

COMODO
Creating Trust Online®



Comodo Secure Shopping

Software Version 1.3

User Guide
Guide Version 1.3.120318

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Comodo Secure Shopping

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What is Comodo Secure Shopping?

Comodo Secure Shopping is a next generation security tool that allows you to surf the internet and run programs from within a security-hardened virtual environment. This breakthrough technology isolates your browser inside a secure container which cannot be hacked, tracked or viewed by malware or internet thieves. Features and benefits include:

- Hides your sensitive online data from other processes on your PC
- Prevents hostile processes from attacking your internet browser
- Blocks keyloggers from recording your keystrokes
- Warns you if there is a remote connection to your computer
- Detects fake SSL certificates to stop man-in-the-middle attacks
- Stops hackers and malware taking screenshots of your session

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What types of programs can I run in Secure Shopping?

You actually can run any program which handles sensitive data inside the secure environment, including:

- Internet browsers like Chrome, Firefox and Edge
- Email applications like Outlook and Thunderbird
- Accounting software like Sage
- Password managers
- Spreadsheet software like Excel
- FTP and VPN clients

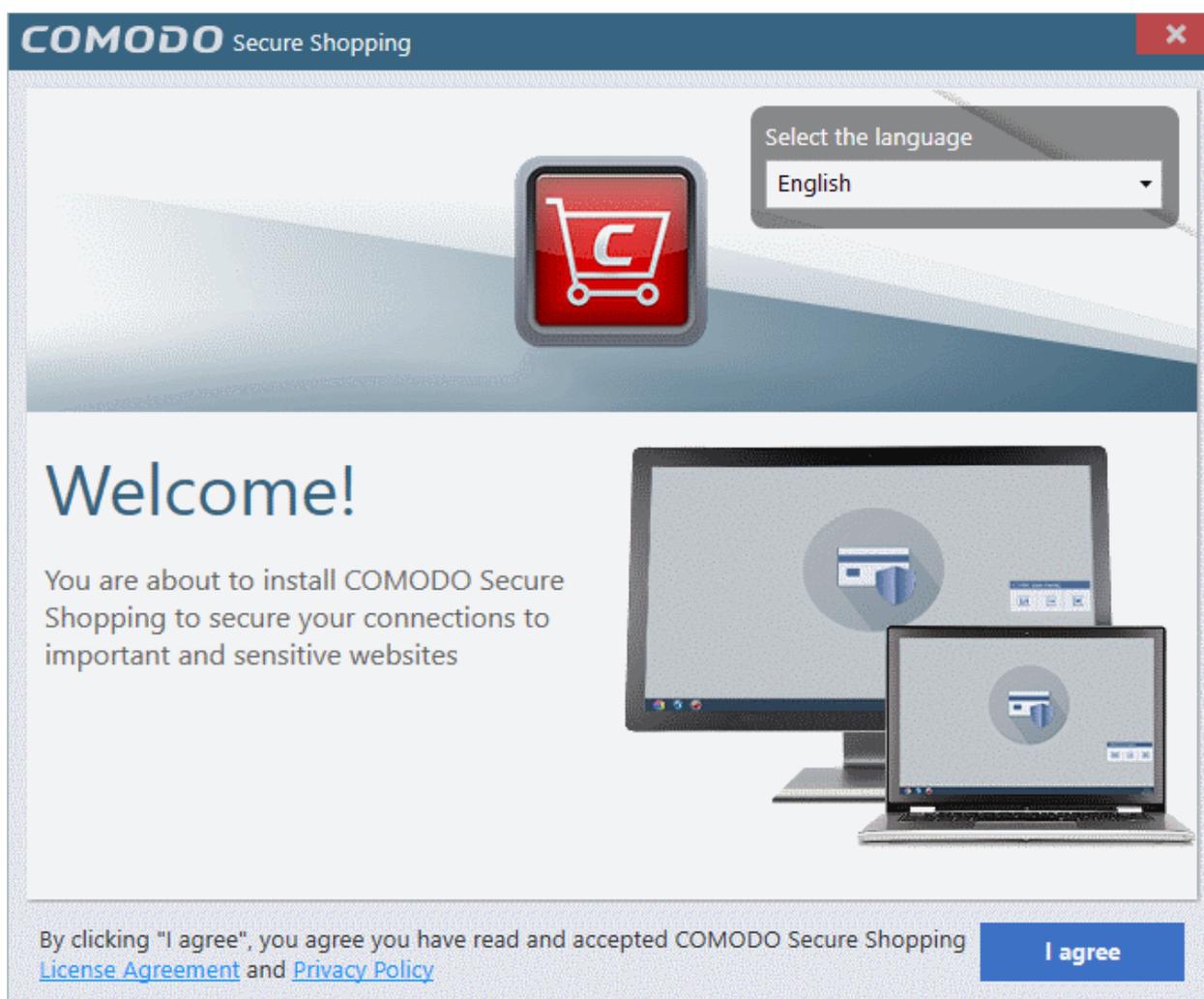
- Instant messaging and chat applications
- File sharing clients like Drop Box

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How do I install Comodo Secure Shopping?

Supported platforms – Windows Vista, Windows 7, 8, 8.1 and 10

- Download the setup file from <https://www.comodo.com/home/internet-security/secure-shopping.php> and save to your local drive.
- Double-click on css_installer.exe to launch the installation wizard



- First, select the language in which you want to install CSS from the drop-down menu
- Next, view and agree to the terms and conditions by clicking 'I agree' at the bottom of the interface.

COMODO Secure Shopping

Installation Directory

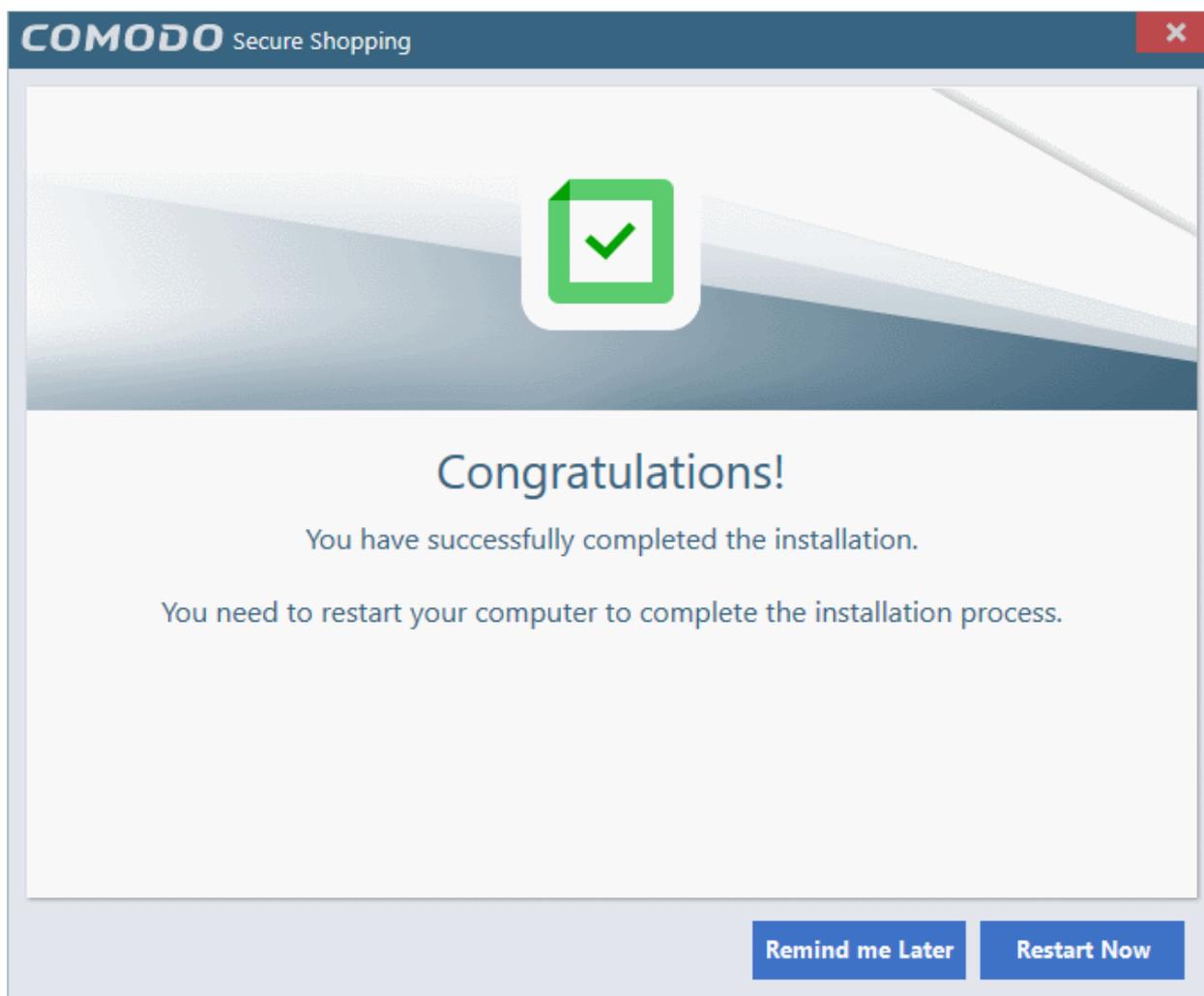
C:\Program Files (x86)\COMODO\COMODO Secure Shopping **Browse...**

Send me COMODO news, offers and discounts to the following e-mail address (optional):

Send anonymous data about errors and crashes to COMODO to improve the product quality.

