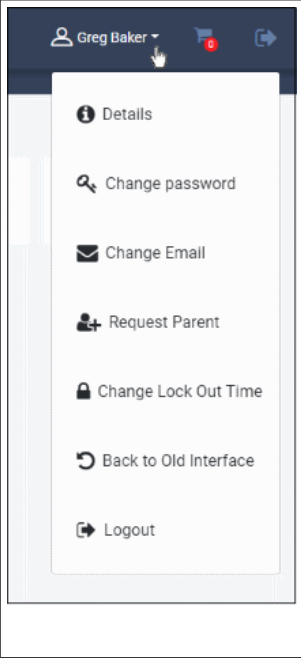


3. The Main Interface

Click the hamburger icon at top-left to open the main menu: 



- **Home** – Returns you to the main CAM management page.
- **Buy a Product** – Purchase Comodo enterprise and consumer solutions. See '[Purchase Comodo Products](#)'.
- **My Account** – Update your account information. See '[Update your Account Details](#)'
- **My Orders** – Manage your payments, view order detail and configure automatic renewals. See '[Manage your Orders](#)'
- **My Licenses** – View your subscription history. See '[View your Subscription History](#)'
- **My Credit Cards** – Add or remove payment cards from CAM. See '[Manage your Credit Cards](#)'
- **Reseller Portal** – Sign up to the Comodo partner program. See '[Become a Comodo Reseller](#)'
- **Help** – Opens the support page where you can submit a ticket, access the knowledgebase and more. See '[Comodo Support](#)'
- **Contact Us** – Get in touch with Comodo. See '[Contact Us](#)'

Click your username at top-right to access the following options:

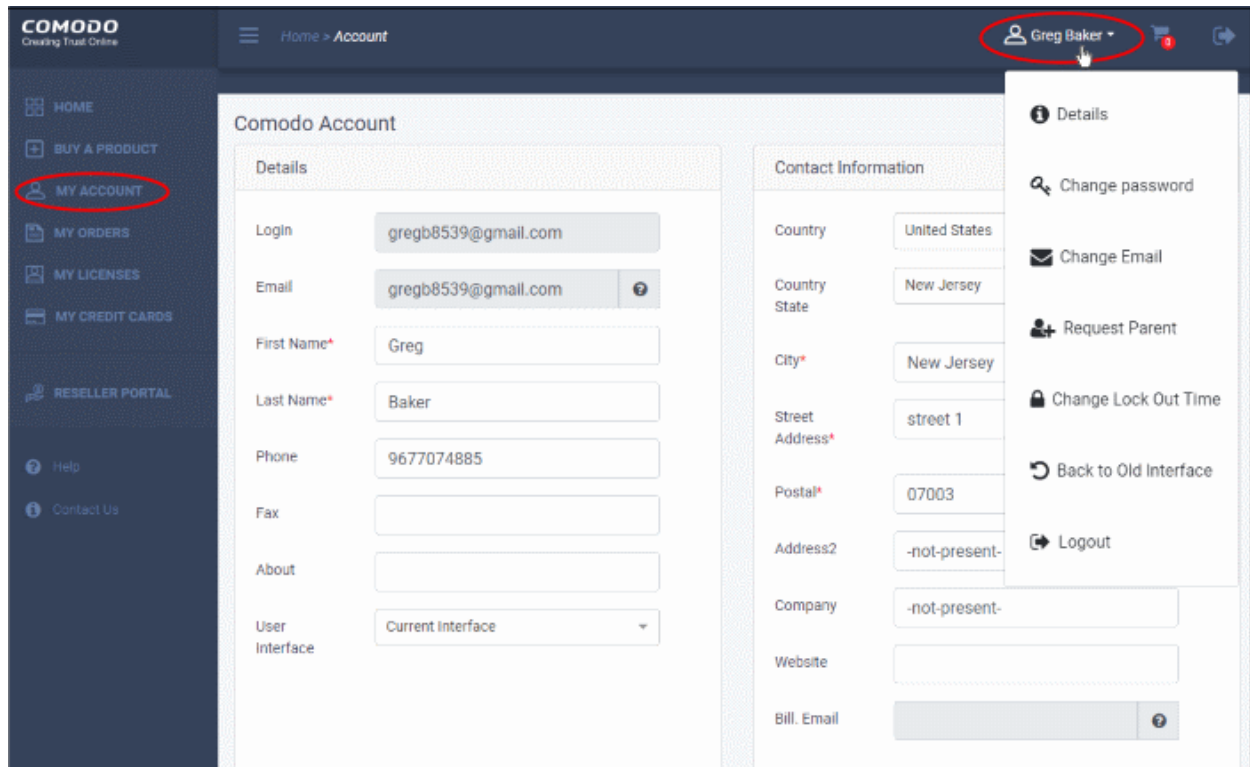
	<ul style="list-style-type: none"> • Details – Update your account information • Change Password – Configure a new password • Change Email – Update your email and billing details • Request Parent – Configure parent user • Change Lock Out Time – Configure account access times • Back to Old Interface – Switch to the old CAM interface • Logout – Sign out of CAM
	<p>Shopping cart. The number shows how many products you have in your basket. See 'Purchase Comodo Products' for more details.</p>
	<p>Log out of CAM</p>

The details in the main pane next to the left menu changes according to the selected menu. For example, if you select "Buy a Product", the main pane will display the list of Comodo products for you to view and subscribe.

4. Manage your Account

The account section lets you change your password, contact information, and more.

- Click 'My Account' in the left-menu, or 'Details' in the username menu:



You can also access this from the home page.

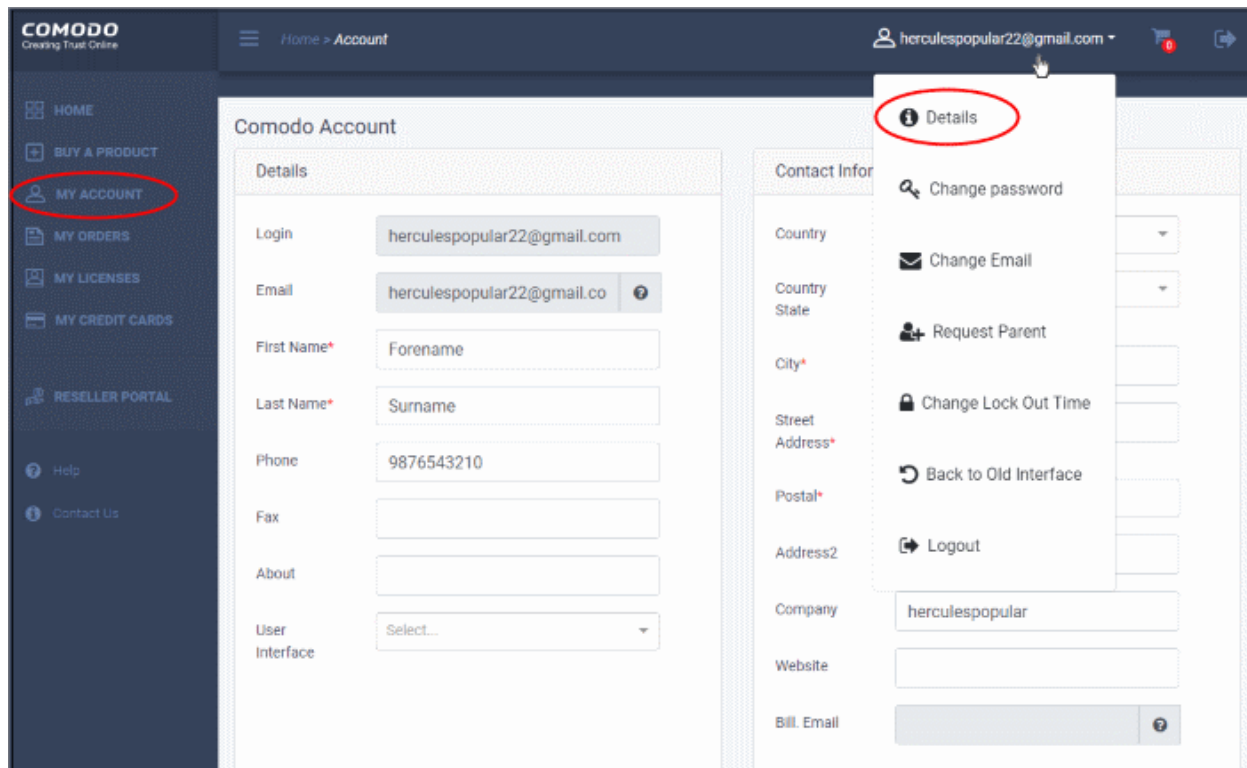
Click the following links for help with each area:

- [Update your Account Details](#)
- [Change your Password](#)
- [Change Lock Out Time](#)
- [Change your Email / Billing Addresses](#)
- [Request Parent User](#)

4.1. Update your Account Details

The account details area lets you modify the account information you provided at sign up.

- Click 'My Account' in the left-menu, or 'Details' in the username menu:



You can update the following items:

Personal details

- **Login** - Your username. This cannot be modified
- **Email** – The address to which CAM will send account and product emails. Opens the **change email** screen
- **First Name** – Your forename
- **Last Name** – Your surname
- **Phone** – Your contact number
- **Fax** – Fax number
- **About** – User's description for example, 'Company Account', 'Personal Account'
- **User Interface** – Choose whether you want to use the new or previous CAM interface. Your preference is applied at next login.

Contact information

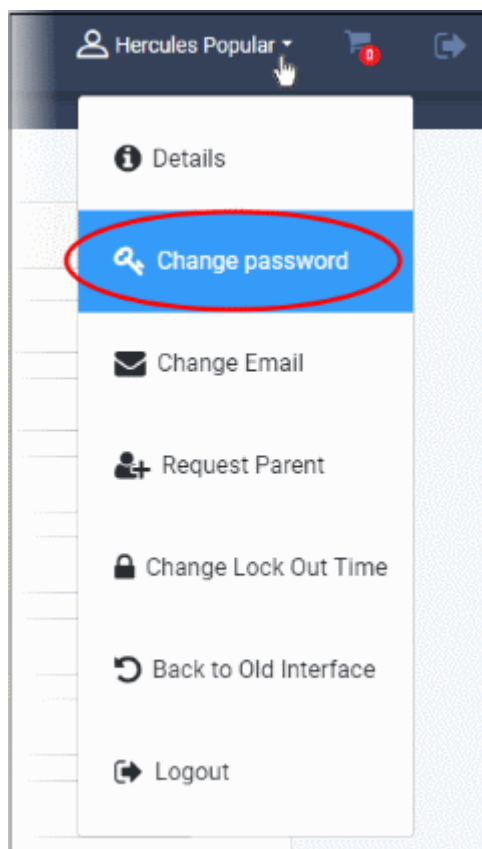
- **Country** – Your nation of residence
- **Country State** – The state in which you currently reside. Only applies to the United States.
- **City** – Your city of residence.
- **Street Address** – Your street name and number.
- **Postal** – Your zip or post code
- **Address 2** – Enter secondary street details. For example, your apartment number or office suite.
- **Company** – The name of your organization.
- **Website** – Your customer-facing website

- **Bill Email** – The address to which we will send finance-related emails such as invoices. This address will not receive system emails. Opens the **change email** screen.
- Click 'Update' to save your changes

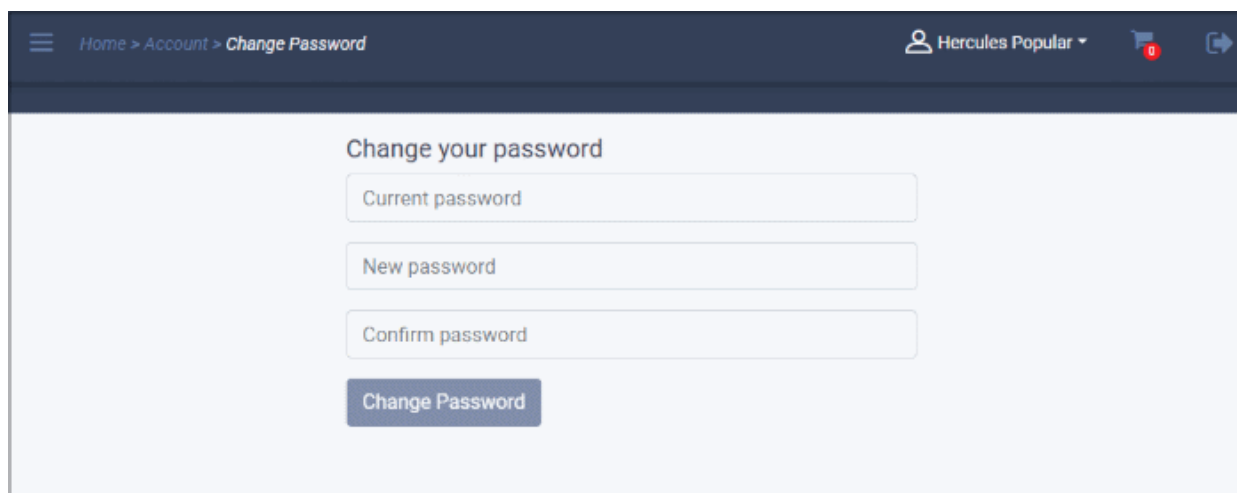
4.2. Change your Password

This area lets you change the secret phrase or string you use to access your account.

