



# Comodo Certificate Manager

Introduction to Auto-Installer

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# Certificate Manager - Introduction to Auto-Installer

Comodo continuously updates its products and services with innovative technologies to provide the best to its partners and customers alike. This document is intended to introduce partners to the new Auto-Installer feature in Comodo Certificate Manager (CCM).

In brief:

- The new feature allows MRAO and RAO admins to automate the remote installation of any SSL certificate on Apache Tomcat, Apache/ModSSL ApacheSSL, IIS and F5 BIG-IP web-servers (more web-server types coming soon).
- The feature is enabled on a per-certificate basis by selecting the 'Auto install initial certificate' option in the 'Request New SSL Certificate' form
- There are two modes of implementation:

Enterprise Controller Mode	CCM Controller Mode
Requires one-time installation of certificate controller software on a control server in your network. The controller communicates with each remote host and coordinates automatic CSR generation and certificate installation. See Method 1 - Enterprise Controller Mode	Requires an agent to be installed on each individual web server. The agents communicate with CCM to coordinate automatic CSR generation and certificate installation. See Method 2 - CCM Controller Mode

- 1. Enterprise Controller Mode
  - i. Certificate controller software is installed on a host in your network. The controller will communicate with your remote web-hosts and will automatically apply for and install certificates on to them. The controller is configured through a web-interface and can be set to communicate with Comodo CA infrastructure through a proxy server.
  - ii. The controller periodically polls CCM for certificate requests. If a request exists, it will automatically generate a CSR for the web server and present the application for approval via the CCM interface. After approval, the agent will submit the CSR to Comodo CA and track the order number. After issuance, the controller will download the certificate and allow administrators to install it from the CCM interface.
  - iii. The auto-installation/renewal is enabled for the following server types:
    - Apache/Mod SSL
    - Apache SSL
    - Apache Tomcat
    - Microsoft IIS 1.x to 4.x (Server 2000 2008R2)
    - Microsoft IIS 5.x and above (Server 2000 2008R2)
    - F5 BIG-IP

See Method 1 - Enterprise Controller Mode for a tutorial on automatic installation of Certificates on remote web servers

- 2. CCM Controller Mode
  - i. This mode requires an agent to be installed on each of the web servers for which certificate autoinstallation/renewal is required.
  - ii. The agent polls CCM for certificate requests for servers that have been enabled for automatic installation. If a request exists, it will automatically generate a CSR for the web server and present the application for administrator approval in the CCM interface. After approval, the agent will submit the CSR to Comodo CA and track the order number. After issuance, the agent will download the certificate and allow administrators to install it from the CCM interface.

2

iii. The auto-installation/renewal is available for the following server types:



- Apache/Mod SSL
- Apache SSL
- Apache Tomcat
- Microsoft IIS 1.x to 4.x (Server 2000 2008R2)
- Microsoft IIS 5.x and above (Server 2000 2008R2)

See Method 2 - CCM Controller Mode for a tutorial on automatic installation of Certificates on web servers.

- If the admin chooses to install:
  - Windows IIS, Tomcat and F5 BIG-IP servers the certificate will be activated immediately and the 'Server Software' state will be changed to 'Active' in CCM
  - Apache servers the server will need to be restarted to finalize installation. The 'Server Software' state will be be changed to 'Restart Required' in CCM
- Once configured and running, the agent also helps automate the renewal of the certificate by, effectively, repeating this process close to expiry time (creating a new CSR and presenting it for approval by the CCM admin).

The remainder of this document is the portion of Administrator guide of Comodo Certificate Manager, that explains the process of application through installation of an SSL certificate using the new Auto-Installer feature.

#### Method 1 - Enterprise Controller Mode

Enterprise Controller mode allows admins to automatically install certificates on any remote server on the network.

- · Controller software first needs to be installed on a server in your network.
- You then need to add web-servers to the controller to enable certificate auto-installation. This is done in the 'Settings' > 'Agents' > 'Network Agents' interface.
- If a new certificate is requested for an associated server, the controller will coordinate with the host to generate a CSR, submit it to Comodo CA, collect the certificate and install it.
- The controller software is configured through a dedicated web-interface. If required, the controller can be set to communicate with Comodo CA through a proxy server. See Configuring the Certificate Controller Agent through Web Interface if you need help with this.

#### To add remote servers to the certificate controller

• Click the 'Settings' tab > 'Agents' sub-tab then 'Network Agents':

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🕢 Dashboard 🔵 Certificates	Discovery	Code Signing on Der	nand 🕑 Repo	
Organizations Domains Notifications	Encryption Access (	Control Private Key Stor	e Email Template	
Network Agents MS Agents				
<b>Filter</b>				
Download Agent Edit Delete	Nodes	ds		
▼ NAME ALTERNAT	IVE NAME ORGANIZAT	ON DEPARTMENT	ACTIVE ST/	
O Agent docs 54	docs		Not c	
C Edit Agent: Agent docs 54 (Last	activity: just now)		×	
Common CIDR Ranges Serve	rs			
Add Edit Delet	e			
NAME	VENDOR	STATE		
Server IIS docs 55	Microsoft IIS	7.x Active		
	15 ro	ws/page 1 - 1 out of 1 <	< > >>	
	ОК Сапсе	4		

• Select the controller, click 'Edit' then open the 'Servers' tab

The server on which the controller is installed will be displayed in the list of servers.

• Click 'Add' to associate a remote server with the controller. The 'Add Web Server' dialog will open.

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Edit Agent: Agent docs 54 (Last ad	ctivity: just now)		×
Common CIDR Ranges Servers			
Edit Delete			
NAME	VENDOR	STATE	
Server IIS docs 55	Microsoft IIS 7.x	Active	
Add Web Server			×
*-required fields			
Name* Ser	rver F5 Big-IP		
Vendor* F5 I	BIG-IP	~	
State Init			
Remote 🖂			
IP address / Port*		]	
Use key			
Username adr	min		
Password ••	•••		
	OK Cancel		

Add Web Servers - Table of Parameters					
Field Name	Туре	Description			
Name	String	Enter the host name of the server.			
Vendor	Drop-down	<ul> <li>Select the web-server type. Supported server types are:</li> <li>Microsoft IIS 7.x</li> <li>Apache, Tomcat 5.x, 6.x and 7.x</li> <li>F5 BIG-IP</li> </ul> Note: Agents installed on a Windows server will only support IIS and F5 BIG-IP web-server types. Agents installed on a Linux server support all types (Apache, Tomcat, IIS and F5)			
State		Indicates whether or not the server is connected. The connection will be initialized and active once the agent starts communicating with it.			

5

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Add Web Servers - Table of Parameters				
Path to web server	String	Specify the network path of the server. Required only for Tomcat under Linux.		
Remote	Checkbox	Specify whether the server is remote or local. This checkbox should be selected when adding remote servers for agent-less automatic certificate installation.		
IP Address / Port	String	Specify the IP address and connection port of the server for remote connection.		
		Note: This field will be enabled only if 'Remote' is selected.		
Use key	Checkbox	Specify whether the agent should use SSH Key-Based Authentication to access the server.		
		Applicable only for Apache and Tomcat server types installed on Linux platform.		
User Name / Private Key File	String	If 'Use key' is not selected, specify the admin username to log-into the server, in the 'Username' field.		
Path		If 'Use key' is selected, specify the path to the SSH private key file to access the server		
		Note: This field will be enabled only if 'Remote' is selected.		
Password / Passphrase	String	If 'Use key' is not selected, specify the admin password to log-into the server, in the 'Password' field.		
		If 'Use key' is selected, specify the passphrase for the private key file.		
		Note: This field will be enabled only if 'Remote' is selected.		

• Complete the form and click 'OK'. The server will be added to the controller. It will take a few minutes for the server to become 'Active'.