Back **Install**

- The default installation location is C:\Program Files\Comodo\COMODO Secure Shopping. Click the 'Browse...' button if you want to install to a different location.
- Enter your email address in the second field if you would like to subscribe to Comodo news and get offers and discounts from Comodo.
- 'Send anonymous data about errors and crashes to Comodo to improve the product quality' – Help us to improve Comodo Secure Shopping by automatically submitting crash and error reports. Your privacy is protected as all data is submitted anonymously over an encrypted channel.
- Click 'Install' to start the installation process. A success message will be shown when the process is complete:



- You need to restart your system to complete the installation. Click 'Restart Now' or 'I will restart later'.

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What is the install location of Comodo Secure Shopping?

By default, Comodo Secure Shopping is installed at:

C:\Program Files (x86)\Comodo\Comodo Secure Shopping

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How do I start CSS?

The Secure Shopping environment automatically opens when you visit a configured website.

You can manually open the Secure Shopping environment in the following ways:

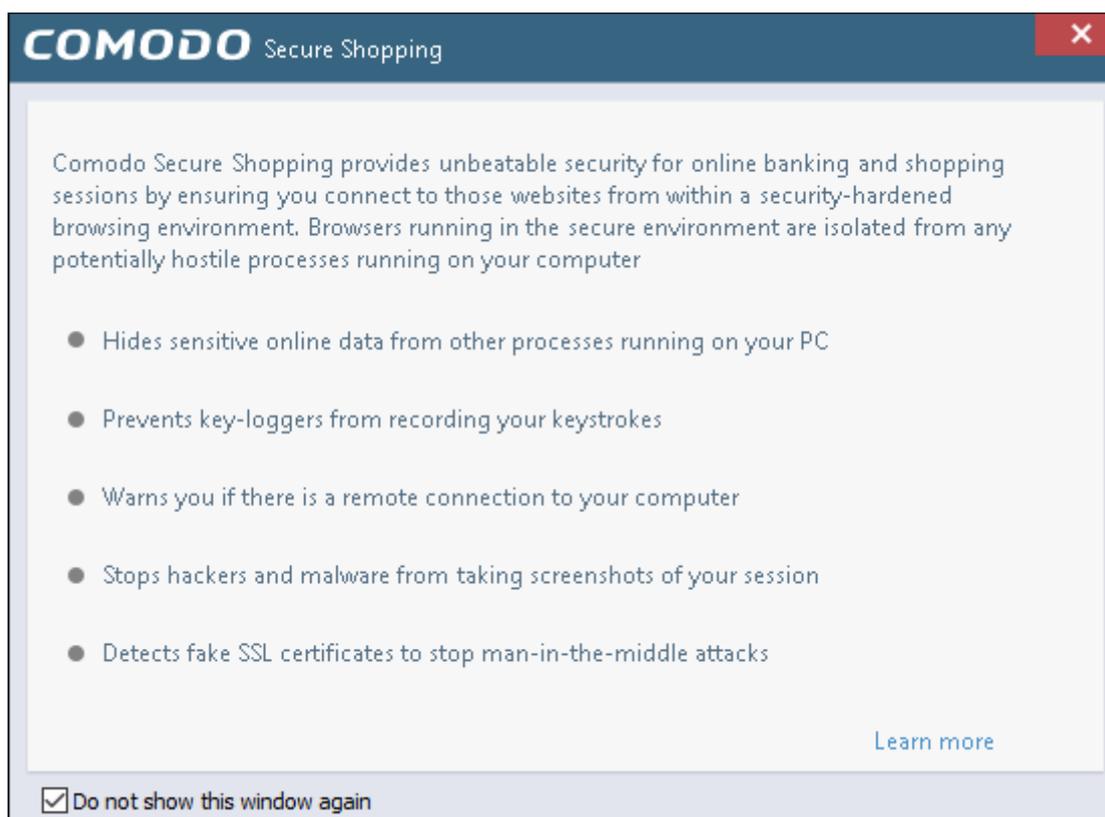
- From the Windows Start menu – Click Windows Start / Home > All Programs > Comodo > Comodo Secure Shopping
- From the Windows Desktop icon – Double-click the 'Comodo Secure Shopping' desktop:



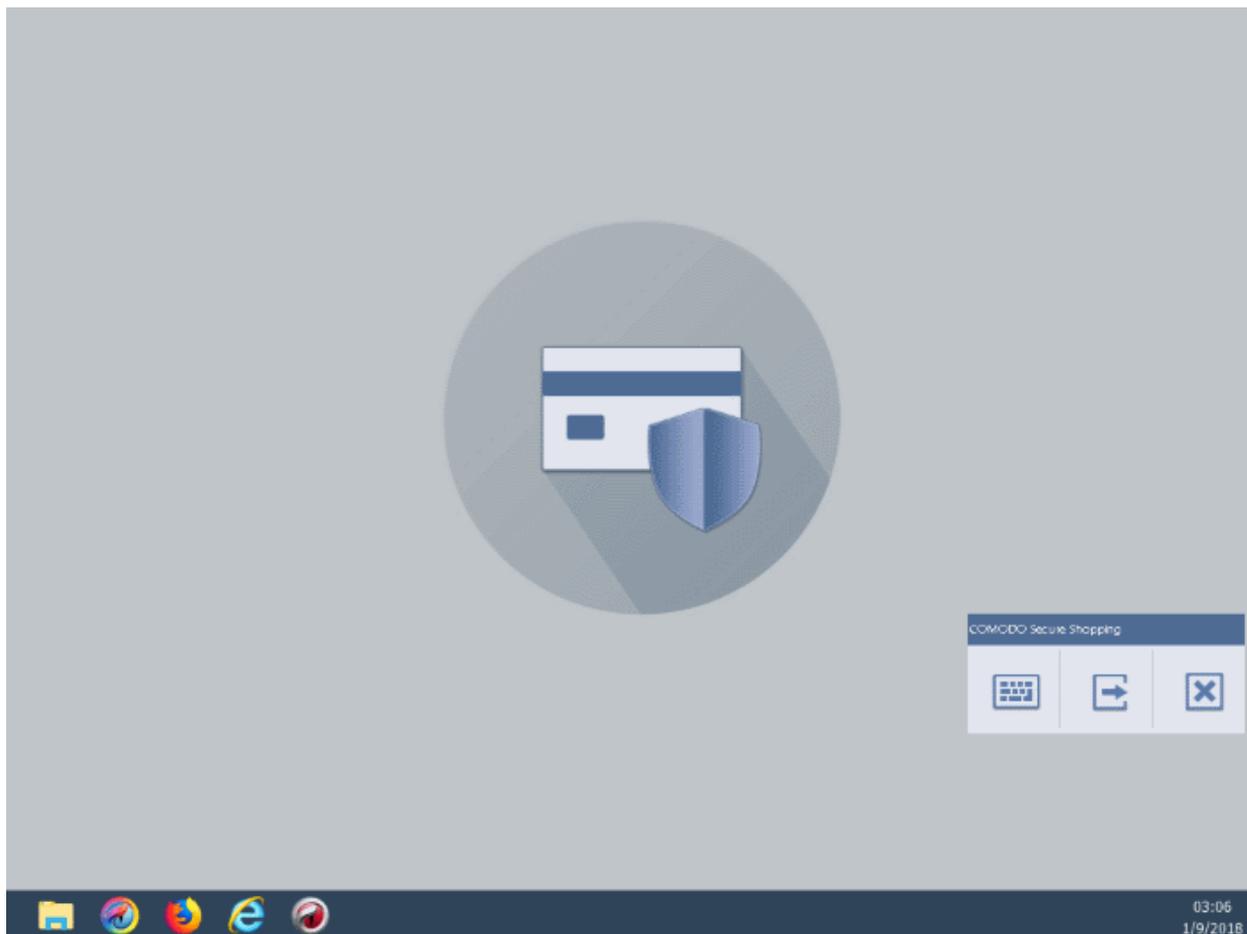
- From the system tray icon - Double-click the 'Comodo Secure Shopping' icon in the system tray or right-click the icon and select 'Open Secure Shopping' from the options.



When you start the application, a welcome screen will appear which explains the benefits of secure shopping:



- Check 'Do not show this window again' to disable the welcome screen in future.
- Close the welcome screen to access the application:



- All browsers installed on your system will be available in the CSS task bar. Visiting any website using these browsers means your session will be protected by Secure Shopping technology.
- The yellow folder icon on the left allows you to browse to a program that you want to open in the CSS environment.
- The floating tools panel allows you to open the virtual keyboard, temporarily switch back to your desktop, or to exit the Secure Shopping environment. This panel can be placed anywhere in the screen by dragging and dropping.

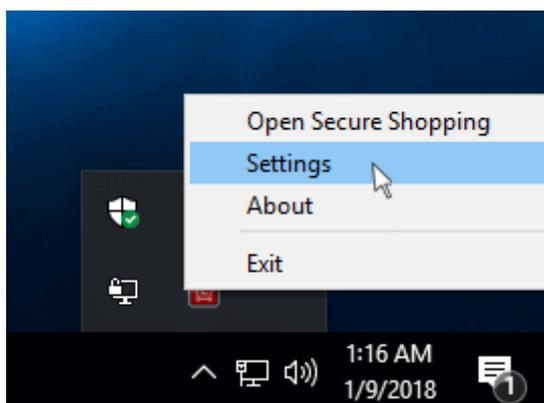
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How do I configure Comodo Secure Shopping?

