Comodo One Home Edition - FAQ

What is Comodo One Home Edition?

Comodo One Home Edition allows you to keep track of your family's mobile devices, laptops and desktop computers from a single web interface. After creating a free account, you can easily add devices, track device locations in real-time, enforce parental controls, remotely install or uninstall applications, run virus scans and more. Comodo One Home allows you to protect your devices and protect those that are closest to you.

'Devices show detailed information on each device, allows you to add new devices, add or remove applications, start virus scans, lock mobile devices and more.	COMODO COMODO COMODO MONTE CONTINUE PROFILE
'Rules' lets you schedule updates, safe-zones and app usage restrictions for your devices. Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones Bob Jones 	E-Mail Address paul@comodo.com Name Bob Jones Birth Date 2016-01-19
'Reports' presents overall statistics and charts about your family's devices 'My Family' allows you to edit user information and displays the	Language English - Change Photos Portal Role Home Admin - Change Password Arrow
connection status of your devices The 'App Store' allows you to push-install free security software and other utilities to your devices	DEVICES Bob's Laptop Windows 7 x64
f Invite a Friend	

Please use the following links to find out more:

- How Do I Sign Up For A Free Account?
- How Do I Add A Family Member As A User?
- How Do I Add Devices To My Account?
- How Do I Assign A Device To A User?
- How Do I Install Applications On Devices?
- How Do I Run A Virus Scan On A Device?
- What Is A Safe-zone And How Do I Set It?
- What Are Portal Roles?
- How Can I Track The Location And Usage Of Devices?

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- How Can I Manage Device Applications?
- What Are Reports And Their Types?
- How Do I Change A Device Name And Other Details?
- How Do I Change A User's Name And Other Details?
- I've Lost My Phone! Can This Application Help?
- What Are Rules?

How Do I Sign Up For A Free Account?

To get started, visit https://he.one.comodo.com/ and click the 'Join Now' button.



- Your email address is used to login at https://he.one.comodo.com/login
- The name you enter in the 'Name' field will be displayed in the console interface after you log in
- · Enter and confirm your account password
- Click 'Register' to finalize registration.

You will receive a confirmation email and will be able to login at https://he.one.comodo.com/login with your email.

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		In The Login
Monitor & Manage your mol and desktop devices from everywhere easily on one sir portalfor FREE	bile	
Join Now		
	Please si	gn in
	E-mail address Enter password	
	Remember me	Reset Password
	Logi	n
	Don't have an account y By registering, you Terms of Service and	et? Please sign up I agree to our I Privacy Policy

How do I Add a Family Member as a User?

To add a new member, please follow these steps:

- Go to 'My Family'.
- Click 'Add New'.
- Enter your family member's email address. We will send the account activation mail to this address.
- For 'User Role on Portal', select one of the following:
 - Home Admin is usually the account owner and has administrative privileges and access all areas of the app. The Home admin user can add/remove/assign devices, create users, create rules, view reports and device activity, install applications from the app store and more.
 - Device Owner can login at he.one.comodo.com to manage devices that have been assigned to them and add new devices for themselves. They cannot add new family members or view the devices of other users.
 - Standard User can login at he.one.comodo.com but cannot add devices for themselves and only have view permissions on many settings.

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 For 'Device Platform', choose the OS platform of the target device. More devices can be added a particular user at any time after enrollment.

	Q	
Coyote 0 device(s)	MY FAMILY	Coyote • Online
Ē.	+ Add New 💼 Delete	PROFILE
Devices	Invite Home Member	×
Dular	E-mail Address	
Rules	User Role on Portal	Select a User Role 🔹
Reports	Device Platform	Select a Device platform
Q	Giri	Send Invitation Cancel
My Family		DEVICES

Click 'Send Invitation'. The user will receive a registration email and should click the 'Accept Invite' button to create their account:

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COMODO DODO HOME EDITION Welcome to Comodo One Home Edition!	
Dear User	
You have been invited from <u>avantistude(@gmail.com</u>	
To accept the invitation and sign up, please go:	
ACCEPT INVITATION	
Happy Great Day!	
Comodo One Home Edition Team	
COMODO Creating Trust Online*	
This email was sent to you by Comodo, the company that is Creating Trust Online®.	
Can't get enough? Become a fan on Facebook and follow us on Twitter.	
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	No.

