

**COMODO**  
Creating Trust Online®



# Comodo Accounts Management

Software Version 7.0

**User Guide**  
Guide Version 7.0.082015

Comodo Security Solutions  
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## 1. The Reseller Portal

Comodo Security Solutions licenses are purchased and managed through the Comodo Accounts Manager (CAM) interface.

Existing Resellers and Web Host Resellers CAN reach the reseller portal by first logging at <https://accounts.comodo.com/account/login>, then clicking the 'Services' button (top-left) then 'Reseller Portal'.

If you haven't yet signed up, please visit [comodo.com/partnersignup](http://comodo.com/partnersignup)

Note - if you are accessing CAM for the first time you will need to agree to the Comodo Security Solutions license agreement. After logging in, you will be taken to the 'Reseller Portal' area of CAM:

The screenshot shows the Comodo Reseller Portal interface. At the top right, it displays the 'Current Reseller Balance' as \$40,632.84 USD. The user is logged in as 'reseller01 reseller01'. The navigation menu includes 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. The main content area is titled 'Reseller Portal' and includes a 'Welcome to the Reseller Account Management Center' message. Key sections include:

- Account Snapshot:** Shows current deposit balance (\$40,632.84), total licenses purchased (830), and total licenses activated (534). It also has links for 'Deposit funds...', 'Product prices...', and 'Return to CA account Management Portal'.
- Quick Links:** Includes 'View available Licenses (296)', 'Promotional Center', 'Purchase History', 'Customer Activations History', and 'Renew Licenses (489)'.
- Purchase Licenses:** Categorized into 'Comodo Security Products' (Customer Solutions, Enterprise Solutions) and 'Comodo CA Products' (E-Commerce Solutions). Links include 'Buy LivePCSupport Licenses', 'Buy CIS Licenses', 'Buy Desktop Support Licenses', 'Buy Online Storage Licenses', 'Buy TrustConnect Licenses', 'Buy LivepcSupport Small Business Licenses', 'Buy Endpoint Security Manager', 'Buy Corporate TrustConnect Licenses', and 'Resell Comodo CA Licenses'.
- My recent activity:** A table listing recent transactions with columns for Date, Activity Type, Name, Products, Terms, Quantity, and Price.

Callout boxes on the left side of the screenshot provide descriptions for various features:

- My Account:** Change password, contact email, manage credit cards.
- Account Snapshot:** Deposit funds, view buy prices & return to SSL reseller portal.
- View purchase history and customer activations:** Points to the 'My recent activity' table.
- Buy Comodo Security Solutions Licenses:** Points to the 'Purchase Licenses' section.
- Run reports on orders placed:** Points to the 'View all transactions' link.

| Date       | Activity Type       | Name                  | Products                               | Terms     | Quantity | Price  |
|------------|---------------------|-----------------------|--|-----------|----------|--------|
| 2011-07-22 | Purchase Licenses   | reseller01 reseller01 | Comodo Internet Security Complete 2011 | 12 months | 10       | \$0.00 |
| 2010-11-03 | Customer Activation | Aol3100 Anna3100      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |
| 2010-11-03 | Purchase Licenses   | reseller01 reseller01 | FOR AOL TESTING                        | 60 days   | 1        | \$0.00 |
| 2010-11-03 | Customer Activation | Aol3099 Anna3099      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |
| 2010-11-03 | Purchase Licenses   | reseller01 reseller01 | FOR AOL TESTING                        | 60 days   | 1        | \$0.00 |
| 2010-11-03 | Customer Activation | Aol3098 Anna3098      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |
| 2010-11-03 | Customer Activation | Aol3098 Anna3098      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |
| 2010-11-03 | Purchase Licenses   | reseller01 reseller01 | FOR AOL TESTING                        | 60 days   | 1        | \$0.00 |
| 2010-11-03 | Customer Activation | Aol3097 Anna3097      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |
| 2010-11-03 | Customer Activation | Aol3097 Anna3097      | FOR AOL TESTING                        | 60 days   | 1        | N/A    |

You can return to this main page at any time by clicking 'Services > Reseller Portal'

The following links will take you through the main areas of the interface:

- [Account snapshot](#)
- [Buy Comodo products licenses](#)
- [Manage licenses and license keys](#)
- [View purchase history and reports](#)

## 1.1.Account Snapshot

### Deposit Funds:

Any funds you have deposited in your SSL reseller account can also be used to purchase Comodo products licenses through the CAM interface, and vice-versa. Funds are not withdrawn from your account until you have personally authorized the sale. You may top up your account at any time with additional funds by selecting 'Deposit Funds...' from the 'Account Snapshot' area. Unless you have sufficient funds in your Reseller Account you will not be able to authorize Orders.