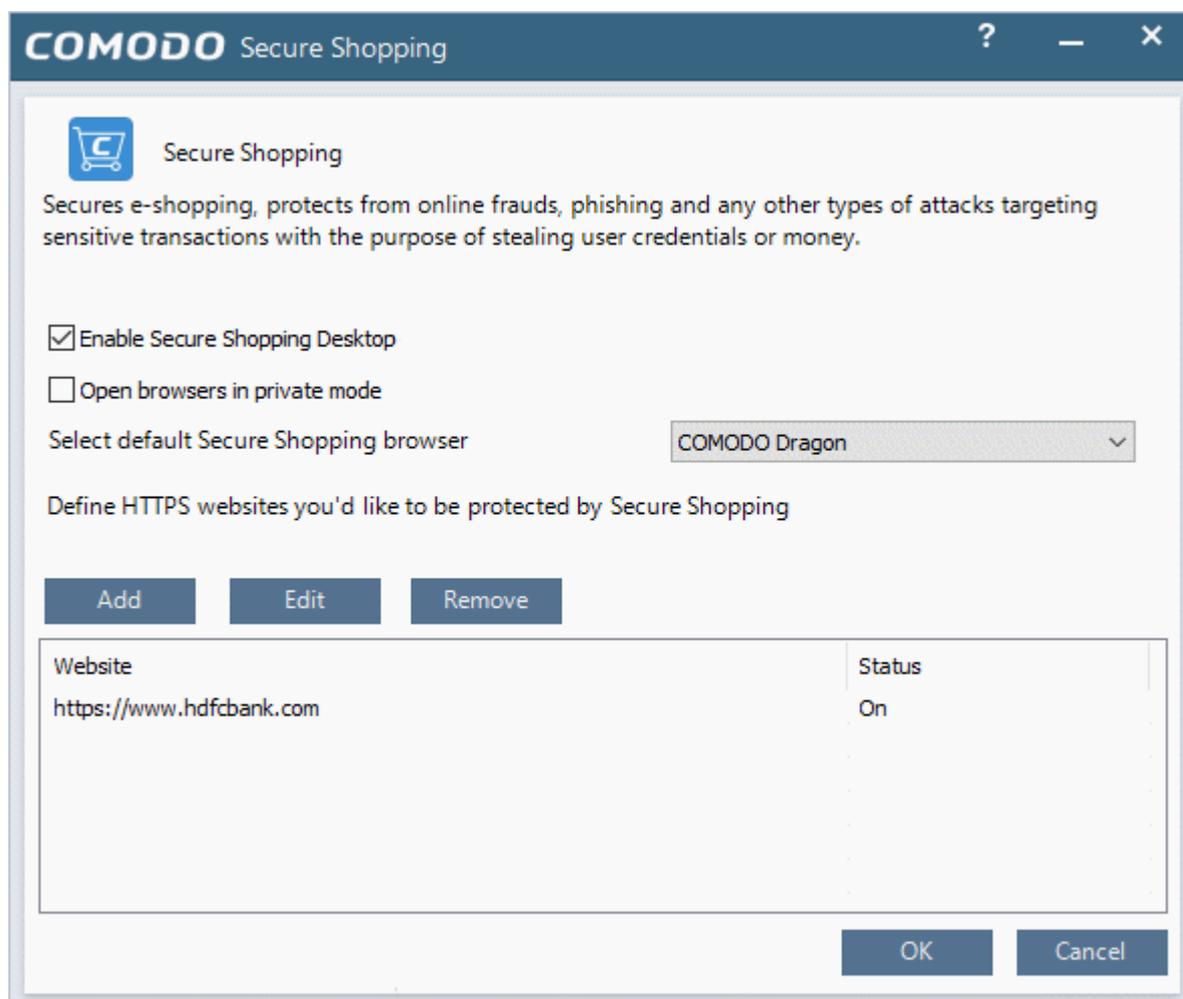
The CSS setting screen allows you to enable Secure Shopping desktop, specify whether browsers opens in private mode and more.

To configure CSS settings

- Right click on the CSS icon in the Windows system tray and select 'Settings':



The CSS settings screen will open:



- **Enable Secure Shopping Desktop** – Select whether you want to view the CSS desktop or not. If you disable, the default browser will open inside the CSS environment when you **start** the application. **(Default = Enabled)**
- **Open Browsers in Private Mode** – If enabled, browsers will open in incognito mode in the CSS environment. **(Default = Disabled)**
- **Select default Secure Shopping browser** – Choose the web browser that will open by default when CSS is started. The drop-down will list all browsers installed on your computer. **(Default = System default browser)**
- **Define HTTPS websites you'd like to be protected by Secure Shopping** – When visited from within the CSS environment, all websites visited will be protected by CSS security technologies. This setting is to

define HTTPS websites that should automatically open in the CSS environment if opened outside CSS. Currently only Internet Explorer (IE) supports this feature. When you open a defined website in IE outside CSS, it will automatically open in the CSS environment. See [next topic](#) for more details.

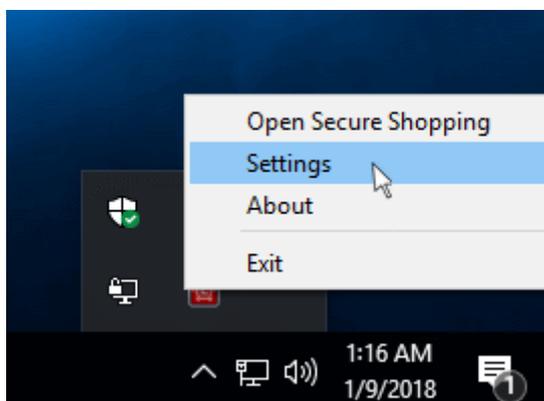
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How do I add websites for Secure Shopping protection?

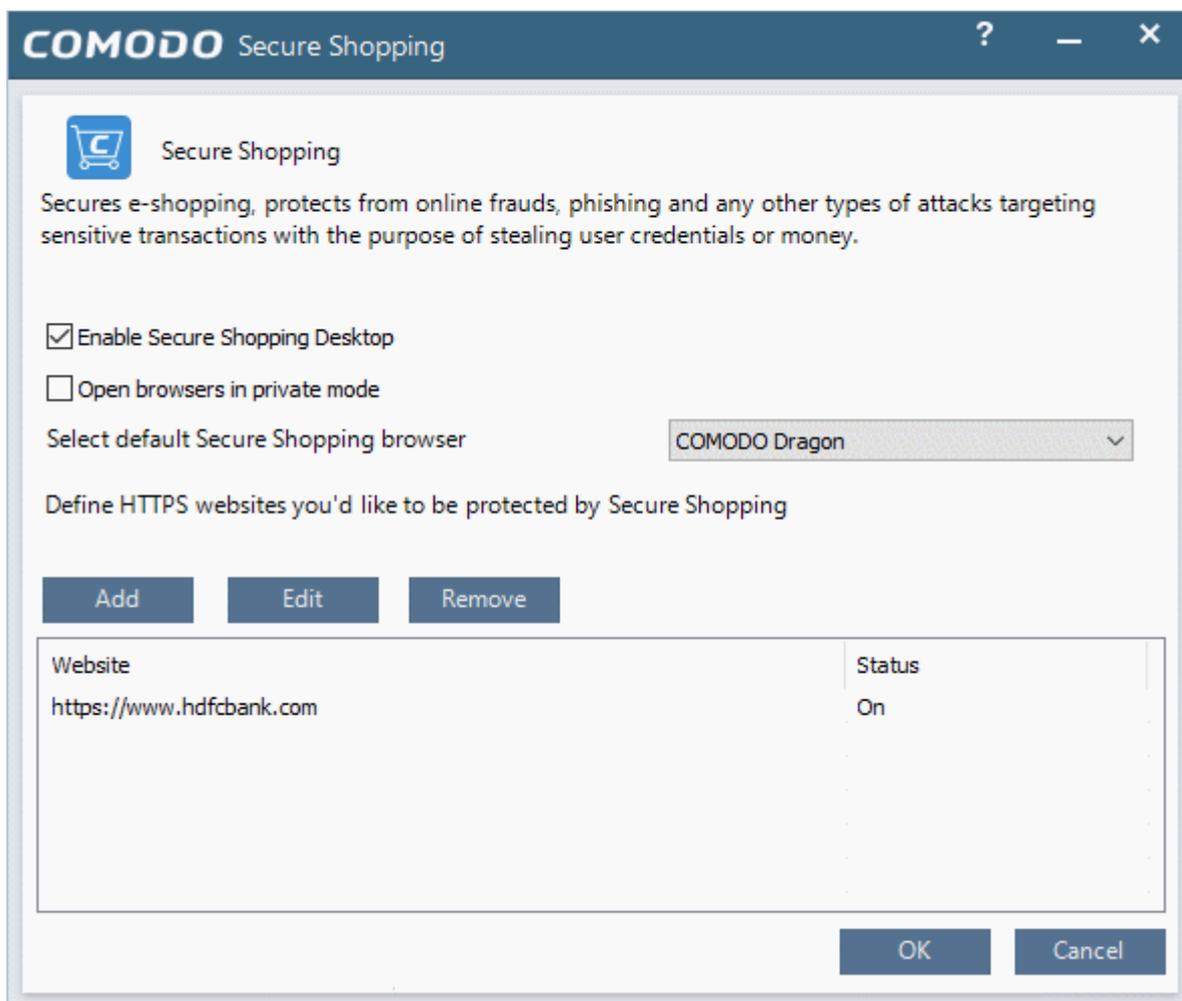
- Any website opened in Secure Shopping will be automatically protected.
- You can also define websites that, when opened outside CSS, will be automatically redirected to open in the CSS environment.
- This feature is currently only supported by Internet Explorer (IE). If you open a defined website outside of the CSS environment with IE then the site will open in CSS instead using the **default CSS browser**.