Edit Agent: Agent docs 54 (Last activ	ity: a moment ago)	×
Common CIDR Ranges Servers		
Add Edit Delete		
NAME	VENDOR	STATE
O Server IIS docs 55	Microsoft IIS 7.x	Active
Remote F5 Server	F5 BIG-IP	Init
	15 rows/page 1	- 2 out of 2 📢 🚺 🕨
	OK Cancel	

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Once the remote server is added to the controller, administrators can apply for certificates for domains on the server in the 'Certificates Management' > 'SSL Certificates' area.

· Repeat the process to add more remote servers

To enroll a certificate for auto-installation

- · Click the 'Certificates' tab and choose the 'SSL Certificates' sub-tab
- Click the 'Add' button

The built-in application form for SSL Enrollment will appear.

required fields			
Organization*	acme corp	~	(i) 🔁 Refresh
Department*	ANY	~	
	Click here to edit address details		
Certificate Type*	Instant SSL	~	
Certificate Term*	3 years	~	
Server Software*	OTHER	~	
	CSR		
Signature Algorithm	RSA	~	
Key Size	2048	~	
Common Name* Requester	Certificate Parameters John Smith		0
Common Name* Requester External Requester Comments	Certificate Parameters          John Smith		0
Common Name* Requester External Requester Comments	Certificate Parameters          John Smith         Renewal & Installation		<b>i</b>
Common Name* Requester External Requester Comments	Certificate Parameters          John Smith         John Smith         Auto renew         30       days before expiration         Create new key pair         Auto install renewed certificate         Auto install initial certificate		•
Common Name* Requester External Requester Comments	Certificate Parameters		•

Form Element	Туре		Description			
Organization ( <i>required</i> )	Drop- down list	Choose the Organization that the SSL certificate will belong to.				
Department ( <i>required</i> )	Drop- down list	Choose the Department that the SSL certificate will belong to. For the certificate to be applied to all departments, choose 'Any'.				
Click here to edit address details	Text Fields	Clicking this link will e	expand the address fields.	J		
		-	Click here to hide address details	<b>B</b>		
			Address as it will appear in the certificate	Remove		
		Address1:	Tou, Raleign Street			
		Address2:				
		Address3:				
		City:	Riverdale			
		State or Province:	Alabama			
		Postal Code:	123456			
		Certificate Type*	Instant SSL			
		The address fields are Department on whose	e auto-populated from the details of the behalf this certificate request is being	e Organization or g made.		
		These fields cannot b administrator can cho 'Remove' checkbox n	be modified but, in the case of OV leve pose to omit them from the certificate b ext to the fields.	l certificates, the by selecting the		
		The allowed address removed details will a	details will appear in the issued certifi appear as "Details Omitted".	cate and the		
		For EV level certificates, it is mandatory to include and display address detail of the Organization, Incorporation or Registration Agency, Certificate Requester and the Contract Signer. Therefore text fields for entering the thes address details will be displayed and the option to remove certain fields is no available on the EV self-enrollment form on selecting Comodo EV SSL Certificate or Comodo EV Multi-Domain SSL Certificate from the 'Certificate Type' drop-down.				
Certificate Type ( <i>required</i> )	Drop- down list	Choose the certificate type that you wish to add for auto-installation. Note: Currently CCM supports auto-installation only for the 'Instant SSL' certificate type. Other certificate types will be enabled for auto-installation in the future versions.				
Certificate Term ( <i>required</i> )	Drop- down list	Choose the validity per years.	eriod of the certificate. For example, 1	year, 2 years, 3		
Server Software ( <i>required</i> )	Drop- down list	years. Select the server software on which the certificate is to be installed. Auto- installation is supported only on the following server types: • Apache/Mod SSL • Apache - SSL • Apache Tomcat • Microsoft IIS 1.x to 4.x • Microsoft IIS 5.x and above • F5 BIG-IP				

Form Element	Туре	Description			
		Note: Choose 'C	DTHER' if you want to use F5 BIG-IP.		
		1	CSR		
Provide CSR/Autogenerate CSR and Manage Private Key	Leave these fields blank. After a successful application, the certificate controller will co-ordinate with the web server to create the CSR and submit it to Comodo CA. Once you choose 'Auto install initial certificate' under ' <b>Renewal &amp; Installation</b> ' in this form,				
CSR ( <i>required</i> )	these fields	s will disappear.			
Get CN from CSR ( <i>optional</i> )	You can ch the key size	oose the signatur e for the certificat	re algorithm to be used by the public key of t e under 'CSR'.	he certificate and	
Upload CSR ( <i>optional</i> )		Server Software*	OTHER	$\sim$	
			CSR		
	Sigr	nature Algorithm	RSA	$\sim$	
		Key Size	2048	$\sim$	
	_				
		Certific	ate Parameters		
Common Name ( <i>required</i> )	Text Field	Type the domair	n that the certificate will be issued to.		
Requester ( <i>auto-</i> <i>populated</i> )	Text Field	The 'Requester' making the appl	is field is auto-populated with the name of thication.	ne administrator	
External Requester (optional)	Text Field	<ul> <li>d Enter the email address of an external requester on whose behalf the application is made.</li> <li>Note: The 'Requester' will still be the administrator that is completing this form (to view this, open the 'Certificates Management' area and click 'View' next to the certificate in question). The email address of the 'External Requester' will be displayed as the 'External Requester' in the 'View' dialog of an issued certificate. This field is not required when requesting for EV SSL certificate and hence will be hidden.</li> </ul>			
Comments ( <i>optional</i> )	Text Field	Enter your comr	nents on the certificate. This is optional.		
		Renewa	al and Installation		
Auto Renew	Checkbox and text field	Enable to auto-r choose the num should start. On generate a new certificate and s	renew the certificate when it is nearing expiry ber of days in advance of expiry that the ren the scheduled day, the certificate controller CSR using the same certificate parameters ubmit it to the CA.	y. You can also lewal process will automatically as the existing	
Create new key pair	Checkbox	Select this optio renewal certifica key pair of the e	n if you want a new key pair is to be generat ate. Leaving it unselected means CCM will re expiring certificate.	ted for the e-use the existing	
Auto install renewed certificate	Checkbox	Select this optio	n if you want the renewed certificate be auto	p-installed.	

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Form Element	Туре	Description
Auto install initial certificate	Checkbox	Select this option to mark this certificate for auto-installation. After completing the form, the auto-installation wizard will allow you to select the nodes on which the certificate should be installed and to create an installation schedule.
Subscriber Agreement ( <i>required</i> )	Control	You must accept the terms and conditions before submitting the form by reading the agreement and clicking the 'I Agree' checkbox.

• Click 'OK' to submit the application

The 'Set Auto Renewal & Installation' dialog will be displayed with the 'Nodes' interface opened. The 'Nodes' interface displays a tree structure of servers associated with the Certificate Controller and the domains hosted on them.

