

# Comodo Client Security Software Version 12.2

### User Guide Guide Version 12.2.042120

**Comodo Security Solutions** 1255 Broad Street Clifton, NJ 07013 United States

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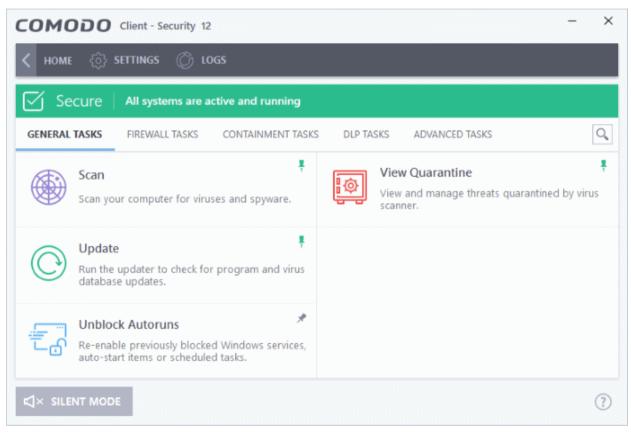
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# 1. Introduction to Comodo Client Security

#### **Overview**

Comodo Client Security (CCS) offers complete protection against internal and external threats by combining a powerful antivirus, an enterprise class packet filtering firewall and an advanced host intrusion prevention system (HIPS).

When used individually, each of these modules delivers superior protection against their specific threat challenge. When used together they provide a complete 'prevention, detection and cure' security system for your computer. Once installed on a Windows endpoint, CCS can be remotely configured and monitored from the Endpoint Manager console.



The software is designed to be secure 'out of the box' - so even the most inexperienced users need not have to deal with complex configuration issues after installation.

### **Comodo Client Security - Key Features:**

- Antivirus Proactive antivirus engine that automatically detects and eliminates viruses, worms and other malware. Apart from the always-on virus monitor and scheduled scans, you can instantly check any file by right-clicking on it. The antivirus also scans any removable storage plugged-in to your computer.
- **Firewall** Highly configurable packet filtering firewall that constantly defends your system from inbound and outbound Internet attacks.
- Host Intrusion Protection (HIPS) A rules-based intrusion prevention system that monitors the activities of all applications and processes on your computer. HIPS blocks the activities of malicious programs by halting any action that could cause damage to your operating system, system-memory, registry keys or personal data.
- **Containment** Authenticates every executable and process running on your computer and prevents them from taking potentially damaging actions. Unrecognized processes and applications will be automatically run inside a security hardened environment known as a container. Once inside, they will be strictly monitored, will not be able to access other processes and will write to a virtual file system and registry. This

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gives untrusted (but harmless) applications the freedom to operate while untrusted (and potentially malicious) applications are prevented from damaging your PC or data.

- Virtual Desktop A sandbox environment in which you can run programs and browse the internet without fear those activities will damage the host computer. Applications in the virtual desktop are isolated from the host operating system, write to a virtual file system, and cannot access user data.
- Data Loss Prevention (DLP) A scanner which lets you identify documents on your computer which contain sensitive data, including credit card numbers and social security numbers. You can move detected documents to another location, quarantine them, ban them from being copied to USB devices, and more.
- Advanced Protection A collection of prevention based security technologies designed to preserve the integrity, security and privacy of your operating system and user data.
  - Viruscope Monitors the activities of processes running on your computer and alerts you if they take actions that could potentially threaten your privacy and/or security. Using a system of behavior 'recognizers', Viruscope not only detects unauthorized actions but also allows you to completely undo them. Apart from representing another hi-tech layer of protection against malware, this also provides you with the granular power to reverse unwanted actions taken by legitimate software without blocking the software entirely.
- **Rescue Disk** Built-in wizard that allows you to burn a boot-disk which will run antivirus scans in a pre-Windows / pre-boot environment.
- Additional Utilities The advanced tasks section contains links that allow you to install other, free, Comodo security products - Comodo Cleaning Essentials and KillSwitch.

### **Guide Structure**

This introduction is intended to provide an overview of the basics of Comodo Client Security and should be of interest to all users.

- Introduction
  - Special Features
  - System Requirements
  - Installation
- Start Comodo Client Security
- The Main Interface
- Understand Security Alerts

The remaining sections of the guide cover every aspect of the configuration of Comodo Client Security.

- General Tasks Introduction
  - Scan and Clean your Computer
    - Run a Quick Scan
    - Run a Full Computer Scan
    - Run a Rating Scan
    - Run a Custom Scan
    - Automatically Scan Unrecognized Files
  - Instantly Scan Files and Folders
  - Processing Infected Files
  - Manage Virus Database Updates
  - Manage Blocked Autoruns
  - Manage Quarantined Items
  - Run Data Loss Prevention Scans
- Firewall Tasks Introduction
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  - Stealth your Computer Ports
  - Manage Network Connections
  - Stop all Network Activities

- View Active Internet Connections
- Containment Tasks Introduction
  - Run an Application in the Container
  - Reset the Container
  - Identify and Kill Unsafe Running Processes
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- Appendix 1 CCS How to... Tutorials
  - Enable / Disable AV, Firewall, Auto-Containment and Viruscope Easily
  - Set up the Firewall For Maximum Security and Usability
  - Block Internet Access while Allowing Local Area Network (LAN) Access
  - Set up the HIPS for Maximum Security and Usability
  - Create Rules for Auto-Containing Applications
  - Run an Instant Antivirus Scan on Selected Items
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  - Run Untrusted Programs inside the Container
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  - Restore Quarantined Items
  - Submit Quarantined Items to Comodo for Analysis
  - Enable File Sharing Applications like BitTorrent and Emule
  - Block any Downloads of a Specific File Type
  - Disable Auto-Containment on a Per-application Basis
  - Switch Off Automatic Antivirus and Software Updates
  - Suppress CCS Alerts Temporarily
  - Control External Device Accessibility
- Appendix 2 Comodo Secure DNS Service

### **1.1. Special Features**

### Auto-Containment

- Automatically runs unknown files inside a secure container which is isolated from the rest of your computer
- Contained programs cannot cause damage because they are denied access to the operating system, to the registry, and to user data
- This nullifies malware and ransomware by totally removing their ability to interact with the host computer
- · Simultaneously, the file is analyzed by our cloud systems to establish the trust rating of the file

### Viruscope

Monitors the activities of processes running on your computer and alerts you if their actions could
potentially threaten your privacy and/or security

 Ability to reverse potentially undesirable actions of software without necessarily blocking the software entirely

### **Host Intrusion Prevention System**

- Bulletproof protection against root-kits, inter-process memory injections, key-loggers and more;
- Monitors the activities of all applications and processes on your computer and allows executables and
  processes to run if they comply with the prevailing security rules
- Blocks the activities of malicious programs by halting any action that could cause damage to your operating system, system-memory, registry keys or personal data.
- Enables advanced users to enhance their security measures by quickly creating custom policies and rulesets using the powerful rules interface.

### **Comprehensive Antivirus Protection**

- · Detects and eliminates viruses from desktops, laptops and workstations;
- Cloud based scans mean you still get 100% protection even if your database is outdated.
- Heuristic techniques identify previously unknown viruses and Trojans;
- Scans registry and system files for possible spyware infection and cleans them;
- Highly configurable on-demand scanner lets you run custom scans on any file, folder or drive;
- Daily, automatic updates of virus definitions;
- · Automatically scans external devices when they are plugged in;
- Isolates suspicious files in quarantine preventing further infection;
- Built in scheduler allows you to run scans at a time that suits you;
- Simple to use install it and forget it Comodo AV protects you in the background.

#### **Intuitive Graphical User Interface**

- Summary screen gives an at-a-glance snapshot of your security settings;
- Easy and quick navigation between each modules;
- Simple point and click configuration no steep learning curves;
- New completely redesigned security rules interface you can quickly set granular access rights and privileges on a global or per application. The firewall also contains preset policies and wizards that help simplify the rule setting process.

### **Comodo Client Security - Extended Features**

#### **Highly Configurable Security Rules Interface**

Comodo Client Security offers more control over security settings than ever before. Users can quickly set granular Internet access rights and privileges on a global or per application basis using the flexible and easy to understand GUI. This version also sees the introduction of preset security policies which allow you to deploy a sophisticated hierarchy of firewall rules with a couple of mouse clicks.

#### **Application Behavior Analysis**

Comodo Client Security features an advanced protocol driver level protection - essential for the defense of your PC against Trojans that run their own protocol drivers.

#### **Cloud Based Behavior Analysis**

Comodo Client Security features cloud based analysis of unrecognized files, in which any file that is not recognized and not in Comodo's white-list will be sent to Comodo Instant Malware Analysis (CIMA) server for behavior analysis. Each file is executed in a virtual environment on Comodo servers and tested to determine whether it behaves in a malicious manner. If yes, the file is then manually analyzed by Comodo technicians to confirm whether it is a malicious file or not. The results will be sent back to your computer in around 15 minutes.

#### **Event logging**

Comodo Client Security features a vastly improved log management module - allowing users to export records of Antivirus, Firewall and Advanced Protection activities according to several user-defined filters. Beginners and advanced users alike are greatly benefited from this essential troubleshooting feature.

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#### **Memory Firewall Integration**

Comodo Client Security now includes the buffer-overflow protection original featured in Comodo Memory Firewall. This provides protection against drive-by-downloads, data theft, computer crashes and system damage.

#### 'Training Mode' and 'Clean PC' Mode

These modes enable the firewall and host intrusion prevention systems to automatically create 'allow' rules for new components of applications you have decided to trust, so you won't receive pointless alerts for those programs you trust. The firewall learns how they work and only warn you when it detects truly suspicious behavior.

#### Application Recognition Database (Extensive and proprietary application safe list)

The Firewall includes an extensive white-list of safe executables called the 'Comodo Safe-List Database'. This database checks the integrity of every executable and the Firewall alerts you of potentially damaging applications before they are installed. This level of protection is new because traditionally firewalls only detect harmful applications from a blacklist of known malware - often-missing new forms of malware as might be launched in day zero attacks.

The Firewall is continually updated and currently over 1,000,000 applications are in Comodo Safe list, representing virtually one of the largest safe lists within the security industry.

#### Self Protection against Critical Process Termination

Viruses and Trojans often try to disable your computer's security applications so that they can operate without detection. CCS protects its own registry entries, system files and processes so malware can never shut it down or sabotage the installation.

#### Containment as a security feature

Comodo Client Security's 'Containment' is an isolated operating environment for unknown and untrusted applications. Because they are virtualized, applications running in the container cannot make permanent changes to other processes, programs or data on your 'real' system. Comodo have also integrated auto-containment directly into the security architecture of CCS to complement and strengthen the Firewall, Advanced Protection, Containment and Antivirus modules.

#### Submit Suspicious Files to Comodo

Are you the first victim of a brand new type of spyware? Users can help combat zero-hour threats by using the built in submit feature to send files to Comodo for analysis. Comodo then analyzes the files for any potential threats and update our database for all users.

#### **Device Control**

CCS allows you full control over which type of external devices, such as USB pen drives and hard drives, can be connected to endpoints. Allow selected device class or block them all.

#### Windows boot protection

CCS can identify untrusted DLLs, apps, portable executables (PE) and autoruns that launched before CCS started. These may expose the endpoint to danger if the items are malicious. These items can blocked at the next restart of the endpoint.

### 1.2. System Requirements

To ensure optimal performance of Comodo Client Security, please ensure that your PC complies with the minimum system requirements as stated below:

#### **Windows Endpoints**

Windows 10 (32-bit and 64-bit versions)	512 MB available RAM
Windows 8 / 8.1 (32-bit and 64-bit versions) Windows IoT	1 GB hard disk space for both 32-bit and 64-bit versions
	CPU with SSE2 support
	Internet Explorer version 11 or above

Windows XP / Vista

- CCS does not support Windows XP or Vista, period.
- The auto-containment and virtual desktop features simply do not work on XP / Vista, so you cannot take advantage of one of our core protection features.
- Comodo strongly recommends anybody still using XP or Vista to upgrade immediately. Microsoft ceased support for XP/Vista years ago and the number of serious vulnerabilities in these operating systems is almost innumerable. By using them you are exposing yourself to substantial risks which signature-based antivirus cannot protect you against.

#### Windows 7

- Microsoft ended general support for Windows 7 in January 2020. Devices running Windows 7 will only
  receive security updates if the user has purchased a 3 year extended security updates (ESU) package
  from Microsoft.
- Because of this, Windows 7 is no longer an officially supported operating system. Unpatched
  vulnerabilities introduced by the underlying OS can compromise the protection provided by CCS. For
  example, a weakness in a Microsoft API that CCS relies on can undermine the protection of CCS.
- Key points:
  - All CCS critical security features will continue to work on Windows 7, including auto-containment, antivirus, and firewall. Similarly, you can also manage Windows 7 devices from Endpoint Manager and deploy security profiles to Windows 7 devices.
  - We will also continue to fix critical and blocker issues for CCS on Windows 7.
  - However, future CCS releases may contain features that are not included/do not work on Windows 7.
- We understand that many customers have clients who still use Windows 7, and hope that this information helps you make an informed decision about transitioning those machines to Windows 10 / 8.1 / 8.

#### Windows Servers

- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019

#### All operating systems

You also need to open some ports on your firewall to allow various services to function correctly:

- USA customers Click here for port information
- EU customers Click here for port information

### 1.3. Install Comodo Client Security

You can use the Endpoint Manager (EM) interface to deploy Comodo Client Security (CCS) to your endpoints. You can purchase EM as stand-alone application or as a part of the Comodo Dragon/C1 platforms.

Please see the following links if you do not already have an EM license:

- Dragon / C1 Sign up for Dragon at https://platform.comodo.com/signup, or C1 at https://one.comodo.com/signup
  - After signup, login and click 'Licensed Applications > 'Endpoint Manager'.
- Stand-alone Endpoint Manager
  - Visit https://secure.comodo.com/home/purchase.php?pid=98&license=try for the trial version, or https://secure.comodo.com/home/purchase.php?pid=98 for the full version.
  - You can access your EM instance at the URL provided during setup.

The following tutorial covers user and device enrollment before moving onto CCS installation:

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- Step 1 Enroll Users
- Step 2 Enroll Devices

### Step 1 - Enroll Users

You must enroll users before you can deploy CCS to your endpoints.

- Dragon MSP / C1 MSP customers You can create multiple companies and enroll users to any of them.
- Dragon Enterprise / C1 Enterprise, and stand-alone Endpoint Manager customers All users are enrolled to the default company.

#### Add a user

- Click 'Users' > 'User List' > click the 'Create User' button or
- Click the 'Add' button
   On the menu bar and choose 'Create User'.

Endpoint Manager	≡ User List	e 10 🔁 🔄
DASHBOARD >		👗 Create User
DEVICES	E 2 E	Enroll Device
(A USERS) ~	Enroll Device Creat(Hiser Manage	
User List	NAME	
User Groups		
Role Management	johnsmith	

The 'Create new user' form will open.

Create New User	×
User Name*	
John	
Email*	
fiatliena@gmail.com	
Phone Number	
Phone Number	
Company*	
Star Inc.	•
Assign Role	
Users	٠
Submit	

• Type a login username (mandatory), email address (mandatory) and phone number for the user

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- Company Choose the organization to which you want to enroll the user.
- Role

A 'role' determines user permissions within the Endpoint Manager console itself. Endpoint Manager ships with two default roles:

- Administrator Full privileges in the Endpoint Manager console. The permissions for this role are not editable.
- User In most cases, a user is simply an owner of a managed device. They should not require
  access to the Endpoint Manager console. Under default settings, users cannot login to Endpoint
  Manager.
- Click 'Submit' to add the user to Endpoint Manager.

A confirmation message is shown:

Create New User	×
You have created «John» user.	
Email: fiatliena@gmail.com	
Company: Star Inc.	
Role: Users	
Within a few minutes the user will get an email with instructions to proceed if his role supports it.	
Ok	

- Repeat the process to add more users.
- New users are added to the 'Users' interface (click 'Users' > 'User List')

Tip: You can also bulk import users from a .csv file. See https://help.comodo.com/topic-399-1-786-12973-Import-Users-from-a-CSV-File.html for more details.

### **Step 2 - Enroll Devices**

The next step is to add user devices so you can manage them with Endpoint Manager.

- Click 'Users' then 'User List'
- Select the users whose devices you want to add then click 'Enroll Device':

Or

Click the 'Add' button 🕒 on the menu bar and choose 'Enroll Device'.

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Enroll Device Create User Manage Profiles	Send Pa Recover
NAME	EMAIL
John	fiatliena@o
queen@yopmail.com	queen@>>>



This starts step 1 of the device enrollment wizard:

#### Step 1 - Device Options

- **Current device** Enrolls the device you are currently using. You may disregard this option at this stage as we are adding multiple devices with the 'Other device' option.
- **Other device** Add devices owned by the users you selected previously. Those users should already be listed in the 'Specify User' box:

Enrollment Wizard		Supported Device Platforms Close
<ol> <li>Device options</li> <li>Enrollment Options</li> <li>Installation Summary</li> <li>Installation Instructions</li> </ol>	Select Device You can select your current device is select other device Current device honozip@quick-mail.online	<b>r device</b> to Specify User
	You can change your current user on another ir create a new honozip@quick-mail.online × Create New User	
	Next	

- You can add additional, existing users by simply typing their email address in the box. Endpoint Manager will auto-suggest users that have already been created.
- Create New User Click if you want to add a new user to Endpoint Manager. You cannot add devices unless you have first added the users that own them.
- Click 'Next' to proceed to step 2.

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### Step 2 - Enrollment Options

#### **Enrollment Type**

Applies to Windows, Mac and Linux devices.

- Enroll and Protect Installs both the communication client and the security client.
- Just Enroll Installs only the communication client.

Background. There are two types of client:

- **Communication Client** Connects the device to Endpoint Manager for central management. It is mandatory to install this client.
- Security Client This is the security software. Depending on the operating system, it includes antivirus, firewall, threat-containment, web-filtering, and more. It is optional to install this client.

Enrollment Wizard			l	Supported Device Platform:	s 🛛 😣 Close
<ul> <li>Device options</li> <li>Enrollment Options</li> <li>Installation Summary</li> <li>Installation Instructions</li> </ul>	Windows Windows Android Select Enrollm	ect require device reboot a	MacOS		
		ommunication Client omodo Client - Secur			~

#### TLDR

- Click 'Not Specified' if you only want to install the communication client on target devices. The wizard will detect the target operating system and send the appropriate client to the device user.
- Click one of the operating system tiles if you also want to install the security client. Make sure the target devices use the operating system you selected.

#### **Option 1 - Enroll + Protect - Single Operating System**

- Choose this if you want to deploy both communication and security clients
  - Click the Windows OS box. Please make sure all your target devices use this operating system.
  - The wizard will send enrollment mails which only contain download links for the Windows clients.
  - You can customize enrollment options as required. You can configure items such as enrollment type, reboot policy, client version, configuration profile and device name.

Note - Please uninstall any other antivirus products from target endpoints before proceeding. Failure to do so could cause conflicts that mean CCS does not function correctly.

### **Option 2 – Just Enroll - Multiple Operating Systems**

- Choose this if you only want to deploy the communication client. If required, you can install the security client later after enrolling the endpoint.
  - Click 'Devices' > 'Device List'
  - Select the target devices
  - Click the 'Install or Update Package' button > Choose 'Install Comodo Client Security'.

Click 'Next' to **skip to step 3** if you are happy with your choices thus far

### OR

.

See the tables below for more information about the options on this page.

Setting	Description	
Choose platform	Select Window OS version. 64 bit, 32 bit, or hybrid.	
	The hybrid package will auto-detect and install the correct version.	
Use default Communication Client	This client enrolls the endpoint for central management.	
version	• You can only change the CCC version if enabled in <b>portal settings</b> . If the option is not enabled then the 'Default version' is deployed.	
Use default Communication Client Security version	This client installs security software such as antivirus, firewall and auto- containment.	
	• You can only change the CCS version if enabled in <b>portal settings</b> . If the option is not enabled then the 'Default version' is deployed.	
Additional options	<b>AV Database</b> - Choose whether to include the latest virus database with the installation package. This increases the size of the package.	
	If disabled, the client will download the latest database anyway when you run the first virus scan.	
Configuration Profile	A configuration profile is a collection of settings which specify a device's network access rights, security settings, antivirus scan schedule, and more.	
	The default is 'Windows - Security Level 1' profile. Choose a different profile if required.	
	<ul> <li>The default profile is recommended for most users and can always be changed later if required.</li> <li>If you want to change it, type the first few characters of a profile</li> </ul>	
	<ul> <li>name and choose from the suggestions that appear.</li> <li>You can view the settings in a profile at 'Configuration Templates' &gt; 'Profiles'.</li> </ul>	
Set Reboot Options	Endpoints need to be restarted to complete CCS installation. You have the following restart options:	
	• Force the reboot in Restart the endpoint a certain length of time after installation. Select the delay period from the drop-down. A warning message is shown to the user prior to the restart.	
	• <b>Suppress reboot</b> - Endpoint is not auto-restarted. The installation is finalized when the user next restarts the endpoint.	
	• Warn about reboot and let users postpone it - Shows a message to the user which tells them that the endpoint needs to be restarted. The user can choose when the restart happens.	

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	Optional. Type a custom message in the 'Reboot Message' field.
Device Name Options	Do Not Change - The device's existing name is used to identify the device in Endpoint Manager.
	• Change - Enter a new device name. Note - You can restore the original name from the device list screen if required.

Click 'Next' to proceed to step 3.

### Step 3 - Installation Summary

Review your choices so far.

Enrollment Wizard		Supported Device Platforms	Close
Device options	Device Information	Change Config	guration
<ul> <li>Enrollment Options</li> </ul>	Enrollment type Enroll and protect		
3 Installation Summary	Operating system Windows		
Installation Instructions	Choose platform Windows x86		
	Use default Communication Client version (Latest - 6.30) Enabled		
	Use default Comodo Client - Security version (11.5.0.773) Enabled	7)	
	Include initial Antivirus signature database (will apply only false	r if a profile contains Antivirus section)	
	Configuration Profile * Not set		
	Device Name Do Not Change		
	Reboot options Force the reboot in 5 minutes.		
	Reboot message * Your device will reboot in 5 minutes because it's required b	y your administrator	
	Back Next		

- Click 'Back' or 'Change Configuration' (top-right) to revise your choices.
- Click 'Next' to proceed to step 4

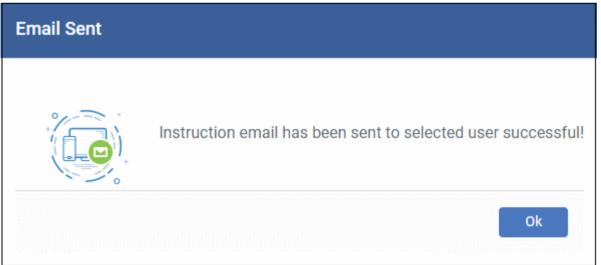
### Step 4 - Installation Instructions

The final step is to send out the enrollment emails to the device owners:

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Enrollment Wizard	① Supported Device Platforms Close
<ul> <li>Device options</li> <li>Enrollment Options</li> <li>Installation Summary</li> <li>Installation Instructions</li> </ul>	Enrollment Link Send To Email What\'s next? Inroll Another Device Go to Bulk Installation Package
	Back Finish

Send To Email - Click this to send enrollment mails to users with the settings you choose in steps 1 - 3.



- Enroll Another Device Takes you back to step 1
- Go to Bulk Installation Package Takes you to bulk installation package screen to configure and enroll users in bulk. See 'Bulk Enrollment of Devices'
- Click 'Finish' to close the window.

An example mail is shown below:

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Endpoint Manager

### Welcome to Endpoint Manager!

You are receiving this mail because your administrator wishes to enroll your smartphone, tablet, macOS, Linux or Windows device into the Endpoint Manager system. Doing so will make it easier and more secure to connect your personal devices to company networks. This mail explains how you can complete the enrollment process in a few short steps.

#### Note:

 Make sure that you selected the operating system of the device that you want to enroll.
 This product allows the system administrator to collect device and application data, add/remove accounts and restrictions, list, install and manage apps, and remotely erase data on your device.

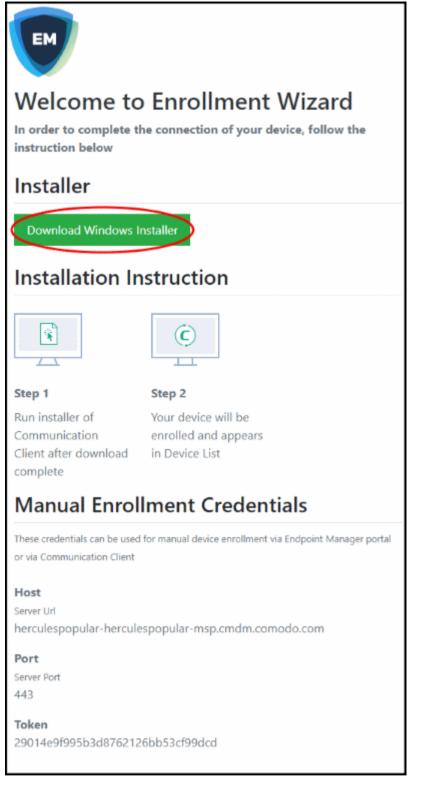
#### **Device Enrollment:**

Click this link to enroll your device

Sincerely, Endpoint Manager team.

The user experience is as follows:

- User opens the email on the Windows endpoint you want to enroll.
- · Click the enrollment link in the email to open the device enrollment page
- Click the 'Download Windows Installer' button:



- The EM client setup file gets downloaded.
- Run the setup file to install the client on the endpoint.
- The device is automatically added to Endpoint Manager once installation is complete. The EM communication client icon rappears at the bottom-right of the endpoint screen.
- If the client is not automatically enrolled after installation, you can manually enroll the device at a later time. This might happen if, for example, there are connectivity issues.
- You will need to enter the host, port and token ID to manually enroll. You can find these items at the end of the device enrollment page.
- Protection is effective immediately after the computer restarts.

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An Endpoint Manager (EM) security profile is applied to the device.

- If the user is already associated with a configuration profile in EM, then those profiles will be applied to the device. See Assign Configuration Profile(s) to User Devices and Assign Configuration Profiles to a User Group for more details.
- If no profiles are defined for the user then the default Windows profile(s) will be applied to the device. See Manage Default Profiles for more details.

The device can now be remotely managed from the EM console.

### 1.4. Start Comodo Client Security

After installation, Comodo Client Security automatically starts whenever you start Windows.

CCS has two modes:

- Normal Mode Allows you to access the entire CCS interface.
- Virtual Desktop Only Mode You can only open the Virtual Desktop and Virtual Desktop settings.

The mode available to you depends on the Endpoint Manager (EM) profile active on the device.

#### **Normal Mode**

There are 5 different ways to open CCS if it is in normal mode:

- Windows Start Menu
- Windows Desktop
- Widget
- System Tray Icon
- Windows Defender

#### Start Menu

Click Start and select All Apps > Comodo > Comodo Client Security

(Please note the start menu varies slightly for different Windows versions.)

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=	Recen	tly added	
		COMODO Client - Security	
	Most	used	
	9	Google Chrome	
	4	Notepad	
		Control Panel	
	<b>~</b>	Command Prompt	
	n	OpenVPN GUI	
	-	Remote Desktop Connection	
	#		
	1	3D Builder	
8	A		
ģ	0	Alarms & Clock	
ø	с		
Ŵ		Calculator	
Φ	(iii)	Calendar	
-	Ask n	ne anything	ļ
	10000		

### Windows Desktop

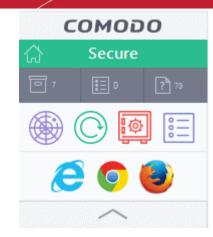
• Double-click the desktop shortcut to start Comodo Client Security. The shortcut is only visible if 'Show Desktop Shortcut' is enabled in the Endpoint Manager profile active on the endpoint.



### Widget

• Click the information bar in the widget to start CCS. The shortcut is only visible if 'Show Widget' is enabled in the Endpoint Manager profile active on the endpoint.

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The widget also contains other useful data and features. See 'The Widget' for more details.

### **CCS Tray Icon**

• Double-click the shield icon to start the main interface.



You can also right-click on the tray icon and select 'Open...'.

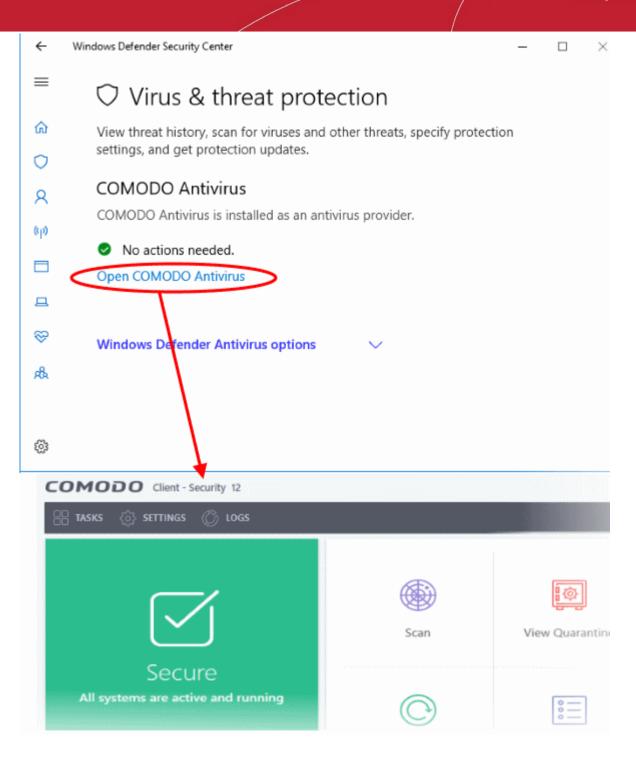
### **Windows Defender**

- Double-click on the Windows Defender icon to open the application OR
- Right-click on the tray icon and select 'Open...'.



- Click the 'Virus & threat protection' tile
- Click 'Open COMODO Antivirus' to open the Comodo Client Security interface:

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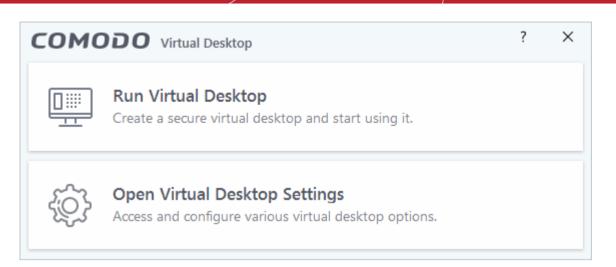
### Virtual Desktop Only mode

- This mode means you can only open the Virtual Desktop and access Virtual Desktop settings. You cannot
  access any other areas of the CCS interface.
  - Endpoint Manager admins You can enable or disable this setting in the 'UI Settings' section of a profile.
  - See https://help.comodo.com/topic-399-1-786-10572-Communication-Client-and-Comodo-Client---Security-Application-UI-Settings.html if you want to read more on this.

In 'Virtual Desktop Only' mode:

- The system tray icon and the desktop widget are hidden
- The CCS desktop shortcut and Windows start menu entry lead to the following menu:

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- Run Virtual Desktop Opens the virtual desktop. See The Virtual Desktop for more help on this.
- Open Virtual Desktop Settings Opens the virtual desktop settings area in CCS. See Virtual Desktop Settings for help with these settings.

End-users cannot access any other area of CCS.

#### What is an Endpoint Manager profile?

- Endpoint Manager (EM) is a product which allows admins to manage Comodo Client Security on network endpoints.
- An EM profile is a template which contains all the security settings and privileges that the admin wants to implement on the endpoint.
- Admins can allow local changes to CCS by activating 'Enable local user to override profile configuration'. See https://help.comodo.com/topic-399-1-786-11186-Client-Access-Control.html for help with this.

### 1.5. The Main Interface

The CCS interface is designed to be as clean and informative as possible while letting you carry out tasks with the minimum of fuss. Each tile on the home screen contains important security and update information and lets you quickly delve further into areas of interest.

- Click the 'Home/Tasks' button at the upper-left to switch between the 'home screen' and the 'tasks' interface.
- Switch on 'Silent Mode' to make sure nothing interrupts you while you are on an important task.
- The tiles on the right give you one-click access to important features, including the antivirus scanner, updates, task manager and more.

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Toggle between 'Home' and 'Tasks' screens       Open the 'Advanced Sett and 'Logs' interfaces         COMODO Client - Security 12         TASKS       SETTINGS       LOGS	tings'	- ×
	Scan	View Quarantine
Secure All systems are active and running	Update	) Open Task Manager
MANAGE PROTECTION	atus on Shortcuts for frequently executed tasks	Get help and support information

Click the following links for more information:

- The Home Screen
- The Tasks Interface
- The Widget
- The System Tray Icon

### 1.5.1. The Home Screen

You can switch between the home and tasks screens by clicking the 'Home/Tasks' button at the top-left of the interface:



 The home screen has an easy to use interface that lets you quickly run common tasks and manage program settings.

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- The large 'security information' tile on the left shows your overall security level and lets you quickly deal with any threats.
- The 'Manage Protection' button lets you turn security components on or off and open advanced settings.

Toggle between 'Home' and 'Tasks' screens Open the 'Advanced Sett and 'Logs' interfaces	tings'	
COMODO Client - Security 12		- ×
금 tasks <ô settings 🖒 logs		
	Scan	<b>لیون</b> View Quarantine
Secure All systems are active and running	Update	) Open Task Manager
MANAGE PROTECTION		
Switch to Shortcut to manage Security statistication settings		Get help and support information

The security information tile on the left will inform you if any component is disabled or if other problems are found:

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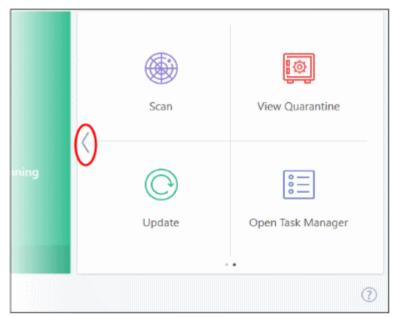
You can easily rectify the issue by clicking the 'FIX IT' button. 'Silent Mode' and 'Help Window' are common to both home and tasks screen.

From the home screen you can:

- Add shortcuts tasks
- Manage protection settings
- Set CCS to silent mode
- View the help options

#### Add tasks to the home screen

The tasks pane on the right contains a set of shortcuts which will launch common tasks with a single click. The handles at the right and left allow you to scroll through the tasks pane.



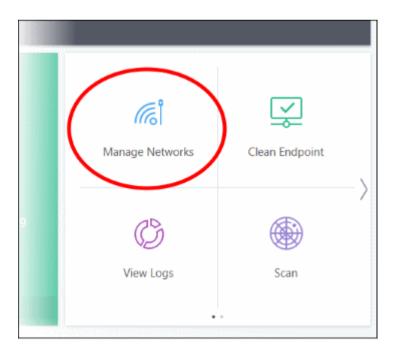
You can add tasks to this pane as follows:

- Open the 'Tasks' interface (click the button at top left to switch between the tasks and home screens).
- Click any of the 'General', 'Firewall', 'Containment' or 'Advanced' tabs
- Right-click on the task you wish to add then click 'Add to Task Bar':

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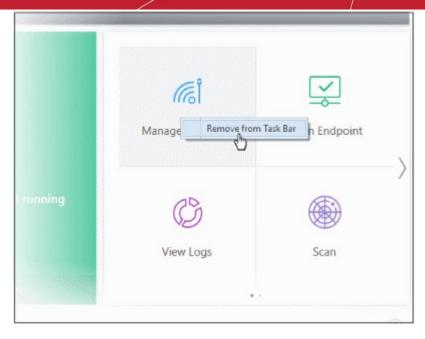
COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure   All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS
Allow Application Allow an application to connect to the internet.	Allow or block connections from other compared to Task Bar
Block Application Block an application from accessing the internet.	Stop Network Activity Block all network activity to and from this PC.
Stealth Ports Manage this PC's network visibility from other PC's.	View Connections View applications which are connected to the internet.
	(?)

- Alternatively, you can add task shortcuts to the home screen by clicking the 'pin' button at the top-right of any tile.
- The selected task will be added to the tasks pane.



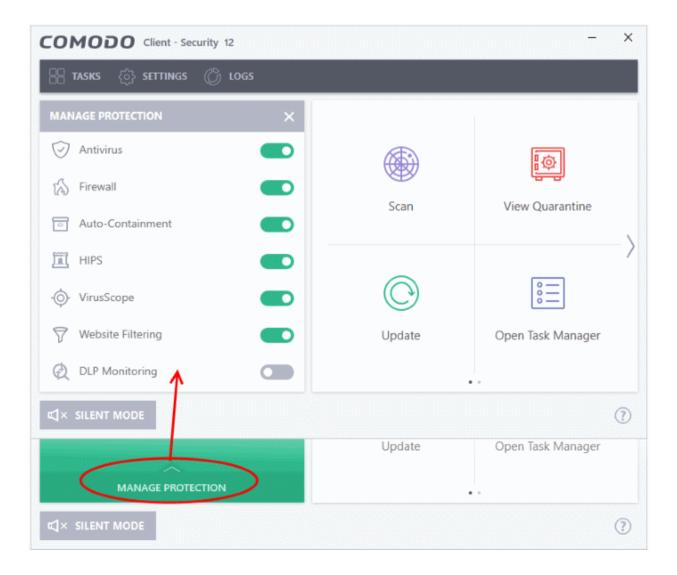
• To remove a task shortcut from the pane, right click on it and choose 'Remove from Task Bar'.

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### **Manage Protection Settings**

- Click the 'Manage Protection' button on the home screen to enable or disable various security components.
- Click on any component name to open its dedicated settings screen.



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See the following sections for more details about each of the protection settings:

- Antivirus Configuration
- Firewall Configuration
- Auto-Containment
- HIPS Configuration
- VirusScope Configuration
- Website Filtering
- DLP Monitoring

### Silent mode

Silent mode lets you use your computer without interruptions from CCS. Operations that could interfere with your work are either suppressed or postponed.

In silent mode:

- All protection components remain 100% active
- HIPS/Firewall alerts are suppressed.
- AV updates and scheduled scans are postponed

### Switch to Silent mode

Click the 'Silent Mode' button at the bottom-left of the home screen

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	View Logs	Scan	
MANAGE PROTECTION			
			?
COMODO Client - Security 12		-	×
믐 tasks <ෲ settings (⑦ logs			
۲Ţ	ریا Manage Networks	Clean Endpoint	
Silent Mode All systems are in silent mode	View Logs	Scan	>
MANAGE PROTECTION		•	
			?

• Deactivate 'Silent Mode' to resume alerts and notifications.

### **Help Options**

The 'Help' button lets you view our online help guide, run a diagnostics test on your installation, and view the product version.



- Online Help Opens Comodo Client Security's online help guide at http://help.comodo.com
- Diagnostics Helps to identify any problems with your installation.
- About Contains version details and legal information:

обомоз	About	?	>
	COMODO Client - Security 12		
	Product Version:	12.2.0.8107	
	Database Version:	32335 Import Virus Database	
	File Rating Database Version:	1571313602	
	Valkyrie:	Activated Show	
Patents Pending.		VirusScope Details	
Copyright © 2005-2	2020 COMODO.		
	arks and logos are property of their re or endorsement by the trademark owr	spective owners. Any use is for identification only and does no	ot
		ок	

- Product Version The CCS version number.
- **Database Version** The version of the virus database you currently have installed. Click 'Import Virus Database' to replace the current version with a locally stored database.
- File Rating Database Version The version of the file rating database used by Endpoint Manager. Click 'Security Sub-Systems' > 'Application Control' in Endpoint Manager to view the file rating interface.
- Valkyrie Indicates whether or not Valkyrie is enabled. Click 'Show' to view your Valkyrie account activation number.
- Websites Database The version number of website filtering database. The database contains list of
  websites categorized such as malicious, phishing, suspicious and so on and used by CCS to apply
  web filter rules. Click 'Settings' > 'Website Filtering' to configure web filter rules.
- Click VirusScope Details to view the VirusScope recognizers that are active on your system. See 'VirusScope Settings' for more details.

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### 1.5.2. The Tasks Interface

- Click 'Tasks' on the top-left of the home screen
- The tasks area lets you configure every aspect of Comodo Client Security.

COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS
Scan Scan your computer for viruses and spyware.	View Quarantine View and manage threats quarantined by virus scanner.
Update         F           Run the updater to check for program and virus database updates.	
Control Contro	
r⊈× silent mode	(?)

Tasks are broken down into four main sections. Click the following links for more details on each:

- **General Tasks** Run antivirus scans, update virus database, run data loss prevention scans and more. See '**General Tasks**' for more details.
- Firewall Tasks Allow or block internet access for specific applications, manage networks, view active connections, and more. See 'Firewall Tasks' for more details.
- Containment Tasks Run applications in a secure virtual environment, start the virtual desktop, view active processes, and more. See 'Containment Tasks' for more details.
- DLP Tasks Run data loss prevention scans and manage quarantined files. See DLP Tasks
- Advanced Tasks Create a boot disk to clean highly infected systems, submit files to Comodo for analysis, install other Comodo security software, and more. See 'Advanced Tasks' for more details.

### 1.5.3. The Widget

- The CCS widget is a handy control that lets you launch key tasks, view your security status, and more.
- The widget is disabled by default but can be enabled from the 'System Tray Icon' or the 'User Interface' settings screen.
- Right-click on the widget to enable or disable CCS components and configure various settings. The menu is similar to the one available if you right-click on the system tray icon. See 'The System Tray Icon' for more details.

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								/			
СОМОДО		сомодо		сомодо		сомодо					
슶	Secure		슶	At Risk		🏠 Silent Mode		Silent Mode 🏠 Needs A		eds Atte	ntion
0	E •	ہ "?	٥O		? <b>b</b> 0	٥O		ہ (?	٥	1	? 0
B	¥	) ()	$\bigcirc$	Ş 🏽	0	G	¥		B	¥ (	
e	0	9	e	0 🧕	9	e	0	90	e	0	90
	$\sim$			$\sim$			$\sim$			$\sim$	

- The color-coded bar at the top of the widget shows your current security status.
  - Double-click on 'At Risk' or 'Needs Attention' statuses to view the recommended fixes.
- The second row tells you about various CCS processes:
  - The first button shows the number of programs/processes that are currently running in the container.
    - Click the button to view a list of all processes running in the container.
    - See View Active Process List and Identify and Kill Unsafe Processes for more details.
  - The second button shows the number of CCS tasks that are currently running. Click the button to open the 'Task Manager' interface.
  - The third button shows how many unrecognized files have been added to the file list and are pending submission to Comodo. Click the button to view a list of these files.

The status pane is disabled by default. Right-click on the tray icon then select 'Widget' > 'Show Status Pane' to enable it.

- The third row contains shortcuts for the common tasks you see on the CCS home screen.
  - Click a shortcut on the widget to run the task.
  - The common tasks row is disabled by default. Right-click on the tray icon then select 'Widget' > 'Common Tasks' to enable it.
- The fourth row shows browsers installed on your computer.
  - Click a browser icon to run the browser in the container. You can tell the browser is running in the
    container because it has a green border around it. See 'Run an application inside the container'
    if you want to read more on this.
  - The browsers row is disabled by default. Right-click on the tray icon then select 'Widget' > 'Show Browsers Pane' to enable it.
- You can expand or collapse the widget by clicking the arrow at the bottom.

### 1.5.4. The System Tray Icon

- Double-click the tray icon is to quickly open the CCS interface
- Right-click on the tray icon to enable or disable various security settings.

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Antivirus	>
Firewall	>
Auto-Containment	>
HIPS	>
VirusScope	>
Website Filtering	>
DLP Monitoring	>
Silent Mode	
Widget	>
View Logs	
Open	100
Exit	
、 記 do) ENG 4:19 IN 3/10/	

- Antivirus Enable or disable the real-time virus monitor.
- Firewall Enable or disable the firewall.
- Auto-Containment Enable or disable auto-containment. See 'Auto-Containment Rules' for more details.
- HIPS Enable or disable the host intrusion protection system.
- VirusScope Enable or disable VirusScope.
- Website Filtering Enable or disable website filtering
- DLP Monitoring Enable or disable data loss prevention monitoring

The security panel and the widget will turn red if you disable any of the security components listed above. You will also see a pop-up which lets you specify how long to keep the feature disabled:

COMODO Client - Security	?	×
Turn Off You have just turned off a realtime security of	component.	
Disabling a security component reduces the prote computer.	ction on this	
How long should it stay disabled?		
15 minutes		•
ОК	CANCEL	

Select the period and click 'OK'.

Unless you select 'Permanently', the security component will be re-enabled after the set time period. You can manually re-enable the component at any time by right-clicking the tray icon and selecting 'Enable'.

• **Silent Mode** - Disables CCS alerts and activities that could potentially interrupt your work.

In silent mode:

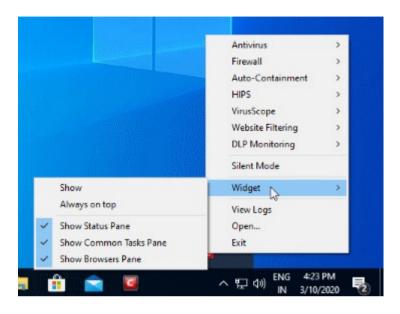
All security and protection technologies remain fully active

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- HIPS/Firewall alerts are suppressed
- · AV updates and scheduled scans are postponed

Deactivate silent mode to resume alerts and scheduled scans.

Widget - Select whether or not the Widget is shown, and configure widget elements:



- Show: Toggle widget visibility. (Default = Disabled)
- Always on top: Shows the widget on top of all windows currently running on your computer. (Default = Disabled)
- Show Status Pane: Show overall security status in the widget (Default = Disabled)
- Show Common Tasks Pane: Show shortcuts to common CCS tasks in the widget. (Default = Enabled)
- Show Browsers Pane: Show shortcuts to browsers in the widget. (Default = Enabled)
- View Logs Opens the CCS log viewer module. The log viewer contains a history of events from various CCS security modules. See View CCS Logs for more details.
- Open Opens the CCS interface.
- Exit Closes the CCS application.

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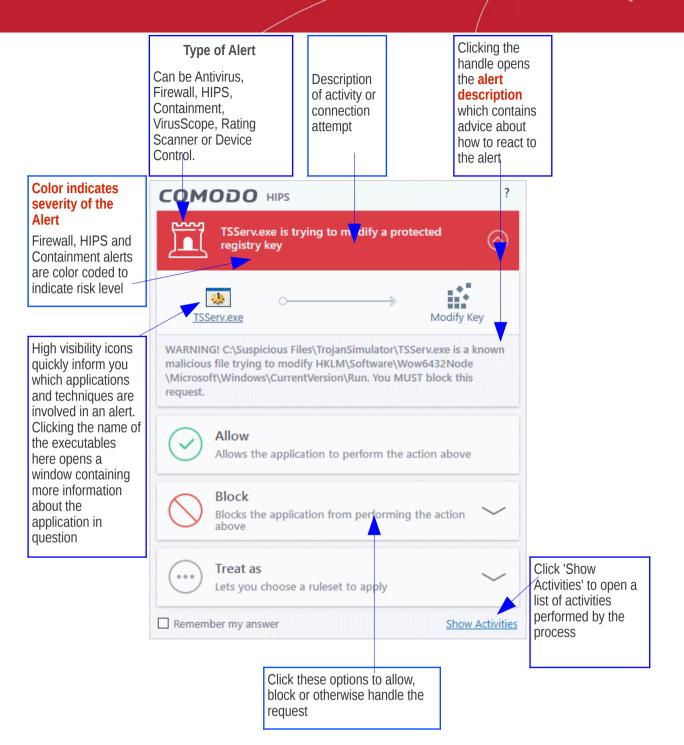
### 1.6. Understand Security Alerts

- Alerts Overview
  - Alert Types
  - Severity Levels
  - Descriptions
- Antivirus Alerts
- Auto-Scan Alerts
- Firewall Alerts
- HIPS Alerts
  - Device Driver Installation and Physical Memory Access Alerts
  - Protected Registry Key Alerts
  - Protected File Alerts
- Containment Alerts
  - Containment Notification
  - Elevated Privilege Alerts
- File Rating Alerts
- VirusScope Alerts
- Device Control Notifications

#### **Alerts Overview**

- CCS alerts warn you about security related activities at the moment they occur.
- Each alert contains information about a particular issue so you can make an informed decision about whether to allow or block it.
- Alerts also let you specify how CCS should behave in future when it encounters activities of the same type.
- The following screenshot shows the basic layout of a CCS alert:

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#### **Alert Types**

The type of alert you see depends on the security module which generated the alert. Click the links below to find out more about each alert type.

- Antivirus Alerts Shown whenever virus or virus-like activity is detected. AV alerts are shown if the antivirus is enabled and 'Do not show antivirus alerts' is disabled in Real-time Scanner Settings.
- Auto-Scan Alerts Shown when you connect an external storage device to your computer. Auto-scan alerts are shown if antivirus is enabled and 'Do not show auto-scan alerts' is disabled in Real-time Scanner Settings.
- Firewall Alerts Shown whenever a process attempts unauthorized network activity. Firewall alerts will be displayed only if firewall is enabled and the option 'Do not show popup alerts' is disabled in Firewall Settings.
- HIPS Alerts Shown when a process attempts an unauthorized action or tries to access protected areas. HIPS alerts are shown if HIPS is enabled and Do NOT show popup alerts is disabled.

- Containment Alerts (including Elevated Privilege Alerts) Shown when CCS automatically contains an file. This usually happens if the file has an 'unknown' trust-rating. If privilege elevation alerts are enabled in Containment Settings, you will also see this type of alert if a program requires admin privileges to run.
- VirusScope Alerts Shown when a running process tries to perform a suspicious action. VirusScope alerts let you quarantine the process & reverse its changes, or let the process go ahead. Be especially wary if a VirusScope alert appears 'out-of-the-blue' when you have not made any recent changes to your computer. VirusScope alerts are generated if VirusScope is enabled in advanced settings.
- Device Control Notifications Shown when an external device that is blocked by the admin is connected to your system. These alerts are shown if 'Device Control' and 'Show notifications when devices...' are both enabled in Device Control Settings.

Alerts may contain very important security warnings, or may simply occur because you are running a certain application for the first time. Your reaction should depend on the information in he alert.

Note: This section is concerned with alerts generated by CCS security modules (antivirus, firewall, HIPS etc). See Comodo Message Center notifications, Notification Messages and Information Messages for other types of alert.

#### Severity Level

The color of the alert shows the risk level of the reported activity.

- Yellow Low Severity In most cases, you can safely approve these requests. The 'Remember my answer'
  option is automatically pre-selected for safe requests
- Orange Medium Severity Read the information in the alert description area before making a decision. These alerts could be the result of harmless activity by program you trust, but could also indicate malicious activity. If you know the application to be safe, then it is usually okay to allow the request. If you do not recognize the application or connection request then you should block it.
- **Red** High Severity Known malware discovered, or highly suspicious behavior by an application/process. Carefully read the information provided when deciding whether to allow it to proceed.

Note: Antivirus alerts are not ranked in this way. They always appear with a red bar.

#### **Alert Description**

The description is a summary of the nature of the alert and can be revealed by clicking the handle as shown:

	?
unit.exe is trying to modify a protected file or directory	$\bigcirc$
unit.exe Installer or Up	dater
unit.exe is a safe application signed by Comodo Security Solution It is about to modify the contents of C:\ProgramData\Comodo \lps4\lps-ca\vt.db-journal. This usually happens when you try to or update an application. If you are not performing any of these operations, you may consider blocking this request.	install

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The description tells you the name of the software/executable that caused the alert; the action that it is attempting to perform and how that action could potentially affect your system. You can also find helpful advice about how you should respond.

Now that we have outlined the basic construction of an alert, let's look at how you should react to them.

#### Answer an Antivirus Alert

Comodo Client Security generates an antivirus alert whenever a virus or virus-like activity is detected on your computer. The alert contains the name of the virus detected and the location of the file or application infected by it. Within the alert, you are also presented with response-options such as 'Clean' or 'Ignore'.

**Note**: Antivirus alerts will be displayed only if the option 'Do not show antivirus alerts' is disabled. If this setting is enabled, only **antivirus notifications** are shown. This option is found under 'Settings > Antivirus > Realtime Scan'. See **Real-time Scan Settings** for more details.

COMODO Antivirus Alert	?
Malware@#3bei506xtafzg	
Location:C:\Program Files (x86)\As\Dawes2.exeMore information:Unavailable	
Clean (Recommended) Quarantines the file	
Ignore Ignores the alert and allows the file operation	~
Show A	ctivities

The following response-options are available:

- **Clean** Disinfects the file if a disinfection routine exists. If no routine exists for the file then it will be moved to quarantine, an isolated storage in which the item is encrypted and stored. Files in the quarantine cannot be executed. If desired, you can submit the file/application to Comodo for analysis from the **Quarantine** interface. See **Manage Quarantined Items** for more details on quarantined files.
- **Ignore** Allows the process to run and does not attempt to clean the file or move it to quarantine. Only click 'Ignore' if you are absolutely sure the file is safe. Clicking 'Ignore' will open three further options:

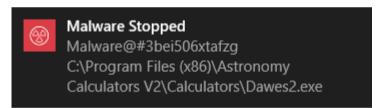
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More inf	formation: Unavailable
(!)	Ignore Ignores the alert and allows the file operation
0	Ignore Once
0	Ignore and Add to Exclusions
0	Ignore and Report as False Alert
	Show Activit

- **Ignore Once** The file is allowed to run this time only. If the file attempts to execute on future occasions, another antivirus alert is displayed.
- **Ignore and Add to Exclusions** The file is allowed to run and is moved to the **Exclusions** list effectively making this the 'Ignore Permanently' choice. No alert is generated if the same application runs again.
- Ignore and Report as a False Alert If you are sure that the file is safe, select 'Ignore and Report as a
  False Alert'. CCS will then submit this file to Comodo for analysis. If the false-positive is verified (and
  the file is trustworthy), it will be added to the Comodo safe list.

#### **Antivirus Notification**

If you have chosen to not to show Antivirus Alerts through **Settings > Realtime Scanner Settings** by leaving the option 'Do not show antivirus alerts' enabled (*default=enabled*) and If CCS identifies a virus or other malware in real time, it will immediately block malware and provide you with instant on-screen notification:



#### **Answer Auto-Scan Alert**

Auto-scan alerts appear when you plug a removable device into your computer (USB stick, portable HDD, etc). The alert asks you whether you want to scan the device for viruses.

These alerts are only shown if 'Do not show auto-scan alerts' is disabled in 'Settings > Antivirus > Realtime Scan'. See **Real-time Scan Settings** if you want to read more.

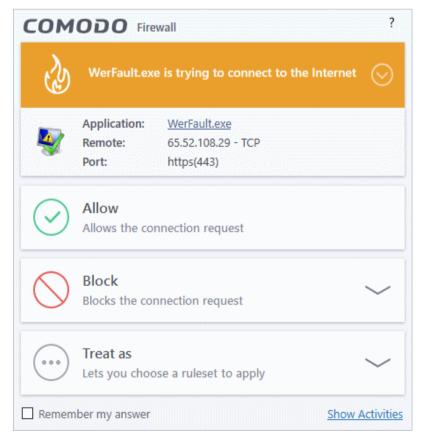
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сом	ODO Antivirus	?
	We've just detected that new removable media device has been connected (D:\). We recommended to scan it.	S
$\bigcirc$	<b>Scan</b> Scan the device to make sure it's not infected.	
(!)	Ignore Skip the scan. Note: malware undetected now may harm your and other computers later.	
Remem	iber my answer	

- Scan CCS checks the device for viruses using the settings in the 'Manual Scan' profile. If this is not available then the scan uses the settings in the 'Full Scan' profile.
- Ignore The device is not scanned
  - Remember my answer CCS will automatically carry out your choice of scan or ignore when the device is connected in future. This only applies to the specific device. You will still see an alert if you connect a different device.

#### **Answer Firewall Alerts**

CCS generates a firewall alert when it detects unauthorized network connection attempts or when traffic runs contrary to one of your application or global rules. Each firewall alert allows you to set a default response that CCS should automatically implement if the same activity is detected in future. The followings steps will help you answer a Firewall alert:



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Tip: Click 'Show Activities' to view actions performed by the process in question.

This link is only shown if VirusScope is enabled in Settings > VirusScope.

The 'Show Activities' link is grayed-out if the process had not started before the alert was generated.

Carefully read the information displayed in clicking the down arrow in the alert description area. The Firewall
can recognize thousands of safe applications. (For example, Internet Explorer and Outlook are safe
applications). If the application is known to be safe - it is written directly in the security considerations
section along with advice that it is safe to proceed. Similarly, if the application is unknown and cannot be
recognized you are informed of this.

Ś	WerFault.ex	e is trying to connect to the Internet
	Application:	WerFault.exe
<u> </u>	Remote:	65.52.108.29 - TCP
	Port:	https(443)
WerFault	<b>.exe</b> is a safe ap	plication. You can safely allow this request.

If it is one of your everyday applications and you want to allow it Internet access to then you should select **Allow**.

In all cases, clicking on the name of the application opens a properties window that can help you determine whether or not to proceed:

• WerFault P	roperties ×	COMODO Firewall ?
Security General	Details Previous Versions	WerFault.exe is trying to connect to the Internet 📀
Type of file: Description:	WerFault Application (.exe) Windows Problem Reporting	Application: WerFault.exe Remote: 65.52.108.29 - TCP Port: https(443)
Location: Size: Size on disk:	C:\Windows\SysWOW64 254 KB (260,960 bytes) 256 KB (262,144 bytes)	Allow Allows the connection request
Created: Modified:	Friday, July 10, 2015, 4:00:34 AM Friday, July 10, 2015, 4:00:34 AM	Block Blocks the connection request
Accessed: Attributes:	Friday, July 10, 2015, 4:00:34 AM	Treat as       Lets you choose a ruleset to apply
		Remember my answer     Show Activitie

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If you don't recognize the application then we recommend you **Block** the application. By clicking the handle to expand the alert, you can choose to 'Block' the connection (connection is not allowed to proceed), 'Block and Terminate' (connection is not allowed to proceed and the process/application that made the request is shut down) or 'Block, Terminate and Reverse' (connection is not allowed to proceed, the process/application that made the request is shut down and the changes made by the process/application to other files/processes in the system will be rolled back).

сом	ODO Firev	wall	?
	WerFault.exe	is trying to connect to the In	ternet 🚫
<b>N</b>	Application: Remote: Port:	<u>WerFault.exe</u> 65.52.108.29 - TCP https(443)	
$\bigcirc$	Block Blocks the con	nection request	$\bigcirc$
0	Block Only		
•	Block and Term	inate	
•	Block, Terminat	e and Reverse	
	Treat as Lets you choos	se a ruleset to apply	$\sim$
Remem	ber my answer		Show Activities

Note: 'Block, Terminate and Reverse':

- This option is only available if VirusScope is enabled in Settings > VirusScope.
- The option is only shown if the process in question has actually started by the time the alert was generated.
- 2. If you are sure that it is one of your everyday application, try to use the 'Treat As' option as much as possible. This allows you to deploy a predefined firewall ruleset on the target application. For example, you may choose to apply the policy Web Browser to the known and trusted applications like 'Comodo Dragon', 'Firefox' and 'Google Chrome'. Each predefined ruleset has been specifically designed by Comodo to optimize the security level of a certain type of application.

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сом	ODO Firewall	?
Ś	COT.exe is trying to connect to the Intern	et 📀
4	Application:COT.exeRemote:74.52.245.98 - ICMPv4	
	Treat as Lets you choose a ruleset to apply	$\bigcirc$
0	Web Browser	
0	Ftp Client	
0	Allowed Application	
0	Blocked Application	
0	Outgoing Only	
Remem	ber my answer	Show Activities

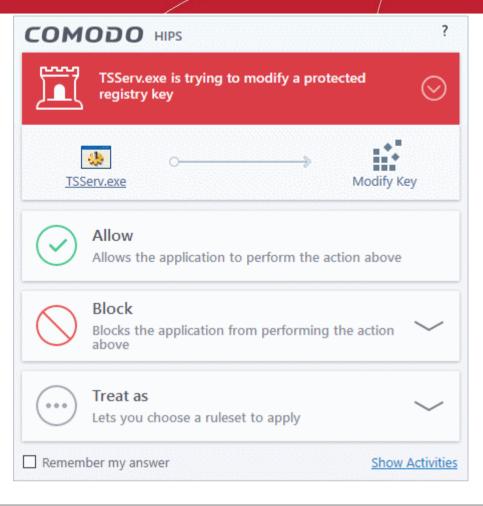
Remember to check the box 'Remember My Answer' for the ruleset to be applied in future.

 If the Firewall alert reports a behavior, consistent with that of a malware in the security considerations section, then you should block the request AND select **Remember My Answer** to make the setting permanent.

#### **Answer HIPS Alerts**

Comodo Client Security generates a HIPS alert based on the behavior of applications and processes running on your system. Please read the following advice before answering a HIPS alert:

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**Tip**: Click 'Show Activities' to view actions performed by the process in question. This link is only shown if VirusScope is enabled in **Settings** > **VirusScope**.

The 'Show Activities' link is grayed-out if the process had not started before the alert was generated.

1. Carefully read the information displayed after clicking the handle under the alert description. Comodo Client Security can recognize thousands of safe applications. If the application is known to be safe - it is written directly in the security considerations section along with advice that it is safe to proceed. Similarly, if the application is unknown and cannot be recognized, you are informed of this.

СОМ	ОДО НІРЗ	?
	TSServ.exe is trying to modify a protected registry key	$\odot$
<u>TSS</u>	erv.exe Modif Key	,
malicious	5! C:\Suspicious Files\TrojanSimulator\TSServ.exe is a kn file trying to modify HKLM\Software\Wow6432Node t\Windows\CurrentVersion\Run. You MUST block this	own

If it is one of your everyday applications and you simply want it to be allowed to continue then you should select **Allow**.

If you don't recognize the application then we recommend you select **Block** the application. By clicking the handle to expand the alert, you can choose to

- 'Block' The application is not allowed to run
- 'Block and Terminate' The application is not allowed to run and the processes generated by it are terminated thereby shutting down the application
- 'Block, Terminate and Reverse' The application is not allowed to run, the processes generated by it are terminated and the changes made by the processes/application to other files/processes in the system will be rolled back.

сом	ODO HIPS ?
	TSServ.exe is trying to modify a protected of the second s
<u></u>	Serv.exe Modify Key
$\bigcirc$	Block Blocks the application from performing the action
•	Block Only
0	Block and Terminate
0	Block, Terminate and Reverse
	Treat as Lets you choose a ruleset to apply
Remem	ber my answer <u>Show Activities</u>

Note: 'Block, Terminate and Reverse' is only shown if VirusScope is enabled in Settings > VirusScope.

2. If you are sure that it is one of your everyday applications and want to enforce a security policy (ruleset) to it, please use the 'Treat As' option. This applies a **predefined HIPS ruleset** to the target application and allows the application to run with access rights and protection settings as dictated by the chosen ruleset.

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сом	ODO HIPS	?
	TSServ.exe is trying to modify a protec registry key	ted 📀
<u>TS</u>	Serv.exe	Modify Key
	Treat as Lets you choose a ruleset to apply	$\bigcirc$
0	Installer or Updater	^
0	Allowed Application	
0	Windows System Application	
0	Isolated Application	
0	Limited Application	¥
Remem	iber my answer	Show Activities

Avoid using the **Installer or Updater** ruleset if you are not installing an application. This is because treating an application as an 'Installer or Updater' grants maximum possible privileges onto to an application - something that is not required by most 'already installed' applications. If you select 'Installer or Updater', you may consider using it temporarily with **Remember My Answer** left unchecked.

 Pay special attention to Device Driver Installation and Physical Memory Access alerts. Again, not many legitimate applications would cause such an alert and this is usually a good indicator of malware / rootkit like behavior. Unless you know for a fact that the application performing the activity is legitimate, then Comodo recommends blocking these requests.

СОМОДО НІРЗ ?	СОМОДО НІРЗ ?
drvinst.exe is trying to modify a protected file or directory	TSServ.exe is trying to access TSServ.exe in memory
drvinst.exe	ISServ.exe
Allow Allows the application to perform the action above	Allow Allows the application to perform the action above
Block Blocks the application from performing the action	Block Blocks the application from performing the action
Treat as       Lets you choose a ruleset to apply	Treat as       Lets you choose a ruleset to apply
Remember my answer Show Activities	Remember my answer Show Activities

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4. **Protected Registry Key** Alerts usually occur when you install a new application. If you haven't been installing a new program and do not recognize the application requesting the access, then a 'Protected Registry Key Alert' should be a cause for concern.

COMODO HIPS	,	
TSServ.exe is trying to modify a protected registry key		
TSServ.exe Modify Key		
Allow Allows the application to perform the action above		
Block Blocks the application from performing the action		
•••• Treat as Lets you choose a ruleset to apply		
Remember my answer Show Activities		

5. **Protected File Alerts** usually occur when you try to download or copy files or when you update an already installed application.

COMODO HIPS ?	COMODO HIPS ?
unit.exe is trying to modify a protected file or of directory	taskhostw.exe is trying to access a protected COM interface
unit.exe Installer or Updater	taskhostw.exe
Allow Allows the application to perform the action above	Allow Allows the application to perform the action above
Block Blocks the application from performing the action	Block Blocks the application from performing the action
Image: Treat as       Lets you choose a ruleset to apply	Treat as       Lets you choose a ruleset to apply
Remember my answer     Show Activities	Remember my answer Show Activities

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Were you installing new software or trying to download an application from the Internet? If you are downloading a file from the 'net, select **Allow**, without selecting **Remember my answe**r option to cut down on the creation of unnecessary rules within the firewall.

If an application is trying to create an executable file in the Windows directory (or any of its sub-directories) then pay special attention. The Windows directory is a favorite target of malware applications. If you are not installing any new applications or updating Windows then make sure you recognize the application in question. If you don't, then click **Block** and choose **Block Only** from the options, without selecting **Remember My answer** option.

If an application is trying to create a new file with a random file name e.g. "hughbasd.dll" then it is probably a virus and you should block it permanently by clicking **Treat As** and choosing **'Isolated Application'** from the options.

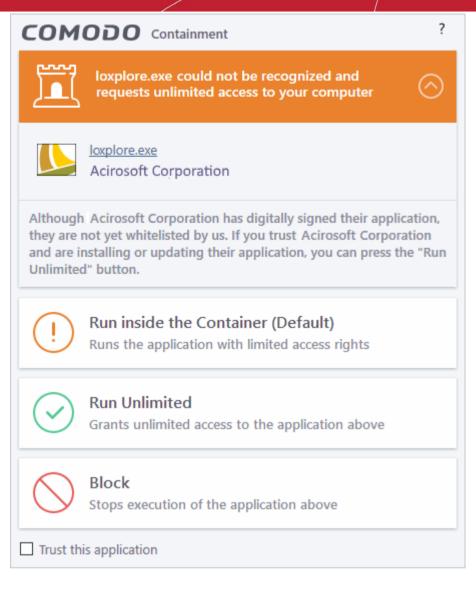
- If a HIPS alert reports a malware behavior in the security considerations area then you should Block the request permanently by selecting Remember My Answer option. As this is probably a virus, you should also submit the application in question, to Comodo for analysis.
- 7. Unrecognized applications are not always bad. Your best loved applications may very well be safe but not yet included in the Comodo certified application database. If the security considerations section says "If xxx is one of your everyday applications, you can allow this request", you may allow the request permanently if you are sure it is not a virus. You may report it to Comodo for further analysis and inclusion in the certified application database.
- If HIPS is in 'Paranoid' mode, you probably are seeing the alerts for any new applications introduced to the system - but not for the ones you have already installed. If required, you may review files with 'Unrecognized' rating in the 'File List' interface and remove them from the list.
- 9. Avoid using Trusted Application or Windows System Application policies for you email clients, web browsers, IM or P2P applications. These applications do not need such powerful access rights.

#### **Answer a Containment Alert**

Comodo Client Security generates a containment alert if an application or a process tries to perform certain modifications to the operating system, its related files or critical areas like Windows Registry and when it automatically contained an unknown application.

Please read the following advice before answering a Containment alert:

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• Carefully read the information displayed after clicking the handle under the alert description. Comodo Client Security can recognize thousands of safe applications. If the application is known to be safe - it is written directly in the security considerations section along with advice that it is safe to proceed. Similarly, if the application is unknown and cannot be recognized, you are informed of this.

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COMODO Containment	?
Ioxplore.exe could not be recognized and requests unlimited access to your computer	$\bigcirc$
Acirosoft Corporation	
Although Acirosoft Corporation has digitally signed their appl they are not yet whitelisted by us. If you trust Acirosoft Corpor and are installing or updating their application, you can press t Unlimited" button.	ration
Run inside the Container (Default)	

 If you are sure that the application is authentic and safe and you simply want it to be allowed to continue then you should select **Run Unlimited**. If you want the application not to be monitored in future, select 'Trust this application' checkbox. The application will be added to **Trusted Files** list.

	nstalling or updating their application, you can press the - kun d" button.
(!)	Run inside the Container (Default) Runs the application with limited access rights
$\bigcirc$	Run Unlimited Grants unlimited access to the application above
$\bigcirc$	Block Stops execution of the application above
Trust th	is application

- If you are unsure of the safety of the software, then Comodo recommends that you run it with limited privileges and access to your system resources by clicking the 'Run Isolated' button. See Unknown Files: The Scanning process for more explanations on applications run with limited privileges.
- If you don't recognize the application then we recommend you select to 'Block' the application.

#### **Run with Elevated Privileges Alert**

The container will display this kind of alert when the installer of an unknown application requires administrator, or elevated, privileges to run. An installer that is allowed to run with elevated privileges is permitted to make changes to important areas of your computer such as the registry.

- If you have good reason to trust the publisher of the software then you can click the 'Run Unlimited' button. This will grant the elevated privilege request and allow the installer to run.
- If you are unsure of the safety of the software, then Comodo recommends that you run it with restricted access to your system resources by clicking the 'Run Isolated' button.

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- If this alert is unexpected then you should abort the installation by clicking the 'Block' button (for example, you have not proactively started to install an application and the executable does not belong to an updater program that you recognize)
- If you select 'Trust this application' then CCS will include this to Trusted Files list and no future alerts will be generated when you run the same application.

**Note**: You will see this type of alert only if you have enabled the 'Detect programs which require elevated privileges e.g. installers or updaters' option and disabled the 'Do not show privilege elevation alerts' option in containment settings. See **Containment Settings** for more details.

There are two versions of this alert - one for unknown installers that are not digitally signed and the second for unknown installers that are digitally signed but the publisher of the software has *not yet* been white-listed (they are not yet a 'Trusted Software Vendor').

COMODO Containment	?	COMODO Containment ?
WideSniffer.exe could not be recognized and requests unlimited access to your computer	$\odot$	Ioxplore.exe could not be recognized and requests unlimited access to your computer
WideSniffer.exe           Unidentified Publisher	Z <sup>a</sup>	Acirosoft Corporation
Run inside the Container (Default) Runs the application with limited access rights		Although Acirosoft Corporation has digitally signed their application, they are not yet whitelisted by us. If you trust Acirosoft Corporation and are installing or updating their application, you can press the "Run Unlimited" button.
Run Unlimited Grants unlimited access to the application above		Run inside the Container (Default)           Runs the application with limited access rights
Block Stops execution of the application above		<b>Run Unlimited</b> Grants unlimited access to the application above
Trust this application		Block Stops execution of the application above
		Trust this application

Unknown and not digitally signed

Unknown and digitally signed but the publisher not yet whitelisted (Not yet a 'Trusted Vendor')

- Unknown and unsigned installers should be either isolated or blocked.
- Unknown but signed installers can be allowed to run if you trust the publisher, or may be isolated if you would like to evaluate the behavior of the application.

Also see:

- 'Unknown Files: The Scanning Processes' to understand process behind how CCS scans files.
- 'Vendors List' for an explanation of digitally signed files and trusted software vendors.

#### **Containment Notification**

CCS shows a notification when it run an application inside the container. This usually happens if the application has an 'unknown' trust-rating.

Hide These Alerts

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#### Application Contained

LogTable.exe has been Run Virtually COMODO Internet Security Premium

Don't Isolate It Again

- Hide These Alerts CCS will not show an alert if the same app is auto-contained in future.
- **Don't Isolate It Again** The application will not be auto-contained in future. An 'Ignore' rule is created for the application in auto-containment rules. See **Auto-Containment Rules** for more on this.

#### Answer File Rating Alerts

CCS checks a file's trust rating on our cloud severs as part of a real-time scan. The software can generate alerts when it finds a file with 'Malicious' rating.

You will see these alerts if you have **disabled** 'Do not show popup alerts' in 'Settings' > 'File Rating' > 'File Rating Settings'.

An example alert is shown below:

COMODO Rating Scanner Alert	?
Policy.User@F@1	
Location:C:\Suspicious\AntiTest\AntiTest.exeMore information:Unavailable	
Clean (Recommended) Quarantines the file	
Ignore Ignores the alert and allows the file operation	~
Show A	<u>ctivities</u>

You can choose from these actions:

- Clean The program is blocked and quarantined
- **Ignore** Allows the file to run. Does not attempt to clean the file or move it to quarantine. Only click 'Ignore' if you are absolutely sure the file is safe. Clicking 'Ignore' will open three further options:

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(!)	Ignore Ignores the alert and allows the file operation	
0	Ignore Once	
0	Ignore and Add to Exclusions	
0	Ignore and Report as False Alert	
	Show Activitie	<u>es</u>

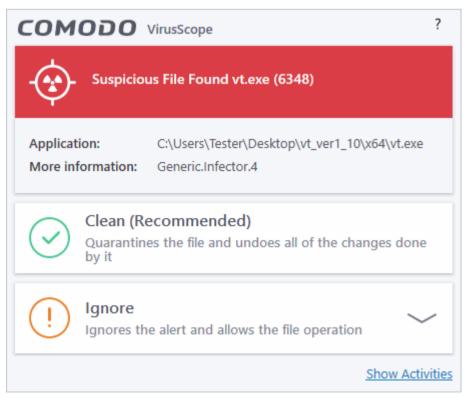
- **Ignore Once** The file is allowed to run this time, but it will still be flagged as a threat by future scans.
- Ignore and Add to Exclusions The file is allowed to run this time, and will not be flagged as
  a threat in future scans. The file is placed on the Exclusions list, meaning it is ignored
  permanently by the scanner.
- **Ignore and Report as a False Alert** The file is allowed to run this time, and submitted to Comodo for analysis. Select this option if you think the file is safe, and that CCS was wrong to flag it as a threat. Comodo will re-examine the file.

#### Answer a VirusScope Alert

Comodo Client Security generates a VirusScope alert if a running process performs an action that might represent a threat to your privacy and/or security. Please note that VirusScope alerts are not always definitive proof that malicious activity has taken place. Rather, they are an indication that a process has taken actions that you ought to review and confirm because they have the potential to be malicious. You can review all actions taken by clicking the 'Show Activities' link.

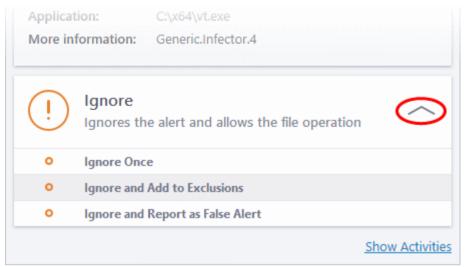
Please read the following advice before answering a VirusScope alert:

1. Carefully read the information displayed in the alert. The 'More Information' section provides you the nature of the suspicious action.



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- If you are not sure on the authenticity of the parent application indicated in the 'Application' field, you can safely reverse the changes effected by the process and move the parent application to quarantine by clicking 'Clean'.
- If it is a trusted application, you can allow the process to run, by clicking 'Ignore' and selecting the option from the drop-down.



- Ignore Once The process is allowed to run this time only. Another alert is shown if the process
  attempts to execute on future occasions.
- **Ignore and Add to Exclusions** The file is allowed to run and will not be contained in the future. See **Auto-Containment Rules** for help to configure which types of files should be auto-contained.
- Ignore and Report as False Alert Select this if you think the file is trustworthy and CCS is wrong to block it. CCS will submit the file to Comodo for analysis. If the false-positive is verified (and the file is trustworthy), it will be added to the Comodo safe list.
- Click the 'Show Activities' link to view the actions of the process:

COMODO Process Activitie	s List	? [	: ב	×
Application Activities	PID	Data		^
📧 🗆 vt.exe	5576			
Load image file		C:\Windows\System32\guard64.dll		
🧩 Load image file		C:\Windows\System32\imm32.dll		
🥵 Load image file		C:\Windows\System32\version.dll		
🥵 Load image file		C:\Windows\System32\oleaut32.dll		
🥵 Load image file		C:\Windows\System32\fltLib.dll		
🥵 Load image file		C:\Windows\System32\cmdvrt64.dll		
📽 Load image file		C:\Windows\System32\KernelBase.dll		
				~
		CLC	DSE	

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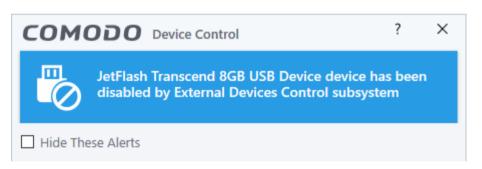
- Application Activities The action executed by each of the processes run by the parent application.
  - 📄 File actions: The process performed a file-system operation (create\modify\rename\delete file) which you might not be aware of.
  - III Registry: The process performed a registry operation (created/modified a registry key) which might not be authorized.
  - Process: The process created a child process which you may not have authorized or have been aware of.
  - 🗔 Network: The process attempted to establish a network connection that you may not have been aware of.
  - If the process has been terminated, the activities will be indicated with gray text and will appear in the list until you view the 'Process Activities List' interface. If you close the interface and reopen the list within five minutes, the activities will appear in the list. Else, the terminated activities will not be shown in the list.
- PID The process identification number.
- Data The file affected by the action.

#### **Device Control Notifications**

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These notifications are shown when you connect an external device to your computer (USB stick, external HDD etc). The alert indicates whether the device is allowed or blocked.

You can add blocked devices in 'Settings' > 'Advanced Protection' > 'Device Control'



• See Device Control Settings to find out more.

### 1.7. Password Protection

- In a corporate setup, CCS settings are determined by the Endpoint Manager profile applied to the endpoint.
- One of these settings is the ability to password protect access to the client interfaces. This stops unauthorized users from opening the local clients and making potentially damaging changes.
- Password protection blocks access to the settings area, the various 'Tasks' areas, and the right-click
  options of the CCS tray icon.
- Local users can, however, still run certain tasks. See Exceptions at the end of this section for more details.

There are two password options you can set in Endpoint Manager:

- **Computer administrator** CCS requires a local admin password to access the settings area.
  - Admins that are already logged-in can access the settings area without a password.
  - All other users need to enter the admin username/password.
- **Custom password** An unique key which is set in the Endpoint Manager profile.
- See https://help.comodo.com/topic-399-1-786-11186-Client-Access-Control.html for details on the difference between these passwords.
- CCS will request a password if a user tries to access a protected area:

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сомот	DO Enter password	?	×
Please enter y	our credentials in order to continue:		
	administrator (a Windows account with tive privileges)	ı	
Domain:			
Login:			
Password:			
O Remote ad	cess		
Password:			
	ок		

#### **Exceptions**

Users can run the following tasks even if password protection is enabled in the Endpoint Manager profile:

#### **On-demand antivirus scans**

- Click 'Scan' on the CCS home screen and choose a scan option.
- Click 'Tasks' > 'General Tasks' > 'Scan' > Choose a scan option.
- Right-click on an item and choose 'Scan with COMODO antivirus'.
- · See Scan and Clean Your Computer and Instantly Scan Files and Folders for more details

#### Virus signature database updates

- Click Tasks > 'General Tasks' > 'Update'.
- See Manage Virus Database Updates for more details.

#### Manually run programs inside the container

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual'.
- Right-click on an item and choose 'Run in COMODO container'.
- · See Run an Application in the Container for more details

#### **Run Virtual Desktop**

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'.
- See Start the Virtual Desktop for more details.

#### **Create Comodo Rescue Disk**

- Click 'Tasks' > 'Advanced Tasks' > 'Create Rescue Disk'.
- See Create a Rescue Disk for more details.

# 2. General Tasks - Introduction

Click 'Tasks' > 'General Tasks'

The general tasks area lets you:

- Quickly run antivirus scans
- Update the virus database
- View and manage items moved to quarantine
- Manage blocked autorun items, Windows services and scheduled tasks.

COMODO Client - Security 12 - X		
K HOME 🔅 SETTINGS 🖒 LOGS		
Secure   All systems are active and running		
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS	
Scan Scan Scan spyware.	View Quarantine View and manage threats quarantined by virus scanner.	
Update Run the updater to check for program and virus database updates.		
Unblock Autoruns Re-enable previously blocked Windows services, auto-start items or scheduled tasks.		
d× SILENT MODE	(?)	

See the following sections for help with each area:

- Scan and Clean your Computer
- Instantly Scan Files and Folders
- Process Infected Files
- Manage Virus Database Updates
- Manage Blocked Autoruns
- Manage Quarantined Items

You might need to enter a password to access these tasks if so configured in the Endpoint Manager profile. See 'Password Protection' for more details."

### 2.1. Scan and Clean Your Computer

- Click 'Tasks' > 'General Tasks' > 'Scan'
- CCS leverages multiple technologies, including real-time monitoring and on-demand scans, to keep endpoints totally free of malware
- You can schedule a scan to run at a specific time, and also create your own scan profiles to check specific files, folders and drives.

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#### Run an on-demand virus scan

- Click the 'Scan' tile on the CCS home screen OR
- Click 'Tasks' > 'General Tasks' > 'Scan'

сомо	DO Client	- Security 12		- ×
К номе	{္တိ} SETTIN	gs 🖒 logs		
🗹 Sec	ure   All s	ystems are active and running		
GENERAL T	ASKS FIRE	WALL TASKS CONTAINMENT TASKS DLP TASKS	S ADVANCED TASKS	Q
	Scan Scan your co	omputer for viruses and spyware	<b>/iew Quarantine</b> iew and manage threats quarantined by canner.	<b>Į</b> virus
	Uodate			
	сомо	DO Scan	? ×	
	Ö	Quick Scan Scans commonly infected areas and memor	ry. Never	
		Full Scan Scans all the files and folders in the comput	ter. Never	
	<u>hia</u>	Quick Rating Scan Scans commonly infected areas and memor cloud for file reputation.	ry in the 24-05-2019	
	$\gg$	Custom Scan Scan files and folders or run custom scan p	rofiles.	

- Quick scan Checks important and commonly infected areas
- Full scan Checks your entire computer
- **Rating scan** Searches for unknown files on your computer. Assigns a trust rating to your files where possible.
- **Custom scan** You choose specific areas to scan.

The following sections explain more about each scan type:

• Run a Quick Scan

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- Run a Full Computer Scan
- Run a Rating Scan
- Run a Custom Scan
  - Scan a Folder
  - Scan a File
  - Create Schedule and Run a Custom Scan
- Automatically Scan Unrecognized Files

#### 2.1.1. Run a Quick Scan

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Quick Scan'
- The quick scan profile scans important areas of your computer which are most prone to attack.
- This includes system files, auto-run entries, hidden services, boot sectors, and important registry keys.
- These areas are of great importance to the health of your computer, so it is essential to keep them free of infection.
  - Note You can change the settings of a quick scan in 'Settings' > 'Antivirus' > 'Scans'. See **Antivirus Configuration** > **Scan Profiles** for help with this.

#### Run a Quick Scan

- Click the 'Scan' tile on the CCS home screen
- Select 'Quick Scan' from the 'Scan' interface

сомо	COMODO Scan		
Ö	Quick Scan Scans commonly infected areas and memory.	LAST SCAN: Never	
	Full Scan Scans all the files and folders in the computer.	LAST SCAN: Never	
<u>hi.</u>	Quick Rating Scan Scans commonly infected areas and memory in the cloud for file reputation.	LAST SCAN: Never	
$\gg$	Custom Scan Scan files and folders or run custom scan profiles.	$\sim$	

• The scanner will start and first check whether your virus database is up-to-date:

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	an	?			×
$\bigcirc$	TASK: Check for signature updates STATUS: Virus Database Update (5.0%): Checking for updates ELAPSED TIME: 00:00:47				
THREAT(S) FOUND:	0 🕑 SKIPPED FILES: 0				
Threat Name					
Turn off this comp	uter if no threats are found at the end of the scan				
STOP		SEND 1	TO BACI	KGROUN	ND

The scans starts after any updates have been installed:

	Scan		?	-		×
65%	TASK: Quick Scan STATUS: C:\Windows\System32\rdpclip.exe ELAPSED TIME: 00:08:59					
	D: 1 🛞 SKIPPED FILES: 0					
Threat Name						
C:\Windows\System3 Malware@#13tm1ukr						
Turn off this com	puter if no threats are found at the end of the scan					
STOP    PAU	USE	2	SEND	TO BACI	KGROUN	ID

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed. Click 'Settings' > 'Antivirus' > 'Scans' to view these thresholds.

• You can pause, resume or stop the scan by clicking the appropriate button.

Send to Background - Runs the scan as a background process which consumes fewer resources. You can still keep track of the scan in the task manager - 'Tasks' > 'Advanced Tasks' > 'Open Task Manager'.

Scan results are shown when the scan finishes:

•

	can			?		_		×
100%	TASK: Quick Scan STATUS: Scan Finished ELAPSED TIME: 00:13:11							
THREAT(S) FOUND	2 🕑 SKIPPED FILES: 0							
Threat Name	Q	Actio	n Cle	an			•	
🗏 Malware@ (#13tm1	ukrdwdg0, #3fxg8e8df3its)							
– 📄 C:\Windows\	System32\poison2	<b>~</b> (	Clean				•	
C:\Windows\	System32\venom	<b>~</b> (	Clean				¥	
Turn off this comp CLOSE	puter if no threats are found at the end of the s	scan		APPLY	' SELE	СТЕ	Ο ΑCTIO	NS

The results window contains two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.
- Skipped Files: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (default = 9 mins).

**Note**: You will only see the drop-down menus if 'Automatically clean threats' is disabled for quick scans in 'Settings' > 'Antivirus' > 'Scans'. See **Scan Profiles** for help with this.

#### 2.1.2. Run a Full Computer Scan

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Full Scan'
- A full scan checks every file, folder and drive on your computer. USB and other external drives are also scanned.
  - Note You can change the settings of a quick scan in 'Settings' > 'Antivirus' > 'Scans'. See Antivirus Configuration > Scan Profiles for help with this.