To configure websites to be protected by Secure Shopping when opened from the Windows desktop:

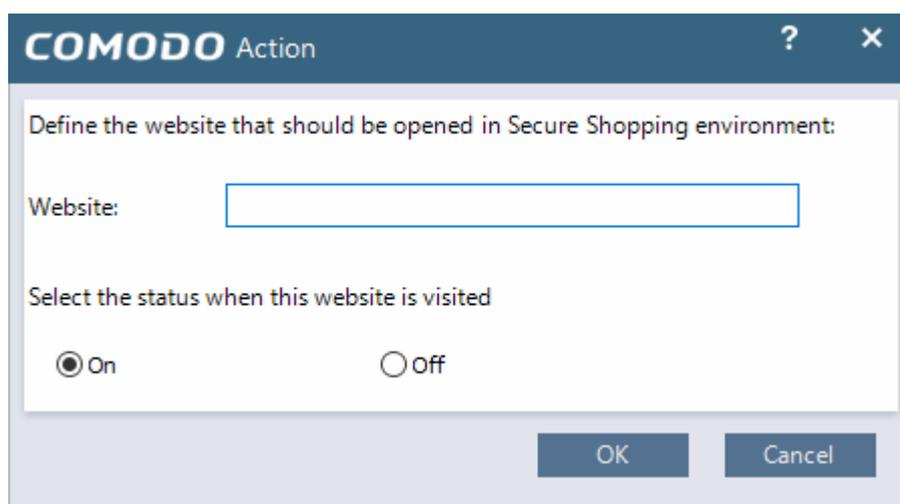
- Right-click on the CSS system tray icon and select 'Settings' from the options:



The CSS settings screen will open:

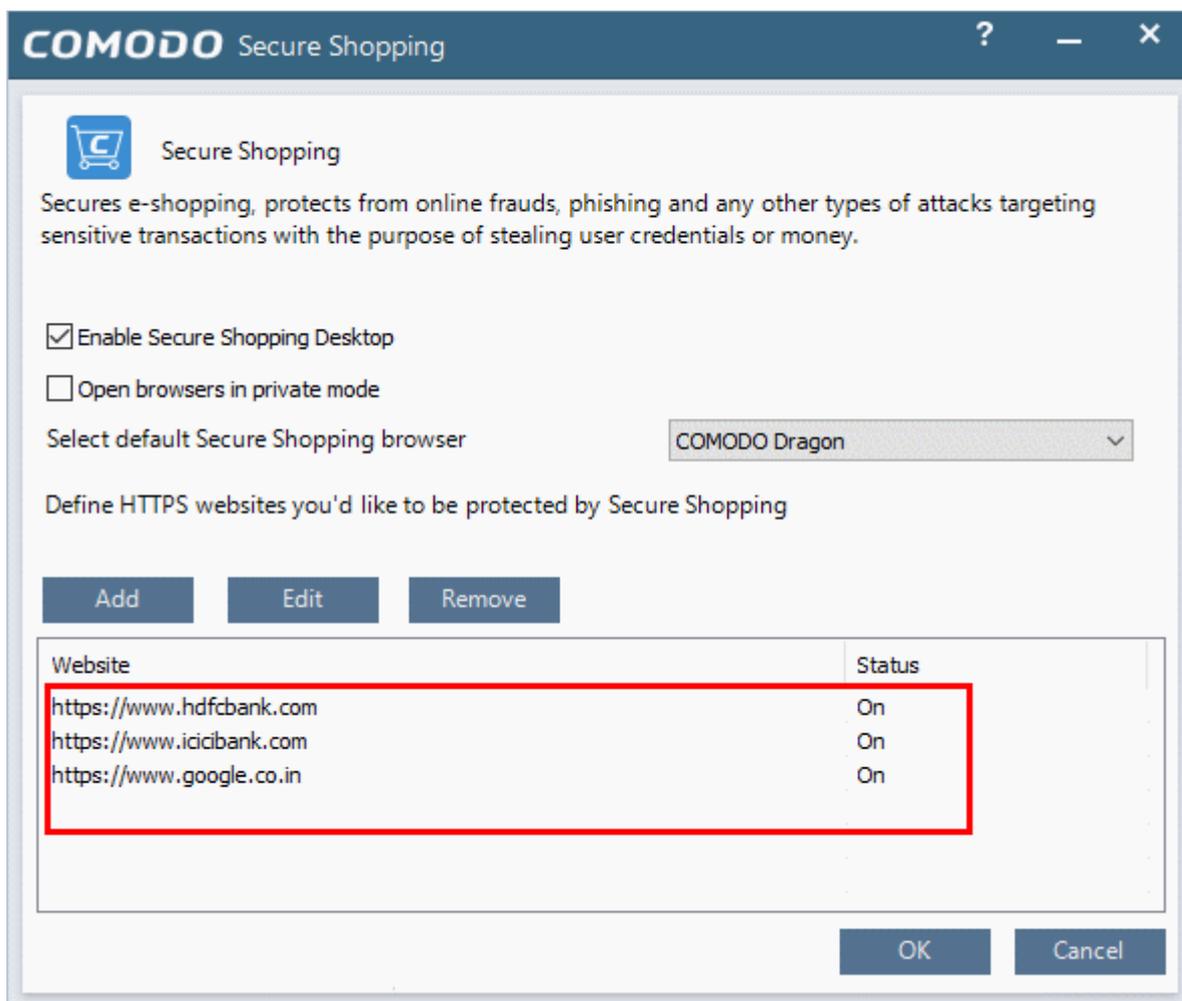


- Click the 'Add' button under 'Define HTTPS websites you'd like to be protected by Secure Shopping'



- Type the website address in the field. Make sure to include https:// at the start. For example, https://example.com
- Select whether protection should be enabled or not for the website
- Click 'OK' to save the rule. Repeat the process to add more websites

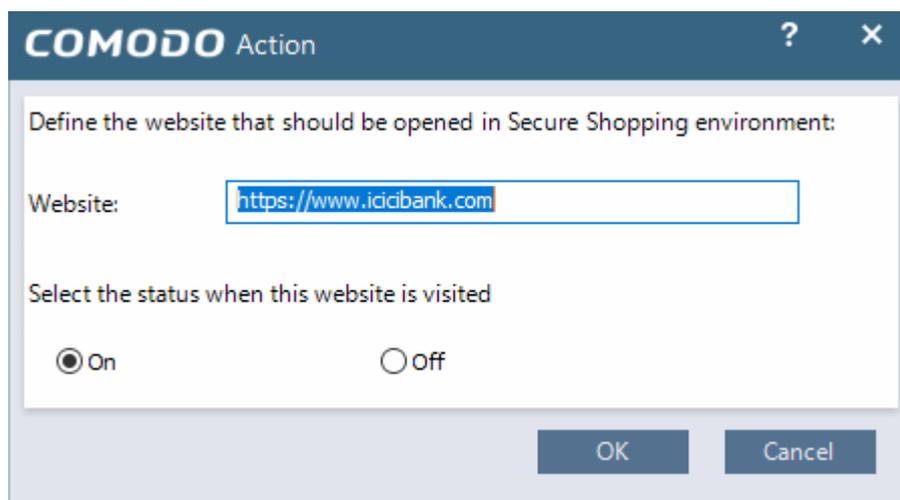
All defined websites will be listed in the lower half of the settings screen:



- Click 'OK' to exit the settings screen.

To edit a website setting

- Select the website from the list and click the 'Edit' button at the top



- Update the website url and / or enable / disable protection.
- Click 'OK' and again in the settings screen.

To remove a website from the protection list

- Select the website from the list and click the 'Remove' button at the top.
- Click 'OK' in the settings screen.

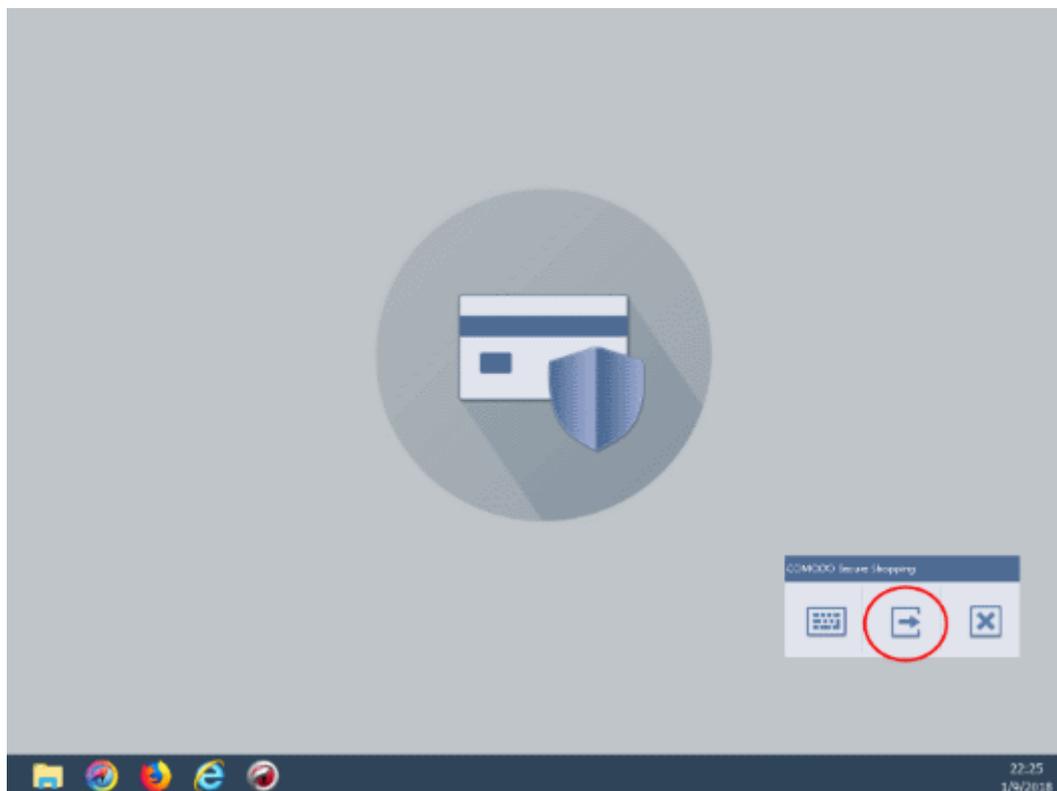
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How do I switch between Secure Shopping Desktop and Windows Desktop?