et Auto Renewal & Installation							
Nodes 2 S	Schedule		Bort			EULA	
년 	1	1					
NAME	COMMON NAME	PROTOC	IP ADDRESS	PORT	STATUS	SSL	
Remote F5 Server					Active		^
● ~Common~test-vs	~Common~test-vs	HTTP		80	No SSL		
O~CCMQA~ccmqa-cluster01_8459	~CCMQA~ccmqa- cluster01_8459	HTTPS	2010-2010-2010-2	8459	Installed	External	
O~Common~VS02_HTTP_8459	~Common~VS02_HTTP_	E HTTPS	100 10.225 81	8459	Installed	<u>External</u>	
○~Common~test-vs_8449	~Common~test-vs_8449	HTTPS	102.16.205.87	8449	Installed	External	
O~CCMQA~ccmqa-cluster01_8450	~CCMQA~ccmqa- cluster01_8450	HTTPS	200 200 200 3	8450	Installed	External	
O~Common~test-vs_8447_8450	~Common~test- vs_8447_8450	HTTPS	12.11.225.07	8450	Installed	External	
O~Common~test-vs_8445	~Common~test-vs_8445	HTTPS	179 18 200 87	8445	Installed	<u>External</u>	
○~Common~test-vs_8447	~Common~test-vs_8447	HTTPS	12.00.000	8447	Installed	External	
○~Common~test-vs_8446	~Common~test-vs_8446	HTTPS		8446	Installed	<u>External</u>	
O~Common~VS02_HTTP_8455	~Common~VS02_HTTP_	E HTTPS	172 18 201 21	8455	Installed	External	
O ~Common~VS-20160912-233122_HTTPS_	~Common~VS- g 20160912-233122_HTTP	E HTTPS	172 18 223 87	8454	Installed	External	
O~Common~vstest01_8454	~Common~vstest01_845	4 HTTPS	10.105.81.40	8454	Installed	External	
O~Common~vstest01_8454_8456	~Common~vstest01_845	4 HTTPS	10.100.00.40	8456	Installed	<u>External</u>	
O~Common~VS05_HTTPS_9095	~Common~VS05_HTTPS	HTTPS	8889	443	Installed	External	~
					15 rows	s/page 1 - 1 out of 1	
Close							Next :

• Select the domain from the remote server for which you wish to install a SSL certificate and click 'Next'.

The 'Schedule' interface will be displayed enabling you to choose whether you wish to manually install the certificate from the CCM interface or set a schedule for auto-installation.

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Set Auto Renewal & Installation		×
1 Nodes	2 Schedule 3 Port 4 EULA	
	Manual Certificate installation must be started manually.  Schedule Certificate installation will be started during selected time period.  Time zone: UTC+00:00 - GMT, UCT, UTC, WET, EGST Start not earlier than: 01/18/2017	
	Time Of Day           Run Between:         00 : 19           Day of Week	
	Run Only:  Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday	
Close	< Back	Next >

- If you want to manually install the certificate from the CCM interafce, select 'Manual'
- If you want to install the certificate at a scheduled time, select 'Schedule', select your time zone, and set a time period. The controller will generate the CSR and submit it to Comodo the next time it polls CCM after the scheduled time.
- Click 'Next'.

The 'Port' interface will open.

Set Auto Renewal & Installation			×
1 Nodes 2 Schedule	3 Port	- 4 EULA	
~Common~test-vs	8460		
	Default node port will be used. Virtual Server ~Common-test- vs:172.16.223.97:80 will be updated by port 8460		
Close			< Back Next >

- Specify the HTTPS port for installing the certificate, (*Default = 9443*)
- Click 'Next'. The EULA interface will open.

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Set Auto Renewal & Ins	stallation	×
1 Nodes	2 Schedule 3 Port	4 EULA
	Subscriber Agreement: Predefined test SSL license text for test customer[2]	
	Print <b>I agree.*</b> Scroll to bottom of the agreement to activate check box.	
Close		< Back OK

- Read the EULA fully and accept to by the selecting 'I Agree' checkbox.
- Click 'OK' to save your application.

The certificate will be added to the SSL Certificates interface and its status will be displayed as 'Requested'.

🕢 Dashboard	Q Certificates	Discovery	Code Signing	) on Demand	C Reports	<u>0</u> 2 Admin
SSL Certificates	Client Certificates C	ode Signing Certificates	Device Certificates	:		
<b>Filter</b>						
- Add	Export Delete	Details Revok	se Set Auto Renew	al & Installation		
Соммонь	AME C	RGANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL ST
ccmqa.com[	95]* acr	ne corp		Requested	>	Not schedule
ccmqa.com[	94) do			Unmanaged	08/23/2018	Not scheduk
ccmqa.com[	93]* do	cs		Unmanaged	<b>08/22/2</b> 018	Not schedule
	ob*100			Linmanaged	07/14/2018	Not schedu

• The CSR for the requested certificate will be generated automatically. After the CSR has been created, the 'Approve' button will appear at the top when you select the certificate in the list:

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🕜 Dashbo	oard 🧕 🤶 Certifica	ates 😥 Discov	very 📴 Code	e Signing on Demand	🕒 Rep
SSL Certificat	Client Certificates	Code Signing Certi	ificates Device Ce	rtificates	
<b>Filter</b>					
<b>2</b> +	Add Export E	dit Details Ap	Decline	Set Auto Renewal &	k Installation
COMMO	ON NAME	ORGANIZATION	DEPARTMENT	STATUS	EXPI
ccmqa.co	om[95]	acme corp		Requeste	d
ccmqa.co	om[94] *	docs		Unmanag	ied 08/23/
	Approval Message *-required fields Message* The sel certificat	e request is appro	× ved		
-	ОК	Cancel			

• Click the 'Approve' button to approve the request, enter an approval message and click 'OK'.

On approval, the CSR will be submitted to Comodo CA to apply for the certificate. The certificate status will change to 'Applied'.

🕢 Dashboard	Q Certificates	Discovery	Code Signing	g on Demand	
SSL Certificates	Client Certificates Co	ode Signing Certificates	Device Certificates	;	
<b>Filter</b>					
Add	Export	Details Set Auto	Renewal & Installation		
COMMON NA	MEOF	RGANIZATION	DEPARTMENT	STATUS	EXPIR
ccmqa.com[95	j] acm	ne corp		Applied	
ccmqa.com[94	1) * dee	•		Unmanaged	<b>08/2</b> 3/2:
[9]	3]*doo	<u></u>		_Unmanaged	

The controller will track the order number and will download the certificate once it is issued. The certificate will stored and its status will change to 'Issued'.

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🕖 Dashboard	Certificates	Discovery	Code Signing or	Demand	C Reports	🕂 Admins
SSL Certificates Clien	Certificates Co	de Signing Certificates	Device Certificates			
<b>Filter</b>						
Add Ex	port Details	Install	new Revoke Se	t Auto Renewal	& Installation	
COMMON NAME		CANIZATION	DEPADTMENT	STATUS	EXPIRES	INSTALL STA
ccmqa.com[96]	docs	)		Issued	08/29/2020	Not scheduled
ccmqa.com[95]	acm	e corp		Invalid		Not scheduled
	doc			Unmonariad	08/22/2048	Motoshoduled

To check whether the Certificate Controller has stored the certificate

- Click the 'Settings' tab > 'Agents' sub-tab then 'Network Agents'
- Select the controller and click 'Commands' button

You will see successful execution of 'Store Certificate' command.

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twork Agents MS Agents				
Filter				
B Download Agent Edit Dele	ete Nodes Commands			
▼ NAME ALTERN	IATIVE NAME ORGANIZATIO	DEPARTMENT	ACTIVE	
Agent docs 54	docs			
Agent acme corp 53	acme corp			
nmands eue Schedule history				
eue Schedule history	BATE	STATE		
eue Schedule history  NAME Store Certificate	9ATE 08/29/2017 15:58:20	STATE Successful		
eue Schedule history  NAME Store Certificate Generate Certificate	DATE 08/29/2017 15:58:20 08/29/2017 15:56:16	STATE Successful Successful		
Anmands  eue Schedule history  NAME  Store Certificate  Generate Certificate  Generate Certificate	08/29/2017 15:58:20 08/29/2017 15:56:16 08/29/2017 1 <del>5:56:16</del>	STATE Successful Successful Successful		
eue       Schedule history         eue       Schedule history         B       Image: Store Certificate         Generate Certificate       Generate Certificate         Discover Target Servers       Image: Servers	BATE 08/29/2017 15:58:20 08/29/2017 15:56:16 08/29/2017 15:19:50 08/29/2017 13:28:08	STATE Successful Successful Successful Successful		
eue Schedule history eue Schedule history  NAME Store Certificate Generate Certificate Generate Certificate Discover Target Servers Discover Network	DATE 08/29/2017 15:58:20 08/29/2017 15:56:16 08/29/2017 15:19:00 08/29/2017 13:28:08 08/28/2017 17:40:29	STATE Successful Successful Successful Successful Successful		
Anmands  Schedule history  NAME  Store Certificate  Generate Certificate  Generate Certificate  Discover Target Servers  Discover Network  Update Configuration	BATE           08/29/2017 15:58:20           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 16:40:11	STATE Successful Successful Successful Successful Successful Successful		
NAME         Store Certificate         Generate Certificate         Generate Certificate         Discover Target Servers         Discover Target Servers	BATE           08/29/2017 15:58:20           08/29/2017 15:56:16           08/29/2017 15:56:16           08/29/2017 15:56:18           08/29/2017 15:28:08           08/29/2017 17:40:29           08/28/2017 16:40:11           08/28/2017 16:34:29	STATE Successful Successful Successful Successful Successful Successful Partially Successful		