| Account Snapshot          |        |  |
|---------------------------|--------|--|
| Current deposit balance:  | \$0.00 | <a href="#">Deposit funds...</a>                       |
| Total licenses purchased: | 0      | <a href="#">Product prices...</a>                      |
| Total licenses activated: | 0      | <a href="#">Return to CA account Management Portal</a> |

### Product Prices:

Click the 'Buy Prices' link to display a table summarizing your current buy prices as set by your account manager. Please note, this page shows buy prices for Comodo Security Solutions products but does not list Comodo CA (SSL) products.

### Return to CA Account Management Portal

Opens the Comodo SSL reseller portal which allows you to manage Comodo CA products.

## 1.2. Buying Comodo products Licenses

To buy Comodo Security Products licenses, first click any link under the 'Purchase Licenses' section in the 'Purchase License' area of the reseller portal:

## Purchase Licenses

| Comodo Security Products                        |   | Comodo CA Products                          |
|---|---|---|
| Customer Solutions                              | Enterprise Solutions                                  | E-Commerce Solutions                        |
| <a href="#">▶ Buy LivePCSupport Licenses</a>    | <a href="#">▶ Buy Endpoint Security Manager</a>       | <a href="#">▶ Resell Comodo CA Licenses</a> |
| <a href="#">▶ Buy CIS Licenses</a>              | <a href="#">▶ Buy Corporate TrustConnect Licenses</a> |   |
| <a href="#">▶ Buy Online Storage Licenses</a>   |   |   |
| <a href="#">▶ Buy TrustConnect Licenses</a>     |   |   |
| <a href="#">▶ Buy CWAF Licenses</a>             |   |   |
| <a href="#">▶ Buy Antispam Gateway Licenses</a> |   |   |
| <a href="#">▶ Buy LogInPro Licenses</a>         |   |   |
| <a href="#">▶ Buy Miscellaneous Products</a>    |   |   |

- Next, choose the type, quantity and term of license you wish to resell. The total price will be calculated automatically. When you are happy with your choice, click 'Continue' to move onto confirmation and payment. You will not be charged at this point.
- You can only buy one type of license at a time. If you wish to buy additional licenses of a different type then simply repeat the purchase process.

**COMODO**  
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Current Reseller Balance **\$40,632.84** USD

Welcome: [reseller01](#) [reseller01](#)

Services | My Account | Help | Contacts | Logout

**Purchase Licenses**  
License Selection > Confirmation and Payment > Purchase Completed

Enter the amount of licenses you wish to purchase and press Continue

Comodo Security Products > Consumer Solution > Buy Comodo TrustConnect Licenses [View Available Licenses](#)

**Buy Comodo TrustConnect Licenses**

Quarterly Service, 5 GB      Terms: **3 months Subscription**  
 Quarterly Service, 112 GB      Price: **\$0.89/License**

**COMODO**  
Creating Trust Online®

Current Reseller Balance **\$40,632.84** USD

Welcome: [reseller01](#) [reseller01](#)

Services | My Account | Help | Contacts | Logout

**Purchase Licenses**  
License Selection > **Confirmation and Payment** > Purchase Completed

**Order Confirmation**

**Please confirm your order:**

|                    |                               |
|--------------------|-------------------------------|
| Order:             | TrustConnect Service Licenses |
| Terms:             | 3 Months Subscription 5 GB    |
| Price per License: | \$0.89                        |
| Quantity:          | 1 License                     |
| Total Price:       | \$0.89                        |


CAM v6.1.19143

At the order confirmation page, please review your order details. Click 'Confirm and Submit Order' to place your order. The cost of the license will be debited from your reseller account funds. You will receive an order confirmation email at the address we have on record for your account.

## 1.3. Managing Licenses and License Keys

You can view licenses purchased and available for resale at any time by clicking the 'View Available Licenses' link in the 'Quick Links' panel on the reseller portal home page.