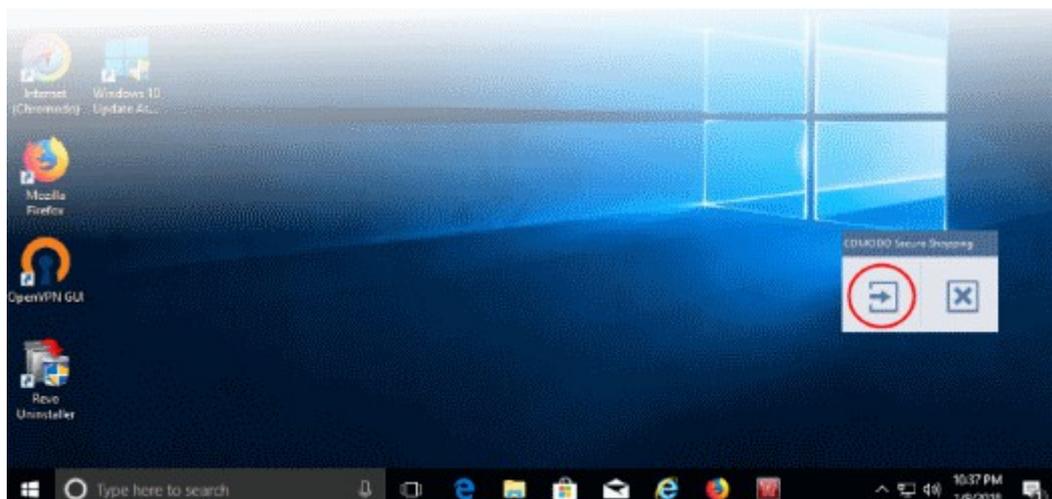
You can seamlessly switch between CSS desktop and Windows desktop using the floating CSS tools panel.

To switch from CSS desktop to Windows desktop

- Click the 'Switch' button in the tools panel:



This will bring the Windows desktop to the foreground. The tools panel will be available on the Windows desktop until CSS is closed:



Click the switch button again to return to the CSS interface.

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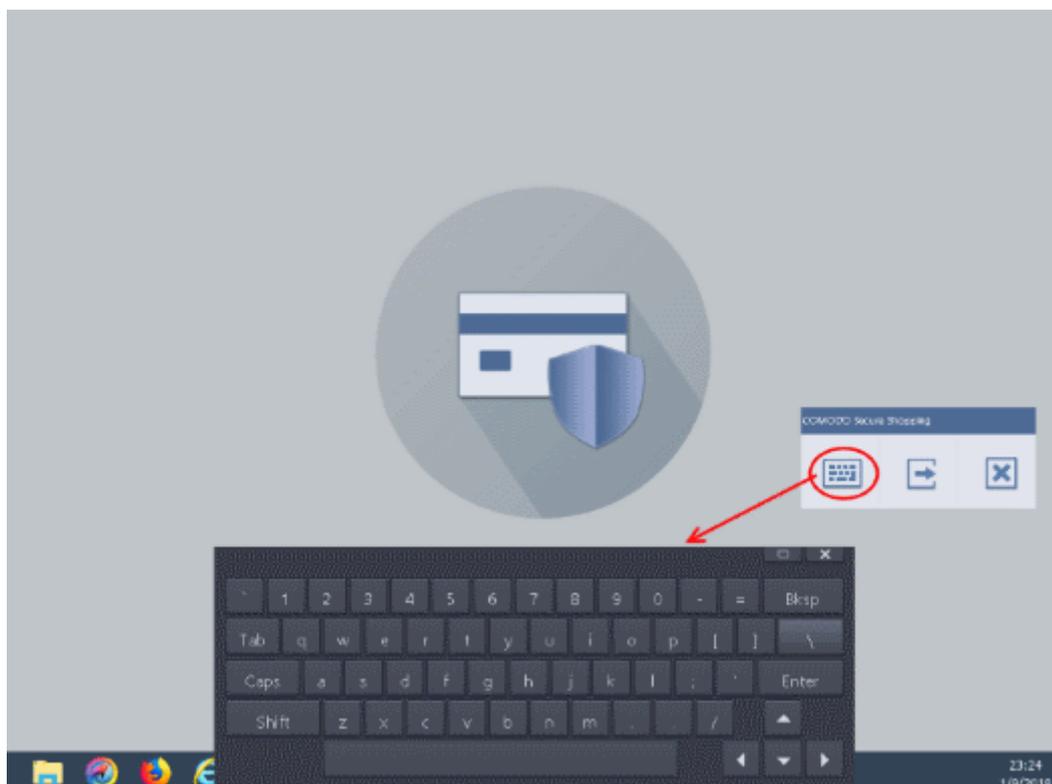
How do I use the virtual keyboard?

The virtual keyboard provides additional security when typing confidential data such as user names, passwords and credit card numbers.

Traditional keyboards can be susceptible to 'key-logging' malware, which record every stroke you make on your keyboard. This data can then be read later by hackers to discover your private information.

To use the keyboard:

- Click the 'Virtual Keyboard' button on the CSS tools panel. This button will be available only while in the CSS desktop



- Click the button again to close the virtual keypad.

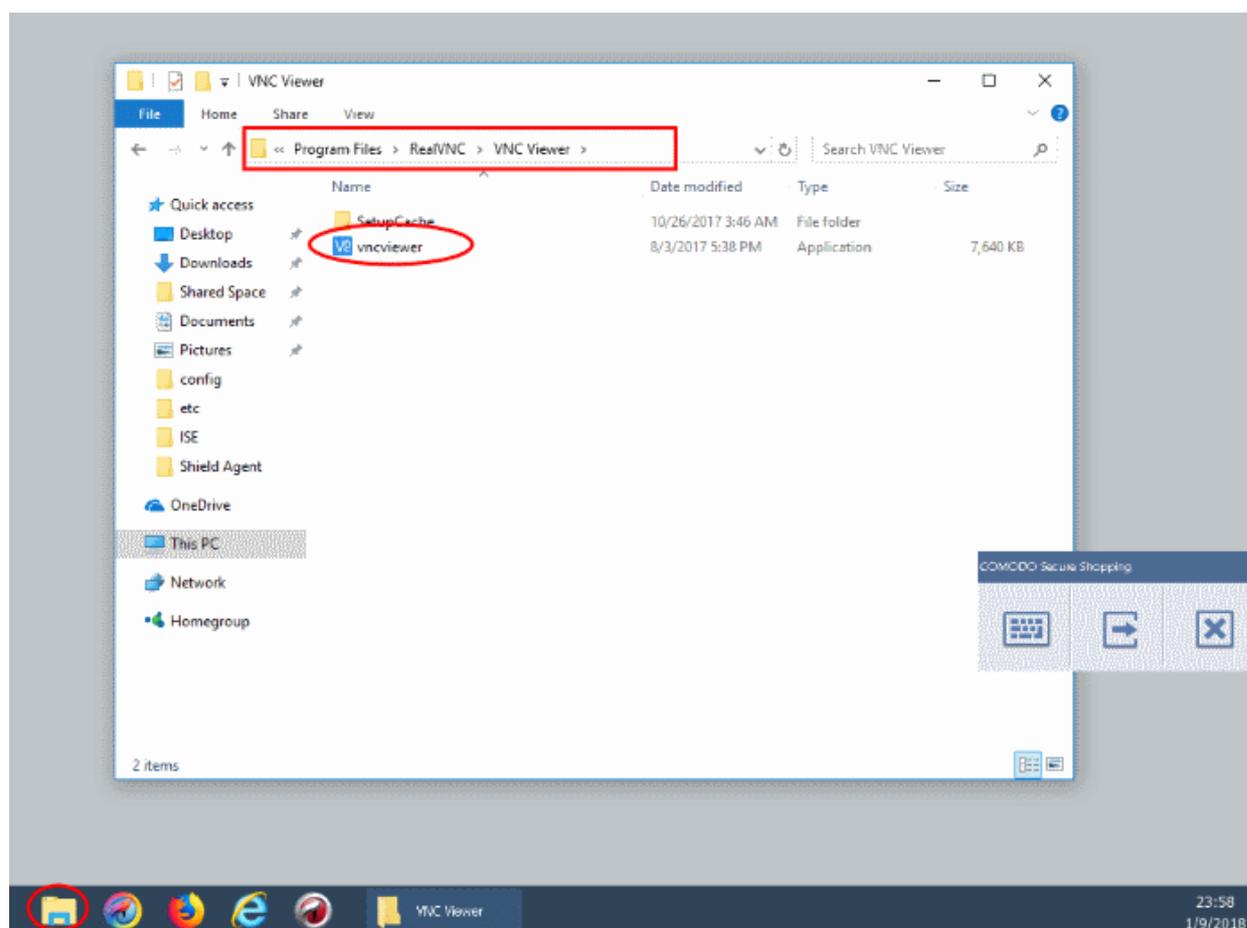
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How do I run other types of programs in Secure Shopping?