The certificate is stored on the server by the agent. If you have set a schedule for automatic installation in the Schedule step while applying for the certificate, it will be installed automatically at the scheduled time. If you have selected 'Manual' in the Schedule step, you can manually initiate the installation process or schedule for auto-installation, from the 'Certificates' > 'SSL Certificates' interface of the CCM console.

#### To manually initiate auto-installation of a certificate

• Select the certificate from the 'Certificates' > 'SSL Certificates' interface and click 'Install'

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🕢 Dashboard 🕺 Certificates	Discovery	📑 Cod	e Signing on Der	nand	🕑 Repo	orts	<u>0</u> 2 Admi	ns	
SSL Certificates Client Certificates C	Code Signing Certificates	Device C	ertificates						
<b>Filter</b>									
Export Detai	Is Install Rene	w Rev	voke Set Aut	o Renewa	I & Installatio	n			
	RGANIZATION	DEPARTMEN	T S	TATUS	EXPIRE	S	INSTALL S	TATE	
ccmqa.com[96] do	cs		Iss	ued	08/29/20	020	Not schedu	led	
ccmqa.com[95] ac	me corp		Inv	alid			Not schedu	led	
			and the second	and a second	-		Notochod		
Install Certificate									×
1 Nodes 2	Port								
	]								
	Installing cert order	number 1	729480. Selec	ct the no	de to insta	all.			
•									
NAME	COMMON NAME	PROTOC	IP ADDRESS	PORT	STATUS	S	SL		
Common~test-vs_8451	~Common~test-vs_8451	нпря	172.16.223.97	8451	Installed	EXT	ernai		~
Common~vstest01_8453	~Common~vstest01_8453	HTTPS	10.100.93.40	8453	Installed	Ext	ernal		
Common~VS02_HTTP_8457	~Common~VS02_HTTP_8	HTTPS	172.16.223.91	8457	Installed	Ext	ernal		
✓ ~Common~test-vs	ccmqa.com	HTTP	172.16.223.97	80	No SSL				
Common~vstest01	~Common~vstest01	HTTP	10.100.93.40	80	No SSL				
CCMQA~ccmqa-cluster01	~CCMQA~ccmqa- cluster01	HTTP	255.255.255.0	9097	No SSL				
Common~VS04_HTTP_9090	~Common~VS04_HTTP_9	HTTP	172.16.223.93	9090	No SSL				
Common~VS02_HTTP	~Common~VS02_HTTP	HTTP	172.16.223.91	80	No SSL				~
					15	rows/page	1 - 1 out of 1		
Close									Next >

The 'Install Certificate' wizard will start with the 'Nodes' interface. The node upon which the certificate is to be installed is pre-selected.

- If you want to install the same certificate to additional nodes or to a different node, select the node(s) as required
- Click 'Next'.

The 'Ports' interface will open.

1 Nodes 2 Port			
~Common~test-vs	8460		
	Virtual Server ~Common~test- vs:172.16.223.97:80 will be updated by port 8460		
Close		< Back	ОК

• Specify the port and click 'OK'.

The certificate installation will begin instantly. Once the installation commences, the 'Install State' of the certificate will change to 'Started'.

🕢 Dashboard	Q Certificates	Discovery	Code Signing o	n Demand	C Reports	<u>0</u> 2 Admins	Settings				
SSL Certificates	SSL Certificates Code Signing Certificates Device Certificates										
<b>Filter</b>											
🔁 🕇 Add	Export Details	i Install R	enew Revoke Se	et Auto Renewa	& Installation						
COMMON NAM	IE OI	REANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE	RENEWAL STATE				
ccmqa.com[96]	doc	s		Issued	08/29/2020	Started	Not scheduled				
ccmqa.com[95]	acu	le colp		Invalio		Not scheduled	Not scheduled				
ccmqa.com[94]	* doc	S		Unmanaged	08/23/2018	Not scheduled	Not scheduled				

When installation is complete:

.

 IIS servers, Tomcat and F5 BIG-IP - The certificate will be activated immediately and the install state will change to 'Successful'.

🕢 Dashboard	Q Certificates	Discovery	🕎 Code Signii	ng on Demand	C Reports	<u>0</u> 2 Admins	iii Settings
SSL Certificates C	lient Certificates Co	de Signing Certificates	B Device Certificate	es			
<b>Filter</b>							
- Add	Export Details	Install	enew Revoke	Set Auto Renewal	& Installation		
COMMON NAME	OF	GANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE	RENEWAL STATE
ccmqa.com[96]	doc	3		Issued	08/29/2020	Successful	Not scheduled
ccmqa.com[95]	acm	e corp		Invalid		Notscheduled	Not scheduled
ccmqa.com[94]*	doca	3		Unmanaged	08/23/2018	Not scheduled	Not scheduled

Apache - The certificate will become active after the server is restarted. The install state will change to 'Restart Required'.

Ð	Add Export Add	d For Auto Install Deta	ails Install Ren	Revoke			
	COMMON NAME	ORGANIZATION	DEPARTMENT	▲ STATUS	EXPIRES	SERVER SOFTWARE	×
0	abcdamp.com	ABCD Company	·	Requested			
۲	ditherscons.com	Dithers Construction Company	Purchases Department	Issued	03/31/2016	Restart Required	>
$\odot$	drake.com	Drake		Requested			
$\odot$	elegant.com	Elegant	Purchases Department	Requested			
$\odot$	fatcat.com	Fat Cat		Requested			
				5 rov	vs/page 6 - 10 out	of 50333 📢 🔍 🚺	•

Administrators can restart the server remotely from the CCM interface by clicking the 'Details' button then 'Restart':

Select the certificate and click the 'Details' button at the top. The 'Certificate Details' dialog will be



#### displayed.

Click 'Restart' beside the Server Software State field in the 'Details' dialog
 rollment Certificate ID 11815

Туре	Instant SSL		
Server Software	Apache/ModSSL	View	Edit
Server Software State	Restart Required	Restart	
Term	1 year		
Owner	admin 1 Resence	edit	

After restarting the server, the certificate will activated and the 'Install State' will change to 'Successful'.

- To check whether the controller has installed the certificate, click Settings > Agents > Network Agents
- Select the controller and click the 'Commands' button

You will see successful execution of 'Install Certificate' command.

Commands			×
Queue Schedule history			
Details Restart			
NAME	DATE	STATE	
Install Certificate	08/29/2017 16:23:44	Successful	
O Store Certificate	08/29/2017 15:58:20	Successful	
O Generate Certificate	08/29/2017 15:56:16	Successful	
	00/00/0147 45 40 50		

To view command details, select the command and click the 'Details' button at the top.