• After creating a username and password, the new user will be automatically logged into the COHE portal:

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	¢			0 <		ሳ
Coyote 0 device(s)	MY DEVICES	How to Add a New Device?				
Devices		Step 1 Download and install client application appropriate for your device	Step 2 Run the client application to log in to Comodo One	Step Go to P start m	3 ne.one.comodo.com and nonitoring your device	
nules			Please Sign Ia.			1
Reports		Fields Institut_	Pressort Pressort Control Resolution Resolutio Resolution Resolution Resolution Resoluti			
Apps Store						
f Share on Facebook		Do you have t	roubles with the installation?	Conta	act Us	

• New device owners can go ahead and add new devices for themselves by clicking 'Add New' in the 'Devices' area.

Next, see 'How do I add devices to my account?' and/or 'How do assign devices to users?'

How do I Add Devices to my Account?

You can add desktops and laptops running Windows, MAC OS, iOS and Android based phones and tablets.

Note – Before adding devices, please ensure you have first added all required family members as described in **How Do I Add A Family Member As A User?** and that those users have activated their accounts. Doing so will allow the user to add their own device from the portal. They should access the portal from the device which is to be managed. Comodo One Home will autodetect the OS of the device they are using and will provide them with the appropriate client app.

To add a device

- Users should log in to their account at https://he.one.comodo.com/login on the device you wish to manage.
- Select 'Devices' then click 'Add New'



This will initiate the client app setup process. Comodo One Home will detect which operating system you are using to

access the portal and will provide you with the appropriate setup files/process.

- After installation, users should open the Comodo One app and login to connect their device to the portal.
- Please repeat this process for all devices that you wish to add.

Use the following links to learn more about setup for each operating system:

- **iOS** 'Add New' will open the Comodo One Home app page on the Apple app store.
- Android 'Add New' will open the Comodo One Home app page on the Google Play app store.
- Windows / MAC OS X 'Add New' will open the setup file for the Comodo One Home client software.

iOS

- To enroll a family member's iOS device, please ensure that their account has been created and activated as described in How Do I Add A Family Member As A User?
- Your family member should then login at https://he.one.comodo.com/login on the iOS device that you intend to manage.
- In the 'Devices' section of the Comodo One portal, tap 'Add New':



- This will open the Comodo One app download page on the Apple App store.
- Tap 'Get' to install the COHE app on your iOS device.
- After installation, open the Comodo One app and login to connect the device to the portal:
- To add more devices, log into your account from the device you wish to add and repeat the process above.

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• The device can now be managed via the Comodo One Home portal.

Android

- To enroll a family member's Android device, please ensure that their account has been created and activated as described in How Do I Add A Family Member As A User?
- Your family member should then login at https://he.one.comodo.com/login on the Android device that you intend to manage.
- Tap 'Add new', in the 'Devices' section.



- This will open the Comodo One app download page on the Google play store.
- Tap 'Install' to download and install the COHE app on your Android device.
- After installation, open the Comodo One app and login to connect the device to the portal:

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< 🕞 Apps	<u>+</u>	Q. 📃	<	:	
	Comodo One Ho Comodo security soluti	Me ons	Insta	11	
					Username
10+ downloads	st to +1 this.		04-Ma 22	y-2016 2.06MB	Password
Description	Ionitor all device in ONE Place	Ł			
Comodo One H simply monitor	lome advanced solution for devi r all family members devices.	ice managemen	t allows you	u to	LOG IN
It provides mu	tiple layers of protection and co	ontrol for everyt	hing users	do 🗸	Don't have an account yet? <u>CREATE NOW!</u>
Developer					Forgot your password?
Visit we http://ww	bpage vw.comodo.com				By registering, you are agreeing to our Terms of Service and Privacy Policy
Send em cms@cor	nail modo.com				

- The device can now be managed via the Comodo One Home portal.
- To add more devices, log into your account from the device you wish to add and repeat the process above.