#### Run a Full Computer Scan

- Click the 'Scan' tile on the CCS home screen
- Select 'Full Scan':

COMODO

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сомо	DO Scan	?	×
Ö	Quick Scan Scans commonly infected areas and memory.	LAST SC Ne	AN: ever
	Full Scan Scans all the files and folders in the computer.	<b>LAST SC</b> Ne	AN: ever
<u>   . </u>	Quick Rating Scan Scans commonly infected areas and memory in the cloud for file reputation.	<b>LAST SC</b> Ne	AN: ever
X	Custom Scan Scan files and folders or run custom scan profiles.	~	-

• The scanner will start and first check whether your virus database is up-to-date:

COMODO s	can	?	—		×
$\bigcirc$	TASK: Check for signature updates STATUS: Virus Database Update (5.0%): Checking for update ELAPSED TIME: 00:00:47	S			
THREAT(S) FOUND	: 0 🛞 SKIPPED FILES: 0				
Threat Name					
Turn off this com	outer if no threats are found at the end of the scan				
<b>Б</b> STOP		SEND	ТО ВАС	KGROUI	ND

• The scans starts after any updates have been installed:

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COMODO Scan	?	_		х
TASK: Full Scan STATUS: C:\Program Files\WindowsApps\king.com.CandyCrush ELAPSED TIME: 00:07:14	Friends_	1.13.5.0_x	(86_kgq	vn
THREAT(S) FOUND: 0 🕑 SKIPPED FILES: 0				
Threat Name				
Turn off this computer if no threats are found at the end of the scan				
STOP    PAUSE	SEND	TO BAC	KGROUI	ND

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed. Click 'Settings' > 'Antivirus' > 'Scans' to view these thresholds.

- You can pause, resume or stop the scan by clicking the appropriate button.
- Send to Background Runs the scan as a background process which consumes fewer resources. You can still keep track of the scan in the task manager 'Tasks' > 'Advanced Tasks' > 'Open Task Manager'.

COMODO Send To Background	×					
What is a Background Task? A task which runs in the background without interfering with your normal PC activities.						
Send To Background action, where available, makes the task such as scanning or updating continue running in the background. These tasks are going to take longer to complete but resource usage of the computer is going to be minimal.	scanning or updating continue running in the background. These tasks are going to take longer to complete but resource usage of the computer is					
Please use Task Manager in order to access them later.						
Do not show this message again OK						

• You can keep still track of scan progress in 'Tasks' > 'Advanced Tasks' > '**Open Task Manager**'. Scan results are shown when the scan finishes:

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	can			?	-		×
100%	TASK: Full Scan STATUS: Scan Finished ELAPSED TIME: 03:03:06						
THREAT(S) FOUND	8 SKIPPED FILES: 18						
Threat Name	Q	Action	Clean			•	^
🗏 Malware@ (#vigyaol	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hr						
- C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
C:\Share\Mal	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	J
Turn off this comp	outer if no threats are found at the end of the	scan					
CLOSE			АР	PLY SE	LECTE	D ACTIO	ONS

The results window contains two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.

**Note**: You will only see the drop-down menus if 'Automatically clean threats' is disabled for full scans in 'Settings' > 'Antivirus' > 'Scans'. See **Scan Profiles** for help with this.

• **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (default = 9 mins).

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	?	-		×
100% TASK: Full Scan STATUS: Scan Finished ELAPSED TIME: 03:03:06				
THREAT(S) FOUND: 8 SKIPPED FILES: 18				
Path				^
C:\Share\Firefox Setup 13.0.1.exe				
C:\Share\Firefox Setup 13.0.1.exe				
C:\Share\em_iSTjHX5f_installer.msi				
C:\Share\em_iSTjHX5f_installer.msi				
C:\Share\Paint.NET.3.5.10.Install.exe				
C:\Share\Paint.NET.3.5.10.Install.exe				
C:\Share\Paint.NET.3.5.10.Install.exe				
C:\Share\paint.net.4.1.5.install.exe				~
□ Turn off this computer if no threats are found at the end of the scan				
CLOSE	APPLY	SELECTE	Ο ΑCTIO	NS

#### 2.1.3. Run a Rating Scan

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Rating Scan'
- A rating scan checks the trust-rating of files on your computer.
- Trust ratings are as follows:
  - **Trusted** The file is safe to run.
  - **Malicious** The file is malware. Depending on your settings, CCS will either quarantine the file immediately or present you with disinfection options.
  - Unrecognized Comodo does not currently have a trust rating for the file. Unrecognized files should be run in the container to prevent them potentially attacking your computer. You can simultaneously submit them to Comodo for a trust-rating analysis.

Run a Rating scan

- Click the 'Scan' tile on the CCS home screen (click here for alternative ways to open the scan interface)
- Select 'Ratings Scan':

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сомо	DDO Scan	? ×
õ	Quick Scan Scans commonly infected areas and memory.	LAST SCAN: 10/10/2018
	Full Scan Scans all the files and folders in the computer.	LAST SCAN: 10/10/2018
	Quick Rating Scan Scans commonly infected areas and memory in the cloud for file reputation.	<b>LAST SCAN:</b> 10/10/2018
$\gg$	Custom Scan Scan files and folders or run custom scan profiles.	$\sim$

CCS will analyze all files on your computer and assign them a trust rating. File ratings are shown in the results table at the end of the scan:

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	ick Rating Scan					?	-		×
trust level: 99.72%	<ul> <li>Trusted File</li> <li>Unrecogniz</li> <li>Malicious F</li> </ul>	ed Files: 3		🔅 Aut	ning Files orun Files rage File J	: 483	month	s	
SHOW All Files	•								
File Name	Q	Rating	Age	Autorun	Action	No A	ction	•	
Shell32.dll		✓ Trusted	1 day	٠					
Narrator.exe		✓ Trusted	12 months	٥					
duartz.dll		✓ Trusted	2 months	•					
rdpclip.exe		✓ Trusted	2 months	٥					
Cofiredm.dll		✓ Trusted	12 months	•					
userinit.exe		✓ Trusted	12 months	٥					
Turn off this compo	uter if no threats a	ire found at tl	he end of the	scan					
CLOSE					APP	LY SEL	ECTED	ACTIO	NS

	Rating Scan Results Table - Column Descriptions
Column Header	Description
File Name	The label of the scanned item
Rating	<ul> <li>The trust level of the file as per the cloud based analysis. The possible values are:</li> <li>Trusted</li> <li>Unrecognized</li> <li>Malicious</li> </ul>
Age	The length of time the item has been on your computer
Auto-run	Whether or not the file automatically runs without user intervention.
Action	Select how you want to deal with the listed item. See the explanations given below:

The drop-down menus on the right let you handle unrecognized and malicious items:

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SHOW Malicious Files					
File Name	Q	Rating	Age	Autorun	Action No Action 🔻
mshta.exe		() Malici	12 months		Clean Clean No Action Trust

- Clean Available only for malicious items. The threat is placed in quarantine for your review. Click 'Tasks' > 'General Tasks' > 'View Quarantine' to open this area. You can restore or permanently delete files from quarantine as required. See Manage Quarantined Items for more details.
- **No Action** Ignores the warning this time only. The file not placed in quarantine. Use this option with caution. The file will be caught again by the next rating scan you run.
- **Trust** The file is awarded trusted status in the **File List** ('Settings' > 'File Rating' > 'File List'). The file will be excluded from any future rating scans. Only select this option if you are sure the item is trustworthy.
- CCS logs all actions taken in the results screen. You can view the logs at 'Tasks' > 'Advanced Tasks' > 'View Logs'. See File List Changes Logs for more details.

•	Use the drop-down in the 'Action' column header to apply your choice to all listed files:

le Name Q	Rating	Age	Autorun	Action	Clean	•
<u>mshta.exe</u>	(!) Malici	12 months		Clean	n Clean 🔥	
AlterHostsFile.exe	() Malici	1 month		Clean	Trust	
🗊 <u>cpil.exe</u>	() Malici	4 months		Clean		•
CPIL2.dll	() Malici	4 months		Clean		•
S CPIL3.dll	() Malici	4 months		Clean		•
mshta.exe	() Malici	. 12 months		Clean		•

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### 2.1.4. Run a Custom Scan

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Custom Scan'
- A custom scan lets you check specific files, folders, drives and areas on your computer.

#### Run a custom scan

- Click the 'Scan' tile on the CCS home screen
- Select 'Custom Scan':

сомо	DDO Scan	? ×
Ö	Quick Scan Scans commonly infected areas and memory.	LAST SCAN: 03-05-2019
R	Custom Scan Scan files and folders or rufficustom scan profiles.	
	Folder Scan Select and scan a folder.	
	File Scan Select and scan a file.	
	More Scan Options Run custom scan profiles.	

You now have the following options:

- Folder Scan scan individual folders
- File Scan scan an individual file
- More Scan Options create a custom scan profile

#### 2.1.4.1. Scan a Folder

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Custom Scan' > 'Folder Scan'
- Folder scans let you check specific folders on your hard drive, CD/DVD, or external device.

Tip: Alternatively, simply right-click on a folder then select 'Scan with COMODO Antivirus'.

#### Scan a specific folder

- Click the 'Scan' tile on the CCS home screen
- Select 'Custom Scan' > 'Folder Scan'
- Browse to the folder you want to check then click 'OK':

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сомо	DDO Scan	? ×
õ	Quick Scan Scans commonly infected areas and memory.	LAST SCAN: 03-05-2019
$\gg$	Custom Scan Scan files and folders or run custom scan profiles.	^
	Folder Scan Select and scan a folder	
	Browse For Folder X Videos Videos Local Disk (C:) Astrolog Bistone CIS Federal Bank Statements Old Man Apps Old Man files Make New Folder OK Cancel	

• The CCS starts scanning the items in the folder.

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed. Click 'Settings' > 'Antivirus' > 'Scans' to view these thresholds.

• Scan results are shown when the scan finishes:

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COMODO Scan							×	
100%	TASK: C:\Old Man Apps STATUS: Scan Finished ELAPSED TIME: 00:04:33							
THREAT(S) FOUND	:1 🛞 SKIPPED FILES: 0							
Threat Name	Q	Actio	n Clear	n		•		
C:\Old Man Apps\uTorrent.exe				🗸 Clean 🔍				
Malware@#brsxp	bal1o5hg							
C:\Old Man Apps	\uTorrent.exe Unsfx WizardPages.dll							
Turn off this computer if no threats are found at the end of the scan								
CLOSE			A	PPLY S	SELECTE	D ACTIO	NS	

The results window has two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, guarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.
- **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (default = 9 mins).

#### 2.1.4.2. Scan a File

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Custom Scan' > 'File Scan'
- File scans let you check specific files on your hard drive, CD/DVD, or external device.
- For example, you might have downloaded a file from the internet which you want to scan before running.

Tip: Alternatively, right-click on file then select 'Scan with COMODO Antivirus'.

#### Scan a specific file

- Click the 'Scan' tile on the CCS home screen
- Select 'Custom Scan' > 'File Scan'
- Browse to the file you want to scan and click 'Open'.

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сомо	DO Scan		? ×
((	Quick Scan Scans commonly infected areas and memory.	0	LAST SCAN: 3-05-2019
No	<b>Custom Scan</b> Scan files and folders or run custom scan prof	iles.	
	Folder Scan Select and scan a folder.		
	File Scan Select and scaffia file.		
	More Scan Options		
📴 Open			×
Look in	: poison1 ~	G 🤌 📂 🖽 🔻	
Quick access	Name	Date modified 26-05-2017 10:54	Type BIN File
Desktop Libraries			
This PC	< File name: hazard	<u> </u>	> Open
	Files of type: All Files (*.*)	~	Cancel

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed in 'Full Scan' profile. Click 'Settings' > 'Antivirus' > 'Scans' to view these thresholds.

• Scan results are shown when the scan finishes:

COMODO

COMODO s	can				?	-		×
100%	TASK: C:\Old Man Apps\poison1\hazard.bin STATUS: Scan Finished ELAPSED TIME: 00:00:07							
THREAT(S) FOUND: 1 🕑 SKIPPED FILES: 0								
Threat Name Q Action Clean							•	
Malware@#3fxg8e8	df3its							
C:\Old Man A	pps\poison1\hazard.bin	✓ Clean 🔻						
Turn off this computer if no threats are found at the end of the scan								
CLOSE				AI	PPLY S	ELECTE	D ACTIO	NS

The results window has two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.
- **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (default = 9 mins).

### 2.1.4.3. Create, Schedule and Run a Custom Scan

Click 'Tasks' > 'General Tasks' > 'Scan' > 'Custom Scan' > 'More Scan Options'

- A custom scan profile lets you configure your own malware scan with your own settings.
- You can define exactly which files and folders to scan, what time they should be scanned, and other settings.
- Once saved, you can select and run your custom scan at any time
- See the following for more help:
  - Create a Scan Profile
  - Run a custom scan

#### Create a custom profile

- Click the 'Scan' tile on the CCS home screen
- Select 'Custom Scan' then 'More Scan Options'

The scans page shows pre-defined and user created scan profiles. You can create and manage new profiles in this page:

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сомо	DO Sca	n		?	×
((	Quick Sc Scans com	<b>an</b> monly infected areas	and memory.	LAST 5 29-05-2	
No.	Custom Scan files a	5 <b>can</b> nd folders or run cu	stom scan profiles.	/	~
	Folder Sca Select and	an scan a folder.			
	File Scan Select and	scan a file.			
	More Scar Run custon	n Options			>
General Settings Antivirus Realtime Scan		Scans	, remove and edit sca	n profiles and schedule	ed scans.
Scans	Ac		* Remove		
HIPS		Name	Action	Last Scan	Status
Containment		Full Scan	Scan	Never	
Data Loss Prevention File Rating Advanced Protection Nebsite Filtering		Quick Scan	<u>Scan</u>	Never	
				ок	CANCEL

Tip: You can also get to this screen by clicking 'Settings' > 'Antivirus' > 'Scans'.

• Click 'Add' to create a new custom scan profile.

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сомо	DO Scan					?		×
Scan Name:	Old man do	ocuments						
Define items	to be scanned	d, scanning op	otions and run	ning schedule				
ITEMS	OPTIONS	SCHEDULE						
C.	<b>₽</b> ∓	8	×					
Add Files	Add Folder	Add Area	Remove	27				
Pro	Jile							
					ОК		CANCEL	

First, create a name for the profile. The next steps are:

- Select items to scan
- Configure scan options (optional)
- Create a scan schedule (optional)

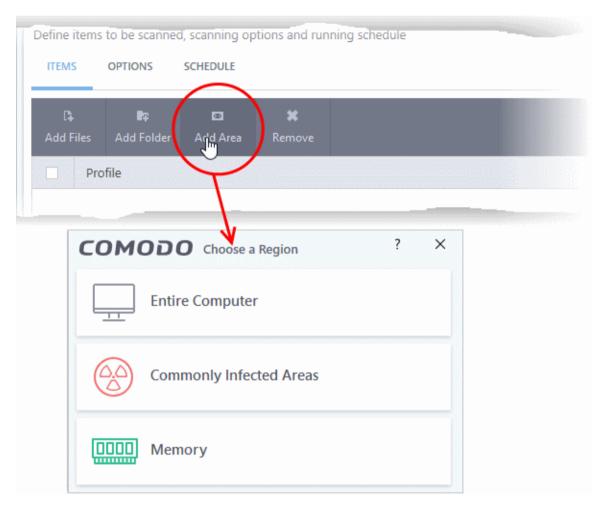
#### Select items to scan

• Click the 'Items' button at the top of the scan interface.

You can add items as follows:

- Add File Pick individual files that you want to scan.
- Add Folder Add entire folders to the profile. All files in the folder are covered by the scan.
- Add Area Scan a computer region. The choices are 'Full Computer', 'Commonly Infected Areas' and 'System Memory'. See screenshot below:

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• Repeat the process to add more items to the profile. You can mix-and-match files, folders and areas in your custom scan.

#### **Configure Scan Options**

· Click 'Options' at the top of the scan interface

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COMODO scan ? $\Box$ × Scan Name:
Define items to be scanned, scanning options and running schedule
ITEMS OPTIONS SCHEDULE
☑ Decompress and scan compressed files
This option allows scanner to decompress archive files e.gzip, .rar, etc. during scanning
Use cloud while scanning
This option allows scanner to connect to cloud to query file ratings
Automatically clean threats     Quarantine Threats
When the threats are identified, perform the selected action automatically
Show scan results window
This option enables to view results of scans launched as per schedule or from the management portal, as well as removable media scans.
☑ Use heuristics scanning Low ▼
Use the selected level of sensitivity while scanning heuristically
✓ Limit maximum file size to 40 MB While scanning, if a file size is larger than specified, it is not scanned
Run this scan with Background
Priority of scanner determines how much of the computer resources are used among other tasks
☑ Update virus database before running
This option makes sure the database is updated before running the scan
Detect potentially unwanted applications
Potentially unwanted applications are programs that are unwanted despite the possibility that users consented to download them.
Apply this action to suspicious autorun processes Terminate and Disable 💌
The selected action will be automatically applied if unrecognized Windows services, autostart entries or scheduled tasks are detected.
Limit scan time of a single file to 9 主 min(s)
When the set time limit is reached, the file will be skipped and antivirus will proceed scanning other files.
OK CANCEL

**Decompress and scan compressed files** - The scan will include archive files such as .ZIP and .RAR files. Supported formats include RAR, WinRAR, ZIP, WinZIP ARJ, WinARJ and CAB archives (*Default = Enabled*).

**Use cloud while scanning** - Improves accuracy by augmenting the local scan with an online look-up of Comodo's latest virus database. This means CCS can detect the latest malware even if your virus database is out-dated. (*Default = Disabled*).

Automatically clean threats - Select whether or not CCS should automatically remove any malware found by the scan. (*Default = Enabled*).

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- **Disabled** = Results are shown at the end of the scan with a list of any identified threats. You can manually deal with each threat in the results screen. See **Process Infected Files** for guidance on manually handling detected threats.
- Enabled = Threats are handled automatically. Choose the action that CCS should automatically take:
  - **Quarantine Threats** Malicious items will be moved to quarantine. You can review quarantined items and delete them permanently or restore them. See 'Manage Quarantined Items' for more details.
  - **Disinfect Threats** If a disinfection routine exists, CCS will remove the virus and keep the original file. If not, the file will be quarantined. (*Default*)

**Show scan results window** - You will see a summary of results at the end of the scan. This includes the number of objects scanned and the number of threats found.

**Use heuristic scanning** - Select whether or not heuristic techniques should be used in scans on this profile. You can also set the heuristic sensitivity level. (*Default = Enabled*).

Background. Heuristics is a technology that analyzes a file to see if it contains code typical of a virus. It is about detecting 'virus-like' attributes rather than looking for a signature which exactly matches a signature on the blacklist. This means CCS can detect brand new threats that are not even in the virus database.

If enabled, please select a sensitivity level. The sensitivity level determines how likely it is that heuristics will decide a file is malware:

• Low - Least likely to decide that an unknown file is malware. Generates the fewest alerts.

Despite the name, this setting combines a very high level of protection with a low rate of false positives. Comodo recommends this setting for most users. (Default)

- **Medium** Detects unknown threats with greater sensitivity than the low setting, but with a corresponding rise in possible false positives.
- **High** Highest sensitivity to detecting unknown threats. This also raises the possibility of more alerts and false positives.

**Limit maximum file size to** - Specify the largest file size that the antivirus should scan. CCS will not scan files bigger than the size specified here. (*Default = 40 MB*).

Run this scan with - If enabled, you can set the priority of scans on this profile The available options are:

- High
- Normal
- Low
- Background

If you disable this option then the scan runs in the background (*Default*)

**Update virus database before running** - CCS checks for and downloads the latest virus signatures before starting a scan. (*Default = Enabled*).

**Detect potentially unwanted applications** - The antivirus also scans for applications that (i) a user may or may not be aware is installed on their computer and (ii) may contain functionality and objectives that are not clear to the user. Example PUA's include adware and browser toolbars. PUA's are often bundled as an additional utility when installing another piece of software. Unlike malware, many PUA's are legitimate pieces of software with their own EULA agreements. However, the true functionality of the utility might not have been made clear to the end-user at the time of installation. For example, a browser toolbar may also contain code that tracks your activity on the internet. (*Default = Enabled*).

**Apply this action to suspicious autorun processes** - Specify how CCS should handle unrecognized auto-run items, Windows services, and scheduled tasks.

- Ignore The item is allowed to run (*Default*)
- **Terminate** CCS stops the process / service
- **Terminate and Disable** Auto-run processes are stopped and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.
- **Quarantine and Disable** Auto-run processes are quarantined and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.

Note 1 - This setting only protects the registry during the on-demand scan itself. To monitor the registry at all times, go to 'Advanced Settings' > 'Advanced Protection' > 'Miscellaneous'.

See Miscellaneous Settings for more details

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Note 2 - CCS runs script analysis on certain applications to protect their registry records. You can manage these applications in 'Advanced Settings' > 'Advanced Protection' > 'Script Analysis' > 'Autorun Scans'.

#### See 'Autorun Scans' in Script Analysis Settings for more details

Limit scan time of a single file to - Set the maximum time allowed to scan an individual file. CCS will skip files that take longer to scan than the specified time. Omitted files are shown in the 'Skipped Files' tab in the results screen. Schedule the scan

#### Click 'Schedule' at the top of the 'Scan' interface

COMODO Scan		?
Define items to be scanned, scanning options and running sched	ule	
ITEMS OPTIONS SCHEDULE		
Frequency:		
Do not schedule this task		
O Every few hours		
O Every Day		
O Every Week		
O Every Month		
O Monthly (chosen days of week)		
Additional Options		
	ок	CANCEL

**Do not schedule this task** - The scan profile is created but not run automatically. The profile will be available for ondemand scans.

Every few hours - Run the scan at the frequency set in 'Repeat scan every NN hour(s)'

Every Day - Run the scan every day at the time specified in the 'Start Time' field.

**Every Week** - Run the scan on the days specified in 'Days of the Week', at the time specified in the 'Start Time' field. You can select the days of the week by clicking on them.

**Every Month** - Run the scan on the dates specified in 'Days of the month', at the time specified in the 'Start Time' field. You can select the dates of the month by clicking on them.

**Monthly (chosen days of the week)** – Run the scan on a specific week, or weeks, in a month. Select the weeks in from the menus.

#### **Additional Options**

- **Run only when computer is not running on battery** The scan only runs when the computer is plugged into the power supply. This is useful when you are using a laptop or other mobile device.
- **Run only when computer is IDLE** The scan only runs if the computer is in an idle state at the scheduled time. Select this option if you do not want the scan to disturb you while you are using your computer.
- Turn off computer if no threats are found at the end of the scan Will turn off your computer if no
  threats are found during the scan. This is useful when you are scheduling scans to run at nights.

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- Run during Windows Automatic Maintenance Only available for Windows 8 and later. Select this option if you want the scan to run when Windows enters into automatic maintenance mode. The scan will run at maintenance time in addition to the configured schedule.
- The option 'Run during Windows Maintenance' will be available only if 'Automatically Clean Threats' is enabled for the scan profile under the 'Options' tab. See **Automatically Clean Threats**.

Note: Scheduled scans will only run if the profile is enabled. Use the switch in the 'Status' column to turn the profile on or off.

• Click 'OK' to save the profile.

The profile will be available for deployment in future.

#### Run a custom scan

- Click 'Tasks' > 'General Tasks' > 'Scan'
- Click 'Custom Scan' from the 'Scans' interface
- Click 'More Scan Options' from the 'Custom Scan' pane

The 'Advanced Settings' interface will open at the 'Scans' panel.

• Click 'Scan' beside the required scan profile.

COMODO Advance	d Settings				?	- 0	×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Realtime Scan</li> </ul>	Scar This page al		add, remove	e and edit sca	in profiles and schedu	led scans.	
Scans	+	L	×				
✓ Firewall	Add	Edit	Remove				
✓ HIPS	Nar Nar	me		Action	Last Scan	Status	
✓ Containment	E Full	Scan		<u>Scan</u>	Never		
✓ Data Loss Prevention	Qui	ck Scan		<u>Scan</u>	Never		
✓ File Rating	Sha	red Folder So	an	Scan	Never		
✓ Advanced Protection				0			
Website Filtering							
					ок	CANCEL	

The scan will start immediately. Results are displayed afterwards:

COMODO Creating Trust Online\*

			?	—		×	
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48						
	: 8 🕑 SKIPPED FILES: 24						
Threat Name	Q	Action	Clean			•	^
🗏 Malware@ (#vigyaol	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hr						
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	
— 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			V	
C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			•	J
Turn off this comp	outer if no threats are found at the end of the	scan					
CLOSE			АР	PLY S	ELECTE	D ACTIO	ONS

The results window contains two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.

**Note**: You will only see the drop-down menus if 'Automatically clean threats' is disabled for the selected scan profile in 'Settings' > 'Antivirus' > 'Scans'. See **Scan Profiles** for help with this.

• **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (*default = 9 mins*).

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COMODO Scan				_	o x
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48				
THREAT(S) FOUND	8 🕑 SKIPPED FILES: 24				
Path					^
C:\Share\Firefox Setup	13.0.1.exe				
C:\Share\Firefox Setup	13.0.1.exe				
C:\Share\icedragonset	up.exe				
C:\Share\icedragonset	up.exe				
C:\Share\Firefox Setup	13.0.1.exe				
C:\Share\Paint.NET.3.5	10.Install.exe				
C:\Share\Paint.NET.3.5	10.Install.exe				
C:\Share\Paint.NET.3.5	.10.Install.exe				Ŷ
□ Turn off this com	puter if no threats are found at tl	ne end of the scan			
CLOSE			APPLY	SELECTED A	CTIONS

### 2.1.5. Automatically Scan Unrecognized and Quarantined Files

- Click 'Settings' > 'File Rating' > 'File Rating Settings'
- CCS can periodically re-scan unknown and quarantined files to check whether a new trust rating is available for them.
- This area lets you specify a schedule and settings for these scans.

#### File Rating

- CCS checks files whenever they are opened and rates them as 'trusted', 'malicious' or 'unrecognized'.
- The rating is obtained by checking the file's reputation on our master whitelist and blacklist.
- If no rating is available then CCS checks the trust rating of the software vendor
  - CCS will apply the vendor's reputation to the file if one exists. CCS first checks the vendor's local reputation in the 'Vendor List'. If no local rating is available then it checks the file lookup service.

There are two ways a file can get an 'unrecognized' rating:

1. Because there is no rating for the file on Comodo's black or whitelists, and no user has assigned a malicious/trusted rating to the file.

OR

2. Because an admin, user or Comodo specifically assigned an 'unrecognized' rating to the file.

To view the rating:

- Go to 'Settings' > 'File Rating' > 'File List' > select an unrecognized file > Click 'File Details'
- Click the 'File Rating' tab

The following examples show files with and without ratings:

The interface lists 3 rat user (you), the admin a	ings, one each from the and Comodo.	• A colored icon in the file rait has been rated.	ating column indicates
Unknown files with no gray ? Icon.	rating are shown with a	<ul><li>Yellow - Unrecognize</li><li>Green - Trusted</li></ul>	d
COMODO File Details	? ×	Red - Malicious	
OVERVIEW	FILE RATING	COMODO File Details	? X
Final Rating:	Unrecognized	OVERVIEW	FILE RATING
Provider Date	File Rating	Final Rating:	Unrecognized
Administrator	? Unrecognized	Provider Date	File Rating
User	? Rate Now	Administrator	? Unrecognized
Comodo	? Unrecognized	User	? Rate Now
		Comodo Valkyrie 10/10/2018 8:23:09 Pt	M ? Unrecognized
	OK CANCEL		
You can assign a local     Now'	rating by clicking 'Rate	ок	CANCEL

CCS will handle unrecognized files differently depending on whether the rating was proactively applied or not:

- Files awarded an unrecognized rating by admin, user or Comodo are not uploaded to Valkyrie.
- All other unrecognized files are uploaded to Valkyrie when executed or discovered by a rating scan. You can also submit them manually.

Regardless of the above, all unrecognized files are run in the container by default. If required, you can change autocontainment rules in 'Settings' > 'Containment' > 'Auto-Containment'. See 'Auto-Containment Rules' for more information.

#### **Quarantined Files**

- The antivirus scanner moves threats to quarantine to prevent them from infecting your system.
- All files in quarantine are encrypted, so they cannot run or cause harm.
- You can also manually move suspicious items to quarantine. See Manage Quarantined Items for more details.

#### Configure scan settings for unrecognized and quarantined files

- Click 'Settings' on the CCS home screen
- Click 'File Rating' > 'File Rating Settings'

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COMODO Advanced	Settings ? - 🗆 X
<ul><li>✓ General Settings</li><li>✓ Antivirus</li></ul>	File Rating Settings
✓ Firewall	Enable Cloud Lookup (Recommended)
✓ HIPS	Analyze unknown files in the cloud by uploading them for instant analysis (Privacy Policy)
✓ Containment	Upload metadata of unknown files to the cloud
✓ Data Loss Prevention	☑ Do not show popup alerts
File Rating	This option, when enabled, automatically terminates and quarantines malware detected by rating scan.
File Rating Settings File Groups	Rate applications according to their <u>vendor rating</u>
	☑ Trust files installed by trusted installers
File List	Detect potentially unwanted applications
Submitted Files	Automatically purge the file list from invalid records every 4 🗼 hour(s) 🔻
Vendor List	The file list will be cleaned from records on files no longer existing on this computer. It
<ul> <li>Advanced Protection</li> </ul>	will not affect records on quarantined files and files rated by administrators.
Website Filtering	Use proxy when performing Cloud Lookup
	Automatically scan unrecognized files at equal intervals Edit scan options
	Automatically re-evaluate quarantined files at equal intervals Edit scan options
	OK CANCEL

- Automatically scan unrecognized files at equal intervals CCS will check Comodo's master database to see if a new trust rating is available for unrecognized files. (Default = Enabled and set for every 4 hours)
- Automatically re-evaluate quarantined files at equal intervals CCS will check Comodo's master database to see if a new trust rating is available for quarantined files. (*Default = Enabled and set for once everyday*)
- Click 'Edit scan options' to open the unrecognized / quarantined scan profile:

**Unrecognized Files Scan** 

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COMODO Scan ? C	×	COMODO Scan ? 🗆 X
Scan Name: Unrecognized Files Scan		Scan Name: Quarantined Fles Scan
Define items to be scanned, scanning options and running schedule ITEMS OPTIONS SCHEDULE		Define items to be scanned, scanning options and running schedule ITEMS SCHEDULE
I <b>3, № ⊡ Ж</b> Add Files: Add Folder Add Area Remove		1 <b>3, №7 CI XX</b> Add Files Add Folder Add Ares Remove
Profile		Profile
Unrecognized Files		Quarantined Files
OK CAN	ICEL	OK CANCEL

- Scan Name The label of the scan. This is pre-configured and cannot be edited.
- **Items** The files that are scanned by the profile. 'Unrecognized' and 'Quarantined' files are the defaults. You cannot edit or add files to this profile.
- Scan Options (unrecognized files scan only) Configure scan technologies, how to handle threats, and more. See Configure scan options for the profile in the previous section for help with this.
- **Schedule** Specify the frequency of the scans. See **Configure a scan schedule** in the previous section if you need help with this. (*Default = Every 4 hours for unrecognized files scan and once in a day for quarantined files scan*).
- Click 'OK' to save your changes
- Click 'OK' in the 'Advanced Settings' screen for your settings to take effect.

### 2.2. Instantly Scan Files and Folders

- You can scan individual files, folders or drives to instantly to check whether they contain threats.
- For example, this is useful if you are wary about an item you have copied from an external source or downloaded from the internet.

#### Instantly scan an item

• Right-click on the item and select 'Scan with Comodo Antivirus' from the menu:

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📙   🛃 🧧 🚽 poison1						
File Home Share View						
Pin to Quick Copy Paste access Clipboard		🙀 Move to 🔻 📴 Copy to 👻 Organ	X Delete 🕶 Rename nize	New folder	Prop	erties Open
← → × ↑ 📙 > This PC > Lo	ocal Disl	k (C:) → Suspicio	ous > poison1	×	۰ō	Searc
Name		^		Date modifie	d	Туре
	ard.bin			26-05-2017 1	0:54	BIN
Downloads     Documents	1	<b>Open with</b> 7-Zip CRC SHA		>		
Pictures *		Scan with COMO Run in COMODO		$\supset$	>	
	1 1 1	Share Restore previous v	versions			
	9	Send to		>		
		Cut Copy				
	Value and	Create shortcut Delete				
	F	Rename				
	F	Properties				

The item will be scanned immediately.

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed.

Click 'Settings' > 'Antivirus' > 'Scans', then open the 'Full Scan' profile to view these thresholds.

• Scan results are shown when the scan finishes:

COMODO Creating Trust Online\*

	can			?			×	
100%	TASK: C:\Old Man Apps\poison1\hazard.bin STATUS: Scan Finished ELAPSED TIME: 00:00:07							
THREAT(S) FOUND	:1 🛞 SKIPPED FILES: 0							
Threat Name	Q	Action	Clea	n		•		
Malware@#3fxg8e8	df3its							
C:\Old Man A	pps\poison1\hazard.bin	✓ Clean 🔻						
Turn off this computer if no threats are found at the end of the scan								
CLOSE			A	PPLY S	ELECTE	D ACTIO	NS	

The results window has two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See '**Process infected files**' if you need help with these options.
- **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (*default = 9 mins*).

### 2.3. Process Infected Files

The results screen at the end of a scan lets you clean, quarantine or ignore any detected threats. The screen contains two tabs:

- **Threats Found**: Number of malicious items discovered by the scan. You can clean, quarantine or ignore the threats.
- Skipped Files: Files that were omitted because they took longer to scan than the time limit.

#### View identified threats and take actions

• Click the 'Threats Found' tab (if it is not already open)

COMODO Creating Trust Online\*

	can			?	-		×
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48						
THREAT(S) FOUND	: 8 🕑 SKIPPED FILES: 24						
Threat Name	Q	Action	Clean			•	^
🗏 Malware@ (#vigyaol	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hr						
- C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			V	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			V	
– 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			v	
– 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			v	
– 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			v	
– 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			v	
C:\Share\Mal	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an			v	J
Turn off this computer if no threats are found at the end of the scan							
CLOSE			APP	PLY SE	LECTE	D ACTIC	ONS

• Use the drop-down menus to apply actions to individual files:

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	can		?	— C	x נ
100%	TASK: Share Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:06				
THREAT(S) FOUND	: 8 🛞 SKIPPED FILES: 18				
Threat Name	c	Action	Clean	<b>I</b> •	Â
🗏 Malware@ (#vigyao	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hr				
— 🗋 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	<b>&gt;</b>	lean	•	
	ware-Samples-master\Malware-Samples-mast ware-Samples-master\Malware-Samples-mast	→ Ig + A	nore Once dd to Trusted Files		
		-	eport as a False A dd to Exclusions	lert	

Or use the 'Action' drop-down at top-right to apply your choice to all threats at once.

COMODO s	ican		? —		×
100%	TASK: Share Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:06				
THREAT(S) FOUND	D: 8 🛞 SKIPPED FILES: 18				
Threat Name	Q	Action	Clean	•	^
🗏 Malware@ (#vigvag	oklh7gw, #jgft8m0jxmvk, #3bgdlv583lryf, #2hr		Clean		
			Ignore Once		
C:\Share\Malware-Samples-master\Malware-Samples-mas		🗸 Cle	Add to Trusted Files		
			Report as a False Alert		
			Add to Exclusions		

Available actions are:

- Clean The virus is removed from the file if a disinfection routine is available. The cleaned file is
  left in its original location. If no routine exists, the file is quarantined. Click 'Tasks' > 'Advanced
  Tasks' > 'View Quarantine' to view this area. You can restore or permanently delete files from
  quarantine as required. See Manage Quarantined Items for more details.
- Ignore Once Allows the file to run this time only. The file will still get flagged as a threat by future antivirus scans.
- Add to Trusted Files Creates an exception for the file by giving it a 'Trusted' rating in the File
  List ('Settings' > 'File Rating' > 'File List'). The AV scanner will not detect the file as a threat in
  future scans. Only select this option if you are sure the file is trustworthy.

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- **Report as a False Alert** Sends the file to Comodo for further analysis. Submitting a false positive will also add the item to trusted files, so it won't get flagged by future scans. The file will be added to the global whitelist if Comodo confirms the false-positive
- Add to Exclusions Creates an exception for the file so it won't get flagged by future virus scans. You can review exclusions at 'Settings > 'Advanced Protection' > 'Scan Exclusions'. The file's trust rating does not change.
  - Click 'Apply Selected Actions'. The result is shown in the 'Actions' column:

	can			?	-		×
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48						
THREAT(S) FOUND	8 SKIPPED FILES: 24						
Threat Name	Q	Action	Clean			•	^
ApplicUnwnt@#2bz	oprs4rq6r6						
C:\Share\Wo	rkingTimeManagerSetup.exe	Cleaned					
🗏 Malware@ (#vigyao	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hrwdh						
— 🗸 C:\Share\Ma	lware-Samples-master\Malware-Samples-master\	Cleaned					
— 🗸 C:\Share\Ma	lware-Samples-master\Malware-Samples-master\	Cleaned					
— 🗸 C:\Share\Ma	lware-Samples-master\Malware-Samples-master\	Cleaned					
— 🗸 C:\Share\Ma	lware-Samples-master\Malware-Samples-master\	Cleaned					
<							> ~
Turn off this com	puter if no threats are found at the end of the so	an					
CLOSE			API	PLY SE	LECTED	ACTIO	NS

#### **View skipped files**

•

Click the 'Skipped Files' tab

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	can	?	- 🗆	×		
100%	TASK: Share Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:06					
THREAT(S) FOUND	: 8 🛞 SKIPPED FILES: 18					
Path				^		
C:\Share\patch_manag	ement_agent.msi					
C:\Share\TeamViewer_	Setup.exe					
C:\Share\TeamViewer_	Setup.exe					
C:\Share\TeamViewer_	Setup.exe					
C:\Share\Silverlight.exe	2					
C:\Share\Silverlight.exe	2					
C:\Share\Silverlight.exe	2					
C:\Share\Silverlight.exe	2			~		
Turn off this computer if no threats are found at the end of the scan						
CLOSE		APPLY S	ELECTED ACTIO	NS		

The 'Skipped Files' tab shows files that were omitted from the scan. These files took longer than the max. time allowed to scan a single file. The max. time allowed depends on the profile used for the scan. To view the max. scan time

- Click 'Settings' > 'Antivirus' > 'Scans'
- Open the profile used by the scan
- View/edit the max. scan time as required.

**Note** - The skipped files tab does not show excluded files, or files that were skipped because they exceeded the maximum file size. It only shows files skipped because they exceeded the max. scan time.

### 2.4. Manage Virus Database Updates

• Click 'Tasks' > 'General Tasks' > 'Update'

In order to guarantee continued and effective antivirus protection, it is imperative that your virus database is kept up to date. Updates can be downloaded **manually** or **automatically** 

Prerequisite - You must be connected to the internet to download updates.

#### Manually check for the latest virus and program updates

Click 'Tasks' > 'General Tasks'

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Click the 'Update' tile:

•

COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure   All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS
Scan Scan Scan your computer for viruses and spyware.	View Quarantine View and manage threats quarantined by virus scanner.
Update Run the updater to check for program and virus database updates.	
Control Contro	
ぱ× SILENT MODE	?

Signature updates are downloaded first if they are available:

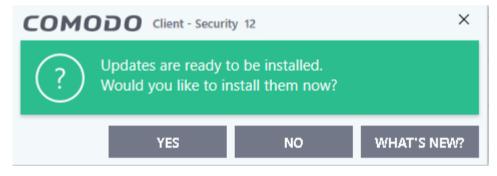
COMODO Update				—		×	
18%	TASK: Install signatures STATUS: Finalizing						
TASK		STATUS					
Check for sign	Check for signature updates Completed						
Oownload sig	Ownload signatures Completed						
Install signat	ures	In Progress (90.0%)					
					View I	logs	
PAUSE STOP			SEND	TO BAC	KGROUN	ND	

The updater then checks for web filter, VirusScope, and program updates:

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COMODO Update	? – 🗆 ×						
80% TASK: Check for program updates STATUS:							
TASK	STATUS						
Check for signature updates	Completed						
Ownload signatures	Completed						
Install signatures	Completed						
Check for websites database updates	Completed						
Check for recognizer updates	Up to date						
Check for program updates	In Progress						
	<u>View Logs</u>						
PAUSE STOP	SEND TO BACKGROUND						

CCS will ask you to confirm the update at the following dialog:



• Click 'Yes' to begin installation:

You need to restart the computer to complete the update process. You can restart immediately or postpone the restart until later:

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COMODO Client - Security 12	?
$\frac{1}{2}$ Restart Computer Your computer needs to be restarted to complete the proc	ess.
You may choose to restart it now or postpone this to a later tin	ne.
Remind me in:	
30 minutes	•
RESTART NOW POSTPO	NE

#### **Automatic Updates**

By default, CCS automatically checks for and downloads database updates. You can modify these settings in **Settings > General Settings > Updates.** 

COMODO Advance	ed Settings ? - 🗆 🗙
<ul> <li>General Settings</li> <li>User Interface</li> </ul>	O Updates
Updates	Check for database updates every
Logging	Options
Configuration	Do not check for updates if I am using <u>these connections</u>
✓ Antivirus	Do not check for updates if running on battery
✓ Firewall	Check for updates during Windows Automatic Maintenance
✓ HIPS	Send requests to COMODO online services only if internet connection is present
✓ Containment	Proxy and Host Settings
➤ Data Loss Prevention	
✓ File Rating	
✓ Advanced Protection	
Website Filtering	
	OK CANCEL

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You can also configure Comodo Antivirus to download updates automatically before any on-demand scan. See 'Scan Profiles' for more details.

### 2.5. Manage Blocked Autoruns

Click 'Tasks' > 'General Tasks' > 'Unblock Autoruns'

- The 'Unblock Autoruns' area shows applications that were blocked by the boot protection feature of CCS.
- The feature monitors attempted changes to the registry records of Windows services, auto-start entries and scheduled tasks. The feature can be managed in the following locations:
  - **Realtime Scans** Click 'Settings' > 'Advanced Protection' > 'Miscellaneous' > ' Apply the selected action to unrecognized autorun entries to new/modified registry items'
  - On-Demand Scans Click 'Settings' > 'Antivirus Settings' > 'Scans' > 'select the scan profile' > 'Options' > 'Apply this action to suspicious auto-run processes'
- CCS will disable apps that attempt to modify protected registry items if 'Terminate and Disable' is chosen for 'Apply this action to suspicious auto-run processes'
- You can also unblock applications that you think are safe.

#### View and manage blocked autorun items

- Click 'Tasks' > 'General Tasks'
- Click the 'Unblock Autoruns' tile
- The interface shows all auto-run items blocked by CCS:

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∽j Seci	Jre All	systems are ac	tive and running				
GENERAL TA	SKS FIR	EWALL TASKS	CONTAINMENT TASK	S DLP TASKS A	ADVANCED T/	ASKS	C
	can can your cor	mputer for virus	s and spyware.	10		hreats quarant	ined by virus
(C) R	Jpdate un the upda latabase upo		rogram and virus				
	Jnblock Au			>			
Ē d R	e-enable pro uto-start iter	eviously blocked ms or scheduled	I windows services, I tasks.				
	uto-start iter	eviously blocked ms or scheduled	i windows services, I tasks.				(
d× silent	uto-start iter	eviously blocked ms or scheduled	i windows services, I tasks,			? –	(
⊲× silent	MODE	ns or scheduled	I tasks.	an unblock any of th	em, if you a		
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A SILENT COMOI Below is the	MODE MODE Unb list of curre	ns or scheduled lock Autoruns ently disabled a	I tasks. utorun items. You c	an unblock any of the Date/Time	em, if you a Action ア		
A SILENT COMOI Below is the Unblock	MODE MODE Unb list of curre Delete	ns or scheduled lock Autoruns mtly disabled a Delete All	l tasks. utorun items. You c		Action Ϋ	The sure they a Location	are safe.
A SILENT	MODE MODE Unb list of curre Delete ne Q /IRE	ns or scheduled lock Autoruns mtly disabled a Delete All Type <b>Y</b> Autorun File	I tasks. utorun items. You c ▲ Detected By Autoruns Scanner	Date/Time	Action 🔻 Disabled	Location	are safe. ( am Files (x86)

Unblock Autoruns - Column Descriptions							
Column Header	Description						
Name	The label of the blocked item						
Туре	The category of item. For example, 'Autorun File', 'Scheduled Task' or 'Windows Service'.						
Detected By	The security module which identified the threat						
Date/Time	When the item was detected						
Action	The response to the threat. The possible actions are:						

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	Ignore
	Terminate
	Terminate and Disable
	Quarantine and Disable
Location	Path of the identified application

#### Restore blocked autorun items

- Click 'Tasks' > 'General Tasks' > 'Unblock Autoruns'
- Select the items you want to release
- Click the 'Unblock' button:

ОМ	10ī	O Unb	lock Autoruns					? -	- 🗆 >
Below i	s the l	ist of curre	ntly disabled a	utorun items. You c	an unblock an	y of the	em, if you a	re sure they	are safe.
Unblo	ock	<b>⊘</b> Delete	<b>⊘</b> Delete All						
	Nam	e Q	Туре 🍸	▲ Detected By	Date/Time	Í	Action 🝸	Location	Q
	nuWI	RE	Autorun File	Autoruns Scanner	1/10/2019 11	:06:5	Disabled	<b>™</b> C:\Prog	ram Files (x86)
	Appli	cation R	Autorun File	Autoruns Scanner	1/11/2019 2:4	1:54	Disabled	C:\Prog	ram Files (x86)
		сом	Would you excluded fi	like to add these f	iles to your a	ntiviru	× s		
				YE	S	N	D		

You will be asked if you want to add the file to the Scan Exclusions list.

- Click 'Yes' to add the item to exclusions. It will be restored to its original location and won't be flagged as dangerous by future scans.
- Click 'No' to ignore the item once. It will be restored to its original location, but will still be flagged as a threat by the next scan.

#### Delete blocked autoruns entries

- Click 'Tasks' > 'General Tasks' > 'Unblock Autoruns'
- · Select the items you want to remove
- Click the 'Delete' button

The item will be removed from your computer.

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### 2.6. Manage Quarantined Items

Click 'Tasks' > 'General Tasks' > 'View Quarantine'

- The quarantine area shows malicious files which CCS has isolated to prevent them from infecting your system.
- All files in quarantine are encrypted so they cannot run or cause harm.
- Items are usually quarantined by the antivirus scanner, but it is also possible to manually quarantine items.
   See 'General Tasks' > 'Scan and Clean Your Computer' if you want to learn about the AV scanner.

#### Open the 'Quarantine' interface

- Click 'Tasks' on the CCS home screen
- Click 'General Tasks' > 'View Quarantine'

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( но	ME 🔅 SETTINGS 🛞 LOGS		
<u></u>	Secure   All systems are activ	and running	
GENER	AL TASKS FIREWALL TASKS C	NTAINMENT TASKS DLP TASKS ADVANCED TASKS	C
	Scan Scan your computer for viruses	nd spyware.	d by virus
C	Update Run the updater to check for pr database updates.	gram and virus	
ON	1000 Quarantine	? —	
+ Ade	O C Delete Restore	O V Delete All Submit	
			ť ^
	d Delete Restore	Delete All Submit	
Add	d Delete Restore	Delete All Submit Location Q Date/Time	15 PM
Ade	d Delete Restore Item Q Malware@#jgft8m0jxmvk	Delete All     Submit       Location     Q       Date/Time       Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:1	15 PM 07 PM
Add	d Delete Restore Item Q Malware@#jgft8m0jxmvk Malware@#vigyaoklh7gw	Delete All     Submit       Location     Q       Date/Time       Image: C:\Suspicious\Malware-Samples-mas     5/29/2019 3:58:1       Image: C:\Suspicious\Malware-Samples-mas     5/29/2019 3:58:1	15 PM 07 PM 02 PM
Add	d Delete Restore Item Q Malware@#jgft8m0jxmvk Malware@#vigyaoklh7gw Malware@#vigyaoklh7gw	Delete All       Submit         Location       Q       Date/Time         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:1         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0	15 PM 07 PM 02 PM 40 PM
	d Delete Restore Item Q Malware@#jgft8m0jxmvk Malware@#vigyaoklh7gw Malware@#vigyaoklh7gw Malware@#1ienpeuxrw2dy	Delete All       Submit         Location       Q       Date/Time         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:1         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Malware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Balware-Samples-mas       5/29/2019 3:58:0         Image: C:\Suspicious\Balware-Samples-mas       5/29/2019 3:58:0	07 PM 02 PM 40 PM 06 PM

- Item The name of the malicious component
- Location The file path of the item
- **Date/Time** When the item was moved to quarantine.

The interface lets you review quarantined files and take the following main actions:

- Permanently delete the file
- Restore the file to its original location
- Submit the file to Comodo Valkyrie for analysis
- Manually add files to quarantine

#### Search and filter options:

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- Click any column header to sort items in alphabetical order of that column.
- Click the search icon in the 'Item' column to search for a file by name.
- Click the search icon in the 'Location' column to search by file-path.
- Click the icon in the 'Date/Time' column to filter results by time period.

омо	ODO Quar	antine			? — 🗆 🤉
+ Add	<b>O</b> Delete	<b>C</b> Restore	<b>⊘</b> Delete All	🗸 Submi	t
	tem	۹	Location		Q 🔻 Date/Time
	Malware@#1ljgilp ackdoor.Win32.F		_	icious\po icious\po	<ul> <li>(No filtering)</li> <li>Within last</li> <li>Except last</li> <li>hour(s) </li> <li>hour(s) </li> </ul>
				i ciaantimin	<ul> <li>Today</li> <li>Current week</li> <li>Current month</li> <li>Within the period of</li> <li>05/02/2019 + 05/02/2019 +</li> </ul>

#### Manually add files to quarantine

Files or folders that you are suspicious of can be manually moved to quarantine:

- Click 'Tasks' on the CCS home screen
- Click 'General Tasks' > 'View Quarantine'
- Click the 'Add' button at the top
- Navigate to the file you want to add to the quarantine and click 'Open'.

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OMO	ODO Quar	antine				?	
+ Add	<b>⊘</b> Delete	C Restore	<b>⊘</b> Delete All	<b>↓</b> Submit			
Y	tem	Q	Location		Q	▼ Date/	Time
	alware@#1ljgilj	p93a2m7	C:\Susp	icious\poison2\	smb-id9dl67p	5/2/201	<b>19 11:08:4</b> 3 A
<u> </u>	ackdoor.Win32.I	Rbot.~gen	C:\Susp	icious\poison1\	.smb-b_8ti77	4/30/20	) <b>19 2:4</b> 3:03 P
	anlintion Win2	<b>2.5.6.149</b> Tasta					
	🖉 Open						×
	Look in				✓		Туре
	Quick access	venom			13-10-2014		Applicatic
	Desktop						
	-						
	Libraries						
	This PC						
	Network	<				-	,
		File name:	venom		~	1200100	Open

The file will be added to 'Quarantine'. You can even send the file for analysis to Comodo Valkyrie, for inclusion in the white list or black list, by clicking the 'Submit' button.

#### Remove a quarantined item

- Click 'Tasks' on the CCS home screen
- Click 'General Tasks' > 'View Quarantine'
- Select the items in the quarantine interface and click the 'Delete' button at the top.
- Click the 'Delete All' button if you want to permanently remove all quarantined items.
- The files will be deleted from your computer

#### Restore a quarantined item

- Click 'Tasks' on the CCS home screen
- Click 'General Tasks' > 'View Quarantine'
- Select the items to be moved back to their original locations and click the 'Restore' button at the top.

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сом	<b>ODO</b> Quarantine			?	-		×
+ Add	⊘ C Delete Rest						
	Item	Q Location	Q	Date/	Time		
<b>V</b> (	Generic.Infector.4	C:\Users Desktop\x86\vt.exe		4/10/2	017 6:2	0:16 AN	1
	Wou	Internet Security Id you like to add these files to your an ided files too?	tivirus	×			
		YES	NO		IJ		
		F	EFRES	н		CLOSE	

You will be asked if you want to add the item to the Scan Exclusions list:

- 'Yes' The file will be restored to its original location. It will not be flagged as dangerous nor quarantined by future antivirus scans.
- 'No' The file will be restored to its original location. If the file contains malware it will be re-quarantined by the next antivirus scan.

#### Submit selected quarantined items to Valkyrie for analysis

Valkyrie is Comodo's file testing and verdicting system. After submitting your files, Valkyrie will analyze them with a range of static and dynamic tests to determine the file's trust rating.

- Click 'Tasks' on the CCS home screen
- Click 'General Tasks' > 'View Quarantine'
- Select the items you want to submit. You can send several files at once.
- Click 'Submit' > 'Submit to Valkyrie' in the top-menu. The files will be immediately sent to Valkyrie for analysis.

Tip: Alternatively, right click an item then choose 'Submit to Valkyrie' from the menu.

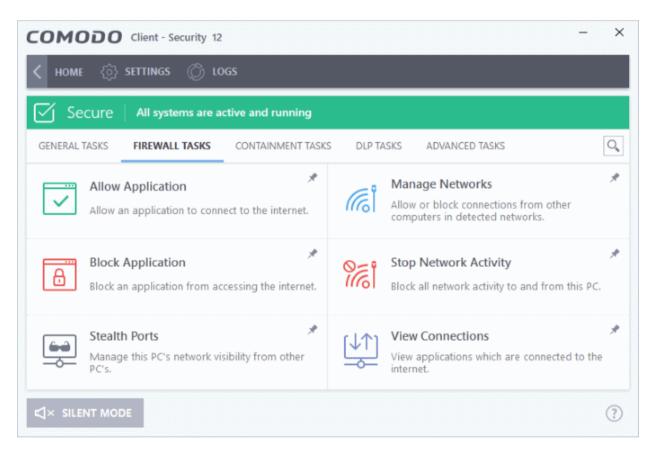
• All submitted files are analyzed at Valkyrie. If they are found to be trustworthy, they will be added to the Comodo safe list (white-listed). Conversely, if they are found to be malicious then they will be added to the database of virus signatures (blacklisted).

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## Comodo Client Security - User Guide

## 3. Firewall Tasks - Introduction

- Click 'Tasks' > 'Firewall Tasks'
- The firewall offers the following main benefits:
  - Monitors all network traffic to protect your computer against inbound and outbound threats
  - · Hides your computer's ports from hackers
  - Blocks malicious software from transmitting your confidential data over the internet.
- The firewall tasks area lets you configure internet access rights per-application, stealth your computer ports, view active connections, and even block all traffic in-and-out of your computer.
  - In addition to this tasks screen, you can also configure advanced firewall settings at 'Settings' > 'Firewall'.



See the following sections for help with each area:

- Configure internet access rights for applications
- Stealth your computer ports
- Manage network connections
- Stop all network activity
- View active Internet connections

You might need to enter a password to access these tasks if so configured in the Endpoint Manager profile. See 'Password Protection' for more details."

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### 3.1. Configure internet access rights for applications

- Click 'Tasks' > 'Firewall Tasks' > 'Allow Application' or 'Block Application'
- The firewall tasks screen lets you quickly allow or block applications from accessing the internet.

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K HOME 🔅 SETTINGS 🖒 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS	ADVANCED TASKS
	age Networks *
Block Application	Network Activity
	Connections applications which are connected to the et.
⊄X SILENT MODE	(?)

#### Allow an application to connect to the internet

- Click 'Tasks' > 'Firewall Tasks'
- Click 'Allow Application'
- Browse to the main executable file of the application
- Click 'Open'.
- This will create an 'Allow Request' rule for the application in 'Settings' > 'Firewall' > 'Application Rules'

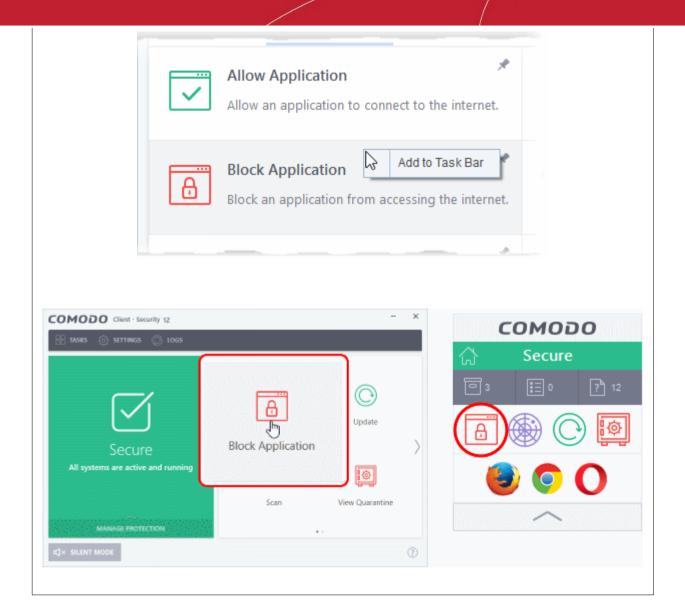
#### Block an application's Internet access rights

- Click 'Tasks' > 'Firewall Tasks'
- Click 'Block Application'
- Browse to the main executable file of the application
- Click 'Open'.
- This will create a 'Block Request' rule for the application in 'Settings' > 'Firewall' > 'Application Rules'

See 'Application Rules' for more info about creating internet access rules.

**Tip**: If you plan to regularly allow/block applications, right-click on the appropriate tile then select 'Add to Task Bar'. You can then quickly access the action on the CCS home screen and the widget:

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### 3.2. Stealth your Computer Ports

- Click 'Tasks' > 'Firewall Tasks' > 'Stealth Ports'
- Port stealthing is a security feature which hides your ports to the outside world, providing no response to port scanners.

**What is a port?** Your computer sends and receives data through an interface called a 'port'. There are over 65,000 numbered ports on every computer - with certain ports being traditionally reserved for certain services. For example, your machine almost definitely connects to the internet using ports 80 and 443. Your email application connects to your mail server through port 25. A 'port scanning' attack consists of sending a message to each of your computer ports, one at a time. This information is used by hackers to find out which ports are open, and which ports are being used by services on your machine. With this knowledge, a hacker can determine which attacks are likely to work against your machine.

- Stealthing a port effectively makes your computer invisible to a port scan. This differs from simply 'closing' a
  port as NO response is given to any connection attempt. A closed port responds with a 'closed' reply, which
  reveals that there is a PC in existence.
- If a hacker or automated scanner cannot 'see' your computer then they will move on to other targets. You can still connect to the internet and transfer information as usual, but remain invisible to outside threats.

Stealth ports on your computer

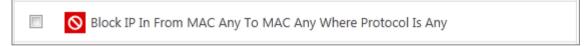
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- Click 'Tasks' > 'Firewall Tasks'
- Click 'Stealth Ports'

	COMODO Stealth Ports ? X					
Secure   All sys	Ports allow your computer to communicate with other computers in a network. By stealthing them, you may configure this computer's visibility to others.					
GENERAL TASKS FIREWA	Block Incoming Connect Block all incoming connecti computers	c <b>tions</b> ions and make this PC invisible to all				
Block Applicati	showing popup alerts	<b>tions</b> ake this PC invisible on a case basis by				
Block an application	on from coessing the internet.	BIOCK all network activity to and				
Stealth Ports	(山小)	View Connections				
Manage this P PC's.	C's network visibility from other	View applications which are contra- internet.				

Block incoming connections - Your computer's ports are invisible to all networks, regardless of whether you trust them or not. The average home user (using a single computer that is not part of a home LAN) will find this option the most convenient and secure. You are not alerted when the incoming connection is blocked, but the rule adds an entry to the firewall event log file. Specifically, this option adds the following rule in the 'Global Rules' interface:

#### Block And Log| IP | In| From Any IP Address| To Any IP Address | Where Protocol is Any



If you would like more information on the meaning and construction of rules, please click here.

 Alert incoming connections - You will see a firewall alert every time there is a request for an incoming connection. The alert asks your permission on whether or not you want the connection to proceed. This can be useful for peer-to-peer and remote desktop applications which need to access your ports in order to connect. Specifically, this option adds the following rules in the 'Global Rules' interface:

Block ICMPv4 In From <Any IP Address> To <Any IP Address> Where Message is <Message>

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S Block ICMPv4 Out From MAC Any To MAC Any Where ICMP Message Is PROTOCOL UNREACHABLE
Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 17.0
S Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 15.0
S Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 13.0
S Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is ECHO REQUEST

If you would like more information on the meaning and construction of rules, please click here.

### 3.3. Manage Network Connections

Click 'Tasks' > 'Firewall Tasks' > 'Manage Networks'

- The manage connections interface lets you quickly view all wired and wireless networks to which your computer is connected.
- The lower half of the panel show each network's name, IP address and gateway.
- You can choose to allow or block a connection from this interface

#### View all network connections

- Click 'Tasks' > 'Firewall Tasks'
- Click 'Manage Networks'

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	Home 🚯 Settings 🛞 Logs
	Secure All systems are active and running
	ABRAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS
	Allow Application Allow an application to connect to the interne
	Block Application Stop Network Activity Stop Network activity to and from this PC.
C	COMODO Manage Networks ? ×
	DESKTOP-FKQF9QT (This Computer)
	m m
	© Work #1 © Work #2
	✓ TRUST NETWORK
	REFRESH OK CANCEL

- Use the handles (< >) to scroll through all available networks or computers
- **Trust Network and Block Network** You can allow or ban a network by clicking the appropriate button under the network in question. You will not receive any inbound or outbound traffic from blocked networks.
- **Refresh** Reloads the list with the latest network connections. Click this button if you have recently made network changes that are not yet visible in the interface.
- To view, create or block Network Zones, click 'Settings' > 'Firewall' > 'Network Zones'

### 3.4. Stop all Network Activities

Click 'Tasks' > 'Firewall Tasks' > 'Manage Networks'

- The 'Stop Network Activity' feature terminates all inbound/outbound communication between your computer and outside networks (including the internet).
- · Connections will remain closed until you re-enable them by clicking 'Restore Network Activity'.
- This lets you quickly take your computer offline without having to delve into Windows network settings, and without unplugging cables.

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Secure   All syst	tems are active and running		
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Allow Applicati	on fon to connect to the internet.	Allow or block connections from other computers in detected networks.	×
Block Applicati		Block all not work activity	
Stealth Ports Manage this PC's PC's.	network visibility from other	View Connections View applications which are connected to internet.	📌
Ĵ× SILENT MODE			(?

#### Manage network activities from your computer:

- Click 'Tasks' > 'Firewall Tasks'
- · Click 'Stop Network Activity' to disconnect your computer from all networks
- · Click 'Restore Network Activity' to re-enable connectivity



- Restoring activity just re-enables your existing firewall rules. Therefore, any networks that you have previously blocked in 'Manage Network Connections' or 'Network Zones' will remain blocked
- You can assign networks to network zones in the 'Network Zones' area
- · You can configure rules per network zone in the 'Global Rules' area
- You can view all network connections and enable/disable connectivity on a per-network basis in the 'Manage Network Connections' area

#### 3.5. View Active Internet Connections

Click 'Tasks' > 'Firewall Tasks' > 'View Connections'

- View connections shows which applications and services currently have an active internet connection.
- You can view the individual connections that each application is responsible for, the direction of the traffic, the source IP/port, and the destination IP/port.

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- You can also see the total amount of traffic that has passed in and out of your system over each connection. The list is updated in real time whenever an application opens or drops a connection.
- 'View Connections' is extremely useful when testing firewall configurations or troubleshooting firewall policies and rules. You can also use it to terminate unwanted connections.

#### View active internet connections on your computer

- Click 'Tasks' > 'Firewall Tasks'
- Click 'View Connections'

**Tip**: You can also get to this screen by clicking the number below 'Inbound' or 'Outbound' in the home screen (advanced view).

Protocol	Source	Destination	Bytes In	Bytes Out
💼 🗏 smartscreen	ı.exe [3752]			
	10.108.51.194:57606	23.101.182.153:443	7.5 KB {5.7 K	2.6 KB {2.0
😡 🗏 MyWeather	.exe [7160]			
- TCP OUT	10.108.51.194:57616	23.203.134.90:443	436.0 KB {68	9.8 KB {14
- TCP OUT	10.108.51.194:57623	185.53.178.8:80	0 B	198 B
	10.108.51.194:57636	185.53.178.8:80	0 B	198 B {14
🍯 🗏 Evernote.ex	e [1984]			
- TCP OUT	10.108.51.194:57617	35.186.213.138:443	66 B	66 B
- TCP OUT	10.108.51.194:57619	35.186.213.138:443	66 B	66 B

- **Protocol** The application that is making the connection, the protocol it is using, and the direction of the traffic. Each application may have more than one connection at any time. Click + to expand the list of connections.
- **Source (IP : Port)** The IP address and port number of the origin of the traffic. If the application is waiting for communication and the port is open, it is described as 'Listening'.
- **Destination (IP : Port)** The IP address and port number of the target. This is blank if the 'Source' column is 'Listening'.
- Bytes In The total bytes of incoming data since the session started.
- Bytes Out The total bytes of outgoing data since the session started.

#### **Context Sensitive Menu**

• Right-click on an item to open the context sensitive menu:

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	Source		Destination
ITSMService.	exe [1664]		
- TCP OUT	10.0.2.15:		<b>69.4.89.243:44</b> 3
- TCP OUT	10.0.2.	Show Full Path Terminate Connection	5 <b>.157.49.4:4</b> 43
System [4]		Jump to Folder	

- 'Show Full Path' view the location of the application
- 'Terminate Connection' close the application's connection
- · 'Jump to Folder' Open the folder containing the application executable

#### Identify and kill unsafe network connections

KillSwitch is an advanced system monitoring tool that allows users to quickly identify, monitor and terminate unsafe processes and network connections that are running on their computer. Apart from offering unparalleled insight and control over computer processes and connections, KillSwitch provides you with yet another powerful layer of protection for Windows computers.

Comodo KillSwitch can show *ALL* running processes in granular detail - exposing even those that were invisible or very deeply hidden. You can simultaneously shut down every unsafe process with a single click and can even trace the process back to the parent malware.

Click the 'More' button in the 'View Connections' to directly access Comodo KillSwitch

🅘 🖂 firefox.exe [7	768]			
- TCP OUT	10.0.2.15:49304	54.88.32.157:80	60 B	66 B
	10.0.2.15:49305	178.18.231.91:80	60 B	66 B
			MORE	CLOSE

If Comodo KillSwitch is already installed in your computer, clicking 'More' will open the application. If not, CCS will download and install Comodo Killswitch. Once installed, clicking this button in future will open the Killswitch interface.

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COMODO Client - Security 12		– ×
Install Required Packages The feature requires installation of ac	dditional packages.	
Package Name	License Agreement	Size
COMODO KillSwitch	View License Agreement	8 MB
By pressing "Agree and Install", you agree with us	er license agreements for all the pa	ckages listed above.
		AGREE AND INSTALL

- Click 'View License Agreement' to read the license agreement
- Click 'Agree and Install' to download and install the application.

COMODO Client - Security 12	—	×
Install Required Packages The feature requires installation of additional packages.		
Installing COMODO KillSwitch	99 %	
	CANCEL	

KillSwitch will open when installation finishes:

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Protocol	Local Address	Local Port Remote Address	Remote Port State	Owner		- <u>Av</u>
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🖃 💷 System(4)						
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ITSMService.exe(1664)					Physic	al Memory
- тср	jbvm2	20777 jbvm2	Listen		-482.4	6 MB
- тср	localhost.cmdm	20777 localhost.cmdm.comodo.net	49173 Establis			
- тср	jbvm2	49162 243.89.4.69.in-addr.arpa	443 Establis			
- тср	jbvm2	49291 ec2-35-157-49-4.eu-central	443 Establis			
– тср	jbvm2	21185 jbvm2	Listen			
— TCP6	jbvm2	21185 jbvm2	Listen			
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🖃 💷 wininit.exe(480)					To 68	3 B. Out 346 B
- TCP	jbvm2	49152 jbvm2	Listen			
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🖃 💷 svchost.exe(984)					- I	
<					•	
Network Utilization						

# 4. Containment Tasks - Introduction

Click 'Tasks' > 'Containment Tasks'

- The container is a secure, virtual environment in which you can run unknown, untrusted, and suspicious applications.
- Applications in the container are isolated from the rest of your computer. They are denied access to other
  processes, write to a virtual file system and registry, and cannot access your personal data.
- This makes it an ideal environment for surfing the internet, because nothing you download can spread to your host system.
- You can run applications in the container on an ad-hoc basis, and you can also create desktop shortcuts to always launch a program in the container.

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Ê		<b>he Container</b> ontainer data by era	🖈	$\bigoplus$	Oper	ch Activity COMODO KillSwitch to monitor advan ess and system activity.	, ced
		rtual Desktop a secure virtual desl	📌		View	tainment Statistics Analyzer analysis of Containment events and ection statistics of the component.	×

Note: Containment is not supported on Windows XP or Windows Server 2003

Containment tasks has the following areas:

- Run Virtual Run individual applications in the container.
- Open Shared Space Shared space is a folder which you can access from both your real desktop and the virtual desktop. When in the virtual desktop, save your files in shared space if you want to open them on your host computer.
  - Background. Applications in the container write to a virtual file system and not your local drive. This prevents them from making potentially malicious changes to your files and folders.

The one exception to this is a folder called 'Shared Space'. This folder can be accessed by both your host operating system and contained programs. Use the folder to share files between your computer and the container.

The folder is located at 'C:\Documents and Settings\All Users\Application Data\Shared Space'.

- **Reset Containment** Clears all data written by programs inside the container.
- Watch Activity Open Comodo KillSwitch to identify unsafe processes and manage system activity.
- Run Virtual Desktop Start the virtual desktop environment.
- Containment Statistics Analyzer Detailed information about the processes running on your computer. Processes are split into contained and non-contained processes.

You might need to enter a password to access these tasks if so configured in the Endpoint Manager profile. See 'Password Protection' for more details."

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### 4.1. Run an Application in the Container

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual'
- Choose the program you want to run
- Click 'Open'

This method above will run the application in the container one-time only. On subsequent executions it will not run in the container. You need to create an **auto-containment rule** if you want it to always run in the container.

You can also create desktop shortcuts to always launch an application in the container:



#### Run an application in the Container

- Click 'Tasks'> 'Containment Tasks'
- Click 'Run Virtual':

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shortcuts for them on the desktop.	Open Shared Sys Open the storage and real application
You can run applications inside	e the container isolated from the rest of the m making permanent changes to the system.
Choose and Run Select an application Create a virtual desktop shor	on and run it inside the container.

- Click 'Choose and Run', browse to your application then click 'Open'.
- The contained application will have a green border around it. Enable 'Create a virtual desktop shortcut' if you plan to run the application in the container in future.

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You can also run an applications in the container from the right-click menu:

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This PC Network	Send to > Cut Copy Create shortcut Delete Rename Properties		

Choose 'Run in Comodo container' from the context sensitive menu

#### Run browsers in the container

The CCS widget contains shortcuts to run your browsers in the container:



• The green border indicates that the browser is in the container:

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**Tip**: Running a browser in the container deletes all traces of your activities. This includes your browsing history, cookies, and offline data stored by the websites you visit. Virtualization protects your computer from anything malicious that is downloaded. See **The Virtual Desktop** for more details.

**Note**. You may see an error if an app on the host tries to update itself at the same time as that app is updating itself in the container. This is a classic Windows sharing violation which is shown when an app attempts to write to a file that is already in use. Please shut down the contained version of the app then run the update on the locally hosted version. The contained version will function correctly once the update to the local version is complete.

### 4.2. Reset the Container

- Click 'Tasks' > 'Containment Tasks' > 'Reset the Container'
- Programs in the container write all data and system changes to a virtual file system. This means the program cannot harm your computer or sensitive data.
- Files saved in the container could contain malware downloaded from websites, or private data in your browsing history.
- Periodically resetting the container will clear all this data and help protect your privacy and security. If data
  has accumulated over a long period of time, then a reset will also help the container operate more smoothly.
- The 'Reset the Container' option lets you delete all items saved in the container.

#### **Clear the container**

- Click 'Tasks' > 'Containment Tasks'
- Click 'Reset the Container'

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Click 'Erase Changes':

•

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The contents in the container will be deleted immediately.

COMODO Reset the Container	×
The container has been successfully reset.	

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• Click 'Continue' to close the dialog.

### 4.3. Identify and Kill Unsafe Running Processes

• Click 'Tasks' > 'Containment Tasks' > 'Watch Activity'

KillSwitch is an advanced system monitor that lets you identify and terminate any unsafe processes on your computer. Apart from offering unparalleled insight and control over computer processes, KillSwitch provides another powerful layer of protection for Windows computers.

KillSwitch can even show processes that were invisible or very deeply hidden. You can identify all unsafe processes with a single click then quickly shut them down. You can also trace back to the software that generated the process.

#### **Open KillSwitch**

- Click 'Tasks' > 'Containment Tasks'
- Click the 'Watch Activity' tile

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Run Virtual Run applications in the container and create shortcuts for them on the desktop.	Copen Shared Space Open the storage space shared between virtual and real applications.
Reset the Container Clean container data by erasing all its content.	Watch Activity Open COMODO KillSwitch to monitor advanced process and system activity.
Run Virtual Desktop Create a secure virtual desktop and start using it.	Containment Statistics Analyzer           View analysis of Containment events and protection statistics of the component.
	?

• If Comodo KillSwitch is already installed in your computer, clicking 'Watch Activity' will open the application. If not, CCS will download and install KillSwitch.

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COMODO Client - Security 12		– ×
Install Required Packages The feature requires installation of ac	dditional packages.	
Package Name	License Agreement	Size
COMODO KillSwitch	View License Agreement	8 MB
By pressing "Agree and Install", you agree with use	er license agreements for all the pa	ckages listed above.
		AGREE AND INSTALL

- Click 'View License Agreement' to read the license agreement
- Click 'Agree and Install' to download and install the application.

COMODO Client - Security 12	– ×
Install Required Packages The feature requires installation of additional packages.	
Installing COMODO KillSwitch	99 %
	CANCEL

• KillSwitch will open when the installation is over:

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KillSwitch Options View Tools Users	Help			_		
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💷 💽 wininit.exe	508 Trusted	None	Disabled		4,280 KB NT AUTHORITY\SY.	
- services.exe	592 Trusted	None	Disabled	3.12	8,324 KB NT AUTHOR/TY\SY.	
svchost.exe	228 Trusted	None	Disabled		68,268 KB NT AUTHOR/TY\SY.	
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<ul> <li>SystemSettings.exe</li> </ul>	5380 Trusted	None	Disabled		38,952 KB DESKTOP-HI950BN\	Network
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Services (558)					$\mathbf{S}$	

 See the KillSwitch guide for help to use the product - http://help.comodo.com/topic-119-1-328-3529-The-Main-Interface.html.

### 4.4. Open Shared Space

- Click 'Tasks' > 'Containment Tasks' > 'Open Shared Space'
- Applications in the container are not allowed to write to your local drive for security reasons. Instead, they write all data, and save all files, to a special folder called 'Shared Space'.
- Files in shared space can also be accessed by non-contained applications (those running as normal on your computer).
- If you want to access files in the container from your local system, then you should download them to shared space.
- The default location of shared space is 'C:/Program Data/Shared Space'

#### Open shared space

• Click 'Tasks' > 'Containment Tasks' > 'Open Shared Space':

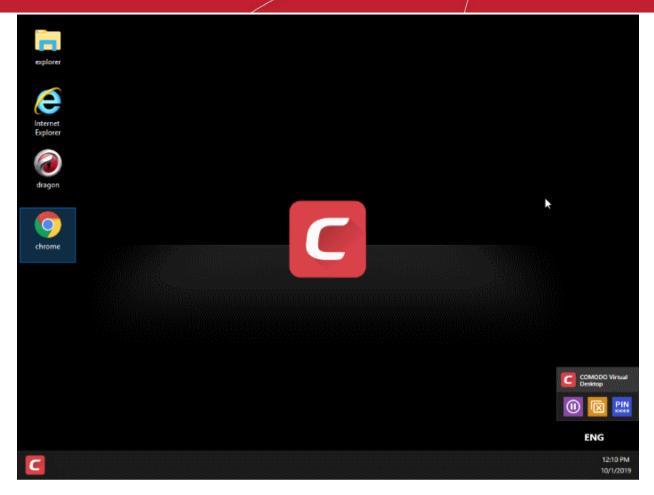
COMODO Creating Trust Online\*

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Run Virtual Run applications in the container and create shortcuts for them on the desktop.	Open Shared Space Open the storage space shared between virtual and real applications.
Reset the Container Clean container data by erasing all its content.	Watch Activity Open COMODO KillSwitch to monitor advanced process and system activity.
Run Virtual Desktop Create a secure virtual desktop and start using it.	Containment Statistics Analyzer           View analysis of Containment events and protection statistics of the component.
¢¶× SILENT MODE	(?)

### 4.5. The Virtual Desktop

- Go to 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'
- The virtual desktop is a sandbox environment in which you can run programs and browse the internet without fear those activities will damage your computer.
- Applications in the virtual desktop are isolated from the rest of your computer, write to a virtual file system, and cannot access your personal data.
- This makes it ideal for risk-free internet surfing and for testing out beta/unstable software.

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Virtual Desktop at a glance:

- The virtual desktop can run any program that you normally run in Windows. It is ideal for running untested, unknown and beta software. You can also use it to visit websites that you are not sure about.
- Any changes made to files and settings in the virtual desktop will not affect the originals on your host system. Similarly, any changes made by malicious programs or unstable beta software will not damage your real computer.
- Use the 'Shared Space' folder to save any files you want to access from Windows. This folder is the only place that the virtual desktop can write to on the host file system.
- You can also configure virtual desktop to access removable storage devices like USB sticks and external hard disk drives to store data from it.
- The virtual keyboard lets you securely enter confidential passwords without fear of key-logging software.
- The virtual desktop is also ideal for public computers such as those in a library or classroom. Any actions taken by users cannot damage the host computer. The virtual desktop can be reset and all changes cleared at the end of every session.
- The virtual desktop can be password-protected and configured to start automatically at user logon.
- You can create shortcuts on the host desktop to launch applications in the virtual environment.
- You can white-label the virtual desktop with your own company logos in the Endpoint Manager console.
  - See https://help.comodo.com/topic-399-1-786-10572-Communication-Client-and-Comodo-Client---Security-Application-UI-Settings.html for more on this

See the following sections for more help:

- Start the Virtual Desktop
- The Main Interface
- Run Browsers inside Virtual Desktop
- Open Files and Run Applications inside Virtual Desktop

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- Pause and Resume the Virtual Desktop
- Close the Virtual Desktop

#### 4.5.1. Start the Virtual Desktop

- Click 'Tasks' on the home screen
- Click 'Containment Tasks' > 'Run Virtual Desktop'

You can start the virtual desktop from the home-screen shortcut, from the widget, or from the 'Containment Tasks' screen. You can also configure the virtual desktop to start automatically after you login to Windows.

Note. If CCS is in Virtual Desktop mode, you can start the application by simply clicking the desktop shortcut.

See the following sections for more help:

- · Open the virtual desktop from CSS or the widget
- Launch the virtual desktop at user logon
- Start the virtual desktop from the containment tasks screen

#### Start the virtual desktop from CCS or the widget

• Click the virtual desktop icon on the CCS home screen, or on the CCS widget:

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		3	

Note: The home screen and widget shortcuts are only available if you have added the 'Virtual Desktop' shortcut:

- Click 'Tasks' on the home screen
- Click 'Containment Tasks'
- Right-click on the virtual desktop tile
- Select 'Add to Task Bar'

See 'Add tasks to the home screen' if you need more help with this.

The virtual desktop opens at the session selection screen.

#### Launch the virtual desktop at user logon

- You can configure the virtual desktop to start automatically whenever certain users login to Windows.
- This means the virtual desktop becomes the default operating environment for those users.

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#### Add users

- Click 'Settings' on the home screen
- Click 'Containment ' > 'Virtual Desktop'
- Select the 'Users' tab
- Click 'Add'

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	Alice		
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	Select User or Group	×	
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	From this location:		
	DESKTOP-BGTT5H7 <u>Enter the object name to select (examples)</u> :	Locations	
	Enter the object hame to select ( <u>examples</u> ):	Check Names	
	Advanced	OK Cancel	

- Select the users or groups to whom you want the rule to apply.
  - Type the names of users or groups in the format <domain name>\<user/group name> or <user/group name>@<domain name>.
  - Alternatively, click 'Advanced' then 'Find Now' to locate specific users/ groups.
  - Click 'OK' to confirm.

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The user / user group will be added to the list.

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it Settings	La termination					
tainment	APPLICATIONS USERS					
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	Alice					
	□ Bob					
		OK CANCEL				

- Repeat the process to add more users.
- Click 'OK' to save your settings
- Click 'OK' in the 'Advanced Settings' dialog for your changes to take effect
  - See 'Virtual Desktop Settings' if you need more help with this

The virtual desktop opens at the session selection screen when the selected users log-in.

#### Start the virtual desktop from the containment tasks screen

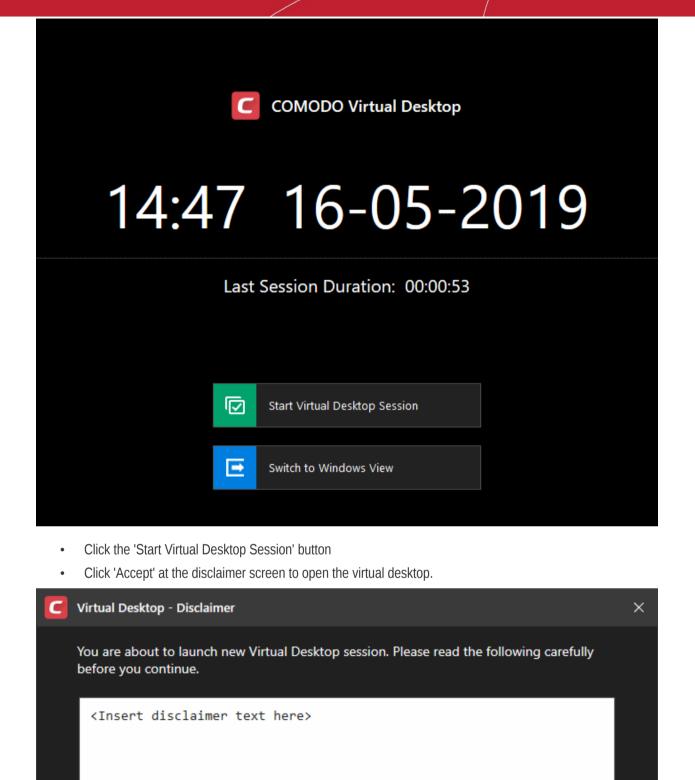
• Click 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'

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COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS
Run Virtual Run applications in the container and create shortcuts for them on the desktop.	Copen Shared Space Open the storage space shared between virtual and real applications.
Reset the Container Clean container data by erasing all its content.	Watch Activity Open COMODO KillSwitch to monitor advanced process and system activity.
Run Virtual Desktop Create a secure virtual desktop and start using it.	Containment Statistics Analyzer           View analysis of Containment events and protection statistics of the component.
	3

The virtual desktop opens at the session selection screen.

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**Note**: This screen is only relevant for customers who white-label the interface. It can be safely ignored by most customers and end-users.

Decline

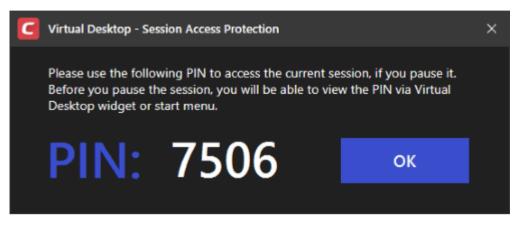
Accept

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If you do want to white-label the interface, you can configure the disclaimer message at 'Settings' > 'Containment' > 'Virtual Desktop'. You can also disable the disclaimer entirely from there.

See 'Show disclaimer upon Virtual Desktop startup' to view help with this. Details on how to white-label CCS are in a wiki article here.

• You will see a four digit access code If session protection is enabled:

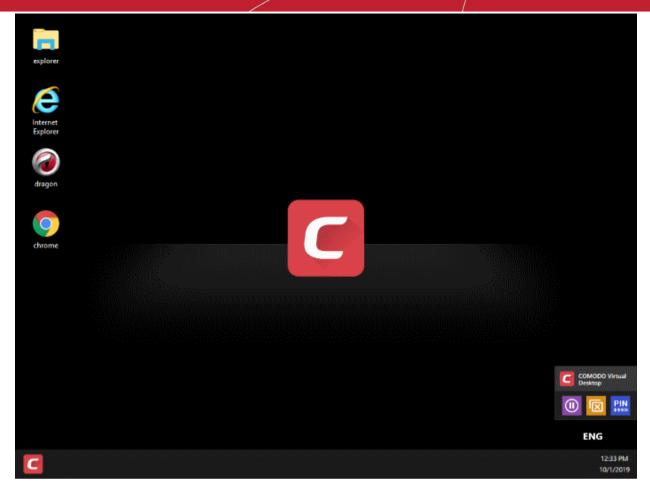


- This feature lets you suspend a virtual desktop session and resume it later without losing any data. The PIN is required to unlock the suspended session.
- · Please make a note of the PIN number. See Pause and Resume the Virtual Desktop for more details
- Tip: You can view the PIN at any time by clicking the 'Show PIN' icon
   in the virtual desktop start
   menu

#### 4.5.2. The Main Interface

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'
- Click the 'Start Virtual Desktop Session' button
- The start menu has application shortcuts, and also lets you pause and close the virtual desktop.
  - You can add your own application shortcuts and start menu items at 'Settings' > 'Containment' > 'Virtual Desktop'.
- The tool box at bottom-right also has controls to pause and close the virtual desktop.