Details		×
Name	Install Certificate	
Date	08/29/2017 16:23:44	
State	Successful	
Detail Message	SSL Order Number: 1729480 SSL Serial Number:	^
	78C41E511591C2CAC6FAE16197B0FEE1 Server Software: OTHER	×
	Close	



#### Method 2 - CCM Controller Mode

Administrators can request and install new certificates for domains hosted on different web servers from the 'Certificate Management - SSL Certificates' area. 'CCM Controller Mode' requires an agent to be installed on each web server upon which the certificates are to be auto-installed/renewed.

#### To enroll a certificate for auto-installation

- Click the 'Certificates' tab and choose the 'SSL Certificates' sub-tab
- Click the 'Add' button

The built-in application form for SSL Enrollment will appear.

required fields			
Organization*	org1	- O E	Refresh
Department*	ANY	~	
	Click here to edit address details		
Certificate Type*	Instant SSL	~	
Certificate Term*	1 year	~	
Server Software*	Microsoft IIS 5.x and later	~	
	CSR		
	Provide CSR O Autogenerate CS	R and Manage Private k	(ey
CSR*			
		.11	
Max CSR size is 32K	Get CN from CSR Upload CSR		
	Certificate Parameters		
Common Name*	ccmqa.com		
Requester	Admin MRAO		
External Requester		<u>(</u> )	
Comments			
		.11	
	Renewal & Installation		
	Auto renew 30 days before Create new key pair Auto install renewed certificate	expiration	
scriber Agreement	Auto install initial certificate		
defined test SSL license t	ext for test customer[2]		
Print			
agree." Scroll to bottom o	The agreement to activate check box.		

Form Element	Туре		Description			
Organization ( <i>required</i> )	Drop- down list	Choose the Organization that the SSL certificate will belong to.				
Department ( <i>required</i> )	Drop- down list	Choose the Department that the SSL certificate will belong to. For the certificate to be applied to all departments, choose 'Any'.				
Click here to edit address details	Text Fields	Clicking this link will expand the address fields.				
		Click here to hide address details				
			Address as it will appear in the certificate	Remove		
		Address1:	100, Raleigh Street			
		Address2:				
		Address3:				
		City:	Riverdale			
		State or Province:	Alabama			
		Postal Code:	123456			
		Certificate Type*	Instant SSL 💌			
Certificate Type ( <i>required</i> )	Drop- down list	The address fields and Department on whose These fields cannot b administrator can cho 'Remove' checkbox n The allowed address removed details will a For EV level certificat of the Organization, In Requester and the Co address details will be available on the EV s Certificate or Comodo Type' drop-down. Choose the certificate Note: Currently CCM certificate type. Other future versions.	e auto-populated from the details of the e behalf this certificate request is being we modified but, in the case of OV leve bose to omit them from the certificate b ext to the fields. details will appear in the issued certific appear as "Details Omitted". es, it is mandatory to include and disp ncorporation or Registration Agency, O pontract Signer. Therefore text fields for e displayed and the option to remove of elf-enrollment form on selecting Como o EV Multi-Domain SSL Certificate from e type that you wish to add for auto-ins supports auto-installation only for the r certificate types will be enabled for auto-	e Organization or g made. I certificates, the by selecting the cate and the lay address details certificate entering the these certain fields is not odo EV SSL in the 'Certificate stallation. 'Instant SSL' uto-installation in		
Certificate Term ( <i>required</i> )	Drop- down list	Choose the validity pe years.	eriod of the certificate. For example, 1	year, 2 years, 3		
Server Software ( <i>required</i> )	Drop- down list	Select the server software on which the certificate is to be installed. Auto-installation is supported only on the following server types:         • Apache/Mod SSL         • Apache - SSL         • Apache Tomcat         • Microsoft IIS 1.x to 4.x         • Microsoft IIS 5.x and above				
	· 	CS	R			

Form Element	Туре	Description			
Provide CSR/Autogenerate CSR and Manage Private Key CSR ( <i>required</i> )	Leave these fields blank. After a successful application, the certificate controller will co-ordinate with the web server to create the CSR and submit it to Comodo CA. Once you choose 'Auto install initial certificate' under ' <b>Renewal &amp; Installation</b> ' in this form, these fields will disappear.				
Get CN from CSR ( <i>optional</i> )	You can choose the signature algorithm to be used by the public key of the certificate and the key size for the certificate under 'CSR'.				
Upload CSR ( <i>optional</i> )	Server Software* Microsoft IIS 5.x and later				
			CSR		
	Sign	ature Algorithm	RSA		
		Key Size	2048 🔹		
	1	Certific	cate Parameters		
Common Name ( <i>required</i> )	Text Field	Type the domain that the certificate will be issued to.			
Requester ( <i>auto- populated</i> )	Text Field	The 'Requester' is field is auto-populated with the name of the administrator making the application.			
External Requester ( <i>optional</i> )		Enter the email application is m	address of an external requester on whose behalf the ade.		
		Note: The 'Requester' will still be the administrator that is completing this form (to view this, open the 'Certificates Management' area and click 'View' next to the certificate in question). The email address of the 'External Requester' will be displayed as the 'External Requester' in the 'View' dialog of an issued certificate. This field is not required when requesting for EV SSL certificate and hence will be hidden.			
Comments ( <i>optional</i> )	Text Field	Enter your com	ments on the certificate. This is optional.		
		Renewa	al and Installation		
Auto Renew	Checkbox and text field	Enable to auto-renew the certificate when it is nearing expiry. You can also choose the number of days in advance of expiry that the renewal process should start. On the scheduled day, the certificate controller will automatically generate a new CSR using the same certificate parameters as the existing certificate and submit it to the CA.			
Create new key pair	Checkbox	Select this optic renewal certifica key pair of the e	on if you want a new key pair is to be generated for the ate. Leaving it unselected means CCM will re-use the existing expiring certificate.		
Auto install renewed certificate	Checkbox	Select this optic	on if you want the renewed certificate be auto-installed.		
Auto install initial	Checkbox	Select this optic	on to mark this certificate for auto-installation. After completing		

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Form Element	Туре	Description
certificate		the form, the auto-installation wizard will allow you to select the nodes on which the certificate should be installed and to create an installation schedule.
Subscriber Agreement ( <i>required</i> )	Control	You must accept the terms and conditions before submitting the form by reading the agreement and clicking the 'I Agree' checkbox.

• Click 'OK' to submit the application

The 'Set Auto Renewal & Installation' dialog will be displayed with the 'Nodes' interface open. The 'Nodes' interface displays a list of agents installed on your servers for different Organizations and Departments. A list of server nodes is shown under each Agent.

<del>C</del>						
NAME	COMMON NAME	PROTO	IP ADDRESS	PORT	STATUS	SSL
Server IIS org1 50					Active	
O test.ccmqa.com	fortest.ccmqa.com	HTTPS	*	8444	Failed	<u>1675873</u>
O self.ccmqa.local	self.ccmqa.local	HTTP	*	8443	No SSL	
ms1.ccmqa.com	ms1.ccmqa.com	HTTP	*	443	No SSL	
O Default Web Site	Default Web Site	HTTP	×	80	No SSL	
					15 rows/p	age 1 - 1 out of 1

• Select the domain on which you wish to install a certificate and click Next.

The 'Schedule' interface will open, allowing you to install the certificate manually from the CCM interface or to set a schedule for auto-installation.

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Set Auto Renewal & Installation		×
1 Nodes	2 Schedule 3 Port 4 EULA	
	<ul> <li>○ Manual Certificate installation must be started manually.</li> <li>● Schedule Certificate installation will be started during selected time period.</li> <li>Time zone: UTC+00:00 - GMT, UCT, UTC, WET, EGST </li> <li>Start not earlier than: 01/18/2017</li> </ul>	
	Time Of Day	
	Run Between: 00 : 19 00 : 19	
	Day of Week	
	Run Only: 🗌 Monday 🗌 Tuesday 💭 Wednesday 💭 Thursday 💭 Friday 💭 Saturday 💭 Sunday	
Close	< Back	Next >

- If you want to manually install the certificate from the CCM interface, select 'Manual'
- If you want to install the certificate at a scheduled time, select 'Schedule' then select your time zone and a 'not earlier than' time. The controller will generate a CSR and submit it to Comodo CA the first time it polls CCM after the 'not earlier than' time. Use the check-boxes at the bottom to limit which days of the week that the installation should run.
- Click 'Next'.