Windows/MAC OS X

- To enroll a family member's Windows/Mac device, please ensure that their account has been created and activated as described in How Do I Add A Family Member As A User?
- Your family member should then login at https://he.one.com/login on the Windows or MAC device that you intend to manage.
- Click 'Add New' in devices.

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- The client download process will begin.
- Once the COHE app is installed on your Windows/MAC device, a login screen will appear.
- Login to your account to connect your device to the Comodo One Home portal:

COMODO One Home Edtion			
	Username		
	Password		
		6	
	Don't have an account ye	et?	
	Create now!		
	Fornat your password?		

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• To add more devices, log into your account from the device you wish to add and repeat the process above.

How do I Assign a Device to a User?

Note: Please ensure you have first added users and devices as required.

- To assign or re-assign a device to a different user:
- · Open 'My Family'.
- Select the user to whom the device is currently assigned.
- Click on the device you wish to re-assign.
- Select the new user from the drop down menu that appears:

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Menu 💻		<°	Ċ
0 device(s)	Bob Smith John		
	+ Add New 💼 Delete	<	$\langle \rangle$
Bob Smith			
PROFILE			
E-mail Address	ma ^r uthiestillo@gmail.com		
Name	Bob Smith		
Birthdate	2 <mark>0</mark> 16-05-05		
Language	English Change Photo		
User Role on Port	tal Device Owner 👻		
Change Passwo	ord Save		
DEVICES			
• Lei	2000-H		
Coyote			
Dagwood			

• The device will be reassigned to the new user immediately.

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Menu 🗮 🗘			\boxtimes	?	f	Ś		Ċ
Coyote	Coyote		2	Dagwoo	d			
0 device(s)	Bob Smith	i	1	John				
+ A	dd New 💼 Delete						<	>
Dagwood								
PROFILE								
E-mail Address	avantistude@gmail.com							
Name	Dagwood							
Birthdate	2016-05-10							
Language	English		•	Change	e Photo			
User Role on Portal	Device Owner		•					
Change Password		Save						
DEVICES								
					_			
Windows Vision	bH VirtualBox 1.2 ta x86	•	Lenovo Androio	А3000-Н 1 4.2.2 x86				

Alternatively, simply drag and drop the device onto the new user's name:

MY F.	MY FAMILY					
+ Add	New 💼 Delete					
	Coyote					
1	Dagwood					
	Lēnōvo A3000-A = = = = = = = = = = = = = = = = = = =					

How do I Install Applications on Devices?

The COHE 'App Store' contains a range of security applications and utilities that you can install on Windows and Android devices. For example, if you wish to run antivirus scans on Android devices, then you need to install 'Comodo Mobile Security' on the device.

To install on multiple devices

- 1. Select 'App Store' from the left hand menu
- 2. Choose a product category ('Comodo Products' category shown in screen-shot below)
- 3. Select the product you want to install then click the install button in the product information screen
- 4. Select the devices to install on. Click a device to add or remove it from the target list.

Bob Jones 1 device(s)	Apps Store			
Devices	CATEGORIES / APPLICATIONS /		Android 4.2.2 x86	כ
(The second seco	C	С		
	CIS (Pro)	Comodo Home Editio	n	
Reports	Comodo Internet Security Pro (C Pro) provides real-time, decision-free protection against Viruses, Trojans, Adware, Spywar	IS Comodo One He setup		
Q My Family	and other Malware threats. The			
Apps Store	CIS (Complete)	CIS (Premium)		
rappo otorio	Comodo Internet Security	Comodo Internet Secur	ity	
f ×	Complete (CIS Com real-time, decision-f against Viruses, Troj Spyware and other 1	to Devices		×
Invite a Friend		Lenovo A3000-H		
Click device remove the	es to add or m from the list.	XT1562		
Blue icon =	Device Selected		↓ ·	
Black Icon	= Not Selected		Save	Reset

5. Click 'Save' to begin installation selected devices:

Installation will commence automatically on target devices.