- Click 'Change password' in the username menu:



The change password screen opens:

A screenshot of the 'Change Password' screen. The breadcrumb navigation at the top reads 'Home > Account > Change Password'. The main heading is 'Change your password'. Below the heading are three input fields: 'Current password', 'New password', and 'Confirm password'. At the bottom of the form is a blue button labeled 'Change Password'.

- **Current password** – Enter your existing password
- **New passwords** – Enter your new password and confirm it in the next field
- Click 'Change Password'

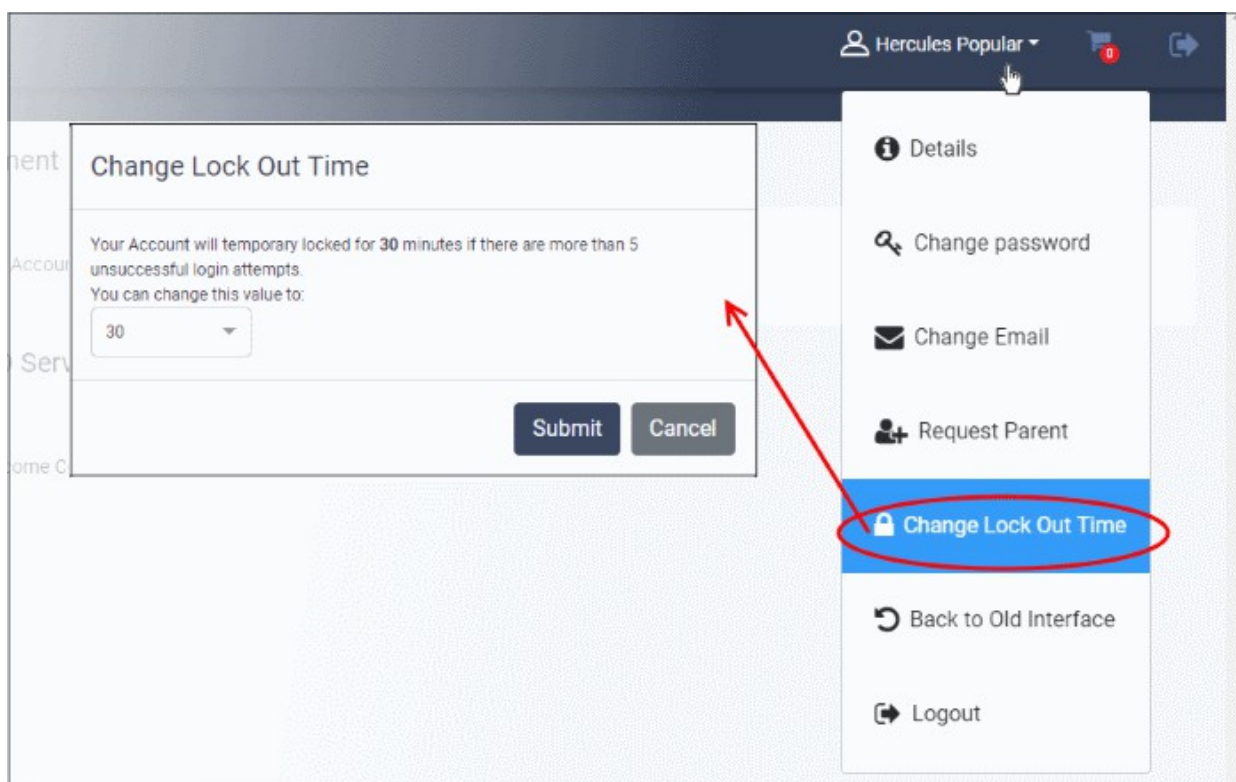
Your access password is now changed. You need to enter your new password to login from now onward.

4.3. Change Lock Out Time

- Comodo will temporarily disable access to your account if there are more than 5 unsuccessful login attempts.
- You can decide for how long access is disabled. Default = 30 minutes.

Configure lock out time

- Click 'Change Lock Out Time' in the username menu:

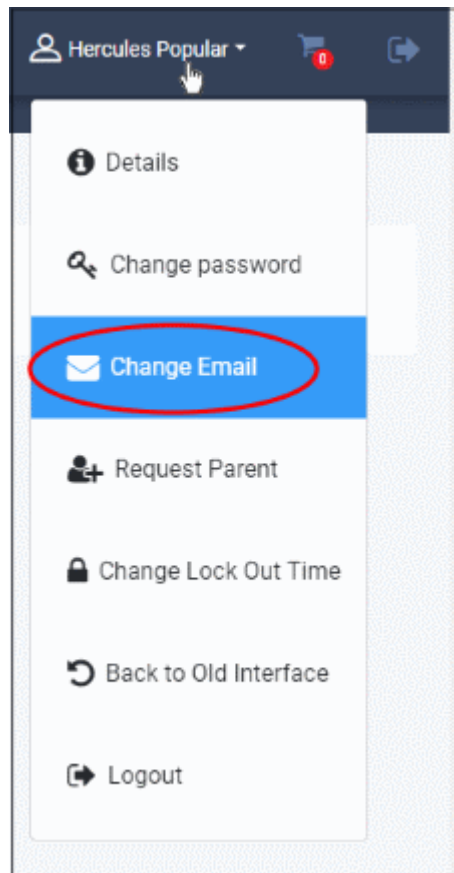


- The default lockout time is 30 minutes.
- You can set the lockout time from 30 to 150 minutes.
- Click 'Submit' to apply your changes.

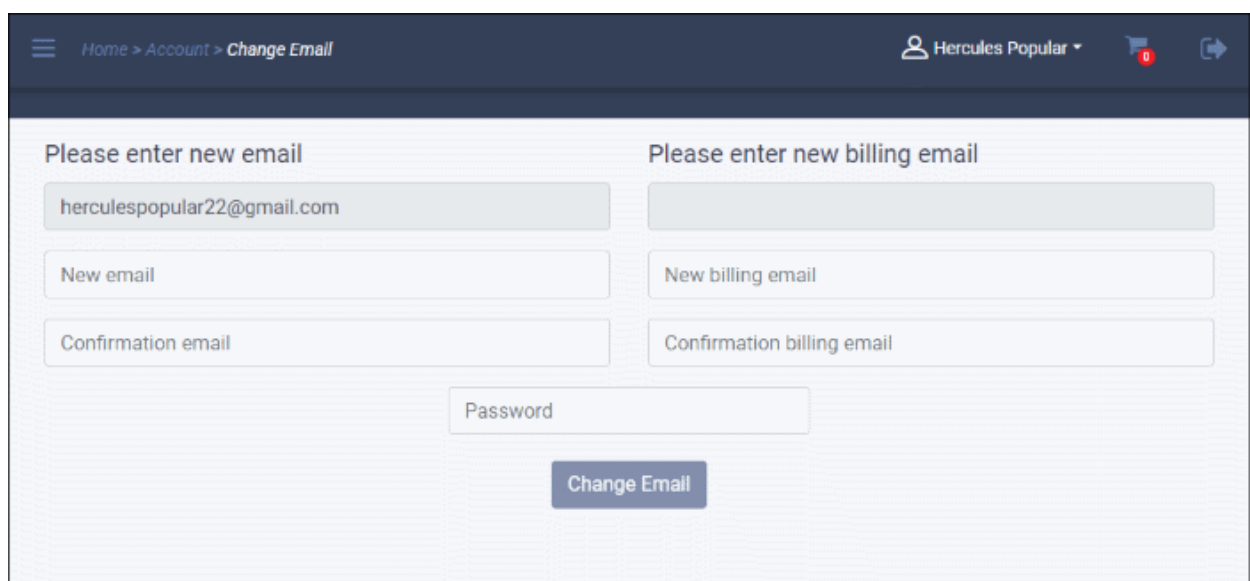
4.4. Change your Email / Billing Addresses

You can update your contact email and billing email addresses if required.

- Click 'Change Email' in the username menu:



Modify your addresses as required:

A screenshot of the 'Change Email' form in the application. The breadcrumb trail is 'Home > Account > Change Email'. The form is divided into two columns: 'Please enter new email' and 'Please enter new billing email'. The first column contains a text input with 'herculespopular22@gmail.com', a 'New email' button, and a 'Confirmation email' input. The second column contains an empty text input, a 'New billing email' button, and a 'Confirmation billing email' input. A 'Password' input field is centered below these columns. A blue 'Change Email' button is at the bottom center.

Contact email

- This is the address to which we send system and product emails. For example, password reset emails, order confirmations, and emails about new features.
- Note – Changing this address does not change your username. Your login username will remain as the email address you signed up with.
- Update your new contact email address and reenter in the next field to confirm

Billing email

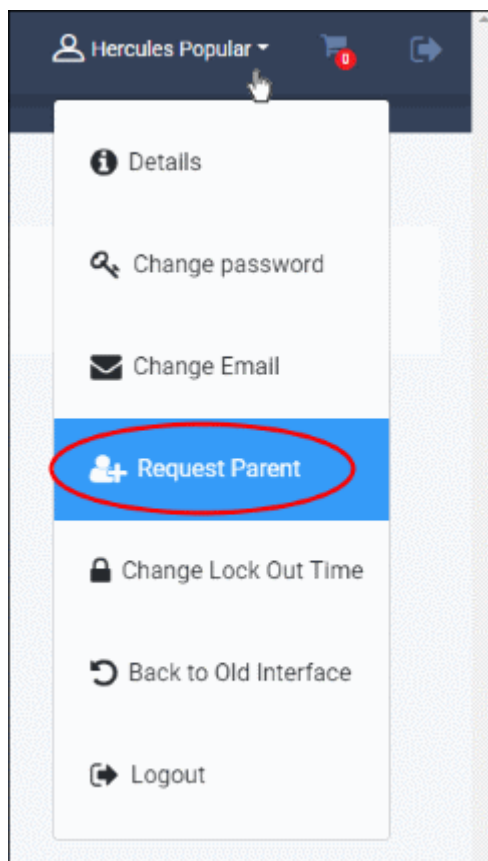
- (Optional). This is the address to which we send finance related emails such as invoices.
- If you do not enter anything here, then the billing emails are sent to your contact address.
- Add or update your billing email and reenter in the next field to confirm
- Enter your password to authenticate the request
- Click 'Change Email'

Future communications will be sent to the new email addresses.