- Each license type is listed as a separate row. Within that, you can own multiple licenses of a certain license type. Click 'View Licenses' to see all licenses you have of that type.
- Clicking 'Download' enables you to download all keys of that license type as a .csv file. You will need these keys to activate customer licenses.
- Clicking 'View Licenses' opens a details panel that summarizes the number of licenses you have purchased, the number that have been activated or disabled and how many remain:



Creating Trust Online\*

Current Reseller Balance **\$40,632.84** USD

Welcome: reseller01 reseller01

Services
My Account
Help
Contacts
Logout

### Available Licenses

Search

The following shows the licenses available for resale

Comodo Security Products

| Product  | Terms         | Purchased | Remaining | Renewable | Disabled |   |
|--|---------------|-----------|-----------|-----------|----------|---|
| Comodo Internet Security Pro                   | 1 Year        | 0         |           | 0         |          | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| LivePCsupport Total Support & Security Package | 1 Year        | 0         |           | 0         |          | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Internet Security Pro                   | 1 Year        | 1         | 0         | 1         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Internet Security Pro                   | 1 Year        | 7         | 5         | 2         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| LivePCsupport Total Support & Security Package | 1 Year        | 111       | 110       | 1         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Online Backup                           | 1 Year, 10 GB | 1         | 1         | 0         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Internet Security Pro                   | 1 Year        | 0         |           | 0         |          | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Internet Security Pro                   | 1 Year        | 3         | 3         | 0         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |
| Comodo Internet Security Pro                   | 1 Year        | 3         | 3         | 0         | 0        | <a href="#">Download</a> <a href="#">View Licenses</a> <a href="#">Buy More</a> |

Comodo Internet Security Pro Licenses

Purchased **3**

Activated **0**

Remaining **3**

Disabled **0**

**Activated Licenses**

**Not yet activated**

4877ee489-8888-47a7-a2f7-47a2a2f7a2f7a2f7  
 a2f7a2f7a2f7a2f7a2f7a2f7a2f7a2f7a2f7a2f7a2f7  
 7f7

**Disabled without activation**

[Print](#) [Close](#)

## 1.4. Viewing Purchase History and Reports

To view a report of your previous purchases, click the 'Purchase History link' on the reseller home page.

**Reseller Portal**

Welcome to the Reseller Account Management Center
Last visit 11 Jul 11:26

**Account Snapshot**

|                           |             |  |
|---------------------------|-------------|--|
| Current deposit balance:  | \$40,632.84 | <a href="#">Deposit funds...</a>                       |
| Total licenses purchased: | 830         | <a href="#">Product prices...</a>                      |
| Total licenses activated: | 534         | <a href="#">Return to CA account Management Portal</a> |

**Quick Links**

- [View available Licenses \(296\)](#)
- [Promotional Center](#)
- [Purchase History](#)
- [Customer Activations History](#)
- [Renew Licenses \(489\)](#)

This will open a report of all license purchases, activations, subscription IDs and activation codes. You can filter the results using the date controls at the top of the interface.

**History**

All Activity | **Licenses Purchased** | Customer Activations

This Year (Since Jan. 1)
 
to

Licenses purchased 1 Jan 2013 to 9 Jan 2013
[Export CSV](#)

| Date       | Order Number | Name | Products | Terms | Quantity | Price |
|------------|--------------|------|----------|-------|----------|-------|
| No Entries |              |      |          |       |          |       |

0 Found

[Return to Reseller Portal](#)

## 2. My Account

On first login, CAM will open at the 'My Account' page. This page acts as a hub from which most interface functionality is accessible. You can return to this page at any time by clicking the 'My Account' button on the top navigation.





## User Details

### Account Details

Login: reseller01  
 Email: reseller01@comodo.com  
 First Name: reseller01  
 Last Name: reseller01

### Account Details

In the left-side pane displays your full account details

### Contact Address:

Address: Basarnaya  
 City: Odessa  
 Postal Code: 65000  
 Country: Ukraine

### Contact Address

Displays the details contact information

### Enabled Services:

- ▶ Reseller Portal
- ▶ Comodo Internet Security
- ▶ TrustConnect
- ▶ Comodo Online Backup
- ▶ HopSurf
- ▶ livePCsupport
- ▶ Antispam Gateway

### Enables Services

Displays the currently enabled services for your account and a list of other products and services available from Comodo at its bottom

- [Sign Up to Affiliate System](#)  
[Sign Up to DNSCOM](#)  
[Sign Up to Comodo Online Storage](#)  
[Sign Up to Comodo System Utilities](#)  
[Sign Up to Endpoint Security Manager](#)  
[Sign Up to LogInPro](#)  
[Sign Up to WebInspector](#)  
[Sign Up to Comodo Membership](#)  
[Sign Up to Comodo Web Application Firewall](#)  
[Sign Up to Mobile Device Management](#)  
[Sign Up to Comodo UTM](#)

### The right side pane contains the shortcuts for:

[Change password](#)  
[Change Email Address](#)  
[Credit Card Management](#)  
[Subscription History](#)