To install on individual devices

· Go to 'Devices', select a device, then click the 'App Store' tab:

Bob Jones 1 device(s)	MY DEVICES	Bob's Laptop • Online
	+ Add New	OVERVIEW APPLICATIONS SETTINGS APPS STORE
Devices	Bob's Laptop WINDOWS 7 X64	CATEGORIES / APPLICATIONS / CIS (PRO)

• Next, follow steps 2 – 5 as shown above

How do I Run a Virus Scan on a Device?

Note: You can run virus scans from the COHE interface only on Android Devices after installing the appropriate Comodo security product from the 'Google Play'.

Android Devices – Install Comodo Mobile Security

See this faq if you haven't yet installed a security product.

Once the application is installed, you can run a virus scan by following these steps:

- Go to 'Devices'
- Select a device on the left
- Make sure the 'Overview' tab is open
- · Scroll down to 'Security' on the bottom of the interface
- Click 'Start Scan':

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The date of the last scan will be displayed beneath 'Start Scan'. You can also schedule virus scans to run automatically at set times. Click Here for help with this.

What is a Safe-zone and How do I Set it?

A 'Safe zone' rule allows you to track the location of a device on a map and define a 'geo-fence' for the device. This rule is applicable only for iOS and Android devices. If the device leaves the safe zone, you will receive a notification. For example, you might want to create a safe zone circle that covers the the route from your home to your child's school. Safe zones are also useful if your child is on a school trip or is visiting friends, or even home alone. Safe-zones can also provide an early warning system if a device is ever stolen.

To create a safe zone for a device

- Go to 'Rules'
- · The 'Safe Zone' section contains a map which allows you to define a device safe zone
- Use the '+' and '-' buttons to zoom to the general location where you want to define the safe zone
- · Click the black circle under the controls then click and drag a circle around your desired safe zone

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SAFE ZONE



 Release the mouse to define your safe zone. Next, click 'Select a Device' and choose the device to which the safe zone should apply



• Each device can only have one safe zone. If you want to create a different zone, please delete the existing zone first.

What are Portal Roles?

COHE has three types of portal roles:

- Home Admin is usually the account owner and has administrative privileges and access all areas of the app. The Home admin user can add/remove/assign devices, create users, create rules, view reports and device activity, install applications from the app store and more.
- **Device Owner** can login at **he.one.comodo.com** to manage devices that have been assigned to them and add new devices for themselves. They cannot add new family members or view the devices of other users.
- Standard User can login at he.one.comodo.com but cannot add devices for themselves and only have view permissions on many settings.

A user's roles can viewed and changed in the 'My Family' area:



Privilege	Home Admin	Device Owner	Standard User
Login to console	Yes	Yes	Yes
View devices	All devices	Own devices	Own devices
Add devices	For all users	For themselves	No
Reassign devices	Yes	No	No
Remove devices	Yes	No	No

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Change device name	Any device	Of own device	No
View settings	All devices	For own devices	For own devices
View installed apps	All devices	On own devices	Yes
Install new apps	All devices	On own devices	No
Remove apps	All devices	From own devices	No
Lock, reset and sound alarm	All devices	On own devices	No
View reports	All devices	For own devices	For own devices
Create Rules	All devices	For own devices	For own devices
View location	All devices	Of own devices	Of own devices
Run virus scans	On any device	On own device	On own device
Add new family members	Yes	No	No
View User Profiles	All profiles	Own profile	Own profile
Modify User Profile	All profiles	Own Profile	No

How can I Track the Location and Usage of Devices?