The 'Port' interface will open.

Set Auto Renewal & Installation		×
1 Nodes 2 Schedule	3 Port	- 4 EULA
ms1.ccmqa.com	8445	
	Wrong server configuration: HTTP on 443 port or HTTPS on 80.	
	(i) Default node port will be used. New binding on port 8445 will be created	
Close		< Back Next >

- Specify the HTTPS port for installing the certificate, (*Default = 9443*)
- Click 'Next'. The EULA interface will open.

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Set Auto Renewal & Ins	tallation	×
1 Nodes	2 Schedule 3 Port	4 EULA
	Subscriber Agreement: Predefined test SSL license text for test customer[2] Print I agree.* Scroll to bottom of the agreement to activate check box.	
Close		< Back OK

- Read the EULA fully and accept it by selecting the 'I Agree' checkbox.
- Click 'OK' to save your application.

The certificate will be added to the SSL Certificates interface and its status will change to 'Requested'.

C	) Dashboard	Q Certificate	s 😥 Discover	y 🕑 Reports	<u>0</u> 2 Admins	Settings
SS	L Certificates	Client Certificates	Code Signing Certifica	ates Device Certificat	es	
Y	Filter					
Ð	+ Add	Export				
		AME	ORGANIZATION	DEPARTMENT	STATUS	EXPIRES
0	ccmqa.com[67]	]	org1		Invalid	
0	O ccmqa.com[72] org		org1		Applied	
Ø	ccmqa.com[68]	1	org1		Requested	>
0	ccmqa.com[66		Advanced		Invalid	

• The CSR for the requested certificate will be generated automatically. After the CSR is created, the approve button will appear at the top when you select the certificate in the list.

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🕗 Dashboard	Certificates 😥 Discovery	<b>B</b> Reports	<u>0</u> 2 Admins	Settings	
SSL Certificates Client Ce	ertificates Code Signing Certificate	s Device Certificates	5		
<b>Filter</b>					
Add Expo	rt Edit Details Approv	Decline Set	Auto Renewal & Inst	allation	
COMMON NAME	ORGANIZATION	DEPARTMENT	STATUS	EXPIRES	
Ccmqa.com[67]	org1		Invalid		
O ccmqa.com[72]	org1		Applied		
Ccmqa.com[68]	org1	Requested			
Cccmga.com[66]	Advanced		Invalid		
	Approval Message	×			
	*-required fields				
	Message*				
	SSL Cert for comga.com is	approved i			

 Click the 'Approve' button to approve the request, enter the approval message in the 'Approval Message' dialog and click 'OK'.

On approval, the CSR will be submitted to Comodo CA to apply for the certificate. The certificate status will change to 'Applied'.

🕖 Dashboard 🧕 🧕 Certifica	tes 😥 Discovery	🕑 Reports	<u>0</u> 2 Admins	ili s
SSL Certificates Client Certificates	Code Signing Certificates	Device Certificat	es	
<b>Filter</b>				
Add Export	Details Set Auto Renewa	I & Installation		
COMMON NAME	ORGANIZATION	DEPARTMENT	STATUS	EXPIRE
O ccmqa.com[67]	org1		Invalid	
O ccmqa.com[72]	org1		Issued	<b>01/19/</b> 20
ccmqa.com[68]	org1		Applied	
C ccmqa.com[66]	Advanced		Invalid	

The controller will track the order number then collect and store the certificate once it is issued. The certificate status

will change to 'Issued'.

🕖 Dashboard	Q Certificates	Discovery	C Reports	<u>0</u> 2 Admins	Settings	About	
SSL Certificates	Client Certificates Co	de Signing Certificate	s Device Certificate	es			
<b>Filter</b>							
Add	Export Details	Renew	evoke Replace	Set Auto Renewal	& Installation		
	ME OR	GANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE	RENEWAL STATE
Ccmqa.com[67]	org1			Invalid		Not scheduled	Not scheduled
ccmqa.com[68]	org1			Issued	01/19/2018	Not scheduled	Not scheduled
ccmqa.com[66]	Adva	iced		Invalid		Not scheduled	Not scheduled
C ccmga.com[69]	org1			Invalid		Not scheduled	Not scheduled

To check whether the controller has stored the certificate:

- Click the 'Settings' tab > 'Agents' sub-tab then 'Network Agents'
- Select the controller and click the 'Commands' button

You will see successful execution of 'Store Certificate' command.

🕗 Dashboard 🛛 💇 Certificat	tes 😥 Discovery 🌔	Code Signing on Dem	and C	
Organizations Domains Notifica	tions Encryption Access C	ontrol Private Key Store	e Email Terr	
Network Agents MS Agents				
ү Filter				
Download Agent Edit	Delete Nodes Comman	ds		
NAME ALT	ERNATIVE NAME ORGANIZATIO	DEPARTMENT	ACTIVE	
Agent org1 52	0101			
ommands	ugi			
ommands				
Oueue Schedule history  Details Restart  NAME	▼ DATE	STATE		
ommands Queue Schedule history  C Details Restart  NAME  Store Certificate	▼ DATE 01/18/2017 12:22:20	state Successful		
ommands   Queue   Schedule history   Details   Restart     NAME   Store Certificate   Generate Certificate	▼ DATE 01/18/2017 12:22:20 01/18/2017 12:20:34	STATE Successful Successful		
ommands Queue Schedule history  C Details Restart  NAME  Store Certificate  Generate Certificate  Discover Target Servers	▼ DATE           01/18/2017 12:22:20           01/18/2017 12:20:34           01/18/2017 12:18:39	STATE Successful Successful Successful		
Oureue Schedule history   Outeue Schedule history   Outeue Details   Restart     NAME     Store Certificate   Generate Certificate   Discover Target Servers   Generate Certificate	▼ DATE           01/18/2017 12:22:20           01/18/2017 12:20:34           01/18/2017 12:18:39           01/17/2017 18:56:11	STATE Successful Successful Successful Successful		

The certificate is stored on the server by the agent. If you created a schedule for automatic installation in the

Schedule step, it will be installed automatically at the scheduled time. If you selected 'Manual', you can initiate the auto-installation process from the 'Certificates' > 'SSL Certificates' interface:

#### To manually initiate auto-installation of a certificate

• Select the certificate from the 'Certificates' > 'SSL Certificates' interface and click 'Install'

🕖 Dashboard 🔵 Certificates	Discovery	🕑 Repo	rts 💆 A	dmins	¶i¦† se		
SSL Certificates Client Certificates C	Code Signing Certificates	B Device Cer	tificates				
<b>Filter</b>							
Add Export Detai	Is Install R	enew Revo	ke Set Auto	Renewal	& Installatio		
	RGANIZATION	DEPARTMENT	STA	ATUS	EXPIRE		
ccmqa.com[68]     org	<b>j</b> 1		Issue	ed	01/19/20		
O ccmqa.local[52] org	1		Issue	ed	<b>01/1</b> 4/20		
O_demo.ccmna.local(60)	<b>Q</b>	and the second	Issue	ed			
Install Certificate							×
1 Nodes 2		2	Schedule				
L Nodes	Port	3	Schedule				
	Installing cert or	der number 1	676867. Selec	t the no	de to install		
<b>Đ</b>							
NAME	COMMON NAME	PROTOC	IP ADDRESS	PORT	STATUS	SSL	
E Server IIS org1 50					Active		
test.ccmqa.com	fortest.ccmqa.com	HTTPS	*	8444	Failed	<u>1675873</u>	
ms1.ccmqa.com	ms1.ccmqa.com	HTTPS	×	443	No SSL		
🗹 ccmqa.com	ccmqa.com	HTTPS	*	8443	No SSL		
Default Web Site	Default Web Site	HTTP	*	80	No SSL		
					15 rov	vs/page 1 - 1 out	of 1 < 🔸 🕨
Close							Next >

The 'Install Certificate' wizard will start with the 'Nodes' interface. The node upon which the certificate is to be installed is pre-selected.