### Request parent user

### Virus Diagnosis and Removal Chat Services for:

[PC tune-up Chat Services](#)  
[Comodo Internet Security Installation and configuration Chat Services](#)

### Terms and Conditions

### Products available to download

[User Details](#)  
[Change Password](#)  
[Change Email Address](#)  
[Credit Cards Management](#)  
[Subscription History](#)

[Request parent user](#)  
[Remove parent user](#)

[Virus Diagnosis and Removal Chat Services](#)

[PC Tune-up Chat Services](#)

[Comodo Internet Security Installation and Configuration Chat Services](#)

[Terms and Conditions](#)

[livePCsupport Install File](#)  
[Download GeekBuddy Application](#)

[TrustConnect Install File](#)

[Download Endpoint Security Manager](#)

[TrustConnect Install File](#)

[EasyVPN Install File](#)

[CIS Pro Install File X86](#)

[Comodo Internet Security Complete X86](#)

### Last Ten Orders:

### Last Ten Orders

Displays full order information about last ten orders

| Orders                   |              |   |                                 |              |         |             |                         |
|--------------------------|--------------|---|---------------------------------|--------------|---------|-------------|-------------------------|
| User                     | Order Number | Description   | Date                            | Payment type | Amount  | Order State |                         |
| reseller01<br>reseller01 | 426122-1456  | TrustConnect Traffic Limit Setup Fee [2014-02-24/2014-02-26]<br>TrustConnect Traffic Limit 42 GB Monthly Access Fee [2014-02-24/2014-03-24]           | Mon, 24 Feb 2014 15:27:42 +0000 | Credit Card  | \$4.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1455  | GB_recurrent_AUTO Setup Fee [2014-02-24/2014-02-26]<br>GB_recurrent_AUTO Monthly Access Fee [2014-02-24/2014-03-24]                                   | Mon, 24 Feb 2014 13:31:20 +0000 | Credit Card  | \$4.99  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1454  | Comodo Antispam Gateway – 1 Domain Setup Fee [2014-02-24/2014-02-26]<br>Comodo Antispam Gateway – 1 Domain Monthly Access Fee [2014-02-24/2014-03-24] | Mon, 24 Feb 2014 13:07:45 +0000 | Credit Card  | \$10.00 | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1453  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 23:26:39 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1452  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 23:24:09 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1451  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 23:21:27 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1450  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 23:20:24 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1449  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 21:15:37 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1448  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Mon, 14 May 2012 21:10:24 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |
| reseller01<br>reseller01 | 426122-1447  | Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee   | Sat, 12 May 2012 01:09:35 +0100 | Credit Card  | \$0.00  | Processed   | <a href="#">Details</a> |

Refer to the sections below for more information:

- [Changing Your Password](#)
- [Changing Your Email Address](#)
- [Change Credit Card Details](#)
- [See Purchase History](#)
- [Request Parent User](#)
- [Sign up to Comodo Services](#)

## 2.1. Changing Your Password

The screenshot displays the 'Change Password' page in the Comodo Reseller Portal. The page header includes the Comodo logo and the tagline 'Creating Trust Online®'. A navigation bar at the top contains links for 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. The user is logged in as 'reseller01'. The main content area is titled 'Change Password' and features a form with three input fields: 'Old Password', 'New Password', and 'Reenter New Password', followed by a 'Submit' button. A red arrow points from the 'Change Password' link in the right-hand navigation pane to the 'New Password' field. The navigation pane also includes links for 'User Details', 'Change Email Address', 'Credit Cards Management', and 'Subscription History'. The bottom right corner of the page displays the version number 'CAM v.7.0.22401'.

### To change your password

1. Click 'Change Password' from the right hand side pane in the 'My Account' interface
2. Enter your existing password in the 'Old Password' field.
3. Enter your new password in the 'New Password' field and re-enter to confirm.
4. Click 'Submit'.

Your password is now changed.

## 2.2. Changing Your Email Address

The 'Change Contact Information' option in the right hand side pane enables you to change the email address that is associated with your account.

### To change your contact email address

1. Click 'Change Email Address' from the right hand side pane in the 'My Account' interface

The 'Old Email Address' field shows the address currently associated with your account

**COMODO**  
Creating Trust Online®

Welcome: reseller01 reseller01

Services My Account Help Contacts Logout

### Change Email Address

Old Email Address: reseller01@oddish.comodo.com

New Email Address:

Reenter New Email Address:

Type your current password:

Submit Cancel

User Details  
Change Password  
Change Email Address  
Credit Cards Management  
Subscription History

Request parent user

CAM v.7.0.22401

2. Enter the new contact email address in the 'New Email Address' text box and re-enter to confirm.
3. Type your current password to authenticate the request.
4. Click 'Submit'.