- If you haven't done so already, please add a device using the instructions in this FAQ
- Next, go to 'Devices'
- · Select the 'Overview' tab and choose a device on the left
 - The overview area allows you to view battery status, RAM Usage, run virus scans and view any alerts from the device.
 - The 'Location' area displays the real-time location of the device on a map

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APPLICATIONS SETTINGS	APPS STORE	U Device In
	ALERTS	
Battery Status	🧭 83 crash	Check
Storage 'internal' Status	NOTIFICATION	
DAM Usees	Failed to install the app: .	
	LOCATION	
50	Saligraman + kkam Vedapakev Lector	tah
0 00-15 AM 00-30 AM 00-45 AM 07:00 AM 07:15 AM	Porur Nesapakkam Ashok Nagar Naganam Poru	iapore
Security	n Bikattuthangal Kotturpuran MRC BiDCO Industrial Kotturpuran MRC Estate Madya Kasa	Nagar
Disabled Start Scan Last scanned on January 19	Christia Hamatonia Amort Alandur	Nagar

You can also view detailed device feedback in the 'Reports' area

How can I Manage Device Applications?

The 'Applications' tab allows you to view and control the applications and files installed on a device.

To view and manage device applications:

- · Open 'Devices'
- Select a device then choose 'Applications'.
- · A list of applications on the device will be displayed along with vendor, size and version details
- You can find an application's installation path by clicking the 'Location' link
- You can remotely uninstall an application by clicking 'Remove'

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Cayote O device(s)	MY DEVICES		SETTINGS APPS STORE			O Device information
	+ Add New	INSTALLED APPLICATIONS				Q. Search
Devices	Innotek CmbH VirtualB.	Name	Publisher	Installed Siz	e Version	Status
	▶	Android System	android	Oct 9, 2015 21.4	3 MB 4.2.2-122	INSTALLED Uninstall
٥	Lenovo A3000-H	Kingsoft Office	cn.wps.moffice_It0n	Oct 9, 2015 16.4	6 MB 5.3.1	INSTALLED Uninetall
Dutes	ANDIOD 622 XIE	AccuWeather	com.accuweather.android	Jun 18, 2013 6.77	2 MB 31.1.3	INSTALLED Uninstall
	XT1562	UI intro	com android LeLohas	Jun 18, 2015 0.5	PMB 1.1.30682	INSTALLED Uninetall
G	ANDEOID 601X86	com.android.backupconfirm	com.android.backupconfirm	Oct 9, 2015 0.10	0 MB 4.2.2-122	INSTALLED Uninstall
Reports.		Browser	com.android.browser	Oct 9, 2015 3,42	2 MB 4.2.2-122	INSTALLED Uninstall
0		Calculator	com.android.calculator2	Oct 9, 2015 0.2	D MB 42.2-122	INSTALLED Uninstall
쓰		Calendar	com android calendar	Oct 9, 2015 1.06	8 MB 4.2.2-122	INSTALLED Uninstall
My Family		Certificate Installer	com.android.certinstaller	Oct 9, 2015 0.10	0 MB 4.2.2-122	INSTALLED Uninstall
177		Chrome	com android chrome	Jun 18, 2013 41.9	9 MB 50.0.2661.89	INSTALLED Uninstall

What are Reports and Their Types?

The 'Reports' dashboard contains graphs and statistics about the composition, hardware usage and activity of your managed devices.

To open the dashboard, click the 'Reports' button on the left. The dashboard has two tabs - 'Inventory' and 'Activity':



The bottom of the interface allows you to receive reports via email:

Send report by email:	Select Schedule 🗸	Send Now
_		

You can create a schedule to receive emails in the 'Rules' section. Click here for help with this.

- Inventory Reports Charts which detail the platform, type, available memory and battery levels of your devices.
- Activity Reports Charts which detail the bandwidth usage, available RAM and total number of running apps on your

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devices.