- If you want to install the same certificate to additional nodes or to a different node, select the node(s) as required
- Click 'Next'.

The 'Ports' interface will open.

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Install Certificate	×
1 Nodes 2 Port	3 Schedule
ms1.ccmqa.com	443 Default node port will be used. The certificate will be installed on existing ms1.ccmqa.com:443
Close	< Back Next >

Specify the port and click 'Next'. The 'Schedule' interface will open.

Install Certificate	×
1 Nodes 2 Port 3 Schedule	
	^
● Install now	
Certificate installation will be started immediately.	
○ Schedule	
Certificate installation will be started during selected time period.	
Time zone: UTC+00:00 - GMT, UCT, UTC, WET, EGST	
Start not earlier than: 01/18/2017	
Time Of Day	
Run Between: 23 : 19 23 : 19	
Day of Week	
Run Only: 🗌 Monday 🗌 Tuesday 🗌 Wednesday 🗌 Thursday 🗌 Friday 🗌 Saturday 💭 Sunday	
٢	>
Close	< Back OK

- If you want to instantly install the certificate, select 'Install now'
- If you want to install the certificate at a later time, select 'Schedule', then select your time zone, and set a 'not earlier than' date. The certificate will be installed on the server when the controller polls CCM for the first time after the 'Not earlier than' date.
- Click 'OK'

Once installation commences, the 'Install State' of the certificate will change to 'Started':

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🕖 Dashboard 🛛 👰 Certific	cates 😥 Discovery	<b>C</b> Reports	<u>0</u> 2 Admins	iii Settings	About	
SSL Certificates Client Certificate	s Code Signing Certificat	tes Device Certificate	s			
🜱 Filter						
	Details Install	Renew Revoke	Set Auto Renewa	& Installation		
COMMON NAME	ORGANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE	RENEWAL STATE
ccmqa.com[68]	org1		Issued	01/19/2018	Started	Scheduled
C ccmqa.local[52]	orgi		issued	01/14/2019	Not scheduled	Not scheduled
O demo.ccmqa.local[60]	org2		Issued	01/14/2018	Not scheduled	Not scheduled
			1			

When installation is complete:

 IIS servers and Tomcat servers - The certificate will be activated immediately and the install state will change to 'Successful'.

🕖 Dashboard	Q Certificates	😥 Discovery	🕑 Reports	<u>0</u> 2 Admins	Settings	🔚 About	
SSL Certificates Client Certificates Code Signing Certificates Device Certificates							
<b>Filter</b>	Filter						
- Add	Herein Add     Export     Details     Install     Renew     Revoke     Set Auto Renewal & Installation						
	AME OF	GANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE	
ccmqa.com[68]	org1			Issued	01/19/2018	Successful	S
O ccmqa.local[52	] org1			locued	01/14/2019	Not scheduled	N

 Apache servers - The certificate will become active after the server is restarted. The install state will change to 'Restart Required'.

🕜 Dashboard	Q Certificates	Discovery	C Reports	<b>0</b> 2 Admins	Settings	E About
SSL Certificates Client Certificates Code Signing Certificates Device Certificates						
<b>Filter</b>	<b>∀</b> Filter					
- Add	Export Detail	s Install Re	enew Revoke	Set Auto Renewal	& Installation	
	AME C	RGANIZATION	DEPARTMENT	STATUS	EXPIRES	INSTALL STATE
ccmqa.com[72]	org	1		Issued	01/19/2018	Restart Required
C ccmqa.local[52]	org	1		issued	01/14/2019	Not scheduled

Administrators can restart the server remotely from the CCM interface by clicking the 'Details' button then 'Restart':

- Select the certificate and click the 'Details' button at the top. The 'Certificate Details' dialog will be displayed.
- Click Restart beside the Server Software State field in the 'Details' dialog



roliment Certificate ID	11815		
Туре	Instant SSL		
Server Software	Apache/ModSSL	View	Edit
Server Software State	Restart Required	Restart	
Term	1 year		
Owner	admin 1 Resent	d Edit	

After restarting the server, the certificate will activated and the 'Install State' will change to 'Successful'.

- To check whether the controller has installed the certificate, click Settings > Agents > Network Agents
- Select the controller and click the 'Commands' button

You will see successful execution of 'Install Certificate' command.

Commands		×
Queue Schedule history		
Details Restart		
NAME	▼ DATE	STATE
Store Certificate	01/10/2017 15:43:50	Successful
Install Certificate	01/18/2017 15:07:53	Successful
Store Certificate	01/19/2017 12:22.20	Successful
O Conorato Cortificata	01/18/2017 12:20:34	Successful

To view command details, select the command and click the 'Details' button at the top.

Details		×
Name	Install Certificate	
Date	01/18/2017 15:07:53	
State	Successful	
Detail Message	SSL Order Number: 1676867 SSL Serial Number: D45EE225D070B23F46D778DD65F64D12 Server Software: Microsoft IIS 5.x	
	Close	



# Configuring the Certificate Controller Agent through Web Interface

The controller Agent can be configured by logging-in to its dedicated web-interface.

To access the web interface:

 Type http://<IP Address/host name of the server on which the agent is installed>:9090 in the address of your browser.

The login dialog will appear:

Authentication	Required
<b>?</b> User Name:	A username and password are being requested by https:// :9090. The site says: "Use credentials from your CCM account"
Password:	
	OK Cancel

• Enter your CCM username and password.

The Agent configuration interface will open.

Agent Configuratio	on 👰 Server Management		
gent Configuration			
Connection sett	ings:		Certificate management settings:
CCM Url:	https://cert-manager.com/customer/s		Key store name: ccm_keystore
Customer URI:	static		Key store password:
Secret key:	QAs3~7WCJL		Backups dir:
Poll interval:	60		
Retry interval:	30	-	
	📝 Agent autoupdate enable	-	
	Use Proxy		
Host:			
Port:			
Username:			
Password		Ţ	



It has two tabs:

- Agent Configuration
- Server Management

#### Agent Configuration

The Agent Configuration tab displays the connection management settings and certificate management settings of the agent and enables the administrator to edit them, if required.

Agent Configuratio	on 🔋 Server Management			
gent Configuration				
Connection sett	ings:	2010	Certificate manage	ement settings:
CCM Url:	https://cert-manager.com/customer/s		Key store name:	ccm_keystore
Customer URI:	static		Key store password:	•••••
Secret key:	QAs3~7WCJL		Backups dir:	
Poll interval:	60			
Retry interval:	30	_		
	🕼 Agent autoupdate enable	=		
	Use Proxy			
Host:				
Port:				
Username:				
Password		+		

Agent Configuration - Table of Parameters						
Field	Field Type Description					
Connection Settings						
CCM url	Text field	Displays the URL of CCM server				
Customer URI	Text field	Displays the uniform resource identifier (URI) of the customer				
Secret key	Text field	Displays the secret key unique to the agent, which it uses to identify it to CCM. This value should not be altered				
Poll Interval	Text field	Displays the time interval at which the agent polls the CCM for new certificate requests (in seconds) and enables the administrator to edit it in edit mode.				
Retry interval	Text field	Displays the time interval set for retrying polling on CCM server if polling				



		fails (in seconds) and enables the administrator to edit it in edit mode.
Agent autoupdate enable	Checkbox	Indicates whether the agent is enabled for auto-update. The checkbox enables the administrator to switch the auto-update on/off in edit mode.
Use Proxy	Checkbox	Indicates whether the agent is configured to use a proxy server. The checkbox and the text fields below it enable the Administrator to instruct the agent to use proxy server and to specify the proxy server details, if required.
Host	Text field	Displays the IP/Host name of the proxy server and enables the Administrator to specify it in edit mode
Port	Text field	Displays the port of the proxy server for the agent to connect and enables the Administrator to specify it in edit mode
Username	Text field	Displays the username of the administrator account to login to the proxy server and enables the Administrator to specify it in edit mode
Password	Text field	Displays the password of the administrator account to login to the proxy server and enables the Administrator to specify it in edit mode
		Certificate Management Settings
Key store name	Text field	The name of the CCM keystore file, pertaining to the agent. By default, it will be 'ccm_keystore'. The Administrator can edit it in the edit mode
Keystore password	Text field	The password to access the CCM keystore file. The Administrator can edit it in the edit mode
Backup dir	Text field	Displays the folder path for backup of keystore file. The Administrator can edit it in the edit mode.