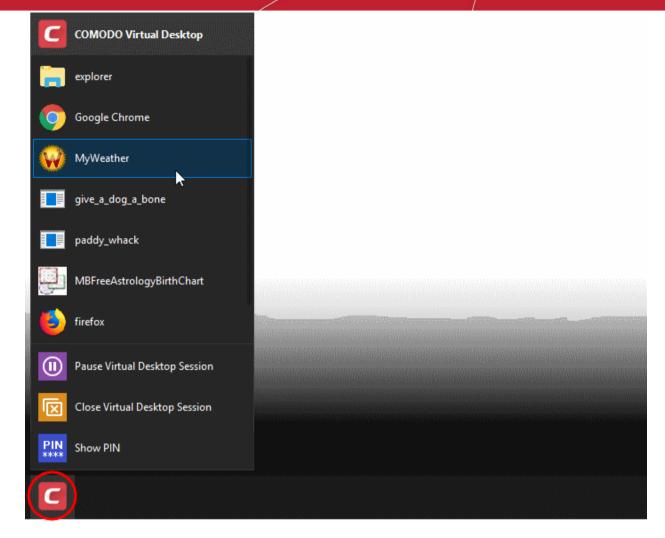
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#### The 'Start' menu

• Click the red 'C' icon to open the start menu:

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The menu has the following options:

- Browsers and other applications The start menu contains shortcuts for Windows Explorer and the default browser on the endpoint. You can also add shortcuts for other browsers and applications at 'Settings' > 'Containment' > 'Virtual Desktop'. See Add applications to virtual desktop in Virtual Desktop Settings.
  - Click an item to open it inside the virtual desktop.
- Pause Virtual Desktop Session Temporarily close the virtual desktop. If PIN protection is enabled, you need the PIN to resume a paused session. See Pause and Resume the Virtual Desktop.
- Close the Virtual Desktop Session Exit the virtual desktop and return to Windows. If your virtual desktop is password protected, you have to enter the password to exit. See Close the Virtual Desktop.
- Show PIN Displayed only if PIN protection is enabled for the virtual desktop. Shows the code
  generated for the current session. This is required to resume a paused session. See Pause and
  Resume the Virtual Desktop for more details.

#### **Tools and Taskbar**

• **Keyboard language** - Click the language button at bottom-right and select the language of your keyboard.

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- Note 1 This list only shows languages that are already enabled in Windows.
- Note 2 You can use Windows 'On-Screen Keyboard' (OSK) as virtual keyboard in virtual desktop.
  - Enable OSK Click the Windows 'Start' button > 'Settings' > 'Ease of Access' > 'Keyboard' > enable 'Use On-Screen Keyboard'.
  - The settings above are for Windows 10. The procedure may vary slightly for other Windows versions.
- Tools Box The tools box at the bottom-right contains controls for pausing and closing the virtual desktop.



- Pauses the virtual desktop session. If PIN protection is enabled, you need the PIN to resume a paused session. See **Pause and Resume the Virtual Desktop** for more details.

- Closes the session.
- Displayed only if PIN protection is enabled for virtual desktop. Shows the PIN number generated for the current session. This is required for you to resume a paused session. See **Pause and Resume the Virtual Desktop** for more details.

#### 4.5.3. Run Browsers inside the Virtual Desktop

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'
- Click the 'Start Virtual Desktop Session' button
- The virtual desktop provides an extremely secure environment for internet related activities because it isolates your browser from the rest of your computer.
- Just by visiting them, malicious websites can install malware, rootkits and spyware on your computer.
- Surfing the internet from inside the virtual desktop removes this threat by preventing websites from
  installing applications on your real computer.
- Furthermore, the virtual keyboard lets you securely enter your user-names and passwords without fear of key-loggers recording your keystrokes.

#### Add browser shortcuts inside the virtual desktop

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- The virtual desktop start menu contains a shortcut to your default browser.
  - You can add shortcuts for other browsers as follows:
    - Click 'Settings' > 'Containment' > 'Virtual Desktop'
    - Click the 'Add' button in the applications section:

COMODO Advance	i Settings ? - $\Box$ ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Containment Settings</li> <li>Auto-Containment</li> <li>Protected Objects</li> </ul>	Virtual Desktop  Request password when exiting Virtual Desktop <u>Create/Change password</u> Show disclaimer upon Virtual Desktop startup <u>Edit Disclaimer</u> Protect paused Virtual Desktop session with PIN Duration of paused Virtual Desktop session before its automatic for min(s) APPLICATIONS USERS
Virtual Desktop <ul> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Applications quickly accessible via Virtual Desktop shortcuts or start menu:
	OK CANCEL

- Add a browser as follows:
  - Click 'Add' > 'Applications' > locate the executable file of the browser > click 'OK'. OR
- Start the browser on the host computer
- Click 'Add' > 'Running Processes' > locate the browser process > click 'OK'.
- Use the 'Desktop' and 'Start Menu' switches to enable/disable each type of shortcut.
- Click 'OK' to save your settings
- · Click 'OK' in the 'Advanced Settings' dialog for your changes to take effect
- See Add applications to virtual desktop in Virtual Desktop Settings if you need more help on this.

The shortcuts are now available inside the virtual desktop.

#### Run browsers inside virtual desktop

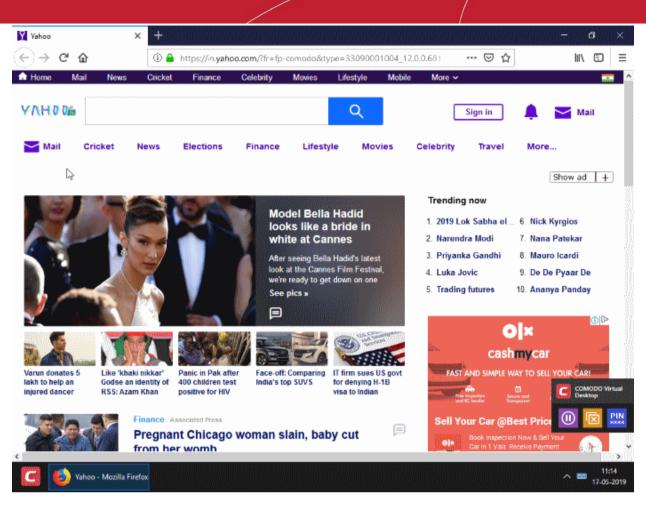
Use the desktop shortcuts or start menu items of the browser that you want to run

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COMODO Virtual Desktop	
explorer	
Google Chrome	
MBFreeAstrologyBirthChart	
firefox	
Pause Virtual Desktop Session	
Close Virtual Desktop Session	
PIN ***** Show PIN	

The selected browser will open at its home page.

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• Your browsing history and other internet activity are not stored on your computer when you close the session.

#### 4.5.4. Open Files and Run Applications inside the Virtual Desktop

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual Desktop'
- Click the 'Start Virtual Desktop Session' button

Use any of the following methods to run a local program or file in the virtual desktop:

- Open applications/files from virtual desktop shortcuts
- Navigate to the application/file

#### Desktop shortcuts and start menu items

- The virtual desktop start menu contains shortcuts to Windows Explorer and your default web browser.
- · You can create other shortcuts in the virtual desktop to open your favorite applications
  - Click 'Settings' > 'Containment' > 'Virtual Desktop'
  - Click the 'Add' button in the applications section:

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Containment Settings</li> <li>Auto-Containment</li> <li>Protected Objects</li> <li>Virtual Desktop</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	COMODO Advanced	Settings	?	_		×
V Data Loss Prevention     Add Remove Reset to Default	<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Containment Settings</li> <li>Auto-Containment</li> <li>Protected Objects</li> </ul>	Virtual Desktop  Request password when exiting Virtual Desktop <u>Create/C</u> Show disclaimer upon Virtual Desktop startup <u>Edit Discla</u> Protect paused Virtual Desktop session with PIN Duration of paused Virtual Desktop session before its auto termination  APPLICATIONS USERS	imer omatic	60	* mir	n(s)
OK CANCEL	<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>	Add     Remove     Reset to Default       Applications     Q     Deskto       Running Processes     C:\Windows\explorer.exe     Image: C:\Windows\explorer.exe       C:\Program Files\Internet Explorer\iexplore.exe     Image: C:\Program Files\Internet Explorer\iexplore.exe	op		D	

- Add an application as follows:
  - Click 'Add' > 'Applications' > navigate to the file OR
  - Start the application on the host computer
  - Click 'Add' > 'Running Processes'
  - Select the application's process and click 'OK'
- Use the 'Desktop' and 'Start Menu' switches to enable/disable each type of shortcut.
- Click 'OK' to save your settings
- Click OK in the 'Advanced Settings' dialog for your changes to take effect
- See Add applications to virtual desktop in Virtual Desktop Settings if you need more help on this.

The shortcuts are now available inside the virtual desktop.

- Use the desktop shortcuts or the start menu items to open the application / file.
- Changes made in the virtual desktop are not be saved to the host system.

#### Navigate to Application / File

• Click the 'C' button at bottom-left, then 'explorer'

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COMODO Virtual Desktop	
explorer	
Google Chrome	
MBFreeAstrologyBirthChart	
🤨 firefox	
swriter	
give_a_dog_a_bone	
Pause Virtual Desktop Session	
Close Virtual Desktop Session	
PIN ***** Show PIN	

Navigate to the application / file and open it. The file will open in the virtual desktop.

.

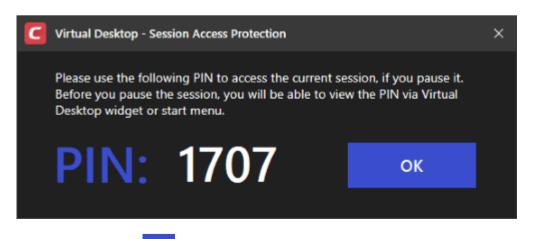
Creating Trust Online\*

File Home Share	Application Tools MB Free Astrolo	gy Birth Chart	-	- □ ×
Din to Ourick Conv. Dacto	Cut Copy path Paste shortcut Move to ▼ Copy to ▼ Copy to ▼ Copy to ▼ Copy to ▼ Copy anize	New Folder New	Edit	Select all Select none Invert selection Select
🔶 -> -> 🛧 📙 « Pri	ogram Files (x86) > MB Free Astrology Birth Chart	~ 0	Search MB Free A	Astrology Birt 🔎
📙 old man files 🛛 ^	Name	Date modified	Туре	Size
Share	🔛 birthchart	16-07-2007 07:19	lcon	3 KB
Suspicious	Bmp2Jpeg.dll	16-07-2000 16:20	Application extens	182 KB
System32	INSTALL	12-04-2019 14:05	Text Document	4 KB
🗛 OneDrive	🔛 MBFreeAstrologyBirthChart	17-03-2010 16:12	Application	3,016 KB
<ul> <li>This PC</li> <li>3D Objects</li> <li>Desktop</li> <li>Documents</li> <li>Downloads</li> <li>Music</li> <li>Pictures</li> <li>Videos</li> </ul>	<table-of-contents></table-of-contents>	17-03-2010 15:23	Application	500 KB
Local Disk (C:)     Jitems elected	2.04 MP			
5 items 1 item selected	2.94 IVIB			

• The changes made will not be saved to your real Windows system.

#### 4.5.5. Pause and Resume the Virtual Desktop

- You can pause a virtual desktop session and resume it at a later time without data loss.
- If pause PIN protection is enabled, you will need to enter a (randomly generated) 4-digit number to resume the virtual desktop.
  - Other users of the computer cannot resume the paused session without knowing the PIN.
  - The PIN is auto-generated for every session and is shown at start up:



- Click 'Show PIN'
   \*\*\*\*\* in the start menu / tools box to view the number at any time.
- See Secure virtual desktop sessions with a PIN in Virtual Desktop Settings for more details on configuring PIN protection for virtual desktop

#### Pause a virtual desktop session

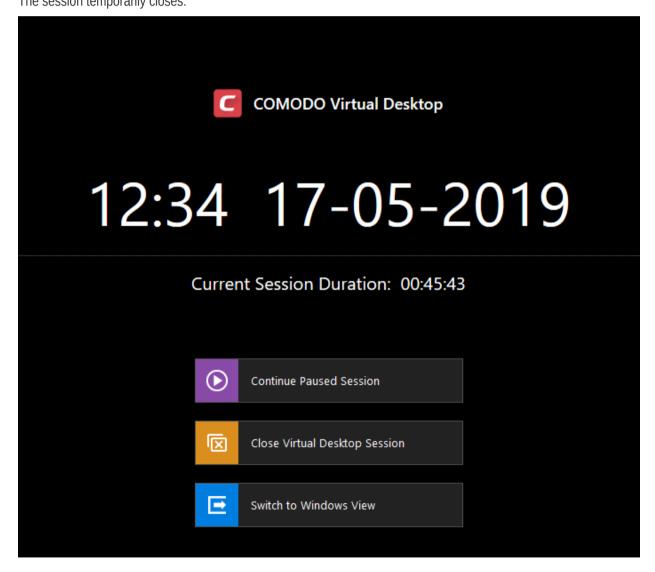
COMODO Creating Trust Online\*

Click the 'Pause' button in the tools box at the bottom-right

•



• Alternatively, click the 'C' button at bottom-left, then 'Pause Virtual Desktop Session' The session temporarily closes:



- Click 'Switch to Windows View' if you want to open your real Windows system.
- If password protection is enabled, you will be asked to enter the exit password for the virtual desktop.

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COMODO Enter password				
Password:				
		ОК	CANCEL	

Enter the password and click 'OK'

The virtual desktop tool box is shown at the bottom-right corner of the screen:

	C	COMODO V Desktop	firtual
		J ×	<b>PIN</b> ****
(고 [민 4))	ENG	12:40 17-05-2019	8

The box contains the following controls:

•

- Returns to the paused virtual desktop session



- Closes the paused desktop session. See Close the Virtual Desktop for more details.
- PIN \*\*\*\*\*

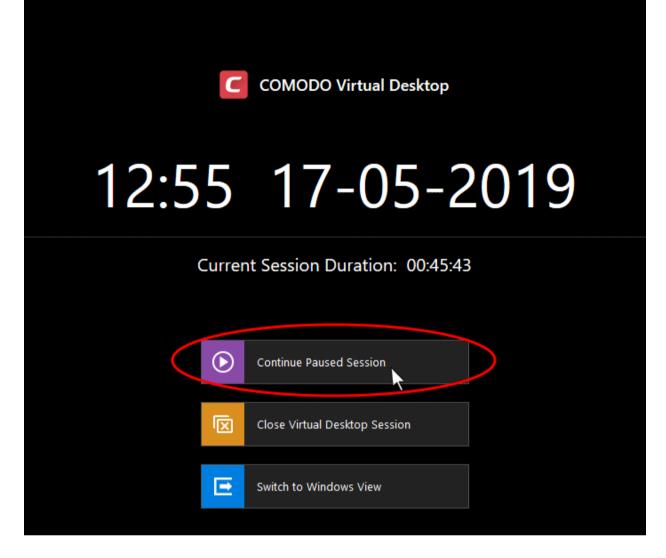
.

- Only shown if PIN protection is enabled. Click to view the PIN for the current session.

#### Resume a paused virtual desktop session

Click the return icon 🔁 the to re-open the virtual desktop:

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- Click 'Continue Paused Session'
- If PIN protection is enabled, you will be asked to enter the PIN:

C Virtual Desktop - Session Access Protection					
Enter PIN for continue paused session					
	~ ~ ~ ~				
PIN:	0000	Continue			
	<b>~ ~ ~ ~</b>				

- Enter the PIN you noted down during the start of the session and click 'Continue'
- If PIN protection is not enabled, you will be directly taken to your virtual desktop.

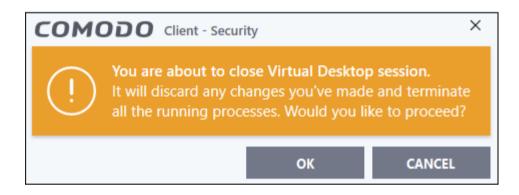
#### 4.5.6. Close the Virtual Desktop

Click the 'Close' button in the tools box at bottom-right:

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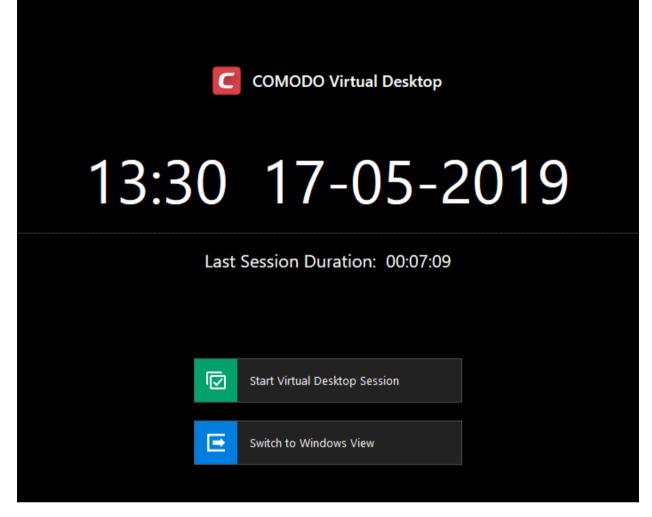


• Alternatively, click the 'C' button at bottom-left then select 'Close Virtual Desktop Session'.



- Click 'OK' to confirm
- You will return to the virtual desktop start screen:

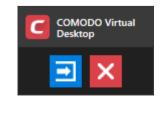
reating Trust Onlin

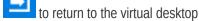


- Click 'Start Virtual Desktop Session' to open a new session
- Click 'Switch to Windows View' to return to the host desktop
- You will need to enter an exit password if password protection has been enabled:

COMODO Enter password				
Password:				
		ОК	CANCEL	

- Enter the password and click 'OK' •
- The virtual desktop tools box is displayed at the bottom-right corner of your Windows screen.





to return to the virtual desktop and start a new session

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to completely close the virtual desktop

#### Terminate a paused virtual desktop session

When a virtual desktop session is paused, it shows the tools box at the bottom-right of your Windows screen.



- Click to return to the virtual desktop
- Click for completely close the virtual desktop
- Enter password if configured in 'Advanced Settings' > 'Containment' > 'Virtual Desktop' > 'Request
  password when exiting Virtual Desktop'
- Click 'OK'.

### 4.6. Containment Statistics Analyzer

- Click 'Tasks' > 'Containment Tasks' > 'Containment Statistics Analyzer'
- The containment statistics area lets you view the activities of processes on your computer and those in the container.

#### **Open Containment Statistics Analyzer**

- Click 'Tasks' > 'Containment Tasks'
- Click the 'Containment Statistics Analyzer' tile

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COMODO Client - Security 12 – X
K HOME 🔅 SETTINGS 🖒 LOGS
Secure All systems are active and running
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS
Run Virtual Run applications in the container and create shortcuts for them on the desktop.
Reset the Container Clean container data by erasing all its content.  Watch Activity Open COMODO KillSwitch to monitor advanced process and system activity.
Run Virtual Desktop       Containment Statistics Analyzer         Create a secure virtual desktop and start us       View anglysis of Containment events and protect statistics of the component.

• CCS will install the analyzer if it is not yet on your system:

COMODO Client - Security 12 – X					
Install Required Packages The feature requires installation of additional packages.					
Package Name	License Agreement	Size			
Containment Stats Analyzer	View License Agreement	1 MB			
By pressing "Agree and Install", you agree with us	er license agreements for all the pa	ckages listed above.			
		AGREE AND INSTALL			

- Click 'View License Agreement' to read the license agreement
- Click 'Agree and Install' to download and install the application.

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сомо	COMODO Client - Security 12		
<b>↓</b>	Install Required Packages The feature requires installation of additional packages.		
Installir	ng Containment Stats Analyzer	77 %	
		CANCEL	

• The main interface opens when installation is complete:

Search							-
SECURED/VALIDATED	)			CONTAINMENT			
YOUR PC							
> All Processes • svchost.exe(96) • smss.exe(316)				> All Processes			
<ul><li>csrss.exe(404)</li><li>wininit.exe(472)</li></ul>	FILES	O	2127		VIRTUAL HD		0
<ul> <li>csrss.exe(484)</li> <li>winlogon.exe(560)</li> <li>services.exe(596)</li> </ul>	REGISTRY		49377		REGISTRY		0
<ul> <li>Isass.exe(604)</li> <li>svchost.exe(692)</li> </ul>	СОМ	Ø	32422		СОМ	9	0
<ul> <li>fontdrvhost.exe(704)</li> <li>fontdrvhost.exe(712)</li> </ul>	IMA	O	21294		IMA	٢	0
<ul> <li>svchost.exe(780)</li> <li>SandboxStat.exe(792)</li> <li>dwm.exe(880)</li> </ul>	APIs	0	325		APIs	*	0
<ul> <li>svchost.exe(900)</li> </ul>							

- · Processes running on your host computer are shown on the left
- Process running in the container are shown on the right.
- Click a process to view its child processes and resource usage:.
  - Files Number of files accessed by the process
  - **Registry** Number of registry keys accessed by the process
  - COM The inter-process component object model (COM) interfaces used by the process
  - IMA Other processes, to which the selected process performs write operation

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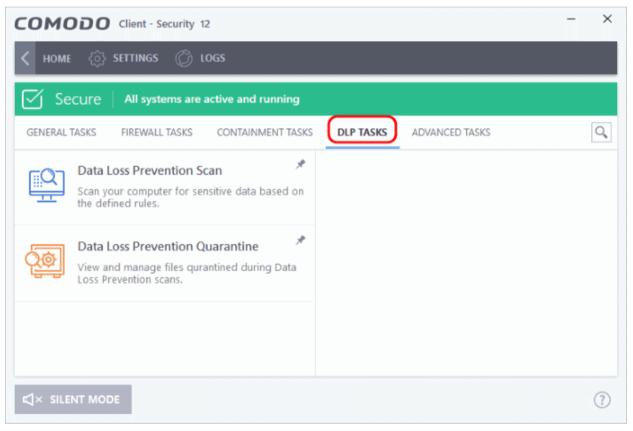
APIs - The protected API's accessed by the process

## 5.DLP Tasks - Introduction

Click 'Tasks' > 'DLP Tasks'

•

- Data loss prevention scans let you identify documents which contain confidential information. For example, documents which contain credit card numbers, social security numbers, bank account numbers etc.
- You choose the type of information you want to look for in a DLP discovery rule. See **DLP Discovery Rules**.
- You can choose to take no action on identified documents, quarantine them, ban them from being copied to USB, and more. See **DLP Monitoring Rules**.



See the following sections:

- Run Data Loss Prevention Scans
- Manage DLP Quarantined Files

### 5.1. Run Data Loss Prevention Scans

Click 'Tasks' > 'DLP Tasks' > 'Data Loss Prevention Scan'

- Data loss prevention (DLP) scans let you identify documents on your computer which contain sensitive information. Example sensitive data includes credit card numbers, bank account numbers, social security numbers and so on.
- Your Endpoint Manager admin should have first created a DLP discovery rule in the management portal. See DLP Discovery Rules to view the rules.

This section explains how to run a DLP scan and view the results:

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- Run a DLP scan
- View scan results

#### **Run a Data Loss Prevention Scan**

- Click 'Tasks' on the CCS home screen
- Click 'DLP Tasks' > 'Data Loss Prevention Scan'

COMODO Client - Security 12	- ×
K HOME (j) SETTINGS (j) LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS	Q,
Data Loss Prevention Scan Scan your computer for sensitive data based on the defined rules.	
View and manage files qurantined during Data Loss Prevention scans.	
r⊈× SILENT MODE	?

The DLP discovery scan interface opens. Any rules added in the DLP section are shown here.

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сомо	DO DLP Discovery Scan	? – 🗆 ×
Start	E Stop	
Action	Rules	Last Scan
	Bank Number rule	Never
	Acc No. Rule	1/29/2020 2:54:48 PM
	CC Rule	1/28/2020 3:50:09 PM
	IBAN rule	1/28/2020 3:50:22 PM
		CLOSE

- Action Start and stop scans using a particular rule.
- Rules The label of DLP rule that you created
- Last Scan Date and time of the most recent DLP scan

#### Run all DLP scan rules

• Click 'Start' at the top



- CCS runs all DLP scan rules
- After a scan is started, you can pause / resume / stop a scan

Next, view results of the scan

#### Run a DLP scan rule

• Click the start the button beside a rule that you want to run

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сомо	DD DLP Discovery Scan	? – 🗆				
Start	■ Stop					
Action	Rules	Last Scan				
	Bank Number rule	1/29/2020 4:03:58 PM				
	Acc No. Rule	1/29/2020 4:04:02 PM				
CC Rule		1/29/2020 4:04:03 PM				
		1/29/2020 4:04:08 PM				

- CCS runs the selected scan
- After the scan is started, you can pause, resume or stop the scan

Next, view results of the scan

#### View DLP Scan Results

You can view DLP scan results in the logs section.

• Click 'Logs' at the top of the CCS interface:

сомодо	Client - Security 1	2			- ×
< номе {ĵ}	SETTINGS 🕜 I	.0GS			
Secure	All systems are	active and running			
GENERAL TASKS	FIREWALL TASKS	CONTAINMENT TASKS	DLP TASKS	ADVANCED TASKS	Q
(a)	e Rescue Disk	📌 ISB Flash Drive to		ean Endpoint	🖈

The view logs interface opens. Select 'Data Loss Prevention Events' from the first drop-down:

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COMODO View Logs - Too	lay				?	-		>
SHOW	<b></b>	6	×	Ð				
Events Summary	Filter by Date and Time	Open log file	Cleanup log file	Refresh				
Events Summary	and think		The					
Antivirus Events		PROTECTION						
VirusScope Events		PROTECTION						
Firewall Events		Infections pr	evented:					0
HIPS Events		Unknown pr	ograms detect	ed:				0
Containment Events			-					0
Website Filtering Events Device Control Events		Suspicious activities blocked:						0
Autoruns Events		Network activities blocked:						0
Alerts								
Tasks		CLOUD LOOK	UP OF UNKNO	WN FILES				
File List Changes		Good files de	etected:					0
Vendor List Changes		Bad files det						0
Configuration Changes	0.0%	bad files det	ectea:					0
Virtual Desktop Events		Submitted fi	es:					0
Data Loss Prevention Events		UPDATES						
Containment Events		0101010						
VirusScope Events		Last update:			1/29	9/2020 3	3:09:33	PM
Firewall Events		Program ver	sion:			1	2.0.0.7	959
							CLOSE	

#### DLP events are shown for today:

iOW ata Loss Preve	ention Events	<b>▼</b> Advanced Filter	Filter by Date and Time	Gen lo		X Cleanup log file	<b>⊡</b> Export	t) Refresh
Date & Time	Target	Ru	ıle		Action	n	Status	Details
2/18/2020 1	C:\Users\comodo\Ap	pData\L Fi	les with CC numbe	ers	Quara	antine	Success	Show details
2/18/2020 1	C:\Users\comodo\Ap	pData\L			Resto	re from Q	Success	Quarantined k

- Date & Time When the event occurred.
- Target The folder, drive or device on which the rule was run:
  - DLP discovery rule Shows the path of the discovered document
  - DLP monitoring rule:
    - Removable storage access rule Shows USB data devices
    - Screenshot rule Shows the path of the application

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- Rule- The rule that was used to find the data. This could be a DLP discovery rule or a monitoring rule.
- Action How the DLP event was handled by CCS. Possible actions are:
  - Ignore
  - Quarantine
  - Blocked
  - Restore from quarantine
  - Delete from quarantine
- Status Shows whether the rule was applied successfully or not.
- Details The specifics of the items found. See the next section for more info.

Advanced Filter – Search logs by document location, rule or action.

Filter by Date and Time – Search DLP logs created during a specific period

Open log file - Browse to and view a saved log file.

Cleanup log file - Delete the selected event log

Export - Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'

Refresh - Reload the current list and show the latest logs

#### **DLP Event Log Details**

The details column shows different information depending on the type of DLP event:

- **DLP quarantine** Shows the name of the rule that quarantined the file.
- DLP monitoring rule:
  - Removable storage access rule Shows the removable storage device affected by the rule.
  - Screenshot rule Shows the path of the application
- Discovery rule Has a 'Show details' link which opens the specifics of the event:

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сомо	DO View Logs - Today		,	? –	
SHOW Data Loss	COMODO Log Details	←	? 🗆	× ≡ port	्र Refresh
Date & Ti	File Name: CC Details.txt			De	etails
3/10/2020	Date: Rule Name: Action Status File Hash (SHA-1):	E70E9FD3C0B4887F8B92I		now details	
	Pattern	Match	Count		
	Credit Card Number	42***42	1		
	Credit Card Number	48***11	1		
			CLOSE		CLOSE

- The 'match' column shows the first and last characters of the actual discovered data. The option to show this should be enabled in the discovery rule.
- · Click 'Jump to Folder' to view the detected document

### 5.2. Manage DLP Quarantined Files

Click 'Tasks' > 'DLP Tasks' > 'Data Loss Prevention Quarantine'

• The DLP quarantine area shows files which CCS has isolated because they contain sensitive data. CCS quarantined these files because it was told to do so by a DLP scan rule.

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COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS	Q
Data Loss Prevention Scan Scan your computer for sensitive data based on the defined rules.	
Data Loss Prevention Quarantine View and manage files qurantined during Data Loss Prevention scans.	
Cf Cf ⊘ ⊗ Restore Restore All Delete All	
Location Q Detected By Q Date/Time 🗇 Details	(?)
E:\CC\CC Details.txt DLP Discovery Scan 2/18/2020 2:01:29 PM Files with C	c
C:\Users\comodo\AppData\Local\G DLP Discovery Scan 2/18/2020 1:40:42 PM Files with C	c
<	
REFRESH CLOSE	

- **Location** The path of the detected file
- **Detected By** This version of CCS only supports quarantine by DLP discovery scans. More to come in future versions.
- Date / Time When the item was moved to quarantine.
- Details The name of the discovery rule that guarantined the file

The interface lets you review quarantined files and take the following actions:

#### Delete the quarantined item

Select the items in the quarantine interface and click the 'Delete' button at the top.

Click 'Delete All' if you want to remove all quarantined items.

#### Restore the quarantined item

Moves the items back to their original location. Select the items you want to move then click the 'Restore' button.

Click 'Restore All' if you want to reinstate all quarantined items.

Click 'Close' to exit the screen.

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# 6. Advanced Tasks - Introduction

- Click 'Tasks' > 'Advanced Tasks'
- Advanced tasks lets you view event logs, manage CCS tasks, and take advantage of several other Comodo utilities.

( номе	्रि settings 🖉 I	logs			
🗹 Se	CUTE All systems are	active and running			
GENERAL	TASKS FIREWALL TASKS	CONTAINMENT TASKS	DLP TASKS	ADVANCED TASKS	Q
( () *	Create Rescue Disk Create a bootable CD or U clean up heavily infected Pr		Ru Ru	ean Endpoint n COMODO Cleaning Essentials tool to c rsistent infections.	, lean
0 0 0	Open Task Manager Open the task manager to tasks in progress.	view running security	lilit Vie	ew Active Processes ew the details of the processes active on mputer.	ار this
$\langle \mathcal{G} \rangle$	View Logs View a record of security e	× vents, activity and	[ <b>■</b> ] v₀	Ibmit Files u can submit as many files as you wish to MODO for analysis.	×

See the following sections to find out more about each feature:

- Create Rescue Disk Burn a bootable ISO that lets you run virus scans in pre-boot environments
- Task Manager Stop, pause and resume currently running CCS tasks like antivirus scans and updates
- **Clean Endpoint** Deploy Comodo Cleaning Essentials to remove persistent infections from your PC
- View Active Process List Manage processes which are currently running on your PC. Click the 'More' button to open Comodo KillSwitch.
- CCS Logs View the event logs of firewall, antivirus, containment and HIPS modules
- Submit Files Upload unknown/suspicious files to Comodo Valkyrie for analysis

You might need to enter a password to access these tasks if so configured in the Endpoint Manager profile. See 'Password Protection' for more details.

#### 6.1. Create a Rescue Disk

Click 'Tasks' > 'Advanced Tasks' > 'Create Rescue Disk'

Comodo Rescue Disk (CRD) is a bootable disk image that lets you run virus scans in a pre-boot environment (before Windows loads). CRD runs Comodo Cleaning Essentials on a lightweight distribution of the Linux operating system. It is a powerful virus, spyware and root-kit cleaner which works in both GUI and text mode.

• CRD can eliminate infections that are preventing Windows from booting in the first place.

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- The application is useful for removing malware which has embedded itself so deeply that regular AV software cannot remove it.
- CRD contains tools to explore files in your hard drive, take screen-shots and browse web pages.
- Click 'Tasks' > 'Advanced Tasks' > 'Create Rescue Disk' to download and burn to ISO, CD/DVD, USB or another drive. See **Download and Burn Comodo Rescue Disk** for a walk-through of this process.

	lient - Security 12					
< HOME {୦ୁରି SE	TTINGS 🕝 LO	)GS				
🗹 Secure	All systems are a	ctive and running				
GENERAL TASKS	IREWALL TASKS	CONTAINMENT TASKS	DLP TASKS	ADVANCED TASKS		
Create a clean up	sk Manager	Rescue Disk	JSB Rescue	Clean Endpoint Run COMODO Cleaning Es persistent infections. /iew Active Processes e Disk d to create a bootable d	? —	ar Istori X
	1 ISO	Select ISO File (Op If you have already d Otherwise it will be d	lownloaded	the ISO file, click here t from the internet.	to choose it.	
	2 😥	Select Target Drive Select where the reso writable CD/DVD driv	cue disk sho	uld be created e.g. a U	ISB drive or a	
	з ⊳	Start If you have selected t	the target d	rive, start burning proc	ess now.	

After you have burned the ISO, you need to boot your system to the rescue disk. This will open the scanner in your pre-boot environment.

- Change the boot order on your computer http://help.comodo.com/topic-170-1-493-5227-Changing-Boot-Order.html
- Start using CRD http://help.comodo.com/topic-170-1-493-5228-Booting-to-and-Starting-Comodo-Rescue-Disk.html
- Run scans on your pre-boot environment http://help.comodo.com/topic-170-1-493-5216-Starting-Comodo-Cleaning-Essentials.html and http://help.comodo.com/topic-170-1-493-5217-CCE-Interface.html

#### 6.1.1. Download and Burn Comodo Rescue Disk

- Click 'Advanced Tasks' on the CCS home screen
- Click 'Create Rescue Disk':

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K HOME {;} !	SETTINGS 🖒 LOGS
🗹 Secure	All systems are active and running
GENERAL TASKS	FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS
() Create	te Rescue Disk e a bootable CD or USB Flash Drive to up healby infected PC's. Clean Endpoint Run COMODO Cleaning Essentials tool to clear persistent infections.
Open T Open th tasks in	Item     View Active Processes       COMODO Rescue Disk     ? - ×
	Bootable CD/DVD or USB Rescue Disk The rescue disk ISO image is required to create a bootable disk.
	1 Select ISO File (Optional) If you have already downloaded the ISO file, click here to choose it. Otherwise it will be downloaded from the internet.
	2 Select Target Drive Select where the rescue disk should be created e.g. a USB drive or a writable CD/DVD drive.

The setup screen shows the steps to create a new rescue disk:

#### Step 1- Select the ISO file

Optional. If you have already downloaded the rescue disk ISO from Comodo then please select it here. If you haven't yet downloaded then please ignore this step - it will be downloaded automatically during Step 3.

#### Step 2 - Select target drive

Select the CD/DVD or USB on which you want to burn the rescue disk. You will boot to this disk to run the antivirus product.

#### Burn to CD or DVD

- Label a blank CD or a DVD as "Comodo Rescue Disk Bootable" and load it in your CD/DVD drive.
- Click 'Select Target Drive' in the 'Rescue Disk' then choose the drive in the 'Select Target Drive' dialog
- Click 'OK'

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COM	IODO Rescue Disk	?	—	×		
	Bootable CD/DVD or USB Rescue Disk The rescue disk ISO image is required to create a bootab	ıle disk.				
1 [	Select ISO File (Optional) If you have already downloaded the ISO file, click he Otherwise it will be downloaded from the Internet.	re to choo	se it.			
2	2 Select Target Drive Select where the rescue disk should be created e.g. a USB drive or a writable CD/DVD drive.					
	COMODO Select Target Drive	?	×			
	Disk Type					
<	D:\ CD\DVD RW	/ Drive		>		
	E:\ Removable	Disk				
	ОК	CANCEL				

#### Burn to a USB drive

- Insert a formatted USB stick in a free USB port on your computer
- Click 'Select Target Drive' in the 'Rescue Disk' dialog
- Select the drive from the 'Select Target Drive' dialog and click 'OK'

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CON	AODO Rescue Disk		?	—	×
	Bootable CD/DVD or USB Rescue Di The rescue disk ISO image is required to		disk.		
1	Select ISO File (Optional) If you have already downloaded the Otherwise it will be downloaded from	ISO file, click here n the Internet.	to choo:	se it.	
2	Select Target Drive Select where the rescue disk should writable CD/DVD drive.	be created e.g. a l	JSB drive	e or a	>
	COMODO Select Target Drive		?	×	
	Disk	Туре			
	D:\	CD\DVD RW D	rive		
<	E:\	Removable Dis	k		>
		ОК	CANCEL		

#### Step 3 - Burn the Rescue Disk

- Click 'Start'
- If you selected a local ISO in step 1 then burning will start immediately. If not, the ISO will be downloaded from Comodo servers:

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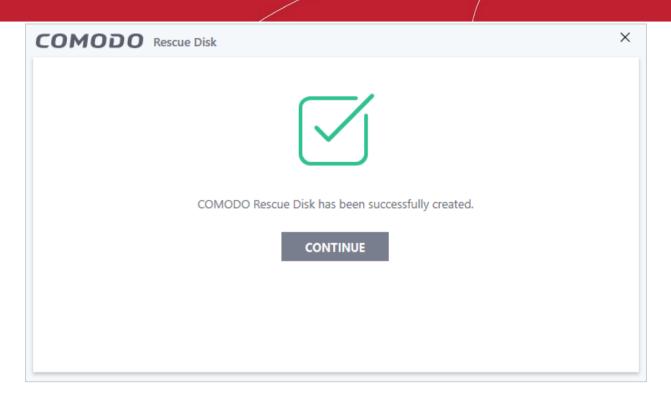
COMODO Client - Security 12	-	×
Install Required Packages The feature requires installation of additional packages.		
Downloading COMODO Rescue Disk		
	CANCE	L

After downloading, setup will burn the ISO to your target drive:

COMODO Rescue Disk	×
	700/
Writing Rescue Disk ISO image	79%

• Wait until the write process is complete - do not eject the CD/DVD/USB drive early. The CD/DVD/USB will be ejected automatically once the burning process is finished.

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Your bootable Comodo Rescue Disk is ready.

• Click 'Continue' to go back to the CCS interface

#### 6.2. Remove Deeply Hidden Malware

- Click 'Tasks' > 'Advanced Tasks' > 'Clean Endpoint'
- Comodo Cleaning Essentials (CCE) help users identify and remove malware and unsafe processes from infected computers.

Major features include:

- KillSwitch A system monitoring tool that lets you identify and terminate unsafe processes on your computer.
- **Malware scanner** Fully customizable scanner capable of unearthing and removing viruses, rootkits and malicious registry keys hidden deep in your system.
- Autorun Analyzer Allows you to view and control the services and programs which are loaded when your computer boots-up.

#### Run CCE from CCS interface

- Click 'Tasks' > 'Advanced Tasks' > 'Clean Endpoint'
- If you have already installed Comodo Cleaning Essentials, clicking 'Clean Endpoint' will open the CCE interface directly.
- When you click 'Clean Endpoint' for the first time, CCS will download and install Comodo Cleaning Essentials. After it is installed, clicking this tile in future will open the CCE interface.

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COMODO Client - Security 12		1	- ×
K HOME 🔅 SETTINGS 🖒 LOGS			
Secure   All systems are active and	running		
GENERAL TASKS FIREWALL TASKS CONTAIN	MENT TASKS DLP TASKS	DVANCED TASKS	Q
Create Rescue Disk Create a bootable CD or USB Flash Dri clean up heavily infected PC's.	ive to 🛛 🧹 Run CO	Endpoint MODO Cleaning Essentials too ent infections.	I to clean
COMODO Client - Security 12	K	- ×	
Install Required Packages The feature requires installation of	additional packages.		n this
Package Name	License Agreement	Size	to
COMODO Cleaning Essentials	View License Agreement	0 MB	
			(?)
By pressing "Agree and Install", you agree with	user license agreements for all th		
		AGREE AND INSTALL	

- Click 'View License Agreement' to read the license agreement
- Click 'Agree and Install' to download and install the application.

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COMODO Client - Security 12	_	×
Install Required Packages The feature requires installation of additional packages.		
Installing COMODO Cleaning Essentials	50 %	
	CANCE	iL

After installation, the Comodo Cleaning Essentials application will open:



See http://help.comodo.com/topic-119-1-328-3525-The-Main-Interface.html if you'd like more information on using Comodo Cleaning Essentials.

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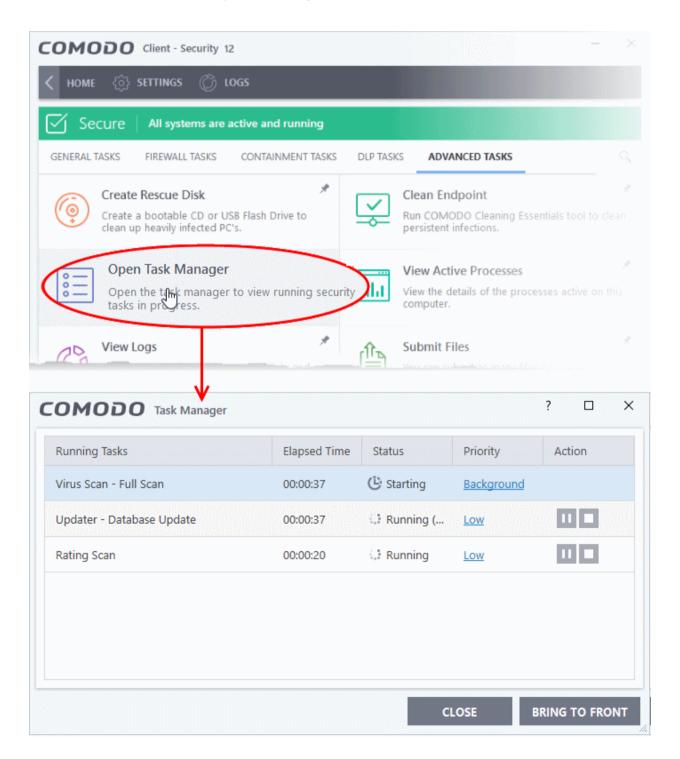
### 6.3. Manage CCS Tasks

Click 'Tasks' > 'Advanced Tasks' > 'Open Task Manager'

- Comodo Client Security may have several tasks running simultaneously.
- · For example, virus scans and virus database updates may run concurrently.
- The 'Task Manager' interface lets you view all currently running tasks.

#### Open the task manager

- Click 'Tasks' on the CCS home screen
- Click 'Advanced Tasks' > 'Open Task Manager'



From the 'Task Manager' interface, you can:

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- Reassign task priorities to the tasks
- Pause, resume, or stop a running task
- Bring a selected task to foreground

#### Reassign task priorities

The 'Priority' column show the level of resources committed to the task at run. A higher priority means the task runs more smoothly, but consumes more system resources.

#### Change the priority of a task

• Click the current priority and select the new one you want to assign:

0	Task Manager				?		×
	Running Tasks	Elapsed Time	Status	Priority	Act	ion	
	Rating Scan	00:01:27	Running	Low	Π		
	Virus Scan - Full Scan	00:01:23	🕒 Starting	Low High			
	Updater - Database Update	00:01:23	👬 Running (	Normal	þ		
				Low Backgroun	d		
					_		
			cı	.OSE B	RING	to froi	NT

#### Pause/resume or stop running tasks

•

Use the buttons in the action column to pause, resume or stop a process:

Click the 'Pause' button to temporarily stop a running task

OMODO Task Manager				? >
Running Tasks	Elapsed Time	Status	Priority	Action
Virus Scan - Full Scan	00:02:09	II Paused	Normal	
Virus Scan - C:\install	00:01:58	🗘 Running (	Background	

Click the 'Resume' button to restart a suspended task

OMODO Task Manager				?
Running Tasks	Elapsed Time	Status	Priority	Action
Virus Scan - Full Scan	00:02:09	II Paused	Normal	
Virus Scan - C:\install	00:01:58	🕄 Running (	Background	

• Click the 'Stop' button to terminate a running task

Task Manager				? >
Running Tasks	Elapsed Time	Status	Priority	Action
Virus Scan - Full Scan	00:02:09	II Paused	Normal	
Virus Scan - C:\install	00:01:58	🕄 Running (	Background	

#### Bring a running task to the foreground

• To view the progress of a background task, select the task and click 'Bring to Front'

COMODO Task Manager				?		×
Running Tasks	Elapsed Time	Status	Priority	Act	ion	
Rating Scan	00:04:00	🔅 Running (	Normal			
Virus Scan - Full Scan	00:03:55	🕒 Starting	Low			
Updater - Database Update	00:03:54	😳 Running (	Background			
		c		BRING	to fro	NT

### 6.4. View CCS Logs

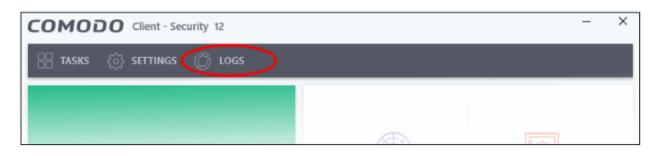
- Click 'Tasks' > 'Advanced Tasks' > 'View Logs'
- CCS logs all events generated by the antivirus, firewall, HIPS, containment and other modules.

#### Open the log viewer

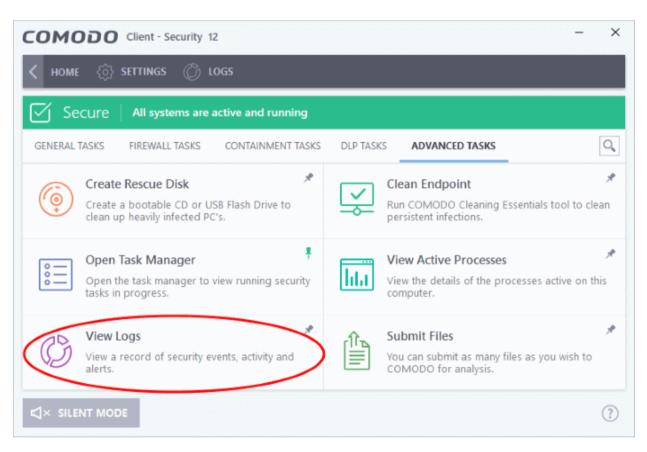
There are three ways to open the log viewer:

1. Click 'Logs' in the CCS menu bar:

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2. Click 'Tasks' on the CCS home screen then 'Advanced Tasks' > 'View Logs':



3. Right-click on the CCS tray icon then select 'View Logs':

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The log dashboard shows a summary of events on the endpoint:

			🗘 Refresh		K Cleanup log file	Gen log file	ilter by Date and Time			У	s Summan	SHOW					
						PROTECTION				NTS	RITY EVEN	SECU					
(					vented:	Infections pr											
5			÷	cted	grams dete	Unknown pr											
			Suspicious activities blocked:							c.	63 494						
(			Network activities blocked:					62.4%									
			N FILES	10W	JP OF UNK				37.6%								
( 					tected:	Good files de				57.070							
(			Bad files detected:					0.0%	0.0%		6	0.0					
(					25:	Submitted fi				ents	ntivirus Eve	A					
						UPDATES											
I:10:19 PN	/2020 1	2/18/				Last update:											
2.1.0.799	1				ion:	Program ver					VirusScope Events						
		2/18/			ion:					Events	Antivirus Events HIPS Events Containment Even						

Use the drop-down at top-left to view a specific type of log:

- Antivirus
- VirusScope
- Firewall
- HIPS
- Containment
- Website Filtering

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- Device control
- Autorun events
- Alerts displayed
- Tasks launched
- File List settings changes
- Vendors List changes
- Configuration changes
- Virtual Desktop events
- Data Loss Prevention events
- Search and Filter logs

#### 6.4.1. Antivirus Logs

- Click 'Logs' in the CCS menu bar
- Select 'Antivirus Events' from the drop-down at upper-left

Antivirus logs contains stats about scanned objects, the settings used for each task, and a history of actions performed on individual files. Logs are recorded for real-time protection events, antivirus database updates and more.

HOW Antivirus Ev	rents	•	<b>▼</b> Advanced Filter	Filter b	1 Dy Date Time	Gpen log		Cleanup file	log	Expo			€ fresh	
Date &	Loc	ation	Malware Name		Action		Status		Alert		Activit	ies		
11/11/20		C:\Suspicious File	Application.Win	32.Le	Ignore		Succe	ss	<u>Relate</u>	<u>d alert</u>				
11/11/20		C:\Suspicious File	Application.Win	32.Le	Quara	ntine	Succe	ss	<u>Relate</u>	<u>d alert</u>				
11/11/20		C:\Suspicious File	Application.Win:	32.Le	Ignore		Succe	ss	<u>Relate</u>	d alert				
11/11/20		C:\Suspicious File	Application.Win:	32.Le	Ignore		Succe	ss	<u>Relate</u>	d alert				
11/11/20		C:\Suspicious File	Application.Win:	32.Le	Quara	ntine	Succe	ss						
11/11/20		C:\Suspicious File	Application.Win	32.Le	Quara	ntine	Succe	ss						
11/11/20		C:\Program Files	Malware@#3ri4y	/e99	Quara	ntine	Succe	ss	<u>Relate</u>	d alert				
11/11/20		C:\Program Files	Malware@#2nm	567u	Quara	ntine	Succe	ss	<u>Relate</u>	d alert				
11/11/20		C:\Program Files	Malware@#1i04	f6cq	Quara	ntine	Succe	ss	Relate	d alert				

- Date & Time When the event occurred.
- Location The installation path of the suspicious application
- Malware Name The malicious item that was detected
- Action How the malware was handled by CCS.

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- Status Whether the action taken was a success or failure
- Alert Click 'Related Alert' to view the notification generated by the event

Note: Alerts are only shown if 'Do not Show Antivirus Alerts' is disabled in 'Settings' > 'Antivirus' > 'Real-time Scan'.

See Real-time Scan Settings for more details.

- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- Open log file Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- · Refresh Reload the current list and show the latest logs
- · Click any column header to sort the entries in ascending \ descending order

#### 6.4.2. VirusScope Logs

- Click 'Logs' in the CCS menu bar
- Select 'VirusScope Events' from the drop-down at upper-left

HOW /irusScope	Events •	<b>▼</b> Advanced Filter	Filter by Date and Time ∡	Cpen log file	X Cleanup log file	Export	t) Refresh
Date &	Location	Malware Name	Action	Statu	s Alert	Activit	ies
5/27/201	C:\Suspicious\vt	Generic.Infector.5	Quarar	tine Succe	SS		
5/27/201	C:\Suspicious\vt	Generic.Infector.5	Reverse	e Succe	55		
5/27/201	C:\Suspicious\vt	Generic.Infector.5	Detect	Succe	ss	Proces	s Activities

- Date & Time When the event occurred.
- Location The installation path of the suspicious application
- Malware Name The malicious item that was detected
- Action How VirusScope handled the malware.
  - Reverse VirusScope attempted to undo any changes made by the malicious item
  - Quarantine VirusScope placed the suspicious file in quarantine
  - Detect VirusScope observed malicious activity, but did not quarantine the file or reverse its changes
  - **Ask** VirusScope detected malicious activity and showed an alert. The alert asks whether you want to quarantine the file or reverse its changes
- Status Whether the action taken was a success or failure
- Alert Click 'Related Alert' to view the notification generated by the event

**Note**: VirusScope alerts are only shown if 'Do not show pop up alerts' is disabled in 'Settings' > 'Advanced Protection' > 'VirusScope'.

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See VirusScope Configuration for more details.

Activities - Click 'Related Alert' to view the notification generated by the event. An example is shown below:

OMODO Process Ac	tivities List	?	>
Application Activities	PID	Data	^
🗈 🗆 vt.exe	7040		
📽 Load image file		C:\Windows\System32\apphelp.dll	
📽 Load image file		C:\Windows\apppatch\sysmain.sdb	
📽 Load image file		C:\Windows\System32\imm32.dll	
📽 Load image file		C:\Windows\System32\oleaut32.dll	
📽 Load image file		C:\Windows\System32\guard64.dll	
📽 Load image file		C:\Windows\System32\version.dll	
🦸 Load image file		C:\Windows\System32\cmdvrt64.dll	
			~

- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- · Refresh Reload the current list and show the latest logs
- · Click any column header to sort the entries in ascending \ descending order

#### 6.4.3. Firewall Logs

- Click 'Logs' in the CCS menu bar
- Select 'Firewall Events' from the drop-down at upper-left

Firewall events are created for various reasons. Reasons include when a process attempts a connection that breaks a **firewall rule**, or when there is a change in firewall settings.

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сом	ODO View Lo	gs - Currei	nt week					? -	- 🗆 ×
SHOW Firewall E	events	•	<b>⊤</b> Advanced Filter			pen log file	X Cleanup log file	Export	C Refresh
Date	Application	Action	Direction	Protocol	Sour	Source	Destin	Destinati	Alert
4/10/	🥙 C:\Program	Asked	Out	ТСР	127.0	49711	127.0.0.1	49710	Related alert
4/10/	谢 C:\Program	Blocked	Out	ТСР	127.0	49709	127.0.0.1	49708	
4/10/	🥹 C:\Program	Asked	Out	ТСР	127.0	49709	127.0.0.1	49708	Related alert
4/10/	C:\Program	Asked	Out	ТСР	10.0.2	49702	91.212	80	Related alert
4/10/	🥹 C:\Program	Asked	Out	ТСР	127.0	49689	127.0.0.1	49688	Related alert
4/10/	C:\Program	Asked	Out	ТСР	10.0.2	49685	92.242	80	Related alert
									CLOSE

- Date & Time When the event occurred.
- Application The name of the program or process that caused the event.
- Action How the firewall reacted to the connection attempt. For example, whether the attempt was allowed, blocked o r an alert displayed.
- Direction Whether the connection attempt was inbound or outbound.
- **Protocol** The connection method that the application attempted to use. This is usually TCP/IP, UDP or ICMP, which are the most heavily used networking protocols.
- **Source IP** The address of the host from which the connection attempt was made. For outbound connections, this is usually the IP address of your computer. For inbound connections, it is usually the IP address of the external server.
- Source Port The port number that the source host used to make the connection attempt
- **Destination IP** The address of the host to which the connection attempt was made. For inbound connections, this is usually the IP address of your computer.
- Destination Port The port number on the destination host which the source tried to connect to.
- Alert Click 'Related Alert' to view the notification generated by the event

**Note**: Firewall alerts are only shown if 'Do not show pop up alerts' is disabled in 'Settings' > 'Firewall' > 'Firewall' Settings'.

See General Firewall Settings for more details.

- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- **Refresh** Reload the current list and show the latest logs

Click any column header to sort the entries in ascending \ descending order

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#### 6.4.4. HIPS Logs

- Click 'Logs' in the CCS menu bar
- Select 'HIPS Events' from the drop-down at upper-left

Host intrusion prevention (HIPS) events are generated for various security reasons. These include changes in HIPS settings, or when an application tries to access a restricted area, or when an action contravenes your **HIPS rulesets**.

обомоз	View Logs - Entire	period				? –		×
SHOW HIPS Events	•	<b>⊤</b> Advanced Filter	ᡦ Filter by Date and Time ∡	Dpen log file	X Cleanup log file	Export	रु Refresh	ו
Date & Time	Application		Action	Target		Alert		^
5/31/2019 12:1	☆ C:\Bistone\Hote	l Management	Direct Keybo	ər				
5/31/2019 11:0	C:\Users\giri1\A	ppData\Local\	Terminate Pro	oc 📄 C:\U	lsers\ \App[	Data\		
5/31/2019 11:0	☆ C:\Bistone\Hote	el Management	Direct Keybo	ər				
5/31/2019 11:0	C:\Users\giri1\A	ppData\Local\	Terminate Pro	oc 📄 C:\U	lsers\ \App[	Data\		
5/31/2019 11:0	C:\Users\giri1\A	ppData\Local\	Terminate Pro	oc 🗋 C:\U	lsers\ \App[	Data\		
5/31/2019 10:5	ۏ C:\Program File	s (x86)\Mozilla	. Terminate Pro	oc 📄 C:\P	rogram Files (x8	86)\		
5/31/2019 8:56	☆ C:\Bistone\Hote	el Management	Direct Keybo	ər				
5/31/2019 8:39	C:\Users\giri1\A	ppData\Local\	Terminate Pro	oc 📄 C:\U	lsers\ \App[	Data\		
5/31/2019 8:37	C:\Windows\Sys	stem32\Open	Direct Keybo	ar				
								v

- Date & Time When the event occurred.
- Application The name of the program or process that caused the event.
- · Action The activity of the application and how HIPS handled it
  - If the action was allowed to proceed then this column will show the result of that action.
  - Click the 'Related Alert' link to see the notification that was shown at the time.
  - This column will state 'Block File' if the action was not allowed.
- Target Location of the file, COM interface or registry key accessed by the process.
- Alert Click 'Related Alert' to view the notification generated by the event

**Note**: Alerts are only shown if 'Do not pop-up alerts' is disabled in 'Settings' > 'HIPS Configuration > 'HIPS Settings'. See **HIPS Settings** for more details.

- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log

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#### Refresh - Reload the current list and show the latest logs

Click any column header to sort the entries in ascending \ descending order

#### 6.4.5. Containment Logs

•

- Click 'Logs' in the CCS menu bar
- · Select 'Containment Events' from the drop-down at upper-left

CCS records all actions taken by the containment module. Events that are recorded include:

- When you manually run an application in the container
- When an an auto-containment rule runs an application in the container

HOW Containment Events		<b>∓</b> Advanced Filter	Filter by D and Tim		file Cleanu file fil	ıp log	<b>⊡</b> Export	🗘 Refresh
Date & Time	Application	Rating	Action	Containe	Alert	Parent	Parent	Pare,
6/12/2019 10	C:\Program Files\C	Trusted	Run Vir	Virtual Des				
6/12/2019 10	C:\Windows\Syste	Trusted	Run Vir	Contained		bitsadmi	4152	E3381
6/12/2019 10	C:\Old Man Apps\	Unrecogni	Run Vir	User	:	virtkiosk	5064	0E68
6/12/2019 10	C:\Windows\Syste	Trusted	Run Vir	Containme		<u>cmdvirth</u>	812	84D6
6/12/2019 10	C:\Windows\Syste	Trusted	Run Vir	Containme		<u>cmdvirth</u>	812	84D6
6/12/2019 10	C:\Windows\Syste	Trusted	Run Vir	Containme		<u>cmdvirth</u>	812	84D6
6/12/2019 10	C:\Windows\Syste	Trusted	Run Vir	Containme		<u>cmdvirth</u>	812	84D6
6/12/2019 10	C:\Program Files\C	Trusted	Run Vir	Containme		services	620	E2CA
6/12/2019 10	C:\Program Files\C	Trusted	Run Vir	Virtual Des	!	explorer	4348	F5D0

- Date & Time When the event occurred.
- Application The installation path of the application that was run in the container
- **Rating** The reputation of the contained application. The trust rating can be 'Trusted', 'Unrecognized' or 'Malicious'. Unrecognized files are run in the container until such time as they can be classified as 'Trusted' or 'Malicious'.
- Action How the malware was handled by CCS. This is also the restriction level imposed on the application by the container.
- Contained by The CCS service, policy or user that placed the application in the container.
- Alert Click 'Related Alert' to view the notification generated by the event

Note: Containment alerts are shown when an installer, or unknown application requires admin/elevated privileges

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#### to run.

The alerts are only shown if 'Do not show privilege elevation alerts' is disabled in 'Settings' > 'Containment' > 'Containment Settings'.

See Containment Settings for more details.

- Parent Process The program which spawned the contained process.
  - Click the name of the parent process to view the hierarchical order of processes

tone\Hotel Mana Unrecognized Ri	un Virtu Contained Pr	exe 336 E9482
ers\giri1\AppDat Unrecognized Ri	un Virtu Contained Pr	
COMODO Parent Proce	sses Tree Details	? ×
Application		PID
▼ 💷 winlogon.exe		620
vuserinit.exe		4664
🔻 🐂 explorer.exe		4232
🔻 🏠 BiHMS.exe		336
4 🌯 CompressDB.exe		7792

- · Parent Process ID The unique identifier that points to the process
- Parent process hash The SHA1 hash value of the program which spawned the contained process.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- · Refresh Reload the current list and show the latest logs
- Click any column header to sort the entries in ascending \ descending order.

### 6.4.6. Website Filtering Logs

- Click 'Logs' in the CCS menu bar
- · Select 'Website Filtering Events' from the drop-down at upper-left

Website filter logs are a record of all sites blocked (or allowed) by CCS. The logs record all attempts made by users to access blocked or allowed websites.

#### **Background Note:**

- You can create filtering rules for specific users in 'Advanced Settings' > 'Website Filtering'.
- See 'Website Filtering' for more details

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одомо	View Logs - Today					? –		3
HOW Vebsite Filtering I	Events 🔹	<b>▼</b> Advanced Filter	Tilter by Date and Time	Gen log file	X Cleanup log file	<b>⊡</b> Export	ि Refres	
Date & Time	Website			Category Na	me	A	tion	
12/4/2019 3:05:	http://hdfcbank.com	n/favicon.ico		Blocked		BI	ock	
12/4/2019 3:05:	http://hdfcbank.com	n		Blocked		BI	ock	

- Date & Time When the event occurred.
- Website The URL of the site that was blocked, or allowed.
- **Category** The genre of the website. Example categories include 'Shopping sites', 'Social Media', 'Boutiques' etc. You can manage categories in 'Advanced Settings' > 'Website Filtering'.
- Action How the filter reacted to the connection attempt. For example, whether the attempt was allowed, blocked or an alert shown to the user.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log.
- Refresh Reload the current list and show the latest logs.

Click any column header to sort the entries in ascending \ descending order.

### 6.4.7. Device Control Logs

- Click 'Logs' in the CCS menu bar
- Select 'Device Control Events' from the 'Show' drop-down

Device control logs record events related to external devices. External devices include USB, optical, and storage drives plugged into your computer.

Events logged include:

- Files copied, deleted and moved
- Device enabled/disabled ('Log detected devices' must be enabled)

See 'Advanced Settings > Device Control Settings' for more help to configure device control.

FYI - Admins can also configure device control in an Endpoint Manager profile. For example, if you want to allow unfettered access to certain devices you can (i) disable device control entirely (ii) remove the device class from the list of controlled types, or (iii) add specific devices to exclusions.

COMODO Viev	v Logs - Today			? – Ø	)
SHOW Device Control Events	▼ Advar Filt	nced Filter by Date Onen log file Cleanup log	Euport Refresh		
Date	Name	Identifier	Class	State	
8/2/2017 3:37:08 PM	USB Input Device	USB\VID_0627&PID_0001\42	745A17A0-74D3-11D0-B6FE-0	Enabled	
8/2/2017 3:37:08 PM	CD-ROM Drive	IDE\CDROMQEMU_QEMU_DVD-ROM	4D36E965-E325-11CE-BFC1-0	Enabled	
8/2/2017 3:32:20 PM	USB Input Device	US8\VID_0627&PID_0001\42	745A17A0-74D3-11D0-B6FE-0	Disabled	
8/2/2017 3:32:20 PM	CD-ROM Drive	IDE\CDROMQEMU_QEMU_DVD-ROM	4D36E965-E325-11CE-BFC1-0	Disabled	

- **Date** When the event occurred.
- **Name** The type of device associated with the event.
- Identifier The identification string of the device
- Class The GUID (Globally Unique Identifier) string of the category of the device as defined by the Windows operating system.
- State Whether the device was allowed or blocked.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- · Refresh Reload the current list and show the latest logs
- · Click any column header to sort the entries in ascending \ descending order

### 6.4.8. Autorun Event Logs

- Click 'Logs' in the CCS menu bar
- Select 'Autorun Events' from the drop-down at upper-left

Autorun logs show events where changes were attempted on Windows services, auto-start entries and scheduled tasks.

#### Background:

- CCS monitors changes to registry items related to Windows Services, Autorun entries and scheduled tasks.
- You can define the response CCS should take against unrecognized autoruns in 'Advanced Settings' > 'Advanced Protection' > 'Miscellaneous'. See Miscellaneous Settings for more details.
- You can also define the response to unknown autoruns found by an antivirus scan. See configure scan
  options for more help on this.

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HOW				*		Ð
Autoruns Events			by Date Open log I Time ⊿	file Cleanup log file file	Export	Refresh
Date & Time	Туре	Location	Modifier	Action	Detecte	Status
4/16/2019 9:43	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/16/2019 9:43	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 1:52	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 1:52	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 1:52	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 1:52	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 1:52	Auto Runs	C:\ProgramData\Com	C:\Users\giri1\	Ignore	Monitor	Success
4/12/2019 11:2	Window Servi	C:\Users\giri1\AppDa	C:\Windows\Sy	Ignore	Monitor	Success
4/12/2019 11:2	Auto Runs	C:\Suspicious\AntiTes	C:\Suspicious\	Ignore	Monitor	Success

- Date & Time When the event occurred.
- Type Whether the detected item is an autorun entry, Windows service, or scheduled task.
- Location The installation path of the affected item, or the location of the new item
- **Modifier** The location of the application that made the change.
- Action How CCS responded to the event.
- Status Whether the action taken was a success or failure
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- Refresh Reload the current list and show the latest logs
- · Click any column header to sort the entries in ascending \ descending order

### 6.4.9. Alert Logs

- Click 'Logs' in the CCS menu bar
- Select 'Alerts' from the drop-down at upper-left

Alert logs are a record of all threat notifications generated by CCS, and also record the user's response to the alert.

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ноw			<b>T</b> C	5 6	. ×	⊡	Ð
Alerts		• A	dvanced Filter by Filter and T		og file Cleanup I file file	og Export	Refresh
Date &	Alert Ty	Description	Advice	Answered	Answer Opt	tion Treat as	Event
4/24/20	HIPS alert	smartscreen.ex	smartscreen.ex	4/24/2019	Treat as	Allowed	Related
4/24/20	HIPS alert	smartscreen.ex	smartscreen.ex		Show		<u>Related</u>
4/24/20	Antivirus	.Unclassified M	C:\Suspicious\p	4/24/2019	Skip once		<u>Related</u>
4/24/20	Antivirus	.Unclassified M	C:\Suspicious\p		Show		<u>Related</u>
4/24/20	Antivirus	Backdoor.Win3	C:\Suspicious\p	4/24/2019	Skip once		<u>Related</u>
4/24/20	Antivirus	Backdoor.Win3	C:\Suspicious\p		Show		<u>Related</u>
4/24/20	Antivirus	Malware@#27s	C:\Suspicious\e	4/24/2019	Disinfect		Related
4/24/20	Antivirus	Malware@#27s	C:\Suspicious\e		Show		<u>Related</u>
4/24/20	Antivirus	Malware@#27s	C:\Users\giri1\	4/24/2019	Skip once		Related

- Date & Time When the event occurred.
- Alert Type The security module that generated the alert. Alert types include antivirus, firewall, HIPS, containment, VirusScope and secure shopping.
- Description Name of the file or event that caused the alert.
- Advice -The recommendation, or informational text in the alert. This text is intended to help users decide to respond to the threat.
- Answered Whether or not the alert was answered by the user. You will see the date and time of the
  response if an answer was provided.
- Answer The user's response to the alert. For example, 'Allow', 'Block', 'Disinfect', 'Skip'.
- Option Additional settings chosen by the user at the alert. For example, 'Remember My Answer'.
- **Treat As** Whether or not the user applied a specific ruleset to the file at the alert. The ruleset tells CCS the restriction level to apply to the file in future. Example rulesets include 'Treat as a safe application, or 'Treat as an installer'.
- Event Click 'Related Event' to view more details about the incident that triggered the alert.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- · Refresh Reload the current list and show the latest logs

Click any column header to sort the entries in ascending / descending order.

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### 6.4.10. CCS Tasks Logs

- Click 'Logs' in the CCS menu bar
- Select 'Tasks' in the drop-down at upper-left

A task log is a record of a CCS operation such as a virus scan or database update. The task log area shows all tasks run, their completion status, and other details.

iOW asks	1	Advanced Filter	Filter by Date and Time	Open log file	X Cleanup file	log Expor		🗘 Refresh	
Date & Ti	Туре	Parameter	C	ompleted		Code	Info		Additiona
5/31/2019	Antivirus scan (Be	Full Scan							
5/31/2019	Antivirus update (		5,	/31/2019 11:21:0	4 AM		Old d	latabase 30947	New datab
5/31/2019	Antivirus scan (Co	Rating Scan	5,	/31/2019 11:19:2	3 AM		Scanr	ned 1808	Found 0
5/31/2019	Antivirus scan (Be	Rating Scan							
5/31/2019	Antivirus update (								
5/31/2019	Virtual Desktop Se		5,	/31/2019 11:06:0	8 AM	0x8000400			
5/31/2019	Virtual Desktop Se		5,	/31/2019 11:06:0	8 AM	0x8000400			
5/31/2019	Virtual Desktop Se		5,	/31/2019 11:06:0	MA 8	0x8000400			
5/31/2019	Virtual Desktop Se		5/	/31/2019 11:06:0	8 AM	0x8000400			

- Date & Time When the event occurred.
- Type The task that was performed. For example, 'Antivirus scan', or 'Database update'.
- Parameter:
  - The sub-type of the operation. For example, 'Quick Scan' is a sub-type of 'Antivirus scan'. OR
  - The target of the operation. For example, 'C:\Program Files' is the target area scanned.
- Completed The time that the operation finished
- **Code** Error code generated by Windows for CCS tasks that were not successful. No code is shown if the task finished successfully.
- Info and additional info Shows further details about the task. For update tasks, these fields show the old and new version numbers. For scan tasks, they show the number of items scanned and the number of viruses found.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- · Refresh Reload the current list and show the latest logs

Click any column header to sort the entries in ascending \ descending order.

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### 6.4.11. File List Changes Logs

- Click 'Logs' in the CCS menu bar
- Select 'File List Changes' in the drop-down at upper-left

The file list is an inventory of executables and applications on your computer. The list shows the file name, vendor, the date the file was discovered, and the file's trust rating.

• You can view the file list in CCS at 'Settings' > 'File Rating' > 'File List'. See File List for help on this area.

File list logs are a record of any modifications to these files. Logged actions include adding a new file, removing a file, or changing the trust rating of a file.

ноw File List Char		▼ vanced Filter	Filter by Date and Time	🖬 Open log file	X Cleanup log file	Export	€ Refresh
▲ Date &	Path	Modifier	Action	Property	Old Rating	New Rating	
4/24/2019	C:\Suspicious\vt.exe	COMODO	Added	COMOD		Unrecognize	ed
4/24/2019	C:\Suspicious\vt.exe	COMODO	Added	COMOD		Unrecognize	ed
4/24/2019	C:\Users\giri1\Downloads\U	COMODO	Changed	COMOD	Unrecognized	Malicious	
4/24/2019	C:\Program Files (x86)\Goog	COMODO	Added	COMOD		Trusted	
4/24/2019	C:\Windows\Temp\CR_10F5	COMODO	Added	COMOD		Trusted	
4/24/2019	C:\Program Files (x86)\Goog	COMODO	Added	COMOD		Trusted	
4/24/2019	C:\Suspicious\8200755cbed	COMODO	Added	COMOD		Malicious	
4/24/2019	C:\Suspicious\poison1\smb	COMODO	Added	COMOD		Malicious	
4/24/2019	C:\Suspicious\poison2\smb	COMODO	Added	COMOD		Malicious	

- Date & Time When the event occurred.
- Path The location or the SHA 1 hash value of the file that was changed.
- Modifier The service or user that made the change.
- Action Whether the file was added, removed, or assigned a new rating
- Property Whether the current trust rating was assigned by Comodo, an administrator, or a user.
- Old Rating The trust rating of the file before the change.
  - The rating can be 'Trusted', 'Unrecognized' or 'Malicious'. Under default settings, unrecognized files are run in the container until Comodo classifies them as 'Trusted' or 'Malicious'.
- New Rating The trust rating of the file after the change.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- Open log file Browse to and view a saved log file.
- Cleanup log file Delete the selected event log.

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#### Refresh - Reload the current list and show the latest logs.

Click any column header to sort the entries in ascending \ descending order.

### 6.4.12. Vendor List Changes Logs

Click 'Logs' in the CCS menu bar

•

· Select 'Vendor List Changes' in the drop-down at upper-left

CCS ships with a list of trusted vendors who have a reputation of creating legitimate, safe software. CCS allows unknown files which are digitally signed by one of these trusted vendors to run. Click 'Settings' > 'File Rating' > 'Vendor List' to view the list.

- You can also add new vendors, and change the rating of existing vendors. Admin / User ratings supersede the Comodo rating.
- The files published by these vendors are rated depending on the current rating assigned to the vendor
- Any changes to vendors in the list are logged in 'Vendor List Changes'.

ном		<b>⊤</b> dvanced	🗂 Filter by Date		-	Ð	Ð
Vendor List	Changes • Ad	Filter	and Time	Open log file Cle	file Exp	ort	Refresh
Date &	Vendor	Modifier	Action	Property	Old Rating	New	Rating
4/23/201	LAVASOFT SOFTWARE CANA	COMODO	Added	COMOD		Unre	ecognized
4/16/201	Valeriy Sokolov	COMODO	Changed	COMOD	Unrecognized	Unre	ecognized
4/16/201	Digital Wave Ltd	COMODO	Changed	COMOD	Unrecognized	Unre	ecognized
4/16/201	Digital Wave Ltd	COMODO	Added	COMOD		Unre	ecognized
4/16/201	Valeriy Sokolov	COMODO	Added	COMOD		Unre	ecognized
4/12/201	VideolQ	User	Changed	User rating	Unrecognized	Trust	ted
4/12/201	VideoLAN	User	Changed	User rating	Trusted	Unre	ecognized
4/12/201	VideolQ	User	Changed	User rating	Trusted	Unre	ecognized
4/11/201	Threatstar B.V.	COMODO	Added	COMOD		Unre	ecognized

- Date & Time When the change event occurred.
- Vendor The name of the software publisher
- Modifier Who made the change (User or Comodo).
- · Action Whether the vendor was added, removed, or assigned a new rating
- Property Whether the current rating was assigned by Comodo, an admin, or a user.
- **Old Rating** The trust rating of the vendor before the change.

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- The rating can be 'Trusted', 'Unrecognized' or 'Malicious'. Under default settings, unrecognized files are run in the container until Comodo classifies them as 'Trusted' or 'Malicious'.
- New Rating The trust rating of the vendor after the change.
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log.
- Refresh Reload the current list and show the latest logs.

Click any column header to sort the entries in ascending \ descending order.

### 6.4.13. Configuration Change Logs

- Click 'Logs' in the CCS menu bar
- Select 'Configuration Changes' in the drop-down at upper-left

#### Configuration change logs are a record of changes to CCS settings

	Action Option C Changed	Modifier Administ	Name Allowed Application	Cleanup log file Did Setting Safe Mode <object flags="&lt;/th"><th>port New Sett Disabled <object< th=""><th></th></object<></th></object>	port New Sett Disabled <object< th=""><th></th></object<>	
ewall: Mode ewall: Predefined p ewall: Predefined p	Option C Changed	Administ Administ	Allowed Application	Safe Mode <object flags="&lt;/th"><th>Disabled</th><th>ting</th></object>	Disabled	ting
ewall: Predefined p ewall: Predefined p	Changed	Administ		<object flags="&lt;/td"><td></td><td></td></object>		
ewall: Predefined p	2			, ,	<object< td=""><td>Flags=</td></object<>	Flags=
	Changed	Administ				
			Ftp Client	<object flags="&lt;/td"><td><object< td=""><td>Flags=</td></object<></td></object>	<object< td=""><td>Flags=</td></object<>	Flags=
ewall: Predefined p	Changed	Administ	Blocked Application	<object flags="&lt;/td"><td><object< td=""><td>Flags=</td></object<></td></object>	<object< td=""><td>Flags=</td></object<>	Flags=
ewall: Predefined p	Changed	Administ	Outgoing Only	<object flags="&lt;/td"><td><object< td=""><td>Flags=</td></object<></td></object>	<object< td=""><td>Flags=</td></object<>	Flags=
ewall: Predefined p	Changed	Administ	Web Browser	<object flags="&lt;/td"><td><object< td=""><td>Flags=</td></object<></td></object>	<object< td=""><td>Flags=</td></object<>	Flags=
ewall: Predefined p	Changed	Administ	Email Client	<object flags="&lt;/td"><td><object< td=""><td>Flags=</td></object<></td></object>	<object< td=""><td>Flags=</td></object<>	Flags=
ewall: Application	Changed	Administ	System	<object device<="" td=""><td><object< td=""><td>Device</td></object<></td></object>	<object< td=""><td>Device</td></object<>	Device
ewall: Application	Added	Administ	COMODO Client - Se		<object< td=""><td>Device</td></object<>	Device
	wall: Predefined p wall: Predefined p	wall: Predefined p Changed	wall: Predefined p Changed Administ wall: Predefined p Changed Administ	ewall: Predefined p Changed Administ Web Browser ewall: Predefined p Changed Administ Email Client ewall: Application Changed Administ System	wwall: Predefined p       Changed       Administ       Web Browser <object flags="&lt;/td">         wwall: Predefined p       Changed       Administ       Email Client       <object flags="&lt;/td">         wwall: Application       Changed       Administ       System       <object device<="" td=""></object></object></object>	wwall: Predefined p       Changed       Administ       Web Browser <object flags="&lt;/td"> <object flags="&lt;/&lt;/td"></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object></object>

- Date & Time When the configuration change was done.
- Component The CCS interface that was modified.
- Action Short description of the change made to the CCS component. For example, if a setting was changed, or an exclusion was created.
- **Modifier** The service or user that made the change. Possible modifiers include 'User', 'Antivirus Alert', 'Auto-Learn', 'Firewall Alert', 'HIPS Alert', 'Containment Alert', 'Scheduler' and 'Comodo'.
- Name The item featured in the modification. This will vary depending on the component.
- **Old Setting** The value before the configuration change.

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- New Setting The value after the configuration change.
  - Pace your mouse over an entry in the 'Old Value' or 'New Value' column to view the full setting string
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'.
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log.
- **Refresh** Reload the current list and show the latest logs.

Click any column header to sort the entries in ascending \ descending order.

### 6.4.14. Virtual Desktop Event Logs

- Click 'Logs' in the CCS menu bar
- · Select 'Virtual Desktop Events' in the drop-down at upper-left

CCS records all events from the virtual desktop. Events that are recorded include:

- Launch and close the virtual desktop
- Pause, resume, and terminate a virtual desktop session
- Switch between the virtual desktop and the host desktop

HOW /irtual Desktop Events	•	<b>⊤</b> Advanced Filter	Tilter by Date and Time	🖬 Open log file	X Cleanup log file	Export	€ Refresh	
Date & Time	Action			Status				
7/8/2019 2:36:31 PM	Virtual Deskto	p Terminated		Success				
7/8/2019 2:24:36 PM	Session Termin	nated		Success	(Last Session D	uration: 00:03:27)		
7/8/2019 2:24:35 PM	Switched to He	ost		Success				
7/8/2019 2:24:34 PM	Switched to Vi	rtual Desktop		Success				
7/8/2019 2:21:44 PM	Session contin	ued		Success				
7/8/2019 2:18:21 PM	Session Pause	d		Success				
7/8/2019 2:18:20 PM	Switched to Vi	rtual Desktop		Success				
7/8/2019 2:17:43 PM	Session Started	Ы		Success				
7/8/2019 2:17:39 PM	Switched to Vi	rtual Desktop		Success				

- Date & Time When the event occurred
- Action The operation executed
- Status Whether the action taken was a success or failure
- Click any column header to sort the entries in ascending \ descending order

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### 6.4.15. Data Loss Prevention Event Logs

- Click 'Logs' in the CCS menu bar
- · Select 'Data Loss Prevention Events' in the drop-down at top-left

The logs show items flagged by data loss prevention scans:

2/18/2020 2       C:\Users\comodo\AppData\       Restore from Quarantine       Success       C         2/18/2020 2       E:\CC\CC Details.txt       Files with CC numbers       Quarantine       Success       Success       Success	etails Juarantined b
2/18/2020 2     E:\CC\CC Details.txt     Restore from Quarantine     Success     C       2/18/2020 2     E:\CC\CC Details.txt     Files with CC numbers     Quarantine     Success     Success	
2/18/2020 2 E:\CC\CC Details.txt Files with CC numbers Quarantine Success S	uarantined b
2/18/2020 1 C:\Users\comodo\AppData\ Files with CC numbers Quarantine Success S	how details
	how details
2/18/2020 1 C:\Users\comodo\AppData\ Restore from Quarantine Success C	uarantined b
2/18/2020 1 C:\Users\comodo\AppData\ Files with CC numbers Quarantine Success	how details
2/18/2020 1 C:\Users\comodo\AppData\ Restore from Quarantine Success C	uarantined b

- Date & Time When the event occurred.
- **Target** The item discovered by the rule:
  - DLP discovery rule Shows the path of the discovered document
  - DLP monitoring rule Shows as USB Data Devices
- Rule- The DLP rule that found the target item. This could be a DLP discovery rule or a monitoring rule.
- Action How the DLP event was handled by CCS. Possible actions are:
  - Ignore
  - Quarantine
  - Restore from quarantine
  - Delete from quarantine
  - Blocked
- Status Shows whether the rule executed successfully or not
- Details The specifics of the data found. Click here to see an example.
- Advanced Filter Search the logs by document location, rule or action.
- Filter by Date and Time Search for logs generated within a specific time-frame
- **Open log file** Browse to and view a saved log file.
- Cleanup log file Delete the selected event log
- Export Save the logs as a HTML file. You can also right-click inside the log viewer and choose 'Export'

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Refresh - Reload the current list to show the latest logs

### 6.4.16. Search and Filter Logs

You can run a simple filter of events by date, and use advanced filters to conduct more complex searches.

- Filter by date/time
- Advanced Filters

#### Filter by date/time

•

- Click 'Logs' in the CCS menu bar
- · Select an event category from the drop-down at top-left
- Click 'Filter by Date and Time' to choose a specific period:

40W Vebsite Filtering	Events 🔹	Advanced Filter	Filter by Date and Time	Cleanup log file	Export	C) Refres
Date & Time	Website		(No filtering)     Within last	+ hour(s)	•	Action
12/5/2019 11:3			Except last     Today	★ hour(s)	<b>•</b>	Block Block
12/5/2019 11:3	http://hdfcbank.co	m/favicon.ico	<ul> <li>Current week</li> <li>Current month</li> <li>Within the period of</li> </ul>		E	Block
			12/05/2019 💌 - 12	/05/2019 *		

- No filtering Show every event logged since CCS was installed. If you have cleared the logs since installation, this option shows all logs created since that clearance.
- Within last Show all logs from a certain point in the past until the present time.
- Except last Exclude all logs from a certain point in the past until the present time.
- Today Show all events logged today, from 12:00 am to the current time. (Default)
- Current Week Show all events logged from the previous Sunday to today.
- Current Month Display all events logged from 1st of the current month to today.
- Within the period of Show logs between a custom date range.

You can also right-click inside the log viewer module and choose the time period.

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COMODO View Lo	COMODO View Logs - Current week				
SHOW Antivirus Events	▼       Advanced       Filter	Filter by Date and Time	<b>li</b> Open log		
Date & Location	Malware Name	Action	Status		
4/11/201 🗋 D:\Suspic	Virus.Win32.Parite.a Refresh	Remove	Success		
4/11/201 🗋 D:\Suspic	Show advanced filte	er gnore	Success		
4/11/201 🗋 D:\Suspic	Export Today	lock	Success		
	Current week Current month Entire period				

#### **Advanced Filters**

Advanced filters let you run complex queries based on a variety of criteria. Search parameters vary from module to module.

- Click 'Logs' in the CCS menu bar
- Select a module in the drop-down on the left
- Click 'Advanced Filter':

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COMODO View Logs - Today				?	-		×
SHOW	iced Filter by Date	Dpen log file	¥ Cleanup log file	Expo		t) Refres	h
Date & Time Website		Category Nan	ne		Actio	n	
					?		×
ADVANCED FILTER							
Action Equal	Allow	Block	C	Ask			$\otimes$
					*****		10000e- <sup>7</sup>
			APPL	Y	(	CANCEL	

- Select a filter category at top-left then click 'Add'
- Search parameters vary according to the filter category. You can include multiple filter categories to refine your search.

Click the following links to view the options available with each module:

- Antivirus Events
- VirusScope Events
- Firewall Events
- HIPS Events
- Containment Events
- Website Filtering Events
- Device Control Events
- Autorun Events
- Alerts
- CCS Tasks
- File List Changes
- Vendor List Changes
- Configuration Changes
- Virtual Desktop Events

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#### Data Loss Prevention

#### **Antivirus Events**

Filter Category	Description	Parameters
Action	Filter logs based on the action	Select the filter parameter:
	taken by CCS against the detected threat.	Quarantine: Shows events at which the user chose to quarantine a file
	Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice.	Remove: Shows events at which the user chose to delete the detected threat
		<ul> <li>Ignore: Shows events at which the user chose to ignore the detected threat</li> </ul>
		<ul> <li>Detect: Shows events involving only the detection of malware</li> </ul>
		<ul> <li>Ask: Displays events where an alert was shown to the user so they could choose an action against a piece of detected malware</li> </ul>
		<ul> <li>Restore: Shows events at which quarantined applications were restored to original location by admin from Endpoint Manager</li> </ul>
		<ul> <li>Block: Shows events where suspicious applications were stopped</li> </ul>
		<ul> <li>Reverse: Shows events where VirusScope overrode potentially malicious actions</li> </ul>
		<ul> <li>False positive: Shows events where files flagged as threats by CCS were submitted to Comodo by the user as a false positive.</li> </ul>
		Add To exclusions: Shows events in which the user chose to add an item to antivirus exclusions
		<ul> <li>Add To trusted files: Shows events in which the user changed the file rating to 'Trusted'</li> </ul>
		<ul> <li>Restore from Quarantine: Shows events in which files were returned to original location from quarantine</li> </ul>
		• Delete from Quarantine: Shows events in which files were removed permanently from quarantine
Location	Filter the log entries related to	Enter the text or word that needs to be filtered
	events logged from a specific location.	For example, if you select 'Contains' option from the drop- down and enter the phrase 'C:/Program Files/' in the text field, then all events containing the entry 'C:/Program Files/' in the 'Location' field are displayed.
Malware Name	Filter the log entries related to specific malware.	• Enter the text in the name of the malware that needs to be filtered.
		For example, if you choose 'Contains' from the drop-down and type 'siins' in the text field, then all events with 'siins' in the 'Malware Name' field are shown.
Status	Filter the log entries based on the success or failure of the action taken against the threat by CCS.	<ul> <li>Select the filter parameter:</li> <li>Success: Shows events in which the actions against the detected threat were successfully</li> </ul>

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froi	elect 'Equal' or 'Not Equal' Im the drop down. 'Not Jual' will invert your choice	successfully quarantined) Failure: Shows events at which the actions against the detected threat failed to execute (for example, the malware was not disinfected)	

#### VirusScope Events

Filter Category	Description	Parameters	
Action	Filter logs based on the action	Select the filter parameter:	
	taken by CCS against the detected threat.	Quarantine: Shows events at which the user chose to quarantine a file	
		Remove: Shows events at which the user chose to delete the detected threat	
		<ul> <li>Ignore: Shows events at which the user chose to ignore the detected threat</li> </ul>	
		Detect: Shows events involving only the detection     of malware	
		<ul> <li>Ask: Displays events where an alert was shown to the user so they could choose an action against a piece of detected malware</li> </ul>	
		<ul> <li>Restore: Shows events at which quarantined applications were restored to original location by admin from Endpoint Manager</li> </ul>	
		Block: Shows events whe were stopped	
	Reverse: Shows events where VirusScope overrode potentially malicious actions		
		• False positive: Shows events where files flagged as threats by CCS were submitted to Comodo by the user as a false positive.	
		<ul> <li>Add To exclusions: Shows events in which the user chose to add an item to antivirus exclusions</li> </ul>	
		<ul> <li>Add To trusted files: Shows events in which the user changed the file rating to 'Trusted'</li> </ul>	
		<ul> <li>Restore from Quarantine: Shows events in which files were returned to original location from quarantine</li> </ul>	
		Delete from Quarantine: Shows events in which files were removed permanently from quarantine	
Location	Filter the log entries related to	Enter the text or word that needs to be filtered	
	events logged from a specific location.	For example, if you select 'Contains' option from the drop- down and enter the phrase 'C:/Program Files/' in the text field, then all events containing the entry 'C:/Program Files/' in the 'Location' field are displayed.	
Malware Name	Filter the log entries related to specific malware.	• Enter the text in the name of the malware that needs to be filtered.	