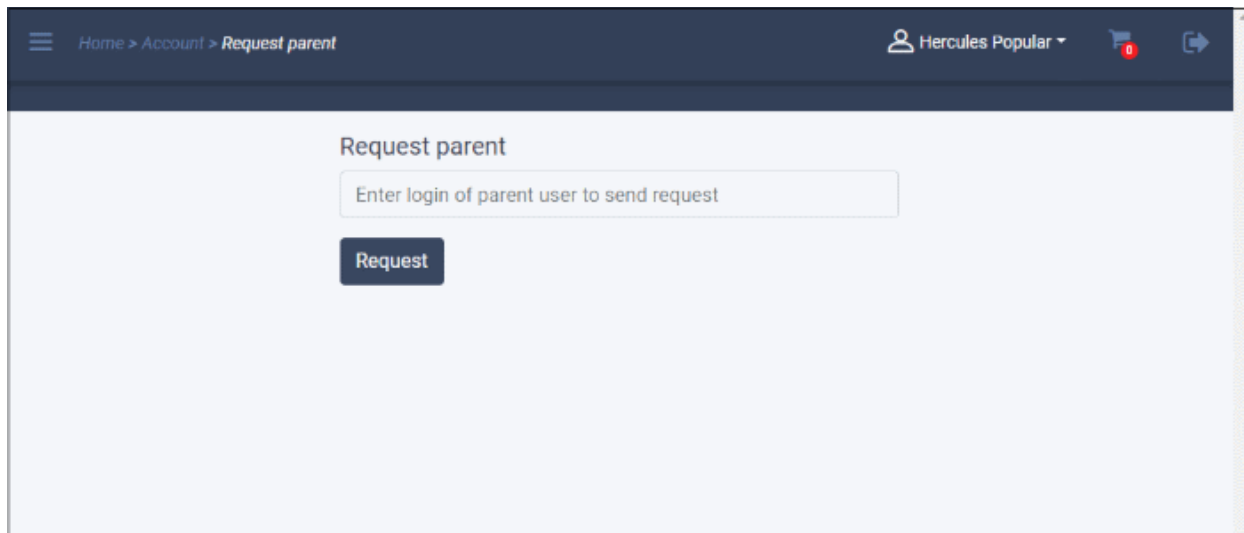
4.5. Request Parent

Request parent lets you unify multiple Comodo accounts by making this account a child of another account. This lets you login to the parent account and view all activity and users in your other, child accounts.

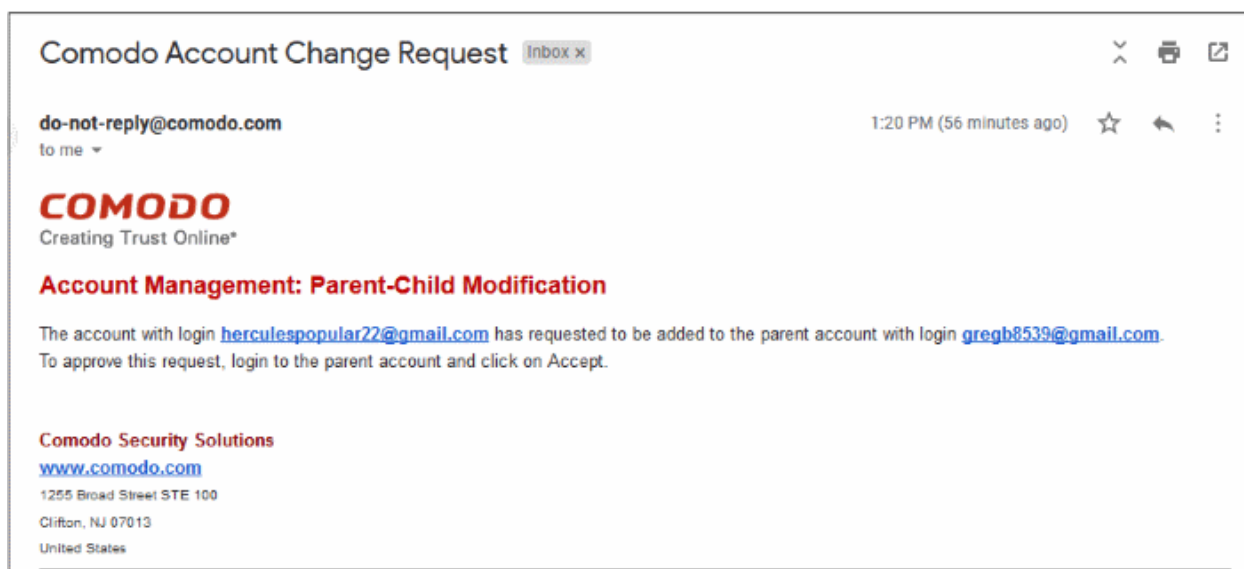
- Click 'Request Parent' in the username menu:



Enter the username of the parent account in the field provided:

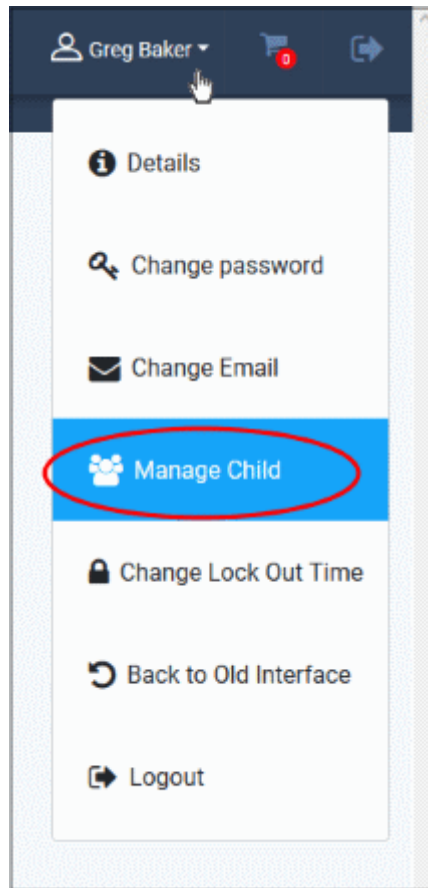


- Click 'Request'
- This will send an email to the parent account contact address:

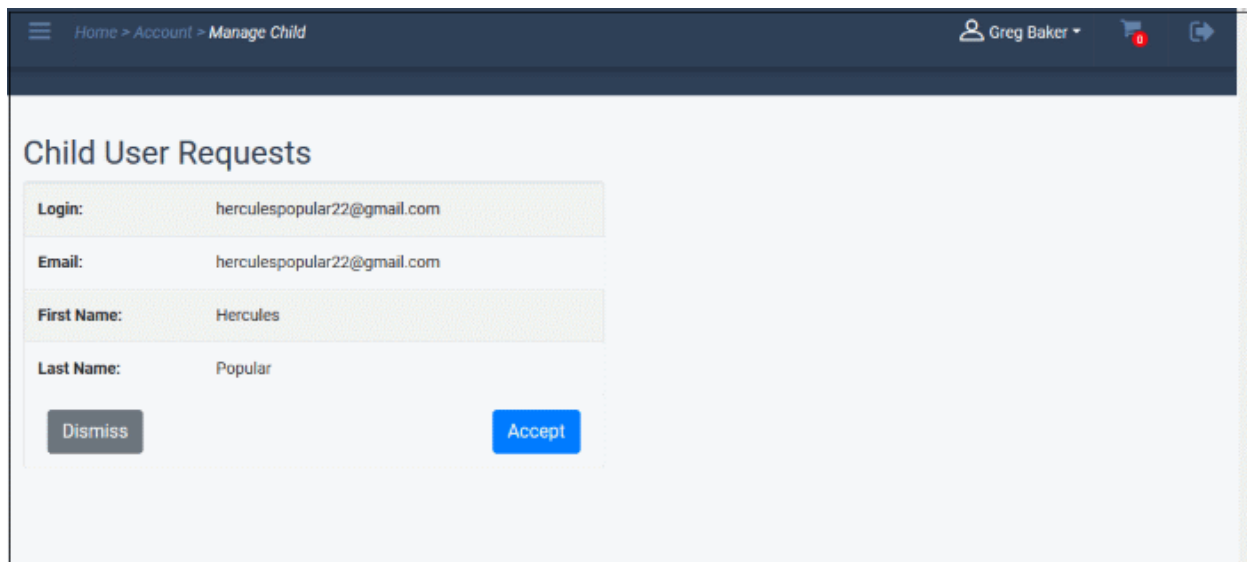


Accept the request

- Login to the parent account
- Click 'Manage Child' in the username menu:



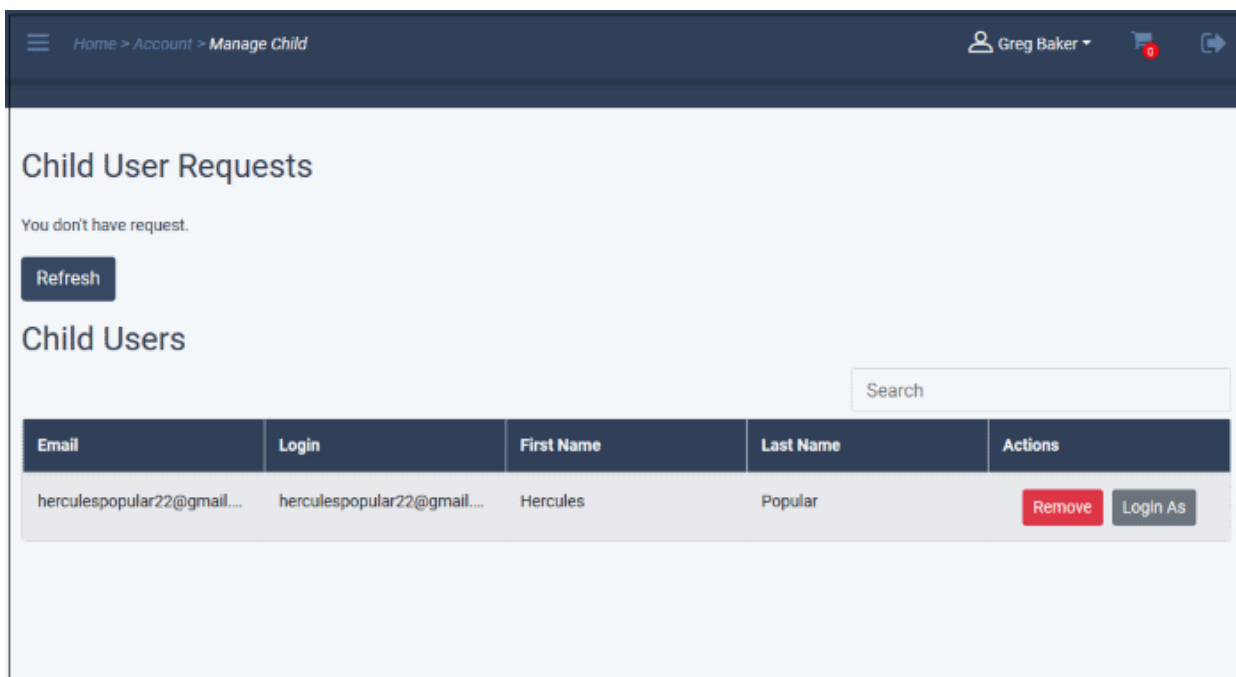
Click 'Accept' in the request screen:



- You can now view all activity in the child account by logging into the parent account.