The email address attached to your account is now changed. You will receive notifications related to your account only to your new email address.

*Please note, your 'login' email address remains unchanged.*

## 2.3. Change Credit Card Details

The 'Credit Cards Management' option in the right hand side pane enables you to change the details of the card(s) associated with your account.

**COMODO**  
Creating Trust Online®

Welcome: reseller01

Services My Account Help Contacts Logout

### Credit Cards Management

Add Credit Card

| CC Number           | Expiration Date | Type | Name | Is Default? | Delete | Actions |
|---------------------|-----------------|------|------|-------------|--------|---------|
| xxxx-xxxx-xxxx-4242 | 2-2014          | Visa | visa | No          |        | Details |
| xxxx-xxxx-xxxx-4242 | 2-2014          | Visa | visa | No          |        | Details |

CAM v.7.0.22401

- To view details of a particular card, simply click the 'Details' link.
- Click the 'Orders' link to reveal details of orders placed using this card.

**COMODO**  
Creating Trust Online®

Welcome: reseller01

Services | My Account | Help | Contacts | Logout

### Credit Cards Management

**Add Credit Card**

| CC Number           | Expiration Date | Type | Name | Is Default? | Delete | Actions                 |
|---------------------|-----------------|------|------|-------------|--------|-------------------------|
| xxxx-xxxx-xxxx-4242 | 2-2014          | Visa | visa | No          |        | <a href="#">Details</a> |

**COMODO Subscriptions**

| Product Title     | License Key                         | State | Next Payment                                  | Actions   |
|-------------------|-------------------------------------|-------|---|---|
| GB_recurrent_AUTO | 4122mex-0u38-4880-8d85-316ad351x1Cn | VALID | \$4.99 at 2014-03-24 by Lite & CO, CC #: 4242 | <a href="#">Orders</a> <a href="#">Change Credit Card</a> |

**Orders**

| User                     | Order Number | Description   | Date                            | Payment type | Amount | Order State | Actions                 |
|--------------------------|--------------|---|---------------------------------|--------------|--------|-------------|-------------------------|
| reseller01<br>reseller01 | 426122-1455  | GB_recurrent_AUTO Setup Fee [2014-02-24/2014-02-26]<br>GB_recurrent_AUTO Monthly Access Fee [2014-02-24/2014-03-24] | Mon, 24 Feb 2014 13:31:20 +0000 | Credit Card  | \$4.99 | Processed   | <a href="#">Details</a> |

1 Found

**Close**

| Product Title              | License Key                         | State   | Next Payment | Actions                |
|----------------------------|-------------------------------------|---------|--------------|------------------------|
| TrustConnect Traffic Limit | 4122mex-0u38-4880-8d85-316ad351x1Cn | EXPIRED | -            | <a href="#">Orders</a> |

**Close**

| CC Number           | Expiration Date | Type | Name | Is Default? | Delete | Actions                 |
|---------------------|-----------------|------|------|-------------|--------|-------------------------|
| xxxx-xxxx-xxxx-4242 | 2-2014          | Visa | visa | No          |        | <a href="#">Details</a> |

CAM v.7.0.22401

To change card details, click the 'Change Credit Card' link under 'Actions'.

**Current Credit Card:** xxxx...4242 Exp. 2/2014 (default)

**Renew For One Paid**

**New Credit Card:** xxxx...4242 Exp. 2/2014 (default) [Add Credit Card](#)

[Change Credit Card](#) [Cancel](#)

- Click 'Add Credit Card' if you wish to add another card to your account.
- The 'Credit Card Details' configuration window will open.

### Credit Card Details

**Credit Card Type** ▼

**Credit Card Number** \*


**Security Code** \*  [What is it?](#)

**Name exactly as it appears on your credit card** \*

**Expiration date** \*  -

**Use this credit card by default**

**Verification code** \* 



**Terms and Conditions**

END USER LICENSE AND SUBSCRIBER AGREEMENT  
Comodo Internet Security

IMPORTANT - PLEASE READ THESE TERMS CAREFULLY BEFORE DOWNLOADING, INSTALLING,  
OR USING COMODO'S SECURITY SOFTWARE OR USING COMODO'S SECURITY SUITE

## 2.4. See Subscription History

To view a report of your previous purchases, click the 'Subscription History' link on the user 'My Account' page. This will display all products enabled for your account, license keys, license status and when the next payment is due. You can also change your credit card details from this screen.