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		For example, if you choose 'Contains' from the drop-down and type 'siins' in the text field, then all events with 'siins' in the 'Malware Name' field are shown.
Status	Filter the log entries based on the success or failure of the action taken against the threat by CCS. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the filter parameter:</li> <li>Success: Shows events in which the actions against the detected threat were successfully executed (for example, the malware was successfully quarantined)</li> <li>Failure: Shows events at which the actions against the detected threat failed to execute (for example, the malware was not disinfected)</li> </ul>

#### **Firewall Events**

Filter Category	Description	Parameters
Action	Filter logs based on events according to the response (or action taken) by the firewall. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the filter parameter:</li> <li>Blocked: Shows events where CCS prevented the connection</li> <li>Allowed: Shows events where the connection was allowed to proceed</li> <li>Asked: Shows events where an alert was shown to the users so they could choose whether or not to allow the connection</li> </ul>
Application	Filter logs based on events propagated by a specific application	• Enter the text or word that needs to be filtered. For example, if you choose 'Contains' from and enter the phrase 'cuckoo' in the text field, then all FW events containing the entry 'cuckoo' in the 'Application' column are displayed
Destination IP	<ul> <li>Filter logs based on events with a specific target IP address</li> <li>1. Select 'Equal' or 'Not Equal' option from the drop-down box. 'Not Equal' will invert your selected choice.</li> <li>2. Select 'IPv4' or 'IPv6' from the drop-down box.</li> </ul>	<ul> <li>Enter the IP address of the destination server or host, to filter the events that involve the connection attempts from/to that destination server or host.</li> <li>For example, if you choose 'Contains' option from the drop- down, select IPv4 and enter 192.168.111.11 in the text field, then all events containing the entry '192.168.111.11' in the 'Destination IP' column will be displayed.</li> </ul>
Destination Port	Filter logs based on events that involved a specific target port number Select any one of the option the drop-down: • Equal	<ul> <li>Enter the destination port number in the text entry field</li> <li>For example, if you choose 'Equal' option from the drop-down and enter 8080 in the text field, then all events containing the entry '8080' in the 'Destination Port' column will be displayed.</li> </ul>

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Filter Category	Description	Parameters
	<ul> <li>Greater than</li> <li>Greater than or Equal</li> <li>Less than</li> <li>Less than or Equal</li> <li>Not Equal</li> </ul>	
Direction	Filter logs based on events of inbound or outbound nature. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the filter parameter: <ul> <li>In: Shows a list of events involving inbound connection attempts</li> <li>Out: Shows a list of events involving outbound connection attempts</li> </ul> </li> <li>For example, if you choose 'Equal' option from the drop-down and select the 'In' checkbox, then all inbound connection attempts will be displayed.</li> </ul>
Protocol	Filter logs based on events that involved a specific protocol. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	Select the filter parameter: • TCP • UDP • ICMP • IPV4 • IGMP • GGP • PUP • IDP • IDP • IPV6 • ICMPV6 • ND For example, if you choose 'Equal' option from the drop- down and select the 'TCP' checkbox, then all connection attempts involving TCP protocol will be displayed.
Source IP	<ul> <li>Filter logs based on events that originated from a specific IP address</li> <li>1. Select 'Equal' or 'Not Equal' option from the drop-down box. 'Not Equal' will invert your selected choice.</li> <li>2. Select 'IPv4' or 'IPv6' from the drop-down box.</li> </ul>	<ul> <li>Enter the IP address of the source server or host, to filter the events that involve the connection attempts from/to that source server or host system.</li> <li>For example, if you choose 'Contains' then select IPv4 and enter 192.168.111.22 in the text field, then all events containing the entry '192.168.111.11' in the 'Source IP' column will be displayed.</li> </ul>
Source Port	Filter logs based on events that involved a specific source port number Select any one of the option the drop-down:	<ul> <li>Enter the destination port number in the text entry field</li> <li>For example, if you choose 'Equal' and enter 8080 in the text field, then all events containing the entry '8080' in the 'Source Port' column will be displayed.</li> </ul>

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Filter Category	Description	Parameters
	• Equal	
	Greater than	
	<ul> <li>Greater than or Equal</li> </ul>	
	Less than	
	Less than or Equal	
	Not Equal	

#### **HIPS Events**

Filter Category	Description	Parameters
Application Action	Filter logs based on events propagated by a specific application	<ul> <li>Enter the search criteria for filtering the logs in the text field.</li> <li>For example, if you choose 'Contains' from the drop-down and enter the phrase 'cuckoo' in the text field, then all events containing the entry 'cuckoo' in the 'Application' column are displayed.</li> </ul>
AUIUII	Filter logs based on events according to the response (or action taken) by HIPS Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice.	Select the filter parameter:         Scanned online and found malicious         Access memory         Create process         Terminate process         Modify key         Modify file         Direct memory access         Direct disk access         Direct keyboard access         Direct monitor access         Load driver         Send message         Install Hook         Access COM interface         Execute image         DNS/RPC client access         Change HIPS Mode         Shellcode injection         Block file         Suspicious         Hook         Alert Suppressed         Scanned and found safe         For example, if you choose 'Equal' and select 'Create         process', only events involving the creation of a process by

/			
Filter Category	Description	Parameters	
		applications are displayed.	
Target	Filter logs based on events that involved a specified target application.	text field. For example, if you choose 'C	eria for filtering the logs in the Contains' and enter the phrase then all events containing the get' column will be displayed.

#### **Containment Events**

Filter Category	Description	Parameters	
Application	Show events propagated by a specific application.	<ul> <li>Enter the search criteria for filtering the logs in the text field.</li> <li>For example, if you choose 'Contains' and enter the phrase 'pcflank' in the text field, then all events containing the entry 'pcflank' in the 'Application' column are displayed.</li> </ul>	
Rating	Show events which concern files that have a specific trust- rating. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice.	Select the filter parameter: None Unrecognized Trusted Malicious For example, if you choose 'Equal' and select the 'Unrecognized' file rating, only the containment events involving applications that are categorized as 'Unrecognized are displayed.	
Action	Show events where a specific action was applied to the file by CCS Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	Select the restriction level(s) applied by the container to the applications, either automatically of or chosen by the user from the alert. <ul> <li>Run Restricted</li> <li>Run Virtually</li> <li>Blocked</li> <li>Ignored</li> </ul> <li>For example, if you choose 'Equal' from the drop-down and select 'Run Virtually', only the events of applications that are run inside the container are displayed.</li>	
Contained by	Show events where the file was isolated by a specific module or user Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' will invert your selected choice.		
Parent Process	Show files contained based	Enter the name of the application associated with	

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Filter Category	Description	Parameters
	on its source process	the process, that launched contained item as the search criteria for filtering the logs in the text field.
		For example, if you choose 'Contains' and enter the phrase 'RuntimeBroker.exe' in the text field, then all events containing the entry 'RuntimeBroker.exe' in the 'Parent Process' column are displayed.
Parent Process ID	Show events created by a source process ID	<ul> <li>Enter the process ID of the application associated, that launched contained item as the search criteria for filtering the logs in the text field.</li> </ul>
	Select 'Contains' or 'Does Not Contain' from the drop-down menu.	For example, if you choose 'Contains' and enter the ID '2612' in the text field, then all events containing the entry '2612' in the 'Parent Process ID' column will be displayed.
Parent Process Hash	Show events where items was contained based on its source process(es) specified by hash value(s) of executable file(s) associated with the source process(es)	• Enter the SHA1 hash value of the executable file associated with the process, that launched contained item as the search criteria.
	Select 'Contains' or 'Does Not Contain' from the drop-down menu.	

#### Website Filtering Events

Filter Category	Description	Parameters
Website	Show only events that involved a specific website Select 'Contains' or 'Does Not Contain' from the drop-down menu.	<ul> <li>Enter the website address in part or full, to filter the logs involving the website.</li> <li>For example, if you choose 'Contains' option from the drop- down and enter the phrase 'facebook.com' in the text field, then all events that involve the website 'facebook.com' in the 'Website' column are displayed.</li> </ul>
Category Name	Show events that involved websites which are covered by a website filtering category.	<ul> <li>Enter the website filter category name, to filter the logs involving the category</li> <li>For example, if you choose 'Contains' and enter the phrase 'Malware Sites' in the text field, then all events involving websites in the 'Malware Sites' category are displayed.</li> </ul>
Action	Show only events that involved a specific response by CCS Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the action(s) to filter the logs involving those action(s).</li> <li>Allow</li> <li>Block</li> <li>Ask</li> <li>For example, if you choose 'Equal' and 'Block', then only events where websites blocked are displayed.</li> </ul>

#### **Device Control Events**

Filter Category	Description	Parameters
Name	Filter the entries based on the	Enter the type of the device in full or part as your

Filter Category	Description	Parameters
	type of the device.	filter criteria in the text field.
		For example, if you choose 'Contains' and type 'USB Input Device' in the text field, you will see logs related to USB input devices like keyboards, mice and finger print scanners.
Identifier	Filter entries based on the device ID of the external	• Enter the device ID of the device in full or part as your filter criteria in the text field.
	device.	For example if you have chosen 'Contains' and entered 'USB\VID_0627&PID_0001', in the text field only those log entries related to external devices whose device ID contains the string are displayed.
Class	Filter the entries based on the GUID of the device	Enter a Device Class ID (GUID) in part or full as your search criteria
		For example, if you select 'Contains' option from the drop- down field and enter '4D36E967', then all events containing the entry '4D36E967' in the 'Class' field are displayed
State	Filter events based on whether the device connection attempt was allowed or	Select the parameter to refine your search. <ul> <li>Enabled</li> </ul>
	blocked.	Disabled

#### Autorun Events

Filter Category	Description	Parameters
Туре	Filter entries based on the class of autorun Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	Choose from: • Windows Service • Autostart entry • Scheduled task
Location	Filter entries based on application path Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' will invert your selected choice.	<ul> <li>Enter the location or a part of it as your filter criteria in the text field.</li> <li>For example if you have chosen 'Contains' and entered 'C:/Program Files (x86)/Cuckoo Files/Cuckoo.exe in the text field, then only log entries with the same value in the 'Path' column are displayed.</li> </ul>
Modifier	Filter logs by the file or user that launched the event. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Enter the location or a part of it as your filter criteria in the text field.</li> <li>For example if you choose 'Contains' and enter 'C:/Users/tester/AppData/Roaming/Microsoft/Windows/Start Menu/Programs/Startup/UnknownAppUI3.exe' in the text field, then only log entries with the same value in the 'Path' column will be displayed.</li> </ul>
Action	Filter the events based on CCS response to the detected threat Select 'Equal' or 'Not Equal' from the drop down. 'Not	<ul> <li>Ignore - CCS does not take any action</li> <li>Terminate - CCS stops the process / service</li> <li>Terminate and Disable - Auto-run processes will be</li> </ul>

Filter Category	Description	Parameters
	Equal' will invert your choice	<ul> <li>stopped and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.</li> <li>Quarantine and Disable - Auto-run processes will be quarantined and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.</li> </ul>
Detected By	Filter the entries based on the CCS component that discovered the threat Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the specific filter parameter to refine your search.</li> <li>Autorun monitor</li> <li>Antivirus Scan</li> </ul>
Status	Filter the entries based on the success or failure of the action taken against the threat by CCS. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' will invert your choice	<ul> <li>Select the specific filter parameter to refine your search.</li> <li>Success: Shows events where the actions against the detected threat were successful. For example, the malware was successfully quarantined.</li> <li>Failure: Shows events where the intended actions against the detected threat were not successful. For example, the malware was not disinfected.</li> </ul>

#### Alerts

Filter Category	Description	Parameters
Advice	Filter entries by the security recommendation in the alert.	• Enter the text or word as your filter criteria. For example, choose 'Contains' and enter the phrase 'you
	Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	can safely allow this request' in the text field.
Answer	Filter the events based on	Select the parameter to refine your search.
	what action the user selected at the alert.	• Unknown
	Select 'Equal' or 'Not Equal'	• Allow
	from the drop down. 'Not Equal' inverts your choice.	• Deny
		Treat as
		Disinfect
		Quarantine
		Quarantine and reserve
		Skip once
		Add to exclusions
		Add to trusted files
		False positive
		• Skip
		• Terminate

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Filter Category	Description	Parameters
Filter Category	Description	Parameters         • Keep inside the Container         • Run outside the Container         • Deny and Terminate         • Deny, Terminate and Reverse         • Containment         • Visit with Secure Browser         • Run Unlimited         • Run inside the Container         • Blocked         For example, if you choose 'Equal' from the drop-down and select the 'Add to exclusions' checkbox, only the alerts where you answered 'Ignore' > 'Ignore and Add to exclusions' are displayed.
Answered	Filter logs based on the date the user answered the alerts. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Enter or select the required date from the date picker</li> <li>For example, if you select 'Equal' and select '07/31/2017', only alerts answered on 07/31/2017 are displayed.</li> </ul>
Description	Filter the entries based on the description of the attempt displayed in the alert. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	• Enter the text or word as your filter criteria. For example, if you select 'Contains' from the drop-down and enter 'connect to the internet', only the log entries of firewall alerts that contain the phrase 'connect to the internet' in the description are displayed.
Option		<ul> <li>Select the specific filter parameters to refine your search.</li> <li>Remember</li> <li>Restore point</li> <li>Submit</li> <li>Trusted publisher</li> <li>For example, if you choose 'Equal' from the drop-down and select 'Remember' from the checkbox options, only the log entries of alerts for which 'Remember my answer' option was selected are displayed.</li> </ul>
Treat as	Filter events where the user chose specific actions on the alert. For example, 'treat as a safe application', 'treat as an installer' and so on. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	• Enter the text or word as your filter criteria For example, if you have chosen 'Contains' from the drop- down and entered 'Installer' in the text field, only the log entries containing the phrase 'Installer' in the 'Treat As' column are displayed.
Alert Type	Filter the log entries based on the CCS component that	Select the specific filter parameters to refine your search.

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	/	
Filter Category	Description	Parameters
	triggered the alert	Antivirus Alert
	Select 'Equal' or 'Not Equal'	Firewall Alert
	from the drop down. 'Not Equal' inverts your choice.	HIPS alert
		Containment alert
		VirusScope Alert
		Network alert
		For example, if you select 'Equal' from the drop-down and select 'Antivirus Alert' checkbox, only the log of antivirus alerts are displayed.

#### **CCS** Tasks

Filter Category	Description	Parameters
Code	Filter the entries based on specified error code	• Enter the code or a part of it as your filter criteria in the text field.
	Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	For example, if you have select 'Equal' and entered '0x80004004' in the text field, then only entries containing the value '0x80004004' in the 'Code' column are displayed.
Completed	Filter events based on tasks successfully finished on the specified date Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Enter or select the required date from the date picker</li> <li>For example, if you choose 'Equal' and select '08/01/2019', only the logs of tasks completed on 08/01/2019' are displayed.</li> </ul>
Parameter	Filter the entries based on the specified parameter. A 'parameter' is a sub-type of the main task type. For example, 'Quick Scan' and 'Rating Scan' are both parameters of the main task type 'Antivirus Scan'. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	• Enter the text or word as your filter criteria. For example, if you choose 'Contains' option from the drop- down and enter the phrase 'Quick Scan' in the text field, then only the entries of 'Antivirus Scan Tasks' with the scan parameter 'Quick Scan' are displayed.
Туре	Filter the entries based on the CCS tasks category. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Select the specific filter parameters to refine your search.</li> <li>Antivirus update</li> <li>Antivirus scan</li> <li>Log Clearing</li> <li>Product upgrade</li> <li>Binary update</li> <li>File Rating DB Upgrade</li> <li>Purge file list</li> <li>Virtual Desktop Session</li> <li>Reset the Container</li> </ul>

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Filter Category	Description	Parameters
		DLP Discovery Scan

#### **File List Changes**

Filter Category	Description	Parameters
Location	Filter the entries based on the file path whose trust rating was changed Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Enter the location or a part of it as your filter criteria in the text field.</li> <li>For example if you have chosen 'Contains' and entered 'C:/Program Files (x86)/Cuckoo Files/Cuckoo.exe in the text field, then only log entries with the same value in the 'Path' column are displayed.</li> </ul>
Modifier	Filter events based on who changed the file rating Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Administrator</li> <li>User</li> <li>Comodo</li> <li>For example, if you select 'Equal' from the drop-down and select 'User' checkbox, only logs of changes done by the users are displayed.</li> </ul>
Action	Filter the entries based on the file activity Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Added</li> <li>Changed</li> <li>Removed</li> <li>For example, if you select 'Equal' from the drop-down and select 'Removed' checkbox, only the logs of files that were removed from the file list are displayed.</li> </ul>
Rating Source	Filter the entries by who provided the file rating Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Ratings can be provided by:</li> <li>Administrator</li> <li>Administrator (by Vendor)</li> <li>User</li> <li>User (by Vendor)</li> <li>AV database</li> <li>Trusted installer</li> <li>FLS</li> <li>FLS (by Vendor)</li> <li>Valkyrie</li> <li>SmartScreen</li> <li>Signed by Comodo</li> <li>Signed by Microsoft</li> <li>For example, if you select 'Equal' from the drop-down and select 'User' checkbox, only the logs of files that were rated</li> </ul>

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Filter Category	Description	Parameters
		by the users are displayed.
Old Rating	Filter the entries based on trust rating of files before the change Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Unrecognized</li> <li>Trusted</li> <li>Malicious</li> <li>For example, if you select 'Contains' from the drop-down and select 'Unrecognized' checkbox, only the logs of files that are rated as 'Unrecognized' in the 'Old Rating' column are displayed.</li> </ul>
New Rating	Filter logs by the trust rating of files after the change Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Unrecognized</li> <li>Trusted</li> <li>Malicious</li> <li>For example, if you select 'Contains' from the drop-down and select 'Malicious' checkbox, only the logs of files that are rated as 'Malicious' in the 'New Rating' column are displayed.</li> </ul>
File Hash	Filter logs by hash value Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	Enter the SHA1 hash value of the file in the text field to refine your search

#### **Vendor List Changes**

Filter Category	Description	Parameters
Vendor	Filter logs by the software publisher name whose trust rating was changed Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	Type the name of the vendor in full or part in the text field. For example if you choose 'Contains' and enter 'Digital' in the text field, only those log entries related to the vendors who has contain 'Digital' as a part in their name are displayed.
Modifier	Filter logs by who changed the vendor rating Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Administrator</li> <li>User</li> <li>Comodo</li> <li>For example, if you select 'Equal' from the drop-down and select 'User' checkbox, only logs of changes done by the users are displayed.</li> </ul>
Action	Filter logs by the type of change made to the vendor list. Select 'Equal' or 'Not Equal' from the drop down. 'Not	Possible actions: • Added • Changed

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Filter Category	Description	Parameters
	Equal' inverts your choice.	• Removed For example, if you select 'Equal' from the drop-down and select 'Removed' checkbox, only the logs of vendors that were removed from the vendor list are displayed.
Property	Filter logs by the entity that provided the vendor rating Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Entities that can provide trust ratings:</li> <li>Administrator Rating</li> <li>User Rating</li> <li>Comodo Rating</li> <li>For example, if you select 'Equal' from the drop-down and select 'User Rating' checkbox, only the logs of vendors that were rated by users are displayed.</li> </ul>
Old Rating	Filter logs by the trust rating of the vendor before the change Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Select the filter parameter to refine your search</li> <li>Unrecognized</li> <li>Trusted</li> <li>Malicious</li> <li>For example, if you select 'Contains' from the drop-down and select 'Unrecognized' checkbox, only the logs of vendors that are rated as 'Unrecognized' in the 'Old Rating' column are displayed.</li> </ul>
New Rating	Filter logs by the vendor's trust rating after the change. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	<ul> <li>Possible new trust ratings are:</li> <li>Unrecognized</li> <li>Trusted</li> <li>Malicious</li> <li>For example, if you select 'Contains' from the drop-down and select 'Malicious' checkbox, only the logs of vendors that are rated as 'Malicious' in the 'New Rating' column are displayed.</li> </ul>

#### **Configuration Changes**

Filter Category	Description	Parameters
Action	Filter logs by the type of change that was made. For example, rule modified, file exclusion created. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	Options are: • Added • Changed • Removed • Option changed
Modifier	Filter events based on who changed the configuration such as the user, administrator and response given to an alert Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>The possible modifiers are:</li> <li>User</li> <li>Auto learn</li> <li>Antivirus Alert</li> <li>Firewall Alert</li> <li>HIPS alert</li> <li>Containment alert</li> </ul>

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Filter Category	Description	Parameters
		<ul> <li>Scheduler</li> <li>Comodo</li> <li>Administrator</li> <li>For example, if you select 'Equal' from the drop-down and select 'User' checkbox, only logs of changes done by the users are displayed.</li> </ul>
Name	Filter the entries based on object label that was affected by the configuration change, for example, Shared Spaces, Windows Management and so on Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	Enter the object name as filter criteria in the text box. For example, if you choose 'Contains' then enter the phrase 'surfer.exe' in the text field, then you will only see logs with surfer.exe in the name column.
Component	Filter logs by the object modified by the action. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	Select the affected object. It is not possible to list all possible objects in this table. Please consult the list in the search interface.

#### **Virtual Desktop Events**

Filter Category	Description	Parameters
Action	Filter logs by the type of virtual desktop activity. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	<ul> <li>Possible activities:</li> <li>Virtual Desktop Launched</li> <li>Virtual Desktop Terminated</li> <li>Session Started</li> <li>Session Paused</li> <li>Session Continued</li> <li>Session Terminated</li> <li>Switched to Windows View</li> <li>Switched to Virtual Desktop</li> <li>For example, if you select 'Equal' from the drop-down and select 'Session Started' checkbox, only the session initiated events are displayed in the 'Action' column.</li> </ul>
Status	Filter logs by whether the event was was successful or not. Examples include paused sessions successfully resumed, wrong PIN entered and user could not resume a paused session. Select 'Equal' or 'Not Equal' from the drop down. 'Not	Possible outcomes are: • Success • Failure • Expired

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Filter Category	Description	Parameters
	Equal' inverts your choice.	

#### **Data Loss Prevention Events**

Filter Category	Description	Parameters
Target	Filter entries by document location and / or storage device. Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not	• Enter the location, or a part of it, as your filter criteria.
Rule	Contain' inverts your choice. Filter entries by rule name Select 'Contains' or 'Does Not Contain' option from the drop down menu. 'Does Not Contain' inverts your choice.	Enter the DLP rule name, or a part of it, as your filter criteria.
Action	<ul> <li>Filter entries by the action taken on the target. The action may be:</li> <li>1) An action CCS took on target a file.</li> <li>2) An action that a user took on the target file.</li> <li>3) An action CCS took on an external device.</li> </ul>	<ul> <li>Ignore - CCS did not take any action on the file. You are, of course, free to review and assess the file.</li> <li>Quarantine – CCS moved the files to quarantine</li> <li>Restore from Quarantine - The file was moved back to its original location by the user</li> <li>Delete from Quarantine – The file was removed from the system by the user</li> <li>Blocked – CCS implemented 'Read-only' mode on an external device, preventing users from copying potentially sensitive files to it.</li> </ul>
Status	Filter logs by whether the event was was successful or not. Select 'Equal' or 'Not Equal' from the drop down. 'Not Equal' inverts your choice.	Possible outcomes are: • Success • Failure

### 6.5. Submit Files for Analysis to Comodo

Click 'Tasks' > 'Advanced Tasks' > 'Submit Files'

- Files you submit from this interface are uploaded to Comodo Valkyrie for behavior testing.
- Valkyrie is Comodo's file testing and verdict system. It's purpose is to discover whether or not a file is malicious or safe.
- CCS rates files as either 'trusted', 'malicious' or 'unknown'.

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- Files with no rating at all are automatically uploaded when they are executed, or if they are discovered by a rating scan.
  - Files awarded an unknown rating by an admin, user, or by Comodo are not auto-uploaded.

Tip - You can also submit files to Valkyrie from the Quarantine and File List interfaces.

#### Upload files for analysis

- Click 'Tasks' on the CCS home screen
- Click 'Advanced Tasks' then 'Submit Files'

COMODO Client - Security 12	– ×
K HOME 🔅 SETTINGS 🖒 LOGS	
Secure   All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS	DLP TASKS ADVANCED TASKS
Create Rescue Disk Create a bootable CD or USB Flash Drive to clean up heavily infected PC's.	Clean Endpoint Run COMODO Cleaning Essentials tool to clean persistent infections.
Open Task Manager Open the task manager to view running security tasks in progress.	View Active Processes View the details of the processes active on this computer.
View Logs View a record of security events, activity and alerts.	Submit Files You can submit as many files as you wish to COM O for analysis.
	(?)
	? 🗆 X
<b>∔ X</b> Add Remove	
Location	Q
□ Submit as False-Positive ☑ Submit to Valkyrie	SUBMIT CLOSE

• Click 'Add' at top right.

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C	омо	DO Sub	mit	?	×
	+ Add	X Remove			
	Files				Q
	Folders Running	g Processes	Desktop\vir\rundll.exe		
		E:\Suspiciou	s file\eicar.com		

- There are three ways to select a file:
  - Files Browse to the file or executable you want to add to the 'Submit Files' list.
  - Folders Browse to the folder you want to add. All files in the folder will be added to the 'Submit Files' list.
  - **Running Processes** Select a currently active process. The parent application of the process will be added to the 'Submit Files' list.
- Repeat the process to add more files
- Please note that 'Submit to Valkyrie' is pre-selected by default. You cannot change this setting.
- Click the 'Submit' button

The uploading process will commence. You can stop, pause/resume or send the submission process to background by clicking respective buttons.

COMODO Valkyrie Submit Files		?	-		×
C:\old man files\give_a_dog_a_bone.exe					
File Name	Stat	e			
C:\Program Files (x86)\Lantiv\Lantiv Timetabler 6.2.36\LanTime.exe	Ċ	Upload	ding		
C:\Program Files (x86)\MB Free Astrology Birth Chart\MBFreeAstrologyBirthCh	$\circlearrowright$	Pendin	g		
<u>C:\Program Files (x86)\MyFreeWeather\MyWeather.exe</u>	Ċ	Pendin	g		
C:\Astrolog\Astrolog.exe	Ċ	Pendin	g		
<u>C:\Program Files\AgeCalculator.exe</u>	Ċ	Pendin	g		
STOP    PAUSE		SEND	TO BACI	KGROUN	ID

When a file is first submitted, Comodo's online file look-up service will check whether the file is already queued for analysis by our technicians. The results screen shows the results:

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COMODO Valkyrie Submit Files		?	—		×
100% C:\Program Files\AgeCalculator.exe					
File Name	Stat	e			
C:\Program Files (x86)\Lantiv\Lantiv Timetabler 6.2.36\LanTime.exe	0	Uploa	ded		
Discrete: C:\Program Files (x86)\MB Free Astrology Birth Chart\MBFreeAstrologyBirthCh	$\otimes$	Alread	y submit	ted	
♀ <u>C:\Program Files (x86)\MyFreeWeather\MyWeather.exe</u>	0	Alread	y submit	ted	
C:\Astrolog\Astrolog.exe	$\otimes$	Alread	y submit	ted	
<u>C:\Program Files\AgeCalculator.exe</u>	0	Alread	y submit	ted	
× CLOSE		SEND	ТО ВАС	KGROUI	ND

- **Uploaded** The file was accepted for review by our research labs. The file's signature was not among the list of files waiting to be tested.
- Already submitted The file has already been uploaded by another CCS user and is queued for testing. This means the file was not uploaded from your machine.

Comodo will analyze all submitted files. If the file is found to be trustworthy it will be added to the Comodo safe list (white-listed). Conversely, if it is found to be malicious then it will be added to the virus database (black-listed).

Click 'Settings' > 'File List' > 'Submitted Files' to view all files uploaded to our labs. See **Submitted Files** for more details.

### 6.6. View Active Process List

Click 'Tasks' > 'Advanced Tasks' > 'View Active Processes'

- The active process list shows all processes started by applications currently running on your system.
- CCS can identify the parent application of a process to detect when a non-trusted application is trying to spawn a trusted application. CCS can then deny access rights to the trusted application.
- This deep level of inspection protects you against malware that tries to use trusted software to launch an attack.
- The interface also lets you run an online lookup on the parent application. Here, you can check its trust rating on the latest cloud databases. You can also submit an application to Comodo for analysis.

#### View the active process list

- Click 'Tasks' > 'Advanced Tasks'
- Click the 'View Active Processes' tile:

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MODO di La					
Client - Secur	ity 12				-
HOME {૽} SETTINGS ((	) ιogs				
Secure All systems	are active a	and running			
ENERAL TASKS FIREWALL TAS	KS CONT	TAINMENT TASKS D	DLP TASKS ADVA	NCED TASKS	
Create Rescue Disk Create a bootable CD clean up heavily infecto	or USB Flash	* Drive to	Clean End Run COMO persistent	DDO Cleaning Essent	ials tool to clea
Open Task Manage Open the task manage tasks in progress.	er to view rur	$\sum$	computer.	ls of the processes	
		/			
OMODO Active Pro	cesses List	-		? -	- 🗆
Active Pro	PID	Company	User Name	? - Restriction	Rating
		Company Microsoft Wi	User Name UMFD-1		
Application	PID			Restriction	Rating
Application  fontdrvhost.exe	PID 776	Microsoft Wi	UMFD-1	Restriction Disabled	Rating Trusted
Application  fontdrvhost.exe  dwm.exe	PID 776 968	Microsoft Wi Microsoft Wi	UMFD-1 DWM-1	Restriction Disabled Disabled	Rating Trusted Trusted
Application   fontdrvhost.exe  dwm.exe  explorer.exe	PID 776 968 4232	Microsoft Wi Microsoft Wi Microsoft Wi	UMFD-1 DWM-1 John	Restriction Disabled Disabled Disabled	Rating Trusted Trusted Trusted
Application   fontdrvhost.exe  dwm.exe  explorer.exe  MSASCuiL.exe	PID 776 968 4232 6584	Microsoft Wi Microsoft Wi Microsoft Wi	UMFD-1 DWM-1 John John	Restriction Disabled Disabled Disabled Disabled Disabled Disabled	Rating Trusted Trusted Trusted Trusted
Application    fontdrvhost.exe   dwm.exe   explorer.exe  MSASCuiL.exe  biHMS.exe	PID 776 968 4232 6584 336	Microsoft Wi Microsoft Wi Microsoft Wi	UMFD-1 DWM-1 John John John	Restriction Disabled Disabled Disabled Disabled Disabled Disabled Fully Virtu	Rating Trusted Trusted Trusted Trusted Unknown
Application    fontdrvhost.exe   dwm.exe  explorer.exe  MSASCuiL.exe  biHMS.exe  LanTime.exe	PID 776 968 4232 6584 336 6504	Microsoft Wi Microsoft Wi Microsoft Wi	UMFD-1 DWM-1 John John John John	Restriction Disabled Disabled Disabled Disabled Fully Virtu Disabled	Rating Trusted Trusted Trusted Trusted Unknown Trusted

- Application The name of the parent executable of the process.
- **PID** The unique process identifier.
- Company The vendor who created the software
- User Name The user account under which the program is run
- **Restriction** The security limitations placed on the program by the CCS containment module.
- Rating The trust level of the program as per the local file list ('Settings' > 'File Rating' > File List')

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😡 MyWeather.exe	3784	John	Disabled	Trusted
🏠 BiHMS.exe	Show Full Path	· · · · · ·	Fully Virtu	Unknown
💿 🗆 chrome.exe	Show Contained Only Show COMODO Processes Run	ning Inside the Container	Disabled	Trusted
	Add to Trusted Files	70.0.5 		
	Online Lookup			
	Submit			
	Submit to Valkyrie			
	Jump to Folder			
	Show Activities			

Right-click on any process to open the context sensitive menu:

•

- Show Full Path View the install location of the parent program
- Show Contained Only Hides all processes except those running in the container.
- Show COMODO Processes Running Inside the Container Hide all processes except Comodo processes running in the container.
- Add to Trusted Files Assign 'Trusted' status to the executable that started the process. This allows the file to run as normal in future. You can view trusted files in the CCS 'File List' ('Settings' > 'File Rating' > 'File List').
- **Online Lookup** Search for the executable in Comodo's global blacklist and whitelist. The results will tell you if the file is clean, malicious or unknown.
- **Submit to Valkyrie** Uploads the parent executable to Comodo Valkyrie for analysis. Valkyrie is Comodo's file testing and verdicting system that analyzes the submitted files with a range of static and dynamic tests to determine the file's trust rating. The files are added to the Comodo safe list (white-listed) or to the database of virus signatures (blacklisted) depending on the results.
- Jump to Folder Opens the folder containing the executable.
- Show Activities Shows all actions by processes of the application. This option is available only for contained applications and if VirusScope is enabled ('Settings' > 'Advanced Protection > 'VirusScope').
- Click the 'More' button to open Comodo KillSwitch an advanced system monitor that lets you quickly identify and terminate any unsafe processes on your system.

📧 🗆 services.exe	612	Microsoft Wi	SYSTEM	Disabled	Trusted	
						~
			<	MORE	CLOSE	

If KillSwitch is not yet installed, clicking this button will prompt you to download the application. See **Identify and Kill Unsafe Running Processes** for more details.

#### View 'Active Processes' list of contained applications

Click the shortcut on the widget to view processes by applications inside the container. These applications include:

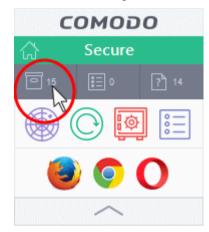
- Auto-Containment Applications that are made to run in the container by a containment rule. See 'Auto-Containment Rules' for more details on defining auto-containment rules.
- Run Virtual Applications that were manually run in containment. See 'Run an Application in Containment' for more details.

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- Applications that are run inside the containment using the context sensitive menu Click here for more details.
- Running browsers inside the containment from the widget Click here for more details.
- · Programs that are added manually See 'Auto-Containment Rules' for more details.

#### View active processes from contained applications

• Click the first box in the second row in the CCS Widget.



The Active Processes List (Contained Only) screen appears:

Application	PID	Company	User Name	Restriction	Rating
O opera.exe	6480	Opera Softw	John	Fully Virtu	Unknown
🌖 🗆 firefox.exe	7988	Mozilla Corp	John	Fully Virtu	Trusted
🍯 firefox.exe	3324	Mozilla Corp	John	Fully Virtu	Trusted
🍯 firefox.exe	6692	Mozilla Corp	John	Fully Virtu	Trusted
🍯 firefox.exe	5088	Mozilla Corp	John	Fully Virtu	Trusted
🍯 firefox.exe	7612	Mozilla Corp	John	Fully Virtu	Trusted
📧 dllhost.exe	7924	Microsoft Wi	John	Fully Virtu	Trusted
☆ BiHMS.exe	6344		John	Fully Virtu	Unknown

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# 7.CCS Advanced Settings

Click 'Settings' at the top-left of the CCS home screen

The settings area lets you configure every aspect of the operation, behavior and appearance of Comodo Client Security. There are two main areas:

- General settings Specify top-level preferences regarding the interface, updates and event logs.
- Security settings Configure each CCS security module. Modules include antivirus, firewall, file-rating, containment and data loss prevention.

COMODO Client	- Security 12 – X
K HOME 🔅 SETTING	GS 🖒 LOGS
✓1 Secure   All sy	/stems are active and running
- General Settings	
User Interface	User Interface
Updates	Language: English (United States) - By COMODO
Logging	Show messages from COMODO Message Center
Configuration	Show notification messages
✓ Antivirus	Show desktop widget
✓ Firewall	Show information messages when tasks are minimized/sent to background
✓ HIPS	Play sound when an alert is shown
✓ Containment	Show notification messages
✓ Data Loss Prevention	
✓ File Rating	
✓ Advanced Protection	
Website Filtering	
	OK CANCEL
	OK CANCEL

You might need to enter a password to access the settings if so configured in the Endpoint Manager profile. See 'Password Protection' for more on this.

Click the following links for help with specific settings:

- General Settings
  - Customize User Interface
  - Configure Virus database Updates
  - Log Settings
  - Manage CCS Configurations
- Antivirus Settings

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- Real-time Scanner Settings
- Scan Profiles
- Firewall Settings
  - General Firewall Settings
  - Application Rules
  - Global Rules
  - Firewall Rule Sets
  - Network Zones
  - Port Sets
- HIPS Settings
  - General HIPS Settings
  - Active HIPS Rules
  - HIPS Rule Sets
  - Protected Objects HIPS
  - HIPS Groups
- Data Loss Prevention
  - DLP Monitoring Rules
  - DLP Discovery Rules
  - DLP Keyword Groups
- Containment Settings
  - Containment Settings
  - Auto-Containment Rules
  - Protected Objects Containment
  - Virtual Desktop Settings
  - Containment An Overview
  - Unknown Files: The Scanning Process
- File Ratings
  - File Rating Settings
  - File Groups
  - File List
  - Submitted Files
  - Vendor List
- Advanced Protection
  - VirusScope Settings
  - Scan Exclusions
  - Device Control Settings
  - Script Analysis Settings
  - Miscellaneous
- Web Filter Settings
  - Web Filter Rules
  - Website Categories

#### 7.1. General Settings

- Click 'Settings' > 'General Settings'
- The general settings area lets you customize the appearance and overall behavior of Comodo Client Security.

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• You can configure the interface language, notifications, automatic updates, logging, and more.

#### **Configure General CCS Settings**

- Click 'Settings' on the CCS home screen
- Click 'General Settings' on the left:

	ed Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>User Interface</li> </ul>	User Interface
Updates	Language: English (United States) - By COMODO
Logging	Show messages from COMODO Message Center
Configuration	Show notification messages
✓ Antivirus	Show desktop widget
✓ Firewall	□ Show information messages when tasks are minimized/sent to background
<ul> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Play sound when an alert is shown Show notification messages
The same rinkering	OK CANCEL

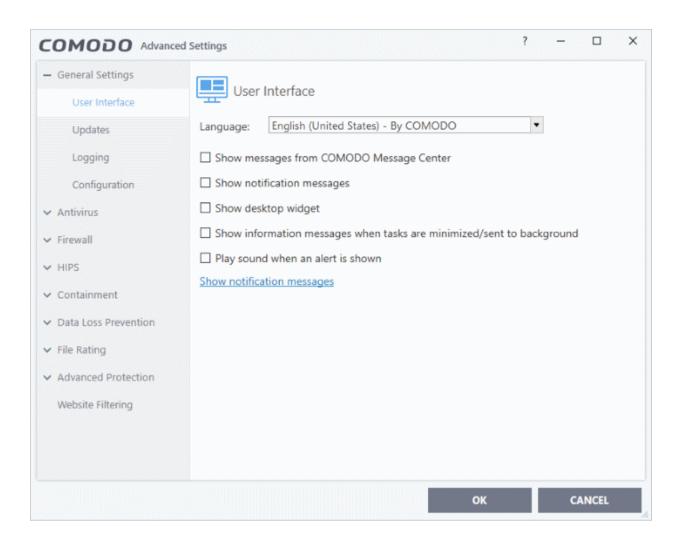
General settings is broken down into the following areas:

- User Interface
- Updates
- Logging
- Configuration

#### 7.1.1. Customize User Interface

- Click 'Settings' > 'General Settings' > 'User Interface'
- The user interface tab lets you choose your preferred language, and customize the look and feel of the application.

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Language Settings - Comodo Client Security is available in many different languages. Switch languages by clicking the 'Language' drop-down menu: (*Default = English (United States)*).

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	? – 🗆	×		
<ul> <li>General Settings</li> <li>User Interface</li> </ul>	User Interfa	асе	_	
Updates		sh (United States) - By COMODO sh (United States) - By COMODO	$\overline{\mathbf{\cdot}}$	
Logging	الىرىية Show mess 🗌	- By Community		
Configuration	Chausantif	guês (Brasil) - By Community арски - By Community		
✓ Antivirus		简体) - By COMODO		
✓ Firewall	Show infor Hrvat	Þ文 - By Community ski (Croatian) - By Community	ground	
✓ HIPS	Play sound	na - By Community k - By Community		
✓ Containment		rlands - By Community keel - By Community		
✓ File Rating		ais - By Community sch - By Community		
<ul> <li>Advanced Protection</li> </ul>		и <mark>ка́ - By Community</mark> ar - By Community		

 Show messages from COMODO Message Center - Message center messages keep you abreast of Comodo news and special offers. If enabled, the messages will periodically appear as small pop-ups. (Default = Disabled)

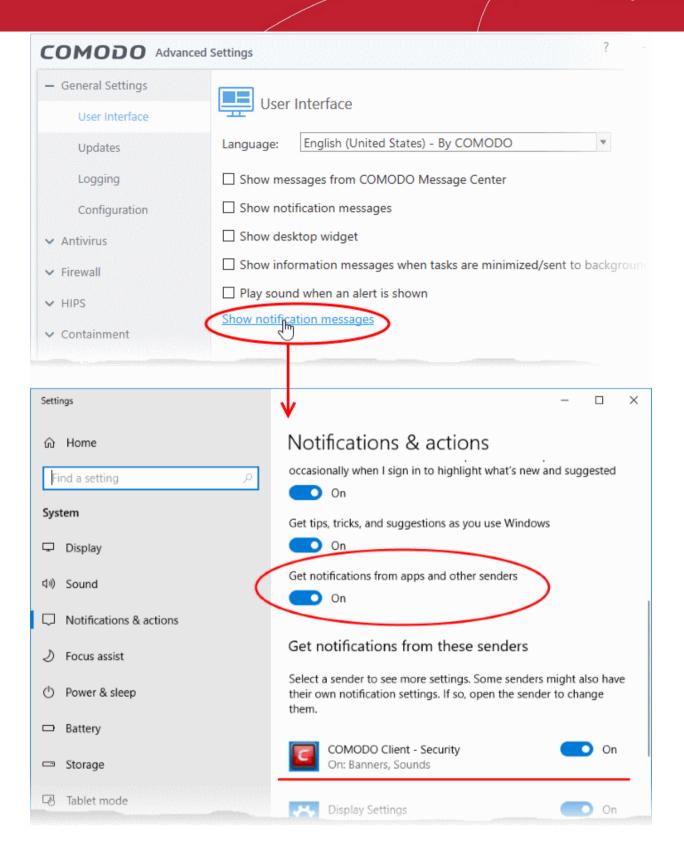


 Show notification messages - CCS system notices appear in the bottom right-hand corner of your screen (just above the tray icons). They inform you about any actions that CCS is taking, and any CCS status updates. (*Default = Disabled*)

Note - To view these messages, you also need to allow notifications from Comodo in Windows:

- Click the 'Show notification messages' link
- This opens the Windows 'Notifications and Actions' page
- Enable 'Get notifications from apps and other senders'
- Enable 'Comodo Client Security' in the senders list

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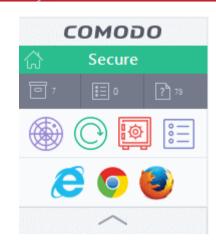
**Show desktop widget** - The desktop widget shows your overall security status, outgoing and incoming traffic, and any background tasks.

The widget also contains shortcuts to open CCS, to open the task manager, to open your browsers, and to visit social network sites.

Select this checkbox if you want the widget on your desktop. (Default = Disabled)

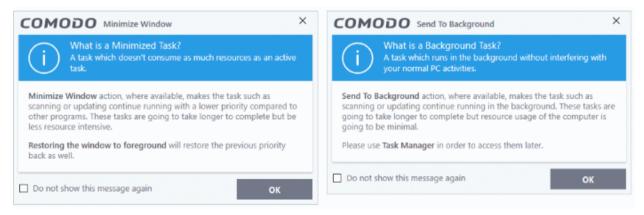
Tip: You can also enable or disable the widget by right-clicking on the CCS system icon.

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See The Widget for more details.

Show information messages when tasks are minimized/sent to background - CCS can show messages which explain what happens when you minimize or move a task:



Disable this setting if you don't want to view these messages (Default = Disabled).

- Play sound when an alert is shown CCS plays a chime when it shows a security alert. (*Default = Disabled*).
- Click 'OK' for your settings to take effect

Note: In a managed network, CCS settings are governed by Endpoint Manager.

#### 7.1.2. Configure Virus Database Updates

- Click 'Settings' > 'General Settings' > 'Updates'
- This area lets you configure CCS program and database updates:

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COMODO Advanced Settings ? - □					
<ul> <li>General Settings</li> <li>User Interface</li> </ul>	O Updates				
Updates	Check for database updates every				
Logging Configuration Antivirus Firewall HIPS Containment Data Loss Prevention File Rating Advanced Protection Website Filtering	Options Do not check for updates if I am using these connections Do not check for updates if running on battery Check for updates during Windows Automatic Maintenance Send requests to COMODO online services only if internet connection is present Proxy and Host Settings				
	OK CANCEL				

- Check for database updates every... Set how frequently CCS should check for application updates. Updates are downloaded from Comodo servers by default, but you have the option to set a local server to handle them instead. Select the interval in hours / days. (Default and recommended = every 1 hour)
- Do not check updates if am using these connections CCS will not check for updates if you are using specific internet connections. For example, you may not wish to check for updates when using a wireless connection you know is slow or insecure. (*Default = Disabled*)
  - Enable 'Do not check updates if am using these connections'.
  - Click the 'these connections' link.
  - Select the connection over which you do not want to check for updates.
  - Click 'OK'.

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) Advar	nced Settings ? —		×
	O Updates		
	Check for database updates every	•	
	Options		
	Do not check for updates if I am using these connections		
	Do not check for updates if running on battery		
	Check for updates during Windows Automatic Maintenance		
	COMODO connections ? □ ×		
	Connection Names		
	Ethernet		
	Ethernet 2		
	Ethernet 3		
	OK CANCEL		

- Do not check for updates if running on battery CCS will not download updates if it detects your computer is on battery power. This is intended to extend battery lifetime on laptops. (*Default = Disabled*).
- Check for updates during Windows Automatic Maintenance Allow CCS to receive updates when Windows is updating itself (*Default = Disabled*).
- Send requests to COMODO online services only if internet connection is present By default, CCS automatically connects to Comodo servers for updates and essential services such as FLS, Endpoint Manager, and Valkyrie. This setting lets you disable these connection requests if you are not connected to the internet.

This is how CCS will proceed if you enable or disable this setting:

- Enabled + No internet connection CCS will not make requests to Comodo online services. A failure
  message is shown if you attempt a manual lookup, submit or update.
- Enabled + Connected to internet CCS makes requests to Comodo online services.
- Disabled + Connected to internet CCS makes requests to Comodo online services.
- **Disabled + No internet connection** CCS will make requests to Comodo online services, but will not be able to connect. An error message is shown.

(Default = Disabled)

- **Proxy and Host Settings** Lets you specify (1) A proxy server through which CCS should connect to the update servers, and/or (2) Local hosts from which this computer should collect updates. The two are not dependent on each another. You can setup (1) without (2) and vice-versa, or enable both.
  - By default, CCS connects to the internet directly, and downloads updates from Comodo servers.

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- You can specify a proxy through which CCS connects to the update servers. If you do not set a proxy then CCS will continue to use a direct connection.
- You can also specify a local host to act as a staging server for the updates. Individual endpoints
  will then fetch updates from the staging server instead of from Comodo servers. This can save
  bandwidth and accelerate updates in large networks.

#### Configure proxy and host settings

• Click 'Proxy and Host Settings' at the bottom of the updates interface:

0	Advanced	Settings	?	-		×			
ings rface		O Updates							
		Check for database updates every	*	hour(s)	•				
		Options							
ration		Do not check for updates if I am using these connections							
		Do not check for updates if running on battery							
		Check for updates during Windows Automatic Maintenance							
		Send requests to COMODO online services only if internet co	onneo	ction is pr	esent				
ent	(	Proxy and Host Settings							
	C	<b>COMODO</b> Proxy and Host Settings ?		×					
		□ Use proxy							
		Host:							
		Port: 0							
	[	Use authentication							
		Login:							
		Password:							
		Use direct connection if proxy is unreachable							
		+ 2 × t +							
		Add Edit Remove Move Up Move Down							
		Servers	Stat	us					
		http://download.comodo.com		D					
		ок	CANC	EL					

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- Configure a proxy server
- Add local servers for CCS to download the updates from

#### Configure a proxy server

сомо	DO Proxy	and Host Se	ttings	i	?		×
Use proxy							
Host:							
Port:	0	k					
Use auther	ntication						
Login:							
Password:							
Use direct	connection	if proxy is u	nreachable				
+	1	×	t	Ļ			
Add	Edit	Remove	Move Up	Move Down			
Serve	ers					Status	

- Use Proxy CCS will connect to the update server through a proxy server.
  - Enter the host name or IP address of the proxy and the connection port
- Use Authentication Provide the username and password of the proxy if required.
- Use direct connection if proxy is unreachable Allow CCS to fallback to a direct internet connection if the proxy fails.
  - If you specify a proxy BUT disable direct connections, then CCS will not be able to connect to the download servers if the proxy fails.

#### Configure updates via local update server

Note: You need to install the 'ESM Update Mirror' utility to download updates to the local server.

- Download the setup file from https://drive.google.com/file/d/0B4qKr5xfENWBS0FOUHM2VDFQMnc/view.
- Run the setup file on a Windows server and follow the wizard to install the application
- Ensure that the service has started:
  - 'Run' > Enter 'services.msc' > locate 'Apache2.2'
  - Click the 'Start' link on the left if the service is not running
    - Click the 'Add' button in the lower pane

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+ Add	Edit	* Remove	1 Move Up	<b>↓</b> Move Down			
	Servers				Status		
http://download.comodo.com							
coi	MODO E	dit property			? ×		
Add a	new host						

Enter the IP address or hostname of the server (with 'http://' prefix) and click 'OK'
Repeat the process to add more local update servers

Use	direct	connection	if proxy is ur	nreachable		
+ Ado		🗶 Edit	🗶 Remove	🕇 Move Up	<b>↓</b> Move Down	
	Serv	ers				Status
	http:	//download.o	comodo.com			
	http:	//192.51.100	.10			
	http:	//192.51.100	.11			
				O	к	CANCEL

- Use the 'Move Up' and 'Move Down' buttons to choose the order in which servers should be consulted. CCS will download from the first server that contains new updates.
- · Use the status switches to activate or deactivate individual servers
- Click 'OK' for your settings to take effect.

7.1.3. Log Settings

- Click 'Settings' > 'General Settings' > 'Logging'
- Comodo Client Security keeps detailed records of all antivirus, firewall, HIPS, containment, device control, VirusScope and autorun events.
- Logs are also created for 'Alerts Displayed', 'Tasks Launched', 'File List' changes, 'Vendor list changes' and 'CCS Configuration Changes'.
- Log settings let you specify the storage location, the maximum size of log files, and how CCS should react if the maximum file size is exceeded.

Note: You can view the logs themselves at 'Tasks' > 'Advanced Tasks' > 'View Logs'.

#### Configure log settings

- Click 'Settings' on the CCS home screen
- Click 'General Settings' > 'Logging':

COMODO Advanced	i Settings ? - $\Box$ X
<ul> <li>General Settings</li> <li>User Interface</li> </ul>	Logging ^
Updates	Logging options allow you to manage recording of critical events like malware events, firewall events, etc.
Logging	Write to local log database (COMODO format)
Configuration	□ Write to syslog server
✓ Antivirus	Host Port 514
✓ Firewall	Write to remote server (JSON format)
✓ HIPS	Host Port 0
✓ Containment	Token
✓ Data Loss Prevention	Write to log file (CEF format)
✓ File Rating	Path Browse
✓ Advanced Protection	☑ Write to Windows Event Log
Website Filtering	Log File Management
	When log file reaches 100 MB
	Keep on updating it removing the oldest records
	OK CANCEL

#### Logging

- Write to local log database (COMODO format) Enable or disable logs in Comodo format (*Default = Enabled*)
- Write to Syslog Server (CEF Format) CCS forwards the logs to an external Syslog server integrated with Endpoint Manager (EM). Enter the IP/hostname and port of the Syslog server in fields provided. (Default = Disabled).
- Write to remote server (JSON format) CCS forwards the logs over https to a server integrated with Endpoint Manager. (*Default = Disabled*).

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- · Host Enter the IP address or the host name of the server
- Port The port through which the server listens to the CCS logs
- **Token** Enter the client authentication token so CCS can connect and forward logs to the server. The token is generated when you configure the HTTP Event Collector (HEC) on the server.
- See https://docs.splunk.com/Documentation/Splunk/7.2.6/Data/UsetheHTTPEventCollector if you need help to setup the event collector and generate a token.
- Enter the IP/hostname and port of the server in fields provided. Enter the security token to access the remote server in the field provided.
- Write to Log file (CEF) Format CCS stores the logs at a specific local or network location. Click 'Browse' to select the storage location (Default = Disabled).
- Write to Windows Event Logs CCS logs are appended to 'Windows Event' logs . (Default = Enabled)
  - Type 'Event Viewer' in Windows search to view Windows logs

#### Log File Management

.

- Specify what should happen when the log file reaches a certain size. You can choose keep the older logs or discard them.
  - When log file reaches Enter the maximum size of a log file in MB. (Default = 100MB)
  - Keep on updating it removing the oldest records When a log file reaches the max. size, CCS will delete the earliest log entries to make room for the new entries. (Default = Enabled)
  - Move it to the specified folder When a log file reaches the max. size, CCS starts a new log file and moves the old one to a folder of your choice. (Default = Disabled)
    - Select the option and click 'the specified folder' to choose the storage folder:

Log File Mana	aement		
_			
When log file read	ches 100 MB		
O Keep on upda	ting it removing the oldest records		
A Mayo it to the	a specified folder		
Move it to the	2 specified folder		
User Statistics			
	Browse for Folder	×	
	Pick a Directory		
	· · · · · · · · · · · · · · · · · · ·		
	V Local Disk (C:)	^	
	Astrolog		
	> Bistone > CCS Logs		
	Federal Bank Statements		
	> Old Man Apps		
	> dd man files		
	PerfLogs		
	> Program Files		
	> Program Files (x86)		
	> ProgramData	¥	
	OK	Cancel	

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The selected folder path will appear beside 'Move it to'.

☑ Write to Windows Event Log	
Log File Management	
When log file reaches 100 MB	
○ Keep on updating it removing the oldest records	
Move it to <u>C:\CCS Logs</u>	
User Statistics	

#### **User Statistics**

- Send anonymous program usage statistics to Comodo Comodo collects usage details so we can
  analyze how our users interact with CCS. This real-world data allows us to create product improvements
  which reflect the needs of our users. If you enable this option, CCS will periodically send usage data to
  Comodo servers through a secure, encrypted channel. Your privacy is not affected because the data is
  anonymized. Disable this option if you don't want to send usage details to Comodo. (Default = Enabled)
- Click 'OK' for your changes to take effect

#### 7.1.4. Manage CCS Configurations

- Click 'Settings' > 'General Settings' > 'Configuration'
- CCS lets you export your current security settings as a profile. You can then import the profile on another computer with CCS installed, and avoid having to configure everything again.
- Exporting your settings is a great time-saver if:
  - You are a network admin who wants to implement a standard configuration on multiple computers.
  - You need to uninstall and re-install CCS or Windows, and want to quickly implement your old settings.

**Note**: Any changes you make over time are automatically saved in the 'Active' profile. If you want to export your current settings then export the 'Active' profile.

- The configurations area lets you switch your currently active profile and import/export profiles.
- Access the configuration settings interface
- Click 'Settings' at the top of the CCS home screen
- Click 'General Settings' > 'Configuration'

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COMODO Advanced	Settings	?	-		×
<ul> <li>General Settings</li> <li>User Interface</li> <li>Updates</li> </ul>	Configuration This section lets you import, export and switch configurations.				
Logging	. <b> </b>				
Configuration	Import Export Activate Remove				
✓ Antivirus	Configurations Status				
✓ Firewall	COMODO Client - Security Managed Active				
✓ HIPS					
✓ Containment					
✓ Data Loss Prevention					
✓ File Rating					
✓ Advanced Protection					
Website Filtering					
	ок		C.	ANCEL	

The configurations interface shows all Comodo and user-defined profiles. The 'Active' profile is the one that is currently in effect on your computer. The following sections explain more about:

- Comodo Preset Configurations
- Importing/Exporting and Managing Personal Configurations

#### 7.1.4.1. Comodo Preset Configurations

- Comodo preset configurations implement strong security settings on your endpoints.
- CCS ships with two preset configurations 'Comodo Client Security' and 'Comodo Client Security Managed'.
  - · 'Comodo Client Security Managed' is applied to managed endpoints by default.
  - · 'Comodo Client Security' is applied to unmanaged endpoints
- Reminder the 'Active' profile is, in effect, your current CCS settings. Any changes you make to settings are recorded in the active profile. You can change the active profile at any time.

**Comodo Client Security Managed -** The default configuration for computers managed by Endpoint Manager. Important configuration information:

- HIPS is disabled.
- Auto-Containment is enabled.
- VirusScope is enabled.
- Realtime scan is enabled.
- Traffic filtering (Firewall) is enabled in Safe mode.
- Only commonly infected files/folders are protected against infection.
- Only commonly exploited COM interfaces are protected.

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- Advanced Protection is tuned to prevent infection of the system.
- Alert message notification is disabled.
- VirusScope alerts are disabled

Comodo Client Security - The default configuration on standalone (unmanaged) computers.

- Important configuration information:
  - HIPS is disabled.
  - Auto-Containment is enabled.
  - VirusScope is disabled.
  - Realtime scan is enabled.
  - Traffic filtering (Firewall) is enabled in Safe mode.
  - Only commonly infected files/folders are protected against infection.
  - Only commonly exploited COM interfaces are protected.
  - Advanced Protection is tuned to prevent infection of the system.
  - Alert message notification is enabled.
  - VirusScope alerts are disabled

If you wish to switch to Comodo Client - Security option, you can select the option from the 'Configuration' panel.

#### 7.1.4.2. Personal Configurations

- Click 'Settings' > 'General Settings' > 'Configuration'
- · You can import, export, activate and manage your custom CCS configurations
- Exported Configuration profiles have the file extension .cfgx.
- See the following sections for more information:
  - Export a stored configuration to a file
  - Import a saved configuration from a file
  - Select a different active configuration setting
  - Delete a inactive configuration profile

#### Export a stored configuration to a file

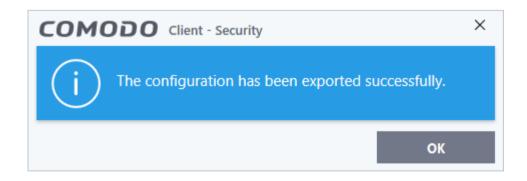
- Click 'Settings' on the CCS home screen
- Click 'General Settings' > 'Configuration'
- Select a configuration profile then click 'Export'
- You will be given the chance to save any unsaved config. changes before exporting:

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COMODO Advanced	Settings ? — 🗆	×
<ul> <li>General Settings</li> <li>User Interface</li> <li>Updates</li> <li>Logging</li> <li>Configuration</li> </ul>	Configuration This section lets you import, export and switch configurations.	
<ul> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> </ul>	Configurations     Status       COMODO Client -     Security     Active       COMODO Client -     Security Managed	
сом(	Volume       X         Would you like to save your changes to the current configuration before exporting it?         YES       NO	

- Next, browse to the location where you want to save the configuration file.
- Create a name for the profile. For example, 'My CCS Settings', or 'CCS Highest Security Settings'
- Click 'Save':

A confirmation dialog will appear if the export is successful:



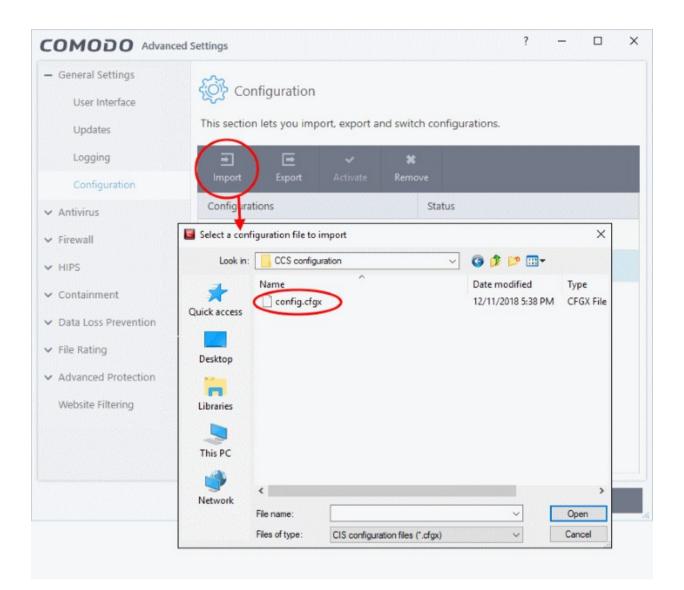
#### Import a saved configuration from a file

- You can import a CCS configuration from a previously saved file
- Note After importing, you must activate the profile for it to take effect

#### Import a profile

- Click 'Settings' at the top of the CCS home screen
- Click 'General Settings' > 'Configuration'
- Click the 'Import' button:

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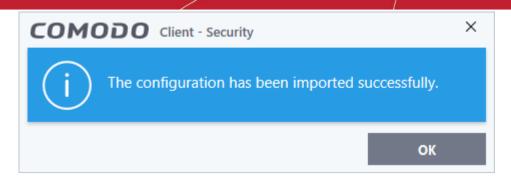


- Navigate to the location of the saved profile and click 'Open'. Configuration files have a .cfgx extension.
- Enter a name for the profile you wish to import and click 'OK'.

COMODO Import As		? ×
Enter a name for this configuration: My_CCS_modified_profile		
	ОК	CANCEL

The following message is shown after a successful import:

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Activate the profile - Select the profile you just imported and click the 'Activate' button:

COMODO Advance	d Settings				?		×
<ul> <li>General Settings</li> <li>User Interface</li> <li>Updates</li> </ul>	~~~	ifiguration lets you imp		nd switch config	jurations.		
Logging	<b>₽</b> Import	Export	<b>√</b> Activate	XX Remove			
✓ Antivirus	Configurat	ions Client - Securi		Status			
<ul> <li>Firewall</li> <li>HIPS</li> </ul>		Client - Securi		Active			
Containment     Data Loss Prevention	My_CCS_m	odified_profile	e				
<ul> <li>File Rating</li> </ul>							
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>							
					ОК	CANCEL	

#### Select and implement a different configuration profile

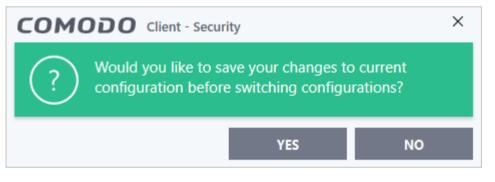
You can change the active configuration profile at any time.

- Click 'Settings' at the top of the CCS home screen
- Click 'General Settings' > 'Configuration'
- Choose the profile you want to enable and click the 'Activate' button:

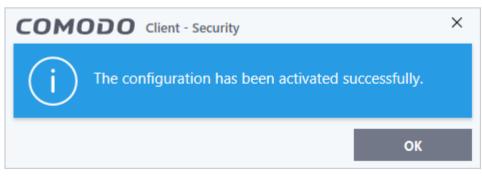
COMODO Creating Trust Online\*

COMODO Advance	d Settings	?	-		×
<ul> <li>General Settings</li> <li>User Interface</li> <li>Updates</li> </ul>	Configuration This section lets you import, export and switch configurations.				
Logging					
Configuration	Import Export Activate Remove				
✓ Antivirus	Configurations Status				
✓ Firewall	COMODO Client - Security				
✓ HIPS	COMODO Client - Security Managed Active				
✓ Containment	My_CCS_modified_profile				
✓ Data Loss Prevention					
✓ File Rating					
✓ Advanced Protection					
Website Filtering					
	ок		c	ANCEL	

You will be prompted to save the changes to the settings in you current profile before the new profile is deployed.



• Click 'Yes' to save any setting changes in the current configuration, else click 'No'.



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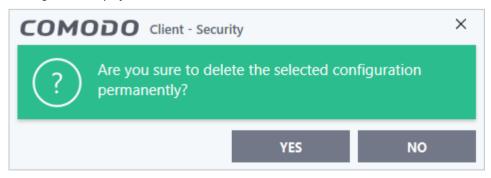
#### Delete an inactive configuration profile

You can remove any unwanted configuration profiles from the list. You cannot delete the currently active profile.

- Click 'Settings' on the CCS home screen
- Click 'General Settings' > 'Configuration'
- Choose the configuration profile you want to delete then click the 'Remove' button

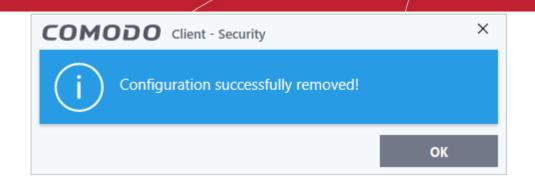
COMODO Advance	d Settings	?	-		×
<ul> <li>General Settings</li> <li>User Interface</li> <li>Updates</li> </ul>	Configuration This section lets you import, export and switch configuration	ons.			
Logging Configuration	E Export Activate Remove				
✓ Antivirus	Configurations Status				
✓ Firewall	COMODO Client - Security				
✓ HIPS	COMODO Client - Security Managed Active				
✓ Containment	My_CCS_modified_profile				
✓ Data Loss Prevention					
✓ File Rating					
<ul> <li>Advanced Protection</li> </ul>					
Website Filtering					
	ок	c	c	ANCEL	

A confirmation dialog will be displayed.



• Click 'Yes'. The configuration profile will be deleted from your computer.

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#### 7.2. Antivirus Configuration

Click 'Settings' > 'Antivirus'

The 'Antivirus' settings area lets you configure:

- The behavior of the real-time antivirus monitor
- Scan profiles for on-demand and scheduled scans

COMODO Advance	ed Settings ? — 🗆	×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Realtime Scan	^
Realtime Scan	Enable Realtime Scan (Recommended)	
Scans	This option enables virus scanning when your computer is used and prevents threats before they enter your system.	
✓ Firewall	Enable scanning optimizations (Recommended)	
✓ HIPS	Use this option to activate the performance improving technologies for realtime scanning.	
<ul> <li>Containment</li> </ul>	☑ Do not show auto-scan alerts Ignore ▼	
Data Loss Prevention	Use this option to scan removable media such as USB sticks, CDs, DVDs, external HDDs etc.	ŝ,
<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>	Detection	
Website Filtering	□ Scan computer memory after the computer starts	
	☑ Do not show antivirus alerts Quarantine Threats ▼	
	Decompress and scan archive files of extension(s): <u>*.exe, *.jar</u>	
	Set new on-screen alert timeout to 120 secs	
	Set new maximum file size limit to 40 MB	~
	OK CANCEL	

The following sections explain about:

- Real-time Scan Settings
- Custom Scan Profiles

#### 7.2.1. Real-time Scanner Settings

- Click 'Settings' > 'Antivirus' > 'Realtime Scan'
- The real-time scanner automatically checks for viruses whenever you open or move a file. It also monitors background activity for malicious processes.
- The real-time scanner also scans:
  - System memory on system startup
  - Any plugged-in removable storage devices
- You can specify that CCS does not show you alerts when it finds a threat, but automatically deals with the threat. You can choose to automatically quarantine or delete threats if you disable alerts.
- We strongly recommend you leave the real-time scanner enabled at all times.

#### Configure real-time scans

- Click 'Settings' at the top of the CCS home screen
- Click 'Antivirus' > 'Realtime Scan' on the left

COMODO Advanced	Settings ? - D X	
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Realtime Scan	
Realtime Scan	Enable Realtime Scan (Recommended)	
Scans	This option enables virus scanning when your computer is used and prevents threats before they enter your system.	
✓ Firewall	Enable scanning optimizations (Recommended)	
✓ HIPS	Use this option to activate the performance improving technologies for realtime scanning.	
<ul> <li>Containment</li> </ul>	Do not show auto-scan alerts	
✓ Data Loss Prevention	Use this option to scan removable media such as USB sticks, CDs, DVDs, external HDDs, etc.	
<ul> <li>File Rating</li> </ul>		
✓ Advanced Protection	Detection	
Website Filtering	Scan computer memory after the computer starts	
	Do not show antivirus alerts Quarantine Threats 💌	
	Decompress and scan archive files of extension(s): <u>*.exe, *.jar</u>	
	Set new on-screen alert timeout to 120 secs	
	□ Set new maximum file size limit to 40 MB	
	OK CANCEL	

- Enable Realtime Scan Activate or deactivate real-time scanning. The real-time scanner continually
  monitors your computer for malicious activity and protects you from threats as soon as they occur. Comodo
  strongly recommends you keep this option enabled. (*Default=Enabled*)
- Enable scanning optimizations Will enable various techniques during a virus scan to reduce resource usage and speed-up the scan process. For example, antivirus scans will run in the background. (Default = Enabled)

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- **Do not show auto-scan alerts** Select whether CCS alerts you when you plug a removable device into your computer (USB stick, portable HDD etc). The alert asks you whether you want to scan the device for viruses.
  - **Enabled** = Alerts are not shown. CCS will automatically take the action shown in the dropdown box next to the setting.
  - **Disabled** = Alerts are shown when you plug a removable device into your computer. You can choose to scan the device, or skip the scan. An example is shown below:

сом	ODO Antivirus ?
	We've just detected that new removable media device has been connected (D:\). We recommended to scan it.
$\bigcirc$	<b>Scan</b> Scan the device to make sure it's not infected.
(!)	Ignore Skip the scan. Note: malware undetected now may harm your and other computers later.
Remem	ber my answer

- Ignore The device is not scanned
- Scan The device is automatically scanned for viruses. The scan uses the settings in the 'Manual Scan' profile. If this is not available then the scan uses the settings in the 'Full Scan' profile.

#### **Detection Settings**

- Scan computer memory after the computer starts The antivirus scans system memory immediately
  after your computer starts up. Disable to remove the scan from the list of Windows startup processes.
  (Default = Disabled)
- Do not show antivirus alerts Configure whether or not alerts are shown to end-user when CCS finds malware.

'Do not show antivirus alerts' will minimize disturbance but at some loss of user awareness. If you disable alerts alerts then please choose the default responses that CCS should take:

- **Quarantine Threats** Prevents the threat from running and moves it to quarantine (*Default*). You can review quarantined files at 'Tasks' > 'Advanced Tasks' > 'View Quarantine'.
- Block Threats Prevents the threat from running then deletes it from your computer.

**Note**: If you disable this option then alerts are shown to users when malware is detected. The alert offers users the choice to quarantine or block the threat.

 Decompress and scan archive files of extension(s) - Comodo Antivirus will scan all types of archive files. Archive file types include .jar, RAR, WinRAR, ZIP, WinZIP ARJ, WinARJ and CAB files. You will be alerted to the presence of viruses in compressed files before you even open them. (Default = Enabled)

You can manage the types of archives decompressed and scanned by Comodo Antivirus as follows:

- Click file type link next to the setting (<u>\*.exe, \*.jar</u>)
- Click 'Add' to add another file type to the list.

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COMODO Manage Extensions				?		×
+ X Add Edit Remove						
Extensions	Q Fi	le Size Limi	t	Status		
(I) *.exe	4(	96 KB			)	
□ *.jar	10	)24 KB				
COMODO Edit property				?	×	וו
Set archive extension *.exe						
Set file size limit 4096 🗭 KB 🔻						
		ОК		CANCEL		
			ок	с	ANCEL	

- Enter the extension type you wish to scan and click 'OK'.
  - Example archive extensions include .zip , .rar, .msi, .7z , .jar and .cab.
- Set the max. size of this file type that CCS should scan. Files larger than this will not be scanned.
- Repeat the process to add more extensions
- Click 'OK' in the 'Manage Extensions' dialog
- Set new on-screen alert timeout to Specify the length of time that virus alerts should stay on the screen. (Default = 120 seconds)
- Set new maximum file size limit to Specify the largest file size that the antivirus should scan. CCS will not scan files bigger than the size specified here. (*Default = 40 MB*)
- Set new maximum script size to Specify the largest script size that the antivirus should scan. CCS will not scan scripts bigger than the size specified here. (*Default = 4 MB*)
- Use heuristics scanning Enable or disable heuristic scans, and define the sensitivity of the scanner. (Default = Disabled)

Background. Heuristics is a technology that analyzes a file to see if it contains code typical of a virus. It is about detecting 'virus-like' attributes rather than looking for a signature which exactly matches a signature on the blacklist. This allows CCS to detect brand new viruses even that are not in the current virus database.

If enabled, please select a sensitivity level. The sensitivity level determines how likely it is that heuristics will decide a file is malware:

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• Low - Least likely to decide that an unknown file is malware. Generates the fewest alerts.

Despite the name, this setting combines a very high level of protection with a low rate of false positives. Comodo recommends this setting for most users.

- **Medium** Detects unknown threats with greater sensitivity than the low setting, but with a corresponding rise in possible false positives.
- **High** Highest sensitivity to detecting unknown threats. This also raises the possibility of more alerts and false positives.
- Enable realtime scanning of files on network Activate or deactivate automatic scans of files on network drives (Default = Disabled)
  - If enabled, the scanner will check all files you interact with on a network drive, even if you do not copy them to your local machine.
  - If disabled, network files are not checked unless you copy them to your local machine.
- Use Windows Anti-malware Scan Interface (AMSI) technology Microsoft AMSI technology allows 3rd party applications to request scans from antivirus products installed on the machine. CCS is on the AMSI provider's list. (Default = Enabled)
  - Enabled CCS will accept scan requests from AMSI enabled applications.
  - Disabled CCS removes itself from the local AMSI providers list, and will not respond to scan requests.
- Use cloud services while scanning via AMSI Available if 'Use Windows Anti-malware Scan Interface (AMSI) technology' is enabled. (Default = Disabled)
  - Enabled CCS check a file's trust rating on our cloud severs as part of the AMSI scan process.
    - Note Cloud Lookup must also be enabled in 'File Rating Settings'.

#### 7.2.2. Scan Profiles

Click 'Settings' > 'Antivirus' > 'Scans'

An antivirus scan profile is a collection of scanner settings that tell CCS:

- What to scan (which files, folders or drives)
- When to scan (you can create a scan schedule)
- How to scan (you can configure the behavior of the scan engine)

CCS ships with two pre-defined scan profiles and allows you to create custom scan profiles.

- **Full Scan** Scans every file, folder and drive on your system. External devices such as USB sticks and storage drives are also scanned if connected.
- Quick Scan Scans critical areas of your computer which are highly prone to infection and attack. Areas
  scanned include system memory, auto-run entries, hidden services, boot sectors, important registry keys,
  and system files. These areas are of great importance to the health of your computer, so it is essential to
  keep them clean.

You cannot modify the areas scanned in a pre-defined profile, but you can edit the scan parameters. You can also create custom profiles and scan schedules.

#### Open the 'Scans' panel

- Click 'Settings' on the CCS home screen
- Click 'Antivirus' > 'Scans'

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Scans    Firewall     HIPS     Containment     Data Loss Prevention     File Rating     Website Filtering       Website Filtering       Made       Add       Edit     Remove       Add     Edit     Remove       Add     Remove       Add     Remove     Action     Last Scan     12/11/2018 2:15:38 PM       Particle Rating       Website Filtering	<ul> <li>General Settings</li> <li>Antivirus</li> <li>Realtime Scan</li> </ul>	Scans	ws you to	add, remove	and edit sca	an profiles and scheduled sc	ans.
<ul> <li>Containment</li> <li>Full Scan</li> <li>Scan</li> <li>12/11/2018 5:44:22 PM</li> <li>Quick Scan</li> <li>Scan</li> <li>12/11/2018 2:15:38 PM</li> <li>Suspicious</li> <li>Scan</li> <li>Never</li> </ul>							
<ul> <li>✓ Containment</li> <li>✓ Data Loss Prevention</li> <li>✓ File Rating</li> <li>✓ Advanced Protection</li> <li>✓ Advanced Protection</li> </ul>	✓ HIPS	Name			Action	Last Scan	Status
<ul> <li>✓ File Rating</li> <li>✓ Advanced Protection</li> </ul>	✓ Containment	Full Sca	an		<u>Scan</u>	12/11/2018 5:44:22 PM	
✓ Advanced Protection	<ul> <li>Data Loss Prevention</li> </ul>	Quick 9	Scan		Scan	12/11/2018 2:15:38 PM	
	<ul> <li>Advanced Protection</li> </ul>	suspici	ous		<u>Scan</u>	Never	

Scan Profiles - Column Descriptions				
Column Header	Description			
Name	Name of the scan profile.			
Action	The activity that the profile is set to perform.			
	Click this link to manually run a scan according to the profile's parameters.			
Last Scan	Date and time of the most recent virus scan using this profile.			
Status	Enable or disable the profile.			
	'On' - Any scheduled scans configured in the profile will continue to run. In addition, you can manually run the scan at any time by clicking the 'Scan' link.			
	'Off' - Any scheduled scans configured in the profile will not run. You can still manually run the scan by clicking the 'Scan' link.			

Click the following links for more details about:

- Create a scan profile
- Run a custom scan

#### Create a custom profile

- Click 'Settings' on the top of the CCS home screen
- Click 'Antivirus' > 'Scans'
- Click 'Add' from the options at the top.

The profile configuration screen opens:

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						?		×	
Scan Name:	Old man do	ocuments							
Define items	to be scanned	l, scanning op	otions and run	ning schedule					
ITEMS	OPTIONS	SCHEDULE							
ि∔ Add Files	<b>₽</b> Add Folder	💌 Add Area	X Remove						
Pro	ofile								
						ОК	C	ANCEL	

• Type a name for the profile.

The next steps are to:

- Select the items to scan
- Configure scan options for the profile
- Configure a schedule for the scan

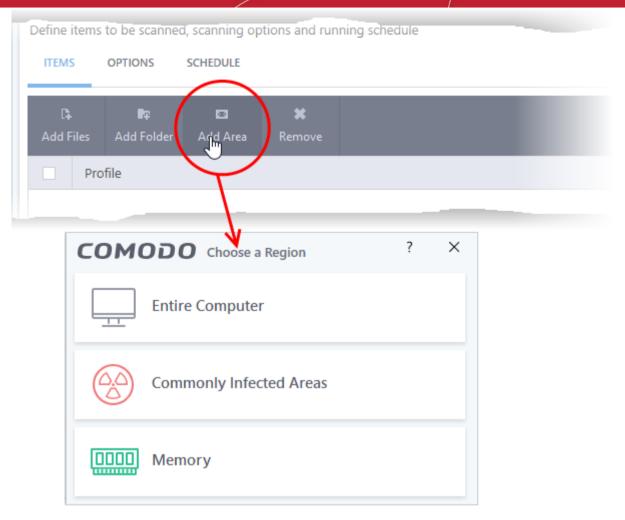
#### Select the items to scan

• Click 'Items' at the top of the 'Scans' interface.

The buttons along the top let you add three types of item to the scan. You can add any combination of items.

- Add Files Scan individual files. Click the 'Add Files' button and navigate to the file you want to scan. Repeat to add more files.
- Add Folder Scan entire folders. The scan covers all files inside the target folders. Click the 'Add Folder' button and choose the folder you want to scan.
- Add Area Scan pre-defined regions. Regions include 'Full Computer', 'Commonly Infected Areas' and 'Memory'.

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• Repeat the process to add more items to the profile. You can mix-and-match files, folders and areas in your custom scan.

#### **Configure Scan Options**

• Click 'Options' at the top of the scan interface

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COMODO scan ? 🗆 X
Scan Name:
Define items to be scanned, scanning options and running schedule
ITEMS OPTIONS SCHEDULE
Decompress and scan compressed files
This option allows scanner to decompress archive files e.gzip, .rar, etc. during scanning
Use cloud while scanning
This option allows scanner to connect to cloud to query file ratings
Automatically clean threats     Quarantine Threats
When the threats are identified, perform the selected action automatically
Show scan results window
This option enables to view results of scans launched as per schedule or from the management portal, as well as removable media scans.
☑ Use heuristics scanning Low ▼
Use the selected level of sensitivity while scanning heuristically
☑ Limit maximum file size to 40 MB
While scanning, if a file size is larger than specified, it is not scanned
Run this scan with Background 💌
Priority of scanner determines how much of the computer resources are used among other tasks
☑ Update virus database before running
This option makes sure the database is updated before running the scan
Detect potentially unwanted applications
Potentially unwanted applications are programs that are unwanted despite the possibility that users consented to download them.
Apply this action to suspicious autorun processes Terminate and Disable 🔻
The selected action will be automatically applied if unrecognized Windows services, autostart entries or scheduled tasks are detected.
Limit scan time of a single file to 9 🚔 min(s) When the set time limit is reached, the file will be skipped and antivirus will proceed scanning other files.
OK CANCEL
<ul> <li>Decompress and scan compressed files - The scan will include archive files such as .ZIP and .RAR files. Supported formats include RAR, WinRAR, ZIP, WinZIP ARJ, WinARJ and CAB archives (Default = Enabled) .</li> <li>Use cloud while scanning - Improves scan accuracy by augmenting the local scan with an onli</li> </ul>

- Use cloud while scanning Improves scan accuracy by augmenting the local scan with an online look-up of Comodo's latest signature database. Cloud Scanning means CCS can detect the latest malware even if your virus database is out-dated. (Default = Disabled).
- Automatically clean threats Whether or not CCS should automatically remove any malware found by the scan.

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- **Disabled** = Results are shown at the end of the scan with a list of any identified threats. You can select the action to be taken on them individually, or on all items at-once. See **Process Infected Files** for guidance on manually handling detected threats.
- **Enabled** = You can choose the automatic action taken against detected threats. The options are:
  - **Quarantine Threats** Infected items will be moved to Quarantine. You can review quarantined items later and remove them or restore them (in case of false positives). See **Manage Quarantined Items** for more details on managing quarantined items.
  - Disinfect Threats If a disinfection routine is available, the antivirus will remove the infection and keep the original, safe, file. If not, the item is moved to 'Quarantine'. (*Default*)
- **Show scan result window** If selected, you will see a summary of results at the end of the scan. This includes the number of objects scanned and the number of threats found.
- Use heuristics scanning Enable or disable heuristic scans, and define the sensitivity of the scanner. (Default = Enabled)

Background. Heuristics is a technology that analyzes a file to see if it contains code typical of a virus. It is about detecting 'virus-like' attributes rather than looking for a signature which exactly matches a signature on the blacklist. This allows CCS to detect brand new viruses even that are not in the current virus database.

If enabled, please select a sensitivity level. The sensitivity level determines how likely it is that heuristics will decide a file is malware:

• Low - Least likely to decide that an unknown file is malware. Generates the fewest alerts.

Despite the name, this setting combines a very high level of protection with a low rate of false positives. Comodo recommends this setting for most users. (Default)

- **Medium** Detects unknown threats with greater sensitivity than the low setting, but with a corresponding rise in possible false positives.
- **High** Highest sensitivity to detecting unknown threats. This also raises the possibility of more alerts and false positives.
- Limit maximum file size to Specify the largest file size that the antivirus should scan. CCS will
  not scan files bigger than the size specified here. (*Default = 40 MB*)
- Run this scan with Whether you want to set a priority for the scans with this profile
  - **Enabled** = You can set the priority. The available options are:
    - High
    - Normal
    - Low
    - Background.
  - **Disabled** = The scan will be run at the background (**Default**)
- Update virus database before running CCS checks for and downloads the latest virus signatures before starting every scan with this profile (*Default = Enabled*).
- Detect potentially unwanted applications The antivirus also scans for applications that (i) a user may or may not be aware is installed on their computer, or (ii) may contain functionality and objectives that are not clear to the user. Example PUA's include adware and browser toolbars. PUA's are often bundled as an additional utility when installing another piece of software. Unlike malware, many PUA's are legitimate pieces of software with their own EULA agreements. However, the true functionality of the utility might not have been made clear to the end-user at the time of installation. For example, a browser toolbar that tells you the weather forecast might also track your online activity. (Default = Enabled).
- Apply this action to suspicious autorun processes Specify how CCS should handle unrecognized auto-run items, Windows services and scheduled tasks.
  - **Ignore** The item is allowed to run (Default)
  - **Terminate** CCS stops the process / service
  - **Terminate and Disable** Auto-run processes will be stopped and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.

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• **Quarantine and Disable** - Auto-run processes will be quarantined and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.

Note 1 - This setting monitors only registry records during the on-demand scan. To monitor the registry at all times, go to 'Advanced Settings' > 'Advanced Protection' > 'Miscellaneous'.

See Miscellaneous Settings for more details

Note 2 - CCS ships with a list of applications for which script analysis will be performed to protect the registry records. You can manage the list of applications in 'Advanced Settings' > 'Advanced Protection' > 'Script Analysis' > 'Autorun Scans'.

- See 'Autorun Scans' in Script Analysis Settings for more details
- Limit scan time of a single file to Set the maximum time allowed to scan an individual file. CCS
  will skip files that take longer to scan than the specified time. Omitted files are shown in the
  'Skipped Files' tab in the results screen.

#### Schedule the scan

• Click 'Schedule' at the top of the 'Scan' interface.

COMODO Scan		?		×
Scan Name:				
Define items to be scanned, scanning options and running schedule				
ITEMS OPTIONS SCHEDULE				
Frequency:				^
O not schedule this task				
O Every few hours				
O Every Day				
O Every Week				
O Every Month				
O Monthly (chosen days of week)				
Additional Options				- •
	ОК		CANCEL	

You have the following options:

- **Do not schedule this task** The scan profile will be created but will not run automatically. The profile will be available for on-demand scans.
- Every few hours Run the scan at the intervals of the hours specified in 'Repeat scan every NN hour(s)'
- Every Day Run the scan every day at the time specified in the 'Start Time' field.
- Every Week Run the scan on the day(s) specified in 'Days of the Week', at the time specified in the 'Start Time' field. You can select the days of the week by clicking on them.