Manage child users

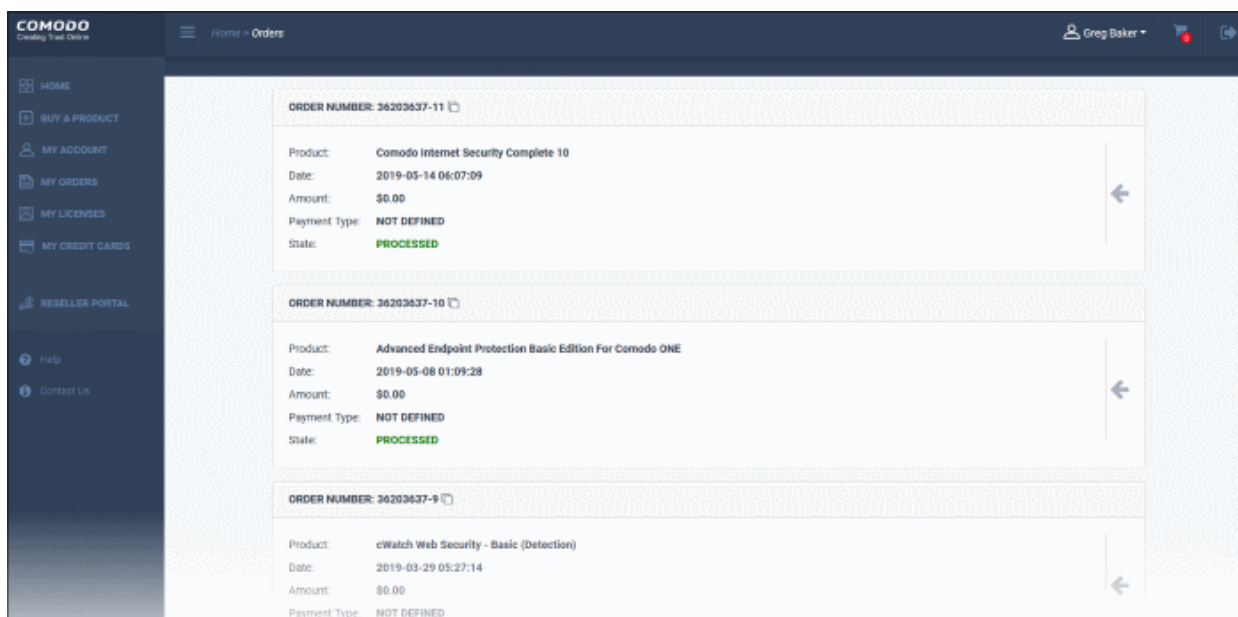
- Login to the parent account
- Click your username at top-right
- Select 'Manage Child'
- You will see the list of all sub-users:



- Click 'Login As' in the 'Action' column to sign in to the user account
- Click 'Remove' to delete the child user

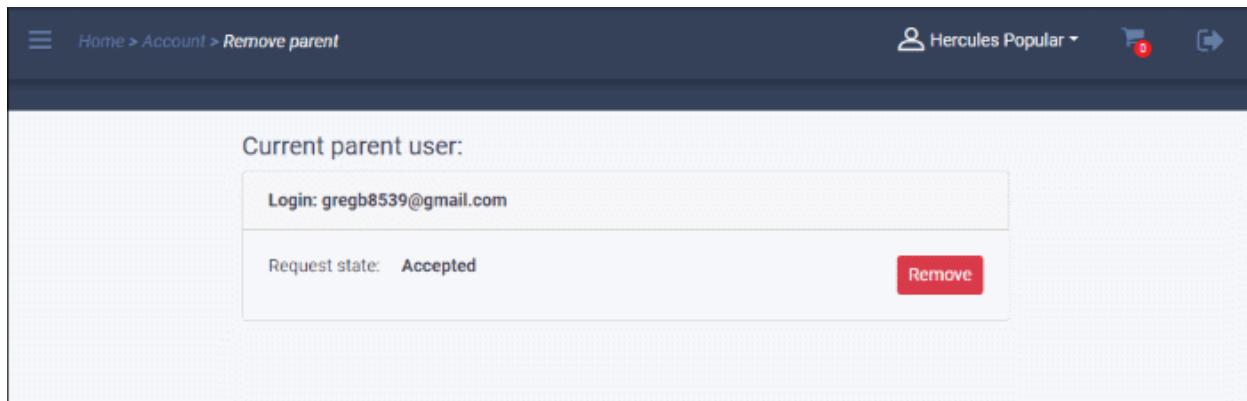
The parent user can view all purchases by child users.

- Click 'My Orders' in the left menu to view all orders, including those of child users:



Remove Parent

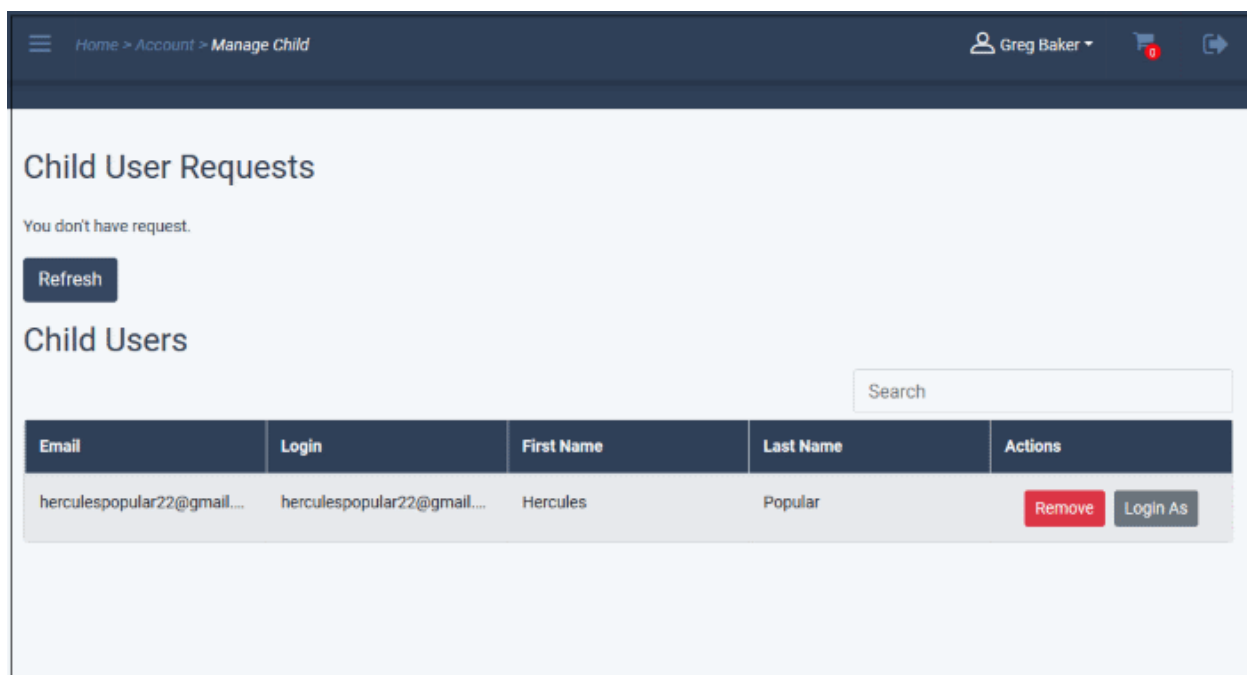
- Login to user CAM account
- Click your username at top-right
- Click 'Remove Parent'
- Click 'Remove' in the next screen:



- Click 'OK' in the confirmation screen to remove the parent

Remove child users

- Login to parent CAM account
- Click your username at top-right
- Click 'Manage Child'
- Click 'Remove' in the child user row that you want to delete

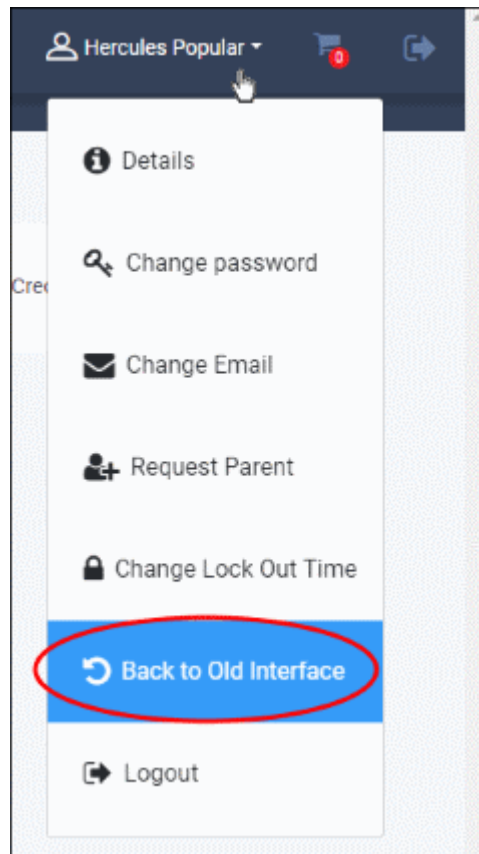


- Click 'OK' in the confirmation dialog to remove the child user

5. Switch to Old CAM Interface

To switch between the old and new CAM interfaces:

- Login to your account at <https://cam.comodo.com>
- Click your username at top-right
- Click 'Back to Old Interface':



Note. The new, blue interface is hosted at cam.comodo.com. The older, red interface is hosted at accounts.comodo.com. This does not affect data or functionality in any way.

The screenshot shows the Comodo Accounts Manager web interface. At the top, there is a navigation bar with 'Services', 'My Account', 'Help', and 'Contacts' links, and a 'Logout' button on the right. Below the navigation bar is a green notification banner that reads: 'Good news! We have created a new user interface! Try it now!'. The main content area is titled 'User Details' and is divided into two columns. The left column contains 'Account Details' (Login: herculespopular22@gmail.com, Email: herculespopular22@gmail.com, First Name: Hercules, Last Name: Popular), 'Contact Address' (Address, City, State, Postal Code, Country), and 'Enabled Services' (Comodo Internet Security, TrustConnect, IlvePCsupport, Comodo Online Storage, Miscellaneous, AEP, cWatch Web Security). The right column contains a 'User Details' menu with options like 'Change Password', 'Change Lock Out Time', 'Change Contact Information', 'Change Email/Billing email Addresses', 'Credit Cards Management', and 'Subscription History'. Below this menu are sections for 'Request parent user', 'Virus Diagnosis and Removal Chat Services', 'PC Tune-up Chat Services', 'Comodo Internet Security Installation and Configuration Chat Services', 'Terms and Conditions', and 'Download Internet Security Complete'.