[User Details](#)  
[Change Password](#)  
[Change Email Address](#)  
[Credit Cards Management](#)  
[Subscription History](#)

**COMODO**  
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Welcome: **reseller01**

[Services](#) | [My Account](#) | [Help](#) | [Contacts](#) | [Logout](#)

### COMODO Subscriptions

| Product Title                      | License Key                          | State   | Next Payment                                     | Actions   |
|------------------------------------|--------------------------------------|---------|--|---|
| Comodo Online Backup               | -                                    | EXPIRED | -  | <a href="#">Orders</a>                                      |
| TrustConnect Service               | -                                    | EXPIRED | -  | <a href="#">Orders</a>                                      |
| Comodo Antispam Gateway – 1 Domain | 3ad779bc-4e42-4e1b-8c1e-483d21c31711 | VALID   | \$10.00 at 2014-03-24 by Little & CO, CC #: 4242 | <a href="#">Orders</a>   <a href="#">Change Credit Card</a> |
| Comodo Internet Security Pro       | 3ad779bc-4e42-4e1b-8c1e-483d21c31711 | EXPIRED | -  | <a href="#">Orders</a>                                      |
| GB_recurrent_AUTO                  | 3ad779bc-4e42-4e1b-8c1e-483d21c31711 | VALID   | \$4.99 at 2014-03-24 by Little & CO, CC #: 4242  | <a href="#">Orders</a>   <a href="#">Change Credit Card</a> |
| TrustConnect Traffic Limit         | 3ad779bc-4e42-4e1b-8c1e-483d21c31711 | EXPIRED | -  | <a href="#">Orders</a>                                      |

CAM v.7.0.22401

- Click the 'Orders' link to view order details. [Click here](#) for more detailed information on this.

## 2.5. Request Parent User

The 'Request Parent User' feature allows you to associate Comodo multiple accounts under a single login. Once complete, all products available under the separate accounts will be visible under the same login. You need access to the email addresses associated with both accounts. For example, if you have two accounts, then you would designate one account as the 'parent' account and the other as the 'child' account. The process then is:

- Login into your 'child' account
- From the 'child' account, click the 'Request Parent User' link
- The request will be sent to the parent account for approval
- Once the parent account holder approves the request, the subscription history of both accounts will be visible under the parent login.

The rest of this section covers this process in more detail:

- Click 'Submit'. The confirmation strip message will be displayed.

Request sent

- The parent user will receive a modification request to their email account.

**Account Management: Parent-Child Modification**

The account with login [maruthiestillo@gmail.com](mailto:maruthiestillo@gmail.com) has requested to be added to the parent account with login [Testuser720@gmail.com](mailto:Testuser720@gmail.com). To approve this request, login to the parent account and click on Accept.

**Comodo Security Solutions**  
[www.comodo.com](http://www.comodo.com)  
 1255 Broad Street STE 100  
 Clifton, NJ 07013  
 United States

We suggest that you review our [Privacy Policy](#) and keep a copy of this e-mail for your records.

Ensure Comodo e-mails reach your inbox by adding [do-not-reply@comodo.com](mailto:do-not-reply@comodo.com) to your "safe" e-mail list. Your e-mail or internet provider can guide you on how it setup your "safe" list.

This e-mail has been sent from an auto-notification system that cannot accept incoming e-mail.

To remove a previous request, simply click to the 'Remove parent user' link under the 'Request parent user' link.



**COMODO**  
Creating Trust Online®

Welcome: reseller01

Services My Account Help Contacts Logout

### Remove parent user

**Parent user information**  
Login johnson.peter40@gmail.com  
Status: Request pending

Remove Cancel

User Details  
Change Password  
Change Email Address  
Credit Cards Management  
Subscription History

Request parent user  
Remove parent user

CAM v.7.0.22401

## 2.6. Sign up to Comodo Services

To do this:

- Login to <https://accounts.comodo.com/> and click 'Sign Up'.
- Alternatively, click 'Create New Account'.

You will be taken to the CAM sign up page which displays a list of Comodo services available for purchase.