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- Every Month Run the scan on the date(s) specified in 'Days of the month', at the time specified in the 'Start Time' field. You can select the dates of the month by clicking on them.
- Monthly (chosen days of the week) Run the scan on specific weeks in a month. Select the target weeks in the menus provided.

#### **Additional Options**

- Run only when computer is not running on battery The scan only runs when the computer is
  plugged into the power supply. This option is useful when you are using a laptop or other mobile
  device.
- Run only when computer is IDLE The scan will run only if the computer is in idle state at the scheduled time. Select this option if you do not want the scan to disturb you while you are using your computer.
- Turn off computer if no threats are found at the end of the scan Will turn off your computer if no threats are found during the scan. This is useful when you are scheduling scans to run at nights.
- **Run during Windows Automatic Maintenance** Only available for Windows 8 and later. Select this option if you want the scan to run when Windows enters into automatic maintenance mode. The scan will run at maintenance time *in addition* to the configured schedule.

The option 'Run during Windows Maintenance' will be available only if 'Automatically Clean Threats' is enabled for the scan profile under the 'Options' tab. See **Automatically Clean Threats**.

Note: Scheduled scans will only run if the profile is enabled. Use the switch in the 'Status' column to turn the profile on or off.

• Click 'OK' to save the profile.

The profile will be available for deployment in future.

#### Run a custom scan as per a scan profile

- Click 'General Tasks' on the CCS home screen
- Click 'Scan' > 'Custom Scan'
- Click 'More Scan Options'

The 'Advanced Settings' interface will open at the 'Scans' panel:

Click '<u>Scan</u>' beside the required scan profile.

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Realtime Scan</li> </ul>		ans allows you to	add, remov	e and <mark>e</mark> dit sca	n profiles and schedule	ed scans.
Scans	+	1	*			
<ul> <li>Firewall</li> </ul>	Add	Edit	Remove			
<ul> <li>HIPS</li> </ul>	Name Name		Action	Last Scan	Status	
<ul> <li>Containment</li> </ul>	E Fu	ill Scan		<u>Scan</u>	Never	
<ul> <li>Data Loss Prevention</li> </ul>		Quick Scan Shared Folder Scan			6/11/2019 11:52:59	
<ul> <li>File Rating</li> </ul>	□ sł				Never	
<ul> <li>Advanced Protection</li> </ul>				SH .		
Website Filtering						

The scan will start immediately. Results are displayed afterwards:

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	can		?	-		×
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48					
	: 8 🕑 SKIPPED FILES: 24					
Threat Name	Q	Action	Clean		•	^
🗏 Malware@ (#vigyaol	klh7gw, #jgft8m0jxmvk, #3bqdlv583lryf, #2hr					
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an		•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an		•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an		•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an		•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	✓ Clean			•	
— 📄 C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	Clean			•	
C:\Share\Malv	ware-Samples-master\Malware-Samples-mast	🗸 Cle	an		V	J
Turn off this comp	outer if no threats are found at the end of the	scan				
CLOSE			APPLY	SELECTE	D ACTIO	NS

The results window has two tabs:

- Threats Found: The number of files scanned and the number of viruses found.
  - Use the drop-down to choose whether to clean, quarantine or ignore the threat.
  - See 'Process infected files' if you need help with these options.

**Note**: You will only see the drop-down menus if 'Automatically clean threats' is disabled for the selected scan profile in 'Settings' > 'Antivirus' > 'Scans'. See **Scan Profiles** for help with this.

• **Skipped Files**: Files that were not checked for viruses. The scanner skipped these files as they took longer than the scan time limit (default = 9 mins).

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	ican			?	-	×
100%	TASK: Shared Folder Scan STATUS: Scan Finished ELAPSED TIME: 00:03:48					
THREAT(S) FOUND	D: 8 🕑 SKIPPED FILES: 24					
Path						^
C:\Share\Firefox Setup	) 13.0.1.exe					
C:\Share\Firefox Setup	) 13.0.1.exe					
C:\Share\icedragonset	up.exe					
C:\Share\icedragonset	up.exe					
C:\Share\Firefox Setup	) 13.0.1.exe					
C:\Share\Paint.NET.3.5	.10.Install.exe					
C:\Share\Paint.NET.3.5	.10.Install.exe					
C:\Share\Paint.NET.3.5	.10.Install.exe					~
☐ Turn off this com	puter if no threats are found	at the end of the	scan			
CLOSE				APPLY S	ELECTED	NS

### 7.3. Firewall Configuration

- Click 'Settings' > 'Firewall'
- The firewall protects your computer against inbound and outbound threats.
- It checks that all network traffic in and out of your computer is legitimate, hides your computer ports against hackers, and blocks software from transmitting your personal data over the internet.
- The simple rules interface lets you specify exactly which applications can access the internet.
- You can choose to receive alerts if the firewall detects suspicious activity, or have the firewall autoimplement a specific action.

### Configure the 'Firewall' module

- Click 'Settings' on the CCS home screen
- Click 'Firewall' on the left:

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COMODO Advance	d Settings ? — 🗆 🗙
General Settings     Antivirus     Firewall     Firewall Settings	<ul> <li>➢ Firewall Settings</li> <li>☑ Enable Firewall (Recommended) Safe Mode ▼</li> <li>This option enables firewall which filters inbound and outbound traffic.</li> </ul>
Application Rules Global Rules Rulesets Network Zones Portsets	Alert Settings  Do not show popup alerts Allow Requests  Turn traffic animation effects on Create rules for safe applications Set alert frequency level Low
<ul> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection Website Filtering</li> </ul>	□ Set new on-screen alert timeout to       120       secs         Advanced         □ Filter IPv6 traffic         ☑ Filter loopback traffic (e.g. 127.x.x. ::1)         □ Block fragmented IP traffic         □ Do protocol analysis         □ Enable anti-ARP spoofing         ☑ Detect disabled firewall driver in network adapter settings and       Log only ▼
	OK CANCEL

Firewall settings has the following sections:

- General Firewall Settings Settings that govern the overall behavior of the firewall.
- Application Rules Rules which control the network access rights of specific applications, or types of application.
- Global Rules Rules which apply to all traffic flowing in and out of your computer.
- **Rule Sets** Collections of rules that can be applied to internet capable applications like browsers and email/FTP clients.
- Network Zones A network zone is a named grouping of one or more IP addresses. Once created, you can specify a zone as the target of firewall rule.
- **Portsets** Predefined groups of regularly used ports that can be used and reused when creating traffic filtering rules.

#### Background note on rules:

Both application rules and global rules are consulted when the firewall decides whether to allow or block a connection:

Outgoing connections - Application rules are consulted first then global rules.

Incoming connections - Global rules are consulted first then application rules.

### 7.3.1. General Firewall Settings

- Click 'Settings' > 'Firewall' > 'Firewall Settings'
- Firewall settings let you quickly configure the overall behavior of the firewall. Settings are divided into three main areas:
  - General Settings
  - Alert Settings
  - Advanced Settings

### Configure the firewall settings

- Click 'Settings' at the top of the CCS home screen
- Click 'Firewall' > 'Firewall Settings'

✓ General Settings           ✓ Firewall Settings             ✓ Antivirus           ✓ Enable Firewall (Recommended) Safe Mode               Firewall Settings             This option enables firewall which filters inbound and outbound               Firewall Settings             This option enables firewall which filters inbound and outbound               Application Rules             Alert Settings               Global Rules             Do not show popup alerts               Rulesets             Turn traffic animation effects on               Network Zones             Create rules for safe applications               Portsets             Set alert frequency level               HIPS             Set new on-screen alert timeout to               Y Data Loss Prevention             Filter IPv6 traffic	raffic				
Firewall Settings       This option enables firewall which filters inbound and outbound         Application Rules       Alert Settings         Global Rules       Do not show popup alerts       Allow Requests •         Rulesets       Turn traffic animation effects on         Network Zones       Create rules for safe applications         Portsets       Set alert frequency level       Low •         • HIPS       Set new on-screen alert timeout to       120         • Containment       Effective ID 6 to 15	raffic	2			
Global Rules       Image: Doing to the second					
Network Zones       □ Create rules for safe applications         Portsets       ☑ Set alert frequency level Low ▼         ✓ HIPS       □ Set new on-screen alert timeout to 120 secs         ✓ Containment       Advanced					
✓ Containment Advanced					
✓ Data Loss Prevention □ Filter IPv6 traffic					
✓ File Rating ✓ File Rating ✓ File Rating ✓ File Rating					
Advanced Protection     Block fragmented IP traffic     Do protocol analysis     Enable anti-ARP spoofing					
Detect disabled firewall driver in network adapter settings and		Log	only	¥	

### **General Settings**

- Enable Firewall Activate or deactivate firewall protection. (Default and recommended = Enabled)
  - If enabled, you can also choose the security level from the drop-down menu:

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Firewall Settings	
Sat	fe Mode 🔻
This option enables firewall which filte	Block All nd traffic.
Alert Settings	Custom Ruleset Safe Mode
☑ Do not show popup alerts Allow F	Training Mode
Turn traffic animation effects on	

The choices available are:

- **Block All**: The firewall stops all traffic in and out of your computer, regardless of any other settings or rules. The firewall does not attempt to learn the behavior of any application, and does not create traffic rules for any applications. This option prevents your computer from accessing any networks, including the internet.
- Custom Ruleset Mode: The firewall applies ONLY network traffic rules that you have created. New users
  may want to think of this as the 'Do Not Learn' setting because the firewall does not attempt to learn the
  behavior of any applications. Nor does it automatically create network traffic rules for those applications.
  You will receive alerts every time there is a connection attempt by an application even for applications on
  the Comodo Safe list (unless, of course, you have specified rules and policies that instruct the firewall to
  trust the application's connection attempt).

If any application tries to make a outbound connection, the firewall audits all the loaded components and checks each against the list of components already allowed or blocked. If a component is found to be blocked, the entire application is denied internet access and an alert is generated. This setting is advised for experienced firewall users that wish to maximize the visibility and control over traffic in and out of their computer.

• Safe Mode (*Default*): If Create rules for safe applications is enabled then the firewall automatically creates rules to allow traffic by applications certified as 'Safe' by Comodo. For new, unknown applications, you will receive an alert whenever that application attempts to access the network. Should you choose, you can grant that application internet access by choosing 'Treat this application as a Trusted Application' at the alert. This deploys the predefined firewall ruleset 'Trusted Application' onto the application.

'Safe Mode' is the recommended setting for most users - combining the highest levels of security with an easy-to-manage number of connection alerts.

Training Mode: The firewall monitors network traffic and creates automatic allow rules for all new
applications until the security level is adjusted. You will not receive any alerts in 'Training Mode' mode. If
you choose the 'Training Mode' setting, we advise that you are 100% sure that all applications installed on
your computer are assigned the correct network access rights.

### **Alert Settings**

 Do not show popup alerts - Whether or not you want to be notified when the firewall encounters a request for network access. Choosing 'Do not show pop-up alerts' will minimize disturbances but at some loss of user awareness. (*Default = Enabled*)

If you choose this option then you have a choice of default responses that CCS should take - either 'Block Requests' or 'Allow Requests'.

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This option enables firewall wh	ich filters inbound and outbound traf
Alert Settings	
Do not show popup alerts	Allow Requests 🔻
Turn traffic animation effects	Allow Requests
Create rules for safe application	
Set alert frequency level	▼ wc

• **Turn traffic animation effects on** - By default, the Comodo Client Security's 'Shield' tray icon displays a small animation whenever traffic moves to or from your computer.



If the traffic is outbound, you can see green arrows moving upwards on the right hand side of the shield. Similarly, for inbound traffic you can see yellow arrows moving down the left hand side. This provides a very useful indicator of the real-time movement of data in and out of your computer.

- Clear this check box If you would rather not see this animation. (Default = Disabled)
- Create rules for safe applications Comodo Firewall trusts the applications if:
  - The application is on the Comodo safe list, a global white-list of trusted software.
  - The application has a 'Trusted' rating in the local file list. See File List if you need more details.
  - The file is published and signed by a trusted vendor. The 'vendor' is the software company that created the file. See Vendor List if you need more details.

By default, CCS does not automatically create 'allow' rules for safe applications. This helps to lower resource usage and simplifies the rules interface. It also reduces the number of pop-up alerts and is beneficial to beginners who find difficulties in setting up the rules.

Enabling this checkbox instructs CCS to begin learning the behavior of safe applications so that it can automatically generate 'Allow' rules. These rules are listed in the **Application Rules** interface. The Advanced users can edit/modify the rules as they wish. **(Default = Disabled)** 

Set alert frequency level - Configure the amount of alerts that the firewall generates. Please note that this does not affect your security level, which is determined by the actual rules you have in place (for example, in 'Application Rules' and 'Global Rules'). For the majority of users, the default setting of 'Low' is the perfect level - ensuring you are kept informed of suspicious behavior while not getting overwhelmed with alerts. (Default =Disabled)

Create rules for safe application	าร
Set alert frequency level	~ •
□ Set new on-screen alert tim	Very High secs
Advanced	Medium
Filter IPv6 traffic	Low
☑ Filter loopback traffic (e.g. 1∠7.	Very Low
M Filter loopback traffic (e.g. 127.	X.X.X,1)

The options available are:

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- Very High: The firewall shows separate alerts for outgoing and incoming connection requests for both TCP and UDP protocols on specific ports and for specific IP addresses, for an application. This setting provides the highest degree of visibility to inbound and outbound connection attempts but leads to a proliferation of firewall alerts. For example, using a browser to connect to your Internet home-page may generate as many as 5 separate alerts for an outgoing TCP connection alone.
- **High**: The firewall shows separate alerts for outgoing and incoming connection requests for both TCP and UDP protocols on specific ports for an application.
- Medium: The firewall shows alerts for outgoing and incoming connection requests for both TCP and UDP protocols for an application.
- **Low:** The firewall shows alerts for outgoing and incoming connection requests for an application. This is the setting recommended by Comodo and is suitable for the majority of users.
- Very Low: The firewall shows only one alert for an application.

The alert frequency settings refer only to connection attempts by applications or from IP addresses that you do not trust. For example, you could specify a very high alert frequency level, but not receive any alerts at all if you have chosen to trust the application that is making the connection attempt.

• Set new on-screen alert time out to: How long a firewall alert remains on-screen if it is not answered. The default timeout is 120 seconds. You may adjust this setting to your own preference.

#### **Advanced Settings**

Advanced detection settings help protect your computer against common types of denial of service (DoS) attack. When launching a denial of service or 'flood' attack, an attacker bombards a target machine with so many connection requests that your computer is unable to accept legitimate connections, effectively shutting down your web, email, FTP or VPN server.

Filter IP v6 traffic - If enabled, the firewall will filter IPv6 network traffic in addition to IPv4 traffic.(Default = Disabled)

**Background Note**: IPv6 stands for Internet Protocol Version 6 and is intended to replace Internet Protocol Version 4 (IPv4). The move is primarily driven by the anticipated exhaustion of available IP addresses. IPv4 was developed in 1981 and is still the most widely deployed version - accounting for almost all of today's internet traffic. However, because IPv4 uses 32 bits for IP addresses, there is a physical upper limit of around 4.3 billion possible IP addresses - a figure widely viewed as inadequate to cope with the further expansion of the internet. In simple terms, the number of devices requiring IP addresses is in danger of exceeding the number of IP addresses that are available. This hard limit has already led to the development of 'work-around' solutions such as Network Address Translation (NAT), which enable multiple hosts on private networks to access the Internet using a single IP address.

IPv6 on the other hand, uses 128 bits per address (delivering 3.4×1038 unique addresses) and is viewed as the only realistic, long term solution to IP address exhaustion. IPv6 also implements numerous enhancements that are not present in IPv4 - including greater security, improved support for mobile devices and more efficient routing of data packets.

- Filter loopback traffic: Loopback connections refer to the internal communications within your PC. Any data transmitted by your computer through a loopback connection is immediately received by it. This involves no connection outside your computer to the internet or a local network. The IP address of the loopback network is 127.0.0.1, which you might have heard referred to by its domain name of 'http://localhost'. This is the address of your computer. Loopback channel attacks can be used to flood your computer with TCP and/or UDP requests which can smash your IP stack or crash your computer. Leaving this option enabled means the firewall will filter traffic sent through this channel. (*Default = Enabled*)
- Block fragmented traffic When a connection is opened between two computers, they must agree on a
  Maximum Transmission Unit (MTU). IP datagram fragmentation occurs when data passes through a router
  with an MTU less than the MTU you are using. When a datagram is larger than the MTU of the network
  over which it must be sent, it is divided into smaller 'fragments' which are each sent separately. Fragmented
  IP packets can create threats similar to a DOS attack. Moreover, fragmentation can double the amount of
  time it takes to send a single packet and slow down your download time. (Default = Disabled)

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- Do Protocol Analysis Protocol Analysis is key to the detection of fake packets used in denial of service attacks. Enabling this option means Comodo Firewall checks that every packet conforms to that protocols standards. If not, then the packets are blocked. (*Default = Disabled*)
- Enable anti-ARP spoofing A gratuitous Address Resolution Protocol (ARP) frame is an ARP Reply that is broadcast to all machines in a network and is not in response to any ARP Request. When an ARP Reply is broadcast, all hosts are required to update their local ARP caches, whether or not the ARP Reply was in response to an ARP Request they had issued. Gratuitous ARP frames are important as they update your machine's ARP cache whenever there is a change to another machine on the network (for example, if a network card is replaced in a machine on the network, then a gratuitous ARP frame informs your machine of this change and requests to update your ARP cache so that data can be correctly routed). However, while ARP calls might be relevant to an ever shifting office network comprising many machines that need to keep each other updated , it is of far less relevance to, say, a single computer in your home network. Enabling this setting helps to block such requests protecting the ARP cache from potentially malicious updates. (*Default = Disabled*)
- Detect disabled firewall driver in network adapter settings The firewall will take action if it discovers its driver is not enabled.

Detect disabled firewall driver in network adapter settings and	Log	only 🔻
		Log only
		Re-enable driver

You can choose the following actions if this condition is met:

- Log only Creates an event log but does not notify the administrator.
- Re-enable Driver Attempts to turn the driver back on automatically.

### 7.3.2. Application Rules

- Click 'Settings' > 'Firewall' > 'Application Rules'
- Application rules let you manage network access rights for specific applications.
- Whenever an application makes a request for network access, CCS allows or denies the request based on the ruleset applied to the application.
- Firewall rulesets are made up of one or more application rules. Each rule outlines an application's permissions regarding a specific type of traffic.

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>			cation Ru firewall ap		es are active	on this comp	uter.		
Firewall Settings	+		L	*	t	ł	Ð		
Application Rules	Add		Edit	Remove	Move Up	Move Down	Purge		
Global Rules		Appli	cation			Q	Treat as		Q
above the rules applied to it Rules applied to an application determines its network access rights		•		n Files\Mozilla	a Firefox\firefo	N	ame of the pre uleset	e-defined	1
			Allow	All Incoming	and Outgoing	g Requests			-
			System	All Incoming	and Outgoing	g Requests	Custom		
<ul><li>✓ HIPS</li><li>✓ Containment</li></ul>			System	Client - Securi		g Requests	Custom Outgoing Only	1	-
<ul> <li>HIPS</li> <li>Containment</li> <li>File nation</li> <li>Each ruleset is derived from at least one but usually a</li> </ul>			System Comodo (	-	ty	g Requests		1	-
HIPS     Containment     Each ruleset is derived from	8		System Comodo (	Client - Securi	ty Requests			/	-

- Application Programs or file groups for which a firewall ruleset has been created. In the case of file
  groups, all member applications will use the ruleset of the group.
  - Click '+' next to the name to view the rules which apply to the application/group.
- **Treat as** Name of the ruleset assigned to the application or group.

The controls above the table let you manage the rule sets:

	🎦 App	lication Ru	les				
	The followin	ng firewall ap	plication rule	s are active	on this compu	iter.	
$\langle$	<b>∔</b> Add	K. Edit	X Remove	<b>1</b> Move Up	<b>↓</b> Move Down	ච Purge	
		olication			Q Treat A	2	۹ ^
		🗄 System			Custon	n	

- Add Add a new application/application group then create a ruleset for it.
- Edit Modify an application rule/ruleset.
- **Remove** Delete a selected rule.

- **Purge** Check that all applications mentioned in a ruleset are still installed at the paths specified. If not, the rule is removed from the list.
- **Move Up** and **Move Down** Rules are prioritized top-to-bottom, with those at the top having the higher priority. The 'Move Up' and 'Move Down' buttons let you change the priority of a selected rule.

### **Predefined rulesets**

- Although you could create a ruleset from the ground-up by configuring its individual rules, this practice
  would be time consuming if performed for every program on your system.
- For this reason, Comodo provide a selection of rulesets according to broad application category. For example, the 'Web Browser' ruleset is designed for applications like 'Internet Explorer', 'Firefox' and 'Chrome'.
- Each predefined ruleset optimizes security for a certain type of application. Users can, of course, modify these predefined rulesets to suit their environment and requirements. For more details, see **Predefined Rule Sets**.

### Create a firewall ruleset

- Step 1 Select the target application or group
- Step 2 Configure the rules

### Step 1 - Select the target application or group

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Application Rules'
- Click the 'Add' button

The 'Application Rule' interface appears:

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COMODO Advanced	Settings					? —
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Appl	ication Ru	les			
- Firewall	The following	g firewall ap	plication rule	s are active	on this comp	uter.
Firewall Settings	+ Add Ju	🖌 Edit	🗶 Remove	t Move Up	<b>↓</b> Move Down	ہ Purge
Application Rules Global Rules		lication			Q	Treat as
Rulesets		E C:\Program	n Files (x86)\C	OMODO\Cor	modo ITSM	Custom
сомодо Ар	plication Rule				? 🗆	×
Name:					Brow	/se 🔻
O Use Ruleset:					Web Brow	ser 🔻
Use a Custom Rules	et				Copy fro	om 🔻
+ 🗶 Add Edit	<b>X</b> Remove	<b>↑</b> Move Up	<b>↓</b> Move Down			
Rules						Q
				Ж	CANCEL	

### Click the 'Browse' button beside the 'Name' field:

COMODO Application Rule	? 🗆 🗙	
Name:	Growson	
O Use Ruleset:	Web     File Groups       Web     Running Processes	•

There are three types of target you can add:

- File Groups Apply the ruleset to a predefined file group. All members of the group are covered by the rule. See File Groups if you need help with file groups.
- Files Apply the ruleset to a specific application.

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Running Processes - Apply the ruleset to an application by selecting its running process

#### Add a File Group

A file group is category of files or folders. For example, 'Executables', 'Media Players', or 'Important Files/Folders'. See **File Groups** more help with them.

• Choose 'File Groups' from the 'Browse' drop-down.

? 🗆 ×	
Browser	
Web       File Groups         Web       File         Running Processes	<ul> <li>Executables</li> <li>All Applications</li> <li>Windows Updater Applications</li> <li>Windows Management</li> <li>3rd Party Protocol Drivers</li> <li>Metro Apps</li> <li>Email Clients</li> <li>File Archivers</li> <li>Temporary Files</li> <li>Shared Spaces</li> <li>File Downloaders</li> <li>Suspicious Locations</li> <li>Containment Folders</li> <li>Pseudo File Downloaders</li> <li>Windows System Applications</li> <li>Web Browsers</li> <li>Browser Plugins</li> <li>Startup Folders</li> <li>Management and Productivity Applications</li> <li>Media Players</li> <li>COMODO Client - Security</li> <li>COMODO Client - Security Manager</li> <li>ExceptionGroup</li> <li>Important Files/Folders</li> <li>Communication Client</li> <li>Exclusions for Purchase Dept Profile</li> <li>Openoffice</li> </ul>
	COMODO Client Files/Folders

- Select a file group from the drop-down. The ruleset will apply to all executable files in the group.
  - The next stage is **Step 2 Configure the rules** for the selected file group.

### Add an individual File

• Choose 'Files' from the 'Browse' drop-down:

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Application	Rule	? 🗆 X	
ne:		Browser	
Use Ruleset:		Wel Files Runni	ng rocese
C Open			×
← → · ↑ 📙 « Prog	rams > Opera > ジンマン マ	Search Opera	Ą
Organize 🔻 New folder			1 7
<ul> <li>✓ A Quick access</li> <li>Desktop</li> <li>✓ Downloads</li> </ul>	Name 60.0.3255.124 Assets	Date modified 6/12/2019 1:31 PM 6/12/2019 1:31 PM	Type File folde File folde
Documents *	installation_status.json installer_prefs.json installer_prefs.json.backup	6/12/2019 1:31 PM 6/12/2019 1:31 PM 6/12/2019 1:31 PM	JSON File JSON File BACKUP
<ul> <li>Doubt_files</li> <li>Music</li> <li>Share</li> <li>Suspicious</li> <li>OneDrive</li> </ul>	<ul> <li>Iauncher</li> <li>Iauncher.visualelementsmanifest</li> <li>pref_default_overrides</li> <li>Resources.pri</li> <li>server_tracking_data</li> </ul>	5/30/2019 11:05 AM 2/22/2019 11:14 PM 6/12/2019 1:30 PM 2/22/2019 11:14 PM 6/12/2019 1:31 PM	Application XML Doct File PRI File File
> 💻 This PC 🗸 🗸	c .		>
File nar	ne: launcher ~	All Files (*.*) Open 🔽 Can	∼ cel

- Navigate to the file you want to add as target and click 'Open'. The rule will apply only to the specific
  application.
  - The next stage is Step 2 Configure the rules for the selected application.

Add a currently running application by choosing its process

• Choose 'Running Processes' from the 'Browse' drop-down.

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Ruleset:	Browse File Groups Web Running Pro
COMODO Browse for Processes	? ×
Application	PID
💌 🐂 explorer.exe	4044 ^
🖌 🕂 MSASCuiL.exe	6720
👻 🔽 cis.exe	7560
∠ Cis.exe	8004
🖌 🦾 OneDrive.exe	7000
✓ ■ svchost.exe	2204
✓ ■ svchost.exe	1380
✓ ■ svchost.exe	2400
🔺 😡 MyWeather.exe	6540
✓ ■ svchost.exe	1972
✓ ■ svchost.exe	1760
<ul> <li>cmdprots.exe</li> </ul>	2660
4 🐻 GoogleCrashHandler.exe	5808
▲ ■ dasHost.exe	3904
✓ C cis.exe	7368
4 🐻 GoogleCrashHandler64.exe	6864
✓ ○ opera.exe	6880 🗸

- Select the target process and click 'OK'. The parent application of the process will be added as the target.
  - The next stage is to configure the rules for the selected application.

### Step 2 - Configure the rules in ruleset

There are two broad options for creating a ruleset - Use a Predefined Ruleset or Use a Custom Ruleset.

**Use Ruleset** 

- A ruleset is a collection of rules designed to implement optimum security on a specific type of application. You can manage and create rulesets in 'Settings' > 'Firewall Configuration' > 'Firewall Rule Sets'.
- Comodo provides a range of curated rulesets for popular types of application. These include 'Web browser', 'FTP client' and 'Email client'.
- The example below shows us applying the 'Web Browser' ruleset to the Opera browser:

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сомо	?					
Name: \Us	4\opera.exe	Browse 🔻				
Use Rules	set:				Web	Browser 🔻
O Use a Cus	stom Rulese	et				Web Browser Email Client
+	L	×	t	ŧ		Ftp Client Allowed Application
Add	Edit	Remove	Move Up	Move Down		Blocked Application Outgoing Only

**Use a Custom Ruleset** - Designed for more experienced users, 'Custom Ruleset' lets you fully configure all rules in the ruleset. You can create an entirely new ruleset, or use a predefined set as a starting point.

OMODO Application Rule	? 🗆 ×
ame: \Users\John\AppData\Local\Programs\Opera\60.0.3255.124	l\opera.exe Browse •
) Use Ruleset:	Web Browser 🔻
) Use a Custom Ruleset	Copy from 🗸
🕂 🧟 🗱 🕯 🖡 Add Edit Remove Move Up Move Down	Another Application Email Client
Rules	Allowed Applicat Blocked Applicat
Allow Access to Loopback Zone	Outgoing Only
Allow Outgoing HTTP Requests	
Allow Outgoing FTP Requests	
□ ✓ Allow Outgoing FTP-PASV Requests	
Allow Outgoing DNS Requests	
K	~
ок	CANCEL
Selecting 'Use a Custom Ruleset' > 'Copy from will populate the rules window with the cons example shown, individual rules from the 'V ruleset to be created. Using this as a starting	stituent rules of the pre-defined ruleset. In Web Browser' ruleset are included in the n
	to suit to their applications.

- Select the 'Use custom ruleset' radio button
- Add Create individual rules for the set. See 'Add and Edit a Firewall Rule' for an overview of the process.
- Copy From Populate the list with the rules of a Predefined Firewall Rule. Edit/add/remove rules to create your custom ruleset.

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### **Understand Firewall Rules**

At their core, each firewall rule can be thought of as a simple **IF THEN** trigger - a set of **conditions** that a packet of data must meet, and an **action** that is taken if those conditions are met.

As a packet filtering firewall, Comodo firewall analyzes the attributes of every packet of data that attempts to enter or leave your computer. Attributes of a packet include the application that is sending or receiving the packet, the protocol it is using, the direction in which it is traveling, the source and destination IP addresses and the ports it is attempting to traverse. The firewall then tries to find a firewall rule that matches all the conditional attributes of this packet in order to determine whether or not it should be allowed to proceed. If there is no corresponding firewall rule, then the connection is automatically blocked until a rule is created.

If the packet of data meets these conditions
Anow Access to Loopback zone
Allow ICP Out From IP 192.111.111.111 To MAC Any Where Source Port Is 25 A
then the firewall will take this action

The actual **conditions** (attributes)\* you see on a particular firewall rule are determined by the protocol chosen while **adding and editing a firewall rule**.

If you chose 'TCP', 'UDP' or 'TCP and 'UDP', then the rule has the form: Action |Protocol | Direction |Source Address | Destination Address | Source Port | Destination Port

If you chose 'ICMP', then the rule has the form: Action |Protocol | Direction | Source Address | Destination Address | ICMP Details

If you chose 'IP', then the rule has the form: Action | Protocol | Direction | Source Address | Destination Address | IP Details

- Action: The action the firewall takes when the conditions of the rule are met. The rule shows 'Allow', 'Block' or 'Ask'.\*\*
- **Protocol**: States the protocol that the target application must be attempting to use when sending or receiving packets of data. The rule shows 'TCP', 'UDP', 'TCP or UDP', 'ICMP' or 'IP'
- Direction: States the direction of traffic that the data packet must be attempting to negotiate. The rule shows 'In', 'Out' or 'In/Out'
- Source Address: States the source address of the connection attempt. The rule shows 'From' followed by one of the following: IP , IP range, IP Mask , Network Zone, Host Name or Mac Address
- Destination Address: States the address of the connection attempt. The rule shows 'To' followed by one of the following: IP, IP range, IP Mask, Network Zone, Host Name or Mac Address
- Source Port: States the port(s) that the application must be attempting to send packets of data through. Shows 'Where Source Port Is' followed by one of the following: 'Any', 'Port #', 'Port Range' or 'Port Set'
- Destination Port: States the port(s) on the remote entity that the application must be attempting to send to. Shows 'Where Source Port Is' followed by one of the following: 'Any', 'Port #', 'Port Range' or 'Port Set'
- ICMP Details: States the ICMP message that must be detected to trigger the action. See Add and Edit a
  Firewall Rule for details of available messages that can be displayed.
- IP Details: States the type of IP protocol that must be detected to trigger the action: See Add and Edit a
  Firewall Rule to see the list of available IP protocols that can be displayed here.

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Once a rule is applied, the firewall monitors all traffic relating to the application and takes the specified action if the conditions are met. Users should also see the section 'Global Rules' to understand the interaction between 'Application Rules' and 'Global Rules'.

\* If you chose to add a descriptive name when creating the rule then this name is displayed here rather than it's full parameters. See the next section, 'Add and Edit a Firewall Rule', for more details.

\*\* If you selected 'Log as a firewall event if this rule is fired' then the action is postfixed with 'Log'. (e.g. Block & Log)

### Add and Edit a Firewall Rule

.

The firewall rule interface is used to configure the actions and conditions of an individual rules. If you are not an experienced firewall user or are unsure about the settings in this area, we advise you first gain some background knowledge by reading 'Understanding Firewall Rules', 'Overview of Rules and Policies' and 'Create and Modify Firewall Rulesets'.

- Click 'Add' in the 'Application Rule' interface to create a new rule
- Double click on an existing rule or select a rule and click 'Edit' to edit an existing rule

сомодо	Firewall Rule			?	×
Action:	Allow	Log as firewall e	event if this rule is t	fired	
Protocol:	TCP or UDP				
Direction:	In or Out				
Description					
SOURCE ADDRESS	DESTINATION ADDRESS	SOURCE PORT	DESTINATION PORT		
Exclude (i.e. N	IOT the choice below)				
Ту	pe: Any Address				
			ок с		
				ANCEL	

### **General Settings**

• Action: Specify how firewall should handle the connection request when the conditions of the rule are met. Options available are 'Allow' (*Default*), 'Block' or 'Ask'.

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обомоэ	Firewall F	Rule			?	×
Action:	Allow		•	Log as firewall event if this rule is fi	red	
	Allow					
Protocolo	Block		-			
	Ask	3				

Protocol: Specify which protocol the data packet should be using. Options available are 'TCP', 'UDP', 'TCP or UDP' (Default), 'ICMP' or 'IP'.

Note: Your choice here alters the choices available to you in the tab structure on the lower half of the interface.

- Direction: Define whether the rule should intercept inbound or outbound traffic. Options available are 'In', 'Out' or 'In/Out' (Default).
- Log as a firewall event if this rule is fired: Creates an entry in the firewall event log viewer whenever this rule is triggered. (i.e. when ALL conditions have been met) (*Default = Disabled*).
- **Description**: Enter a friendly name for the rule. For example, 'Allow Outgoing HTTP requests'. The friendly name is shown in the **Application Rules interface**.

#### Protocol

#### i. TCP', 'UPD' or 'TCP or UDP'

If you select 'TCP', 'UPD' or 'TCP or UDP' as the protocol, then you also have to set the source and destinations:

SOURCE ADDRESS	DESTINATION ADDRESS	SOURCE PORT	DESTINATION PO	RT
Exclude (i.e. NOT t	he choice below)			
Туре:	Any Address Any Address Host Name IPv4 Address Range IPv4 Single Address IPv4 Subnet Mask IPv6 Address Range IPv6 Single Address IPv6 Subnet Mask MAC Address Network Zone	0	ĸ	CANCEL

### Source Address and Destination Address:

- Any Defaults to an IP range of 0.0.0.0- 255.255.255.255 to allow connection from all IP addresses.
- Host Name Choose a named host which denotes your IP address. Enter the name in the 'Host Name' text field
- IPv4 Address Range Choose all IP addresses covered by a range for example a range in your private network.

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•	Enter the first and last IF	addresses in the 'Start IP	' and 'End IP' text boxes.
---	-----------------------------	----------------------------	----------------------------

- IPv4 Single Address Choose a single IPv4 address
  - Enter the IP address in the 'IP' text box, e.g., 192.168.200.113.
- **IPv4 Subnet mask** Choose an IPv4 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and Mask of the network.
- IPv6 Address Range Choose all IPv6 addresses covered by a range for example a segment in your private network
  - Enter the first and last IPv6 addresses in the 'Start IP' and 'End IP' text boxes.
- Single IPv6 Address Choose an IPv6 address
  - Enter the IP address in the 'IP' text box, e.g., 3ffe:1900:4545:3:200:f8ff:fe21:67cf.
- IPv6 Subnet Mask Choose a IPv6 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and 'Mask' of the network in the respective fields
- MAC Address Choose a single source/destination by specifying its physical address
  - Enter the physical address in the 'MAC Address' text box.
- **Network Zone** Choose an entire network. This menu defaults to Local Area Network. But you can also define your own zone by first creating a 'Network Zone' through the 'Network Zones' area.
  - **Exclude (i.e. NOT the choice below)** Applies the action to all items except the one you specify. For example, you create a block rule, specify an IP address, then select 'Exclude'. The rule will block traffic for every address except the one you specified.

#### Source Port and Destination Port:

SOURCE ADDRESS	DESTINATION ADDRESS	SOURCE PORT	DESTINATION PORT	
Exclude (i.e. NC	T the choice below)			
Тур	e: Any A Port Range A Set of Ports A Single Port Any			
			OK CANCE	L

- Any Apply the rule to any port number set by default, 0- 65535.
- A Single Port Specify a one port number
  - Enter the single port number in the 'Port' drop-down combo-box .
- **A Port Range** Specify a set of ports covered by a range.
  - Enter the first port number and last port number in the respective fields

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A Set of Ports - Choose a predefined Port Set. If you wish to create a custom port set then
please see the section 'Port Sets'.

#### ii. ICMP

When you select ICMP as the protocol in **General Settings**, you are shown a list of ICMP message types in the 'ICMP Details' tab alongside the **Destination Address** tabs. The last two tabs are configured identically to the **explanation above**. You cannot see the source and destination port tabs.

#### ICMP Details

ICMP (Internet Control Message Protocol) packets contain error and control information which is used to announce network errors, network congestion, timeouts, and to assist in troubleshooting. It is used mainly for performing traces and pings. Pinging is frequently used to perform a quick test before attempting to initiate communications. If you are using or have used a peer-to-peer file-sharing program, you might find yourself being pinged a lot. So you can create rules to allow / block specific types of ping requests. With Comodo firewall you can create rules to allow/ deny inbound ICMP packets that provide you with information and minimize security risk.

 'Source' and 'Destination' addresses - Enter the source/ destination IP address. Source IP is the IP address from which the traffic originated and destination IP is the IP address of the computer that is receiving packets of information.

SOURCE ADDRESS	DESTINATION ADDRESS	ETAILS	
Туре:	ICMPv4		
Message:	Any		
	Custom		
	Any		
	ICMP Echo Request		
	ICMP Echo Reply		
	ICMP Net Unreachable		
	ICMP Host Unreachable		
	ICMP Protocol Unreachable		
	ICMP Port Unreachable	ок	CANCEL
	ICMP Time Exceeded	UK	CANCEL
	ICMP Source Quench		
	ICMP Fragmentation Needed		

- Type Choose the ICMP version.
- **Message** Specify the type of the ICMP Message.

When you select a particular ICMP message , the menu defaults to set its code and type as well. If you select the ICMP message type 'Custom' then you are asked to specify the code and type.

#### iii. IP

When you select IP as the protocol in **General Settings**, you are shown a list of IP message type in the 'IP Details' tab alongside the **Source Address and Destination Address** tabs. The last two tabs are configured identically to the **explanation above**. You cannot see the source and destination port tabs.

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Description	on Access to Loopaad	к 20пе		
SOURCE ADDRESS	DESTINATION ADDRESS	IP DETAILS		
Exclude (i.e. NOT	he choice below)			
Type:	Network Zone	•		
	Any Address			
Zone	Host Name			
	IPv4 Address Range			
	IPv4 Single Address			
	IPv4 Subnet Mask			
	IPv6 Address Range			
	IPv6 Single Address			
	IPv6 Subnet Mask			
	MAC Address		01/	CANCEL
	Network Zone		ОК	CANCEL

#### • IP Details

Select the types of IP protocol that you wish to be intercepted by the rule, from the ones that are listed.

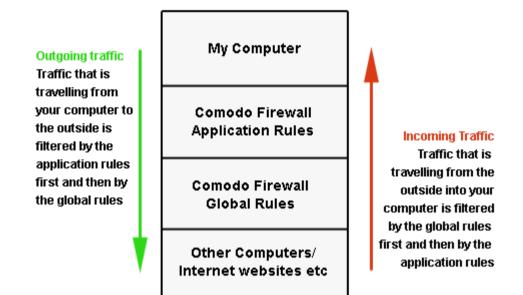
Description			
SOURCE ADDRESS	DESTINATION ADDRESS	IP DETAILS	
IP Protocol:	Any	]	
	Custom		
	Any		
	ТСР		
	UDP		
	ICMPv4		
	IGMP		
	Raw IP		
	PUP		
	GGP		
	GRE	ОК	CANCEL
	RSVP		
	ICMPv6		

• Click 'OK' to save the firewall rule.

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### 7.3.3. Global Rules

- Click 'Settings' > 'Firewall' > 'Global Rules'
- 'Global Rules' apply to all traffic in and out of your computer. This makes them different to application rules, which apply to the traffic of a specific application.
- Comodo firewall analyzes every packet of data in and out of your PC using combination of application rules and global rules.
  - Outgoing connection attempts Application rules are consulted first and the global rules second.
  - Incoming connection attempts Global rules are consulted first and the application rules second.



- So outgoing traffic has to pass the application rule first then any global rules before it is allowed out. Similarly, incoming traffic has to pass the global rules first then the application rules.
- Global rules are mainly, but not exclusively, used to filter incoming traffic for protocols other than TCP or UDP.

### Manage Global Rules

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Global Rules'

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COMODO Advance	d Settings ? − □ ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	Global Rules The following global rules are active on this computer:
Firewall Settings	+ 🥂 🗰 t J Add Edit Remove Move Up Move Down
Application Rules Global Rules	Rules   Q
Rulesets	Allow All Outgoing Requests If The Target Is In [Work #1]
Network Zones	Allow All Incoming Requests If The Sender Is In [Work #1]
Portsets	Block ICMPv4 Out From MAC Any To MAC Any Where ICMP Message Is PROTOCO
✓ HIPS	Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 17.0
✓ Containment	Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 15.0
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Block ICMPv4 In From MAC Any To MAC Any Where ICMP Message Is 13.0
	OK CANCEL

### General Navigation:

The controls above the table let you create and manage global rules:

	↓↑	Globa	al Rules					
	The fol	llowing	j global rule	es are active o	on this comp	uter:		
4	+ Ado	d	🖌 Edit	X Remove	<b>≇</b> Move Up	<b>↓</b> Move Down		>
		Rules	5					Q
		✓ A	llow All Out <u>e</u>	going Reques	ts If The Targe	et Is In [Work #	2]	
		✓ A	llow All Inco	ming Request	s If The Send	er Is In [Work :	#2]	

- Add Create a new global rule. See 'Add and Edit a Firewall Rule' in the previous section 'Application Rules' for guidance on creating a new rule.
- Edit Modify an existing global rule. See 'Add and Edit a Firewall Rule' in the previous section 'Application Rules' for guidance on editing a new rule.
- **Remove** Deletes the selected rule.

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- **Purge** Runs a system check to verify that all the applications for which rules are listed are actually installed on the host machine at the path specified. If not, the rule is removed, or 'purged', from the list.
- **Move Up and Move Down** Rules at the top of the list have a higher priority. In the event of a conflict in settings for a piece of traffic, CCS will apply the setting in the rule nearer the top of the list. The 'Move Up' and 'Move Down' buttons let you change the priority of a rule.
- The configuration of global rules is identical to that of application rules. See **Application Rules** for an introduction to the rule setting interface.
- See **Understand Firewall Rules** for an overview of the meaning, construction and importance of individual rules.
- See Add and Edit a Firewall Rule for an explanation of individual rule configuration.

### 7.3.4. Firewall Rule Sets

- Click 'Settings' > 'Firewall' > 'Rulesets'
- A firewall ruleset is a collection of one or more firewall rules which can be deployed to applications on your computer.
- CCS ships with six predefined rulesets that provide a very high level of protection. You can also create your own, custom rulesets.

This section contains advice on the following:

- Predefined Rulesets
- Custom Rulesets
- Create a new ruleset

### Open the 'Rulesets' panel

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Rulesets'

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COMODO Advanced	1 Settings	?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	Rulesets The following rulesets are defined on this computer:				
Firewall Settings Application Rules	<b>+ </b>				
Global Rules	Ruleset Name				Q
Rulesets	Web Browser				
Network Zones	Email Client				
Portsets	Ftp Client				
✓ HIPS	Allowed Application				
✓ Containment	Blocked Application				
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	Outgoing Only				
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>					
	ок		c	ANCEL	

- The interface shows all existing rulesets. These may be Comodo predefined rules, or custom rulesets.
- Use the search feature to look for a specific ruleset

### **Predefined Rulesets**

Although each application's firewall ruleset *could* be defined from the ground up by individually configuring separate rules, this practice would prove time consuming if it had to be performed for every single program on your system. For this reason, Comodo Firewall contains a selection of predefined rulesets according to broad application category. For example, you may choose to apply the ruleset 'Web Browser' to the applications 'Internet Explorer', 'Firefox' and 'Chrome'. Each predefined ruleset has been specifically designed by Comodo to optimize the security level of a certain type of application. Users can modify pre-defined policies to suit their environment and requirements. For example, you may wish to keep the 'Web Browsers' name but wish to redefine the parameters of its rules.

CCS ships with six predefined firewall rulesets for different categories of applications:

- Web Browser
- Email Client
- FTP Client
- Allowed Application
- Blocked Application
- Outgoing Only

These rulesets can be edited for adding new rules or re-configuring the existing rules. For more details, see Add and Edit Firewall Rules in 'Application Rules'.

### **Custom Rulesets**

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You can create new rulesets with custom network access control rules as per your requirements. These can then be applied to specific applications when **creating an application rule**.

### **The Firewall Alert**

You can apply a firewall ruleset to an application at a firewall alert. Both predefined and custom rulesets are made available. An example alert is shown below:

сом	ODO Firewall		?
	MyRoamer.exe is trying to connect to t	he internet	$\odot$
MB	Application:         MyRoamer.exe           Remote:         10.108.56.1 - UDP           Port:         5351		
	<b>Treat as</b> Lets you choose a ruleset to apply	(	$\bigcirc$
0	FTP Client		^
0	Allowed Application		
0	Blocked Application		
0	Outgoing Only		
0	Grazing Applications		~
Remem	ber my answer	Show A	<u>ctivities</u>

• See answering firewall alerts if you want more help with alerts.

### Add a new ruleset

Click the 'Add' button at the top of the list of rulesets in the 'Rulesets' panel

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COMODO Firewall	Ruleset	?		×
Name: Custom ruleset for g	games Copy from 🔻			
Add     Edit       Rules	Ruleset Another Application Remove Move Up N	Web Browser Email Client Ftp Client Allowed Application Blocked Application Octoing Only		Q
		ОК	CANCEL	

- Enter a name for this new ruleset. It is advised that you choose a name that accurately describes the category/type of application you wish to define the ruleset for.
- Next you should add and configure the individual rules for this ruleset. You can choose to use an
  existing ruleset as a starting point and add/edit rules as required. See 'Add and Edit a Firewall Rule'
  for more advice on this.

Once created, this ruleset can be quickly called when **creating or modifying a firewall ruleset** for an application:

сомо	<b>DO</b> App	lication Rule			? 🗆 ×	
Name: C:\	Program File	es (x86)\Drivin	gSpeed2\Dr	ivingSpeed.exe	Browse 🔻	
O Use Rule	set:				Web Browser 🔻	
Use a Cu	stom Rulese	t			Copy from  Ruleset	Web Browser
+	2	×	t	ŧ	Another Application	
Add	Edit	Remove	Move Up	Move Down		Ftp Client
Rul	es				Q	Allowed Application Blocked Application Outgoing Only
						Custom ruleset for game

#### View or edit an existing predefined Ruleset

Double click on the ruleset Name in the list

Or

- Select the ruleset name then click the 'Edit' button
- Details of the process from this point on can be found here.

7.3.5. Network Zones

- Click 'Settings' > 'Firewall' > 'Network Zones'
- A 'Network Zone' can consist of an individual machine (like a home computer connected to the internet), or a network of thousands of machines. Access to any network zone can be easily granted or denied in the network zones panel.
- The 'Network Zones' panel lets you configure:
  - · Automatic detection of networks to which your computer can connect
  - Alerts for network connections
  - Trusted network zones which you want to allow
  - Untrusted network zones which you want to block

#### Open the 'Network Zones' panel

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Network Zones'

COMODO Advance	d Settings	?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>Firewall Settings</li> <li>Application Rules</li> <li>Global Rules</li> <li>Rulesets</li> </ul>	<ul> <li>Network Zones</li> <li>Enable automatic detection of private networks</li> <li>Do not show popup alerts and treat location as Work </li> <li>The following network zones are defined on this computer:</li> <li>NETWORK ZONES</li> </ul>				
Network Zones Portsets HIPS Containment Data Loss Prevention File Rating Advanced Protection Website Filtering	Add Edit Remove     Cone Name     Description     Description     Work #1				Q
	ОК		C/	ANCEL	

- Enable automatic detection of private networks The firewall monitors attempted connections to any
  new wired or wireless network (*Default = Enabled*). Deselect this option if you are an experienced user and
  wish to manually set-up your own trusted networks (this can be done in 'Network Zones' and through the
  'Stealth Ports Wizard').
- **Do not show popup alerts and treat location as** CCS can show an alert when your computer attempts to connect to a new network.

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- **Disabled** The alert is shown. Select the appropriate network type for your connection. CCS will optimize the firewall for security and usability based on your choice. (*Default*)
- Enabled The alert is not shown. You now need to pick a default network type from 'Home', 'Work', or 'Public'. CCS will automatically apply your choice of network type to all new connections.

сом	ODO Network Detected	?
ſ.	Join a New Network Wired:	
Please se	elect your location:	
Ē	I am at Home Choose if you are at home and have just connected your computer to a local network	
偭	I am at Work Choose if you are at work place and have just connected your computer to a local network	
	I am at a Public Place Choose this option if you are at public place such as a coffee shop, hotel or school, etc.	
Do not	detect new networks again	

 Select 'Do not detect new networks again' If you are an experienced user that wishes to manually set-up their own trusted networks. This can be done in 'Network Zones' and through the 'Stealth Ports Wizard'.

The panel has two tabs:

- Network Zones Define network zones with specific access rights. Application access privileges are specified in the Application Rule interface. See 'Create or Modify Firewall Rules' for more details.
- Blocked Zones Define networks that are not trusted. CCS will deny all connections to blocked zones.

### 7.3.5.1. Network Zones

- Click 'Settings' > 'Firewall' > 'Network Zones' > 'Network Zones'
- A 'Network Zone' can consist of an individual machine (like a home computer connected to the internet) or a network of thousands of machines. You can grant or deny access to a network zone as required.

#### Background Note:

- A computer network is a connection between computers through a cabled or wireless connection.
- A network allows users to share information and resources with other computers/users on the network.
- There are some networks which you trust and want to grant access to, including your home or work network.
- Conversely, there may be other networks with which you want to restrict communication, or even block entirely.
- The network zones panel lets you configure trusted and untrusted networks.

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#### Add and manage network zones

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Network Zones'
- Click the 'Network Zones' tab

COMODO Advance	d Settings ? − □ ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>Firewall Settings</li> <li>Application Rules</li> <li>Global Rules</li> <li>Rulesets</li> </ul>	<ul> <li>Network Zones</li> <li>Enable automatic detection of private networks</li> <li>Do not show popup alerts and treat location as Work </li> <li>The following network zones are defined on this computer:</li> <li>NETWORK ZONES BLOCKED ZONES</li> </ul>
Network Zones	+ X X Add Edit Remove
<ul> <li>Portsets</li> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Zone Name     Description     Description     Description     Qent     Qent
	OK CANCEL

The network zones tab shows zones that have already been added to CCS. You can add new zones and manage existing zones.

**Note 1**: Adding a zone to this area does not, by itself, define any permissions or access rights to the zone. This area lets you define the zones so you can assign such permissions in other areas of the firewall.

**Note 2**: A network zone can be designated as 'Trusted' and allowed access from the 'Manage Network Connections' interface. An example would be your home computer or network.

Note 3: A network zone can be designated as 'Blocked' and denied access by using the 'Blocked Zones' interface.

**Note 4**: An application can be assigned specific access rights to and from a network zone when defining an **Application Rule**. Similarly, a custom **Global Rule** assigned to a zone will inspect all traffic to/from a zone.

**Note 5**: By default, Comodo Firewall automatically detects any new networks (LAN, Wireless etc) once you connect to them. This can be disabled by deselecting the option 'Enable automatic detection of private networks' in the **Firewall Settings** panel.

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You can use search for a specific zone by clicking the search icon and entering the name of the zone in part or full.

#### Defining a new Network Zone

To add a new network zone:

- Step 1 Define a name for the zone.
- Step 2 Select the addresses to be included in the zone.

#### Step 1 - Define a name for the zone

- Click 'Settings' on CCS home screen
- Click 'Firewall' > 'Network Zones'
- Click the 'Network Zones' tab
- Click the 'Add' button at the top of the list and choose 'New Network Zone' from the options.

NETWORK ZO	NES BLO	OCKED ZONES			
+ Add	К. Edit	X Remove			
	vork Zone				Q
New Add	Loopback	Zone Network Zone		?	×
Zone Nam	ie				
My Home					
Public	Network				
			ок	CANCEL	

- Choose a name that accurately describes the network zone you are creating.
- Select 'Public Network' if you are defining a network zone for a network in a public place. For example, when you are connecting to a Wi-Fi network at an airport, restaurant etc. The firewall will optimize the connection accordingly.
- Click 'OK' to confirm your zone name.

This adds your new zone to the 'Network Zones' list.

### Step 2 - Select the addresses to be included in this zone

- Select the network zone name then click the 'Add' button at the top
- Choose 'New Address' from the options
- Alternatively, right click on the network zone and choose 'Add' > 'New Address' from the context sensitive menu

The 'Address' dialog allows you to select an address from the 'Type' drop-down box shown below (*Default* = *Any Address*).

The 'Exclude' check box will become active if you select anything other than 'Any Address'

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<b>∔</b> a				
New Address				
My Hor	ne			
сомо	DDO Address		?	×
	Address (i.e. NOT the choice be	low)	?	×
		low)	?	×
Exclude	(i.e. NOT the choice be		?	×

### Address Types:

- Any Defaults to an IP range of 0.0.0.0- 255.255.255 to block connection from all IP addresses.
- Host Name Choose a named host which denotes your IP address. Enter the name in the 'Host Name' text field
- IPv4 Address Range Choose all IP addresses covered by a range for example a range in your private network.
  - Enter the first and last IP addresses in the 'Start IP' and 'End IP' text boxes.
- IPv4 Single Address Choose a single IPv4 address
  - Enter the IP address in the 'IP' text box, e.g., 192.168.200.113.
- IPv4 Subnet mask Choose an IPv4 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and Mask of the network.
- IPv6 Address Range Choose all IPv6 addresses covered by a range for example a segment in your private network



- Enter the first and last IPv6 addresses in the 'Start IP' and 'End IP' text boxes.
- Single IPv6 Address Choose an IPv6 address
  - Enter the IP address in the 'IP' text box, e.g., 3ffe:1900:4545:3:200:f8ff:fe21:67cf.
- IPv6 Subnet Mask Choose a IPv6 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and 'Mask' of the network in the respective fields
- MAC Address Choose a single source/destination by specifying its physical address
  - Enter the physical address in the 'MAC Address' text box.
- Exclude (i.e. NOT the choice below) The opposite of what you specify is applicable.
- Click 'OK' to confirm your choice.
- Click 'OK' in the 'Network Zones' interface.

The new zone now appears in the main list along with the addresses you assigned to it.

Once created, a network zone can be:

• Quickly called as 'Zone' when creating or modifying a firewall ruleset

сомодо	Firewall Rule	? ×
Action:	Allow Log as	s firewall event if this rule is fired
Protocol:	TCP or UDP	
Direction:	In or Out	
Description		
SOURCE ADDRESS	DESTINATION ADDRESS SOURC	CE PORT DESTINATION PORT
Exclude (i.e. N	OT the choice below)	
Ту	pe: Network Zone ▼	
Zo	ne Loopback Zone 🔻	
	Loopback Zone	
	Work #1	
	Work #2	
	Work #3	
	Work #4	
	Talkatives Computers	
	Work #5	OK CANCEL
	My Home	

- Quickly called and designated as a blocked zone from the 'Blocked Zones' interface Edit the name of an existing Network Zone
  - Click 'Settings' on the CCS home screen

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- Click 'Firewall' > 'Network Zones'
- Click the 'Network Zones' tab
- Select the zone from the list (e.g., My Home) and click the 'Edit' button from the top or double click on the network zone name.

COMODO Network Zone		? ×
Zone Name My Home Public Network		
	ОК	CANCEL

• Change the name of the zone and click 'OK'.

### To add more addresses to an existing Network Zone

- Select the network name, click the 'Add' > 'New Address' from the top.
- Add new address from the 'Address' interface.

#### To modify or change the existing address in a zone

- Click the + button beside the network zone name to expand the addresses
- Double click on the address to be edited or select the address, click 'Edit' at the top
- Edit the address from the 'Address' interface.

#### To remove an existing address in a zone

- Click the '+' button beside the network zone name to expand the addresses
- Select the address and click 'Remove' from the top

### 7.3.5.2. Blocked Zones

- Click 'Settings' > 'Firewall' > 'Network Zones' > 'Blocked Zones'
- A computer network lets you share information and resources with other users and computers.
- There are some networks which you trust and want to grant access to, including your home or work network.
- Conversely, there may be other networks with which you want to restrict communication, or even block entirely.
- The 'Blocked Zones' section allows you to configure restrictions on network zones that you do not trust.

Note: We advise new or inexperienced users to first read 'Network Zones', 'Stealth Ports Wizard' and 'Application Rules' before blocking zones in this interface.

#### Add and manage blocked zones

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Network Zones'
- Click the 'Blocked Zones' tab:

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COMODO Advanced	Settings	?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Network Zones				
- Firewall	Enable automatic detection of private networks				
Firewall Settings	☑ Do not show popup alerts and treat location as Work ▼				
Application Rules	The following network zones are defined on this computer:				
Global Rules	NETWORK ZONES BLOCKED ZONES				
Rulesets					
Network Zones	+ 🗶 🗙 Add Edit Remove				
Portsets	Zone Name				Q
✓ HIPS					
✓ Containment					
➤ Data Loss Prevention					
✓ File Rating					
✓ Advanced Protection					
Website Filtering					
	ок		C	ANCEL	

The 'Blocked Network Zones' tab allows you to:

- Deny access to an existing network zone
- Deny access to a network by manually defining a new blocked zone

Note 1: You must create a zone before you can block it. There are two ways to do this;

- 1. Using 'Network Zones' to name and specify the network you want to block.
- 2. Directly from this interface using 'New blocked address...'

**Note 2**: You cannot reconfigure *existing* zones from this interface (e.g., to add or modify IP addresses). You need to use '**Network Zones**' if you want to change the settings of existing zones.

You can search for specific blocked zone by clicking the magnifying glass icon and entering the name of the zone in part or full.

#### Deny access to an existing network zone

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Network Zones'
- Click the 'Blocked Zones' tab
- Click 'Add' button at the top and choose 'Network Zones' from the options
- Select the particular zone you wish to block.

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NETWORK Z	ONES BLO	CKED ZONES	
+ Add	<b>e</b> Edit	<b>X</b> Remove	
	cked Address Cottee Cup	Loopback Zone Work #1 Work #2 Work #3 Coffee Cup Network	
		Hotel Stale Food Work #6	

The selected zone will appear in the 'Blocked Zones' interface.

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Ac	F 🖌	* Remove	
	Zone Name		
	🗈 🗄 Coffee Cu	ıp Network	Name of the
	🖆 🖻 Hotel Sta	le Food 🧲	Blocked Network Zone
	— IP 10.10.	111.111	IP address(es) that are associated with
	IP 10.10.	222.222	the Blocked Zone. You can modify these settings under the 'Network Zones' tab

- Click 'OK' to confirm your choice.
- All traffic to and from devices in this zone is now blocked.

### Deny access to a network by manually defining a new blocked zone

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Network Zones'
- Click the 'Blocked Zones' tab
- Click the 'Add' button and choose 'New Blocked Address':

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el Stale Food				
4				
			?	×
DO Address				
(i.e. NOT the choice	below)			
(i.e. NOT the choice	below)			
	below)	•		
(i.e. NOT the choice Any Address Any Address	below)	•		
Any Address	e below)	•		
Any Address Any Address Host Name		•		
Any Address Any Address Host Name IPv4 Address F	Range	•		
Any Address Any Address Host Name IPv4 Address I IPv4 Single	Range	•		
Any Address Any Address Host Name IPv4 Address IPv4 Single	Range Idress Aask		CANCEL	
Any Address Any Address Host Name IPv4 Address I IPv4 Single	Range Idress Aask Idress		CANCEL	
	dit Remove Address Tee Cup Network rel Stale Food	dit Remove	dit Remove	dit Remove

Select the address type you wish to block from the 'Type' drop-down. Select 'Exclude' if you want to block all IP addresses except for the ones you specify using the drop-down.

#### Address Types:

- Any Defaults to an IP range of 0.0.0.0- 255.255.255 to block connection from all IP addresses.
- Host Name Choose a named host which denotes your IP address. Enter the name in the 'Host Name' text field
- IPv4 Address Range Choose all IP addresses covered by a range for example a range in your private network.
  - Enter the first and last IP addresses in the 'Start IP' and 'End IP' text boxes.
- IPv4 Single Address Choose a single IPv4 address
  - Enter the IP address in the 'IP' text box, e.g., 192.168.200.113.
- IPv4 Subnet mask Choose an IPv4 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and Mask of the network.
- IPv6 Address Range Choose all IPv6 addresses covered by a range for example a segment in your private network

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- Enter the first and last IPv6 addresses in the 'Start IP' and 'End IP' text boxes.
- Single IPv6 Address Choose an IPv6 address
  - Enter the IP address in the 'IP' text box, e.g., 3ffe:1900:4545:3:200:f8ff:fe21:67cf.
- IPv6 Subnet Mask Choose a IPv6 network. IP networks can be divided into smaller networks called sub-networks (or subnets). An IP address/ Mask is a subnet defined by IP address and mask of the network.
  - Enter the IP address and 'Mask' of the network in the respective fields
- MAC Address Choose a single source/destination by specifying its physical address
  - Enter the physical address in the 'MAC Address' text box.
- **Exclude (i.e. NOT the choice below)** The opposite of what you specify is applicable.
- Select the address to be blocked and click 'OK'

The address(es) you block will appear in the 'Blocked Zones' tab. You can modify these addresses at any time by selecting the entry and clicking 'Edit'.

Click 'OK' in 'Network Zones' interface to confirm your choice. All traffic intended for and originating from devices in this zone is now blocked.

### 7.3.6. Port Sets

- Click 'Settings' > 'Firewall' > 'Portsets'
- Port sets are predefined groups of one or more ports. These sets can be named as the target of
   Application Rules and Global Rules. For example, you might want to block all inbound traffic to certain
   set of ports.
- The port sets panel lets you add, view and manage port sets

#### **Open the Portsets panel**

- Click 'Settings' at the top of the CCS home screen
- Click 'Firewall' > 'Portsets'

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COMODO Advance	d Settings ? - $\Box$ X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	Portsets The following portsets are defined on this computer:
Firewall Settings Application Rules	+ 🗶 🗱 Add Edit Remove
Global Rules Rulesets	Portset     Q       Image: Imag
Network Zones	E      POP3/SMTP Ports
Portsets	E Privileged Ports
<ul> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection Website Filtering</li> </ul>	
	OK CANCEL

- The interface lists all existing port sets. Click the + button to view all ports in a set.
- CCS ships with three default portsets:
  - **HTTP Ports**: 80, 443 and 8080. These are the default ports for http traffic. Your internet browser uses these ports to connect to the internet and other networks.
  - POP3/SMTP Ports: 110, 25, 143, 995, 465 and 587. These ports are typically used for email communication by mail clients like Outlook and Thunderbird.
  - Privileged Ports: 0-1023. Privileged ports are so called because it is usually desirable to prevent
    users from running services on these ports. Network admins usually reserve or prohibit the use of
    these ports. This set can be deployed if you wish to create a rule that allows or blocks access to the
    privileged port range.

### Define a new port set

After defining a new port set, you can apply it to applications through the **Application Rule** interface. See '**Creating** or **Modifying Firewall Rules**' for more details.

#### Add a new portset

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Portsets'
- Click the 'Add' button at the top.

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сомо	?		×			
Name: Speci	al Ports					]
<b>∔</b> Add	ي Edit	<b>X</b> Remove				
Port	ts					Q
			_	_	_	-
			ОК		CANCEL	/,

- Create a name for the port set
- Click 'Add' to specify ports and port ranges for the set:

COMODO Add Portset	?		×
Name: Special Ports			
+ * Add Edit Remove			
Ports			Q
COMODO Port	?	×	
Exclude (i.e. NOT the choice below)			
O Any			
A Single Port			
O A Port Range 0 🔹 - 0 ♣			
ОК	CANCEL		

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- Specify the ports to be included in the new portset:
  - Any to choose all ports

.

- A single port Specify the port number
- A port range Enter the start and end port numbers in the respective combo boxes.
- Exclude (i.e. NOT the choice below): Means all ports will be included in the portset except the ones you specify here
- · Click 'OK' in the 'Port' dialog then click 'OK' in the 'Add Portset' interface

You can now select 'A Set of Ports', then choose this rule-set, when **creating or modifying a Firewall Ruleset** 

	ewall Rule			?	×
Action: All	low 💌	Log as firewa	l event if this ru	le is fired	
Protocol: TC	CP or UDP				
Direction: In	or Out				
Description					
SOURCE ADDRESS	DESTINATION ADDRESS	SOURCE PORT	DESTINATION	PORT	
Exclude (i.e. NOT	the choice below)				
Type:	A Set of Ports	-			
Ports:	HTTP Ports	•			
	HTTP Ports				
	POP3/SMTP Ports				
0	Privileged Ports Special Ports				
	special Ports				
			ОК	CANCEL	

#### Edit an existing port set

- Click 'Settings' on the CCS home screen
- Click 'Firewall' > 'Portsets'
- Select the port set from the list
- Click the 'Edit' button
- The editing procedure is similar to adding the portset explained above.

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### 7.4. HIPS Configuration

- Click 'Settings' > 'HIPS'
- The host intrusion protection system (HIPS) constantly monitors system activity and stops processes from modifying important files and interfaces.
- Comodo Client Security ships with a default HIPS ruleset that works 'out of the box' providing extremely high levels of protection.
  - For example, HIPS automatically protects system-critical files, folders and registry keys to prevent unauthorized modifications by malicious programs.
- Advanced users looking to take a firmer grip on their security posture can quickly create custom policies and rulesets using the powerful rules interface.

#### **Configure HIPS settings**

- Click 'Settings' on the CCS home screen
- Click 'HIPS' on the left:

COMODO Advance	d Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	HIPS Settings
- HIPS	Safe Mode  Monitoring Settings
HIPS Settings HIPS Rules Rulesets Protected Objects HIPS Groups Containment Data Loss Prevention File Rating Advanced Protection Website Filtering	This option enables the Host Intrusion Protection System, the component that monitors critical operating system activities to protect the computer against malware actions.
	OK CANCEL

- HIPS Settings General settings that govern the overall behavior of the HIPS component.
- **HIPS Rules** These rules determine what actions an application is allowed to perform, and what level of protection it enjoys from other processes.
- **Rulesets** View predefined rulesets and create new rulesets that can be applied to your applications in your system.
- Protected Objects Define objects to be protected by HIPS such as specific folders, system critical registry keys and so on.



HIPS Groups - View and edit predefined 'Registry Groups' and 'COM Groups', create new groups so as to add them to Protected Objects.

#### Note for beginners:

•

- This section often refers to 'executables' (or 'executable files'). An executable is a file that can instruct your computer to perform a task or function.
- Every program, application and device you run on your computer requires an executable file of some kind to start it.
- The most recognizable type of executable file is the '.exe' file. For example, 'winword.exe' is the name of the executable that instructs your computer to start and run Microsoft Word. Other types of executable files include those with extensions .cpl .dll, .drv, .inf, .ocx, .pf, .scr, .sys.
- Unfortunately, not all executables can be trusted. Some executables, broadly categorized as malware, can
  instruct your computer to delete valuable data, steal your identity, corrupt system files, hand control of your
  PC to a hacker and more. You may also have heard these referred to as Trojans, scripts and worms.

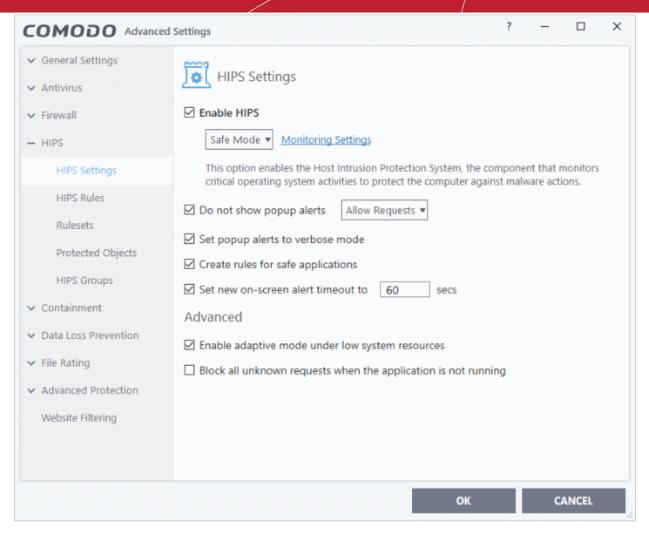
### 7.4.1. HIPS Settings

- Click 'Settings' > 'HIPS' > 'HIPS Settings'
- HIPS settings let you enable/disable HIPS, set HIPS security level, and configure the general behavior of the HIPS module.

#### Open the 'HIPS Settings' panel

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'HIPS Settings'

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• Enable HIPS - Activate or deactivate the HIPS protection. (Default=Disabled)

If enabled, you can configure the HIPS security level and monitoring settings:

### **Configure HIPS Security Level**

• Choose the security level from the drop-down under the 'Enable HIPS' check-box:

nable HIPS	
Safe Mode  Monit	toring Settings
Paranoid Mode	Host Intrusion Protection
 Safe Modim	
Training Mode	

The choices available are:

- Paranoid Mode: This is the highest security level setting and means that HIPS monitors and controls all
  executable files apart from those that you have deemed safe. Comodo Client Security does not attempt to
  learn the behavior of any applications even those applications on the Comodo safe list and only uses your
  configuration settings to filter critical system activity. Similarly, CCS does not automatically create 'Allow'
  rules for any executables although you still have the option to treat an application as 'Trusted' at the HIPS
  alert. Choosing this option generates the most amount of HIPS alerts and is recommended for advanced
  users that require complete awareness of activity on their system.
- Safe Mode: While monitoring critical system activity, HIPS automatically learns the activity of executables and applications certified as 'Safe' by Comodo. It also automatically creates 'Allow' rules for these activities,

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if the checkbox 'Create rules for safe applications' is selected. For non-certified, unknown, applications, you will receive an alert whenever that application attempts to run. Should you choose, you can add that new application to the HIPS rules list by choosing 'Treat as' and selecting 'Allowed Application' at the alert with 'Remember my answer' checked. This instructs the HIPS not to generate an alert the next time it runs. If your machine is not new or known to be free of malware and other threats then 'Safe Mode' is recommended setting for most users - combining the highest levels of security with an easy-to-manage number of HIPS alerts.

• **Training Mode**: HIPS monitors and learns the activity of any and all executables and creates automatic 'Allow' rules until the security level is adjusted. You do not receive any HIPS alerts in 'Training Mode'. If you choose the 'Training Mode' setting, we advise that you are 100% sure that all applications and executables installed on your computer are safe to run.

#### **Configure Monitoring Settings**

Click the Monitoring Settings link to select the activities and objects that should be monitored by HIPS

**Note**: The settings you choose here are universally applied. If you disable monitoring of an activity or object here, it completely switches off monitoring of that activity on a *global* basis - effectively creating a universal '*Allow*' rule for the activity. This 'Allow' setting *over-rules* any specific 'Block' or 'Ask' setting for the activity that you may have created in the 'Access Rights' and 'Protection Settings' interfaces.

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nced Settings	?	-		×
HIPS Settings				
Enable HIPS				
Safe Mode Monitoring	tings			
	rusion Protection System, the compor es to protect the computer against ma			5
COMODO Monitoring Settings			?	×
Activities to Monitor				
✓ Interprocess Memory Accesses	Process Execution			
✓ Windows/WinEvent Hooks	✓ Window Messages			
Device Driver Installations	DNS/RPC Client Service			
Processes' Terminations				
Objects to Monitor Against Modi	fications			
Protected COM Interfaces	Protected Registry Keys			
Protected Files/Folders				
Objects to Monitor Against Direc	t Access			
Physical Memory	🗹 Disks			
Computer Monitor	Keyboard			
	ОК	c	ANCEL	

#### Activities To Monitor:

- Interprocess Memory Access Malware programs use memory space modification to inject malicious code for numerous types of attacks. These include recording your keyboard strokes; modifying the behavior of applications and stealing data by sending confidential information from one process to another. One of the most serious aspects of memory-space breaches is the ability of the offending malware to take the identity of a compromised process to 'impersonate' the application under attack. This makes life harder for traditional virus scanning software and intrusion-detection systems. Leave this box checked and HIPS alerts you when an application attempts to modify the memory space allocated to another application (Default = Enabled).
- Windows/WinEvent Hooks In the Microsoft Windows® operating system, a hook is a mechanism by which a function can intercept events *before* they reach an application. Example intercepted events include messages, mouse actions and keystrokes. Hooks can react to these events and, in some cases, modify or discard them. Originally developed to allow legitimate software developers to develop more powerful and

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useful applications, hooks have also been exploited by hackers to create more powerful malware. Examples include malware that can record every stroke on your keyboard; record your mouse movements; monitor and modify all messages on your computer and take remote control of your computer. Leaving this box checked means that you are warned every time a hook is executed by an untrusted application *(Default = Enabled)*.

- **Device Driver Installations** Device drivers are small programs that allow applications and/or operating systems to interact with hardware devices on your computer. Hardware devices include your disk drives, graphics card, wireless and LAN network cards, CPU, mouse, USB devices, monitor, DVD player etc.. Even the installation of a perfectly well-intentioned device driver can lead to system instability if it conflicts with other drivers on your computer or even pass control of that device to a hacker. Leaving this box checked means HIPS alerts you every time a device driver is installed on your machine by an untrusted application (*Default* = *Enabled*).
- Processes' Terminations A process is a running instance of a program. (for example, the Open VPN GUI process is called 'openvpn.exe'. Press 'Ctrl+Alt+Delete' and click on 'Processes' to see the full list that are running on your system). Terminating a process, obviously, terminates the program. Viruses and Trojan horses often try to shut down the processes of any security software you have been running in order to bypass it. With this setting enabled, HIPS monitors and alerts you to all attempts by an untrusted application to close down another application (Default = Enabled).
- Process Execution Malware such as rootkits and key-loggers often execute as background processes. With this setting enabled, HIPS monitors and alerts you to whenever a process is invoked by an untrusted application. (Default = Enabled).
- Windows Messages This setting means Comodo Client Security monitors and detects if one application attempts to send special Windows Messages to modify the behavior of another application (e.g. by using the WM\_PASTE command) (*Default = Enabled*).
- DNS/RPC Client Service This setting alerts you if an application attempts to access the 'Windows DNS service' possibly in order to launch a DNS recursion attack. A DNS recursion attack is a type of Distributed Denial of Service (DDoS) attack whereby a malicious entity sends several thousand spoofed requests to a DNS server. The requests are spoofed so that they appear to come from the target or 'victim' server but in fact come from different sources often a network of 'zombie' PCs which are sending out these requests without their owners' knowledge. The DNS servers are tricked into sending all their replies to the victim server overwhelming it with requests and causing it to crash. Leaving this setting enabled prevents malware from using the DNS Client Service to launch such an attack (Default = Enabled).

**Background Note**: DNS stands for Domain Name System. It is the part of the internet infrastructure that matches a familiar domain name, such as 'example.com' to an IP address like 123.456.789.04. This is essential because the internet routes messages to their destinations using these IP addresses, not the domain name you type into your browser. Whenever you enter a domain name, your internet browser contacts a DNS server and makes a 'DNS Query'. In simple terms, this query is 'What is the IP address of example.com?'. The DNS server replies to your browser, telling it to connect to the IP in question.

### **Objects To Monitor Against Modifications:**

- Protected COM Interfaces HIPS monitors the COM interfaces you specified from the COM Protection pane. (Default = Enabled)
- Protected Registry Keys HIPS monitors the Registry keys you specified from the Registry Protection pane. (Default = Enabled).
- Protected Files/Folders HIPS monitors the files and folders you specified from the File Protection pane. (Default = Enabled).

### **Objects To Monitor Against Direct Access:**

- Whether or not Comodo Client Security should monitor access to system critical objects on your computer. Using direct access methods, malicious applications can obtain data from storage devices, modify or infect other executable software, record keystrokes and more. Comodo advises the average user to leave these settings enabled:
- **Physical Memory:** Monitors your computer's memory for direct access by applications and processes. Malicious programs attempt to access physical memory to run a wide range of exploits - the most famous being the 'Buffer Overflow' exploit. Buffer overruns occur when an interface designed to store a certain

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amount of data at a specific address in memory allows a malicious process to supply too much data to that address. This overwrites its internal structures and can be used by malware to force the system to execute its code (*Default = Enabled*).

- Computer Monitor: Comodo Client Security raises an alert every time a process tries to directly access your computer monitor. Although legitimate applications sometimes require this access, spyware can also use such access to take screen shots of your current desktop, record your browsing activities and more. (Default = Enabled).
- **Disks:** Monitors your local disk drives for direct access by running processes. This helps guard against malicious software that need this access to, for example, obtain data stored on the drives, destroy files on a hard disk, format the drive or corrupt the file system by writing junk data (*Default = Enabled*).
- **Keyboard:** Monitors your keyboard for access attempts. Malicious software, known as 'key loggers', can record every stroke you make on your keyboard and can be used to steal your passwords, credit card numbers and other personal data. With this setting checked, Comodo Client Security alerts you every time an application attempts to establish direct access to your keyboard (*Default = Enabled*).

#### **Checkbox Options**

• **Do not show popup alerts** - Whether or not you want to be notified when the HIPS encounters malware. Choosing 'Do NOT show popup alerts' will minimize disturbances but at some loss of user awareness (*Default = Disabled*).

If you choose not to show alerts then you have a choice of default responses that CCS should automatically take - either 'Block Requests' or 'Allow Requests'.



- Set popup alerts to verbose mode HIPS alerts provide more information and options for the user to allow or block the requests (*Default = Disabled*).
- · Create rules for safe applications HIPS trusts applications if:
  - The application is on the Comodo safe list, a global white-list of trusted software.
  - The application has a 'Trusted' rating in the local file list. See File List if you need more details.
  - The file is published and signed by a trusted vendor. The 'vendor' is the software company that created the file. See **Vendor List** if you need more details.

By default, CCS does not automatically create 'allow' rules for safe applications. This helps to reduce resource usage, to simplify the rules interface by reducing the number of 'Allow' rules, and can reduce the number of pop-up alerts. Enabling this option instructs CCS to begin learning the behavior of safe applications so that it can automatically generate 'Allow' rules. These rules are listed in the **HIPS Rules** interface. Advanced users can edit / modify the rules as they wish.

Set new on-screen alert time out to: How long a HIPS alert remains on-screen if it is not answered. The default timeout is 120 seconds. You may adjust this setting to your own preference.

### Advanced HIPS Settings

Note: These settings are recommended for advanced users only.

 Enable adaptive mode under low system resources - Very rarely (and only in a heavily loaded system), low memory conditions might cause certain CCS functions to fail. With this option enabled, CCS will attempt to locate and utilize memory using adaptive techniques so that it can complete its pending tasks. However, enabling this option may reduce performance in even lightly loaded systems (*Default = Disabled*).

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• Block all unknown requests if the application is not running - Prohibits execution of unknown applications if CCS is not running/has been shut down. This is option is very strict indeed and in most cases should only be enabled on seriously infested or compromised machines while the user is working to resolve these issues. If you know your machine is already 'clean' and are looking just to enable the highest CCS security settings then it is OK to leave this box unchecked. (Default = Disabled)

### 7.4.2. Active HIPS Rules

- Click 'Settings' > 'HIPS' > 'HIPS Rules'
- The rules screen shows your installed applications classified into file groups, and the HIPS ruleset that applies to them.
- You can change the ruleset of a specific application or file group, and create your own custom rulesets.

### Open the 'HIPS Rules' panel

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'HIPS Rules'

<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS rules</li> <li>HIPS Settings</li> <li>HIPS Rules</li> <li>Add Edit Remove Move Up Move Down Purge</li> <li>HIPS Rules</li> <li>Add Edit Remove Move Up Move Down Purge</li> <li>HIPS Rules</li> <li>More Up Move Down Purge</li> <li>Windows System Applications</li> <li>Windows System 32/msiexec.exe</li> <li>Indicates the pre-defined rule of the FILE GROUP or individual application</li> <li>Windows Dybater Applications</li> <li>Custom rulesets can be created by the user and deployed to FILE GROUP or individual applications</li> </ul>	Advanced Set	ttings					?	-		3
HIPS Settings       Add       Edit       Remove       Move Up       Move Down       Purge         HIPS Rules       Application       Image: Treat as       Image: Treat as       Image: Treat as         These applications do not belong to a FILE GROUP and are individually assigned a custom or pre-defined ruleset       Image: Windows System Applications       Windows System Applications         HIPS Groups       Image: Windows Updater Applications       Image: Windows System 32\msiexec.exe       Indicates the pre-defined rule applies to the FILE GROUP or individual application         Applications listed       Image: Windows Updater Applications       Image: Windows Updater Applications       Indicates the pre-defined rule applies to the FILE GROUP or individual application         Applications listed       Image: Windows Updater Applications       Image: Windows Updater Applications       Image: Windows Updater Applications         Applications listed       Image: Windows Updater Applications       Image: Windows Updater Applications       Image: Windows Updater Applications         Image: Windows Updater Applications Updater       Image: Windows Updater Applications       Image: Windows Updater Applications         Applications listed       Image: Windows Updater Applications       Image: Windows Updater Applications       Image: Windows Updater Applications         Image: Windows Updater Applications Updater       Image: Windows Updater Applications       Image: Windows Updater	irus			are active o	n this compu	ter:				
HIPS Rules       Application       Treat as         These applications do not belong to a FILE GROUP and are individually assigned a custom or pre-defined ruleset       Image: System Applications       Windows System Applications         HIPS Groups       Image: System Applications       Image: System Applications       Image: System Applications         HIPS Groups       Image: System Applications       Image: System Applications       Image: System Applications         Name of the FILE GROUP       Image: System Applications       Image: System Applications       Image: System Applications         Applications listed       Image: System Applications       Image: System Applications       Image: System Applications         Image: System Applications       Image: System Applications       Image: System Applications       Image: System Applications         Applications listed       Image: System Applications       Image: System Applications       Image: System Applications         Image: System Applications       Image: System Applications       Image: System Applications       Image: System Applications         Image: System Applications       Image: System Applications       Image: System Applications       Image: System Applications         Image: System Applications       Image: System Applications       Image: System Applications       Image: System Applications         Image: System Applications       Image: Syste	IPS Settings				<b>t</b> Move Up	<b>↓</b> Move Down				
belong to a FILE GROUP and are individually assigned a custom or pre-defined ruleset       Windows System Application         HIPS Groups       Installer or Updater         Name of the FILE GROUP       Indicates the pre-defined rule applications listed         Protection       %windir%\system32\msiexec.exe         Applications listed       %windir%\system32\wuauctt.exe         beneath the FILE GROUP inherit the HIPS RULESET of that Group       Indicates the created by the user and deployed to FILE GROUP Individual applications			Application			Q Tr	eat as		C	2
of that Group  Custom rulesets can be created by the user and deployed to FILE GROU the user and	to a FILE GROUP and lividulally assigned a n or pre-defined ruleset IPS Groups e of the FILE GROUP		Windir%\exp	olorer.exe Updater Appl dir%\system3	cations 2\msiexec.exe	W In: Indicate applies	indows Syste staller or Up es the pre- to the FILE	em Appl dater defined	ication	:t
		Custom rule the user an					deployed t	to FILE		
Comodo Client - Security Custom ruleset							application Istom rulese			_

The first column, **Application**, displays a list of the applications on your system for which a HIPS ruleset has been defined. If the application belongs to a file group, then all member applications assume the ruleset of the group. The second column, **Treat As**, displays the name of the HIPS ruleset assigned to the application or group of applications.

You can use the search option to find a specific file in the list by clicking the search icon at the far right of the column header and entering the name in full or part.

### **General Navigation:**

The control buttons at the top of the list enable you to create and manage application rule sets.

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ed Settings					?	—		×
HIP:	S Rules							
The followir	ng HIPS rules	are active or	n this compu	iter:				
+ Add	ي Edit	XX Remove	<b>↑</b> Move Up	<b>↓</b> Move Down	ච Purge		>	
	plication			C Treat	As		c	2 ^
	%windir%\ext			Wind	ows Sys	tem Apj	plication	

- Add Allows the user to add a new application to the list and then create its ruleset. See the section 'Creating or Modifying a HIPS Ruleset'.
- Edit Allows the user to modify the HIPS rule of the selected application. See the section 'Creating or Modifying a HIPS Ruleset'.
- **Remove** Deletes the selected ruleset.

**Note**: You cannot add or remove individual applications from a file group using this interface - you must use the '**File Groups**' interface to do this.

- **Purge** Runs a system check to verify that all the applications for which rulesets are listed are actually installed on the host machine at the path specified. If not, the rule is removed, or 'purged', from the list.
- Move UP/Move Down Users can re-order the priority of rules by simply selecting an application name or file group and selecting 'Move Up' or 'Move Down' from the options. To alter the priority of applications that belong to a file group, you must use the 'File Groups' interface.

### **Creating or Modifying a HIPS Ruleset**

Defining a HIPS Ruleset for an application or File group involves two steps:

- 1. Select the application or file group that you wish the ruleset to apply to.
- 2. Configure the ruleset for this application.

### Step 1 - Select the application or file group that you wish the ruleset to apply to

• To define a rule for a new application (i.e. one that is not already listed), click the 'Add' button at the top of the **HIPS Rules pane**.

This brings up the 'HIPS Rule' interface as shown below.

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		? 🗆	×	
Name:		Br	owse 🖲	
• Use Ruleset:	Allowed Application 🔻			
○ Use a Custom Ruleset	t Copy from			
ACCESS RIGHTS PROTECTION SETTING	GS			
Access Name	Action	Exclusions	^	
📨 Run an executable	Ask	Modify (0\0)		
Interprocess Memory Accesses	Ask	Modify (0\0)		
<ul> <li>Interprocess Memory Accesses</li> <li>Windows/WinEvent Hooks</li> </ul>	<u>Ask</u>	<u>Modify (0\0)</u> <u>Modify (0\0)</u>		
		-		

The 'Name' box is blank because you are defining a HIPS rule settings for a new application. If you were editing an existing rule, this field would show the application name and its installation path, or the application group name.