Switch to the new CAM interface

- Login to your account at <https://accounts.comodo.com>
- Click 'Try it now' in the message below the menu bar

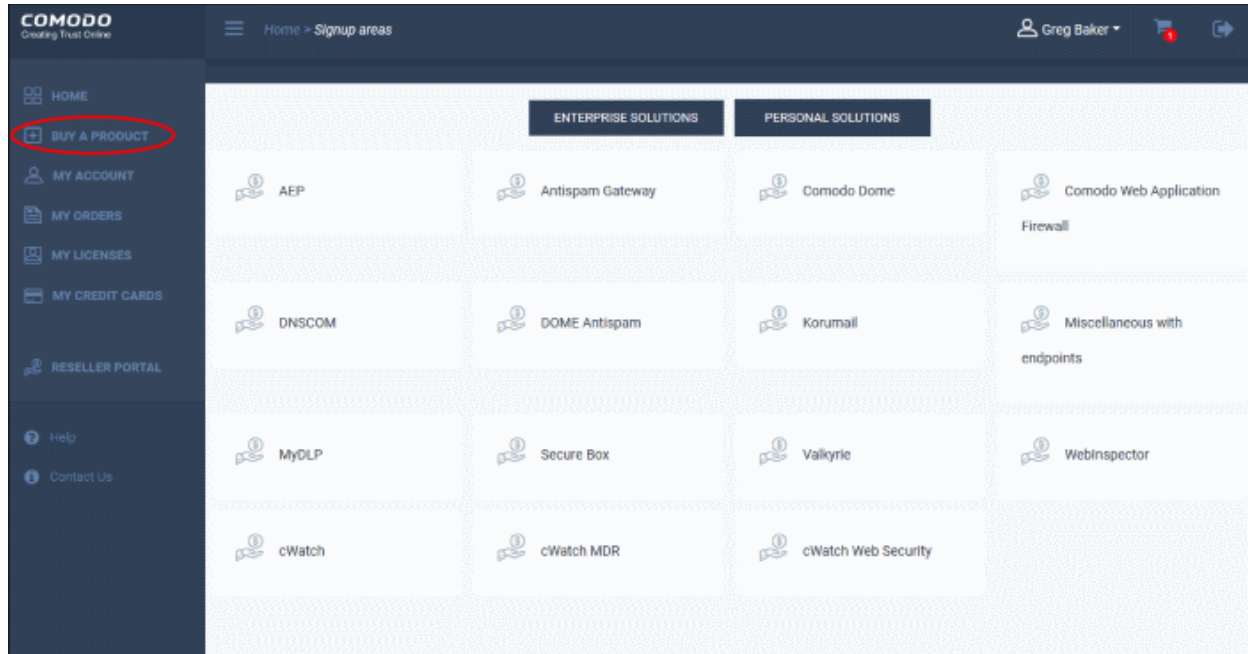
Good news! We have created a new user interface! **Try it now!**

6. Purchase Comodo Products

Comodo offers a range of enterprise and personal solutions. Both trials and paid versions are available.

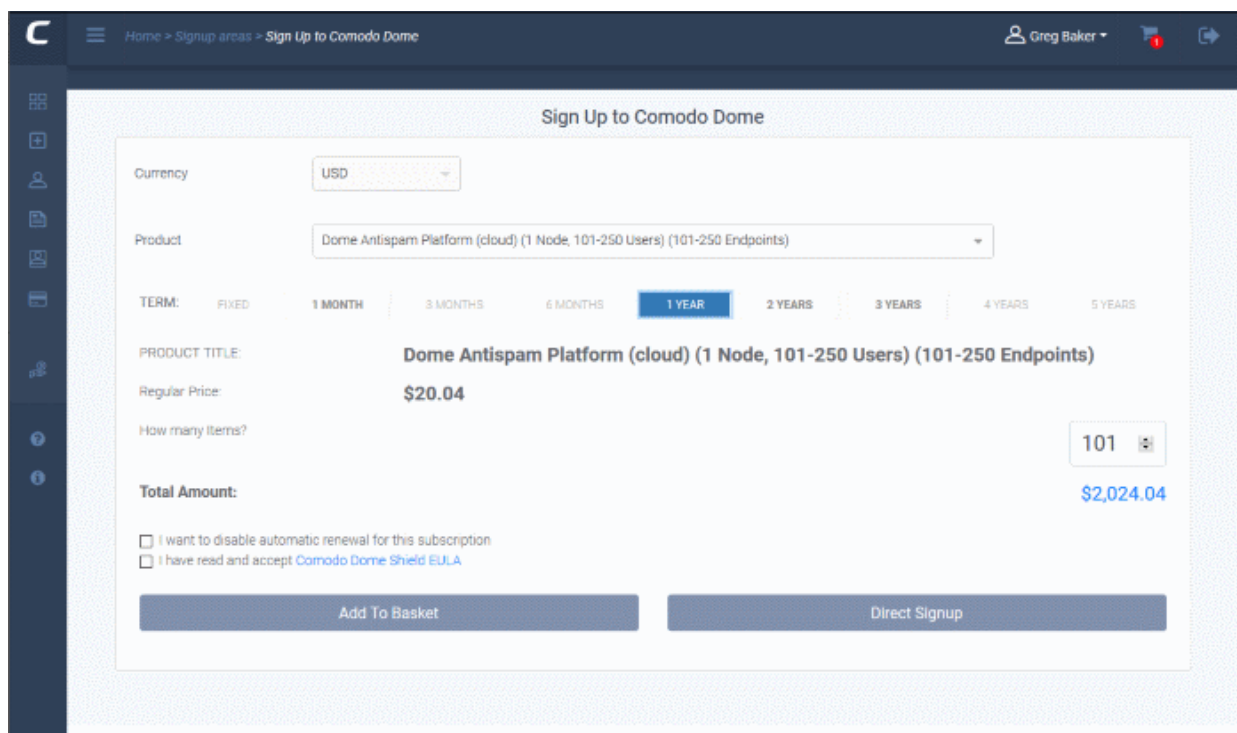
Subscribe for a product

- Click 'Buy A Product' in the left-menu

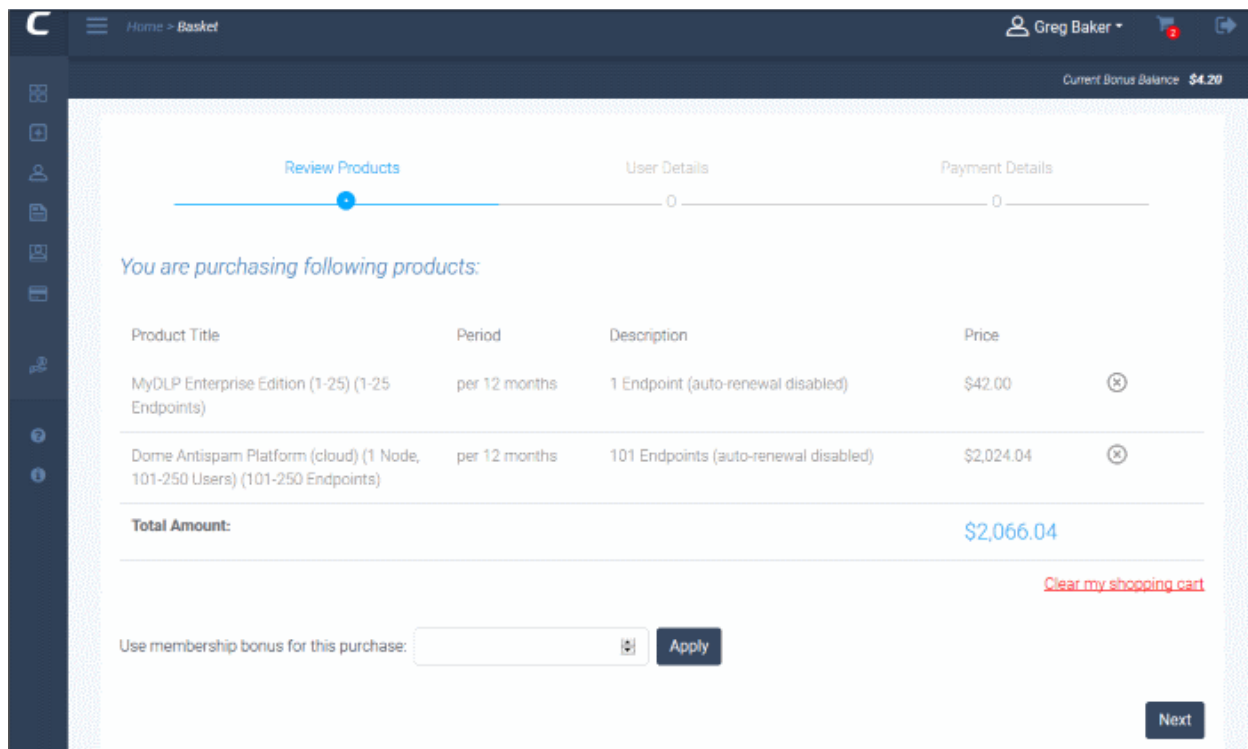


- Click 'Enterprise Solutions' / 'Personal Solutions' to view the products in each category
- Select the product that you want to purchase

You will be taken to the product sign up page:



- **Currency** – By default it is USD
- **Product** – This depends on the selected category. For example, under Comodo Dome there are various products such as Dome Antispam, Secure Web Gateway and so on.
 - Select the product including number of users / endpoints
- **Term** – Select the subscription period
- **How many items** – Allows you to select the exact number of users / endpoints
- **I want to disable automatic renewal for this subscription** – Select this option if you want to renew the license manually.
- **EULA** – Click the link, read the end user license agreement, and tick the check box.
- **Add To Basket** – The product is added to your shopping cart.
 - Repeat the process above to add more products to your cart.
- **Direct Signup** – Click to proceed to the next step
- Click 'Direct Signup' or the shopping cart icon at top-right to proceed to next step:



- **Review your products** – Click 'Clear my shopping cart' link to remove all products or click the cross mark beside each product to remove it.
- **Use membership bonus for this purchase** – Enter the bonus amount in your account that you want to use for purchasing the product(s) and click 'Apply'
- Click 'Next'

The billing address information in the user details step is shown:

Home > Basket

Greg Baker

Current Status Balance \$4.20

Review Products User Details Payment Details

Billing Address:

Street address:
Mount Road

Street address (2):
-not-present-

City:
Chennai

Postal Code:
600005

Country:
India

State:
Select...

Company Name:
frontfork

Previous Next

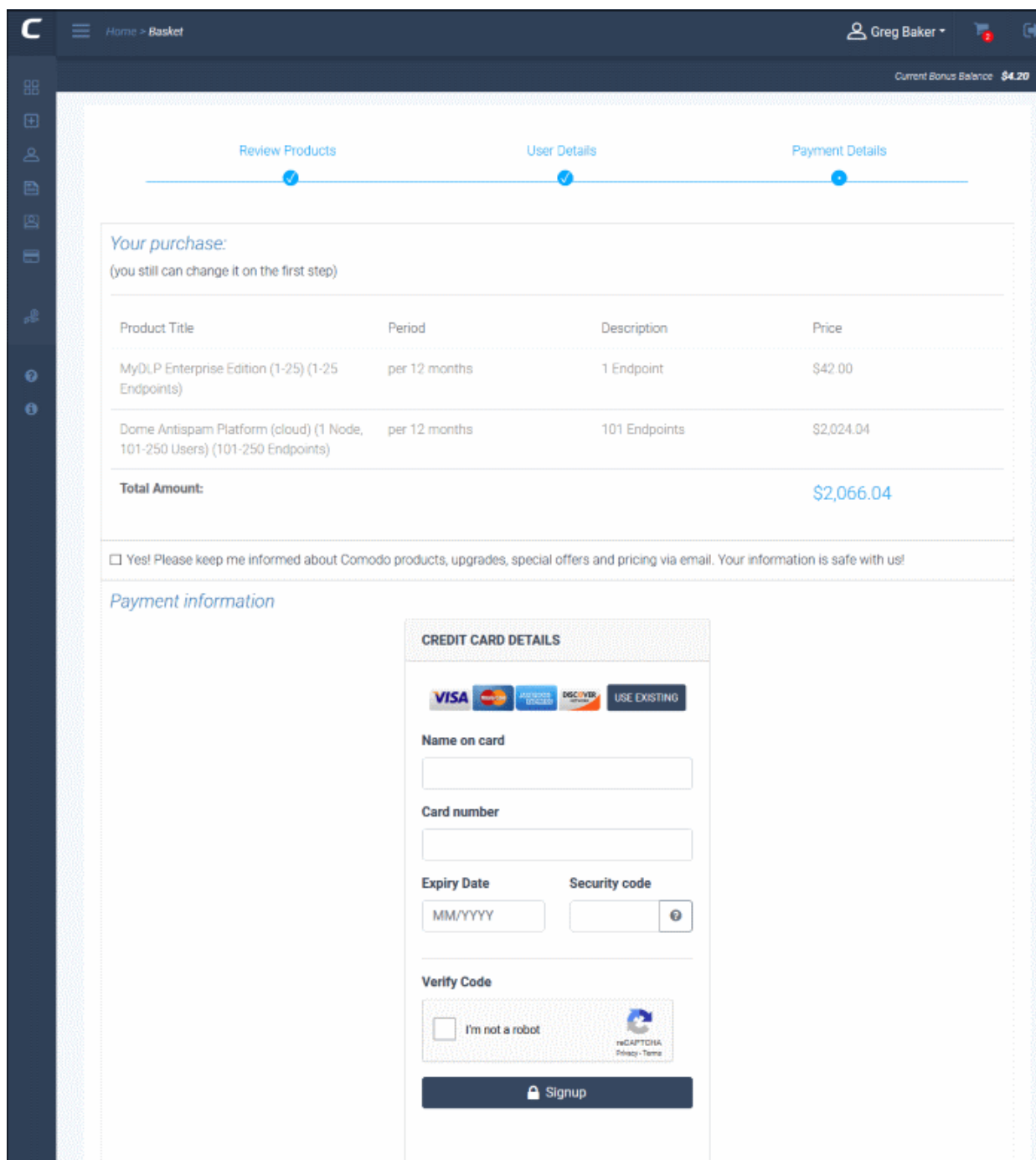
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CAM UI v0.5.0-21.70

This form is populated with the information already provided.