In addition to using browsers in the CSS environment, you can also run other application types such as password manager, file sharing clients, FTP clients, VPN clients and more.

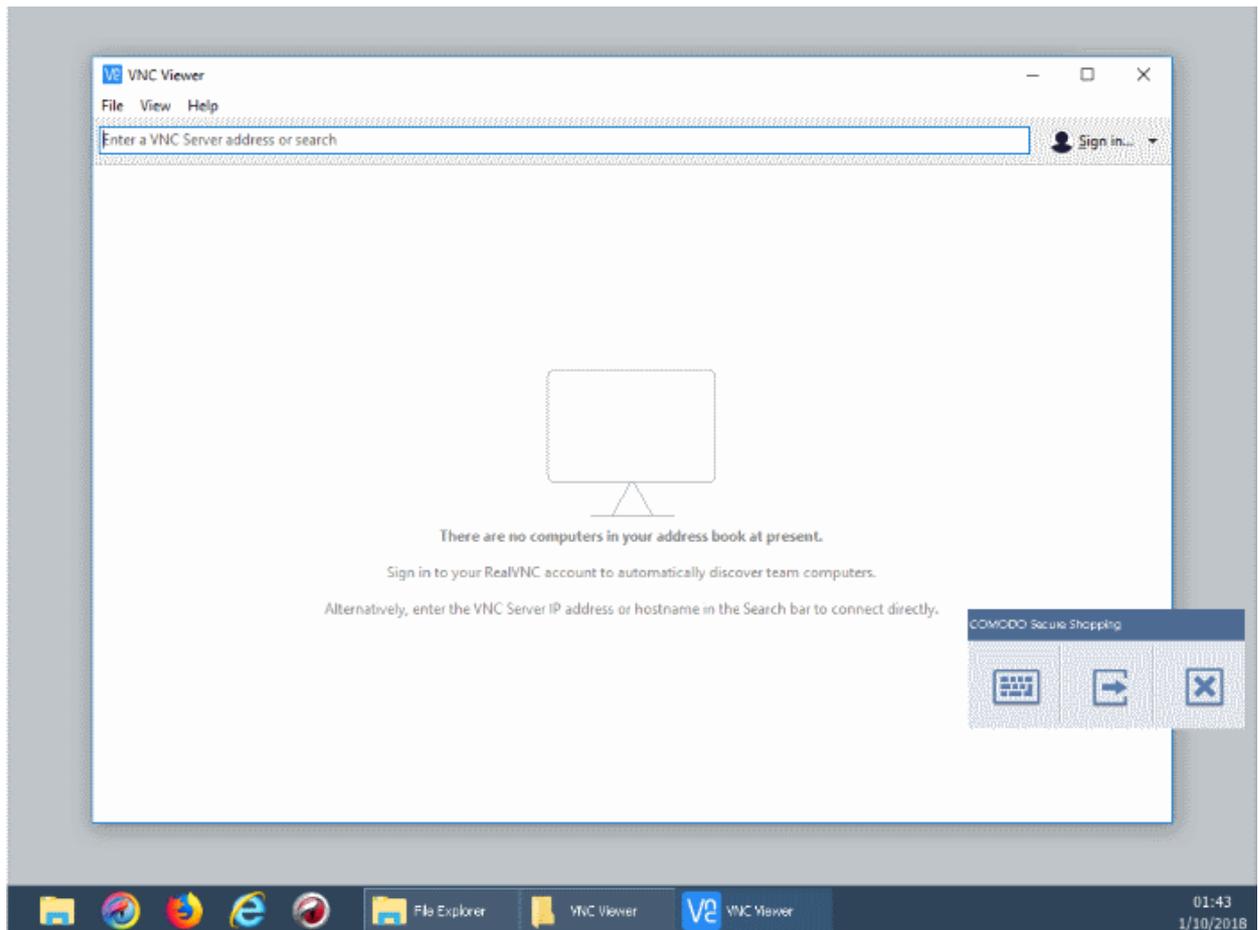
To open a program in the Secure Shopping environment

- Click the yellow folder icon on the left side of the CSS task bar



- Browse to a program that you want to open in the CSS environment.
- Double-click the application icon or right-click and select 'Open' from the context sensitive menu.

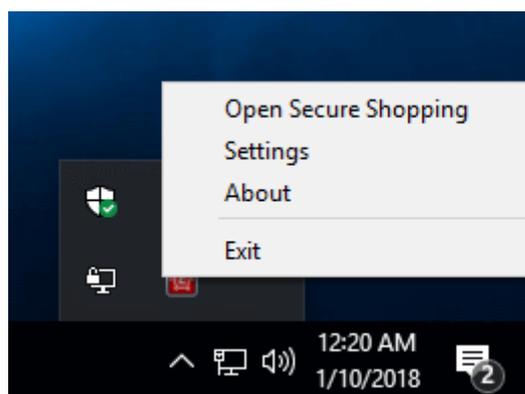
The application will open inside the Secure Shopping environment:



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How do I view CSS help?

- Right-click the CSS system tray icon and select 'Settings' or 'About' from the options.

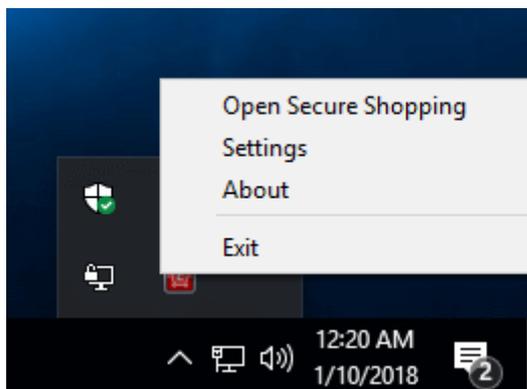


- Click the help icon  at the top-right of the 'Settings' or 'About' screens.
- The product help guide at <https://help.comodo.com/topic-446-1-921-12406-Comodo-Secure-Shopping.html> will open using the default Windows browser.

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How do I view the version number?

- Right-click the CSS system tray icon and select 'About' from the options:



The 'About' screen contains:

- Version details including copyright information.