• Click 'Browse' to begin.

You now have 3 methods available to choose the application for which you wish to create a Ruleset - File Groups; Applications and Running Processes.

1. File Groups - Choosing this option allows you to create a HIPS ruleset for a category of pre-set files or folders. For example, selecting 'Executables' would enable you to create a ruleset for all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl \*\cmd.exe, \*.bat, \*.cmd. Other such categories available include 'Windows System Applications', 'Windows Updater Applications', 'Start Up Folders' etc - each of which provide a fast and convenient way to apply a generic ruleset to important files and folders.

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		? 🗆	x I	
Name:			rowse 🔻	
Use Ruleset:		Allowed Ap	File Groups Applications	Executables All Applications Important Files/Folders
O Use a Custom Ruleset		Сору	from *	Windows Updater Applications
ACCESS RIGHTS PROTECTION SETTIN				Windows System Applications Temporary Files COMODO Client Files/Folders
Access Name	Action	Exclusions	^	Comodo Client - Security
🚈 Run an executable	Ask	Modify (0\0)		COMODO Applications Startup Folders
Interprocess memory accesses	Ask	Modify (0\0)		Windows Management 3rd Party Protocol Drivers
Windows/WinEvent hooks	Ask	Modify (0\0)		Metro Apps Management and Productivity Applications
Processes' termination	<u>Ask</u>	<u>Modify (0\0)</u>		Web Browsers Email Clients
🐱 Device drivers' installation	<u>Ask</u>	Modify (0\0)		Suspicious Locations Shared Spaces
		OK CAN	CEL "A	File Downloaders Pseudo File Downloaders File Archivers Containment Folders Browser Plugins Media Players

To view the file types and folders that are affected by choosing one of these options, you need to visit the 'File Groups' interface.

2. **Applications** - This option is the easiest for most users and simply allows you to browse to the location of the application for which you want to deploy the ruleset.

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> • 🛧 📙 « 🛛	Progra > DrivingSpeed2 > V	ට Search Driv	ingSpeed2	م ر
Organize 🔻 New fo	lder		855 <b>-</b> [	
📌 Quick access	Name	Date	modified	Туре
	🔒 data	11/9/	/2016 4:05 PM	File fold
a OneDrive	🛷 DrivingSpeed	1/6/2	2012 3:58 PM	Applicat
💻 This PC	📄 eula	9/9/2	2009 9:02 PM	Text Doo
A Network	e helpfaq	3/20/	/2010 12:34 PM	HTML F
💣 Network	📄 readme	10/1	1/2011 10:35	Text Doo
🔩 Homegroup	unins000.dat	11/9/	/2016 4:06 PM	DAT File
	🔀 unins000	11/9/	/2016 4:04 PM	Applicat
	🔊 website	8/26/	/2007 4:13 PM	Internet
	<			
		AU 51 - 04		
File	name: DrivingSpeed	<ul> <li>All Files (*.</li> </ul>	*)	~

3. **Running Processes** - as the name suggests, this option allows you choose any process that is currently running on your PC in order to create and deploy a ruleset for its parent application.

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Application	PID	
▼ 💷 unit_manager.exe	2624	^
✓ ■ unit.exe	4264	
conhost.exe	4464	
🕫 📊 explorer.exe	2440	
🖌 🝊 OneDrive.exe	3236	
<ul> <li>Ø DrivingSpeed.exe</li> </ul>	4152	
RuntimeBroker.exe	3168	
🖌 🙈 SearchIndexer.exe	3304	
🖉 📄 System	4	
▲ 📧 smss.exe	284	
svchost.exe	8	
4 🌅 GeekBuddyRSP.exe	1600	
SearchUl.exe	3808	
Cavwp.exe	2324	
csrss.exe	428	
🛚 🍓 vkise.exe	4040	
svchost.exe	1824	
· • • •		~

Having selected the individual application, running process or file group, the next stage is to configure the rules for this ruleset.

#### Step 2 - Configure the HIPS Ruleset for this application

There are two broad options available for selecting a ruleset that applies to an application - Use Ruleset or Use a Custom Ruleset.

1. Use Ruleset - Selecting this option allows you to quickly deploy an existing HIPS ruleset on to the target application. Choose the ruleset you wish to use from the drop down menu. In the example below, we have chosen 'Allowed Application'. The name of the ruleset you choose is displayed in the 'Treat As' column for that application in the HIPS Rules interface (*Default = Enabled*).

COMODO HIPS Rule		?		×	
Name: C:\Program Files (x86)\DrivingSpeed2\DrivingSpeed.exe			Brow	se 🔻	
Ose Ruleset:	Allo		Applicatio	-	>
O Use a Custom Ruleset			lows Syst ained Ap		
			ted Applie ller or Up		

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**Note on 'Installer or Updater' Rule**: Applying this rule to an application defines it as a trusted installer. All files created by this application will also be trusted. Some applications may have hidden code that could impair the security of your computer if allowed to create files of their own. Comodo advises you to use this 'Predefined Ruleset' - 'Installer or Updater' with caution. On applying this ruleset to any application, an alert dialog will be displayed, describing the risks involved.

**General Note**: Predefined Rulesets cannot be modified directly from this interface - they can only be modified and defined using the '**Rulesets**' interface. If you require the ability to add or modify settings for a specific application then you are effectively creating a new, custom ruleset and should choose the more flexible **Use a Custom Ruleset** option instead.

 Use a Custom Ruleset - Designed for more experienced users, the 'Custom Ruleset' option grants full control over the configuration of each rule within that ruleset.

The custom ruleset has two main configuration areas - Access Rights and Protection Settings.

In simplistic terms 'Access Rights' determine what the application *can do to other processes* and objects whereas 'Protection Settings' determine what the application *can have done to it* by other processes.

**Tip**: You can use the 'Copy from' drop-down to choose an existing rule set for an application or file group. Using that as a starting point, you can customize the 'Access Rights' and 'Protection Settings' for the rules as required.

сом	ספסו	HIPS Rule		1	[		×			
Name:	C:\Progra	am Files (x86)\Driving	Speed2\DrivingSp	eed.exe	6	Browse	•			
O Use I	Ruleset:			Allow	ed Appl	licatior				
Use a	a Custom I	Ruleset			Cop	y fron Rules			)	
ACCES	6 486475	PROTOCTORY SETTONG	5					lication 🕨	Wi	lowed Application indows System Application intained Application
Access	: hiame		Action	Exclusions					Lir	nited Application

i. Access Rights - The 'Process Access Rights' area allows you to determine what activities can be performed by the applications in your custom ruleset. These activities are called 'Access Names'.

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		? 🗆	×
Name: C:\Program Files (x86)\Driving	gSpeed2\DrivingSpe	eed.exe Bro	wse 🔻
○ Use Ruleset:		Allowed Applica	tion 🔻
Output Use a Custom Ruleset		Copy fr	rom 🔻
ACCESS RIGHTS PROTECTION SETTING	55		
Access Name	Action	Exclusions	^
307 Run an executable	Ask	<u>Modify (0\0)</u>	
Interprocess Memory Accesses	Ask	<u>Modify (0\0)</u>	
Windows/WinEvent Hooks	Ask	<u>Modify (0\0)</u>	
Processes' Termination	Ask	<u>Modify (0\0)</u>	
Device Drivers' Installation	Ask	<u>Modify (0\0)</u>	
		OK CANCE	

See HIPS Settings > Activities to Monitor to see definitions of the 'Action Names' listed above, and the implications of choosing 'Ask', 'Allow' or 'Block':

Interprocess Memory Accesses	Ask	Modify (0\0)	
Windows/WinEvent Hooks	Ask	Modify (0\0)	

- Exceptions to your choice of 'Ask', 'Allow' or 'Block' can be specified for the ruleset by clicking the 'Modify' link on the right.
- Select the 'Allowed Files/Folders' or 'Blocked Files/Folders' tab depending on the type of exception you wish to create.

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Run an executable Ask	Modify (0\0)
Interprocess Memory Accesses Block	
Windows/WinEvent Hooks Ask	Modify (0\0)
COMODO Interprocess Memory Accesses	? 🗆 X
ALLOWED FILES/FOLDERS BLOCKED FILES/FOLDERS	
+ 🗶 🗱 Add Edit Remove	
Path	٩
🗌 🗈 🗄 File Downloaders	
	OK CANCEL

Clicking the 'Add' button at the top allows you to choose which applications or file groups you wish this exception to apply to. (**click here** for an explanation of available options).

In **the example above**, the default action for 'Interprocess Memory Access' is 'Block'. This means HIPS will block the action if 'DrivingSpeed.exe' tries to modify the memory space of any other program. Clicking 'Modify' then adding 'File Downloaders' File Group to the 'Allowed Files\Folders' area creates an exception to this rule. 'DrivingSpeed.exe' can now modify the memory space of files belonging to the 'File Downloaders' File Group.

ii. **Protection Settings -** Protection Settings determine how protected the application or file group in your ruleset is *against* activities by other processes. These protections are called 'Protection Types'.

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		? 🗆 X
Name: C:\Program Files (x86)\DrivingSp	peed2\DrivingSpeed.exe	Browse 🔻
O Use Ruleset:		Allowed Application 🔻
Use a Custom Ruleset		Copy from 🔻
ACCESS RIGHTS PROTECTION SETTINGS		
Protection	State	Exclusions
Interprocess Memory Accesses	Inactive	Modify (0)
Windows/WinEvent Hooks	Inactive	Modify (0)
Processes' Termination	Inactive	Modify (0)
Window Messages	Inactive	Modify (0)
	OF	C CANCEL

• Set the 'State' as 'Active' to enable monitoring and protect the application or file group against the process listed in the 'Protection' column. Select 'Inactive' to disable such protection.

Click here to view a list of definitions of the 'Protection Types' listed above and the implications of activating each setting.

Exceptions to your choice of 'Active' or 'Inactive' can be specified in the application's Ruleset by clicking the 'Modify' link on the right.

3. Click 'OK' to confirm your settings.

### 7.4.3. HIPS Rule Sets

- Click 'Settings' > 'HIPS' > 'Rulesets'
- A ruleset is a collection of **access rights and protection settings** that can be applied to applications on your computer.
- Each ruleset consists of a number of rules, and each of these rules is defined by a set of conditions and parameters. Rulesets govern an application's rights to access memory, other programs, the registry etc.
- CCS ships with six predefined rulesets that provide a very high level of protection. You can also create your own.

**Note**: This section is for advanced users. If you are new CCS user, we advise you first read the **Active HIPS Rules** section in this help guide.

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Although each application's ruleset could be defined from the ground up by individually configuring its constituent rules, this practice may prove time consuming if it had to be performed for every single program on your system. For this reason, Comodo provide a set of pre-defined rulesets which optimize security on a range of application types.

- You can modify these predefined rulesets to suit your requirements.
- You can also create new custom rule sets with your own constituent rules
- You can also apply a HIPS ruleset to an application at a HIPS alert. Both predefined and custom rulesets are made available. An example alert is shown below:

сом	ODO HIPS	?
	SunGazer.exe is trying to modify a protected registry key	$\odot$
SunG	Sazer.exe Modify k	ey
	Treat as Lets you choose a ruleset to apply	$\sim$
0	Allowed Application	^
0	Windows System Application	
0	Contained Application	
0	Limited Application	
0	My Fav Games	~
Remem	ber my answer Show	Activities

• See **answering HIPS alerts** if you want more help with alerts.

### View the list of HIPS Rulesets

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'Rulesets'

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COMODO Advanced	Settings	?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	The following rulesets are defined on this computer:				
— HIPS HIPS Settings	<b>+ </b> ¥ Add Edit Remove				
HIPS Rules	Ruleset Name     Allowed Application				Q
Protected Objects HIPS Groups	Windows System Application				
✓ Containment	Isolated Application     Limited Application				
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>					
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>					
	ок		C	ANCEL	

• Click the search icon and enter the name of a ruleset name in full or part to search for a specific ruleset.

#### View or edit a ruleset

• Double click on the 'Ruleset' in the list

or

· Select the 'Ruleset' and click the 'Edit' button at the top of the interface

From here, you can make changes to its 'Access Rights' and 'Protection Settings'. Any changes you make here are automatically rolled out to all applications that are covered by the ruleset.

#### Create a new ruleset

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'Rulesets'
- Click the 'Add' button at the top of the interface

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Advanced Settings	S		?
Seneral Settings	Rulesets		
irewall The fo	ollowing rulesets are defi	ned on this computer:	
HIPS A	-	<b>X</b> move	
HIPS Rules	Ruleset Name		5.
Rulesets	Allowed Application		
	et		? ×
Name:		Coț	py from 🔻
Name:	N SETTINGS	Cop	oy from ▼
ACCESS RIGHTS PROTECTION			
ACCESS RIGHTS PROTECTION	Action Ask	Exclusions	
ACCESS RIGHTS PROTECTION Access Name	Action Ask sses Ask	Exclusions Modify (0\0)	
ACCESS RIGHTS PROTECTION Access Name Run an executable Interprocess Memory Access	Action Ask sses Ask	Exclusions Modify (0\0) Modify (0\0)	
ACCESS RIGHTS PROTECTION Access Name 2027 Run an executable 213 Interprocess Memory Access 214 Windows/WinEvent Hooks	Action Ask sses Ask Ask	Exclusions Modify (0\0) Modify (0\0) Modify (0\0)	
ACCESS RIGHTS PROTECTION Access Name Run an executable Interprocess Memory Access Windows/WinEvent Hooks Processes' Termination	Action Ask sses Ask Ask Ask Ask	Exclusions Modify (0\0) Modify (0\0) Modify (0\0) Modify (0\0)	

- Enter a name for the new ruleset.
- To copy the Access Rights and Protection Settings from an existing ruleset, click 'Copy From' and choose the ruleset from the drop-down.

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сом	COMODO HIPS Ruleset ? X				×		
Name:	Rules for G	Games			Copy fro	om 🔻	
ACCES	5 100+175	PROTECTION SETTENG	1		Rul	eset 🕨	Allowed Application Windows System Application Contained Application
Access	i Name		Action	Enhaires		h.	Limited Application

• To customize the Access Rights and Protection Settings of this new rule set, follow the procedure explained under Use a Custom Ruleset in the section Active HIPS Rules.

COMODO Advance	ed Settings	?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	The following rulesets are defined on this computer:				
- HIPS HIPS Settings HIPS Rules	+     ×       Add     Edit       Ruleset Name				Q
Rulesets	All Allowed Apps				
Protected Objects HIPS Groups Containment Data Loss Prevention File Rating Advanced Protection Website Filtering	Ruleset for Windows System Apps         Rules for Limited Applications				
	ок		c	ANCEL	

• Click 'OK' to save the new ruleset.

Once created, your ruleset is available for deployment onto specific application or file groups via the Active HIPS Rules interface.

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		?		×	
Name: C:\Program Files (x86)\DrivignSpeed2\DrivingSpeed.exe			Brows	se 🔻	
Our Search State Stat	Allov	ved A	Applicatio	on 🔻	
O Use a Custom Ruleset			ved Appli dows Syst	cation em Applica	tion
ACCESS REATS PROTECTION SETTINGS		Limit	tained Ap ted Applic set for Ga	cation	
Access Name Action Exclusion		Insta	<del>ller or Up</del>	dater	_

### 7.4.4. HIPS Groups

- Click 'Settings' > 'HIPS' > 'HIPS Groups'
- HIPS groups are collections of one or more COM interfaces or registry keys.
- After defining a HIPS group, it will be available for selection and protection in the **Registry Keys** and **COM Interfaces**.
- CCS ships with predefined 'Registry' and 'COM' groups, and allows you to add new groups.
- You can view manage all groups in the 'HIPS Groups' interface.

### Open the 'HIPS Groups' interface

- Click 'Settings' on the CCS home screen to open the 'Advanced Settings' interface.
- Click 'HIPS' > 'HIPS Groups' on the left:

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COMODO Advance	ed Settings ? —	□ ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	HIPS Groups The following groups of objects are defined on this computer:	
- HIPS HIPS Settings	REGISTRY GROUPS COM GROUPS	
HIPS Rules Rulesets Protected Objects	Add     Edit     Remove       Registry Groups	۹ ^
HIPS Groups	Automatic Startup	
<ul> <li>Containment</li> <li>Data Loss Prevention</li> </ul>	COMODO Keys  Como	
<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>	Important Keys    Temporary Keys	
Website Filtering	E      Application Keys	
	ок са	NCEL

 Please note, this area is just where you can view and define the groups. You need to select the group in the Protected Objects interface to actually apply the protections.

The panel has two sections:

- Registry Groups View, edit and create groups of registry keys which you want to protect from changes.
- COM Groups View, edit and create groups of COM interfaces which you want to protect from changes.

### 7.4.4.1. Registry Groups

- Click 'Settings' > 'HIPS' > 'HIPS Groups' > 'Registry Groups'
- Registry groups are predefined batches of one or more registry keys.
- Comodo Client Security ships with a set of important registry groups: 'Automatic Startup' (keys), 'Comodo Keys', 'Internet Explorer Keys', 'Important Keys' and 'Temporary Keys'.
- Creating a registry group allows you to quickly add it to the list of protected keys. See 'Protected Registry Keys' for help with this.

#### To open the 'Registry Groups' section

- Click 'Settings' on the CCS home screen to open the 'Advanced Settings' interface.
- Click 'HIPS' > 'HIPS Groups' on the left.
- Click the 'Registry Groups' tab:

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COMODO Advance	d Settings ? - D X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	HIPS Groups The following groups of objects are defined on this computer:
- HIPS HIPS Settings	REGISTRY GROUPS COM GROUPS
HIPS Rules Rulesets Protected Objects	Add     Edit     Remove       Registry Groups     Q
HIPS Groups	Automatic Startup
<ul> <li>Containment</li> <li>Data Loss Prevention</li> </ul>	El      Internet Explorer Keys
<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>	E      Important Keys      E      Temporary Keys
Website Filtering	Application Keys
	OK CANCEL

• Click the search icon on the right to find a specific item. You can enter a full or partial name.

This interface allows you to:

- Create a new Registry Group
- Add Registry key(s) to an existing group
- Edit the names of an Existing Registry Group
- Remove existing group(s) or individual key(s) from existing group
- To add a new group or add key(s) to an existing group, click the 'Add' button

The followin	g grou	ps of	objects are o	defined on this o
REGISTRY GR	OUPS	co	OM GROUPS	
+	Ed	it	X Remove	
New Gro Registry		bups		

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Add a new group - Select 'New Group' from the 'Add' drop-down, enter a name for the group in the 'Edit property' dialog and click 'OK'.

COMODO Edit property		? ×
Choose Registry Group Name MediaGet		
	ОК	CANCEL

The group will be added to the list.

•

Add keys to a group - Select the group from the list, click 'the Add' button and choose 'Registry Keys'. The 'Select Registry Keys' dialog will be opened.

dd new item:		
<ul> <li>BCD00000000</li> <li>DRIVERS</li> <li>HARDWARE</li> <li>SAM <ul> <li>SECURITY</li> <li>SOFTWARE</li> <li>COMODO</li> <li>Classes</li> <li>Clients</li> <li>ComodoGroup</li> <li>Dell</li> <li>Intel</li> <li>Macromedia</li> <li>FlashPlayer</li> <li>FlashPlayerActiveX</li> <li>Microsoft</li> <li>Mozilla</li> <li>ODDC</li> </ul> </li> </ul>		omedia\FlashPlaye

- Select a key on the left then click the right arrow to add a new key to the group. You can add a key manually by typing its name in the 'Add new item' field then clicking the '+' button.
- To edit an existing group, select the group from the list and click the 'Edit' button.

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COMODO Edit property		?	×
Edit Registry Key MediaGet			]
	ок	CANCEL	

- Modify the name of the group as required and click 'OK'.
- To remove a group, select the group from the list and click the 'Remove' button.

ced Settings	?	-	×
HIPS Groups			
The following groups of objects are defined on this computer:			
REGISTRY GROUPS COM GROUPS			
+ Add Edit Remove			
Registry Groups			Q
🗌 🗈 🗄 Automatic Startup			
🗌 🗈 🗄 COLIODO Keys			
🔲 🖻 🗄 Internet Explorer Keys			
🔲 🗈 🗄 Important Keys			
🔲 🖻 🖽 Temporary Keys			
🗹 🗈 🕀 MediaGet			

• To remove a key from a group, first expand the group by clicking its '+' symbol, select the key to be removed and click the 'Remove' button.

### 7.4.4.2. COM Groups

- Click 'Settings' > 'HIPS' > 'HIPS Groups' > 'COM Groups'
- COM groups are predefined collections of COM interfaces. COM interfaces are used by Windows to define how objects interact within a single application or between applications.

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- COM is used as the basis for Active X and OLE two favorite targets of hackers and malicious programs to launch attacks. It is therefore essential that COM interfaces are protected.
- Comodo Client Security ships with the following, important COM groups: 'Internet Explorer/Windows Shell', 'Windows Management', 'Miscellaneous Classes', 'Pseudo COM Interfaces - Privileges' and 'Pseudo COM Interfaces - Important Ports'.
- Creating a COM group allows you to quickly add it to the 'COM' protection list. See 'Protected COM Interfaces' for more details.

#### To open the 'COM Groups' section

- Click 'Settings' on the CCS home screen to open the 'Advanced Settings' interface.
- Click 'HIPS' > 'HIPS Groups' on the left.
- Click the 'COM Groups' tab:

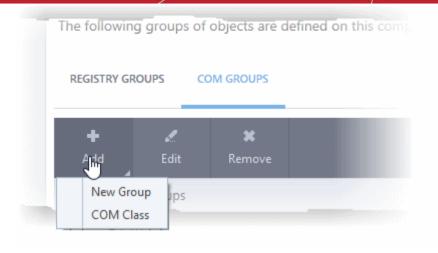
COMODO Advance	ed Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>HIPS Settings</li> </ul>	HIPS Groups The following groups of objects are defined on this computer: REGISTRY GROUPS COM GROUPS
HIPS Rules Rulesets Protected Objects HIPS Groups	Add     Edit     Remove       COM Groups     Q       Edit     Internet Explorer/Windows Shell
<ul> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection Website Filtering</li> </ul>	Image:
	OK CANCEL

• Click the search icon on the right to find a specific item. You can enter full or partial names.

This interface allows you to:

- Create a new COM Group
- Add COM Component(s) to an existing group
- Edit the names of an Existing COM Group
- Remove existing group(s) or individual COM Component(s) from existing group
- To add a new group or add new COM Component(s) to an existing group, click the 'Add' button

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Add a new group - Select 'New Group' from the 'Add' drop-down, enter a name for the group in the 'Edit property' dialog and click 'OK'.

COMODO Edit property		?	×
Add new COM Group Special COM Ports			
	ОК	CANCEL	

The group will be added to the list.

Add COM Components to a group - Select the group, click the 'Add' button and choose 'COM Class'. The 'Select COM Interface' dialog will be opened.

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dd new item:				-
AccClientDocMgr.AccClientDoc AccClientDocMgr.AccClientDoc AccDictionary.AccDictionary AccDictionary.AccDictionary.1 AccessControlEntry AccessControlList AccServerDocMgr.AccServerDoc AccServerDocMgr.AccServerDoc ADODB.Command ADODB.Command.6.0 ADODB.Connection ADODB.Connection ADODB.Connection.6.0 ADODB.Error ADODB.Error ADODB.ErrorLookup ADODB.ErrorLookup ADODB.ErrorLookup.6.0 ADODB.Parameter ADODB.Parameter.6.0	*	AccessControlL	ist	

You can add new items by selecting them on the left and clicking the right arrow button. To add items manually, type their name in the 'Add new item' field and press the '+' button.

To edit an existing group, select the group from the list and click the 'Edit' button.

COMODO Edit property		? ×
Edit COM Group Special COM Ports		
	ОК	CANCEL

- Edit the name of the group in the 'Edit Property' dialog and click 'OK'.
- To remove a group, select the group from the list and click the 'Remove' button.

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dvanced Settings ? - $\Box$ ×
HIPS Groups
The following groups of objects are defined on this computer:
REGISTRY GROUPS COM GROUPS
+ ★ Add Edit Remove
E      Internet Explorer/Windows Shell
🗌 🗈 🗄 Windows Management
E      Miscellaneous Classes
Pseudo COM Interfaces - Privileges
Pseudo COM Interfaces - Important Ports
Game Ports
D 🗈 🗄 Special COM Ports
·
OK CANCEL

• To remove an individual COM component from a group, click + at the left of the group to expand the group, select the item to be removed and click the 'Remove' button.

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### 7.5. Protected Objects

• The protected objects area lets you protect files, folders, registry keys and COM interfaces against access or modification by unauthorized processes.

There are two basic options you can choose:

- Read access only Processes can access but not modify the protected item
  - Click 'Advanced Settings' > 'HIPS' > 'Protected Objects'.
  - See 'Protected Objects HIPS' for more help
- Deny all Applications in the container cannot read or modify the protected item
  - Click 'Advanced Settings' > 'Containment' > 'Protected Objects'
  - See 'Protected Objects Containment' for more help

### 7.5.1. Protected Objects - HIPS

- This area lets you protect specific files, folders, registry keys and COM interfaces against modification by unauthorized processes.
- Click 'Settings' on the CCS home screen to open the 'Advanced Settings' interface.
- Click 'HIPS' > 'Protected Objects' on the left:

<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>HIPS Settings</li> <li>HIPS Rules</li> <li>Rulesets</li> <li>Protected Objects</li> <li>Path</li> <li>Path</li> <li>I Important Files/Folders</li> </ul>	COMODO Advance	d Settings ?	-	×
HIPS Settings   HIPS Rules   Rulesets   Protected Objects   HIPS Groups   Containment   Data Loss Prevention   File Rating   Advanced Protection   Website Filtering	✓ Antivirus			
Protected Objects   HIPS Groups   Containment   Data Loss Prevention   File Rating   Website Filtering     Website Filtering     Path     Path     Q     Path     Q     HIPS Groups     Important Files/Folders     Impor	HIPS Settings	+ 🗶 🗶 N	CES	
	<ul> <li>Protected Objects</li> <li>HIPS Groups</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> </ul>	Image: Startup Folders         Image: Startup Folde		

The interface has the following sub-sections:

- Protected Files Applications and files which are protected from modification by other processes
- · Blocked Files Applications and files that are prevented from running

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- Registry Keys Registry keys that are protected from modification by other processes
- **COM Interfaces** COM interfaces that are protected from modification

#### 7.5.1.1. Protected Files

- The protected files screen shows file groups that are protected from access by other programs.
- Files in this area are 'read only'. They can be accessed and read by other programs, but not modified.
- This prevents malicious programs from hijacking important files. It is also useful for safeguarding valuable files (spreadsheets, databases, documents) against accidental or deliberate sabotage.
- A good example of a file that ought to be protected is your 'hosts' file (c:\windows\system32\drivers\etc\ hosts). Adding your host file to this area will allow web browsers to use the file as normal, but will block any attempt to modify it.
- You can create exceptions if you want to allow a trusted application to access a protected file. See
   Exceptions for more details about how to allow access to files placed in 'Protected Files'.

#### Open the 'Protected Files' area

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'Protected Objects' on the left.
- Click the 'Protected Files' tab:

Protected Objects The following groups of objects are defined on this computer:
PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES
+ X ↔ Add Edit Remove Purge
Path Q
🔲 🗄 Startup Folders
🔲 🗄 Important Files/Folders
COMODO Client Files/Folders
E Executables
🗐 🗄 🗄 Windows Management
🔲 🗄 3rd Party Protocol Drivers
OK CANCEL

The buttons at the top provide the following options:

• Add - Select files/folders that you want to protect

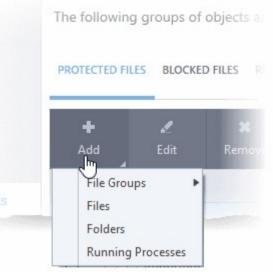
- Edit Modify the path of the file or group
- **Remove** Delete the currently highlighted item
- **Purge** Runs a system check to verify that all the files listed are actually installed on the host machine at the path specified. If not, the item is removed (purged) from the list.

Click the search icon on the right to find a specific item. You can enter full or partial names.

#### Manually add protected items

You can protect individual files, folders, file groups or processes:

• Click the 'Add' button above the list:



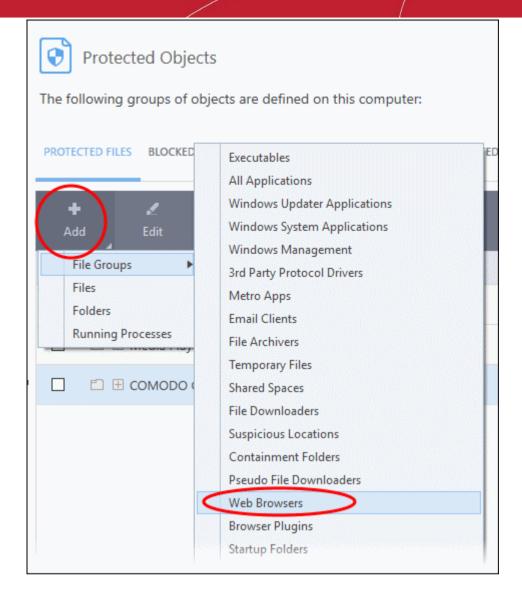
You can add items using any of the following methods:

- Select from File Groups
- Browse to a File
- Browse to a Folder
- Select from currently running processes

#### Add a File Group

- Choosing 'File Groups' allows you to protect a category of pre-set files or folders.
- For example, selecting 'Executables' allows you to exclude all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl, \*\cmd.exe, \*.bat, \*.cmd.
- Other categories include 'Windows System Applications', 'Windows Updater Applications', 'Start Up Folders' and so on. Each of these provide a fast and convenient way to apply a generic ruleset to important files and folders.
  - Background CCS ships with a set of predefined 'File Groups' which can be viewed in 'Settings' > 'File Rating' > 'File Groups'. You can also add your own file groups if required.
- Click 'Add' > 'File Groups' and select the type of 'File Group' from the list:

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The selected group will be added to the 'Protected Files' list:

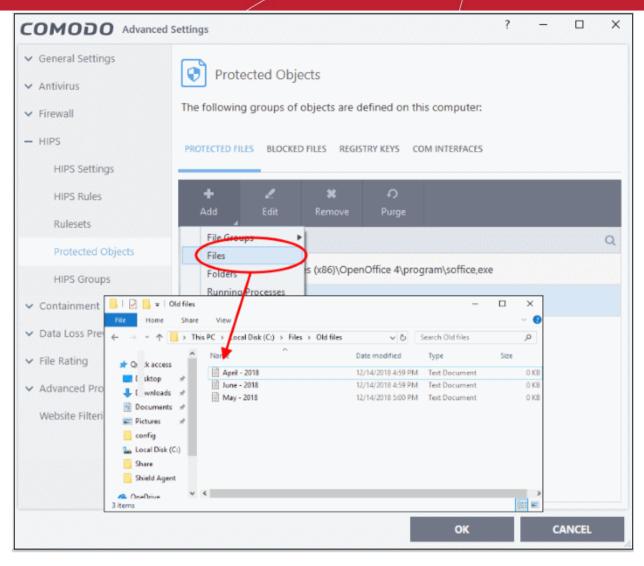
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COMODO Advance	d Settings	?	-		×
✓ General Settings	Protected Objects				
✓ Antivirus					
✓ Firewall	The following groups of objects are defined on this computer:				
- HIPS	PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES				
HIPS Settings					
HIPS Rules	+ 🗶 🗙 O				
Rulesets	Add Edit Remove Purge				
Protected Objects	Path Path				Q
HIPS Groups	C:\Program Files (x86)\OpenOffice 4\program\soffice,exe				
✓ Containment	🗆 🖆 🖽 Web Browsers				
✓ Data Loss Prevention					
✓ File Rating					
✓ Advanced Protection					
Website Filtering					
	ок		c	ANCEL	

#### Add an individual file

• Click 'Add' and choose 'Files' from the options:

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• Navigate to the file you want to add to 'Protected Files' in the 'Open' dialog and click 'Open' The file will be added to 'Protected Files'.

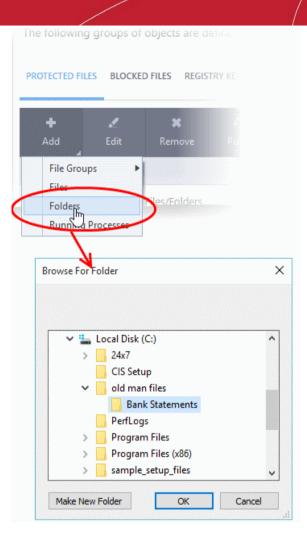
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COMODO Advanced	Settings ? —	
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	Protected Objects The following groups of objects are defined on this computer:	
- HIPS HIPS Settings	PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES	
HIPS Rules Rulesets	+ 🗶 🗱 🗭 Add Edit Remove Purge	
Protected Objects	Path	Q
HIPS Groups	C:\Program Files (x86)\OpenOffice 4\program\soffice,exe	
✓ Containment	E      Web Browsers	
Data Loss Prevention	C:\Files\Old files\April - 2018.txt	
File Rating     Advanced Protection		
Normal Contraction		

#### Add a Drive Partition/Folder

• Click 'Folders' from the 'Add' drop-down.

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The 'Browse for Folder' dialog will appear.

• Select the folder/drive and click 'OK'. Repeat the process to add more items.

#### Add an application from a running process

- Choose 'Running Processes' from the 'Add' drop-down
- This will open a list of processes that are currently running on your computer:

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PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM	INT
	EN I
+     ✓     ★     ✓       Add     Edit     Remove     Purge	
File Groups Files Folders Running Profitisses	
COMODO Browse for Processes	? >
Application	PID
▲	7572
🔺 🖶 MSASCuiLexe	1404
✓ ■ schedhlp.exe	6364
🖌 🝊 OneDrive.exe	6224
🖌 🕥 openvpn-gui.exe	8304
🖌 🍯 firefox.exe	7532
🖌 🧲 DAP.exe	8220
CSrss.exe	560
	624
<ul> <li>▼ ■ winlogon.exe</li> </ul>	760
	700
💌 💷 winlogon.exe	968
<ul> <li>winlogon.exe</li> <li>fontdrvhost.exe</li> <li>i dwm.exe</li> <li>Maxthon.exe</li> </ul>	
<ul> <li>winlogon.exe</li> <li>fontdrvhost.exe</li> <li>dwm.exe</li> </ul>	968
<ul> <li>winlogon.exe</li> <li>fontdrvhost.exe</li> <li>i dwm.exe</li> <li>Maxthon.exe</li> </ul>	968 2896
<ul> <li>winlogon.exe</li> <li>fontdrvhost.exe</li> <li>dwm.exe</li> <li>Maxthon.exe</li> <li>erl.exe</li> <li>inet_gethost.exe</li> </ul>	968 2896 4132
<ul> <li>winlogon.exe</li> <li>fontdrvhost.exe</li> <li>dwm.exe</li> <li>Maxthon.exe</li> <li>erl.exe</li> </ul>	968 2896 4132 4260

- Select the process you want to protect
- Click 'OK'

The parent application will be added to the 'Protected Files' list:

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COMODO Advanced	Settings ?	-		×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Protected Objects The following groups of objects are defined on this computer: PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES PROTECT	CTED DATA		
HIPS Settings HIPS Rules Rulesets Protected Objects	+     ★     ★       Add     Edit     Remove       Purge			Q
HIPS Groups <ul> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	C:\Program Files (x86)\OpenOffice 4\program\soffice,exe   Web Browsers  C:\Files\Old files\April - 2018.txt  C:\Files\Cld files (x86)\Mozilla Firefox\firefox.exe			
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	C:\Program Files (x86)\Mozilia Fireiox\Tiretox.exe			
	ок	CA	NCEL	

• Repeat the process to add more files. The items added to the 'Protected Files' will be protected from access by other programs.

#### To edit an item in the Protected Files list

• Select the item from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

COMODO Edit property		? >	<
Edit File Path C:\Program Files (x86)\DrivingSpeed2\D	rivingSpeed.exe		
	ОК	CANCEL	

• Edit the file path, if you have relocated the file and click 'OK'

#### To delete an item from Protected Files list

• Select the item from the list and click the 'Remove' button

The selected item will be deleted from the protected files list. CCS will not generate alerts, if the file or program is subjected to unauthorized access.

#### **Exceptions**

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Users can selectively allow another application (or file group) to modify a protected file by affording the appropriate 'Access Right' in 'Active HIPS Rules' interface.

A simple example would be the imaginary file 'April - 2018.odt'. You would want the 'Open Office Writer' program to be able to modify this file as you are working on it, but you would not want it to be accessed by a potentially malicious program. You would first **add** the document to the 'Protected Files' area. Once added to 'Protected Files', you would go into '**Active HIPS Rules**' and create an exception for 'swriter.exe' so that it alone could modify 'June - 2016.odt'.

- · First add 'April 2017.odt' to 'Protected Files'
- Then go to the 'HIPS Rules' interface and add it to the list of applications.
- Click the 'Edit' button after selecting it.
- In the 'HIPS Rule' interface, select 'Use a Custom Ruleset'.

COMODO Advanced S	Settings				?	-	×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	HIPS Rule	25					
✓ Firewall	The following HIPS	rules are active or	n this comput	er:			
- HIPS HIPS Settings	+ Add Ed	★ lit Remove	t Move Up	. <b>₽</b> Move Down	ච Purge		
HIPS Rules	Applicatio	n		Q Tr	eat as		Q
Rulesets	C:\old	mane files\Fedaral Ba	nk Statements	s\April All	lowed Appli	ication	
Protected Objects		ram Files\Mozilla Fir	efox\firefox.ex		istom rulese	et	
сомодо ни	PS Rule			?		×	
Name: C:\old mane f	iles\Fedaral Bank S	Statements\April	-2017.odt		Brows	e ▼	
○ Use Ruleset:				Allowed	Applicatio	n 🔻	
Ose a Custom Rules	set			[	Copy fro	m 🔻	
ACCESS RIGHTS PR	OTECTION SETTINGS						
Access Name		Action	Exclu	usions		*	
Window messages		Ask	Mod	if <u>y (0\0)</u>			
Protected COM int	terfaces	Ask	Mod	if <u>y (0\0)</u>			
+ Protected registry	keys	Ask	Mod	if <u>y (0\0)</u>		E	
Protected files/fold	ders	Ask	Mod	ify (0\0)			
DNS client service		Ask				Ŧ	
			ОК		CANCEL		

- Under the 'Access Rights' section, click the link 'Modify' beside the entry 'Protected Files/Folders'. The 'Protected Files/Folders' interface will appear.
- Under the 'Allowed Files/Folders' section, click 'Add' > 'Files' and add swriter.exe as exceptions to the 'Ask' or 'Block' rule in the 'Access Rights'.

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(	сомоі	DO Prote	cted Files/Fo	ders	?		×
	ALLOWED FIL	ES/FOLDERS	BLOCKED F	ILES/FOLDERS			
	+ Add	<b>.</b> Edit	X Remove				
	Path	pe Staane					Q
		::\Program Fil	es (x86)\Ope	Office 4\program\swriter.exe			
				ОК		CANCEI	

Another example of where protected files should be given selective access is the Windows system directory at 'c:\ windows\system32'. Files in this folder should be off-limits to modification by anything except certain, Trusted, applications like Windows Updater Applications. In this case, you would add the directory c:\windows\system32\\* to the 'Protected Files area (\* = all files in this directory). Next go to 'HIPS Rules', locate the file group 'Windows Updater Applications' in the list and follow the same process outlined above to create an exception for that group of executables.

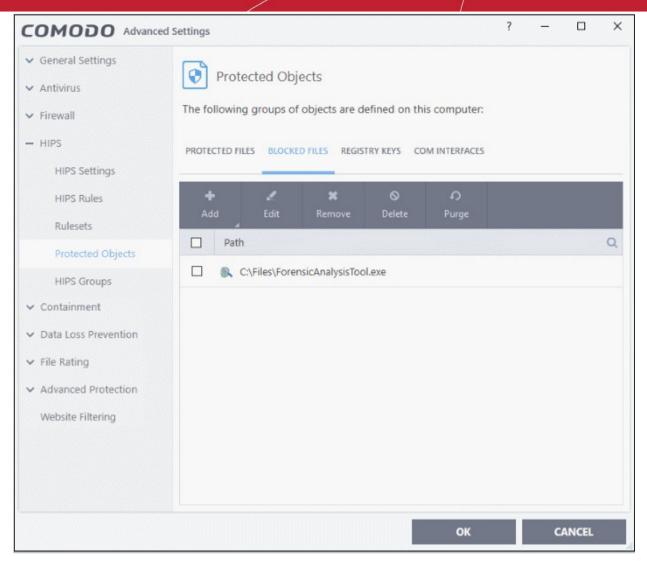
#### 7.5.1.2. Blocked Files

- CCS allows you to lock-down files and folders by denying all access rights to them from other processes or users effectively cutting them off from the rest of your system.
- If the file you block is an executable, then neither you nor anything else is able to run that program.
- Unlike files in 'Protected Files', users cannot selectively allow access to a blocked file.

#### Open the blocked files section

- Click 'Settings' on the CCS home screen.
- Click 'HIPS' > 'Protected Objects' on the left.
- Click the 'Blocked Files' tab:

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The buttons at the top provide the following options:

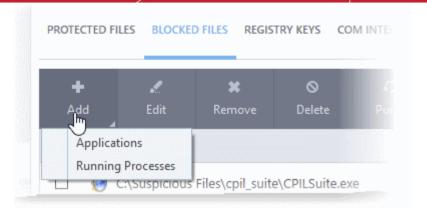
- Add Select files/folders that you want to block
- Edit Modify the path of the file or group
- Remove Releases the currently highlighted file from the blocked files list.
- Delete Deletes the highlighted file from your computer
- **Purge** Runs a system check to verify that all the files listed are actually installed on the host machine at the path specified. If not, the item is removed (purged) from the list.

Click the search icon on the right to find a specific item. You can enter full or partial names.

#### Manually add an item to the block list

• Click the 'Add' button:

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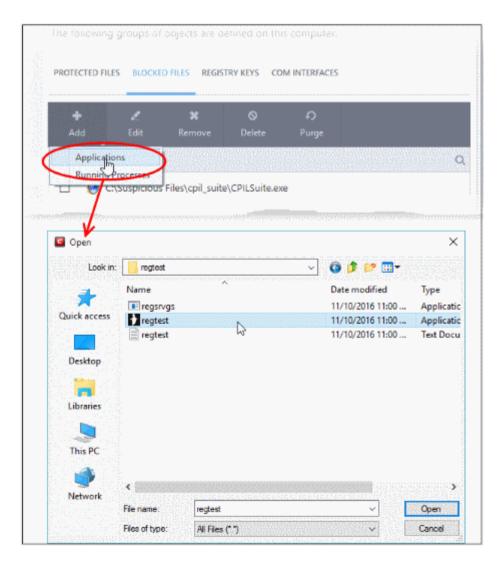


You can add the files by following methods:

- Select a file
- Select a currently running process

#### Add a File

- Choose 'Applications' from the 'Add' drop-down.
- Navigate to the file you want to add and click 'Open'.



The file will be added to 'Blocked Files' list.

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COMODO Advanced	Settings						?	-		×
✓ General Settings		Desta		!						
✓ Antivirus		Protec	ted Obj	ects						
✓ Firewall	The fo	ollowing	groups of	objects are o	lefined on thi	s computer:				
- HIPS	PROTE	ECTED FILES	BLOCKE	D FILES REGIS	STRY KEYS CO	M INTERFACES				
HIPS Settings	_									_
HIPS Rules		•	L	×	0	ę				
Rulesets	A	dd 4	Edit	Remove	Delete	Purge				
Protected Objects		Path								Q
HIPS Groups		>₩ D:\	Suspicious	files\Master_	Of_The_Voice-	CRACKED-ARG	GENTINA	-CRACK	1.exe	
		∱ C:\	Suspicio	us Files\regte	est\regtest.ex	ĸe				
✓ Containment										
✓ Data Loss Prevention										
Advanced Protection										

• Repeat the process to add more files.

#### Add a running process

Choose 'Running Processes' from the 'Add' drop-down

This will open a list of processes that are currently running on your computer:

- Select the process you want to protect
- Click 'OK'

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+ / * 0	Ð		
Add Edit Remove Delete	Purge		
Andronica			-
Running Processes			0
C:\Susprcions Files\cpil_suite\CPILSuite.exe			
		and the second s	Colorization
		?	×
LOMODO Browse for Processes			
Application		PID	
▲ 📧 sychostexe		4504	^
💌 📊 explorer.exe		2528	
🔻 🥮 firefox.exe		3124	
Image: plugin-container.exe		3680	
4 🛷 DrivingSpeed.exe		2540	
🔺 🗯 jumper.exe		2176	
🔺 🚳 vkise.exe		1108	
▼ System		4	
4 📧 smss.exe		288	
4 💽 csrss.exe		448	
▼ III winlogon.exe		484	
Intervention of the second		4492	
4 📧 dwm.exe		732	
▲ 💽 csrss.exe		380	
▲ IE svchostexe		964	
4 🥘 notepad.exe		1440	
4 🝊 OneDrive.exe		4744	

The parent application will be added to the 'Protected Files' list:

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COMODO Advance	ed Settings ? — 🗆	×
✓ General Settings		
✓ Antivirus	Protected Objects	
✓ Firewall	The following groups of objects are defined on this computer:	
- HIPS	PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES	
HIPS Settings		
HIPS Rules	+ 🗶 🗶 O A	
Rulesets	Add Edit Remove Delete Purge	
Protected Objects	Path	Q
HIPS Groups	D:\Suspicious files\Master_Of_The_Voice-CRACKED-ARGENTINA-CRACK1.exe	
✓ Containment	D:\Suspicious files\ProAgent.exe	
✓ Data Loss Prevention	C:\Suspicious Files\Jumper\Jumper\jumper.exe	
✓ File Rating <sup>Protection</sup>		

• Repeat the process to add more files.

#### To edit an item in the Blocked Files list

• Select the item from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

COMODO Edit property	?	×
Edit File Path C:\Suspicious Files\Jumper\Jumper\jumper.exe		
ок с	ANCEL	

• Edit the file path, if you have relocated the file and click 'OK'

#### To release an item from Blocked Files list

• Select the item from the list and click the 'Remove' button

The selected item will be removed from the 'Blocked Files' list. CCS will not block the application or file from execution or opening then onwards.

#### To permanently delete a blocked file from your system

• Select the item from the list and click the 'Delete' button

The selected item will be deleted from your computer immediately.

**Warning**: Deleting a file from from the 'Blocked Files' interface permanently deletes the file from your system, rendering it inaccessible in future and it cannot be undone. Ensure that you have selected the correct file to be deleted before clicking 'Delete'.

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#### 7.5.1.3. Protected Registry Keys

The 'Registry Keys' area lets you define system critical registry keys which should protected against modification. Irreversible damage can be caused to your system if important registry keys are corrupted or modified.

#### Open the 'Registry Keys' section

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'Protected Objects' on the left.
- Click the 'Registry Keys' tab:

	-		?								Settings	OO Advanced	обомоз
		ICES	er: MINTERFACE		on this c		ects objects are cked Filles		ng gro			ttings	<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>
						Ī	<b>X</b> Remove	Jit			+ Ad		HIPS Settings HIPS Rules
C							Startup	omatic		Key			Rulesets Protected Ob
							Keys plorer Keys	10D0				nt	HIPS Groups
							Keys	ortant	🖽 Im				<ul> <li>Data Loss Preve</li> <li>File Rating</li> </ul>
													<ul> <li>Advanced Prote</li> <li>Website Filtering</li> </ul>
	CAI			ОК									

The buttons at the top provide the following options:

- · Add Select registry groups or individual keys that you want to protect
- Edit Modify the path of the key or key group
- **Remove** Delete the currently highlighted item
- Click the magnifying glass on the right to search for a specific item.

#### Manually add individual keys or registry groups

Click the 'Add' button

You can add keys individually or by registry group:

• Add Registry Groups - Adding a registry group allows you to batch select and import groups of important registry keys. Comodo Client Security provides the following, pre-defined groups - 'Automatic Startup' (keys), 'Comodo Keys', 'Internet Explorer Keys', 'Important Keys' and 'Temporary Keys'.

You can also create custom registry groups containing keys you wish to protect.

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To add a new group, click the 'Add' button > 'Registry Groups' and select the predefined group from the list and click 'OK'

Protected Obj	ects	
The following groups of	f objects are defined on this computer:	
PROTECTED FILES BLOCKE	ED FILES REGISTRY KEYS COM INTERFACES	
+ 2	*	
Add Edit	Remove	
Registry Groups 🕨	Automatic Startup	Q
Registry Entries	СОМОДО	
Automa	Internet Explorer Keys	
	Important Keys	
	Temporary Keys	

See Registry Groups in the HIPS Groups section if you want to read more on this interface.

• Add individual Registry Keys -

•

- Click the 'Add' button and then select 'Registry Entries'
- · Choose a key on the left then click the right arrow to add it to the protected list:

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Add new item:	
<ul> <li>HKEY_CLASSES_ROOT</li> <li>HKEY_CURRENT_USER</li> <li>HKEY_LOCAL_MACHINE</li> <li>BCD0000000</li> <li>HARDWARE</li> <li>SAM         <ul> <li>SECURITY</li> <li>SOFTWARE</li> <li>COMODO</li> <li>CA</li> <li>CIS                  <ul> <li>Cam</li> <li>Data</li> <li>DbgTrace</li> <li>Installer</li> <li>Options                        <ul> <li>VolatileData</li> <li>Classes</li> </ul> </li> </ul> </li> </ul></li></ul>	HKLM\SOFTWARE\COMODO\CIS\*

• Alternatively, you can type the key name in the field at the top then click '+'.

#### Edit an item in the Registry Protection list

• Select the key from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

COMODO Edit property		? ×
Edit File Path HKLM\SOFTWARE\COMODO\CIS\*		
	ок	CANCEL

• Edit the key path, if you have relocated the key and click 'OK'.

**Note**: The 'Registry Groups' cannot be edited from this interface. You can edit only from **Registry Groups** in **HIPS Groups** section.

#### To delete an item from Registry Protection list

• Select the item from the list and click the 'Remove' button.

The selected item will be deleted from the 'Registry Keys' protection list. CCS will not generate alerts, if the key or the group is modified by other programs.

#### 7.5.1.4. Protected COM interfaces

- The Component Object Model (COM) is Microsoft's object-oriented programming model. It defines how objects interact within a single application, or between applications.
- COM is used as the basis for Active X and OLE two favorite targets of hackers and malware for launching attacks on your computer.
- Comodo Client Security automatically protects COM interfaces against modification and manipulation by malicious processes.
- 'Protected Objects' > 'COM Interfaces' lets you view, add and edit these protected interfaces.
  - Background CCS ships with a set of COM groups category based collections of COM interface components.
  - Click 'Settings' > 'HIPS Groups' > 'COM Groups' if you want to view these groups. You can create
    custom groups if required. See COM Groups for the help page on this area.

#### Open the protected COM interfaces area

- Click 'Settings' on the CCS home screen
- Click 'HIPS' > 'Protected Objects' on the left.
- Click the 'COM Interfaces' tab:

<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Protected Objects
<ul> <li>Firewall</li> </ul>	The following groups of objects are defined on this computer:
- HIPS	PROTECTED FILES BLOCKED FILES REGISTRY KEYS COM INTERFACES
HIPS Settings	
HIPS Rules	🕂 🖌 🗱 Add Edit Remove
Rulesets	Interfaces Q
Protected Objects	🗌 🖆 🗄 Internet Explorer/Windows Shell
HIPS Groups	🗋 🖻 🗄 Windows Management
<ul> <li>Data Loss Prevention</li> </ul>	🔲 🖽 Pseudo COM Interfaces - Privileges
✓ File Rating	🔲 🖾 Breudo COM Interfaces - Important Ports
<ul> <li>Advanced Protection</li> </ul>	🔲 🗄 Miscellaneous Classes
Website Filtering	

The buttons at the top provide the following options:

- · Add Select COM groups or individual components that you want to protect
- Edit Edit the COM Class.

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• Remove - Deletes the currently highlighted COM group or COM component.

You can search for a specific interface by clicking the magnifying glass icon at the far right of the column header.

#### Manually add a COM group or individual component

Click the 'Add' button

You can add items as follows:

- Add COM Groups Batch select and import predefined groups of important COM components.
  - Click 'Add' > 'COM Groups'
  - Select the group you want to add
  - Click 'OK'

nced Set	tings				?	-	×
( 1		ected Obje g groups of c		lefined on this computer:			
	PROTECTED FIL	LES BLOCKED	×	TRY KEYS COM INTERFACES			
	COM Gr		Remove Internet Explorer/Windows Shell Windows Management Miscellaneous Classes Pseudo COM Interfaces - Privileges Pseudo COM Interfaces - Important Port Game Ports Jm		:s		Q

For explanations on editing existing 'COM Groups' and creating new groups, see COM Groups.

- Add individual components
  - Click the 'Add' button then 'COM Components'.
  - Select a component on the left
  - Click the right arrow to add it to the protected list:

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dd new item:		+
AccClientDocMgr.AccClientDoc AccClientDocMgr.AccClientDoc AccDictionary.AccDictionary AccDictionary.AccDictionary.1 AccessControlEntry AccessControlList AccServerDocMgr.AccServerDoc AccServerDocMgr.AccServerDoc ADODB.Command ADODB.Command.6.0 ADODB.Connection ADODB.Connection ADODB.Connection.6.0 ADODB.Error ADODB.Error ADODB.ErrorLookup ADODB.ErrorLookup ADODB.Parameter ADODB.Parameter	AccessControlList	

Click 'OK' to add the items to the list

#### Edit an item in the COM Interfaces protection list

• Select the COM component from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

сомодо	Edit property		?	×
Edit File Path AccessControlList				
		ОК	CANCEL	

• Edit the COM Class file path and click 'OK'

**Note**: The COM Groups cannot be edited from this interface. You can edit only from **COM Groups** in **HIPS Groups** section.

#### To delete an item from COM Interfaces protection list

• Select the item from the list and click the 'Remove' button.

The selected item will be deleted from the 'COM Interfaces' protection list. CCS will not generate alerts, if the COM component or the group is modified by other programs or processes.

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### 7.5.2. Protected Objects - Containment

- Click 'Settings' > 'Containment' > 'Protected Objects'
- Items that you add to this area cannot be read or modified by applications running in the container.
- Examples items you can add are files, folders and registry keys.
- This prevents unknown/untrusted applications from causing damage to, or stealing data from, important items

COMODO Advanced	Settings	? – 🗆 X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Protected Objects The following objects are protected from applie PROTECTED DATA PROTECTED KEYS	cations running in the container:
- Containment Containment Settings	+ 💉 🗱 Add Edit Remove	
Auto-Containment Protected Objects Virtual Desktop	Path  Path  *\opera.exe	۹ ^
Data Loss Prevention     File Rating	-      *\safari.exe     -      *\maxthon.exe	
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	-      *\dragon.exe     -      *\icedragon.exe	
	- 📄 *\chromiumsecure.exe	~
		OK CANCEL

Click the following links for more details:

- Protected Files and Folders
- Protected Keys

#### 7.5.2.1. Protected Files and Folders

- Click 'Settings' > 'Containment' > 'Protected Objects' > 'Protected Data'
- Items in 'Protected Data' cannot be seen, accessed or modified by applications running in the container.
- This fortifies files containing sensitive data from unrecognized and potentially malicious programs.

#### Protected Files versus Protected Data

- Items in 'Protected Files' ('Settings' > 'HIPS' > 'Protected Objects' > 'Protected Files') can be read by any
  program, but not modified by them. This contrasts to items in 'Protected Data', which are totally hidden to
  contained programs.
  - If you want a file/folder to be read by other programs, but protected from modification, then add it

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to 'Protected Files' list.

- If you want to totally conceal an item from contained programs, but allow read/write access to trusted programs, then add it to 'Protected Data'.
- You can add the same item to both areas. This means trusted programs have read-only access to the file, and contained programs have no access rights.

#### Add and manage protected data

- Click 'Settings' on the CCS home screen.
- Click 'Containment' > 'Protected Objects'
- Select the 'Protected Data' tab

COMODO Advanced	ettings ? — 🗆 🕽	×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> </ul>	Protected Objects The following objects are protected from applications running in the container: PROTECTED DATA PROTECTED KEYS	
Containment Settings Auto-Containment	+ 🖌 🗱 Add Edit Remove	
Protected Objects Virtual Desktop	□     Path     Q       □     ⊡     ⊕ Open Office	
✓ Data Loss Prevention	E Important Files/Folders	
<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>		
Website Filtering		
	OK CANCEL	

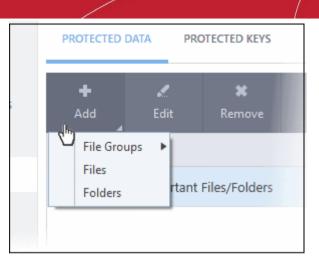
The buttons at the top provide the following options:

- Add Select files/folders that you want to protect
- Edit Modify the path of the file or group.
- Remove Delete the currently highlighted item
- · Click the search icon at the far right to search for a specific item

#### Manually add a file, folder or file group

Click the 'Add' button

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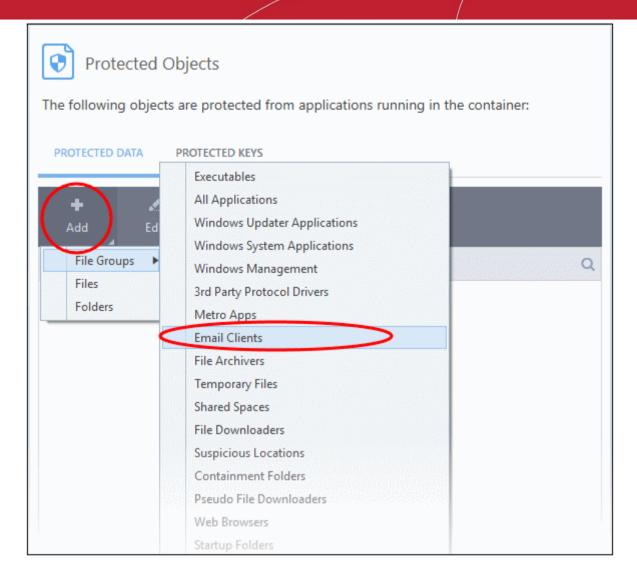
You can add items using any of the following methods:

- Select from File Groups
- Browse to a File
- Browse to a Folder

#### Add a File Group

- Choose 'File Groups' from the 'Add' drop-down and select a file group
- CCS ships with a set of predefined 'File Groups' which can be viewed in 'Settings' > 'File Rating' > 'File Groups'. You can also add your own file groups if required.
- For example, selecting 'Executables' allows you to exclude all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl, \*\cmd.exe, \*.bat, \*.cmd.
- Other categories include 'Windows System Applications', 'Windows Updater Applications', 'Start Up Folders' and so on. Each of these provide a fast and convenient way to apply a generic ruleset to important files and folders.

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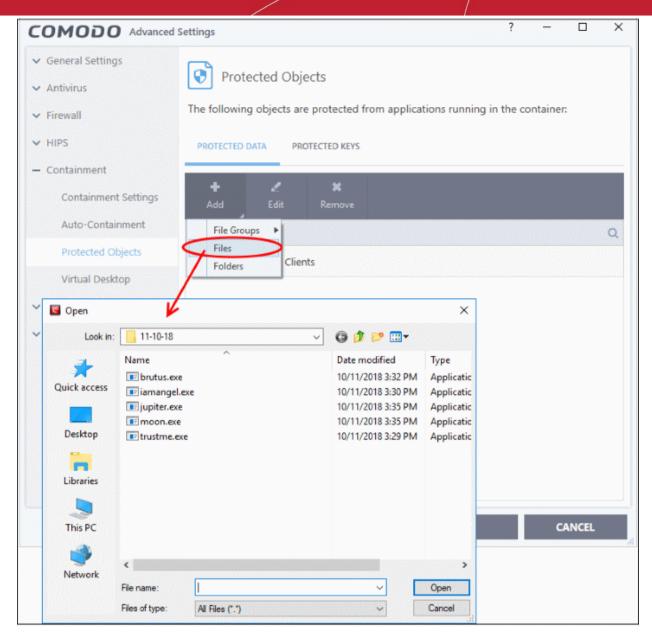


The selected group will be added to the 'Protected Files' list:

#### Add an Individual File

• Click 'Add' and choose 'Files' from the options:

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• Navigate to the file you want to add to 'Protected Files' in the 'Open' dialog and click 'Open' The file will be added to 'Protected Files'.

#### Add a Drive Partition / Folder

• Click 'Folders' from the 'Add' drop-down.

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Ac	• 🗶 🗱 Id Edit Remove	
F	iles Clients	
	Browse For Folder	×
	Dome SWG Dome SWG ITSM My Backups nswB4CE.tmp Probably infected files Suspicious files Viruscope file for testing VMshare	^ ~

The 'Browse for Folder' dialog will appear.

• Select the folder/drive and click 'OK'. Repeat the process to add more items. The items added to the 'Protected Files' will be protected from programs that are contained.

#### Edit an item in the Protected Files list

• Select the item from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

COMODO Edit property		? ×
Edit File Path E:\CCAV\11-10-18\jupiter.exe		
	ок	CANCEL

• Update as required and click 'OK'

#### Delete an item from Protected Files list

• Select the item from the list and click the 'Remove' button

The selected item will be deleted from the protected files list.

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### 7.5.2.2. Protected Keys

- Click 'Settings' > 'Containment' > 'Protected Objects' > 'Protected Keys'
- Registry items in 'Protected Keys' cannot be seen, accessed or modified by applications running in the container.
- Adding important registry keys to this area will protect them from unknown and potentially malicious programs.

#### Open the 'Protected Keys' section

- Click 'Settings' on the CCS home screen.
- Click 'Containment' > 'Protected Objects'
- Select the 'Protected Keys' tab

COMODO Advanced	Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Protected Objects The following objects are protected from applications running in the container: PROTECTED DATA PROTECTED KEYS
<ul> <li>Containment</li> <li>Containment Settings</li> <li>Auto-Containment</li> <li>Protected Objects</li> <li>Virtual Desktop</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Add Edit   Edit Remove     Keys     Papelication Keys
	OK CANCEL

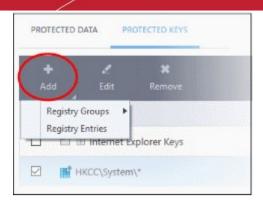
The buttons at the top provide the following options:

- Add Select registry groups or individual keys that you want to protect
- Edit Modify the path of a key or key group
- Remove Delete the currently highlighted item
- · Click the search icon at the far-right to search for a specific item

#### Manually add individual keys or registry groups

Click the 'Add' button

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- **Registry Groups** Select a pre-defined group of important registry keys. CCS ships with the following, predefined groups:
  - Automatic Startup keys
  - Comodo Keys
  - Internet Explorer Keys
  - Important Keys
  - Temporary Keys

You can also create custom groups of the keys you want to protect. See **Registry Groups** in **HIPS Groups** if you want help on this.

• Click the 'Add' button > 'Registry Groups' > Select a key group from the list > Click 'OK'

+     X       Add     Edit       Registry Groups     Automatic Startup       Registry Entries     COMODO Keys       Internet     Internet Explorer Keys       Important Keys     Important Keys       Temporary Keys     Auslingtingtingtingtingtingtingtingtingtingt		cts protected from application: ECTED KEYS	s running in the container:
Registry Entries     COMODO Keys       Internet     Internet Explorer Keys       Important Keys     Temporary Keys	+ .⊄ Add Edit		
	Registry Entries	COMODO Keys Internet Explorer Keys Important Keys	۹

- Registry Entries Add individual keys to the protected list
  - Click 'Add' > 'Registry Entries'
  - Select the keys you want to protect in the left-pane
  - Click the right-arrow to move them to the protected list:

### COMODO

### Comodo Client Security - User Guide

COMODO Select Registry Keys	? X
Add new item:	+
<ul> <li>S-1-5-21-57727447-3575129862- </li> <li>AppEvents</li> <li>Console</li> <li>Control Panel</li> <li>EUDC         <ul> <li>Environment</li> <li>Keyboard Layout</li> <li>Preload</li> <li>Substitutes</li> <li>Toggle</li> <li>Network</li> <li>Printers</li> <li>Software</li> <li>System</li> <li>CurrentControlSet</li> <li>GameConfigStore</li> <li>Volatile Environment</li> </ul> </li> </ul>	HKUS\S-1-5-21-57727447-3575129862-3883

- Alternatively, you can type the key name in the field at the top then click the '+' button
- Click OK. All items in the right pane will be added to the protected keys list

#### Edit an item in the list

• Select the key from the list and click the 'Edit' button. The 'Edit Property' dialog will appear.

COMODO Edit pr	operty		?	×
Edit File Path HKCC\System\*				
		ОК	CANC	EL

Update as required and click 'OK'

**Note**: Click 'Settings' > 'HIPS' > 'HIPS groups' > 'Registry Groups' to edit registry groups. See **Registry Groups** if you need more help.

#### Delete an item from Registry Protection list

• Select the item from the list and click the 'Remove' button.

The selected item will be deleted from the protected register list.

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### 7.6. Data Loss Prevention

#### Click 'Settings' > 'Data loss prevention'

The data loss prevention (DLP) section lets you identify and control the movement of sensitive data on your network.

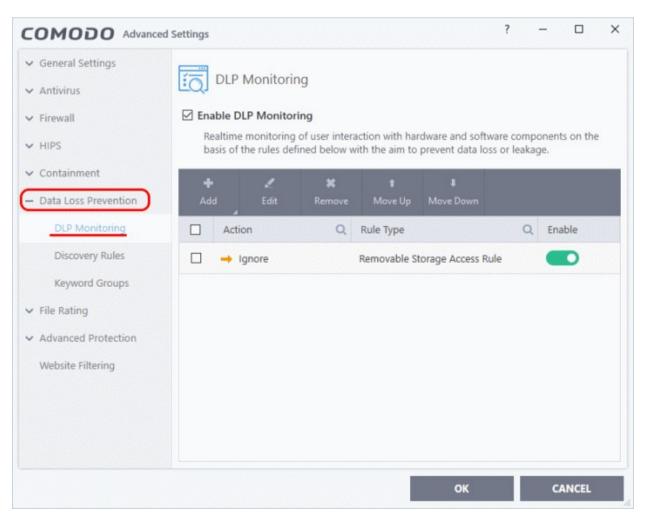
There are three sections:

- DLP Monitoring Rules Create rules which prevent files from being copied to USB and other storage devices.
- **DLP Discovery Rules** Rules which scan your computer for files which contain sensitive information. For example, you can search for credit card numbers, social security numbers, bank routing numbers etc. Discovery rules are created by your Endpoint Manager administrator at the portal and you can only view them here.
- **DLP Keyword Groups** A keyword group is a list of search-terms. For example, the 'Names' group is a list of common first names and surnames. Keyword groups are used in the construction of DLP discovery rules. You must populate the 'Names' group in order for many of the patterns in a discovery rule to work. Keyword groups are created by your Endpoint Manager administrator at the portal and you can only view them here.

### 7.6.1. DLP Monitoring Rules

Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'

 DLP monitoring rules let you prevent sensitive information from being copied to external devices like USB keys and block screenshots of running applications, documents and so on.



You can create the following monitoring rules:

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- Removable Storage Access Rule
- Screenshot Rule

#### **Removable Storage Access Rule**

· Set up rules which block or allow copy/move operations to USB data devices

#### Create a removable storage access monitoring rule

- Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'
- Click 'Add' then select 'Removable storage access rule':

DLP Monitoring						
Enable DLP Monito	ring					
	Realtime monitoring of user interaction with hardware and software components on the basis of the rules defined below with the aim to prevent data loss or leakage.					
+ 2	×	t	ŧ			
Add Edit	Remove	Move Up	Move Down			
Removable Storage Affress Rule Rule Type Q Enable					Enable	
Screenshot Rule Removable Storage Access Rule						

Choose the action and device targets:

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COMODO Removable Storage Access Rule	?		×
Action Ignore			•
The selected action will be applied if the DLP monitoring conditions match the spec	cified (	criteria:	
CRITERIA OPTIONS			
This device is detected:			
USB Data Devices			
ОК	c	ANCEL	

Action – What CCS should do if it detects data being moved to the USB devices:

- Ignore Data transfers to the device are allowed.
- Block The storage device is set to 'Read-only' mode. Users cannot copy data to / from the storage device.

Criteria – The type of device to which the rule applies.

• USB data device – this is enabled by default and cannot be deselected.

**Options** – Choose whether you want to create an event log whenever the rule is enforced. Click 'Logs' on the home-screen to view DLP logs.

Click 'OK' and again in the settings screen to save the rule.

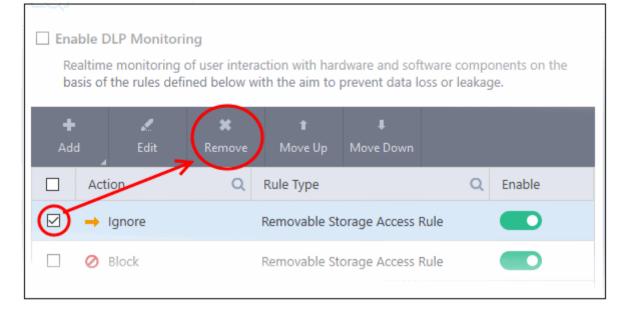
#### Update a removable storage access monitoring rule

- Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'
- Select the rule and click 'Edit' above
- The process of updating a monitoring rule is similar to creating a rule explained above.

#### Remove a removable storage access monitoring rule

- Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'
- Select the rule and click 'Remove' above

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The monitoring rule is deleted from the list.

#### **Screenshot Rule**

Screenshot (SS) monitoring rules let you prevent sensitive information from being captured on the screen using various screenshot tools and applications. When a SS rule with 'block' action is running, you cannot:

- Start screenshot applications
- Use the keyboard SS short cut keys such as:
  - Print Scrn
  - Win+shift+s
  - Snip & Sketch (New button on the upper-left to initiate a screen capture)
  - Snipping Tool (New button)
  - Windows key + Print Screen key
  - Windows Logo + Volume Down
  - Windows key + Alt + PrtScn

Note – When a SS rule with 'block' as action is running, no screenshots are executed even if other SS rules have 'allow' as action. For example:

- Rule 1 for application A Ignore
- Rule 2 for application B Ignore
- Rule 3 for application C Block

If all the three applications are running at the same time, screenshots are not allowed for applications A and B also. However, if application C is closed, then screenshots for applications A and B are executed.

#### Create a screenshot monitoring rule

- Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'
- Click 'Add' then select 'Screenshot Rule':

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DLP Monitoring					
Enable DLP Monitoring					
Realtime monitoring of user inter basis of the rules defined below v					
+     *     1       Add     Edit     Remove					
Removable Storage Access Rule	Rule Type Q Enab			Enable	
Screenshot Rnle Removable Storage Access Rule					
□ → Ignore Removable Storage Access Rule					

Choose the action and target files, folders and / or applications:

COMODO Screenshot Rule	?		×
Action Ignore			•
The selected action will be applied if the DLP monitoring conditions match the	he speci	ified crit	eria:
CRITERIA OPTIONS			
		Edit	
No criteria selected			
ОК		CANCEL	
UK UK		CANCEL	/

Action - What CCS should do if it detects screenshot actions on the target applications

- Ignore Screenshots are allowed.
- Block Screenshots are not executed.

Criteria – The target application(s) to which the rule applies.

Click 'Edit'

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OM	Screenshot Rule		? 🗆
tion	Ignore		
e sele	ected action will be applied if the DLP m	onitoring conditions matc	h the specified c
CRITER	RIA OPTIONS		
			Edit
			Edit
	MODO Rule Criteria	*	, o x
Ple	ase select the criteria to be applied.		
Rur	nning application:	Any	Add 🔻 🔨
Ru	nning application rating:	Any	Select 🔻 🗸
Ru	nning application vendor:	Any	Add 🔻 🗸
		ок	CANCEL
			CANCEL

• There are three rule criteria that you can specify target applications

### Criteria 1 - Add Applications

Click 'Add' in the 'Running application' row

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COMODO Rule Criteria	?		×	
Please select the criteria to be applied.				
Running application: Any		Add -	^	
		Files Running File Gro	g Proces: ups	ses •
		Folder File Has Process		
	_	1100033	Tiusti	

There are six types of target you can add:

- Files Apply the rule to specific files.
- Running Processes Apply the rule to a process that is currently running on your computer.
- File Groups Apply the rule to predefined file groups. See File Groups for help to add or modify a file group.
- Folder Apply the rule to a folder or drive.
- File Hash Create a hash value from a file and use it as the rule target. A hash value is a large number which is generated by passing the file through a hashing algorithm. The number uniquely identifies and represents the file, and it is extremely unlikely that two files will ever generate the same hash value. The benefit of using a file hash is that the rule will still work even if the file name changes.
- **Process Hash** Create a hash value of a process and use it as the rule target. Please see description above if required.

#### Add an individual file

- Choose 'Files' from the 'Add' drop-down.
- · Navigate to the file you want to add as target in the 'Open' dialog and click 'Open'
- Repeat the process to add more files
- To remove a file, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target applications

### Add a currently running application by choosing its process

Choose 'Running Processes' from the 'Add' drop-down.

A list of currently running processes in your computer is displayed.

- Select the process, whose parent application is to be added to target and click 'OK' from the 'Browse for Processes' dialog.
- Repeat the process to add more files
- To remove a file, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target applications

#### Add a file group

- Choose 'File Groups' from the 'Add' drop-down.
  - Choosing file groups allows you to include a category of files or folders configured as a 'File Group'. See **File Groups**, for more details on viewing and managing pre-defined and user-defined file groups.
- Select the file group from the drop-down.

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- Repeat the process to add more file groups
- To remove a file group, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target file groups

#### Add a folder/drive partition

• Choose 'Folder' from the 'Add' drop-down.

The 'Browse for Folder' dialog appears.

- Navigate to the drive partition or folder you want to add as target and click 'OK'
- Repeat the process to add more folders
- To remove a folder, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target folders

#### Add a file based on its hash value

- Choose 'File Hash' from the 'Add' drop-down
- · Navigate to the file whose hash value you want to add as target in the 'Open' dialog and click 'Open'
- CCS generates the hash value of the parent file and stores that as the target.
- CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the file name changes.
- Repeat the process to add more files
- To remove a file, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target files

#### Add an application from a running process based on its hash value

• Choose 'Process Hash' from the 'Add' drop-down.

A list of currently running processes in your computer is shown.

- Select the process, to add the hash value of its parent application as the target and click 'OK'
- CCS generates the hash value of the parent file and stores that as the target.
- CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the process name changes.
- Repeat the process to add more files
- To remove a file, click 'X' at the end of the row
- Next, select criteria 2 if you have finished adding target files

#### Criteria 2 – Application Rating (optional)

You can add application rating as another condition for the selected application(s) in **criteria 1**. Note – If you choose to add application rating to the rule, both criteria 1 **AND** criteria 2 should be met for the rule to apply.

Click 'Add' in the 'Running application rating' row

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(	COMODO Rule Criteria		?		×
	Please select the criteria to be applied.				
	Running application: 6 appli	cation(s)	Add	•	~
	Running application rating:	Any	Select Trust Unre Mali	cogn	nized

- This will apply the rule to files which match the trust rating you set. You can choose from the following trust ratings:
- Trusted Applications are categorized as 'Trusted' if:
  - The file is on the global whitelist of safe files
  - The file is signed by a trusted company in the Vendor List
  - The file was installed by a trusted installer
  - The file was given a trusted rating in the File List by a user
  - See File Rating Settings for more information.
- **Unrecognized** Files that do not have a current trust rating. The file is on neither the blacklist nor the safelist, so is given an 'unknown' trust rating. See **File List** for more information.
- Malware Malicious files those that are on the blacklist of known harmful files.

Next, select criteria 3 if you have finished adding target files

### Criteria 3 - Application Vendor (optional)

You can add another condition to the rule - file based on the vendor who digitally signed the file. The vendor is the software company that created the file. Note – If you choose to add application vendor to the rule, both criteria 1 **AND** criteria 3 should be met for the rule to apply.

Click 'Add' in the 'Running application vendor' row

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COMODO Rule Criteria		? 🗆 ×
Please select the criteria to be applied.		
Running application:	6 application(s)	Add 🔻 🗸
Running application rating:	Any	Select 🔻 🗸
Running application vendor:	Any	Add 🔽 🔨
		Ven& from Vendor List File Signer Running Process Signer

• There are three ways you can add a vendor:

#### **1.** Directly select a vendor

- Choose 'Vendor from a Vendor List' from the drop-down
- The 'Add Vendor' dialog opens with a list of vendors in the Vendor List
- Choose the vendor and click 'OK'. The vendor will be added as a criterion.

#### 2. Specify an executable file on your local drive

- Choose 'File Signer' from the drop-down
- Navigate to the executable file whose publisher you want to add as the criteria and click 'Open'.
- CCS checks that the .exe file is signed by the vendor and counter-signed by a Trusted CA. If so, the vendor is added as a criteria

#### 3. Select a currently running process

- Choose 'Running Process Signer' from the drop-down
- A list of all processes running at present on your computer is shown
- Select the process to specify the publisher of the application that started the process and click 'OK'
- CCS checks that the .exe file that started the process is signed by the vendor and counter-signed by a Trusted CA. If so, the vendor is added as a criteria

Click 'OK' in the rule criteria screen.

**Options** – Choose whether you want to create an event log whenever the rule is enforced. Click 'Logs' on the homescreen to view DLP logs.

Click 'OK' and again in the settings screen to save the rule.

#### Update a screenshot rule

- Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'
- Select the SS rule then click 'Edit'

The procedure to update a SS rule is similar to creating a new one explained above.

#### Delete a screenshot rule

• Click 'Settings' > 'Data Loss Prevention' > 'DLP Monitoring'

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• Select the SS rule then click 'Remove'

The rule is removed from the list.

### 7.6.2. DLP Discovery Rules

Click 'Settings' > 'Data Loss Prevention' > 'Discovery Rules':

COMODO Advanc	ed Settings	? -	- 🗆 X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	The following Data Loss Prevention discovery rule	s are defined on this com	puter:
✓ HIPS	Rule Name	۹	Enable
✓ Containment	Herald Files	(	
<ul> <li>Data Loss Prevention</li> </ul>	Alice Desktop Files	(	
DLP Monitoring Discovery Rules	Files with CC numbers		
Keyword Groups			
File Rating     Advanced Protection			
Website Filtering			
		ок	CANCEL

- Discovery rules let you search for search for sensitive information, for example credit card details, social security numbers and so on.
- Discovery rules are configured by your Endpoint Manager admin at the **management portal**. You can only view the rules in CCS and run discovery scans. See **Run Data Loss Prevention Scans** for more details.

### 7.6.3. DLP Keyword Groups

Click 'Settings' > 'Data Loss Prevention' > 'Keyword Groups'

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COMODO Advance	ed Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	W Keyword Groups The following Data Loss Prevention keywords are defined on this computer:
✓ HIPS	C Keyword Groups Q
✓ Containment	E      Network terms
<ul> <li>Data Loss Prevention</li> <li>DLP Monitoring</li> <li>Discovery Rules</li> <li>Keyword Groups</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Names
	OK CANCEL

- Keyword groups are used by DLP rules to identify sensitive data. They are a list of specific items which the scan searches for. For example, the 'Names' group is a list of common first names and surnames.
- Keyword groups are used in combination with an 'information format' to form a 'pattern'. An information format is the notation used by the type of data you want to find. For example, the information format of an SSN is a nine digit number in a 3-2-4 formation, like '123-45-6789'.
- Keyword groups are configured by your Endpoint Manager admin at the **management portal**. You can only view the groups in CCS.

### 7.7. Containment Settings

- Click 'Settings' > 'Containment' to open this interface.
- If CCS encounters a file that has a trust status of 'Unknown' then you have the option to automatically run that file in the container.
- The container is a secure, virtual environment where unknown files can run, but cannot affect the rest of your computer.
  - Files in the container are isolated from other processes, write to a virtual file system and registry, and cannot access your user data.
- Shared Space Because applications in the container cannot save files to your local file system, CCS creates a special folder at 'C:\ProgramData\Shared Space' for you to save files from the container. You can access files in this folder from your local desktop.
- If required, you can also allow contained applications save files to external storage devices. For example, to USB sticks and external storage drives.
- The containment settings area lets you configure all aspects of the container:

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COMODO Advanced	Settings ? – 🗆 X				
<ul><li>General Settings</li><li>Antivirus</li></ul>	Containment Settings				
✓ Firewall	Shared Space(s) are the locations that contained applications and other applications share, i.e. reading or writing to these locations are not virtualized.				
✓ HIPS	Do not virtualize access to the specified files/folders				
— Containment	Do not virtualize access to the specified registry keys/values				
Containment Settings	Do not virtualize access to the removable media				
Auto-Containment	Do not restrict access to COM/DCOM for these applications				
Protected Objects	Advanced				
Virtual Desktop	☑ Enable automatic startup for services installed in the container				
➤ Data Loss Prevention	Show highlight frame for contained applications				
✓ File Rating	Detect programs which require elevated privileges e.g. installers or updaters				
✓ Advanced Protection	Do not show privilege elevation alerts Run inside the Container 🔻				
Website Filtering					
	OK CANCEL				

See the following sections for more help:

- Containment Settings Configure exceptions to virtualization and other general settings
- Auto-Containment Rules Create and manage rules which tell CCS how to handle unknown files.
- **Protected Objects Containment** Define files, folders and registry keys which cannot be accessed by applications running in the container.
- Virtual Desktop Settings Configure options related to the Virtual Desktop application.
- · Containment An Overview Background information about the containment process
- Unknown Files: The Scanning Processes Background information on how CCS determines the reputation of a file.

Note: The containment feature is not supported on the following platforms:

- Windows XP 64 bit
- Windows Server 2003 64 bit

### 7.7.1. Containment Settings

• Click 'Settings' > 'Containment' > 'Containment Settings'.

The settings area lets you configure how proactive the auto-containment feature should be, and which types of files it should check.

#### Configure containment settings

Click 'Settings' on the CCS home screen

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#### Click 'Containment' > 'Containment Settings'

•

COMODO Advanced	Settings ? - D X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> </ul>	Containment Settings Shared Space(s) are the locations that contained applications and other applications share, i.e. reading or writing to these locations are not virtualized. Do not virtualize access to the specified files/folders Do not virtualize access to the specified registry keys/values Do not virtualize access to the removable media
Auto-Containment Protected Objects Virtual Desktop Data Loss Prevention File Rating Advanced Protection Website Filtering	<ul> <li>Do not restrict access to COM/DCOM for these applications</li> <li>Advanced</li> <li>Enable automatic startup for services installed in the container</li> <li>Show highlight frame for contained applications</li> <li>Detect programs which require elevated privileges e.g. installers or updaters</li> <li>Do not show privilege elevation alerts Run inside the Container *</li> </ul>
	OK CANCEL

- By default, contained applications can access folders, files and registry keys on your local system, but cannot make changes to them.
- Contained apps are also prevented from accessing Component Object Model (COM) and Distributed Component Object Model (DCOM) components on your computer
- The settings screen lets you create exceptions to these policies if required.
- You can also allow contained applications to access removable storage like USB sticks and external hard disk drives.

**Do not virtualize access to the specified files/folders** - Specify files/folders on the host computer that contained applications are allowed to write to. By default, contained applications write to a virtual file system, and cannot access files/folders on the host system.

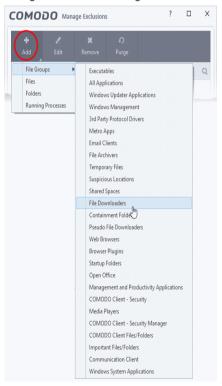
- Select the option then click 'the specified files/folders' link.
- The 'Manage Exclusions' dialog shows files and folders that can be modified by contained applications. By default, 'Shared Space' is the only folder they can write to:

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COMODO Manage Exclusions					?		×
+ Add	۲. Edit	<b>X</b> Remove	€ Purge				
D Pat	h						Q
	🗄 Shared Spa	aces					
				ок	c	ANCEL	

Define an exception:

Click the 'Add' button in the 'Manage Exclusions' dialog:



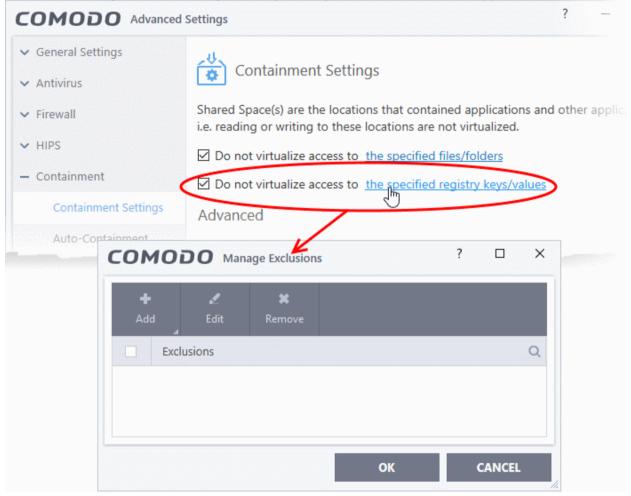
- File Groups Choose a category of files or folders to which access should be granted. For example, select 'Executables' to create an exception for all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl, \*\cmd.exe \*.bat, \*.cmd. See 'File Groups', for more details on file groups.
- · Files Pick specific files or applications that contained applications can access
- **Folders** Specify folders that can be accessed by contained applications. Access is granted to all files in the folder.
- **Running Processes** Choose a process currently running on your computer. The parent application of the process is added to the exclusions.
- Edit Select an item and click 'Edit' to change the target file or folder
- Remove Select an item and click 'Remove' to delete an exception

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- **Purge** Checks that all files and folders covered in exceptions are still present on your computer. Purge automatically removes any items it can no longer locate.
- Click 'OK' to implement your settings

**Do not virtualize access to the specified registry keys/values** - Specify registry keys on the host computer that contained applications are allowed to write to. By default, contained applications write to a virtual registry, and cannot access the real registry on the host system.

- Select the option then click 'the specified registry keys/values' link.
- The 'Manage Exclusions' dialog shows keys which you have allowed contained applications to access:



Add a registry key exception:

• Click the 'Add' button in the 'Manage Exclusions' dialog.