Platform Details

PLATFORM DETAILS

Pie chart which displays a breakdown of your devices by operating system. You determine device platform when first adding a device.



Device Types

Displays the percentage of laptops, desktops and mobile in your device fleet. You determine device type when first adding a device.



Memory Status

A bar chart which displays the currently available RAM on your managed devices. Placing your mouse cursor over a column displays further details. Consistently low available memory can suggest that you need to upgrade the memory on the device. Sudden drops in available memory may be a cause for concern. They could be the result of a program acting erratically, or could be a sign of malware. You can also create a hardware status rule to alert you when a device's RAM levels falls below a certain point.

Windows



Battery Status

'Battery status' provides an at-a-glance overview of the current battery levels on each of your devices.

You can also create a **hardware status rule** to alert you when a device's battery level falls below a certain point.





Total App Usage

Displays the total number of applications being used on your devices over time. This is useful for identifying those times of the day when a particular device is most heavily used. Place your mouse cursor over a device name in the legend to highlight that device's activity in the chart.

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RAM Status

Displays the currently available RAM on your managed devices. Placing your mouse cursor over a column displays further details. Consistently low available memory can suggest that you need to upgrade the memory on the device. Sudden drops in available memory may also be a cause for concern. They could be the result of a program acting erratically, or could be a sign of malware. You can also create a hardware status rule to alert you when a device's RAM levels falls below a certain point.



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СОМОДО

Network Usage



How much network bandwidth each of your devices has consumed over the past few hours. Usage in measured in Mb (Megabits). This chart covers cellular data and data passed over LAN/Wireless connections. This chart can be useful for identifying those periods when devices are most heavily used.

How do I Change a Device Name and Other Details?

The 'Settings' tab of 'Devices' allows you to edit the name and display icon of any device.

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0 device(s)	MY DEVICES	OVERVIEW APPLICATIONS SET	TINGS APPS STORE
	+ Add New		
Devices	innotek GmbH VirtualB	CENERAL SETTINGS	
_		Device Name	Lenovo A3000-H
Rules	Lenovo A3000-H ANDROID 4.22 X86	Select device type	
	• XT1562 ANDROID 6.0.1 X86	ā Remove This Device	
Reports		Device Info Status	
Q		Device Name A3000-Y5RODABO	2DA8H55LZ
My Family		Device Model Lenovo A3000-H	
		Serial Number Y5RODABQDA8H	55LZ
জ্র		OS Version Android 4.2.2 x86	
Apps Store		IP Address 127.0.0.1	
		MAC Address 50:3c:c4:16:91:29	
f		Connection Type WIFI	
Invite			

How do I Change a User's Name and other Details?

The 'Profile' section of 'My Family' allows you to edit the name, birth date, language and role of any family member. You can also change a user's password and upload their photo:

2 device(s)	MY FAMILY	Liza		
Ē	🛨 Add New 🍈 Delete	PROFILE		
Devices	Bob Jones	E-Mail Address	testuser720@gmail.com	
	🔔 Liza 🔶	Name	Liza	
Rules	<u>↑</u>	Birth Date	2016-01-05	
Ċ	Joseph	Language		Change Photo
Reports		Portal Role		
Q My Family		Change Password	Save	

I've Lost my Phone! Can this Application Help?

Yes. Comodo One Home Edition can help you locate your device on a map, lock the device, make the device sound an alarm and reset the device to factory settings.

To implement security controls:

- Click 'Devices'
- · Select the lost device from the list
- · Open the 'Overview' tab
- · Go to the 'Security Settings' area at the bottom:



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Alarm Sound – Will cause the device or tablet to emit an alarm at full volume. This draw the attention of passers-by if a phone has been lost, and can also be useful for locating devices that have been simply mislaid somewhere in the vicinity.

Factory Reset – Will reset all data and application on the device back to factory settings. This removes all personal information such as contacts, name and address information, bookmarks, files and other sensitive data that could be at risk on a lost device.