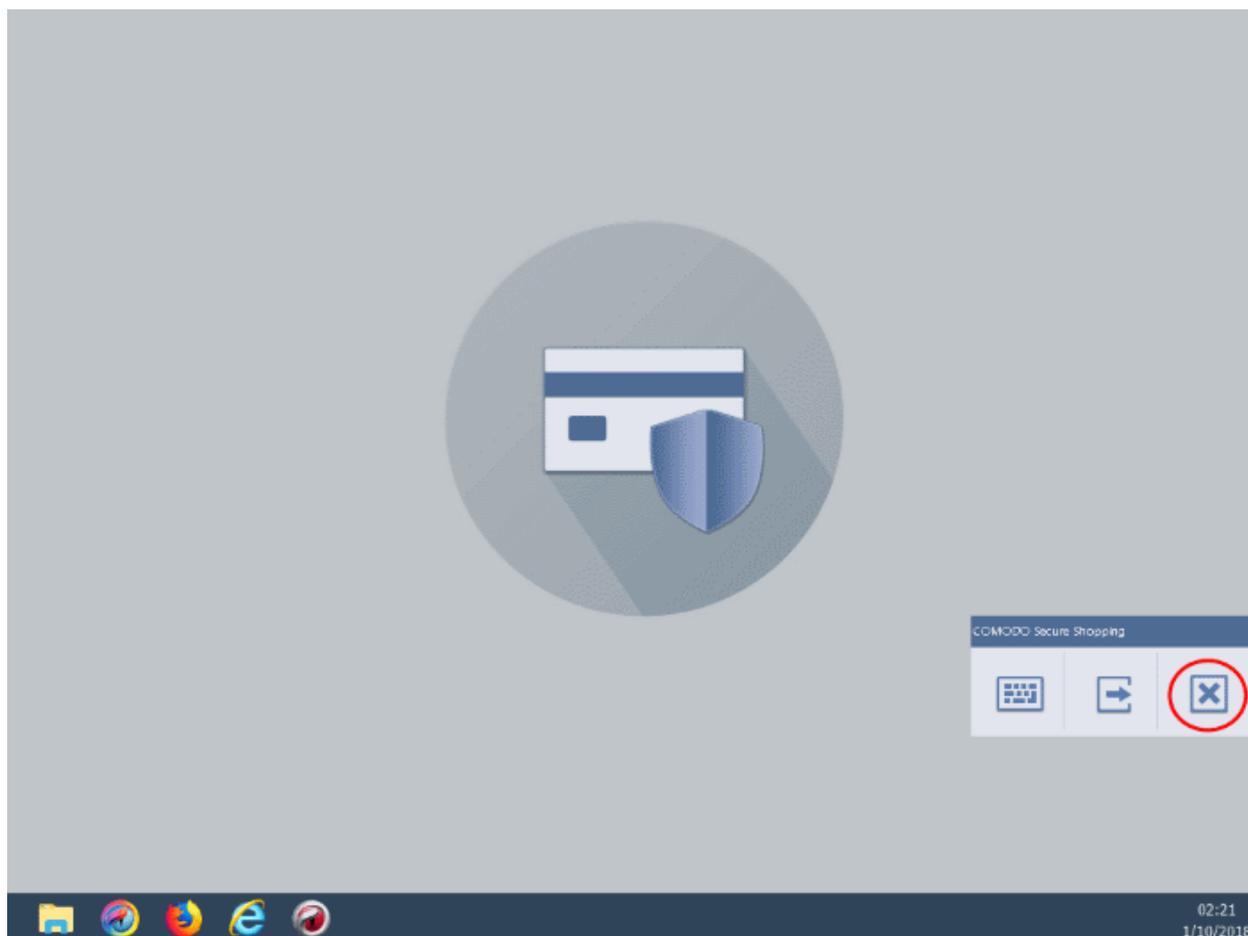


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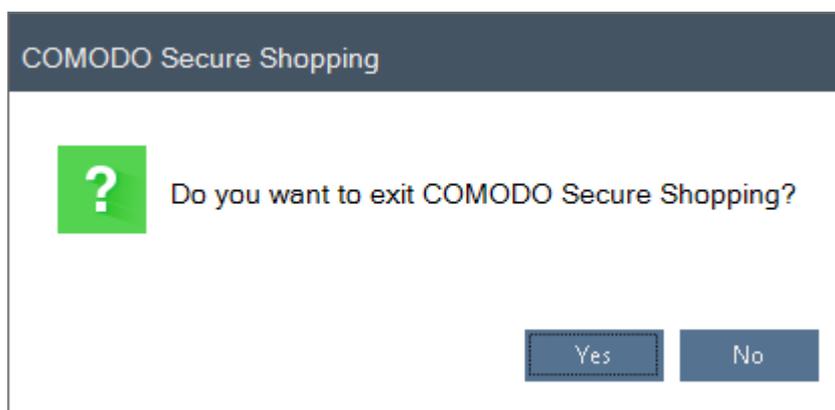
How do I close Secure Shopping?

You can exit Comodo Secure Shopping using the tools panel:

- Click the close button on the tools panel:



- Click 'Yes' in the confirmation dialog.



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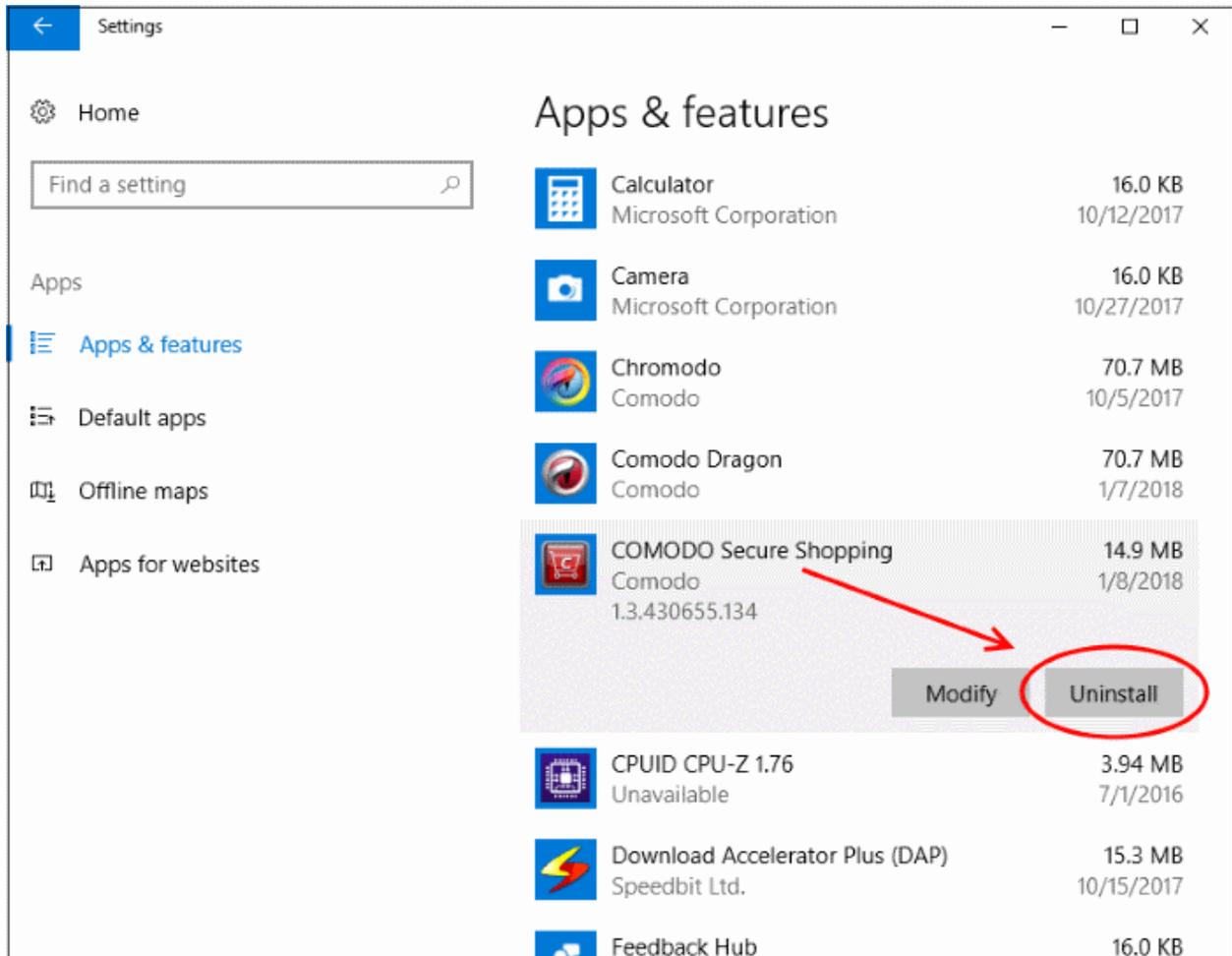
How do I remove Comodo Secure Shopping?

Comodo Secure Shopping installs as a standalone program and must be removed separately. Uninstalling the application that CSS was bundled with will not remove nor deactivate the program.

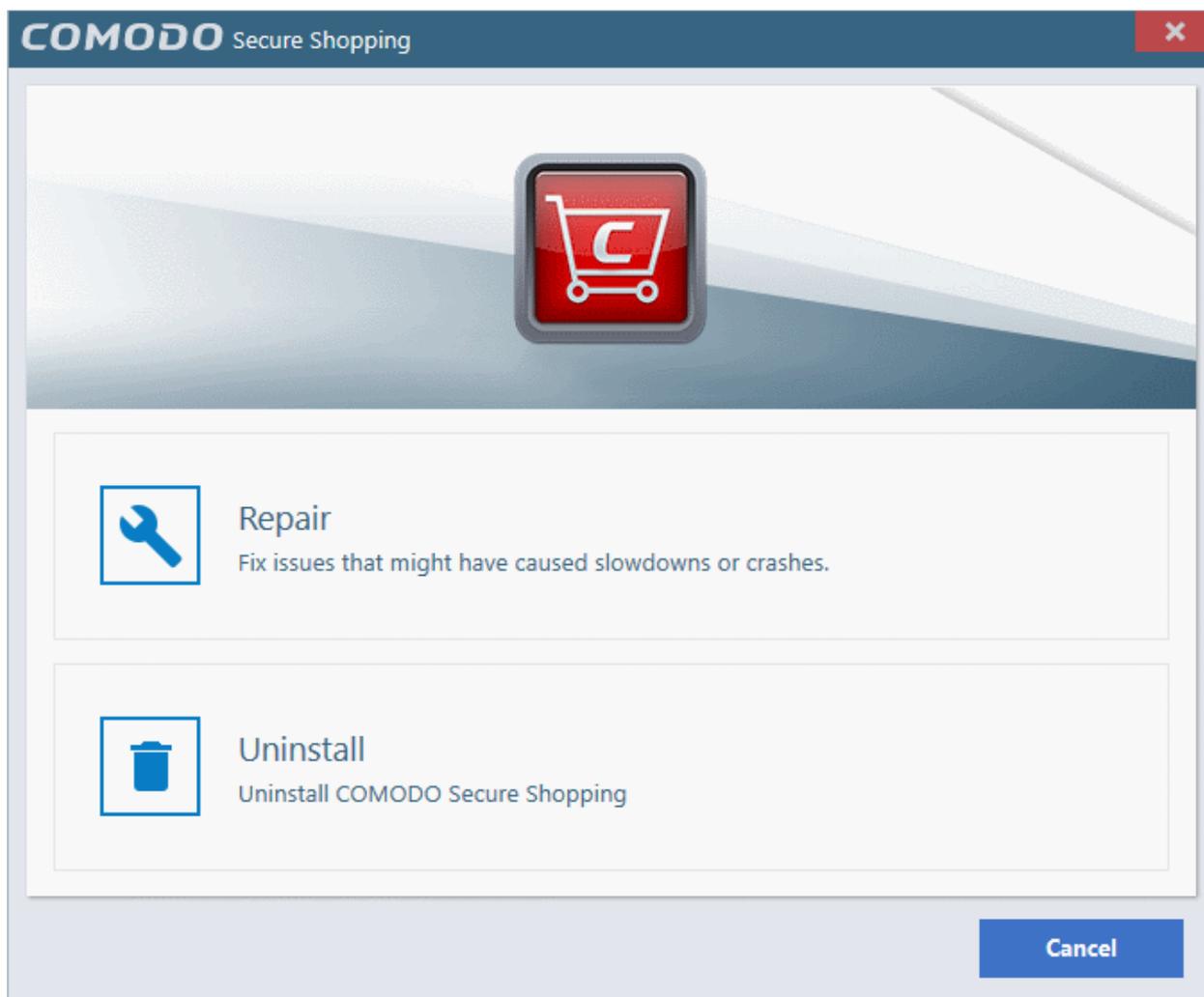
To remove Comodo Secure Shopping:

- Open the Windows Settings panel then open 'Apps'. Please note the procedure vary depending on the Windows version.