- Click 'Previous' to review your selected products
- Update the form if required and click 'Next'

The payment details screen is shown:



- You can go back to previous steps to review by clicking the links at the top.
- Yes! Please keep me....' - Select this to get updates about Comodo products and special offers.
- **Payment Information** – Fill your credit card details.
 - Use Existing – You should have already added your card to your Comodo account. See '**Manage your Credit Cards**'
 - Click 'Signup'
 - The order is processed and a success message is shown:

Home > Order Details

Greg Baker

Current Bonus Balance \$4.20

Congratulations, you've successfully purchased following products:

Order Number: 741840-60

Product Name:	MyDLP Enterprise Edition (1-25)
License Key:	23aae8c0-b1a1-4fdd-8304-20bb07db3a94
Subscription ID:	0fc86d4f44
Invoice Number:	741840-I26
Order Amount:	\$42.0
Order Date:	2019-05-23
Subscription expires on:	2020-05-23
Endpoints:	1

Order Number: 741840-61

Product Name:	Dome Antispam Platform (cloud) (1 Node, 101-250 Users)
License Key:	25b8ed35-cb6a-49a6-84ba-801e6c38f036
Subscription ID:	bbbdd6066d
Invoice Number:	741840-I27
Order Amount:	\$2024.04
Order Date:	2019-05-23
Subscription expires on:	2020-05-23
Endpoints:	101

[My Licenses](#)

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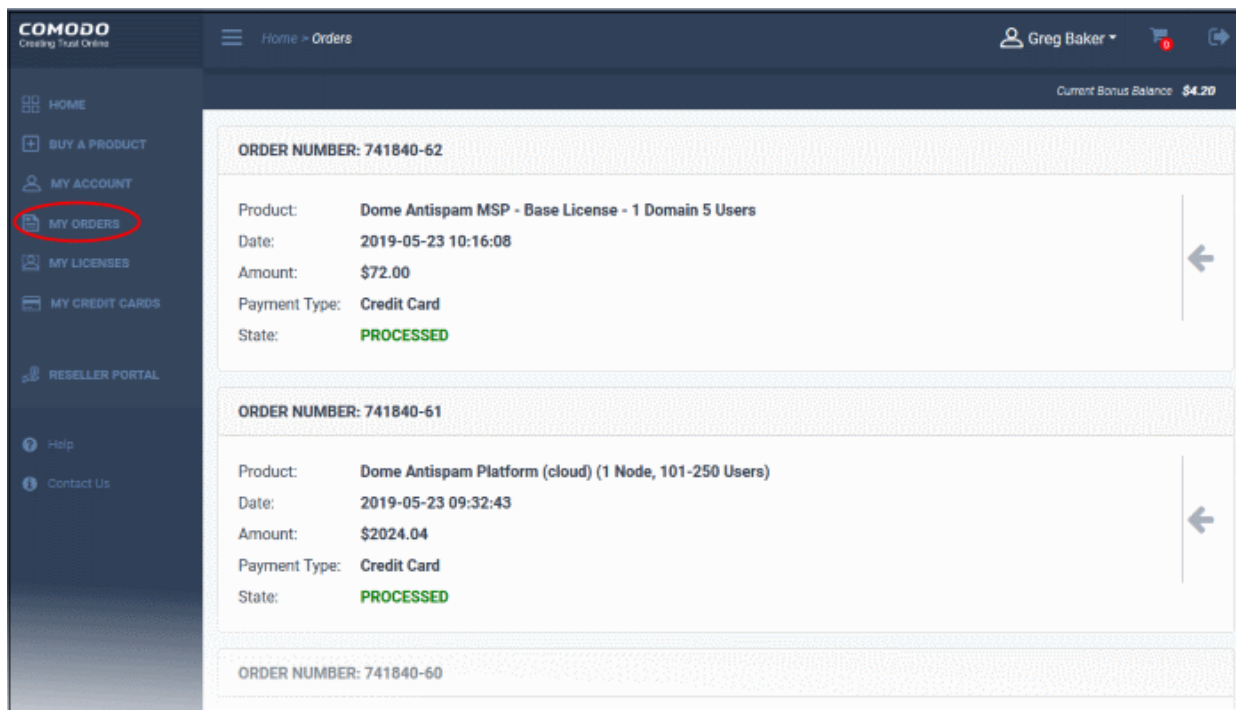
CAM UI v0.5.0 2170

- Click '**My Licenses**' to view the subscription details.
- You can view all your purchases in '**My Orders**'

7. View your Orders

You can view the details of all your purchases in the 'My Orders' screen.

- Click 'My Orders' in the left menu or in the home screen



The screen shows your product purchase history. Each tile on the right contains details about an individual purchase.

- Scroll down to view details of all products
- Click the arrow then 'Info' to view an order's full details:



Order Number: 741840-62 x

Order Info

Product Name:	Dome Antispam MSP - Base License - 1 Domain 5 Users
Date:	2019-05-23 10:16:07
Amount:	\$72.00

Customer Info

Customer Name:	Greg Baker
Phone Number:	9876543121
Email:	herculespopular22@gmail.com
Organization Name:	frontfork
Street Address:	Mount Road
City:	Madras
State:	
Postal Code:	600005
Country:	India

Payment Info

Order State:	Processed
Invoice Date:	2019-05-23
Payment Type:	Credit Card
Payment Date:	2019-05-23
CC INFO:	xxxx4242 10/2021
Automatic Renewal Enabled:	Yes

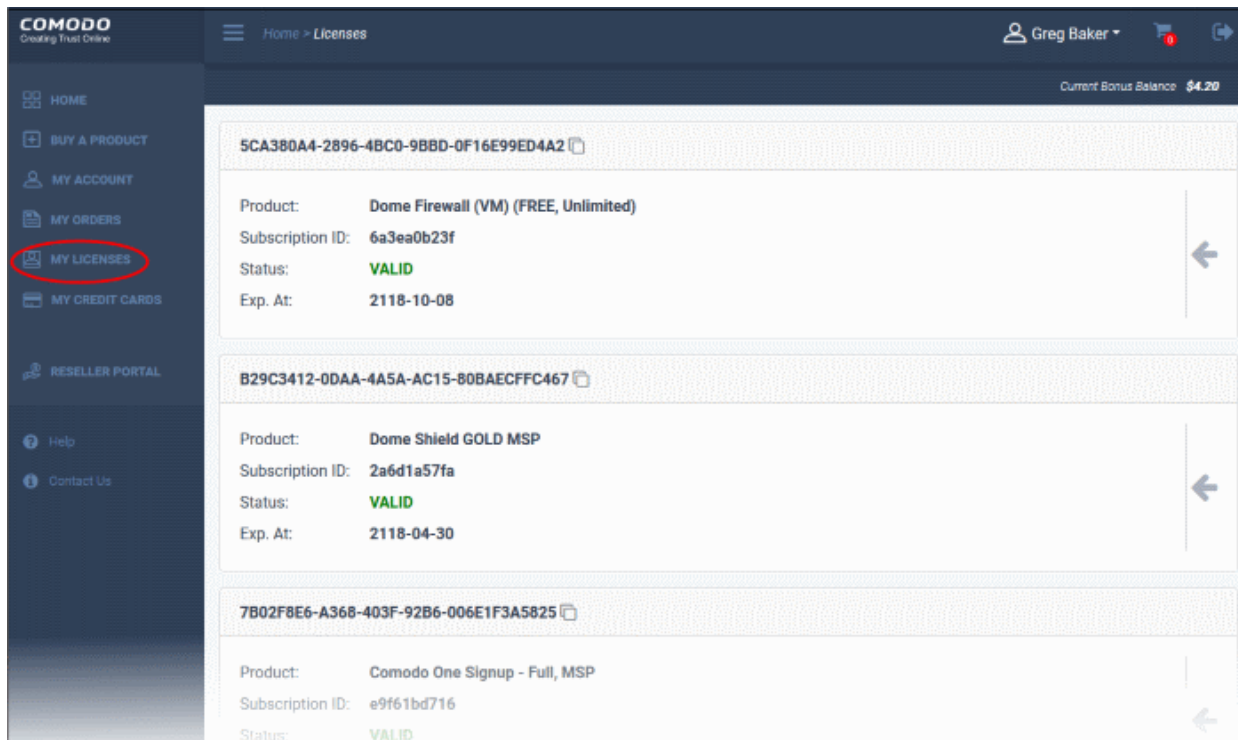
[Close](#)

- Click 'Close' after viewing the details.

8. View your Subscription History

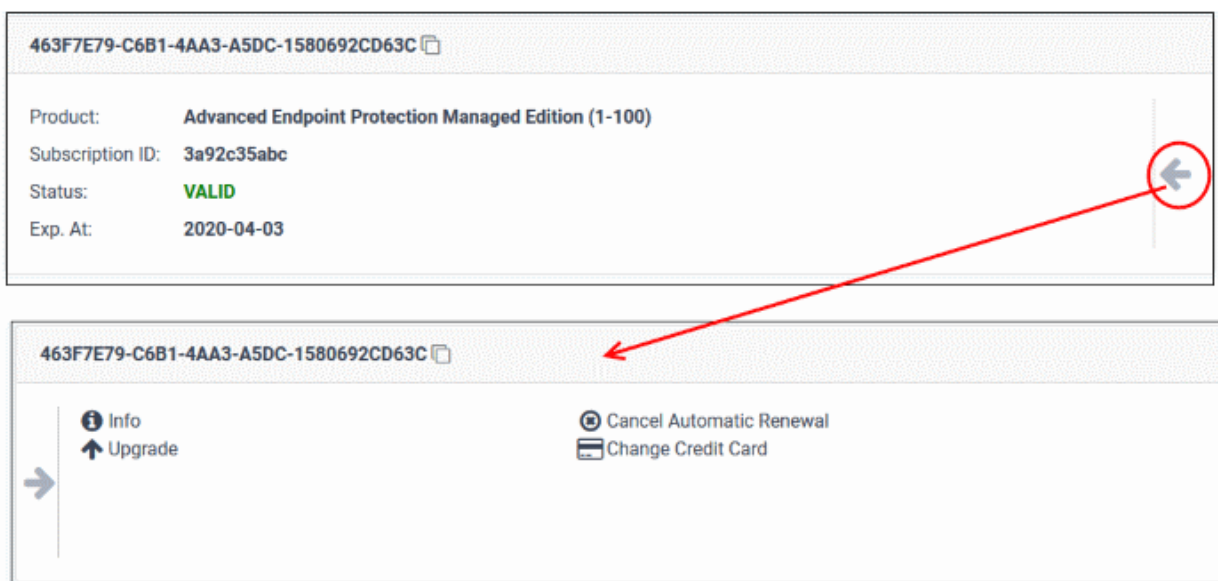
The licenses interface lists all Comodo licenses you have purchased and their validity periods. You can also stop auto-renewal of licenses from here.