• To edit the agent configuration settings, click the 'Edit' button at the bottom left. The Agent Configuration page will open in edit mode.

COMODO Creating Trust Online

Username:		Ţ		
Edit C COMODO Creating Trust Online	hange credentials			
Agent Configuration	n 📱 Server Management		Certificate manage	ement settings:
CCM Url:	https://cert-manager.com/customer.		Key store name:	ccm_keystore
Customer URI: Secret key: Poll interval:	QAs3~7WCJL 60		Key store password: Backups dir:	Enter path to backup Server config
Retry interval:	30 Agent autoupdate enable Use Proxy	I		
Host:				
Username				
eeename.				

• Edit the required fields and click 'Save' for your changes to take effect.

#### Changing Login Credentials for the Agents Configuration Console

By default, the administrator can use the username and password of their CCM account to login to the agent configuration. If needed, the administrator can change their username and password for the agent configuration console at any time.

#### To change the username and password

• Click 'Change credentials' from the agent configuration interface.

The 'Change Credentials' dialog will appear.

Usemam Passwo	rt: e: rd		•		
Edit	Change credentials	>			
	Change credentials		x	l	
	Login:	admin			
	Old Password: New password:	••••			
	Password confirm:	••••			
	Save 🗙	Cancel			

- To change your username, directly edit the Login field
- Enter your existing password in the 'Old Password' field
- Enter your new password in the New password field and reenter it for confirmation in the Password Confirmation field
- Click 'Save'

From the next login to the agent configuration console, you need to use the new username and password.

#### Server Management

The Server Management tab enables the administrator to view, add and edit the servers for which the agent is configured.

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Refresh       Add       Edit       Delete         ME       VENDOR       STATE       HOST       PORT         ver IIS Dithers Company       IIS       RUNNING       0         rver Tom Dithers       TOMCAT       INIT       192.168.111.111       0		hagement			
Refresh Image: Edit     VENDOR STATE   HOST   PORT   INIT     Ventor     Ventor </th <th>rver Management</th> <th></th> <th></th> <th></th> <th></th>	rver Management				
VENDOR         STATE         HOST         PORT           IVer IIS Dithers Company         IIS         RUNNING         0           IVer Tom Dithers         TOMCAT         INIT         192.168.111.111         0	🗞 Refresh 🛛 🕂 Add 🔅 🗍 Edi	it 🗙 Delete			
rver IIS Dithers Company IIS RUNNING 0 rver Tom Dithers TOMCAT INIT 192.168.111.111 0	AME	VENDOR	STATE	HOST	PORT
TOMCAT INIT 192.168.111.111 0	erver IIS Dithers Company	IIS	RUNNING		0
	erver Tom Dithers	TOMCAT	INIT	192.168.111.111	0
	erver form Diarers	TOMCAT		192.100.111.111	U

The 'Server Management' tab displays the list of servers added to the agent with the vendor and activation status details. The administrator can add new servers and edit the details like the login username and password for the existing servers through this interface.

Column Display	Description
Name	Displays the name of the server.
Vendor	Displays the vendor of the server.
State	Indicates whether or not the server is initialized.
Host	Displays the IP address or the host name of the server for remote connection
Port	Displays the connection port of the server for remote connection.

**Note**: The administrator can enable or disable desired columns from the drop-down at the right end of the table header:

				~	
			PORT		
			0	Name	
			0	Vendor	
				State	
				Host	
				Port	
Controls					
00111013					
	Add	Enables the	Administrator	to add a new server	to the age



	Refresh	Updates the list of displayed servers.
Server		
Note: The	Edit	Enables administrators to modify the Server configuration settings.
Server control buttons will appear only on selecting a server.	Delete	Removes the Server.

#### To add a server

• Click 'Add' from the top left. The 'Add new server' dialog will appear.

	Add 🗍 🗍 Edit 🛛 🗙	Delete				
ME		VENDOR	STATE	HOST	PORT	G
rver IIS Dithers Cor	rpany	lis	RUNNING		0	
rver Tom Dithers		TOMCAT	INIT	192.168.111.111	0	
	V					
Add new serve	er					
Server name: *	Enter server name					
Gener Hame.						
Server vendor: *	TOMCAT					
Path:	*optional* Enter path to torncat					
	🕅 Remote					
Host:						
Port						
Poit.						
User name:						

Add new server - Table of Parameters					
Field Name	Туре	Description			
Server name	String	Enter the name of the server.			
Server vendor	drop-down	Choose the vendor of the server from the drop-down.			
Path	String	Specify the network path for the Tomcat server. This is required only if the			



Add new server - Table of Parameters						
		Tomcat server is not accessible from the CCM console. <b>Note</b> : This field will appear only of Tomcat server is selected in the Server vendor drop-down.				
Remote	Checkbox	Specify whether the server is Remote or Local. While adding remote servers for agent-less automatic certificate installation, this checkbox should be selected and the login credentials for an administrative account on the server are to be provided.				
Host	String	Specify the IP address or host name of the server for remote connection. Note: This field will be enabled only if 'Remote' is selected.				
Port	String	Specify the connection port of the server for remote connection. Note: This field will be enabled only for remote 'Tomcat' server.				
User Name	String	Enter the username of the administrator for loggin-into the server. Note: This field will be enabled only if 'Remote' is selected.				
Password	String	Enter the log-in password for the administrator account for logging-into the server. Note: This field will be enabled only if 'Remote' is selected.				

• Enter the parameters and click 'OK'.

The new server will be added and enabled for automatic installation of SSL certificates and to run scans for certificate discovery.

#### To edit a server

• Select the server and click the 'Edit' button that appears on top.

Server Management Agent Configuration Server Management 🙆 Refresh Add Edit 💥 Delete HOST NAME VENDOR STATE PORT Server IIS Dithers IIS INIT ompany 0 Server Tom Dither Edit server Server Tom Dithers Server name: \* Server Tom Dithers TOMCAT Server vendor: \* \*optional\* Enter path to tomcat Path: Remote 192.168.111.111 Host 0 Port: User name: username Password: ..... 🗸 ок 💥 Cancel

The 'Edit server' dialog will open. The interface is similar to Add new server interface.

• Edit the required fields and click 'OK' for your changes to take effect.

#### Next Steps:

To discuss the auto-installer further and/or set up a test environment, please contact Comodo.

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## About Comodo

The Comodo organization is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Building on its unique position as the world's largest certificate authority, Comodo authenticates, validates and secures networks and infrastructures from individuals to mid-sized companies to the world's largest enterprises. Comodo provides complete end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats, both known and unknown. With global headquarters in Clifton, New Jersey, and branch offices in Silicon Valley, Comodo has international offices in China, India, the Philippines, Romania, Turkey, Ukraine and the United Kingdom. For more information, visit comodo.com.

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