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сомодо м	anage Exclusions	?	×
+ Add Edit	<b>X</b> Remove		
Registry Groups Registry Entries	Automatic Startup COMODO Keys Internet Explorer Keys Important Keys		Q
	Temporary Keys Application Ke		

- Registry Groups Batch select a predefined group of important registry keys as exclusions. See 'Registry Groups' for an explanation of registry groups defined in CCS.
- **Registry Entries** Browse to individual Windows registry keys and add them as exclusions:

dd new item:	
<ul> <li>HKEY_CLASSES_ROOT</li> <li>HKEY_CURRENT_USER</li> <li>HKEY_LOCAL_MACHINE BCD0000000</li> <li>HARDWARE</li> <li>SAM SECURITY</li> <li>SOFTWARE</li> <li>7-Zip</li> <li>AVAST Software</li> <li>COMODO</li> <li>Classes</li> <li>Clients</li> <li>ComodoGroup</li> <li>Google</li> <li>Intel</li> <li>Macromedia</li> <li>Microsoft</li> </ul>	

- Edit Select an item and click 'Edit' to change the target path
- Remove Select a key or group and click 'Remove' to delete the exception
- Click 'OK' to implement your settings

**Do not virtualize access to the removable storage media** - Allow contained applications and virtual desktop applications to write to external storage devices. Example devices include USB sticks and external hard drives. (*Default = Disabled*)

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**Do not restrict access to COM/DCOM for these applications** - By default, contained applications cannot access the COM and DCOM components running on your computer. This setting lets you specify applications that can access COM / DCOM components, even if the app is in the container.

• Select the option then click the 'these applications' link.

) O Advance	d Settings	?	-	
	Containment Settings			
	Shared Space(s) are the locations that contained applications ar i.e. reading or writing to these locations are not virtualized.	nd other	r applicat	ons share,
	☑ Do not virtualize access to <u>the specified files/folders</u>			
	Do not virtualize access to the specified registry keys/values	101		
ient Settings	Do not virtualize access to the removable media			
ntainment	☑ Do not restrict access to COM/DCOM or these applications	$\sum$		
Objects	Advanced			
	COMODO Manage Exclusions ?		×	
	+ .≪ ¥ ↔ Add Edit Remove Purge			
	Path		Q	
	ок	CANC	EL	

• Click the 'Add' button in the 'Manage Exclusions' dialog.

COMODO Creating Trust Online\*

СОМОДО Мапа	ge Exclusions	? 🗆	×
+ Add Edit	¥ € Remove Purge		
File Groups Files Folders Running Processes	ExecutablesAll ApplicationsWindows Updater ApplicationsWindows Management3rd Party Protocol DriversMetro AppsEmail ClientsFile ArchiversTemporary FilesSuspicious LocationsShared SpacesFile DownloadersContainment FoldePseudo File DownloadersWeb BrowsersBrowser PluginsStartup FoldersOpen OfficeManagement and Productivity ApplicationsCOMODO Client - SecurityMedia PlayersCOMODO Client Files/FoldersImportant Files/FoldersComunication ClientWindows System Applications		Q

- File Groups Choose a category of files or folders to which access should be granted. For example, select 'Executables' to create an exception for all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl, \*\cmd.exe \*.bat, \*.cmd. See 'File Groups', for more details on file groups.
- Files Pick specific files or applications that can access COM / DCOM when run inside the containment.
- **Folders** Specify folders as exclusions. Access to COM and DCOM is granted to all files in the folder even if they are run inside the containment.
- **Running Processes** Choose a process currently running on your computer. The parent application of the process is added to the exclusions.
- Edit Select an item and click 'Edit' to change the target file or folder
- Remove Select an item and click 'Remove' to delete an exception

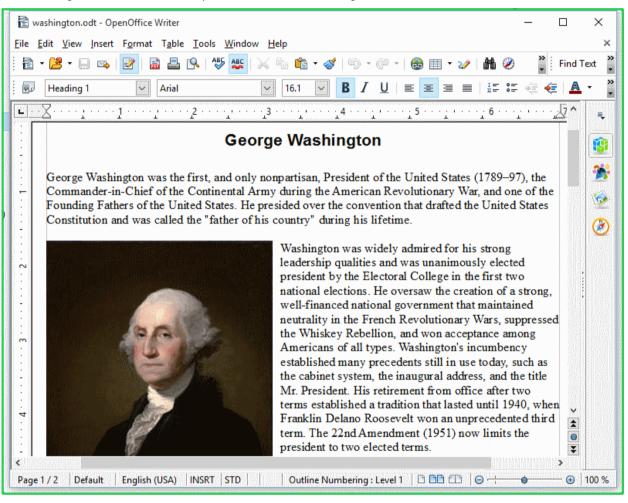
COMODO

- **Purge** Checks that all files and folders covered in exceptions are still present on your computer. Purge automatically removes any items it can no longer locate.
  - Click 'OK' to implement your settings

### **Advanced Settings:**

- Enable automatic startup for services installed in the container CCS launches contained services at Windows startup if this option is enabled. (*Default = Enabled*)
- Show highlight frame for contained applications CCS displays a green border around the windows of programs that are running in the container. (*Default = Enabled*)

The following screenshot shows an Open Office document running in the container:



- Detect programs which require elevated privileges, e.g., installer or updaters: CCS generates an alert when it detects an installer/updater that requires admin/elevated privileges to run. An installer that is allowed to run with elevated privileges can make changes to important areas of your computer such as the registry. (*Default = Enabled*)
- Example alert:

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сом	ODO Containment		?
	TrojanSimulator.exe could requests unlimited access		$\odot$
	<u>TrojanSimulator.exe</u> Unidentified Publisher		
(!)	Run Isolated (Default) Runs the application with lim	nited access rights	
$\bigcirc$	Run Unlimited Grants unlimited access to th	he application above	
$\bigcirc$	Block Stops execution of the applie	cation above	
Trust th	nis application		
Run L     Block     See 'L     Disable thi     your comp     t show privil     cognized applic	solated - Runs the installer/update Inlimited - Runs the installer/update - Terminates the installer/updater. Inderstand Security Alerts' for m s option if you want CCS not to mo uter ege elevation alerts: CCS will not cation requires admin or elevated p ble alerts, you need to choose a de	ter on your local computer, ou lore details. pnitor applications that reques t show alerts (as shown above privileges to run.	t elevated privileges on e) when a new or
detects su	ch an application:		· ]
dvanced			
	omatic startup for services ins		
_	light frame for contained appl grams which require elevated		r undaters
	w privilege elevation alerts	Run inside the Container	_
oo not sho	w privilège elevation alerts	Run inde the Container Run Unlimited	

Run Unlimited and Trust

Block

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**Note**. You may see an error if an app on the host tries to update itself at the same time as that app is updating itself in the container. This is a classic Windows sharing violation which is shown when an app attempts to write to a file that is already in use. Please shut down the contained version of the app then run the update on the locally hosted version. The contained version will function correctly once the update to the local version is complete.

### 7.7.2. Auto-Containment Rules

- Click 'Settings' > 'Containment' > 'Auto-Containment'
- Auto-containment rules determine whether a program is allowed to run as normal, run with restrictions, or run in the virtual environment.
- A contained application has much less opportunity to damage your computer because it is isolated from your operating system, important system files and personal data.
- CCS consults these rules whenever you open an application. Rules at the top of the list have a higher priority. You can re-prioritize rules using the 'Move Up' and 'Move Down' buttons.
- Programs running in the container have a green border around them.
- CCS ships with a set of pre-configured rules which provide maximum protection against unknown, potentially malicious applications. You can also create your own custom rules.

Click the following links for help on specific areas:

- The rules interface
- Containment rules explained
- Predefined rules
- Create a containment rule
  - Choose the rule action
  - Choose the rule target
  - Choose additional rule options

### The rules interface

- Click 'Settings' on the CCS home screen
- Click 'Containment' > 'Auto-Containment'

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COMODO Advanced	Settings		?	>
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Auto-Containment  C Enable Auto-Containment  This option enables automatic cont policy defined below.	ainment of executable	files and scripts	according to the
<ul> <li>Containment</li> <li>Containment Settings</li> </ul>	<b>+ .⁄ ≭</b> Add Edit Remove	t ↓ Move Up Move Do	C wn Reset to Default	
Auto-Containment	Action Q Tai	rget Q Ra	iting Q	Enable Rule
<ul> <li>Protected Objects</li> <li>Virtual Desktop</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	□ ⊘ Block   □ ⊘ Block   □ ⊘ Block   □ → Ignore   □ → Ignore   □ → Ignore   □ ⇒ Ignore   □ ⇒ Ignore   □ ⇒ Ignore   □ ⊗ Block	Suspicious Loca An Containment Fo An Communication Tru Metro Apps An	y usted y irecognized	
		OF	(	CANCEL

- The higher a rule is in the list, the higher priority it has. Use the move up/down buttons to change a rule's priority. In the event of a conflict in settings, CCS will obey the rule that is higher in the list.
- You can also add new rules and manage existing rules from this panel.

### **General Settings**

• Enable Auto-Containment - Enable or disable the containment system. If enabled, applications are run in the container as per the rules in this interface. (*Default = Enabled*)

#### Containment rules explained

A rule performs a specific action on targets which have a certain reputation.

	Containment Rules - Column Descriptions
Column Header	Description
Action	The operation that the containment system should perform on the target if the rule is triggered.
Target	The file, file group, or location on which the rule should run.
Rating	The trust status of the target item - 'Malware', 'Trusted', 'Unrecognized' or 'Any'.
	The rule will apply to target items which have the reputation you choose here.
Enable Rule	Activate / deactivate the rule.

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- CCS ships with a set of pre-defined auto-containment rules which provide maximum protection for your system.
- There are five 'Block' rules, seven 'Run Virtually' rules, and one 'Ignore' rule.
- The rule numbers indicate their default priority in CCS. If there is a conflict, CCS implements the rule with the highest priority. You can, of course, rearrange priorities as required.
- Click the following links to view the details of each rule:
  - Block rules
  - Run virtually rules
  - Ignore rule

#### 'Block' Rules

- 1 Block and quarantine any malicious application
- 2 Block any file in the 'Suspicious locations' file group (i.e. anything in CCS quarantine and recycle bin)
- 3 Block any file in the folders Comodo uses for the container (i.e. anything in the \vtroot\ folder)

9 - Block pseudo file downloaders which are downloaded by browsers. Example downloaders are wscript.exe, powershell.exe, perl.exe etc.

13 - Block any file in the 'File Transfer Protocols' file group (i.e. any file in a URL starting with 'http:// or https://'. This blocks installation of MSI packages via URL in a command line)

	R	ule Number	1	2	3	9	13
		Action	Block	Block	Block	Block	Block
		Target	File Group - All Applications	File Group - Suspicious Locations	File Group - Containme nt Folders	File Group - Pseudo File Downloader s	File Group - File Transfer Protocols
	File	e Reputation	Malicious	Any	Any	Any	Any
File origi	Source of file	Application	Any	Any	Any	Any	Any
n	creatio n	Process(es)	Any	Any	Any	Web Browsers Rating = Any	Any
		user(s)	Any	Any	Any	Any	Any
	C	Downloaded from	Any	Any	Any	Any	Any
		Vendor	Any	Any	Any	Any	Any
		Age of file	Any	Any	Any	Any	Any
	L	og Action	On	On	On	On	On
	Res	triction Level	N/A	N/A	N/A	N/A	N/A
	Limit M	aximum Memory	N/A	N/A	N/A	N/A	N/A
L	imit Prog	ram Execution Time	N/A	N/A	N/A	N/A	N/A
	Ç	Quarantine	On	Off	Off	Off	On
Ex	clude chil	d processes from the action	N/A	N/A	N/A	N/A	N/A

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#### 'Run Virtually' Rules

- 5 Virtualize unrecognized files which are less than three days old
- 6 Virtualize unrecognized files downloaded from the intranet, internet or removable storage devices.
- 7 Virtualize unrecognized files created by applications that belong to any of these file groups:
  - Web Browsers
  - Email Clients
  - File Downloaders
  - Pseudo File Downloaders
  - File Archivers
  - Management and Productivity Applications
  - Browser Plug-ins
  - Media Players
- 8 Virtualize any unrecognized file in the 'Shared Spaces' file group

10 - Virtualize 'msiexec.exe' if it was started by any process in the 'Management and Productivity Applications' group. The rule will search back ten parent levels of the process tree. 'msiexec.exe' is the MSI installer application.

11 - Virtualize 'cmd.exe' if it was started by 'eqnedt32.exe'

12 - Virtualize 'powershell.exe' if it was started by 'eqnedt32.exe'

'cmd.exe' is the name of the command shell executable, and 'powershell.exe' runs the task automation framework in Windows. 'eqnedt32.exe' is Microsoft's Equation Editor program. Rules 11 and 12 block malware which is impersonating or using the editor to launch attacks.

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l	Rule Number		5	6	7	8	10	11	12
	Action		Run Virtually	Run Virtually	Run Virtually	Run Virtually	Run Virtually	Run Virtually	Run Virtually
	Target		File Group - All Applications	File Group - All Applications	File Group - All Applications	File Group - Shared Spaces	File Location - *.msiexec.exe	File Location - *\ cmd.exe	File Location - *\ powershell.exe
F	ile Reputation		Unrecognized	Unrecognized	Unrecognized	Unrecognized	Any	Any	Any
File origin	Source of file creation	Applicati on	Any	Any	Web Browsers Email Clients File Downloaders Pseudo File Downloaders File Archivers Management and Productivity Applications Browser Plug-ins Media Players	Any	Any	*\ EQNEDT32.EXE	*\ EQNEDT32.EXE
		Process( es)	Any	Any	Any	Any	File Group - Management and Productivity Applications	Any	Any

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					Number of parent process levels to be analyzed = 10		
user(s)	Any	Any	Any	Any	Any	Any	Any
Downloaded from	Any	Intranet Removable media Internet	Any	Any	Any	Any	Any
Vendor	Any	Any	Any	Any	Any	Any	Any
Age of file	Less than 3 days	Any	Any	Any	Any	Any	Any
Log Action	On	On	On	On	On	On	On
Restriction Level	Off	Off	Off	Off	Off	Off	Off
Limit Maximum Memory	Off	Off	Off	Off	Off	Off	Off
Limit Program Execution Time	Off	Off	Off	Off	Off	Off	Off
Quarantine	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Exclude child processes from the action	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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### **Ignore Rule**

4 - Do not auto-contain metro apps

	F	Rule Number	4
		Action	Ignore
		Target	File Group - Metro Apps
	Fi	le Reputation	Any
File origi	Source of file	Application	Any
n	creation	Process(es)	Any
		user(s)	Any
		Downloaded from	Any
		Vendor	Any
		Age of file	Any
		Log Action	On
	Re	striction Level	N/A
	Limit N	Aaximum Memory	N/A
	Limit Prog	gram Execution Time	N/A
		Quarantine	N/A
E>	clude child	processes from the action	Off

#### Add an Auto-Containment Rule

- Auto-containment rules can be created for a single application, for all applications in a folder/file group, for running processes, or for a file/process hash value.
- You can create precision rules by specifying 'file creation source', 'file rating of the source', 'file origin', 'file rating' or 'file age'.
- You can also create simple rules to run an application in the container just by specifying the action and the target application.
- Click the 'Add' button at the top of the list in the Auto-Containment panel:

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Settings ?	- 0	×	
Auto-Containment			
Enable Auto-Containment This option enables automatic containment of executable files and scripts a	according to	the	
policy defined below.	seconding to	, the	
+     *     +     -     Cr       Add     Edit     Remove     Move Up     Move Down     Reset to Default			
Action Q Target Q Reputation Q	Enable Rule		
🔲 🖉 Block 📄 D:\Suspicious f Any			
COMODO Manage Contained Program	?		×
Action Run Virtually			•
The selected containment action will be applied if file properties match th	e following	g criteria:	
CRITERIA OPTIONS	-	-	
		Edit	
No criteria selected			
ОК		CANCEL	

The 'Manage Contained Program' dialog will appear. The 'Manage Contained Program' displays the action at the top and contains two tabs:

- Criteria Allows you to define conditions upon which the rule should be applied.
- **Options** Allows you to configure additional actions like logging, setting memory usage and execution time restrictions.

Creating a new containment rule involves the following steps:

- Step 1 Choose the action
- Step 2 Select the target file/group and set the filter criteria for the target files
- Step 3 Select the options

#### Step 1 - Choose the action

The settings in the 'Action' drop-down combined with the restriction level in the 'Options' tab determine the privileges of an auto-contained application. This determines what right it has to access other processes and hardware resources on your computer.

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сомо	DDO Manage Contained Program	?		×
	Run Virtually Run Restricted Run Virtually		(	•
CRITERIA	Block Ignore			
			Edit	

The options available under the 'Action' drop-down are:

- **Run Virtually** The application will be run in a virtual environment completely isolated from your operating system and files on the rest of your computer.
- **Run Restricted** The application is allowed to access very few operating system resources. The application is not allowed to execute more than 10 processes at a time and is run with very limited access rights. Some applications, like computer games, may not work properly under this setting.
- Block The application is not allowed to run at all.
  - Ignore The application will not be contained and allowed to run with all privileges.
- Choose the action from the options.

### Step 2 - Select the target file/group and set the filter criteria

- The next step is to select the target files and configure filters.
- You can filter a rule so it applies to specific types of file.
  - For example, you can specify 'All executables' as the target, then add a filter so it only affects executables from the internet.
  - Another example is if you want to allow unrecognized files created by a specific user to run outside the container. You would create an 'Ignore' rule with 'All Applications' as the target, then add 'Files created by a specific user' as the filter.

#### Select the target and set the filters

• Click the 'Criteria' tab.

The target and the filter criteria, if any, configured for the rule will be displayed.

• To add new target and filter criteria, click the 'Edit' button at the far right

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COMODO Manage Contained Program			?		×
Action Run Virtually The selected containment action will be applied if file properties mate	ch tł	ne follo	wing	criteri	▼ a:
CRITERIA OPTIONS					
	_	$\langle$	E	dit	>
No criteria selected					
COMODO File Criteria		?		×	
Please select the criteria to be applied.					
File location:		D			
		В	rowse	•	
File created by applications: An	ny	Ado	d 🔻	^	
File started by processes: An	ıy	Ado	d 🔻	$\sim$	
File created by users: An	ıy	Ado	ł	$\checkmark$	
File origin: An	ıy	Ado	d ▼	$\checkmark$	
File rating: An	iy	Sele	ct 🔻	$\checkmark$	
File signed by vendors: An	ny	Ado	d 🔻	$\checkmark$	
File age: An	iy	Sele	ct	$\sim$	
ОК		C	ANCE	L	

The 'File Criteria' dialog will open. The file criteria dialog allows you:

- Select the target
- Configure the filter criteria
- Select the target

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To select the target, click the 'Browse' button beside the 'File Location' fiel
---

<b>COMODO</b> File Criteria	? ×
Please select the criteria to be applied.	
File location:	Browse
File created by applications:	Any Run g Processes
	File Groups Folder
	File Hash
	Process Hash

There are six types of target you can add:

- Files Apply the rule to specific files.
- Running Processes Apply the rule to a process that is currently running on your computer.
- File Groups Apply the rule to predefined file groups. See File Groups for help to add or modify a file group.
- **Folder** Apply the rule to a folder or drive.
- File Hash Create a hash value from a file and use it as the rule target. A hash value is a large number which is generated by passing the file through a hashing algorithm. The number uniquely identifies and represents the file, and it is extremely unlikely that two files will ever generate the same hash value. The benefit of using a file hash is that the rule will still work even if the file name changes.
- Process Hash Create a hash value of a process and use it as the rule target. Please see description
  above if required.

#### Add an individual File

•

• Choose 'Files' from the 'Browse' drop-down.

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	le Criteria	? 🗆 🗙
Please select the crite	ria to be applied.	
File location:		
File created by applica	ations:	Any Files Any Ronning Processes File Groups Folder File Hash
Gopen ← → ✓ ↑ → « P Organize ✓ New fol	Prog > MB Free Astrolog ~ 간	Process Hash × Search MB Free Astrology Birt  ?
Quick access     Quick access     Desktop     Downloads     Documents     Pictures     Music     old man files     Suspicious     Videos	Name Bmp2Jpeg.dll MBFreeAstrologyBirthChart Winwise	Date modified Type 16-07-2000 16:20 Applicatio 17-03-2010 16:12 Applicatio 17-03-2010 15:23 Applicatio
ConeDrive	<	>
File	name:	✓ Executable Files (*.exe, *.dll, *.o₁ ✓ Open 🔽 Cancel

• Navigate to the file you want to add as target in the 'Open' dialog and click 'Open' The file will be added as target and will be run as per the action chosen in **Step 1**.

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e select the criteria to be applied. cation:	
rogram Files (x86)\MB Free Astrology Birth Chart\MBFreeAstro Browse	7
reated by applications: Any Add 🔻	^
reated by applications: Any	Add 🔻

Click 'OK', if you want to just add an application for a particular action as selected in **Step 1** without specifying any filters or options.

The default values for filter criteria and file rating will be 'Any' and for 'Options' it will be 'Log when this action is performed'.

• If required you can **configure filter criteria** and file rating and **options** for the rule.

Add a currently running application by choosing its process

• Choose 'Running Processes' from the 'Browse' drop-down.

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Please select the criteria to be applied.		
File location:		
File location:	Browse 🗸	
		<u> </u>
File created by applications:	Any Rugging	D
	Kulmung	Processes
	File Grou	ibs
	Folder	
	File Hasl	
	Process	Hash
		? >
COMODO Browse for Processes		. /
Application	PID	
🔺 🏮 chrome.exe	4212	^
🔺 💿 chrome.exe	3840	
🖌 📀 chrome.exe	5928	
🖌 📀 chrome.exe	2452	
🖌 📀 chrome.exe	4332	
🖌 📀 chrome.exe	908	
🖌 📀 chrome.exe	3940	
🖌 📀 chrome.exe	2384	
🖌 📀 chrome.exe	4220	
🔻 🐂 explorer.exe	3732	
🔻 🖪 cis.exe	6120	
🔺 🔽 cis.exe	6348	
🔻 🔽 cis.exe	5916	
cis.exe	4428	
🖌 🖶 MSASCuiL.exe	6128	
🖌 🝊 OneDrive.exe	4896	
	3168	

A list of currently running processes in your computer will be displayed.

• Select the process, whose target application is to be added to target and click 'OK' from the 'Browse for Process' dialog.

The parent application of the process is added as the target and run as per the action in Step 1.

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COMODO File Criteria		? [		×
Please select the criteria to be applied.				
File location:				
C:\Program Files (x86)\MB Free Astrology Birth Chart\MBF	reeAstro	Brov	wse	•
File created by applications:	Any	Add	•	^

 Click 'OK', if you want to just add the application for a particular action as selected in Step 1 without specifying any filters or options.

The default values for filter criteria and file rating will be 'Any' and for 'Options' it will be 'Log when this action is performed'.

• If required you can **configure filter criteria** and file rating and **options** for the rule.

#### Add a File Group

• Choose 'File Groups' from the 'Browse' drop-down. Choosing File Groups allows you to include a category of files or folders configured as a 'File Group'. See **File Groups**, for more details on viewing and managing pre-defined and user-defined file groups.

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Please select the criteria to be applied.				
File location:				
		Browse 🔻		
File created by applications:	Any	Files Running Processes		
		File Groups Folder	Þ	Executables All Applications Important Files/Folders Windows Updater Applications
				Windows System Applications Temporary Files COMODO Client Files/Folders COMODO Internet Security
				COMODO Applications Startup Folders Windows Management
				3rd Party Protocol Drivers Metro Apps
				Management and Productivity Applications Web Browsers Email Clients
				Suspicious Locations Shared Spaces
				File Downloaders Pseudo File Downloaders
				File Archivers Containment Folders
				Browser Plugins

• Select the file group from the drop-down.

The file group will be added as target and will be run as per the action chosen in Step 1.

• Click 'OK', if you want to just add the file group for a particular action as selected in Step 1 without specifying any filters or options.

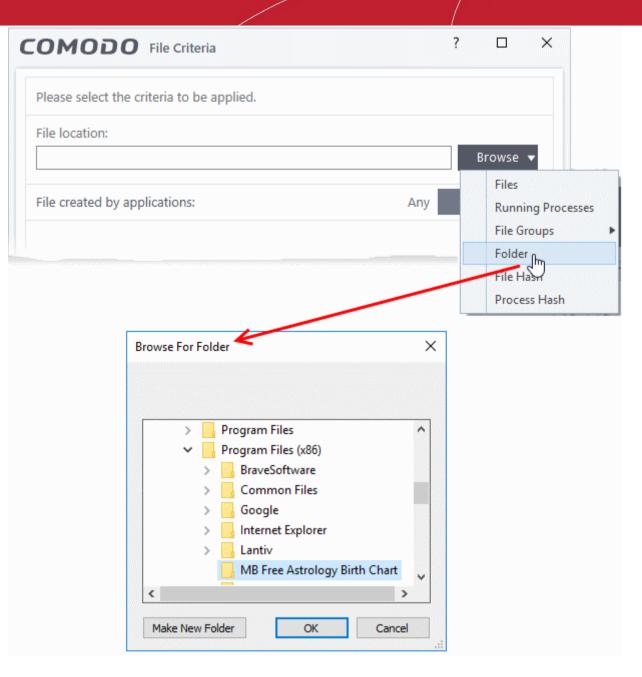
The default values for filter criteria and file rating will be 'Any' and for 'Options' it will be 'Log when this action is performed'.

• If required you can configure filter criteria and file rating and options for the rule.

#### Add a folder/drive partition

• Choose 'Folder' from the 'Browse' drop-down.

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The 'Browse for Folder' dialog will appear.

• Navigate to the drive partition or folder you want to add as target and click 'OK'

The drive partition/folder will be added as the target. All executable files in the folder will be run as per the action chosen in **step 1**.

• Click 'OK', if you want to just add the applications for a particular action as selected in **step 1** without specifying any filters or options.

The default values for filter criteria and file rating will be 'Any' and for 'Options' it will be 'Log when this action is performed'.

• If required you can **configure filter criteria** and file rating and **options** for the rule.

#### Add a file based on its hash value

Choose 'File Hash' from the 'Browse' drop-down

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соморо	File Criteria	? 🗆 ×
Please select the	criteria to be applied.	
File location:		
File created by ap	plications:	Browse         Files         Running Processes         File Groups         Folder         File Hash         Process         Process
$\bigcirc \text{Open} \qquad \qquad$	« Prog > MB Free Astrolog マ さ	Search MB Free Astrology Birt 🔎
Downloads	<ul> <li>Name</li> <li>Bmp2Jpeg.dll</li> <li>MBFreeAstrologyBirthChart</li> <li>Unwise</li> </ul>	Date modified         Type           16-07-2000 16:20         Applicati           17-03-2010 16:12         Applicati           17-03-2010 15:23         Applicati
💻 This PC	File name:	Executable Files (*.exe, *.dll, *.or V Open V Cancel

- Navigate to the file whose hash value you want to add as target in the 'Open' dialog and click 'Open'
- Click 'OK', if you want to just add the file for a particular action as selected in **step 1** without specifying any filters or options.
- If required you can **configure filter criteria** and file rating and **options** for the rule.
- CCS generates the hash value of the parent file and stores that as the target.
- CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the file name changes.

#### Add an application from a running process based on its hash value

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Application       PID            • © chrome.exe       3840            • © chrome.exe       908		
File created by applications: Any Files Running P File Group Folder File Hash Process H Process H Application PID Application PID Comme.exe Chrome.exe Chrome.exe Chrome.exe Chrome.exe Chrome.exe Chrome.exe Chrome.exe PID PID PID PID PID PID PID PID	e criteria to be applied.	
File created by applications: Any Files Running P File Group Folder File Hash Process H Process H Proc		
File Hash       Process Hash         Process Hash       Process Hash         Application       PID <ul> <li>                  chrome.exe</li></ul>	applications: Any Running Proce File Groups	esse
Application       PID <ul> <li>©</li> <li>chrome.exe</li> <li>4212</li> <li>©</li> <li>chrome.exe</li> <li>3840</li> <li>©</li> <li>chrome.exe</li> <li>5928</li> <li>©</li> <li>chrome.exe</li> <li>2452</li> <li>©</li> <li>chrome.exe</li> <li>4332</li> <li>©</li> <li>chrome.exe</li> <li>908</li> </ul>		ſ
Image: Chrome.exe       4212         Image: Chrome.exe       3840         Image: Chrome.exe       5928         Image: Chrome.exe       5928         Image: Chrome.exe       2452         Image: Chrome.exe       4332         Image: Chrome.exe       908	Browse for Processes ?	>
Image: chrome.exe         3840           Image: chrome.exe         5928           Image: chrome.exe         2452           Image: chrome.exe         4332           Image: chrome.exe         908	PID	
Image: Chrome.exe         5928           Image: Chrome.exe         2452           Image: Chrome.exe         4332           Image: Chrome.exe         908	me.exe 4212	^
Image: Chrome.exe         2452           Image: Chrome.exe         4332           Image: Chrome.exe         908	me.exe 3840	
Image: Chrome.exe         4332           Image: Chrome.exe         908	me.exe 5928	
4 💿 chrome.exe 908	me.exe 2452	
	me.exe 4332	
4 💿 chrome.exe 3940		
	me.exe 908	
4 💿 chrome.exe 2384		
4 💿 chrome.exe 4220	me.exe 3940	
▼ n explorer.exe 3732	me.exe 3940 me.exe 2384	
▼ 🖸 cis.exe 6120	me.exe 3940 me.exe 2384 me.exe 4220	

A list of currently running processes in your computer is shown.

MBFreeAstrologyBirthChart.exe

🔺 🔲 cis.exe

MSASCuiL.exe

🔺 OneDrive.exe

- Select the process, to add the hash value of its parent application as the target and click 'OK'
- Click 'OK', if you want to just add the application for a particular action as selected in **step 1** without specifying any filters or options.
- If required you can **configure filter criteria** and file rating and **options** for the rule.

4428

6128

4896

3168

CANCEL

ОК

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- CCS generates the hash value of the parent file and stores that as the target.
- CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the process name changes.

### **Configure the Filter Criteria and File Rating**

You can apply an action to a file if the file meets certain criteria.

The available criteria are:

- By application that created the file
- By process that created the file
- By user that created the file
- By file origin
- By file rating
- By vendor who signed the file
- By file age

#### Auto-contain a file if it was created by a specific application

- You can create a filter to apply an action to a file based on its source application.
- You can also specify the file rating of the source application. The rule will then only contain a file if its parent app has a certain trust rating.

Specify source application(s):

• Click the 'Add' button in the 'File Created by applications' stripe.

COMODO File Criteria	?		×
Please select the criteria to be applied.			
File Belongs to (File Group):			
Temporary Files		Browse	•
File created by applications:	Arty	Add 🔻	
		Files	
		Run Ug P	
		File Group Folder	15
		File Hash	
		Process H	ash

The options available are same as those available under the 'Browse' button beside 'File location', as
explained above. See the previous section for each of options for more details.

The selected source application, file group or the folder will be added.

• Click the 'Any' link beside 'File Rating' and select the file rating of the source

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сомоі	<b>DO</b> File Criteria			?		×
Please select	t the criteria to be app	lied.				
File Belongs	to (File Group):					
Temporary	/ Files			[	Browse	•
File created	by applications:	1	process(es)	Ac	ld 🔻	^
Executable File Ratio	$\sim$					×
	Any					
	Trusted					
	Unrecognized	en en el segund par factor el construction de la segund de				
	Malicious 🖑					

• Repeat the process to add more applications or groups/folders.

#### Auto-contain a file if it was created by a specific process

- You can create a filter to apply an action to a file based on its parent process.
- Optionally, you can also specify:
  - The file rating of the source. The rule will then only contain a file if its parent process has a certain trust rating.
  - The number of levels in the process chain that should be inspected.

To specify source process(es)

• Click the 'Add' button in the 'File Created by Process(es)' stripe.

OMODO File Criteria	? 🗆	×
Please select the criteria to be applied.		
File Belongs to (File Group):		
Temporary Files	Browse 🔹	
File created by applications:	Any Add 🔻	~
File started by processes:	Any Add 🔻 🖌	^
	Files	
	Running Pr	ocesse
	File Groups	
	Folder	
	File Hash	
	Process Ha	sh

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- The options available are same as those available under the 'Browse' button beside 'Target', as explained above.
- The selected source application, file group or the folder will be added. The file created / invoked by the process, started by the selected source will be added as the target for the rule.
- ? X COMODO File Criteria Please select the criteria to be applied. File Belongs to (File Group): Browse **Temporary Files** File created by applications: Add Any File started by processes: Add 1 process(es) All Applications ¥ File Rating: Any Any \* 1 Number vels to be analyzed: Trusted Unrecognized Malicious
- Click the 'Any' link beside 'File Rating' and select the file rating of the source

'Number of parent process levels to be analyzed' - Specify how far up the process tree CCS should check when inspecting the file's sources. 1 = will only check the file's parent process. 2 = will check the parent process and the grand-parent process, etc., etc.

File started by processes:	1 process(es) Add 🔻	^
All Applications File Rating: <u>Malicious</u>		×
Number of parent process lev	vels to be analyzed: 1	
File created by users:	Any Add	$\mathbf{v}$

• Repeat the process to add more process(es)

#### Auto-contain a file created by specific user(s)

• Click the 'Add' button in the 'File Created by User(s)' stripe.

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- The 'Select User or Group' dialog will appear.
  - Type the names of the users to be added to the rule. Use the format <domain name>\<user/group name> or <user/group name>@<domain name>.
  - Alternatively, click 'Advanced' then 'Find Now' to locate specific users. Click 'OK' to confirm the addition of the users.

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ala at the states of the states of			
elect this object			
	Built-in security principal		Object Types
From this location			
DESKTOP-1N2U	JS38		Locations
Inter the object r	name to select ( <u>examples</u> ):		
			Check Names
Advanced		ОК	Cancel
~			.4
1			
elect User or G	roup		
Select this object	tvne:		
	Built-in security principal		Object Types
From this location			object types
-rom this location DESKTOP-1N2U			1
JESKIOP-INZU	1330		Locations
Common Querie	is		
Name:	Charles and		Colum
Name:	Starts with 🖂		
Description:	Starts with 🖂		Find N
Disabled a	ocounts		Stop
	ng password		
Non expline	ig passwolu		
Days since la:	st logon: 🛛 🗸 🗸		
		/	
			OK Cano
Search results:			
lame	In Folder	/	
D			
	DESKTOP-1N2		
Event Log Re.			
Event Log Re.	DESKTOD 1N2		
Event Log Re. Everyone Guest	DESKTOP-1N2		
Event Log Re. Everyone Guest Guests	DESKTOP-1N2		
Event Log Re. Everyone Guest Guests Hyper-V Admi.	DESKTOP-1N2 DESKTOP-1N2		
Event Log Re. Everyone Guest Guests Hyper-V Admi. IIS_IUSRS	DESKTOP-1N2 DESKTOP-1N2 DESKTOP-1N2		
Distributed C Event Log Re. Everyone Guest Guests Hyper-V Admi. IIS_IUSRS infra Network Confi	DESKTOP-1N2 DESKTOP-1N2 DESKTOP-1N2 DESKTOP-1N2		

The user will be added to the list.

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C	COMODO File Criteria		?	C		×
	Please select the criteria to be applied.					
	File Belongs to (File Group):					
	Temporary Files			Brov	vse	•
	File created by applications:	Any		Add	•	$\checkmark$
	File started by processes:	Any		Add	•	$\sim$
	File created by users: 1	user(s)		Add		^
	Guests					×

- Repeat the process to add more users.
- To remove the user added by mistake or no longer needed in the list, click the 'X' icon at the right end of the user name.

#### Auto-contain a file downloaded/copied from a specific source

- Click the 'Add' button in the 'File Origin(s)' stripe.
- Choose the source from the options:

COMODO File Criteria		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		В	rowse	•
File created by applications:	Any	Ado	d ▼	×
File started by processes:	Any	Ado	d ▼	$\sim$
File created by users:	1 user(s)	Ado	d	$\sim$
File origin:	Any	Ado	d ▼	^
		Re	ternet Wvab tranet	le Medi

- Internet The rule will only apply to files that were downloaded from the internet.
- **Removable Media** The rule will only apply to items copied to the computer from removable devices like a USB drive, CD/DVD or external storage.
- Intranet The rule will only apply to files that were downloaded from the local intranet.

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Repeat the process to add more sources

#### Select the file rating as filter criteria

Click the 'Select' button in the 'File Rating' stripe:

File Criteria		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		Br	owse	•
File created by applications:	Any	Add	•	$\mathbf{v}$
File started by processes:	Any	Add	•	$\sim$
File created by users:	1 user(s)	Add		$\sim$
File origin:	2 origin(s)	Add	•	$\sim$
File rating:	Any	Seleo	t 🔻	^
		Tru	isted	
		Un	recogi	nized
	de norme 1 d'Arraine e que la sude de proposition et la de médicade que sude de 1971 de médicade de sude de 19	Ma	liciou	s U

- This will apply the rule to files which match the trust rating you set. You can choose from the following trust ratings:
  - Trusted Applications are categorized as 'Trusted' if:
    - The file is on the global whitelist of safe files
    - The file is signed by a trusted company in the Vendor List
    - The file was installed by a trusted installer
    - The file was given a trusted rating in the File List by a user
    - See File Rating Settings for more information.
  - **Unrecognized** Files that do not have a current trust rating. The file is on neither the blacklist nor the safelist, so is given an 'unknown' trust rating. See File List for more information.
  - Malware Malicious files those that are on the blacklist of known harmful files..

#### Auto-contain a file based on the software vendor

- You can apply an action to a file based on the vendor who digitally signed the file. The vendor is the software company that created the file.
- You can also specify the file rating of the vendor. The rule will only contain a file if its vendor has the stated trust rating.

Specify vendors

- Click the 'Add' button in the 'File signed by vendors' stripe.
- There are three ways you can add a vendor:

1. Directly select a vendor

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OMODO File Criteria		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		В	rowse	•
File created by applications:	Any	Ad	d 🔻	$\mathbf{v}$
File started by processes:	Any	Ad	d 🔻	$\mathbf{v}$
File created by users:	1 user(s)	Ad	d	$\mathbf{v}$
File origin:	2 origin(s)	Ad	d 🔻	$\mathbf{v}$
File rating:	Unrecognized	Sele	ct 🔻	$\mathbf{v}$
File signed by vendors:	Any	Fi	endor fr le Signe	rom Vend er Process S

- Choose 'Vendor from a Vendor List' from the drop-down
- The 'Add Vendor' dialog opens with a list of vendors in the Vendor List

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Vendor	Q	Rated By	Y	Rating	Ŧ
Itannex B.V.		Comodo		✓ Trusted	
Neo IT Solutions Ltd.		Comodo		✓ Trusted	
Festo Didactic SE		Comodo		✓ Trusted	
FTPPro.com		Comodo		✓ Trusted	
Timo Bingmann		Comodo		✓ Trusted	
Shearwell Data Ltd		Comodo		✓ Trusted	
Boyishsoft		Comodo		✓ Trusted	
Integrated Scuba Systems, Ilc		Comodo		✓ Trusted	
TeacherWeb, Inc.		Comodo		✓ Trusted	

- · Use the sort and filter options in the column headers to search for the vendor to be specified
- Choose the vendor and click 'OK'. The vendor will be added as a criterion.

#### 2. Specify an executable file on your local drive

- Choose 'File Signer' from the drop-down
- Navigate to the executable file whose publisher you want to add as the criteria and click 'Open'.
- CCS checks that the .exe file is signed by the vendor and counter-signed by a Trusted CA. If so, the vendor is added as a criteria

#### 3. Select a currently running process

- Choose 'Running Process Signer' from the drop-down
- A list of all processes running at present on your computer is shown
- Select the process to specify the publisher of the application that started the process and click 'OK'
- CCS checks that the .exe file that started the process is signed by the vendor and counter-signed by a Trusted CA. If so, the vendor is added as a criteria

The selected vendor is added:

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File rating:	Unrecognized Select 🗸 🗸
File signed by vendors:	1 vendor(s) Add 🔹 🔨
Girlssoft Vendor Rating: <u>Any</u>	×

- **Vendor Rating** The rule will only apply to the vendor's files IF the vendor has this rating at the time the file is checked. Note, the rating you set here can be different to the actual vendor rating in 'Settings' > 'File Rating' > 'File List' > 'Vendor Rating'.
  - Example. If you select 'Trusted' here, then CCS will apply the rule if the vendor is trusted at the time the file is checked. If the vendor's rating changes to 'Malicious' or 'Unrecognized', then the rule isn't applied.

File rating:		Unrecognized Se	elect 🔻 🔽
File signed by v	endors:	1 vendor(s)	Add 🔻 🔨
Girlssoft Vendor Rating	g: <u>Any</u>		×
	Any Trusted Unrecognized Malicious		

• Repeat the process to add more vendors

#### Set the file age as filter criteria

• Click the 'Select' button in the 'File age' stripe.

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COMODO File Criteria	? 🗆 X
Please select the criteria to be applied.	
File location:	Decuse -
	Browse 🔻
File created by applications:	Any Add 🔻 🗸
File started by processes:	Any Add 🔻 🗸
File created by users:	Any Add 🗸
File origin:	Any Add 🗸 🗸
File rating:	Any Select 🔻 🗸
File signed by vendors:	Any Add 🗸 🗸
File age:	A y Select
<ul> <li>COMODO File age:</li> <li>● File creation date:</li> <li>Before ● 04/15/2019 ● 4:11:24 PM ●</li> <li>● File age:</li> <li>Less Than ● 1 ● day(s) ●</li> </ul>	? ×
ОК	CANCEL

The 'File Age' dialog will appear. You can set the file age in two ways:

- File Creation Date To set a threshold date to include the files created before or after that date, choose this option, choose 'Before'/'After' from the first drop-down and set the threshold date and time in the respective combo-boxes.
- File age To select the files whose age is less than or more than a certain period, choose this option and specify the period.
  - Less Than CCS will check for reputation if a file is younger than the age you set here. Select the interval in hours or days from the first drop-down combo box and set hours or days in the second drop-down box. (Default and recommended = 1 hours)

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- More Than CCS will check for reputation if a file is older than the age you set here. Select the interval in hours or days from the first drop-down combo box and set hours or days in the second drop-down box. (Default and recommended = 1 hours)
- Click 'OK' in the File Criteria dialog after selecting the filters to save your settings to the rule. The list of criteria will be displayed under the Criteria tab in the 'Manage Contained Program' dialog.

COMODO Manage Contained Program	?		×
Action Run Virtually			•
The selected containment action will be applied if file properties match the	e following	g criteria	i:
CRITERIA OPTIONS			
		Edit	
File Belongs to (File Group): Temporary Files			
File created by users: Guests			
File origin: Removable Media Internet			
File rating: Unrecognized			
File signed by vendors: Girlssoft Vendor Rating: Any			
ок		CANCEL	

#### **Step 3 - Select Options**

The next step is to choose additional options and restrictions on items contained by the rule.

• Click the 'Options' tab.

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COMODO Manage Contained Program	?		×
Action Run Virtually			•
The selected containment action will be applied if file properties match the fo	llowing	g criteria	:
CRITERIA OPTIONS			
☑ Log when this action is performed			
Set Restriction Level Partially Limited V			
□ Limit maximum memory consumption to 1 ♣ MB			
□ Limit program execution time to 1 🔹 secs			
Prohibit SMB shared resources			
Don't allow access to other processes' memory			
ОК	•	CANCEL	

The options available depend on the 'Action' chosen in Step 1.

The 'Ignore' action has the following options:

- Log when this action is performed CCS will create a containment log when the rule is triggered.
- **Don't apply the selected action to child processes** Child processes are those started by the target application.
  - This option is disabled by default, so the ignore rule also applies to child processes.
  - If enabled, the ignore rule does not apply to child processes. Each child process will be inspected individually and all relevant rules applied.

The 'Run Restricted' and 'Run Virtually' actions have the following options:

- Log when this action is performed CCS will create a containment log when the rule is triggered.
- Set Restriction Level If you choose 'Run restricted' or 'Run virtual' as the action, then you can also choose a restriction level. Here are the possible levels:
  - Partially Limited The application is allowed to access all operating system files and resources like the clipboard. Modification of protected files/registry keys is not allowed. Privileged operations like loading drivers or debugging other applications are also not allowed. (Default)
  - Limited Only selected operating system resources can be accessed by the application. The application is not allowed to execute more than 10 processes at a time and is run without Administrator account privileges.
  - **Restricted** The application is allowed to access very few operating system resources. The application is not allowed to execute more than 10 processes at a time and is run with very limited access rights. Some applications, like computer games, may not work properly under this setting.

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- **Untrusted** The application is not allowed to access any operating system resources. The application is not allowed to execute more than 10 processes at a time and is run with very limited access rights. Some applications that require user interaction may not work properly under this setting.
- Limit maximum memory consumption to Enter the memory consumption value in MB that the process should be allowed.
- Limit program execution time to Enter the maximum time in seconds the program should run. After the specified time, the program will be terminated.
- **Prohibit SMB shared resources** Programs contained by the rule cannot access network resources over the server message block (SMB) protocol. This includes, for example, shared disks, printers, folders, data or storage devices.
- **Don't allow access to other processes' memory** Available only if you chose 'Run restricted' or 'Run virtual' as the action in step 1.
  - By default, contained applications are allowed to read the memory of other applications.
  - Enable this option if you want block this read capability.
  - This is useful, for example, to prevent unknown applications in the container from reading sensitive data loaded into memory by other programs. However, it may cause some contained programs to run incorrectly.

The '**Block**' action has the following options:

•

- Log when this action is performed CCS will create a containment log when the rule is triggered.
- **Quarantine program** If checked, the programs will be automatically quarantined. See **Manage Quarantined Items** for more information.
- Choose the options and click 'OK' to save them for the rule. The rule will be added and displayed in the list.

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Auto-Containme Enable Auto-Containme This option enables aut policy defined below.		table files and scripts a	eccording to the
<ul> <li>Containment</li> <li>Containment Settings</li> </ul>	+ 2 Add Edit	<b>* t</b> Remove Move Up Ma	↓ Cr ove Down Reset to Default	
Auto-Containment	Action	Q Target Q	Reputation Q	Enable Rule
Protected Objects Virtual Desktop Data Loss Prevention File Rating Advanced Protection Website Filtering	<ul> <li>Run Virtually</li> <li>Block</li> <li>Block</li> <li>Block</li> <li>Block</li> <li>Block</li> <li>Ignore</li> <li>Ignore</li> <li>Run Virtually</li> <li>Block</li> </ul>	<ul> <li>Temporary Files</li> <li>All Applications</li> <li>Suspicious Loca.</li> <li>Containment Fo</li> <li>Communication.</li> <li>Metro Apps</li> <li>All Applications</li> <li>Pseudo File Do</li> </ul>	Any Any Trusted Any Unrecognized	

You can move the rule up or down the list to change its priority.

#### Edit an Auto-Containment Rule

- Select a rule from the list in the Auto-Containment panel and click 'Edit' from the top.
- The edit procedure is similar to adding an auto-containment rule.
- Click 'OK' to save the rule changes.

**Important Note**: Please make sure auto-containment rules do not conflict. In the event of a conflict, the setting in the rule that is higher in the list prevails. The 'Reset to Default' button lets you restore the original rules.

### 7.7.3. Virtual Desktop Settings

- Click 'Settings' > 'Containment' > 'Virtual Desktop'
- Virtual desktop settings let you set password protection, automatic login for specific users, and more.
- You can also configure desktop and start-menu shortcuts which will launch applications in the virtual desktop

#### Configure virtual desktop settings

- Click 'Settings' on the CCS home screen
- Click 'Containment' > 'Virtual Desktop'

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COMODO Advanced	Settings ? - □ ×
<ul><li>General Settings</li><li>Antivirus</li></ul>	Virtual Desktop
✓ Firewall	Request password when exiting Virtual Desktop Create/Change password
<ul> <li>✓ HIPS</li> <li>─ Containment</li> </ul>	Show disclaimer upon Virtual Desktop startup <u>Edit Disclaimer</u> Protect paused Virtual Desktop session with PIN
Containment Settings	Duration of paused Virtual Desktop session before its automatic 60 🔹 min(s)
Auto-Containment Protected Objects	APPLICATIONS USERS
Virtual Desktop	Applications quickly accessible via Virtual Desktop shortcuts or start menu:
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	+ X C Add Remove Reset to Default
Advanced Protection	Application Q Desktop Start Menu
Website Filtering	C:\Windows\explorer.exe
	C:\Program Files\Internet Explorer\iexplore.exe
	OK CANCEL

The interface allows you to:

- Set an exit password for virtual desktop
- Configure 'Disclaimer' shown during startup of virtual desktop
- Secure virtual desktop sessions with a PIN
- Set time-out period for paused virtual desktop sessions
- Add applications to virtual desktop
- · Set virtual desktop to start automatically when selected users / users in selected user group log-in
- **Request password when exiting Virtual Desktop** Create an 'exit' password for the virtual desktop. Users need to enter the password in order to close the virtual desktop.

сомо	DO Enter password	×
Password:		
	ок	CANCEL

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This prevent users from closing the virtual desktop and accessing the host, potentially exposing the computer to danger. (*Default = Disabled*)

- Click 'Settings' > 'Containment' > 'Virtual Desktop'
- Enable 'Request password when exiting Virtual Desktop'
- Click the 'Create/Change password' link:

Virtual I	Desktop	
Request pass	sword when exiting Virtual Desktop Create/Change pa	assword
Show disclair	mer upon Virtual Desktop startup Edit Disclaimer	
🛛 сомо	Create/Change password ? ×	
E 📑 Cr	eate/Change password	60 👳
Password:		
	Your password will expire in 90 days.	
' Retype:		
consist of lo	ord must be different from the previous one. It should ower- and uppercase Latin letters, numbers and special Password length should be from 8 to 16 characters.	Start Men
	OK CANCEL	

- Type a password that cannot easily be guessed.
- It should be 8-16 characters long and contain a mix of upper case letters, lower case letters, numbers, and special characters.
- Confirm the password then click 'OK'.
- The validity of the password is 90 days. You need to reset the password when it expires.
- **Show disclaimer upon Virtual Desktop startup** Create a disclaimer which is shown when the virtual desktop starts. Users must accept the disclaimer before they can access the virtual desktop. Default = Enabled.

#### Create Virtual Desktop disclaimer

- Click 'Settings' > 'Containment' > 'Virtual Desktop'
- Enable 'Show disclaimer upon Virtual Desktop startup'
- Click the 'Edit Disclaimer' link:

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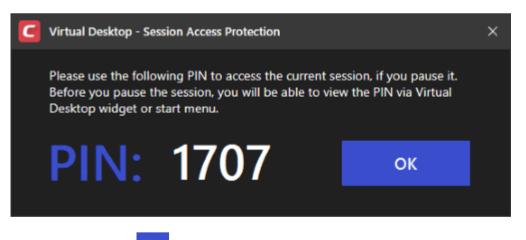
0	Advanced Settings	?	-		×
	Virtual Desktop				
	Request password when exiting Virtual Desktop <u>Greate/Change</u> Show disclaimer upon Virtual Desktop startup		ssword	<u>t</u>	
	Protect paused Virtual Desktop session with PIN	_			
	Duration of paused Virtual Desktop session before its automa	tic		in m	
C	COMODO Edit Disclaimer		?		×
	<insert disclaimer="" here="" text=""></insert>				
	SAVE		C	ANCEL	

- Enter the disclaimer message and click 'Save'.
- The message is shown when the virtual desktop starts.
- Users should read the disclaimer and click 'Accept':

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С	Virtual Desktop - Disc	aimer			×
	You are about to laur before you continue.	ich new Virtual Desktop s	ession. Please read the	following carefully	
	<insert disclai<="" td=""><th>mer text here&gt;</th><td></td><th></th><td></td></insert>	mer text here>			
				_	
		Accept	Decline		

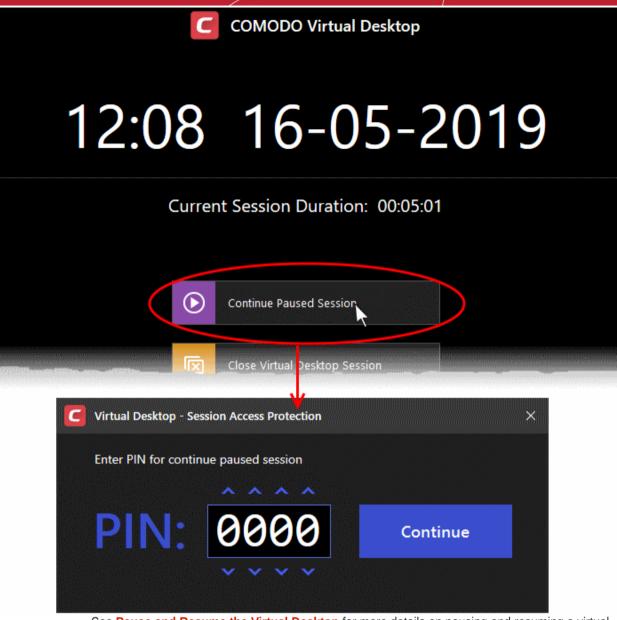
- Protect paused Virtual Desktop session with a PIN Generates a session specific PIN number during virtual desktop startup. The PIN is required to resume the session from a paused state. This creates a second layer of authentication on top of the regular Windows username/password for any sensitive data in the virtual desktop. The feature is also useful on shared computers as it prevents other users from accessing the session. (Default = Disabled).
  - Select this option if you want to secure virtual desktop sessions with a PIN



Click 'Show PIN' \*\*\*\*\* in the start menu to view the number at any time.

The user needs to make a note of the PIN. If they pause the virtual desktop session they will need to enter the PIN to resume.

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- See Pause and Resume the Virtual Desktop for more details on pausing and resuming a virtual desktop session
- Duration of paused Virtual Desktop session before its automatic termination Set the maximum length of time a virtual desktop session can be left in paused state. The session gets automatically terminated when this period elapses. (*Default = Disabled*)

#### Add applications to virtual desktop

- The virtual desktop start menu has shortcuts for Windows explorer and your installed browsers.
- You can also add shortcuts in the virtual desktop for any other application.
- Alternatively, you can open any application inside the virtual desktop by navigating to the executable file.
- This section explains how to add and shortcuts for applications that you want to run inside the virtual desktop

#### Add application shortcuts and start menu items to virtual desktop

- Click 'Settings' on the CCS home screen
- Click 'Containment' > 'Virtual Desktop'
- · Click 'Add' under 'Applications' in the 'Virtual Desktop' settings interface

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COMODO Advanced	Settings ? - D X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Containment Settings</li> </ul>	<ul> <li>Virtual Desktop</li> <li>Request password when exiting Virtual Desktop <u>Create/Change password</u></li> <li>Show disclaimer upon Virtual Desktop startup <u>Edit Disclaimer</u></li> <li>Protect paused Virtual Desktop session with PIN</li> <li>Duration of paused Virtual Desktop session before its automatic termination</li> </ul>
Auto-Containment Protected Objects Virtual Desktop Vata Loss Prevention	Applications quickly accessible via Virtual Desktop shortcuts or start menu:
<ul> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	Applications     Q     Desktop     Start Menu       Running Processes     C:\Windows\explorer.exe     Image: Complex of the system of the syst
	OK CANCEL

You can add applications in two ways:

- Application Navigate to the location of the executable file for the application and select 'Open'
- **Running Processes** Select the process from the list of currently running processes, whose parent application is to be added click 'OK'.

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Browse for Processes	?	>
Application	PID	
<ul> <li>ITSMAgent.exe</li> </ul>	6652	*
r 🦮 explorer.exe	180	
🔺 🛟 MSASCuiL.exe	4264	
🕶 🍥 firefox.exe	6980	
4 🝯 firefox.exe	3176	
4 🐠 firefox.exe	252	
🔺 🧕 firefox.exe	1968	
✓ ○ browser_assistant.exe	4024	
🔺 🧧 cis.exe	6120	
▲ 😡 MyWeather.exe	5016	
4 💹 Evernote.exe	7060	
4 🎕 LanTime.exe	1480	
📧 svchost.exe	6208	
O opera.exe	5976	
r 🔾 opera.exe	3248	
<ul> <li>Image: opera_crashreporter.exe</li> </ul>	4436	
• O opera.exe	4372	
	OK CAN	CEL

#### The applications will be added to the list:

5			
	Applications quickly accessible via Virtual D	esktop shortcuts or start me	enu:
n	+ ★ C Add Remove Reset to Default		
n	Application	Q Desktop	Start Menu
	C:\Windows\explorer.exe		
	C:\Program Files\Internet Explorer\i	explore.exe	
	C:\Program Files (x86)\Google\Chro	me\Applic	
	C:\Program Files (x86)\MyFreeWeat	ner\MyWe	

- Use the 'Desktop' and 'Start Menu' switches to enable/disable each type of shortcut per application.
- Click 'OK' to save your settings
- Click OK in the 'Advanced Settings' dialog for your changes to take effect

### Add users who should log straight into the virtual desktop

• You can configure the virtual desktop to start automatically whenever certain users login to the system.

paration or paused virtual peaktop seasion person its automatic termination 1 🗘 min(s) tainment APPLICATIONS USERS Objects Users for whom Virtual Desktop will be launched as a primary working environment: ÷ Reset to Default User or Group Q Enable Guests D Alice CANCEL ОК

#### This means the virtual desktop becomes the default operating environment for those users.

#### Add users

•

- Click 'Settings' on the CCS home screen
- Click 'Containment' > 'Virtual Desktop'
- Select the 'Users' tab
- Click 'Add'

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	La termination	min(s)
atainment	APPLICATIONS USERS	
d Objects		
	Users for whom Virtual Desktop will be launched as a primar	y working environment:
	Add Remove Reset to Default	
rotection	User or Group	Q Enable
	Guests	
	Alice	
	c	OK CANCEL
	V	
	Select User or Group	×
	Select this object type:	
	User, Group, or Built-in security principal	Object Types
	From this location:	<b>_</b>
	DESKTOP-BGTT5H7	Locations
	Enter the object name to select ( <u>examples</u> ):	
		Check Names
	Advanced OK	Cancel

- Select the users or user groups to whom you want this rule to apply.
  - Type the names of users or groups in the format <domain name>\<user/group name> or <user/group name>@<domain name>.
  - Alternatively, click 'Advanced' then 'Find Now' to locate specific users/user groups.
  - Click 'OK' to confirm.

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elect User or Gro	up			×
elect this object ty	pe:			
	ilt-in security principal		Object Types.	
rom this location:			_] [	
DESKTOP-BGTT5	iH7		Locations	
nter the object na	me to select ( <u>examples</u> ):			
	ine to beleet ( <u>examples</u> ).		Check Names	3
Advanced	)	OK	Cancel	
/ dvdneed			Curicci	
elect User or Gro	up			
elect this object ty	pe:			
	ilt-in security principal		Object T	ypes
rom this location:				
ESKTOP-BGTT5	iH7		Locatio	ns
Name: S	tarts with 🗸			Colum
Description: S	itarts with $$		2	Find N
Disabled acc	counts			Sto
Non expiring	password			
Days since last l	ogon:			
Days since last i				1
earch results: 🛩			ОК	Cano
lame	In Folder			
Access Contr	DESKTOP-BGT			
Administrator	DESKTOP-BGT			
Administrators	DESKTOP-BGT			
Alice	DESKTOP-BGT			
Backup Oper	DESKTOP-BGT			
Bob	DESKTOP-BGT			
Cryptographic				
DefaultAccount	DESKTOP-BGT			
Device Owners	DESKTOP-BGT			
Distributed C	DESKTOP-BGT			

The user / user group will be added to the list.

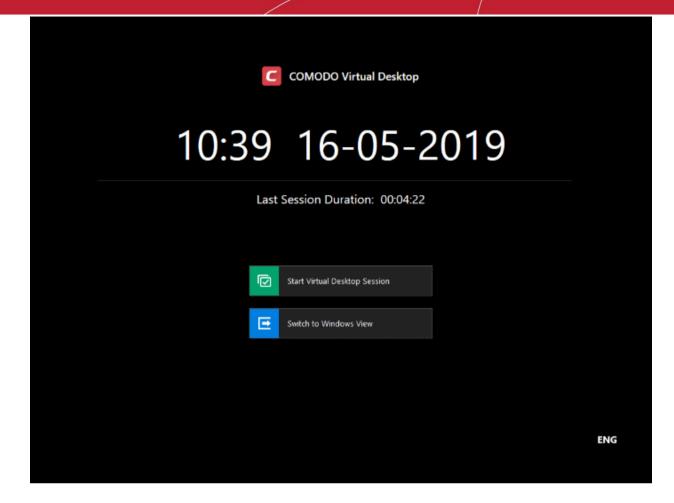
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t Settings inment	Lermination APPLICATIONS USERS	i 💌 mul(S
bjects top	Users for whom Virtual Desktop will be launch	hed as a primary working environment:
ection	User or Group	Q Enable
	Guests	
	Alice	
	Bob	
		OK CANCEL

- Repeat the process to add more users.
- Click 'OK' to save your settings
- Click OK in the 'Advanced Settings' dialog for your changes to take effect

The virtual desktop starts automatically when the user signs-in to the computer.

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- The user can decide whether to continue with the virtual desktop or switch to the host OS.
- If so configured, users will need to provide a password to close the virtual desktop.

### 7.7.4. Containment - An Overview

- The container is an isolated operating environment for unknown and untrusted applications.
- Running an application in the container means that it cannot make changes to other processes, programs
  or data on your local computer. Applications in the container are executed under a carefully selected set of
  privileges and write to a virtual file system and registry instead of you real system.
- This delivers a smooth user experience by letting unknown applications run as normal while denying them the potential to cause damage.
- After an unknown application has been placed in the container, CCS also submits it to Valkyrie for behavior analysis. Valkyrie tests include:
  - Static analysis
  - Dynamic analysis
  - Valkyrie plugins and embedded detectors
  - Signature-based detection
  - Trusted vendor and certificate validation
  - Reputation system
  - Human expert analysis
  - If Valkyrie discovers that a file is malicious then it is added to the antivirus black list. The file is quarantined on the local machine and the user is alerted.
- Users can print documents from within the container. This is useful, for example, if a suspicious PDF has valid information that should be printed.

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By uniquely deploying 'containment as security', CCS offers improved security, fewer pop-ups and greater ease of use than ever before.

### 7.7.5. Unknown Files: The Scanning Processes

- When an executable is first run it passes through the following CCS security inspections:
  - Antivirus scan
  - HIPS Heuristic check
  - Buffer Overflow check
- If the processes above determine that the file is malware then the user is alerted and the file is quarantined or deleted
- An application can become recognized as 'safe' by CCS (and therefore not scanned in the cloud) in the following ways:
  - Because it is on the local Comodo White List of known safe applications
  - Because the user has rated the file as 'Trusted' in the File List
  - Because the software publisher is rated as 'Trusted' in the Vendor List.
  - By the user granting the installer elevated privileges (CCS detects if an executable requires administrative privileges. If it does, it **asks the user**. If they choose to trust, CCS regards the installer and all files generated by the installer as safe)
- Additionally, a file is not sent for analysis in the cloud if it is defined as an Installer or Updater in HIPS Ruleset (See Active HIPS Rules for more details)
- Cloud Scanning

#### Step 1 - Comodo File Look-up Server (FLS)

- In order to try to establish whether a file is safe or not, CCS will first consult Comodo's File Look-Up Server (FLS) to check the latest signature databases:
  - A digital hash of the unrecognized process or file is created.
  - These hashes are uploaded to the FLS to check whether the signature of the file is present on the latest databases. This database contains the latest, global black list of the signatures of all known malware and a white list of the signatures of the 'safe' files.
    - · First, our servers check these hashes against the latest available black-list
    - If the hash is discovered on this blacklist then it is malware
    - The result is sent back to the local installation of CCS
  - · If the hash is not on the latest black-list, it's signature is checked against the latest white-list
    - If the hash is discovered on this white-list then it is trusted
    - The result is sent back to local installation of CCS
    - The local white-list is updated
  - The FLS checks detailed above are near instantaneous.
  - If the hash is not on the latest black-list or white-list then it remains as 'unrecognized'.

#### Step 2 - Vendor Rating

- If a file is still 'unrecognized' after FLS check up, CCS checks the rating of the software publisher.
  - 'Trusted' vendor rating CCS will award trusted status to the file.
  - 'Malicious' vendor rating CCS will award malicious status to the software file and place it in quarantine.
  - 'Unrecognized' vendor rating The file will keep its unknown status and is run in the container. The file is also sent to Valkyrie for analysis.

#### Step 3 - Valkyrie Analysis

- Applications that have neither file rating nor vendor rating are first contained then submitted to Valkyrie for analysis.
- Unrecognized files uploaded to Valkyrie undergo a battery of static and dynamic analysis. At the end of the automated tests, files are analyzed by human experts for confirmation.
- Valkyrie returns its verdicts to CCS which will quarantine, allow or contain the file as appropriate.

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#### Click here to view Valkyrie online help guide

**Important Note:** In order for the software to submit unknown files to our file rating and malware analysis servers, please make sure the following IP addresses and ports are allowed on your network firewall:

- To allow communication with our FLSs:
  - IPs that need to be allowed:
    - 91.209.196.27

•

- 91.209.196.28
- 199.66.201.20
- 199.66.201.21
- 199.66.201.22
- 199.66.201.25
- 199.66.201.26
- Ports that need to be allowed: 53 UDP and 80 TCP
- Direction: Outgoing (Endpoints to FLSs)

### 7.8. File Rating Configuration

Click 'Settings' > 'File Rating' to open this interface.

- · The file rating area lets you view and manage all trusted, malicious and unrecognized files.
- File ratings in CCS are obtained from our online file look-up service (FLS). This is a huge database of trust ratings of known files.
- When a file is first opened, CCS will consult the FLS to check the file's reputation on our global whitelist and blacklists.
- CCS will award 'Trusted' status to the file if:
  - The application is on our global whitelist of safe files.
  - The application has a 'Trusted' status in the CCS File List
  - The application is from a vendor rated as 'Trusted' in the Vendor List
- Trusted files are excluded from monitoring by HIPS reducing hardware and software resource use.
- Conversely, files which are on the blacklist of harmful files are given a status of 'Malicious'. These files are quarantined or deleted automatically.
- Files which are on neither the blacklist nor the whitelist are awarded 'Unrecognized' status.
- You can review unrecognized files in the File List interface ('Settings' > 'File Rating' > 'File List').
- You can also submit unknown files to Comodo for further analysis, or to run an on-demand file-lookup.

**Important Note**: In order to submit unknown files to our file rating and malware analysis servers, please make sure the following IP addresses and ports are allowed on your network firewall:

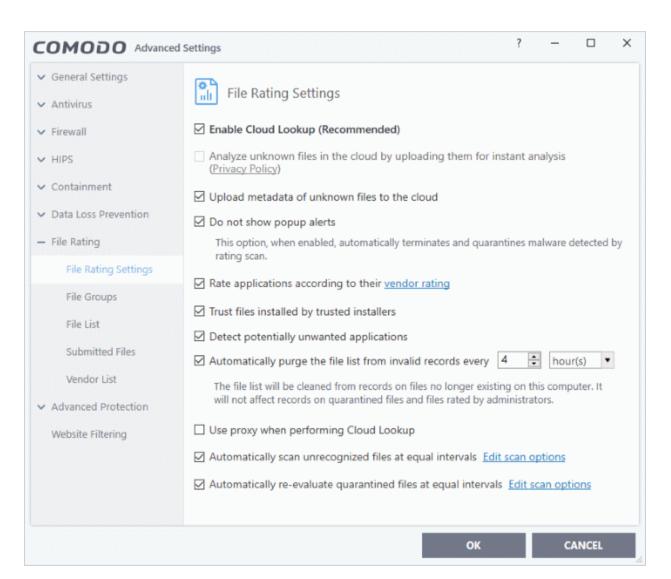
- FLS communication please allows the software to access the following IP addresses:
  - 91.209.196.27
  - 91.209.196.28
  - 199.66.201.20
  - 199.66.201.21
  - 199.66.201.22
  - 199.66.201.25
  - 199.66.201.26

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- Allow ports 53 UDP and 80 TCP
  - Direction: Outgoing (Endpoints to FLS)

The file ratings area lets you:

- Manually add files to the file list and assign them a rating.
- Submit unrecognized files for a file look-up, and view all files you have submitted previously.
- View and manage the vendor list, and assign trust ratings to vendors.
- Click 'Settings' on the CCS home-screen
- Click 'File Rating':



Click the following links to jump to the section you need help with:

- File Rating Settings Configure settings that govern the overall behavior of file rating.
- File Groups Create predefined groups of one or more file types.
- File List View, manage and investigate executable files on your computer and their current trust rating.
- Submitted Files View any files already submitted to Comodo for analysis.
- Vendor List View and manage the list of software publishers. Manually add vendors and assign trust ratings to them.

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### 7.8.1. File Rating Settings

Click 'Settings' > 'File Rating' > 'File Rating Settings'

- A file rating determines how CCS interacts with a file:
  - 'Trusted' files are safe to run.
  - 'Untrusted' files are malware so they get quarantined or deleted.
  - 'Unknown' files are run in the container until they get rated as trusted or untrusted.
- The rating of a file can change over time, especially in the case of 'unknown' files. For example, an unknown file might be re-classified as 'trusted' or 'untrusted' after it has been tested.
- You can also configure whether CCS should auto-upload unknown files to Comodo for analysis.

#### Open the 'File Rating Settings' interface

- Click 'Settings' on the CCS home screen
- Click 'File Rating' > 'File Rating Settings'

COMODO Advanced	Settings ? - D X					
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	File Rating Settings					
✓ Firewall	☑ Enable Cloud Lookup (Recommended)					
✓ HIPS	<ul> <li>Analyze unknown files in the cloud by uploading them for instant analysis (<u>Privacy Policy</u>)</li> </ul>					
✓ Containment	Upload metadata of unknown files to the cloud					
<ul> <li>Data Loss Prevention</li> </ul>	☑ Do not show popup alerts					
File Rating	This option, when enabled, automatically terminates and quarantines malware detected by rating scan.					
File Rating Settings	Rate applications according to their <u>vendor rating</u>					
File List	Trust files installed by trusted installers					
Submitted Files	Detect potentially unwanted applications					
Vendor List	Automatically purge the file list from invalid records every 4 hour(s) • The file list will be cleaned from records on files no longer existing on this computer. It					
<ul> <li>Advanced Protection</li> </ul>	will not affect records on quarantined files and files rated by administrators.					
Website Filtering	Use proxy when performing Cloud Lookup					
	Automatically scan unrecognized files at equal intervals Edit scan options					
	Automatically re-evaluate quarantined files at equal intervals Edit scan options					
	OK CANCEL					

- Enable Cloud Lookup CCS checks a file's trust rating on our cloud severs as part of the real-time scan process.(*Default and recommended =Enabled*)
- Analyze unknown files in the cloud by uploading them for instant analysis CCS uploads files with an 'unknown' trust rating to Comodo for further analysis. Our experts will analyze the file, award it a trust rating, and add it to the global whitelist or blacklist as appropriate. (*Default = Disabled*)

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- Upload metadata of unknown files to the cloud Metadata is basic file information such as file source, author, date of creation and so on. If enabled, CCS will also send the file metadata when uploading unknown files to Comodo. (Default =Enabled)
- **Do not show popup alerts** Whether or not CCS should show an alert when malware is detected by the cloud scanner (FLS). (**Default = Enabled**)
  - Enabled No alerts are shown. This minimizes disturbances but at some loss of user awareness. CCS will automatically block and quarantine the threat.
  - **Disabled** A rating scanner alert is shown for malicious files.

COMODO Rating Scanner Alert	?
Policy.User@F@1	
Location:C:\Suspicious\AntiTest\AntiTest.exeMore information:Unavailable	
Clean (Recommended) Quarantines the file	
Ignore Ignores the alert and allows the file operation	$\sim$
<u>Sh</u>	iow Activities

You can choose from these actions:

- Clean The program is blocked and quarantined
- **Ignore** Allows the file to run. Does not attempt to clean the file or move it to quarantine. Only click 'Ignore' if you are absolutely sure the file is safe. Clicking 'Ignore' will open three further options:

(!)	Ignore Ignores the alert and allows the file operation	
0	Ignore Once	
0	Ignore and Add to Exclusions	
0	Ignore and Report as False Alert	
	<u>Sho</u>	w Activities

- **Ignore Once** The file is allowed to run this time, but it will still be flagged as a threat by future scans.
- Ignore and Add to Exclusions The file is allowed to run this time, and will not be flagged as a threat in future scans. The file is placed on the Exclusions list, meaning it is ignored permanently by the scanner.

• **Ignore and Report as a False Alert** - The file is allowed to run this time, and submitted to Comodo for analysis. Select this option if you think the file is safe, and that CCS was wrong to flag it as a threat. Comodo will re-examine the file.

- Rate applications according to their vendor rating CCS will give files the same rating as the trust rating
  of the publisher (software creator). For example if the vendor is trusted, then all files created by the vendor
  will be trusted. (Default =Enabled)
  - The vendor is the software company who created and digitally signed the file.
  - You can view vendor trust ratings in 'Advanced Settings' > 'File Rating' > 'Vendor List'.
  - CCS ships with a list of vendors with 'Trusted' status. You can add new vendors to the list and set your own vendor ratings as required.
  - The vendor rating priority is shown below:
    - Admin
    - User
    - Comodo
  - Click the 'Vendor Rating' link to open the 'Vendor List' screen. See Vendor List for more details.
- Trust files installed by trusted installers CCS awards trusted status to files whose parent applications are listed in the 'Installer or Updater' rule in HIPS Rules. (*Default = Enabled*)
- Detect potentially unwanted applications (PUA) CCS scans will flag applications that:

(i) a user may or may not be aware is installed on their computer

(ii) may contain functionality and objectives that are not clear to the user.

Example PUA's include adware and browser toolbars.

PUA's are often installed as an additional extra when the user is installing an unrelated piece of software. Unlike malware, many PUA's are legitimate pieces of software with their own EULA agreements. However, the true functionality of the software might not have been made clear to the end-user at the time of installation. For example, a browser toolbar that tells you the weather may also contain code that tracks your online activity (*Default = Enabled*).

- Automatically purge unrecognized files every NN hour(s) CCS periodically checks that all unrecognized files in the list are still installed at the path specified. If not, the file is removed from the list. Select the interval in hours from the drop-down box. (*Default = Enabled, 4 Hours*)
- Use proxy when performing Cloud Lookup CCS submits files to FLS for analysis through a proxy. The proxy server is same one that is defined for program and database updates.
  - See 'Configure Program and Virus Database Updates' for more details. (Default = Disabled)
- Automatically scan unrecognized files at equal intervals CCS can periodically re-scan unknown files to check whether a new trust rating is available for them. (*Default = Enabled and set for every 4 hours*)
  - Click 'Edit Scan Options' to configure the scan settings and schedule.

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сомоі	DO Scan						?		×
Scan Name:	Unrecognize	ed Files Scan							
Define items t		, scanning opt	tions and run	ning schedu	le				
C <b>+</b> Add Files	<b>₽</b> Add Folder	🖸 Add Area	<b>X</b> Remove						
Prof									
Unre	cognized File	s							
						ОК	(	CANCEL	

- Scan Name The label of the scan. This is pre-configured and cannot be edited.
- **Items** The files that are scanned by the profile. 'Unrecognized Files' is the default. You cannot edit or add files to this profile.
- Scan Options Configure scan technologies, how to handle threats, and more. See Configure scan options for the profile in Scan Profiles for help with this.
- Schedule Specify the frequency of the automated scans. See Configure a scan schedule in Scan Profiles for help with this. (*Default = Every 4 hours*).
- Automatically re-evaluate quarantined files at equal intervals CCS checks our master online database for the latest trust rating on currently quarantined files. (*Default = Enabled and set for once every day*)
  - Click 'Edit Scan Options' to configure the scan schedule.

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сомо	DO Scan						?		×
Scan Name:	Quarantineo	d Files Scan							
Define items	to be scanned	, scanning opt	ions and run	ning schedu	ile				
ITEMS	SCHEDULE								
C <sub>4</sub>	<b>I</b> ¢	æ	×						
	Add Folder	Add Area	Remove						
Pro Pro	ofile								
Qu	arantined Files								
						ОК	(	CANCEL	

- Scan Name The label of the scan. This cannot be edited.
- **Items** The files that are scanned by the profile. 'Quarantined Files' is the default. You cannot edit or add files to this profile.
- Schedule Specify the frequency of the automated scans. See Configure a scan schedule in Scan Profiles for help with this. (*Default = Once every day*).
- Click 'OK' to save your changes
- Click 'OK' in the 'Advanced Settings' screen for your settings to take effect.

#### 7.8.2. File Groups

- Click 'Settings' > 'File Rating' > 'File Groups'
- As the name suggests, a file group is a collection of one or more file types. For example, the 'Executables' group is a list of file types that can run code on your computer.
- Once created, file groups can be named as the target of a rule in other areas of CCS. This makes it easy to add an entire class of files to exclusions, HIPS rules, firewall rules, containment rules and more.
- CCS ships with a set of predefined file groups. You can also create your own groups and edit existing groups as required.

#### Open the 'File Groups' interface

- Click 'Settings' on the CCS home screen
- Click 'File Rating' > 'File Groups'

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COMODO Advanced	d Settings ? — 🗆	×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	File Groups	
<ul> <li>✓ Firewall</li> <li>✓ HIPS</li> </ul>	+ 🗶 🗱 🏟 Add Edit Remove Purge	
<ul><li>✓ Files</li><li>✓ Containment</li></ul>	File Groups     Q	^
✓ Data Loss Prevention	Executables	
– File Rating	All Applications	
File Rating Settings	🔲 🗉 🗉 Windows Updater Applications	
File Groups	🔲 🗄 Windows Management	
File List Submitted Files	🗌 🗈 🗄 3rd Party Protocol Drivers	
Vendor List	🗌 🖆 🗄 Metro Apps	
✓ Advanced Protection	🔲 🖆 Email Clients	
Website Filtering	E E File Archivers	
	🔲 🖽 Temporary Files	
	□ 🗈 🖻 Shared Spaces	*
	OK CANCEL	Ī,

#### Search Option:

• Click the search icon at upper-right and enter the name of a file group in full or part.

#### Controls:

The buttons at the top provide the following options:

- Add Create a new file group. Add files, folders or running processes to an existing group.
- Edit Rename a group. Change the file path of items in a file group.
- **Remove** Delete a file group, or specific items in a group.
- **Purge** Runs a check to verify that all files in a group are actually installed at the path specified. If not, the file or file group is removed from the list.

See the following links if you need more help:

- Create a new File Group
- Edit the names of an Existing File Group
- Add a file to an existing file group
- · Remove existing file group(s) or individual file(s) from existing group

#### Create a File Group

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File Groups'
- Click the 'Add' button and select 'New Group':

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File	Groups			
+ Add	ي Edit	XX Remove	Р Purge	
New G Files Folders Runnir	ſ	- 1.1. 55		Q
	сомоі	DO Edit pr	operty	? ×
	Choose File G	Group Name		
	My Confident	tial Files		
C.C.			_	

• Create a label for the file group and click 'OK'.

The new group will be added and shown in the list:

COMODO Advanced	Settings	?	_		×
✓ General Settings	File Crowne				
✓ Antivirus	File Groups				
✓ Firewall	+ 🗶 🗶 O				
✓ HIPS	Add Edit Remove Purge ∡				
✓ Containment	File Groups			Q	^
✓ Data Loss Prevention	🔲 💼 Email Clients				
- File Rating	🗌 🗈 🗄 Suspicious Locations				
File Rating Settings	E Shared Spaces				
File Groups	🔲 🖆 File Downloaders				
	L				
	🗌 🗄 Media Playerc				
(	My Confidential Files				$\geq$
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			1.000		

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### Add files or folder to a group

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File Groups'
- Select the group from the list
- Click the 'Add' button > Choose from 'Files', 'Folders' or 'Running Processes'
  - Add individual files or folders
    - Choose 'Files' or 'Folders' from the 'Add' drop-down menu.

со	обом	Advanced Setti	ngs				?	-		×
	neral Settings tivirus		File Groups							
✓ Fire	ewall	[	+ 2	×	Ð					
✓ HIF	PS	<b>_</b>		Remove	Purge					
✓ Co	ntainment		New Group Files o						٩	Î
V Da	ta Loss Preventi	on 😽	Files Folders							
— File	e Rating		Running Processes	ns						
	File Rating Setti	ngs [	🗌 🖽 Windows Upd	later Applicat	tions					
	File Groups		🛛 🗄 Windows Mar							
	📴 Open			lagement		×				
	Look in:	Application		~ O 🕯	F 📂 🛄 🔹					
		Name	~	Date r	nodified	Туре				
✓ Ac	Quick access	79.0.3945.1			2020 2:52 PM 2020 2:52 PM	File folder File folder				
		SetupMetri	ics		2020 2:52 PM 2020 7:31 AM	Applicatic				
W			sualElementsManifest		2020 2:52 PM	XML Docu				
A REAL PROVIDE				1/25/2	2020 2:32 PIVI	AIVIL DOCU				
	Desktop	chrome_pr			2020 7:31 AM	Applicatic				
	Desktop		оху	1/16/2						
	-	chrome_pr	оху	1/16/2	2020 7:31 AM	Applicatic				
	Desktop The contract of the co	chrome_pr	оху	1/16/2	2020 7:31 AM	Applicatic				~
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	ibraries	chrome_pr	оху	1/16/2	2020 7:31 AM	Applicatic		СА	NCEL	~
	-	chrome_pr	оху	1/16/2	2020 7:31 AM	Applicatic		CA	NCEL	
	ibraries	■ chrome_pre ☐ master_pre	оху	1/16/2	2020 7:31 AM	Applicatic File		CA	NCEL	
	ibraries	c chrome_pre	оху	1/16/2	2020 7:31 AM	Applicatic File		CA	NCEL	
	Libraries Dis PC	■ chrome_pre ☐ master_pre	оху	1/16/2	2020 7:31 AM	Applicatic File		CA	NCEL	

• Navigate to the file or folder you want to add to the group. Click 'OK'

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🗈 🗄 Media Players	
🗀 🗏 My Confidential Files	
— 📰 C:\old man files\give_a_dog_a_bone.exe	
— 📧 C:\old man files\knack.exe	
— 📧 C:\old man files\knick.exe	
C:\old man files\paddy_whack.exe	
	~
OK CANCEL	

Repeat the process to add more files or folders.

### Add an application from a running process

- Click the 'Add' button then 'Running Processes'
- This opens a list of processes currently running on your computer:

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+ 2 * -> Add Edit Remove Purge	
New Group       Files       Folders       Running Processes	۹ ^
Containment Folders COMODO Browse for Processes	? >
Application	PID
👻 🖸 cis.exe	4204
↓ Cis.exe	4712
∠ Cis.exe	2580
∠ Cis.exe	4312
🔺 👰 wermgr.exe	1548
taskhostw.exe	1332
<ul> <li>dxgiadaptercache.exe</li> </ul>	2240
	3232
🖌 💷 sihost.exe	3932
<ul> <li>sihost.exe</li> <li>taskhostw.exe</li> </ul>	1008
▲ 📧 taskhostw.exe	3924
<ul> <li>✓ Image: askhostw.exe</li> <li>✓ Image: svchost.exe</li> </ul>	3924 1168
<ul> <li>Laskhostw.exe</li> <li>svchost.exe</li> <li>Ctfmon.exe</li> </ul>	
<ul> <li>Image: taskhostw.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> </ul>	1168
<ul> <li>taskhostw.exe</li> <li>svchost.exe</li> <li>ctfmon.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> </ul>	1168 108
<ul> <li>Laskhostw.exe</li> <li>svchost.exe</li> <li>ctfmon.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> <li>svchost.exe</li> </ul>	1168 108 260

- Select the desired process. The parent application of the process will be added to the group.
- Click 'OK'.

### Edit an item in the 'Files Groups' list

• Select the item from the list and click the 'Edit' button. The 'Edit property' dialog is shown:

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COMODO Edit property		? ×
Edit File Path C:\Windows\System32\RuntimeBrok	ker.exe	
	ОК	CANCEL

• Edit the file path if required and click 'OK'.

### Delete a file group, or an individual file from a group

• To remove a file group, select it from the list and click the 'Remove' button.

	File Groups	
+ Add	د. به م Edit Remove Purge	
	File Groups Q	^
	🗈 🗄 Suspicious cocations	
	🗈 🗄 Shared Spaces	
	🖾 🖽 File Downloaders	
	🖾 🗄 Pseudo File Downloaders	
	File Archivers	
	🖾 🗄 Sandbox Folders	
	🗈 🗄 Browser Plugins	
	🗈 🗄 Media Players	
	🗈 🗄 My Confidential Files	~
	OK CANCEL	

- To remove an individual file from a group expand the group by clicking '+' at the left of the group, select the file to be removed and click the 'Remove' button.
- Alternatively, right-click on a file and choose remove from drop-down menu.

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### 7.8.3. File List

• Click 'Settings' > 'File Rating' > 'File List'

The file list is an inventory of executable files and applications discovered on your computer. The list also shows the file vendor, the date the file was discovered, and the file's trust rating.

CCS rates files as:

- **Trusted** the file is safe to run outside the container.
- **Unrecognized** no trust-rating was found for the file, so it will be run in the container.
- Malicious the file is known malware and will be quarantined or deleted.

### **Trusted Files**

Files can be awarded a 'Trusted' status in the following ways:

- **Cloud-based file lookup service (FLS)** When a file is first opened, CCS will check the file's reputation on our global whitelist and blacklists. It will award trusted status if the file is on the global whitelist of safe files.
- Vendor rating The application is from a software publisher who has a 'Trusted' status in the Vendor List.
- Administrator rating Admins can elect to trust files on a local endpoints and networks. Only applies if
  your CCS installation is remotely managed by an administrator.
- User Rating You can manually assign a trusted rating to a file as follows:
  - Click 'Settings' > 'File Rating' > 'File List'
  - Select the target file then click the 'File Details' button
  - Click the 'File Rating' tab
  - Click the 'Rate Now' link
  - Set the rating as 'Trusted'
  - Click 'OK'
  - See change the file rating in File Details if you want more help on this.

### **Unrecognized Files**

- Once installed, HIPS monitors and verifies all file activity on your computer.
- Every new executable file is first scanned against the virus blacklist (known 'bad' files) and the file whitelist (known 'good' files).
- If the file is on neither list it is given an 'Unrecognized' file rating.
- Any executable that is modified is also given 'Unrecognized' status. This protects you against malware changing the behavior of a previously trusted application.

You can review pending files to determine whether or not they are to be trusted. If they are trustworthy, they can be given a 'Trusted' rating. See 'Change the file rating' for more details. You can also submit files to Comodo for analysis. Experts at Comodo will test the files and add them to global white-list or black-list accordingly.

### **Malicious Files**

Files identified as malware are given a 'Malicious' rating, and are blocked and quarantined.