**COMODO**  
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Help Contacts SignUp Login

### SignUp

Sign Up to **Affiliate System** Service  
Sign Up to **DNSCOM** Service  
Sign Up to **Comodo Online Storage** Service  
Sign Up to **Antispam Gateway** Service  
Sign Up to **Comodo System Utilities** Service  
Sign Up to **Comodo Internet Security** Service  
Sign Up to **Endpoint Security Manager** Service  
Sign Up to **LogInPro** Service  
Sign Up to **TrustConnect** Service  
Sign Up to **livePCsupport** Service  
Sign Up to **WebInspector** Service  
Sign Up to **Comodo Membership** Service  
Sign Up to **Comodo Web Application Firewall** Service  
Sign Up to **Mobile Device Management** Service  
Sign Up to **Comodo UTM** Service

CAM v.7.0.22332

After selecting a service you will be taken to the product application form then onto the terms and agreement page and finally

order confirmation:

The screenshot shows the Comodo Reseller Portal interface. At the top left is the Comodo logo with the tagline 'Creating Trust Online®'. At the top right, it says 'Welcome: Bob Smith'. Below this is a red navigation bar with tabs for 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. The main content area is titled 'Order Confirmation' and contains the text 'Please confirm your order:'. Below this, it lists the order details: 'Comodo Antispam Gateway - 1 Domain \$0.00 setup fee, \$10.00 Monthly'. At the bottom of the confirmation box are two buttons: 'Confirm' and 'Cancel'. In the bottom right corner of the page, the version number 'CAM v.7.0.22335' is displayed.

- Click 'Cancel' if you want to cancel the order.
- Click 'Confirm'. You will receive a notification to your email address with your order and account details, links on getting support in different ways for Comodo service.
- The 'Welcome' page will open and it will show the Order number of a service and a purchased Product tab or the list of purchased products under the 'Service' tab.

To download the service for installation to your system

- Click 'My Account' tab and select the product to be downloaded and installed.
- Follow the steps to install the software.

## 3. Managing Comodo Membership

The Comodo Membership section allows you to earn 'Comodo Money' by sharing with links friends to download Comodo Products. Doing so will gain you discounts on your own Comodo purchases.

**To sign up to Comodo Membership**

- Visit <https://accounts.comodo.com/account/signup> or <https://accounts.comodo.com/account/details>
- Choose 'Sign up to Comodo Membership'
- You will be taken to the Comodo Membership order forms to complete your purchase. First select the subscription type you require:






COMODO | Comodo MemberShip  
 Creating Trust Online\*

**Comodo Sign-Up Page**

- Bronze 1 day test - 50.0% for customer and 10.0% for referrals - No Card Required!
- Greka-Test-Bronze - 5.0% for customer and 10.0% for referrals at price of \$10.00 for 1 month
- Silver Member - 20.0% for customer and 25.0% for referrals - No Card Required!
- Gold Member - 15.0% for customer and 10.0% for referrals - No Card Required!
- Crystal Member - 25.0% for customer and 10.0% for referrals at price of \$30.00 for 12 months
- Crystal Member - 25.0% for customer and 10.0% for referrals at price of \$100.00 for 48 months
- MEM\_FREE\_AUTO - 11.0% for customer and 13.0% for referrals - No Card Required!
- MEM\_FIXED\_AUTO - 43.99% for customer and 1.34% for referrals at price \$15.99 for 364 days
- MEM\_recurrent\_AUTO - 23.3% for customer and 14.89% for referrals at price of \$11.30 for 1 month
- MEM\_recurrent\_AUTO - 23.3% for customer and 14.89% for referrals at price of \$15.93 for 12 months
- MEM\_recurrent\_AUTO - 23.3% for customer and 14.89% for referrals at price of \$28.99 for 24 months
- KK test - 10.0% for customer and 15.0% for referrals at price of \$30.00 for 1 month

- Next, complete the sign up form and choose your payment method Fields marked with \* are mandatory.

**Payment Options**

- 
- Little Payment Gateway    
- Purchase Order

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.


**Credit Card Details**

Credit Card Number\*

Security Code\*  [What is it?](#)

Name exactly as it appears on your credit card\*

Expiration date\* February  - 2014

Verification code\* 

## Managing Comodo MemberShip

To do this, click the 'Comodo Membership' tab or click 'Services' button then select 'Comodo Membership' from the menu.

The screenshot shows the Comodo Reseller Portal interface. At the top, there is a navigation bar with 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. Below this, the 'Top 10 referral bonuses' section is displayed, featuring a table with columns for Product, User Name, User E-mail, Order Created At, Amount, and Bonus. A single entry is shown for 'Comodo Endpoint Security Manager v3.0 with CES' with a bonus of \$36.00. Below this, the 'Subscriptions' section is shown, with a table containing columns for Product name, License key, Customer %, Referral %, Expired At, and Status. A single entry for 'Gold Member' is visible with a status of 'VALID'. The interface also includes search and 'Create New' links for subscriptions.