- Click 'My Licenses' in the left-menu, or click the equivalent tile on the home screen



Details about each your licenses are shown in the main panel. Scroll down to view all your subscriptions.

- Each tile shows the product name, subscription ID, license validity and expiry date.
- The license key is shown at the top of each tile.
 - Click the icon beside the key to copy it to the clipboard.
- Click the arrow of the right, then 'Info' to view more options:



The options shown depend on the product and subscription type. For example, only 'Info' is available for trial

licenses.


Click the following links for help with each option:


- [Additional License Info](#)
- [Change Credit Card](#)
- [Configure Automatic Renewal](#)
- [Cancel Automatic Renewal](#)
- [Upgrade](#)

Additional License Info

- Click 'Info' to view extended license details:

ADDITIONAL LICENSE INFO	
Owner:	Greg Baker
Product Name:	Advanced Endpoint Protection Managed Edition (1-100)
License Key:	463f7e79-c6b1-4aa3-a5dc-1580692cd63c
Subscr. ID:	3a92c35abc
Status:	VALID
Exp. At:	2020-04-03
Users	6

201B0886-A8B0-486A-942F-EE6385272F8A 	
Product:	Advanced Endpoint Protection Managed Edition (1-100) (Valkyrie Subscription Platinum Edition)
Subscription ID:	2c46d0b5a3
Status:	VALID
Exp. At:	2020-04-03

201B0886-A8B0-486A-942F-EE6385272F8A 	
Advanced Endpoint Protection Managed Edition (1-100) (Valkyrie Subscription Platinum Edition)	

Change Credit Card for Auto Renewal

You can **add credit cards** and set one as default for purchases and renewals. This pane lets you change the card used for auto-renewals.

- Click 'Change Credit Card'

RENEW

Current Payment Method

xxxx...4242 Exp. 12/2020

Automatic Renewal Program

New Credit Card

xxxx...4242 Exp. 10/2021

Your payment will be processed on

2020-04-03

Submit

- Current Payment Method – The card set as default for renewal of the subscription
- Automatic Renewal Program:
 - New Credit Card – The drop down shows the cards that you have **added in credit cards** section.
 - Select the card that you want to use for auto-renewal and click 'Submit'

The selected card will now show in current payment method field.

Configure Automatic Renewal

- Click the arrow in the product pane

25B8ED35-CB6A-49A6-84BA-801E6C38F036

Product: **Dome Antispam Platform (cloud) (1 Node, 101-250 Users)**

Subscription ID: **bbbdd6066d**

Status: **VALID**

Exp. At: **2020-05-23**

25B8ED35-CB6A-49A6-84BA-801E6C38F036

Info

Extend payment

- Click 'Extend payment'

RENEW

Current Payment Method

xxxx...4242 Exp. 10/2021

Recurrent product period

1 Year for \$2,024.04

Automatic Renewal Program

New Credit Card

xxxx...4242 Exp. 10/2021

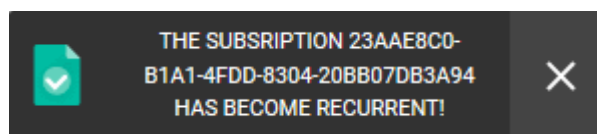
Your payment will be processed on

2020-05-23

Submit

- Current Payment Method – The card used for payment of the subscription
- Recurrent product period – The term of the new subscription
- Automatic Renewal Program – Enable or disable auto-renewals
- New Credit Card - The drop down shows the cards that you have **already added**.
 - Select the card that you want to use for auto-renewal and click 'Submit'

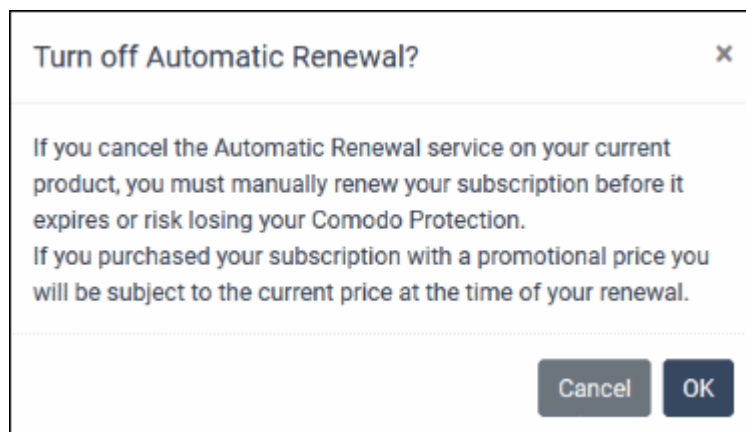
The selected card will now show in current payment method field. A success message is shown:



Cancel Automatic Renewal Option

If you have opted for subscription auto-renewal at the time purchasing the product or in the license details screen, you can delete the option from this screen.

- Click 'Cancel Automatic Renewal'



- Click 'OK' to confirm

Upgrade

You can upgrade the license to add more users / endpoints as appropriate

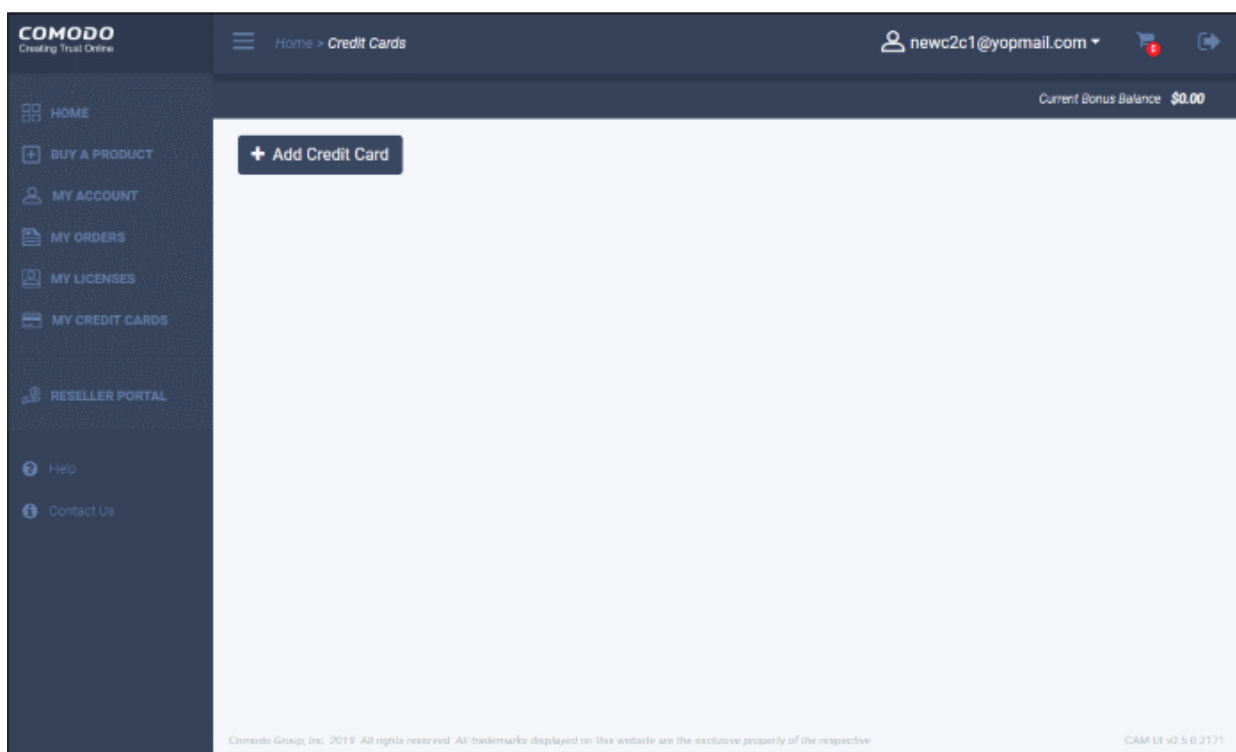
- Click 'Upgrade'

Product: Advanced Endpoint Protection Managed Edition (1-100) (Valkyrie Subscription Platinum Edition)					
Subscription ID: 2c46d0b5a3					
Status: VALID					
Exp. At: 2020-04-03					
Product Title	Period	Quantity	Original Price	Discount Price	Action
<input type="radio"/> Advanced Endpoint Protection Mana...	60 months	500	\$140,175.00	\$139,713.95	
<input type="radio"/> Advanced Endpoint Protection Mana...	36 months	500	\$90,115.00	\$89,653.95	
<input type="radio"/> Advanced Endpoint Protection Mana...	24 months	500	\$68,085.00	\$67,623.95	
<input type="radio"/> Advanced Endpoint Protection Mana...	12 months	500	\$40,050.00	\$39,588.95	
<input checked="" type="radio"/> Advanced Endpoint Protection Mana...	6 months	500	\$21,600.00	\$21,138.95	Upgrade
<input type="radio"/> Advanced Endpoint Protection Mana...	3 months	500	\$10,800.00	\$10,338.95	
<input type="radio"/> Advanced Endpoint Protection Mana...	1 month	500	\$3,600.00	\$3,138.95	

- Select the product
- Select the number of users / endpoints in the quantity column
- Click 'Upgrade' and complete the purchase procedure. See **Purchase Comodo Products**

9. Manage your Credit Cards

- Comodo Accounts Manager automatically saves cards that you use to make purchases or deposit funds.
- You have the option to use a saved card whenever you make a deposit or a purchase.
- The card management area lets you view card information and any purchases/deposits made using each card.
- You can also add new cards and set the default payment card.
 - Note – You can manually add up to 3 credit cards. There is no restriction on the amount of cards saved automatically via purchases. For example, if there are already two cards auto-saved from purchases, you can add one more card manually. If there are 3 cards auto-saved from purchases, you cannot manually add any more.
- Click 'My Credit Cards' in the left menu or in the home screen



Click the following links for help with each area:

- [Add a credit card](#)
- [View details of subscriptions linked to a card](#)

Add a credit card

- Click 'Add Credit Card'

— Add Credit Card

ADD CREDIT CARD

VISA MasterCard American Express DISCOVER

Name on card

Card number

Expiry Date **Security code**

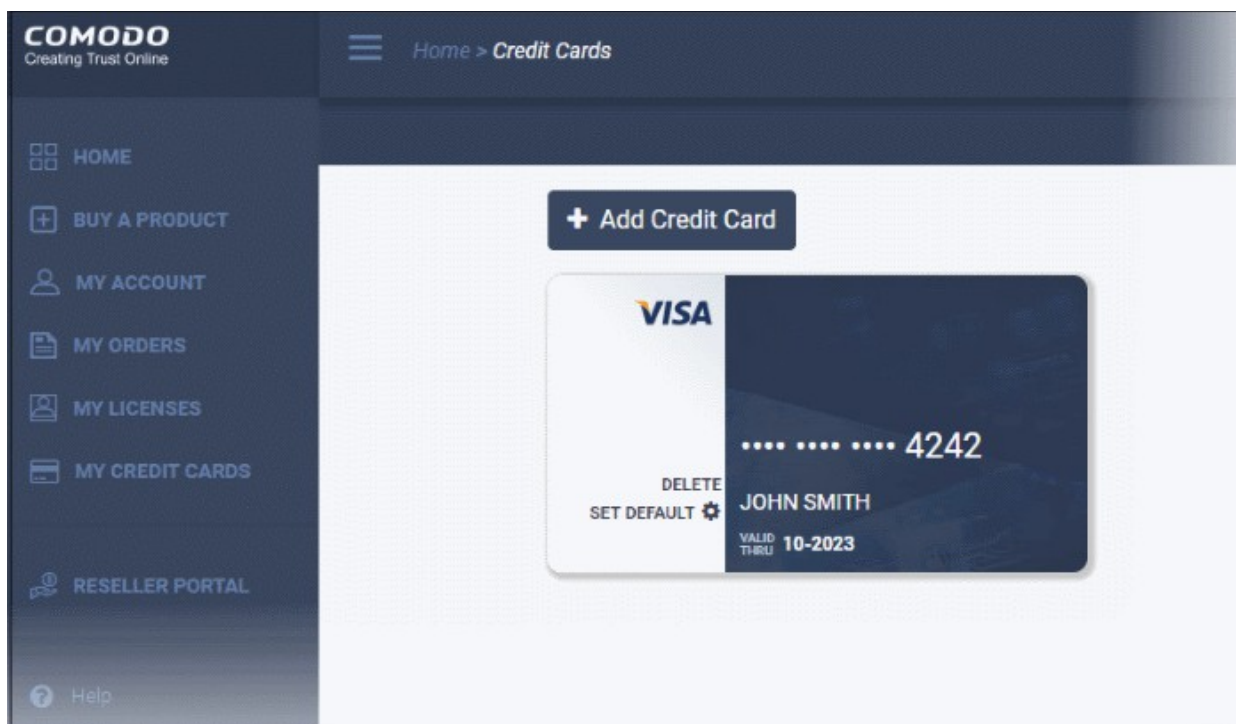
 ?