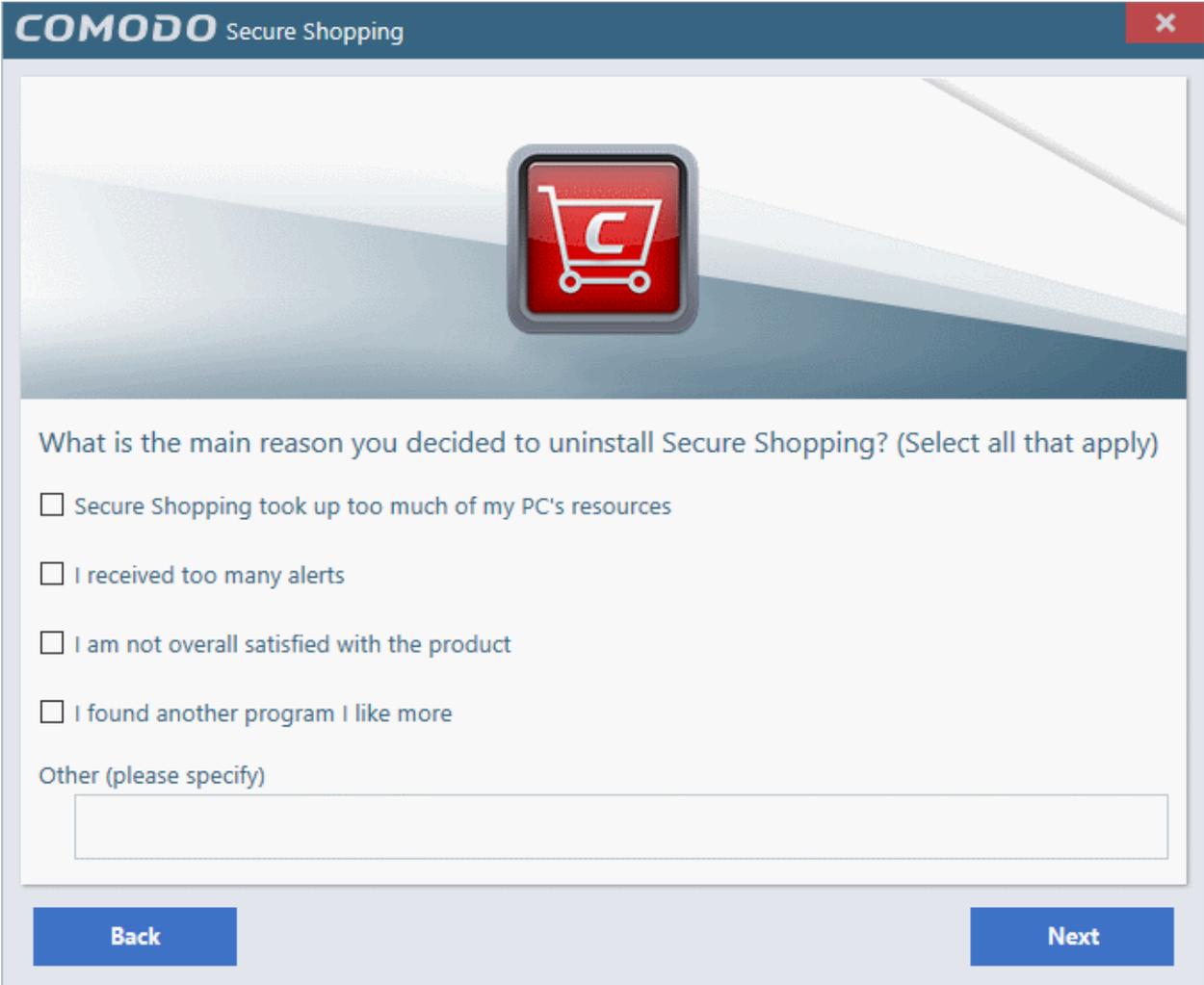
- Select 'Comodo Secure Shopping' in the list of programs
- Click 'Uninstall'



- The uninstall wizard will start. Click 'Uninstall' to remove the program:



- Please provide us with valuable feedback by specifying the reason that you are uninstalling Comodo Secure Shopping:



COMODO Secure Shopping

What is the main reason you decided to uninstall Secure Shopping? (Select all that apply)

Secure Shopping took up too much of my PC's resources

I received too many alerts

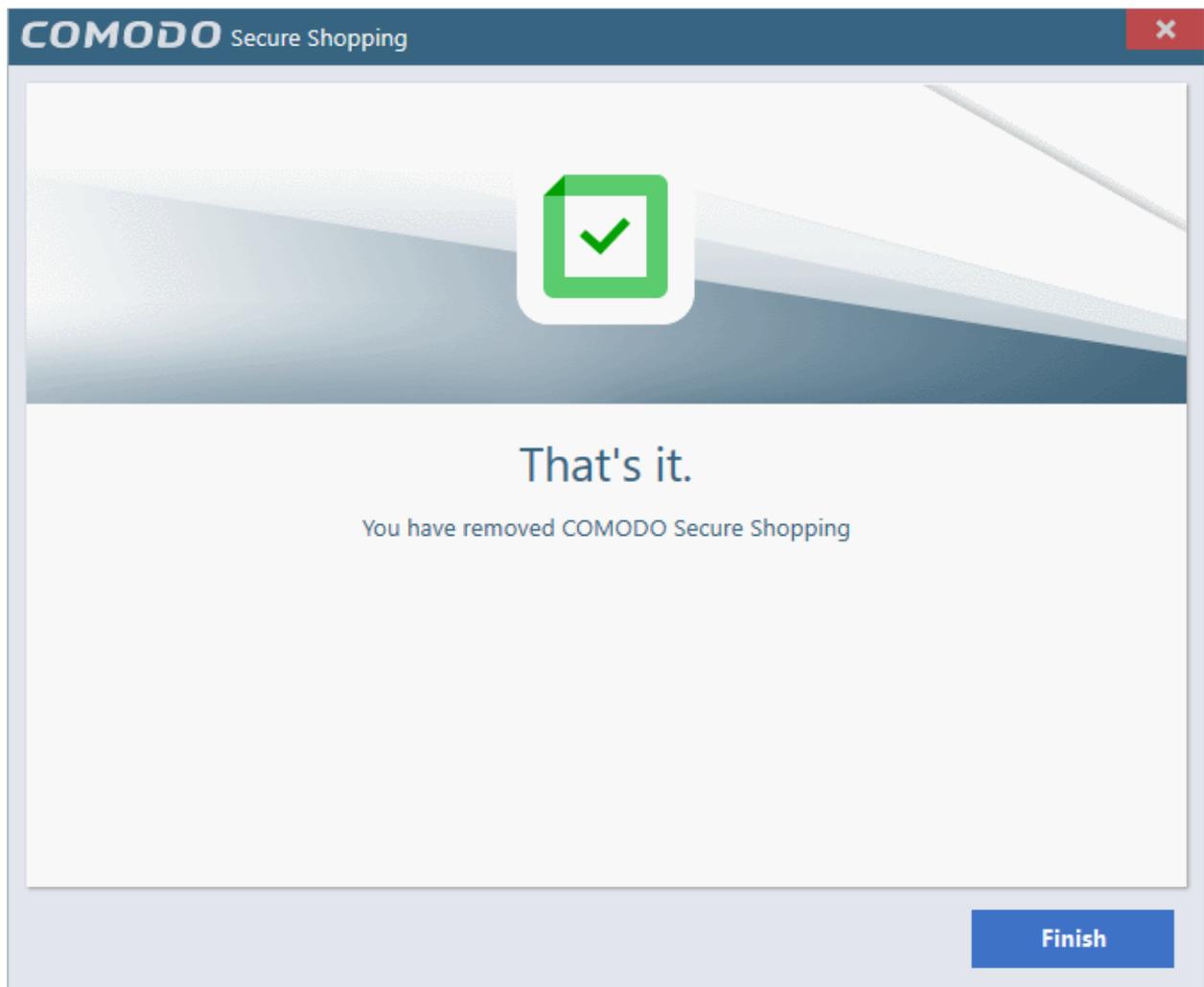
I am not overall satisfied with the product

I found another program I like more

Other (please specify)

Back **Next**

- Click 'Next' to complete the uninstall:



That's it! Click 'Finish' to close the program.

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About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit [comodo.com](https://www.comodo.com) or our [blog](#). You can also follow us on [Twitter](#) (@ComodoDesktop) or [LinkedIn](#).

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