The Comodo Membership area allows you to view all current and previous Comodo Membership subscriptions. Each subscription is shown in a separate row and contains the product name, license key, the customer %, referral %, expiry dates and validity status. You can also view extended license details, renew any license and buy new licenses from this area.

- Customer % - allows a customer to receive rewards in “Comodo Money” (% of current product) after each your purchase
- Referral % - allows a customer to receive rewards in “Comodo Money” (% of current product price) after a person will be subscribed for the product

The 'Top 10 referral bonuses' is shown in a separate row and contains the product name, user name, email, subscription date, the price of the product and the amount of bonus you will be receive.

- Click the 'Search' to locate subscriptions by Subscription ID or License Key,
- To renew a membership license, click the 'Create New' link
  - You will be taken to the Comodo Membership order form. Complete your purchase as explained above.
- Click 'View referral links' to see a list of sign up URLs which can be shared with friends:

**COMODO**  
Creating Trust Online®

Welcome: [reseller01](#)

Services | My Account | Help | Contacts | [Logout](#)

### Referral urls list

#### Most popular

| Product title  | Period     | Referral link                         | Send an Email                 |
|--|------------|---------------------------------------|-------------------------------|
| Comodo Antivirus Advanced 2013                                 | any period | <a href="#">Copy Url to Clipboard</a> | <a href="#">Click to send</a> |
| Comodo Endpoint Security Manager V2.0 Business Edition-15 seat | any period | <a href="#">Copy Url to Clipboard</a> | <a href="#">Click to send</a> |
| Web Inspector STARTER  | any period | <a href="#">Copy Url to Clipboard</a> | <a href="#">Click to send</a> |
| Comodo Endpoint Security Manager v3.0 with CES                 | any period | <a href="#">Copy Url to Clipboard</a> | <a href="#">Click to send</a> |

- livePCsupport
- WebInspector
- Endpoint Security Manager
- LogInPro
- Comodo System Utilities
- Antispam Gateway
- Comodo Internet Security

- 'Click to send' will open a dialog that allows you to directly mail a friend:

Recipient Name:

Email:

Below is an example of the type of mail they will receive:

Dear Ann,

Your friend reseller01 reseller01 has recommended that you download Comodo Antivirus Advanced 2013 from Comodo. With Comodo Internet Security, you receive award winning protection for your computer so that you never have to worry about viruses and other malware.

Don't just take reseller01 reseller01 and our word for it.

Comodo Internet Security achieved a perfect score for Protection in the prestigious AV-TEST labs April 2013 test. It is also currently ranked #1 out of 36 security suites in the ongoing Matousec.com Proactive Internet Security Challenge 64.

You get a full suite of antivirus, spyware, firewall and cutting edge technologies.

However, you will also receive 24/7 support for all your computer issues and a warranty that guarantees your computer will never be harmed by a virus or malware.

Comodo is the ONLY antivirus backed by a warranty that ensures you will never have to worry about being harmed by a computer virus or malware again.

If you download now, you will be enrolled in the Comodo Friends program and receive rewards toward the purchase of other fine Comodo products.

To make computer security one less problem in your life, just click on the link below

[https://accounts.comodo.od.ua/cfp/management/signup?referral=uRpm3kXT4f4SkISRTFDrPijzoU55zJfl&identifier=cis.advanced.2013&pricing=6069\\_any&pricing\\_term=6069\\_any](https://accounts.comodo.od.ua/cfp/management/signup?referral=uRpm3kXT4f4SkISRTFDrPijzoU55zJfl&identifier=cis.advanced.2013&pricing=6069_any&pricing_term=6069_any)

Best wishes and a safer internet,

Your Friends at Comodo

<http://www.comodo.com>

## About Comodo

The Comodo companies are leading global providers of Security, Identity and Trust Assurance services on the Internet. Comodo CA offers a comprehensive array of PKI Digital Certificates and Management Services, Identity and Content Authentication (Two-Factor - Multi-Factor) software, and Network Vulnerability Scanning and PCI compliance solutions. In addition, with over 10,000,000 installations of its threat prevention products, Comodo Security Solutions maintains an extensive suite of endpoint security software and services for businesses and consumers.

Continual innovation, a core competence in PKI and a commitment to reversing the growth of Internet-crime distinguish the Comodo companies as vital players in the Internet's ongoing development. Comodo, with offices in the US, UK, China, India, Romania and the Ukraine, secures and authenticates the online transactions and communications for over 200,000 business customers and millions of consumers, providing the intelligent security, authentication and assurance services necessary for trust in on-line transactions.

### **Comodo Security Solutions, Inc.**

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