Lock Device – Will password-protect access to the device. You can choose a unique password immediately after enabling this setting. You can also type a message that will display on the lock screen (for example, 'This phone is lost. Please call 123 4567 890 if you find it. Thanks!')

To view a lost device on a map:

- · Click 'Devices'
- · Select the lost device from the list
- Open the 'Overview' tab
- Your device's current location is highlighted a map in the 'Location' section:



Define a 'Safe-Zone' for the device

As a preemptive measure, you can also map a 'Safe-Zone' for any of your devices. A 'Safe-Zone' is an area drawn on a map inside of which the device is allowed to operate. If the device physically travels beyond the limits of your safe-zone then you receive an immediate notification. This can help by alerting you to a stolen phone even before it is known to be lost. **Click here** for help to define a safe-zone.

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What are Rules?

Rules allow you to push app usage restriction, update schedules, device safe-zones hardware usage alerts and virus scans to devices.

Ē	RULES SCHEDULE		
	APP-STORE APPLICATION U	JPDATE	✓ ÎÎDelete
Rules			

All rules share the same basic controls:

Select the target software or hardw threshold	/are			Select rule schedule, time limits or notification method
	PLICATION UPDATE			
CIS (Complete)		-	Viru	us Scan - Every Day 🔹
+ <u>Add New</u>	Apply to Devices			
Add another rule of the same type.	Manually select devices to which the rule should apply	an a		

• When applying rules, individual devices can be selected or deselected by clicking on them:

	Install to Devices	×
Click devices to add or remove them from the target list.	• Bob's Laptop Windows 7 x64 • Liza's comp Windows 7 x64	
Blue icon = Device Selected Black icon = Not Selected	Save Reset	

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 The 'App-Store Update' rule requires you to define a schedule. Note - You can also use this interface to create a schedule for email reports.



Rule Types:

App-Store Application Update - Schedule when product updates to software from the COHE app-store should be installed on devices. You can apply the schedule to individual devices. You can also create different schedules for each app-store application. If you do not create a rule here then updates will be installed as soon as they become available. Please note, to apply this rule you need to have first installed at least one app-store application on a device.

App Usage Restriction - Configure the maximum amount of time per day that a device owner can use a particular application. For example, you may wish to limit the maximum hours that a device owner can play certain games or use instant messaging applications. You may also wish to limit internet access in general by placing limits on all installed browsers. Use the first drop down to select the target application and the time-settings on the right to set your limits:

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APP USAGE RESTRICTION	I						
Call of Duty - Black Ops		•	Two Hours	•	0 Minutes	•	i∰Delete
1			L				
Choose application y	ou wish to limit.			Configure tin	ne limits		

Note. If the application you wish to limit is not in the drop-down then try adding the path to the app manually.

To do this:

- Click 'Devices'
- Select the device on which the app is installed
- Select 'Applications' from the top menu
- · Locate the target application and click 'Location'
- Enter the path to the application

Safe Zone – Allows you to track the location of devices and device owners by drawing a circular 'Safe Zone' on a map. COHE will monitor the device's location and will alert you if it leaves the radius of the safe zone. See **What is a safe zone and how do I set it?** for more details.

Hardware Status Rules – Allow you to receive notifications if battery levels, memory or storage space fall below certain thresholds. You can choose to receive notifications to your account email address or as an alert in the COHE interface (alerts are shown to the right of your user-name at the top of the interface).

- **Battery Status** Receive alerts if device battery levels fall below a set threshold. If the device owner is traveling or is otherwise outside of your supervisory eye, a low battery level may suggest you need to contact them before the battery goes flat.
- **Storage Status** Receive alerts if the amount of disk/storage space falls below a certain percentage of the total available. Low disk space can impair device performance, may indicate a device is cluttered with junk files, or could simply indicate that it is time for a storage upgrade.

Creating Trust Online[™]

About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internetcrime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit comodo.com or our **blog**. You can also follow us on **Twitter** (@ComodoDesktop) or **LinkedIn**.

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