Verify Code

I'm not a robot reCAPTCHA
Privacy - Terms

Add Credit Card

- Complete the credit card form and click 'Add Credit Card' at the bottom
- After card validation, a success message is shown and card added to your account.

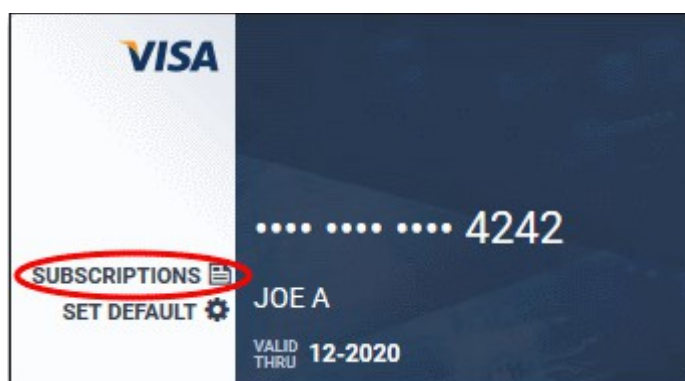


- Delete – This option is available for cards that are not used for any purchase / renewal. You cannot remove a card that is used.
- Set Default – Only one card can be set as default. Default card is used for recurring payments if card used for purchase is expired or has not enough funds. Click the link to make it as default card.




The card will be available for selection when you purchase / renew a subscription.

View details of subscriptions linked to a card

- Click the 'Subscriptions' link in a card



The details of products and licenses assigned to the credit card is shown:

Licenses assigned with credit card: xxxx-xxxx-xxxx-4242	
25B8ED35-CB6A-49A6-84BA-801E6C38F036 	
Product:	Dome Antispam Platform (cloud) (1 Node, 101-250 Users)
Subscription ID:	bbbdd6066d
Status:	VALID
Exp. At:	2020-05-23
463F7E79-C6B1-4AA3-A5DC-1580692CD63C 	
Product:	Advanced Endpoint Protection Managed Edition (1-100)
Subscription ID:	3a92c35abc
Status:	VALID
Exp. At:	2020-04-03
49C32EDE-49DD-4869-A728-5BAD1D5F2CE5 	
Product:	CIS PRO-PC Trial 60
Subscription ID:	0a18286338

The screen shows license details of:

- Products **purchased** using the card
- Products assigned to the card for auto-renewal. See '**Change credit card**' and '**Configure automatic renewal**' in the section '**View your Subscription History**'.

Click the arrow in a pane to view the full details such as additional license information, option to upgrade, configure auto-renewal, cancel auto-renewal. These tasks are same as explained in the section '**View your Subscription History**'.

10. Become a Comodo Reseller

The Comodo partner program allows you to resell Comodo's highly successful enterprise and personal solutions at good margins. To become a Comodo partner, you have to first sign up for the program.

- Click 'Reseller Portal' in the left menu

The screenshot shows the 'Create reseller account' page in the Comodo Accounts Manager. The left sidebar menu has 'RESELLER PORTAL' highlighted with a red circle. The main content area is titled 'Create reseller account' and features a 'Select currency' section with buttons for '\$', '€', and '£'. Below this is a 'Select reseller plan' section with three options: 'MSP Pay As You Go - 5% Discount' (\$0.00), 'Level 020' (\$999.99), and 'MSP - 25%' (\$5,000.00). Each option has a 'View prices' link. A 'Signup' button is located at the bottom of the plan selection area. The top right of the page shows the user's name 'Greg Baker' and a 'Current Bonus Balance' of '\$0.00'. The footer contains the text 'Comodo Group, Inc. 2019. All rights reserved. All trademarks displayed on this website are the exclusive property of the respective' and 'CAM UI v0.5.0.2171'.

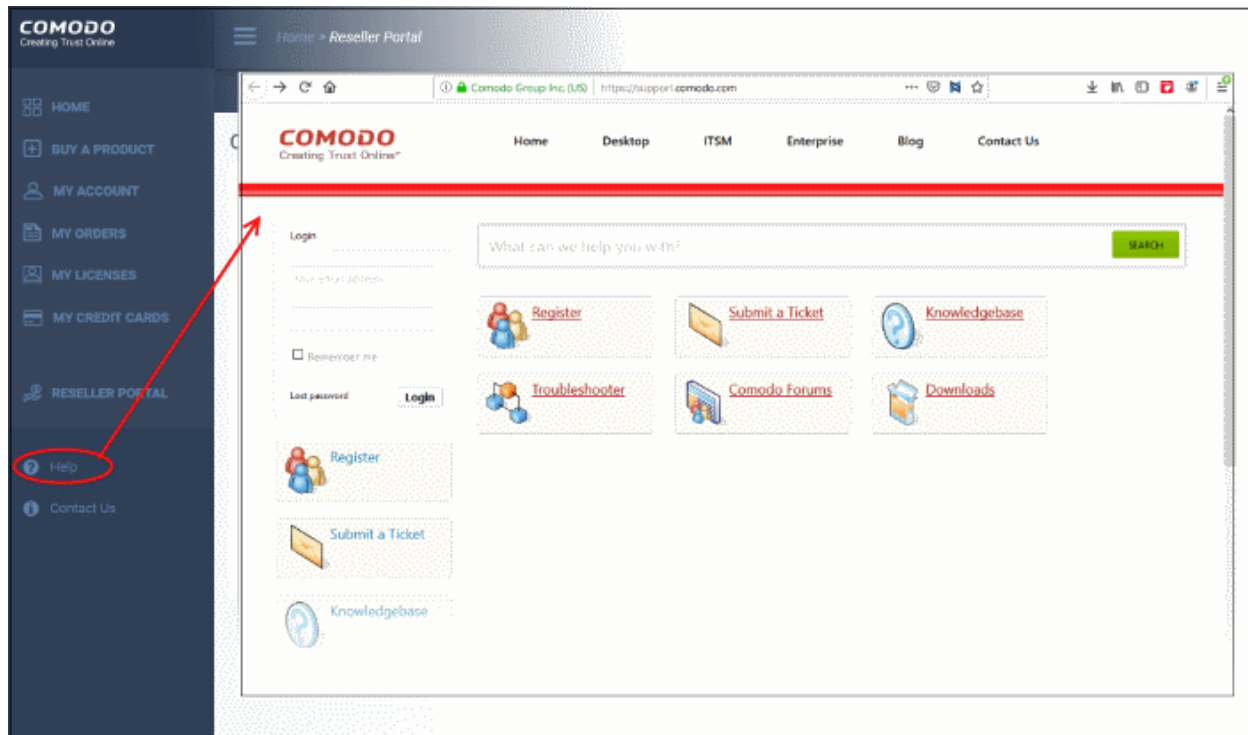
- [Click here](#) to find open the reseller help guide

11. Comodo Support

The help page allows you to submit a ticket, access the Comodo knowledgebase, and join the Comodo forums.

- Click 'Help' in the left-menu

Comodo support page opens at <https://support.comodo.com/>



- Register an account
- Click 'submit a Ticket' and select a product that you want to raise an issue.
- Click 'Next' and complete the process.

12. Contact Us

- Click 'Contact Us' in the left-menu

The screenshot shows the 'Contact Us' page in the Comodo Accounts Manager. The left sidebar menu is visible, with 'Contact Us' highlighted by a red circle. The main content area is titled 'Contact Us' and includes the following information:

Product Support and Subscription Inquiries
Please visit our support page to get assistance with any Comodo product
[GET SUPPORT](#)

Report Vulnerability
Report an issue to our Incident Response Team.
security@comodo.com
Report malware signed with a code signing certificate
signedmalwarealert@comodo.com

United States

Comodo Group, Inc.
1255 Broad Street
Clifton, NJ 07013, United States
Tel: +1 (888) 266-6361
Tel: +1 (703) 581-6361
Fax: +1 (973) 777-4394
sales@comodo.com

Comodo Security Solutions, Inc.
Clifton, N.J, United States
Tel: +1 (877) 712 1309
Tel: +1 (888) 256 2608
sales@comodo.com

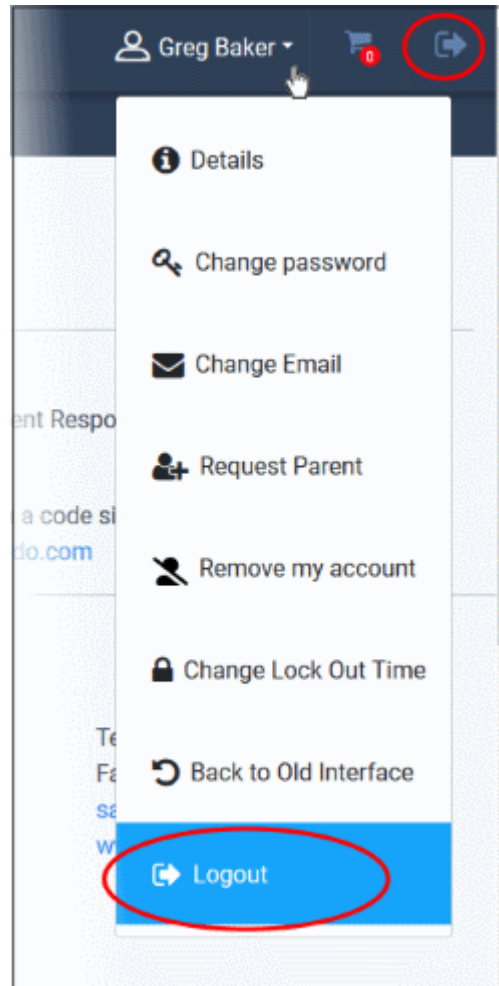
Japan

Comodo Japan Inc.
Tokyo, Japan
Tel: +81-3-5812-7460
Fax: +81-3-5812-7461
sales@comodojapan.com
www.comodo.jp

Comodo contact details of all offices are available in the page. You can reach us via phone, fax or mail.

13. Logout of CAM

- Click the logout icon at top-right or in the username menu:



About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit [comodo.com](https://www.comodo.com) or our [blog](#). You can also follow us on [Twitter](#) (@ComodoDesktop) or [LinkedIn](#).

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