#### Open the 'File List' interface

- Click 'Settings' on the CCS home screen
- Click 'File Rating' > 'File List'

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COMODO Advanced	Settings	?	-		>
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	File List View details and manage rating of known executables. Show files Executables  Quarantined and not quarantined	r			
<ul> <li>Containment</li> </ul>	+ 🗶 🗶 🗸	Ľ		ę	
<ul> <li>Data Loss Prevention</li> </ul>	Add File Details Remove Lookup Submit	Excha	nge ⊿	Purge	
File Rating	File path         Q         Company         Q         First Observed	Í	Rating	Y	í
File Rating Settings	C:\Windows\ Microsoft Dyn 2/3/2020 10:46:31	AM	✓ <u>Trust</u>	ed	
File Groups	C:\Windows\ Microsoft Dyn 2/3/2020 10:43:32	2 AM	✓ Trust	ed	
File List	C:\Windows\ Microsoft Cor 2/3/2020 10:43:24	AM	✓ <u>Trust</u>	ed	
Submitted Files	C:\Windows\ Microsoft Cor 2/3/2020 10:43:23	B AM	✓ Trust	ed	
Vendor List  Advanced Protection	C:\Windows\ Microsoft Cor 2/3/2020 10:42:58	3 AM	✓ Trust	ed	
Website Filtering	C:\Windows\ Microsoft Cor 2/3/2020 10:42:58	3 AM	✓ Trust	ed	
	C:\Windows\S Microsoft Win 1/31/2020 3:45:18	3 AM	✓ Trust	ed	
	C:\Windows\S Microsoft Win 1/31/2020 3:45:16	5 AM	✓ Trust	ed	
					,
	ок			ANCEL	

The file list shows applications and executable files discovered on your computer.

- · File Path The location of the file on your computer
- Company The software vendor that published/created the file
- First Observed Date and time at which the file was first discovered by CCS.
- File Rating Current trust rating of the file. The possible values are:
  - Trusted
  - Unrecognized
  - Malicious

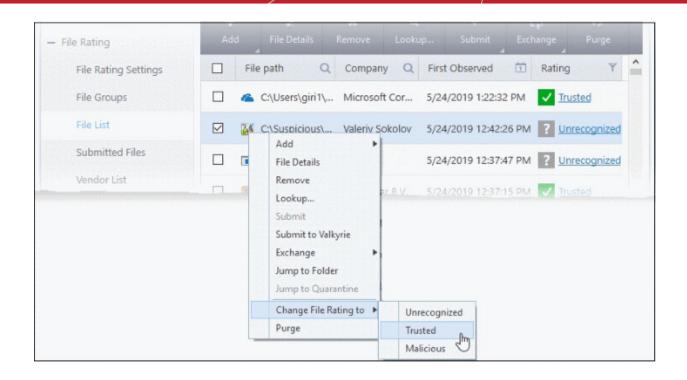
CCS obeys ratings in the following order of priority:

- 1. Administrator rating Rating set by the Endpoint Manager admin who remotely manages your CCS installation.
- 2. User rating A rating that you, or another user, gave to the file in the local CCS installation.
- 3. FLS rating The rating of the file on Comodo's master database. CCS automatically fetches this rating from the file-lookup server (FLS) when it scans a file.

There are three ways you can set user rating for a file:

- 1. Right-click on a file in the file list
- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Right-click on a file > Select 'Change File Rating to' > Choose a new rating:

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- 2. In the file rating column
- Click on the rating of a file in the 'Rating' column
- Choose a new rating from the options:

	-		SSOIT COL	5/24/2015 1.22.52 FW		nusted
	1	C:\Suspicious\	Valeriy Sokolov	5/24/2019 12:42:26 PM	? ]	
		C:\Suspicious\		5/24/2019 12:37:47 PM		Unrecognized Trusted
						Malicious

- 3. From the 'File Details' dialog
- Select a file in the file list
- Click the 'File Details' button at the top
- Click the 'File Rating' tab
- Click the 'Rate Now' link
- Set the rating as required
- Click 'OK'

#### **Context Sensitive Menu**

• Right-click on a file to open a context sensitive menu that allows you to view the 'File Details' dialog, remove the file from the list, submit the file to Comodo for analysis and more.

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O Advanced	Settings				?	- 0	×
		anage rating of kno ables 🔻 Quarantin		itables. ot quarantined <b>v</b>	r		
	+ Add File D		Q. Lookup	. Submit	<b>냐귀</b> Exchange	€ Purge	
Settings	File path	Q Compar	ny Q	First Observed	İ Ratir	ng	Y ^
	🗌 🥳 C:\Susp	icious\h Threatst	ar B.V.	5/24/2019 12:37	7:15 PM 🗸 ]	Trusted	
		Add	+	5/24/2019 12:37	7:47 PM <b>?</b> <u>!</u>	Unrecognized	1
	C:\S	File Details Remove Lookup Submit Submit to Valkyrie Exchange Jump to Folder Jump to Quarantine Change File Rating T Purge	•	5/24/2019 12:42	2:26 PM <b>?</b> 1	Unrecognized	1

- Add Manually add a file to the list and specify its trust rating
- File Details View information about the selected item. You can also set the file rating from here.
- Remove Delete files from the list.
- Lookup Check the file-lookup server for more details about the file, including the latest trust rating.
- Submit to Valkyrie Upload an item to Valkyrie, Comodo's file analysis system.
- Exchange Consists of two options (Import and Export).
  - Import Add files to the list from an XML file
  - **Export** Save the current list as an XML file
- Jump to Folder Opens the folder containing the file in Windows Explorer.
- Jump to Quarantine Opens the 'Quarantine' interface of CCS to view or restore the file. Available only for items moved to quarantine. See Manage Quarantined Items for more details.
- Change File Rating to Set user defined trust rating to the file.
- **Purge** Check that all files in the list are still installed at the path specified. If not, the file is removed from the list.

### Sort, search and filter options

#### Sort option

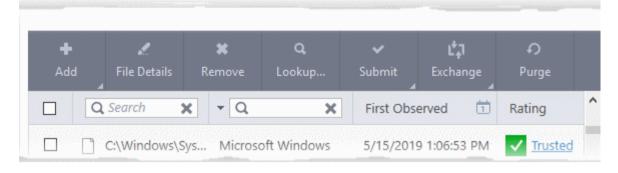
Click any column header to sort the items in alphabetical / ascending / descending order of entries in that column

#### Search options

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You can use the search option to find a specific file based on the file path, file name or the publisher, from the list. Also, you can filter the list of files based on the installation/storage date and 'File rating'.

• Click the search icon at the far right in the 'File path' and/or 'Company' column header.



• Enter the file path and/or the name of company in part or full as per the selected criteria in the search field The result for the entered criteria will be listed automatically. Click the 'X' icon to clear the search criteria and display all the items again in the list.

#### **Filter options**

The 'Show files' filter lets you view the following file types:

- **Executables** Files capable of running code. Example extensions include .exe, .msi, .com, .bin, .vbs, etc. These files are usually applications, scripts or installers.
- Non-executables Files that were created by executables, but which are not capable of running code themselves. Note - User-created files, like Word documents, saved emails and spreadsheets etc, are not shown with this option.
- All types Show both executable and non-executable files.

COMODO Advar	nced Settings	I Settings ? —							×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	File	List							
✓ Firewall			_	-	nown execu		7		
✓ HIPS	Show files	Executab Exe	oles 🔻		tined and no	t quarantined v	•		
✓ Containment	+		n-executa types	D.					

- Select the file type from the drop-down on the left
- Select whether you want to view quarantined items, non-quarantined items, or both:

COMODO Advar	nced Settings		?	-	×
<ul> <li>✓ General Settings</li> <li>✓ Antivirus</li> <li>✓ Firewall</li> </ul>	File List View details and manage ra	ting of known executables.			
✓ HIPS	Show files Executables <b>•</b>	Quarantined and not quarantined  Quarantined	1		
		Not quarantined Im Quarantined and not quarantined			

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- · Click the calendar icon at the right of the 'First Observed' column
- Choose the time period you require
- This will show only those files discovered in the time-frame you set:

ngs Q Search ★ ▼ Q Search ★ First C:\Windows\Sys. C:\W	change Purge
Image: C:\Windows\Sys.     O     Within last     1       Image: C:\Windows\Sys.     O     Except last     1	d 💼 Rating
C:\Windows\Sys.	✓ <u>Trusted</u>
O Today	s)  Trusted
	- Trusted
O Current week	
O Current month	

Click the funnel icon at the right of the 'File Rating' column to filter files by rating:

	<i>€)</i> Purge	Exchange	Submit	Q Lookup	× Remove	File Details	
٣	Rating	rved 📋	First Obs	earch 🗙	< - Q Se	Search	
d	Truste	1:06:53 PM	5/15/201	oft Windows	ys Microso	C:\Windows\S	
ognized	Unrec						
ous	Malici						

### **Control Buttons**

The buttons at the top provide the following options:

	+ Ado	یے File Details	<b>X</b> Remove	<b>Q</b> Lookup	Submit	<b>냐귀</b> Exchang	ච ge Purge	
5		File path	Q - Compa	ny Q	First Observed	1	Rating	Y

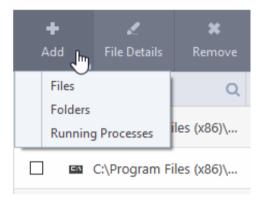
- Add Manually add files to the 'File List' with user defined rating
- File Details View the information about the selected item. You can also set user defined rating to the selected file
- Remove Delete files from 'File List'.

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- Lookup... Check the details of the selected file from the master Comodo safelist
- Submit to Valkyrie Uploads selected files to Valkyrie for behavior analysis. Valkyrie is Comodo's file testing and verdicting system.
- Exchange Consists of two options (Import and Export).
  - Import Fetch the files from a file list saved as an XML file
  - Export Save the current file list with existing ratings as an XML file
- **Purge** Runs a system check to verify that all the files for which the ratings are listed are actually installed on the host machine at the path specified. If not, the fie is removed from the list.

#### Manually add files to 'File list'

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Click the 'Add' button at the top



Tip: Alternatively, right click inside the File List page and choose 'Add' from the context sensitive menu.

You can add three types of items:

- Files Browse to the file you want to add and assign a rating.
- Folders Browse to the folder you want to add an assign a rating. All files in the folder will inherit the rating you gave to the folder.
- Running Processes Select a currently active process and assign a rating. The parent application of the
  process will be added to the file list with the rating you assign.

#### View the 'File Details' and change the rating

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Select a file and click the 'File Details' button.

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File List						
View details and ma	anage rating of k	nown executa	bles.			
Show files Executa			quarantined 🔻			
+ Kile Det	tails Remove	Q Lookup	✓ Submit	<b>ট귀</b> Exchange	Р Purge	
File path	Comp	any <b>Q</b> Fi	rst Observed	🗂 Ratin	ig T	<u>^</u>
🖂 🔣 C:\Suspir	cious\ Valeriy S	Sokolov 5/	24/2019 12:42:	26 PM 🤶 L	Inrecognized	
🗌 🌋 C:\Suspi	cious\ Threatst	tar B.V. 5/	24/2019 12:37:	15 PM 🗸 <u>1</u>	rusted	
сом	IODO File C	Details		?	×	
	OVERVIEW		FILE	RATING		
<b>7.4</b> 8	File Name: WorkingTimeMar	nagerSetup.exe		Jump to Fo	lder	
File Ra	ting:			Unrecog	Inized	
First O	bserved:		5/2	24/2019 12:42:	26 PM	
Last Q	uarantined:				(n/a)	
Certific	ate Signer:			Valeriy So	okolov	
Origin: Create				-	nown) jystem	
	u by. ish (SHA-1):	5C7EBFA5612	69F2AD4DE783E		-	
			Re	set COMODO I	Info	
			ОК	CAN	CEL	

Tip: Alternatively, right click on the selected file and choose 'File Details' from the context sensitive menu.

The 'File Details' dialog will open. The dialog has two tabs:

Overview

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### File Rating

### **Overview**

The 'Overview' tab shows general details such as the file rating, discovery date, hash value and publisher (signer):

OMODO File	Details ?
OVERVIEW	FILE RATING
File Name: WorkingTimeM	Jump to Folder
File Rating:	Unrecognized
First Observed:	5/24/2019 12:42:26 PM
Last Quarantined:	(n/a)
Certificate Signer:	Valeriy Sokolov
Origin:	(unknown)
Created by:	System
File Hash (SHA-1):	5C7EBFA561269F2AD4DE783B3281AF1AAE274B0E
	Reset COMODO Info
	OK CANCEL

- Click the file name to open the Windows 'File Properties' dialog.
- Click 'Jump to folder' to open the folder containing the file in Windows Explorer, with the respective file selected.
- Click 'Reset COMODO Info' to refresh the information from Comodo FLS database

### **File Rating**

• Shows the file's current trust rating from Comodo and lets you set your own rating:

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COMODO File Details	? ×
OVERVIEW	FILE RATING
Final Rating:	Unrecognized
Provider Date	File Rating
Administrator	? Unrecognized
User	? Rate Now
Comodo	? Unrecognized
	OK CANCEL

**Note**: If your CCS installation is remotely managed by Endpoint Manager, your administrator's file rating for individual file will override your user file rating.

### Change the user rating of the file

- Select the file from the 'File List' pane and click the 'File Details' button
- Click the 'File Rating' tab
- Click the 'Rate Now' link and choose the rating from the drop-down:

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<b>OMODO</b> File Details	
OVERVIEW	FILE RATING
Final Rating:	Unrecognized
Provider Date	File Rating
Administrator	? Unrecognized
User	? Rate Now
Comodo	Unrecognized ? Trusted Malicious
	OK CANCEL

The options available are:

- Trusted The file(s) will be assigned the 'Trusted' status and allowed to run without any alerts
- **Unrecognized** The file(s) will be assigned the 'Unrecognized' status. Depending on your HIPS settings, the file(s) will be allowed to run with an alert generation.
- Malicious The file will be deleted or placed in quarantine and will not be allowed to run.
- Click 'OK' in the 'Files Details' dialog

**Tip**: Alternatively, right click on a file then choose 'Change File Rating to'

• Click 'OK' in the 'Advanced Settings' interface to save your settings.

### Remove files from the file list

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Select the file(s) to be removed
- Click the 'Remove' button at the top. The file(s) is / are only removed from the list and not deleted from your system.

Tip: Alternatively, right click on a file then choose 'Remove' from context sensitive menu.

• Click 'OK' for your changes to take effect.

#### Perform an online lookup for files

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Select the file(s) to be checked from the 'File list' pane.
- Click the 'Lookup...' button at the top from the 'File list' pane.

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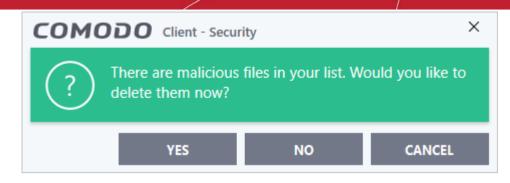
**Tip**: Alternatively, right click on a file then choose 'Lookup' from the context sensitive menu.

Comodo servers will be contacted immediately to conduct a search of Comodo's master safe list database to check if any information is available about the files in question and the results will be displayed.

	Show	files Executables 🔻	Quarantined and	not quarantined 🔻			
	<b>∎</b> Ad		x Q Looku	p Submit	[1] Exchange	Р Purge	
tings		▲ File path Q	Company	First Observed	T Rating	, <b>y</b>	^
		C:\ProgramData	Microsoft Cor	5/15/2019 10:55:52	2 A 🗸 <u>Tr</u>	usted	
		C:\Suspicious\A		5/24/2019 12:11:20	DPM <mark> &amp;</mark> M	alicious	
		🥰 C:\Suspicious\h	Threatstar B.V.	5/24/2019 12:37:15	5 PM 🗸 🎞	usted	
		C:\Suspicious\w		5/24/2019 12:37:47	7 PM ? UI	nrecognized	
tion		🔣 C:\Suspicious\	Valeriy Sokolov	5/24/2019 12:42:20	5 PM ? U	nrecognized	
		C\Ucorc\airi1\A	Google LLC	5/16/2010 1-26-26	PM 🗸 Tr	uctad	
сомо	00	Lookup	V	,	?	- 0	×
100	%	C:\Suspicious\AntiTe	st\AntiTest.exe				
File Name			Rating				
WorkingT	imeMan	agerSetup.exe	? Unr	ecognized			
wildfire-te	est-pe-fil	e.exe	? Unr	ecognized			
🎕 hmpalert-	test.exe		🕑 Trus	sted			
🛯 AntiTest.e	xe		() Bad	- CloudScanner.Fls.Fi	le		
× CLOSE					SEND TO	BACKGROUN	D

If any malicious or unwanted file(s) is/are found, you will be given an option to delete the file from your computer on closing the dialog.

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- Click 'Yes' to permanently delete the malicious file(s) from your computer.
- If a file is found to be safe, it will be indicated as 'Trusted' with a green icon. You can change its rating from the File Details dialog. See the description of changing the file rating under the section File Details for more details.
- If no information is available, it will be indicated as 'Needs to be submitted' with a yellow icon. You can submit the file to Comodo for analysis from the dialog that appears on closing the 'Lookup' dialog. See explanation below for more details.

### Manually submit files to Valkyrie

Valkyrie is Comodo's file testing and verdicting system. After submitting your files, Valkyrie will analyze them with a range of static and dynamic tests to determine the file's trust rating.

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Select the file(s) to be submitted from the 'File List' pane.
- Click 'Submit' > 'Submit to Valkyrie' in the top-menu. The files will be immediately sent to Valkyrie for analysis.

Tip: Alternatively, right click on a file then choose 'Submit to Valkyrie' from the menu.

You can view the list of files you submitted so far, from the Submitted Files panel.

### Export and Import the File List

You can save the list of files with their currently assigned ratings to an XML file and store it in a safe place. This is useful to restore your list if you have to uninstall/reinstall CCS, or if you want to implement the same list on another machine that has CCS installed.

#### **Export the File List**

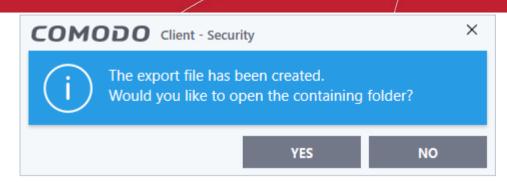
- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Click the 'Exchange' button at the top of the 'File List' pane then select 'Export' from the menu

**Tip**: Alternatively, right click inside the 'File List' page then select 'Exchange' > 'Export'

• Navigate to where you want to store the exported list and click 'Save'.

The file will be created and saved. You will be given an option to view the folder containing the XML file for confirmation.

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#### Import a saved file list

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'File List'
- Click the 'Exchange' button then select 'Import' from the menu

Tip: Alternatively, right click inside the 'File List' page then select 'Exchange' > 'Import'

• Navigate to the location of the XML file containing the file list and click 'Open'.

The 'File List' will be populated as per the imported 'File List'.

### 7.8.4. Submitted Files

- Click 'Settings' > 'File Rating' > 'Submitted Files'
- The 'Submitted Applications' area lets you review and manage the files that you have uploaded to Comodo Valkyrie for analysis.
- Valkyrie is Comodo's file testing and verdicting system.
- You can submit suspicious files, files with an 'unknown' trust rating, or false-positive files (those files you feel CCS has incorrectly identified as malware).
- After submitting your files, Valkyrie will analyze them with a range of static and dynamic tests to determine the file's trust rating.
- After manual classification by Valkyrie, they will be added to global white or black list accordingly.

#### Open the 'Submitted Files' interface

- Click 'Settings' on the CCS home screen
- Click 'File Rating' > 'Submitted Files' on the left:

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COMODO Advance	d Settings	? -	- 🗆 ×
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Submitted Files		
<ul> <li>Firewall</li> <li>HIPS</li> </ul>	¥ €) Clean Refresh		
✓ Containment	Path	Submitted	Submitted As
✓ Data Loss Prevention	E:\CCAV\10-08-18\unknown2.exe	10/10/2018 4:10:50 PM	Automated Ar
- File Rating	E:\CCAV\10-08-18\unknown1.exe	10/10/2018 5:27:29 PM	Automated Ar
File Rating Settings	E:\CCAV\Not yet tested\blueberry.exe	10/8/2018 11:22:20 AM	Automated Ar
File List	E:\CCAV\10-08-18\unknown3.exe	10/10/2018 4:12:45 PM	Automated Ar
Submitted Files	E:\CCAV\10-08-18\New folder\pathping.exe	10/11/2018 11:15:36	Automated Ar
Vendor List	E:\CCAV\10-08-18\unknown4.exe	10/10/2018 4:25:48 PM	Automated Ar
<ul> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>			
	<	<u>COMOD</u>	> O Privacy Polic
		ок	CANCEL

- Path The location of the file on your computer
- Submitted Date and time the file was uploaded for analysis.
- **Submitted As** The status under which the file was uploaded. Examples include 'automated' and 'contained'.
- **Cloud Service** The name of the Comodo cloud service to which the files were submitted. This is usually the Valkyrie analytic system operated by Comodo.

The buttons at the top provide the following options:

ĺ	Sub	mitted Fi	es
	🗶 Clean	ච Refresh	
-	Path		Q

- Clean Clears the list
- Refresh Reloads the list to add items that are submitted recently

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### 7.8.5. Vendor List

• Click 'Settings' > 'File Rating' > 'Vendor List'

There are three ways that a file can be treated as safe in CCS:

- The file is on the Comodo safe list (a global white-list of trusted software)
- The user has assigned 'Trusted' rating to the file in the CCS file list ('Settings' > 'File Rating' > 'File List')
- The file is published and signed by a trusted vendor. The 'vendor' is the software company that created the file.

With regards to vendor settings, CCS handles *unknown* files as follows:

- The file is allowed to run normally if:
  - The vendor rating is 'Trusted' AND you have enabled 'Rate applications according to their vendor rating' in **File Rating Settings**
- The file is run in the container if:
  - The vendor rating is 'Unrecognized' AND you have enabled 'Rate applications according to their vendor rating' in File Rating Settings
  - The vendor is not in the vendor list (regardless of whether you have enabled 'Rate applications according to their vendor rating')
- The file is blocked and quarantined if:
  - The vendor rating is 'Malicious' AND you have enabled 'Rate applications according to their vendor rating' in **File Rating Settings**

### Vendor List

- CCS ships with a list of trusted vendors who have a reputation of creating legitimate, safe software. CCS allows unknown files which are digitally signed by one of these vendors to run.
- Click 'Settings' > 'File Rating' > 'Vendor List' to view this list of trusted vendors.
- You can also add new vendors, and change the rating of existing vendors. The vendor rating priority is as follows:
  - Admin
  - User
  - Comodo
  - Software publishers can get themselves added to trusted vendors by contacting Comodo with their software details. Click here to read more about this.
    - Click here if you want to read background information on digitally signing software

### Open the 'Vendor List' interface

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List':

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<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Vendor List	
<ul> <li>Firewall</li> </ul>	+ 🖌 🗶 Q	
HIPS	Add Vendor Remove Lookup Details	
<ul> <li>Containment</li> </ul>	□ Vendor Q Rated By Ÿ Last Modified 📅 Rating 7	~ ^
Data Loss Prevention	Beijing Huahong Int Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
- File Rating	ABB S.p.A. Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
File Rating Settings	Baidu Online Netwo Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
File Groups	Bopsoft (Zaozhuang Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
File List	□ cs@amedtec.de Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
Submitted Files	DURKIN ADDONS C Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
Advanced Protection	Efficient Learning Sy Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	
Website Filtering	Five Senses Educati Comodo 1/23/2020 3:06:52 PM 🗸 Trusted	

The interface allows you to:

- Add a new vendor to the list
- · View details of vendors and assign user rating
- Perform an online lookup for vendors
- Remove vendors from the list

### **Column Descriptions:**

- Vendor The name of the software publisher
- Rated By The entity that assigned the rating you see in the 'Rating' column. This can be 'Administrator', 'User' or 'Comodo' rating.
- Last Modified Date and time the rating was most recently updated.
- Rating Current trust rating of the vendor. The possible values are:
  - Trusted
  - Unrecognized
  - Malicious
  - Click on the rating to assign a new rating
  - CCS obeys vendor ratings with the following priority:
    - Admin rating
      - User rating
    - Comodo rating

There are three ways you can set a vendor rating:

### 1. Right-click on a vendor in the 'Vendor List'

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- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Right-click on a vendor > Select 'Change File Rating to' > Choose a new rating:

✓ HIPS	+ Ad						
<ul> <li>Containment</li> </ul>		Vendor Q	Rated By 🌱	Last Modified	T R	ating	٧
<ul> <li>Data Loss Prevention</li> </ul>		.PlayerNet Games (S	Comodo	1/23/2020 3:0	6:52 PM	<u>Trusted</u>	
– File Rating		/N SOFTWARE INC.	Add	► (3:0 ►	6:52 PM	/ <u>Trusted</u>	
File Rating Settings		@Last Software Inc.	Vendor Details	3:0	6:52 PM	/ <u>Trusted</u>	
File Groups		[MB] Software und :	Remove Lookup	3:0	6:52 PM	/ Trusted	
File List	"ECONOMIC PROGE		Change Vendor Rating to		Unrecogniz	Unrecognized	
Submitted Files		ECONOMIC PROG	Reset User Ratir	ng	Trusted		
Vendor List		"B.est Solutions" M	Comodo	1/23/2020	Malicious	In sted	
<ul> <li>Advanced Protection</li> </ul>		棋百科全书》 安	Comodo	1/23/2020 3:0	6:52 PM	/ Trusted	
Website Filtering		«Compania-Dekart»	Comodo	1/23/2020 3:0	6:52 PM	/ Trusted	

#### 2. In the file rating column

•

- Click on the rating of a vendor in the 'Rating' column
- Choose a new rating from the options:

COMODO Advance	d Settings					?	-		×
<ul><li>General Settings</li><li>Antivirus</li></ul>	5	Vendor List							
<ul><li>Firewall</li><li>HIPS</li></ul>	+ Ado		<b>X</b> Remov	Q re Looki					
✓ Containment		Vendor	Q Ra	ted By 🌱	Last Modified	Ċ	Rating		¥ ^
<ul> <li>Data Loss Prevention</li> </ul>		.PlayerNet Game	s (S Co	modo	1/23/2020 3:06	52 PM		usted	
- File Rating		/N SOFTWARE IN	IC. Us	er	1/23/2020 3:06	52 PM	<u>₩</u>	alicious	
File Rating Settings		@Last Software I	nc. Co	modo	1/23/2020 3:06	52 PM	2	Unreco Trusted	-
File Groups		[MB] Software un	d S Co	modo	1/23/2020 3:06	:52 PM	-	Malicio	

### 3. From the 'File Details' dialog

Select a vendor in the file list

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- Click the 'Vendor Details' button at the top
- Click the 'Vendor Rating' tab
- Click the 'Rate Now' link beside 'User'
- Set the rating as required
- Click 'OK'

#### **Context Sensitive Menu**

 Right-click on a vendor to open a context sensitive menu that allows you to view the 'Vendor Details' dialog, assign a rating to a vendor, add / remove vendors, and more.

and a start	Vendor List		
+ Ado	y Vendor Details	X Q Remove Look	
	Vendor	Q Rated By 🍸	Last Modified 📋 Rating 🍸 🖍
	VideoEgg	Comodo	4/11/2019 1:58:10 PM <b>Trusted</b>
	VideoIQ	Add •	4/12/2019 2:26:43 PM <b>Trusted</b>
VideoLAN		Vendor Details Remove Lookup	4/12/2019 2:26:43 PM <b>Trusted</b>
		Change File Rating to Reset User Rating	•

- Add Manually add a new vendor to the vendor list. You can select an executable file or a currently running
  process to add the publisher who signed that file to the list.
- Vendor Details View the information about the vendor. You can also assign user defined trust rating to the vendor
- Remove Delete the vendor from the list
- Lookup... Check details of the vendor from the master Comodo trusted vendor list
- Change File Rating to Set user defined trust rating to the vendor
- Reset User Rating Clear user rating and reinstate Comodo rating

#### Controls

The buttons at the top provide the following options:

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A JUL	Vendor List						
Add	d Vendor Details	<b>X</b> Remove	<b>Q</b> Lookup				
	Vendor	Q Rated By	/ ¥	Last Modified	İ	Rating	Y
	Videodesk SA	Comodo		4/11/2019 1:58:1	0 PM	✓ <u>Trusted</u>	
	VideoFaa	Comodo		4/11/2019 1:58:1	0 PM	✓ <u>Trusted</u>	

- Add Manually add a new vendor to the list. You can add a vendor by simply selecting a file or a running process. CCS will extract the publisher who signed the file/process.
- Vendor Details View information about the selected vendor. You can also set your own trust rating for the vendor from here.
- Remove Delete selected vendors from the list. You can only remove user-added vendors.
- Lookup... Check details of a vendor on Comodo's online trusted vendor list

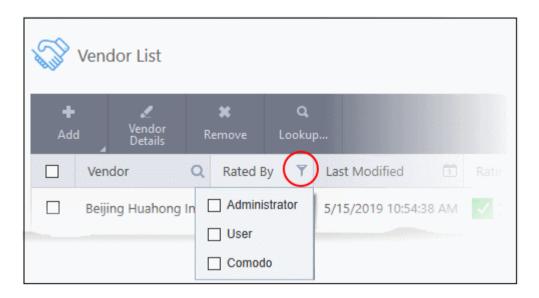
#### Sort, Search and Filter options

- · Click any column header to sort the list in order of the entries in that column
- Click the search icon in the 'Vendor' column header to look for specific vendors
- Click the calendar icon in the 'Last Modified' column header to filter vendors by date modified:

S	Vend	dor List							
+ Ade		Vendor Details	R	<b>X</b> lemove	<b>Q</b> Looku	р			
	Ven	dor	Q	Rated B	By 🔻	Las	t Modified		Rating
	Beiji	ng Huaho	) (N	lo filtering)					VI
	ABB	S.p.A.	-	ithin last cept last		1	hour(s)	•	
	Baid	u Online I	O To	day					
			O Ci	urrent wee	k				
			O Ci	urrent mon	th				
				ithin the p 5/27/20		- 05	/27 / 2019	-	

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Click the funnel icon in the 'Rated By' / 'Rating' columns to filter vendors by trust rating, and by who assigned the rating:



### Add a new vendor to the list

•

- You can add vendors simply by browsing to a file they have digitally signed
- · CCS will read the vendor's signature from the file and add them to the list
- You can then assign your own rating to the vendor

There are two ways to add vendors:

- Specify an executable file on your local drive
- Select a currently running process

### Add a vendor by reading the vendor's signature from an executable

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Click the 'Add' button at the top and select 'Read from a signed executable'
- Alternatively, right-click inside the vendor list and select 'Add' > 'Read from a signed executable'

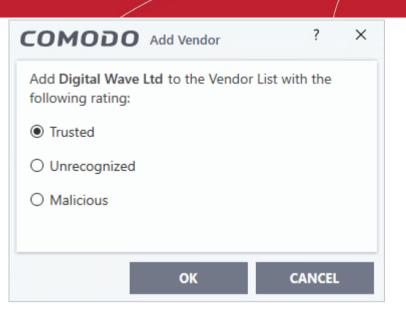
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OMODO Advance	ed Settings		?
General Settings	~		
	Vendor List		
Antivirus	~		
HIPS	(+) / ×	٩	
o	Add Vendor Remove	Lookup	
Containment	Details		
Data Loss Prevention	Read from a Signed Executable d By	Y Last Modifie	ed 📋
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🔮 Documents 🖈	Соморо	11-04-2019 13:57	File fol
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rictures //			Theron
Music	internet explorer	12-04-2018 14:46	File fol
Music	internet explorer	12-04-2018 14:46 11-04-2019 17:05	
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<ul> <li>Music</li> <li>old man files</li> <li>Suspicious</li> <li>Videos</li> </ul>	rempl VideoLAN Windows Defender Windows Defender Advanced Threat Pro Windows Mail	11-04-2019 17:05 12-04-2019 14:08 12-04-2018 14:46 12-04-2018 14:51 12-04-2018 05:08	File fol File fol File fol File fol File fol File fol
Music old man files Suspicious Videos OneDrive	rempl VideoLAN Windows Defender Windows Defender Advanced Threat Pro Windows Mail Windows Mail Windows Media Player	11-04-2019 17:05 12-04-2019 14:08 12-04-2018 14:46 12-04-2018 14:51 12-04-2018 05:08 12-04-2018 14:46	File fol File fol File fol File fol File fol File fol File fol
<ul> <li>Music</li> <li>old man files</li> <li>Suspicious</li> <li>Videos</li> <li>OneDrive</li> </ul>	rempl VideoLAN Windows Defender Windows Defender Advanced Threat Pro Windows Mail Windows Media Player Windows Multimedia Platform	11-04-2019 17:05 12-04-2019 14:08 12-04-2018 14:46 12-04-2018 14:51 12-04-2018 05:08 12-04-2018 14:46 12-04-2018 05:08	File fol File fol File fol File fol File fol File fol File fol
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• Navigate to the executable file whose publisher you want to add to the vendor list and click 'Open'.

CCS checks that the .exe file is signed by the vendor and counter-signed by a Trusted CA. If so, you can add the vendor to the list by assigning your trust rating'.

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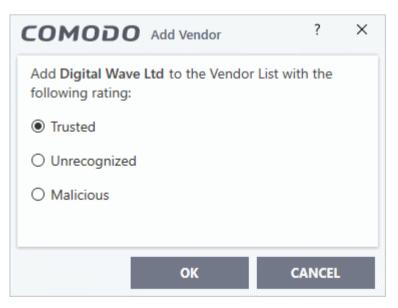


- Choose your rating and click 'OK'
- The vendor will be added to the list with your rating.

If the vendor is already on the list you will be notified:

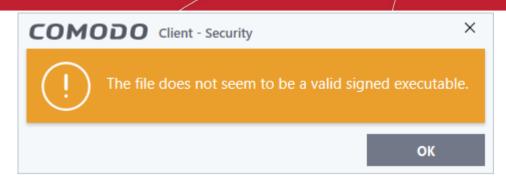


You can assign your own rating to the existing vendor:



- Choose your rating and click 'OK'
- The user rating for the vendor will be assigned as you set.
- If CCS cannot verify that the software certificate is signed by a Trusted CA then it does not add the software vendor to the vendor list. In this case, you can see the following error message.

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### Add a trusted vendor from a currently running process

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Click the 'Add' button at the top and select 'Read from a Running Process'
- Alternatively, right-click inside the vendor list and select 'Add' > 'Read from a Running Process'

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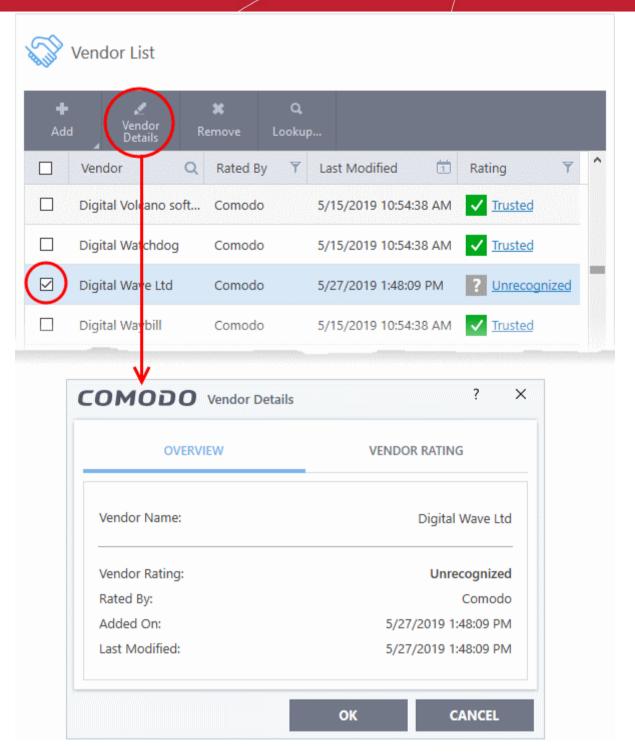
MODO Advanced So	ettings			?
General Settings	Vendor List			
Antivirus	No vendor List			
HIPS	+ 2 ×	q		
Containment	Add Vendor Remove Lo	ookup		
containment	Read from a signed Executable of By	Z Loth		-
Data Loss Prevention	Read from a Signed Executable ad By Read from a Running Proces	Y Last Mo	oaitiea (	1 Rati
File Rating	L Beijing Huahong In Comedo	5/15/20	19 10:54:38 A	M
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СОМОДО Вго	wse for Processes		? ×	
Application		PI	)	
▲		52	8 ^	
🔻 💷 winlogon.exe		59	2	
▲ I fontdrvhost.e	xe	72	4	
⊿ 📧 dwm.exe		93	2	
🔻 🐂 explorer.exe		35	80	
A 🕂 MSASCuiL.exe	e	59	20	
🖌 🚺 🖌 🖌 🖌 🖌 🖌	stant.exe	61	04	
▲ O browser_assis ▲ → WmiPrvSE.exe	stant.exe		04 64	
	stant.exe	54		
✓ i WmiPrvSE.exe	stant.exe	54	64	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> </ul>	stant.exe	54 15 23	64 80	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> <li>conhost.exe</li> </ul>	stant.exe	54 15 23 22	64 80 36	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> <li>conhost.exe</li> <li>ComService.exe</li> </ul>	stant.exe	54 15 23 22 31	64 80 36 92	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> <li>conhost.exe</li> <li>ComService.exe</li> <li>cis.exe</li> </ul>	stant.exe	54 15 23 22 31 55	64 80 36 92 60	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> <li>conhost.exe</li> <li>CpmService.exe</li> <li>cis.exe</li> <li>cis.exe</li> <li>cis.exe</li> </ul>	stant.exe	54 15 23 22 31 55 38	64 80 36 92 60 36	
<ul> <li>WmiPrvSE.exe</li> <li>svchost.exe</li> <li>conhost.exe</li> <li>conhost.exe</li> <li>CpmService.exe</li> <li>cis.exe</li> <li>cis.exe</li> <li>cis.exe</li> <li>cis.exe</li> <li>cis.exe</li> <li>cis.exe</li> </ul>	stant.exe	54 15 23 22 31 55 38 30	64 80 36 92 60 36 64	

- Select the signed executable that you want to trust and click the 'OK' button.
- Comodo Client Security performs the same certificate check as described above. If the parent application of
  the selected process is signed, you will be able to assign a rating and add the vendor as described above.

#### View details of vendors and assign user rating

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Select a vendor and click the 'Vendor Details' button
- · Alternatively right-click on a vendor and select 'Vendor Details'

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The 'Vendor Details' dialog will open. The dialog has two tabs:

- Overview
- Vendor Rating

#### Overview

The 'Overview' tab shows general details such as the vendor name, Comodo assigned rating, when the vendor was added and more:

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VENDOR RATING
VENDOR RATING
Digital Wave Ltd
Unrecognized
Comodo
5/27/2019 1:48:09 PM
5/27/2019 1:48:09 PM
K CANCEL

### **Vendor Rating**

The 'Vendor Rating' tab shows the vendor's current trust rating from Comodo and your admin and lets you set your own rating:

OMODO Ver	ndor Details	?	
OVERVIEW		VENDOR RATING	
Vendor Rating:		Unrecognized	
Provider	Date	Vendor Rating	
Administrator		? Unrecognized	
User		? Rate Now	
Comodo	5/27/2019 1:48:09 PM	? Unrecognized	

### Change the user rating of the file

- Select the vendor from the 'Vendor List' pane and click the 'Vendor Details' button
- Click the 'Vendor Rating' tab from the 'Vendor Details' pane
- Click the 'Rate Now' link beside 'User' and choose the rating from the drop-down

COMODO

COMODO Ven	dor Details	? ×
OVERVIEW		VENDOR RATING
Vendor Rating:		Unrecognized
Provider	Date	Vendor Rating
Administrator		? Unrecognized
User		2 Rate Now Unrecognized
Comodo	5/27/2019 1:48:09 PM	? Trusted Malicious
	ок	CANCEL

- Click 'OK'
- The trust rating of the vendor will be updated with the user rating in the 'Vendor List' interface.
- You can change the rating for the vendor at anytime by following the same process

Tip: Alternatively, right click on a selected vendor, then choose 'Change File Rating to' from context sensitive menu and select the rating.

• Click 'OK' in the 'Advanced Settings' interface to save your settings.

#### Perform an online lookup for vendors

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Select vendor(s) and click the 'Look Up...' button
- Alternatively right-click on a vendor and select 'Look up...'

Comodo servers will be contacted immediately to conduct a search of Comodo's trusted vendor list database to check if any information is available about the vendor in question and the results will be displayed.

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COMODO Advanced	Settings	?
✓ General Settings		
✓ Antivirus	Vendor List	
✓ HIPS	+ 🗶 🗙 🔍	
✓ Containment	Add Vendor Remove Lookup	
✓ Data Loss Prevention	□ Vendor Q Rated By ▼ Last Modified □	
— File Rating	Via-Vox Ltd Comodo 4/11/2019 1:58:10 PM	
File Rating Settings	Viber Media Inc. Comodo 4/11/2019 1:58:10 PM	
File Groups	Viber Media S.à r.l. Comodo 4/11/2019 1:58:10 PM	
Eile List		
COMODO Lookup	? - □	×
100% via-voz	< Ltd	
Vendor	Rating	
Viber Media Inc.	🐼 Trusted	
Via-Vox Ltd	S Trusted	
× CLOSE	SEND TO BACKGROU	

### **Remove vendors from the list**

- Click 'Settings' on the CCS home-screen
- Click 'File Rating' > 'Vendor List'
- Select vendor(s) and click the 'Remove' button
- Alternatively right-click on a vendor and select 'Remove'

### Background

Many software vendors digitally sign their software with a code signing certificate. This practice helps end-users to verify:

- i. **Content Source**: The software they are downloading and are about to install *really comes from the publisher that signed it.*
- ii. Content Integrity: That the software they are downloading and are about to install has not be modified or corrupted since it was signed.

In short, users benefit if software is digitally signed because they know who published the software and that the code hasn't been tampered with. They know they are downloading and installing the genuine software.

The 'Vendors' that digitally sign the software to attest to it's probity are the software publishers. These are the company names you see listed in the first column in the vendor list.

However, companies can't just 'sign' their own software and expect it to be trusted. This is why each code signing certificate is counter-signed by an organization called a 'Trusted Certificate Authority'. 'Sectigo', 'Identrust' and 'Digicert' are examples of trusted CA's authorized to counter-sign 3rd party software. The counter-signature is critical to the trust process, so a CA only counter-signs a certificate after conducting strict background checks on the vendor.

If a file is signed by a vendor with 'Trusted' rating in the vendor list and the user has 'Rate applications according to their vendor rating' in the 'File rating Settings' then it will be automatically trusted by Comodo Client Security.

One way of telling whether an executable file has been digitally signed is checking the properties of the .exe file in question. For example, the main executable for Comodo Client Security is called 'cis.exe', which has been counter-signed by Sectigo certificate authority.

- In short, users benefit if software is digitally signed because they know who published the software and that the code hasn't been tampered with. They know they are downloading and installing the genuine software.
- The 'Vendors' that digitally sign their software are the software publishers. These are the company names you see listed in the vendor list
- However, companies can't just 'sign' their own software and expect it to be trusted. This is why each code signing certificate is counter-signed by an organization called a 'Certificate Authority' (CA).
- 'Sectigo CA Limited' and 'Verisign' are two example CAs who are authorized to counter-sign 3rd party software.
- The counter-signature is critical to the trust process. A CA only counter-signs a certificate after it has conducted detailed background checks on the publisher.
- One of the methods of identifying whether an executable file has been digitally signed is by checking the properties of the .exe file in question.
- For example, the main program executable for Comodo Client Security is called 'cis.exe' and has been digitally signed.
  - Browse to the (default) installation directory of Comodo Client Security.
  - Right click on the file cis.exe.
  - Select 'Properties' from the menu.
  - Click the tab 'Digital Signatures (if there is no such tab then the software has not been signed).

This displays the name of the CA that signed the software as shown below:

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cis Properties					$\times$
Security	Detai	ls	P	revious Versions	
	ompatibility	Com	odo	Digital Signature	s
Signature list					
Name of signe	r: Digest alg	gorithm	Timesta	amp	
Comodo Secu	-			ay, November	
Comodo Secu	rity sha256		Tuesda	ay, November	
				Details	
		ок	Car	ncel Apply	
		UN	Car	icei Appiy	

Click the 'Details' button to view certificate details. Click the 'View Certificate' button to inspect the actual code signing certificate. (see below).

eral Advanced		General Details Certification Path
<b>Digital Signature Information</b> This digital signature is OK.		Certificate Information
Signer information Name: Comodo Security Solutions, E-mail: Not available Signing time:		This certificate is intended for the following purpose(s): <ul> <li>Ensures software came from software publisher</li> <li>Protects software from alteration after publication</li> </ul>
Signing time: Tuesday, November 8, 202	View Certificate	* Refer to the certification authority's statement for details.  Issued to: Comodo Security Solutions, Inc
-	estamp sday, November	Issued by: COMODO RSA Extended Validation Code Signing CA Valid from 1/11/2016 to 1/11/2018
	Details	Install Certificate Issuer Stateme

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It should be noted that the example above is a special case in that Comodo, as creator of 'cis.exe', is both the signer of the software and, as a trusted CA, it is also the counter-signer (see the 'Countersignatures' box). In the vast majority of cases, the signer or the certificate (the vendor) and the counter-signer (the Trusted CA) are different.

### The Trusted Vendor Program for Software Developers

Software vendors can have their software added to the default 'Vendor List' with 'Trusted' status that is shipped with Comodo Client Security. This service is free of cost and is also open to vendors that have used code signing certificates from any Certificate Authority. Upon adding the software to the vendor list, CCS automatically trusts the software and does not generate any warnings or alerts on installation or use of the software.

The vendors have to apply for inclusion in the vendors list through the sign-up form at http://internetsecurity.comodo.com/trustedvendor/signup.php and make sure that the software can be downloaded by our technicians. Our technicians check whether:

- The software is signed with a valid code signing certificate from a trusted CA;
- The software does not contain any threats that harm a user's PC;

... before adding it to the default vendor list of the next release of CCS.

More details are available at .http://internetsecurity.comodo.com/trustedvendor/overview.php.

### 7.9. Advanced Protection

The 'Advanced Protection' section allows you to:

- Configure the VirusScope component
- Specify items you want to exclude from detection during a virus scan
- · Specify types of external devices are to allowed / blocked
- · Configure heuristic command line analysis and embedded code detection on files that can execute code
- Configure miscellaneous settings.

#### Open the 'Advanced Protection' area

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' on the left:

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COMODO Advanc	ed Settings	?	- 0
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	VirusScope		
<ul> <li>Firewall</li> </ul>	✓ Enable VirusScope		
HIPS	This option enables VirusScope subsyster running processes and keeps a record of		behavior of
<ul> <li>Containment</li> </ul>	Do not show popup alerts		
<ul> <li>Data Loss Prevention</li> </ul>	This option, when enabled, automatically activities.	quarantines detected threats and	l reverses their
<ul> <li>File Rating</li> </ul>	Monitor only the applications in the cor	itainer	
<ul> <li>Advanced Protection</li> <li>VirusScope</li> </ul>	This option applies VirusScope monitorin Virtually or Run Restricted.	g only to applications in the cont	ainer that are Ru
	Managa the status of the recognizors insta	llad on this computer	
Scan Exclusions	Manage the status of the recognizers insta		
Scan Exclusions Device Control	Manage the status of the recognizers insta	lled on this computer: Version	Status
			Status
Device Control	Name	Version	
Device Control Script Analysis	Name recognizerCryptolocker.dll	Version 1.17.0.627	

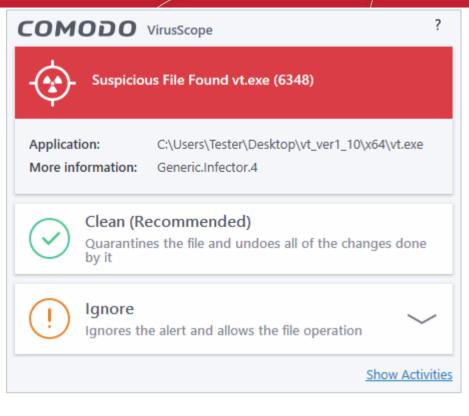
Click the following links to jump to the section you need help with:

- VirusScope Settings Configure VirusScope behavior
- Scan Exclusions Add and manage items that should be ignored during a scan
- Device Control Settings Manage types of external devices like USB drives, and printers that can connect to and are to be blocked
- Script Analysis Manage heuristic command line analysis and embedded code detection
- Miscellaneous Settings Exclude files from buffer overflow monitoring, configure browser alerts, and more

### 7.9.1. VirusScope Settings

- Click 'Settings' > 'Advanced Protection' > 'VirusScope'
- VirusScope monitors the activities of processes running on your computer and alerts you if they take actions that could threaten your privacy or security.
- VirusScope also allows you to reverse the actions of software without blocking the software itself. This provides more flexibility over legitimate software which requires certain actions to be implemented in order to run correctly.
- VirusScope alerts give you the opportunity to quarantine the process & reverse its changes, or to let the
  process go ahead.
- Be especially wary if a VirusScope alert appears 'out-of-the-blue' when you have not made any recent changes to your computer.

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Open the 'VirusScope' settings section:

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'VirusScope':

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	ed Settings	?	- 0
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	- VirusScope		
<ul> <li>Firewall</li> </ul>	Enable VirusScope This option enables VirusScope subsystem	which dynamically analyzes the	behavior of
<ul> <li>HIPS</li> </ul>	running processes and keeps a record of t		
<ul> <li>Containment</li> </ul>	Do not show popup alerts	Do not show popup alerts	
Data Loss Prevention	This option, when enabled, automatically quarantines detected threats and reverses their activities.		
File Rating	Monitor only the applications in the con	tainer	
Advanced Protection	This option applies VirusScope monitoring Virtually or Run Restricted.	g only to applications in the cont	ainer that are Ru
VirusScope	Manage the status of the recognizers instal	led on this computer:	
Scan Exclusions	Name	Version	Status
Device Control Script Analysis	recognizerCryptolocker.dll	1.17.0.627	
Miscellaneous	recognizer_v12.0.0.7959.dll	12.0.0.7959	
Website Filtering			
		ок	CANCEL

### VirusScope Settings

VirusScope monitors running processes and alerts you to suspicious activity. You then have the option to quarantine the suspicious file and undo its activities.

- Enable VirusScope Activate VirusScope. If enabled, VirusScope monitors the activities of running
  processes and generates alerts if suspicious activity is detected. (Default = Enabled)
- Do not show pop-up alerts Whether CCS should show an alert if VirusScope detects suspicious activity. (Default = Disabled)
  - If you choose not to show alerts then detected threats are automatically quarantined and their activities are reversed.
- Monitor only applications in the container VirusScope only tracks the activities of processes that a running in the container. It will not track processes directly running on the host (*Default = Enabled*)
- Applications can be made to run in the container in two ways:
  - Run a program in the container on a 'one-off' basis. See Run an Application in the Container for more details.
  - Create a rule to auto-contain programs that match certain criteria. See Auto-Containment Rules for more details.

#### Manage the status of recognizers

- VirusScope detects zero-day malware by analyzing the behavior and actions of an application.
- If the detected behavior corresponds to that of known malware, then VirusScope will generate an alert which allows you to quarantine the application and reverse any changes that it made.
- A 'recognizer' file contains the sets of behaviors that VirusScope needs to look out for.

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- If you disable a recognizer, VirusScope will no longer show an alert if an application exhibits behavior described by the recognizer.
- · We recommend most users to leave the 'Status' of recognizers at their default settings.
- Advanced users, however, may want to try disabling recognizers if they are experiencing a large number of VirusScope false positives.

### 7.9.2. Scan Exclusions

- Click 'Settings' > 'Advanced Protection' > 'Scan Exclusions'
- The 'Scan Exclusions' panel shows files and paths which you have chosen to skip during a virus scan.
- CCS will not generate an alert for an excluded item, even if the item is rated as malicious in the global blacklist.
- Items may have been added to this list because you selected 'Ignore' at the scan results window, or because you added them to exclusions at an alert.

#### Open the 'Scan Exclusions' panel

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'

COMODO Advance	d Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> </ul>	Scan Exclusions         EXCLUDED PATHS       EXCLUDED APPLICATIONS         The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	+ 2 X Add Edit Remove
<ul> <li>Advanced Protection</li> <li>VirusScope</li> </ul>	□         Path         Q.           □         ?:\\$Recycle.Bin\*
Scan Exclusions Device Control	C:\Program Files\COMODO\COMODO Internet Security\*
Script Analysis Miscellaneous Website Filtering	
	OK CANCEL

The 'Scan Exclusions' panel has two tabs:

• Excluded Paths - A list of paths/folders/files on your computer which are excluded from real-time, ondemand and scheduled antivirus scans. See 'Exclude Drives/Folders/Files from all types of scans' for more details.

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Excluded Applications - A list of applications which are excluded from real-time antivirus scans. Items can
be excluded by clicking 'Ignore' in the virus 'Scan Results', or by clicking 'Ignore' at an Antivirus Alert, or
by excluding it manually. Note - excluded items are skipped by the real-time scanner but will be scanned
during on-demand scans. See 'Exclude Programs/Applications from real-time scans' for more details.

### Exclude Drives/Folders/Files from all types of scans

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Paths' tab
- Click the 'Add' button:

Exclusions	
EXCLUDED PATHS EXCLUDED APPLICATIONS	
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.	
(+) < ×	
Add Edit Remove	
File Groups 🕨	Q
Files	
Folders	

You can add a:

- File Group
- Drive partition/Folder

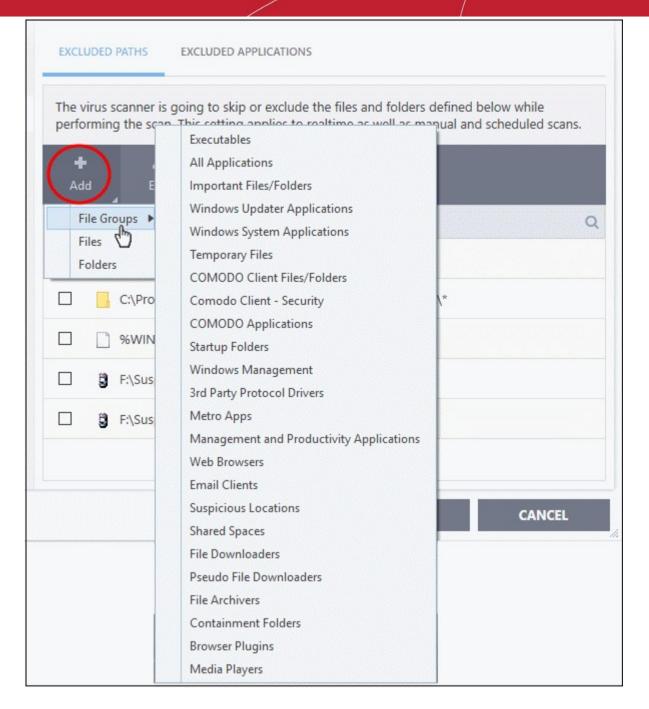
or

• Individual file

#### Add a File Group

- Choose 'File Groups' to exclude a pre-set category of files or folders. This provides a convenient way to apply a generic ruleset to important files and folders.
- For example, selecting 'Executables' allows you to exclude all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl \*\cmd.exe, \*.bat, \*.cmd.
- Other categories include 'Windows System Applications', 'Windows Updater Applications' and 'Start Up Folders'.

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- CCS ships with a set of predefined file groups which can be viewed in 'Advanced Settings' > 'File Rating' > 'File Groups'.
- You can also add new file groups as required. See File Groups for more details.

#### Add new file groups to exclusions

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Click 'Add' > 'File Groups'
- Select the target file group from the list:

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Exclusions	
EXCLUDED PATHS EXCLUDED APPLICATIONS	
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scan	s.
<b>∔ ∴ ×</b> Add Edit Remove	
Path	Q
?:\\$Recycle.Bin\*	
C:\Program Files\COMODO\COMODO Internet Security\*	
%WINDIR%\Prefetch\*.pf	
F:\Suspicious files\All_tests\IE-KillConnectionsTab.exe	
F:\Suspicious files\All_tests\IE-KillProgramsTab.exe	
Executables	
OK CANCEL	

- Repeat the process to add more file groups.
- Items added to the 'Excluded Paths' will be omitted from all types of future Antivirus scans.

#### Add a Drive Partition/Folder

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Paths' tab
- Click 'Add' > 'Folders'
- Navigate to the drive partition or folder you want to add to excluded paths and click 'OK'.

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Exclusion	าร
EXCLUDED PATHS	
performing the s	r is going to skip or exclude the files and folders defined below while can. This setting applies to realtime as well as manual and scheduled scan Browse For Folder X
□ Path	27bfd58d8041e362ace9d55f66a6c7cd > 42c676a6b6641a60136a8a > 4108f5ccd23e7699919f
□ <mark></mark> C:\F	> 5905a983d5cda5888543 > 51582d02ddd39d740379
□ <u></u> %₩	All tests     CCAV     CCAV
□ 🗒 F:\S	CCAV_configs
🗌 🗒 F:\S	Make New Folder OK Cancel
E Execu	· · · · · · · · · · · · · · · · · · ·
	OK CANCEL

The folder/partition will be added to the list of excluded items:

COMODO

Exclusions
EXCLUDED PATHS EXCLUDED APPLICATIONS
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.
+ 🗶 🗱 Add Edit Remove
Path Q
?:\\$Recycle.Bin\*
C:\Program Files\COMODO\COMODO Internet Security\*
%WINDIR%\Prefetch\*.pf
F:\CCS Logs\*
OK CANCEL

• Repeat the process to add more folders. Items added to 'Excluded Paths' will be omitted from all types of antivirus scans in future.

### Add an individual file

You can specify individual files as excluded path.

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Paths' tab
- Click 'Add' > 'Files'
- Navigate to the file you want to add to excluded paths and click 'OK'.

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٢	Exclusions		
EXCLU	IDED PATHS E	CLUDED APPLICATIONS	
		ng to skip or exclude the files and folders defir is setting applies to realtime as well as manual	
+ Ada	لاً کے Edit	* Remove	
	les	*	Q
57	olders Logs		
	Look in:	퉬 My Downloads 🔹 👻	🧿 🎓 📂 🛄 <del>-</del>
	<b>C</b> a	Name	Date modified Type
	Recent Places	G DTLiteInstaller	11/2/2016 8:38 AM Applicatic
	Desktop		
	Libraries		
	Computer		
		✓ []	4
	Network	File name: DTLiteInstaller	✓ Open
		Files of type: All Files (*.*)	Cancel

The file will be added to excluded paths:

•

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Exclusions
EXCLUDED PATHS EXCLUDED APPLICATIONS
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.
Image: Head of the second
Path Q
F:\CCS Logs\*
C:\My Downloads\DTLiteInstaller.exe
OK CANCEL

- Repeat the process to add more paths.
- Items added to 'Excluded Paths' will be omitted from all types of virus scan in the future.

#### Edit the path of an added item

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Paths' tab
- Select the target item and click 'Edit':

COMODO Creating Trust Online\*

Exclusions
EXCLUDED PATHS EXCLUDED APPLICATIONS
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.
+ Add Edit Remove
Path Q F:\CCS Logs\*
C:\My Downloads\DTLiteInstaller.exe
COMODO Edit property ? X
Edit File Path C:\My Downloads\DTLiteInstaller.exe
OK CANCEL
OK CANCEL

• Modify the file-path as required and click 'OK'.

### Remove an item from 'Excluded Paths'

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Paths' tab
- Select the target item and click 'Remove':

COMODO Creating Trust Online\*

Exclusions
EXCLUDED PATHS EXCLUDED APPLICATIONS
The virus scanner is going to skip or exclude the files and folders defined below while performing the scan. This setting applies to realtime as well as manual and scheduled scans.
+ Add Edit Remove
Path Q
C+CCS Logs\*
C:\My Downloads\DTLiteInstaller.exe
OK CANCEL

Click 'OK' for your settings to take effect.

### **Exclude Programs/Applications from Real-time Scans**

- The 'Excluded Applications' screen lets you specify programs which should be skipped by real-time virus scans.
- Applications which you chose to '**Ignore**' in an antivirus alert or in the **Scan Results** window are automatically added to this list.
- You can manually add and remove programs to/from the list as required

Open 'Excluded Applications' pane

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Applications' tab:

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COMODO Advanced	Settings ? — 🗆	×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> </ul>	Scan Excluded Paths EXCLUDED APPLICATIONS	
<ul><li>Containment</li><li>Data Loss Prevention</li></ul>	This setting applies to realtime scanning only. The realtime scanner is going to skip all file system activity (e.g. file/folder creation, etc.) from the applications listed below.	
✓ File Rating	Add Edit Remove	
- Advanced Protection	Applications C	2
VirusScope	%SystemRoot%\System32\SearchIndexer.exe	
Scan Exclusions		
Device Control		
Script Analysis		
Miscellaneous		
Website Filtering		
	OK CANCEL	

#### Add an item to excluded applications

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Applications' tab
- Click 'Add' at the top of the 'Excluded Applications' pane.

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ettings				?	-		
💮 Exclu	sions						
EXCLUDED PA	THS EXC		IONS				
This setting		altime scanning older creation, e				all file	
This setting						all file	
This setting	ity (e.g. file/f					all file	

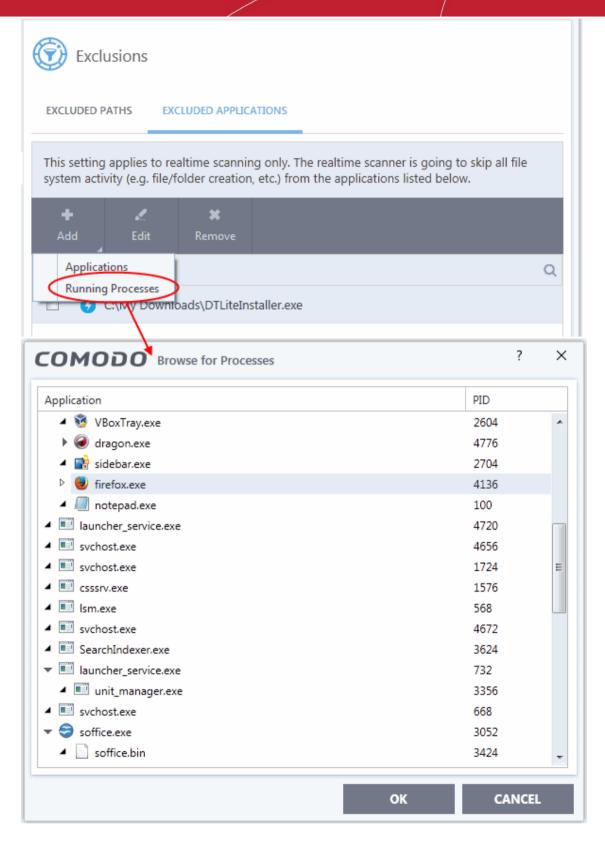
You can choose to add an applications by:

- Selecting it from the running processes This option allows you to choose the target application from the list of processes that are currently running on your PC.
- **Browsing your computer for the application** This option is the easiest for most users and simply allows you to browse to the files which you want to exclude.

Add an application from a running processes

Choose 'Running Processes' from the 'Add' drop-down

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A list of currently running processes in your computer will be displayed:

• Select the process whose target application you wish to exclude and click 'OK':

The application will be added to 'Excluded Applications'.

### **Browse to the Application**

Choose 'Applications' from the 'Add' drop-down

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💮 Exclusio	ons			
EXCLUDED PATH	S EXCLUDED	APPLICATIONS		
		scanning only. The realtime sca reation, etc.) from the applicati		all file
+ Add	🗶 🗙 Edit Rem			
Applications Running Pro				Q
G Open	4			<b>_</b> ×
Look in:	🍌 My Download	s 🔻	G 🏚 📂 🛄 -	
<b>C</b> a	Name	~	Date modified	Туре
Recent Places	성 DTLiteInstall	ler	11/2/2016 8:38 AM	Applicatic
Desktop				
Libraries				
Computer				
	•	ш		•
Network	File name:	DTLiteInstaller	•	Open
	Files of type:	Applications (*.exe)	•	Cancel

Navigate to the file you want to exclude and click 'Open'.

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Exclusions		
EXCLUDED PATHS	EXCLUDED APPLICATIONS	
	realtime scanning only. The e/folder creation, etc.) from t	realtime scanner is going to skip all file he applications listed below.
+ 🧷	×	
Add Edit ∡	Remove	
Applications		Q
🔲 🚯 C:\My Dov	nloads\DTLiteInstaller.exe	

Repeat the process to add more items. Excluded items will be skipped from future real-time scans. •

#### Edit the path of the application added to 'Excluded Applications'

- Click 'Settings' on the CCS home screen •
- Click 'Advanced Protection' > 'Scan Exclusions' •
- Open the 'Excluded Applications' tab

Г

- Select the application and click 'Edit' at the top. •
- Make required changes to the file path in the 'Edit Property' dialog.

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Scan Exclusions	
EXCLUDED PATHS EXCLUDED APPLICATIONS	
This setting applies to realtime scanning only. The realtime scanner is going to skip all activity (e.g. file/folder creation, etc.) from the applications listed below.	file system
+ Add Edit Remove	
Applications	Q
%SystemRoot%\System32\SearchIndexer.exe	
C:\Program Files (x86)\Evernote\Evernote\Evernote.exe	
COMODO Edit property ?	×
Edit File Path	
C:\Program Files (x86)\Evernote\Evernote\Evernote.exe	
OK CANCE	L

Click 'OK' to save your changes

### Remove an item from the Excluded Applications

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Scan Exclusions'
- Open the 'Excluded Applications' tab
- Select the item and click 'Remove' at the top:

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Exclusions	
EXCLUDED PATHS EXCLUDED APPLICATIONS	
This setting applies to realtime scanning only. The realtime scanner is going to skip all file system activity (e.g. file/folder creation, etc.) from the applications listed below.	
+ Add Edit Remove	
Applications	Q
C:\My Downloads\DTLiteInstaller.exe	

• Click 'OK' in the 'Advanced Settings' dialog for your settings to take effect.

### 7.9.3. Device Control Settings

- Click 'Settings' > 'Advanced Protection' > 'Device Control'
- The 'Device Control' panel lets you specify types of external devices that are to be blocked and define exclusions to it

### **Open the Device Control panel**

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'

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COMODO Advance	d Settings ? — 🗆 🗙
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Device Control
✓ Firewall	☑ Enable Device Control
✓ HIPS	This option blocks devices of a client computer from accessing, such as USB drives, Bluetooth devices, printers, serial and parallel ports.
✓ Containment	☑ Log detected devices
✓ Data Loss Prevention	Show notifications when devices are being disabled or enabled
✓ File Rating	BLOCKED DEVICES EXCLUSIONS
- Advanced Protection	Use this table to manage the list of devices to which you want to block access.
VirusScope	
Scan Exclusions	+ X X Add Edit Remove
Device Control	Device Q Identification
Script Analysis	
Miscellaneous	
Website Filtering	
	OK CANCEL

- Enable Device Control Activate the device control functionality to selectively prohibit access to external devices. You should specify devices to be banned in the 'Blocked Devices' pane. (Default = Enabled)
- Log Detected Devices CCS logs events like connection attempts of external devices (Default = Enabled)
- Show Notifications when devices are being disabled or enabled CCS displays an alert whenever an external device is connected or disconnected.(*Default = Disabled*)
- Blocked Devices List of external device classes which are not allowed to connect to the endpoint. Example classes include 'USB Storage Devices', 'CD/DVD Drives', 'BlueTooth Devices' and 'Firewire Devices'.
- Exclusions Add exceptions to a blocked class. For example, if you wish block the class 'USB Devices' but wish to allow access for your company's authentication tokens, then you should add those USB tokens as exceptions.

Click the following links for more information on blocked devices and exclusions:

- Block devices
- Specify exclusions

### **Block Devices**

You can specify devices to be blocked in three ways:

- Select device classes
- Select from currently connected devices
- Specify custom devices

#### Block a device class

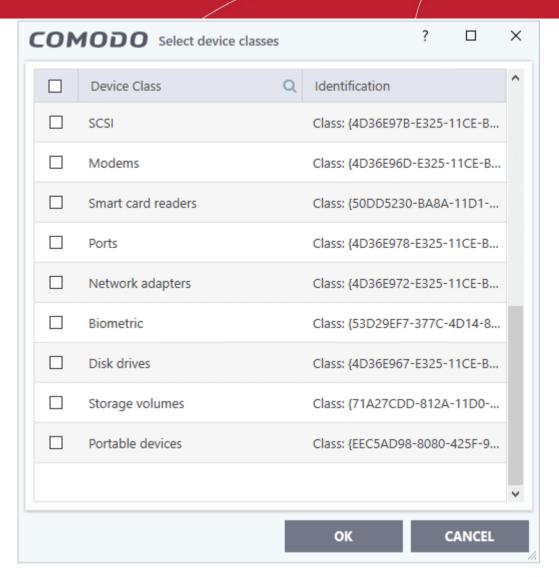
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- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'
- Open the 'Blocked Devices' tab then click the 'Add' button
- Click 'Add device class' from the options:

I	Devi	ice Contro				
E	Enable D	evice Contr	ol			
			evices of a client c inters, serial and p		m accessing, such s.	as USB drives,
6	Z Log dete	cted devices	5			
	Show no	tifications w	hen devices are	being disab	oled or enabled	
	BLOCKED DE	EVICES	CLUSIONS			
	Use this tab	ole to manage	e the list of device	es to which y	ou want to block a	access.
	Use this tab	ole to manage	e the list of device	es to which y	ou want to block a	access.
	+ Add			es to which y	ou want to block a	access.
	+ Add Add dev	Edit Fdit	×	es to which y Q	ou want to block a Identification	access.
	+ Add Add dev Add exis	Edit Fdit vice class	×			access.
	+ Add Add dev Add exis	Edit Fdit	×			access.
	+ Add Add dev Add exis	Edit Fdit vice class	×			access.
	+ Add Add dev Add exis	Edit Fdit vice class	×			access.
	+ Add Add dev Add exis	Edit Fdit vice class	×			access.

- Choose the device class you wish to block.
  - For example, to block all USB devices that are plugged to your computer, select "Portable devices" from the list
  - If you want to exclude any specific device from this class, enter the device name in the exclusion list.

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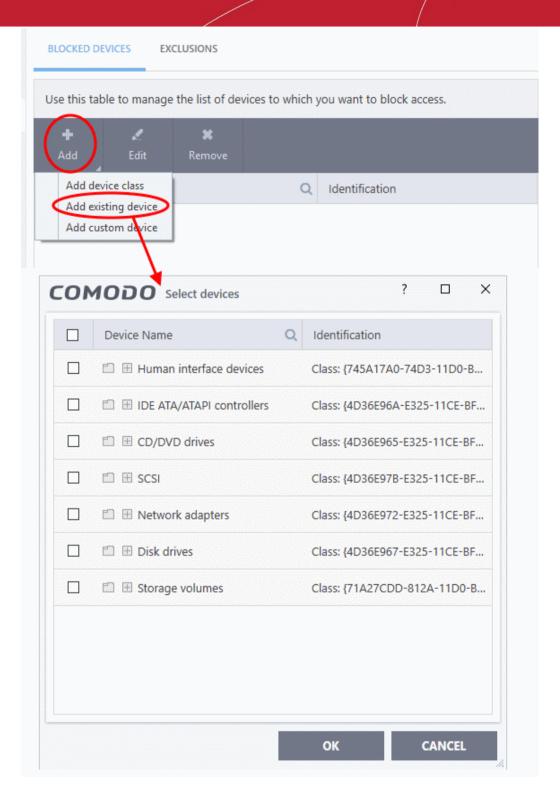


- Select the device(s) you wish to block
- Click 'OK' in the screen and again 'OK' in the 'Advanced Settings' interface.

### Select devices from currently connected devices

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'
- Open the 'Blocked Devices' tab then click the 'Add' button
- Click 'Add existing device' from the options

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- Choose the device class you wish to block. For example, Network adaptor devices, CD/DVD drives, Storage devices or Disk drives.
- Click the '+' sign of the class to which your device belongs
- Select the device(s) you wish to block
- Click 'OK' and again click 'OK' in the 'Device Control' panel to save your settings.

### Specify a custom devices to be blocked

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'
- Open the 'Blocked Devices' tab then click the 'Add' button

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this table	e to manage ti	he list of dev	ices to which y	you want to block acco	ess.
+ Add	🖌 Edit	X Remove			
Add devic			Q	Identification	
	ng device	S		Class: {8A63AD27-00	CD7-4F43-B8E1-07
USB	put Device			USB\VID_80EE&PID_	0021\5&18F54CB
C	бомо	O Add c	ustom device	?	×
En	ter device ID	(e.g. USBST	OR*)		ICEL

• Enter the device ID and click 'OK'

### **Specify exclusions**

The 'Exclusions' tab lets you allow access to specific devices that fall within a blocked device class. You can specify the exceptions in two ways:

- Select from currently connected devices
- Specify a custom device

### Add exclusions from currently connected devices

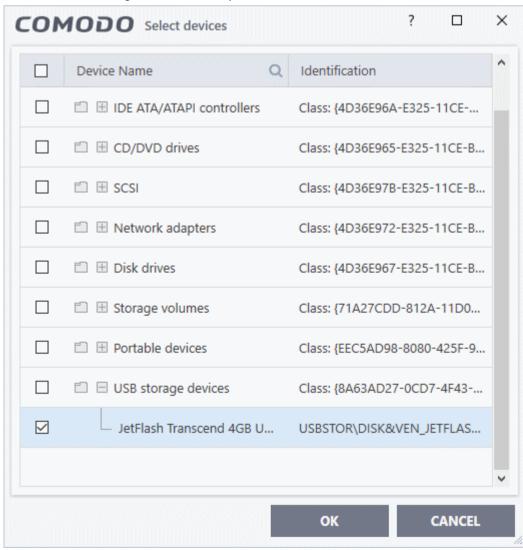
You need to add the device to the exclusion list before blocking the device class.

- · Make sure the external device is connected to the computer
- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'
- Open the 'Exclusions' tab then click the 'Add' button

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devices, printers, seria	l and parallel	ports.	
✓ Log detected devices			
Show notifications wh	nen devices a	are being disabl	led or enabled
BLOCKED DEVICES	the list of de	)	ou want to allow access.
		,	
Add Edit	🗶 Remove		
Add existing device		Q	Identification
Add custom device			

Select 'Add existing device' from the options



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- Click the '+' sign of the class to which your device belongs
- Select the device(s) you wish to exclude
- Click 'OK' in the screen and again 'OK' in the 'Advanced Settings' interface.

#### Add custom device to be excluded

•

- You can also add exclusions by specifying the device Ids.
- For example, you want to block all USB storage devices apart from the type of SANDISK devices used by your company, you could specify a device exclusion ID of 'USBSTOR\DISK&VEN\_SANDISK\4C5310\*'.
- · You can also use the wildcard character ' \* ' to cover a range of devices

#### Specify custom devices to be excluded

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Device Control'
- Open the 'Exclusions' tab then click the 'Add' button
- · Select 'Add custom device' from the options

Jse this table	to manage the lis	t of devices to	which you w	ant to allow acce	255.
+ Add		<b>¢</b> nove			
Add existin Add custo	-		Q Id	entification	
	сомор				? ×
	Enter device ID (	e.g. USBSTOR	*)		

- Enter the unique device identifier in the 'Device ID' field, for example to exclude all USB storage devices whose device IDs start with "4C5310", you could enter: USBSTOR\DISK&VEN\_SANDISK\4C5310\*
- Click 'OK' in the screen and again 'OK' in the 'Advanced Settings' interface.

### 7.9.4. Script Analysis Settings

- Click 'Settings' > 'Advanced Protection' > 'Script Analysis'
- The script analysis settings panel lets you:

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- · Configure heuristic command line analysis for applications in real-time
- Configure heuristic command line analysis for auto-run entries. Auto-run entries include Windows services, auto-start items and scheduled tasks.

**Background note**: 'Heuristics' is a technology which analyzes a file to see if it contains code typical of a virus. Heuristics is about detecting 'virus-like' traits in a file. This helps to identify previously unknown (new) viruses.

#### Open the 'Script Analysis' settings panel

- Click 'Settings' on the CCS home screen
- Click 'Advanced Protection' > 'Script Analysis'

COMODO Advance	d Settings	? – 🗆 X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> </ul>	Script Analysis  Perform Script Analysis (Recommended) Limit the total size of saved detected scripts to 100 When reaching the set limit, the older records will be deleted RUNTIME DETECTION AUTORUNS SCAN	KB d to free up space.
<ul> <li>File Rating</li> <li>Advanced Protection</li> <li>VirusScope</li> </ul>	Manage the list of applications for which you would like to per execution.	rform script analysis before
Scan Exclusions Device Control Script Analysis Miscellaneous Website Filtering	Application Q     Heuristic Command-Line Analysis       *\winhlp32.exe     •       *\WScript.exe     •       *\cscript.exe     •	Embedded Code Detection
	ок	CANCEL

- Perform Script Analysis (Recommended) Enable / disable script analysis of managed applications (Default = Enabled)
  - Limit the total size of saved detected scripts to 'N' KB CCS stores the list of executing scripts that
    are run by the managed applications for analysis. This options allows you to specify the total size of the
    stored scripts. When the set limit is reached, the older scripts are deleted automatically.

The interface has two tabs:

- Runtime Detection
- Autoruns Scans

#### **Runtime Detection**

CCS performs heuristic analysis on certain programs because they are capable of executing code. Example programs are wscript.exe, cmd.exe, java.exe and javaw.exe. Example code includes Visual Basic scripts and Java applications.

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- For example, the program wscript.exe can be made to execute Visual Basic scripts (.vbs file extension) via a command similar to 'wscript.exe c:\tests\test.vbs'.
- If this option is selected, CCS detects c:\tests\test.vbs from the command-line and applies all security checks based on this file. If test.vbs attempts to connect to the internet, for example, the alert will state 'test.vbs' is attempting to connect to the internet
- If this option is disabled, the alert would only state 'wscript.exe' is trying to connect to the internet'.
- Relevant settings are applied to the scripts. For example, if a script is detected by the containment module, then auto-containment rules are applied. Each module (AV, FW, VirusScope and so on) that detects a script will apply its appropriate settings.

COMODO Advance	ed Settings		? – 🗆	×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	Script Analysis Perform Script Analysis (Red Limit the total size of saved of When reaching the set limit, the RUNTIME DETECTION AUTORUMA Manage the list of applications for execution.	detected scripts to 100 ne older records will be delete		
<ul> <li>Advanced Protection</li> <li>VirusScope</li> </ul>	Add Edit Rem	Posette		
Scan Exclusions Device Control	Application Q Heuri     *\winhlp32.exe	istic Command-Line Analysis	Embedded Code Detection	^
Script Analysis Miscellaneous	*\WScript.exe	>		
Website Filtering	*\cscript.exe	)		~
		O	K CANCEL	

Runtime Detection - Column Descriptions				
Column Header	Description			
Application	Names of existing applications covered by this rule			
Heuristic Command-Line Analysis	Enable or disable command line tracking			
Embedded Code Detection	Enable or disable embedded code tracking			

#### Manually add a new application to the list for analysis

• Click 'Add' at the top

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+ Add	ی Edit	XX Remove	CF Reset to Default
Ар	d a new application plications nning Processes	Heuris	tic Command-Line An
	*\WScript.exe		
	*\cscript.exe		

You can add an application by following methods:

- Add a new application
- Add a current application
- Add application from the currently running processes

#### Add a new application

- Click 'Add new application' from the 'Add' drop-down
- Enter the file path in the 'Edit Property' dialog and click 'OK'

+ Add	Edit Remove Reset to Default	
1	a new application Heuristic Command-Line Analy	sis Embedded Code Detection
	ning Processes	
3	*\WScript.exe	
3	COMODO Edit property	? ×
	Edit application's name	
	*\bat.exe	
	ок	CANCEL

The application will be added and displayed in the list.

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💠 Ado		🗱 Remove	C Reset to Default		
	Application	Q Heuris	tic Command-Line Analysis	Embedded Code Detection	
	*\pythonw.exe				
	*\autoit3.exe		)		
	*\autoit3_x64.exe				
2	*\bat.exe				

Click "OK" to apply your settings

#### Add a current application

- · Click 'Add' then 'Applications' from the drop-down
- · Navigate to the file you want to add in the 'Open' dialog and click 'Open'
- The file will be added to the list
- Click "OK" to apply your settings

#### Add a currently running processes

- Choose 'Running Process' from the 'Add' drop-down
- A list of currently running processes in your computer will be displayed
- Select the process whose parent application you wish to add for analysis
- · Click 'OK' from the 'Browse for Process' dialog
- The application will be added to the list
  - Use the slider beside the applications to enable/disable them for analysis.
  - Click the 'Edit' button to update the details of an application.
  - To remove an application, select it from the list and choose 'Remove' at the top.
  - To reset to default applications for analysis, click 'Reset to Default' at the top.
- Click 'OK' at the bottom to apply your changes.

#### Autoruns Scans

- Add and manage applications for which you want to perform heuristic command-line analysis and embedded code detection in order to protect Windows services, autostart items and scheduled tasks.
- CCS ships with a list of predefined applications for which it performs heuristic analysis on programs that are capable of executing code.
- The applications added here are applicable for the settings in:
  - 'Scan Options' > 'Apply this action to suspicious autorun processes' (monitors only during ondemand scans)

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 'Advanced Settings' > 'Miscellaneous' > 'Apply the selected action to unrecognized autorun entries related to new/modified registry items' (monitors constantly)

#### Open the 'Autoruns Scans' interface

- Click 'Settings' on the CCS home screen.
- Click 'Advanced Protection' > 'Script Analysis'

	ced Settings							
<ul> <li>General Settings</li> </ul>	TQ Script	Analysis						
<ul> <li>Antivirus</li> </ul>	E Scipt /	Analysis						
<ul> <li>Firewall</li> </ul>	Perform Scr	ipt <mark>A</mark> nalys	is (Recomm	ended)				
V HIPS					100	KB		
✓ Containment	When reaching	ng the set l	imit, the olde	er records will be	deleted to	free up space.		
<ul> <li>Data Loss Prevention</li> </ul>	RUNTIME DETEC		AUTORUNS SC/					
✓ File Rating	Manage the list	t of applica	tions for whi	ch you would lik	e to perfor	n script analys	is to protec	t
<ul> <li>Advanced Protection</li> </ul>	Windows service	ces, autosta	rt items and	scheduled tasks				
VirusScope	+ Add	🖌 Edit	🗶 Remove	C) Reset to Default				
VirusScope Scan Exclusions	Add		Remove	Reset to	nalysis Er	nbedded Code	e Detection	^
	Add Applica	Edit	Remove	Reset to Default	nalysis Er	nbedded Code	e Detection	î
Scan Exclusions	Add Applica	Edit tion Q p32.exe	Remove Heuristic Co	Reset to Default	nalysis Er		e Detection	
Scan Exclusions Device Control	Add Applica	Edit tion Q p32.exe	Remove Heuristic Co	Reset to Default	nalysis Er		e Detection	^
Scan Exclusions Device Control Script Analysis	Add Applica	Edit tion Q p32.exe pt.exe	Remove Heuristic Co	Reset to Default	nalysis Er		e Detection	^
Scan Exclusions Device Control Script Analysis Miscellaneous	Add Applica Applica State Applica Applica State Applica Applic	Edit tion Q p32.exe pt.exe	Remove Heuristic Co	Reset to Default	nalysis Er		e Detection	~

	Autroruns Scans - Column Descriptions				
Column Header	Description				
Application	Names of existing applications covered by this rule				
Heuristic Command-Line Analysis	Enable or disable command line tracking				
Embedded Code Detection	Enable or disable embedded code tracking				

### To manually add a new application to the list for analysis

• Click 'Add' at the top

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Add     Edit     K     C       Add     Edit     Remove     Reset to Default       Add a new application     Heuristic Command-Line Analysis       Applications     Image: Command-Line Analysis       Running Processes     Image: Command-Line Analysis	-	tems and sched		ch you would	d like to perform
Applications	+ Add	۲. Edit	X Remove		
Raming Hocesses	Applica	ations	Heuris	tic Command	d-Line Analysis

You can add an application by following methods:

- Add a new application
- Add a current application
- Add application from the currently running processes

### Add a new application

- Click 'Add new application' from the 'Add' drop-down
- Enter the file path in the 'Edit Property' dialog and click 'OK'

RUNTIME DETECTION	AUTORUNS SCAN	
Manage the list of a autostart items and	oplications for which you would like to perform script scheduled tasks.	t analysis to protect Windows service
+ Add Edit	<b>≭ C</b> Remove Reset to Default	
Add a new applications Running Processe		Embedded Code Detection
*\WScript.ex	COMODO Edit property	? ×
*\cscript.exe	Add a new application *\bat.exe	
	OK	CANCEL

The application will be added and displayed in the list.

utostart ric	ms and sche	1	~		
<b>₽</b> Add	Edit	🗶 Remove	Cr Reset to Default		
Арр	lication	Q Heuris	tic Command-Line Analysis	Embedded Code Detection	
□ *\po	wershell_ise.	exe 💽			
*\reg	gasm.exe				
*\ba	t.exe				

Click "OK" to apply your settings

### Add an application

- Click 'Add' then 'Applications' from the drop-down
- Navigate to the executable file you want to add in the 'Open' dialog and click 'Open'
- The file will be added to the list
- Click "OK" to apply your settings

#### Add a currently running process

- Choose 'Running Process' from the 'Add' drop-down
- A list of currently running processes in your computer will be displayed
- · Select the process whose parent application you wish to add for analysis
- Click 'OK' from the 'Browse for Process' dialog
- The application will be added to the list
  - Use the slider beside the applications to enable/disable them for analysis.
  - Click the 'Edit' button to update the details of an application.
  - To remove an application, select it from the list and choose 'Remove' at the top.
  - To reset to default applications for analysis, click 'Reset to Default' at the top.
- Click 'OK' at the bottom to apply your changes.

### 7.9.5. Miscellaneous Settings

- Click 'Settings' > 'Advanced Protection' > 'Miscellaneous'
- The miscellaneous settings panel lets you:
  - Configure protection against shellcode injections (buffer overflow attacks)
  - Skip automatic cleanup of suspicious certificates.
  - Configure protection settings for auto-start entries and scheduled tasks

#### Open 'Miscellaneous' settings:

Click 'Settings' on the CCS home screen

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#### Click 'Advanced Protection' > 'Miscellaneous'

•

COMODO Advanced	Settings ? – D X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>VirusScope</li> <li>Scan Exclusions</li> <li>Device Control</li> <li>Script Analysis</li> <li>Miscellaneous</li> <li>Website Filtering</li> </ul>	<ul> <li>Miscellaneous</li> <li>Do not detect shellcode injections in these applications</li> <li>Do not automatically clean up suspicious certificates</li> <li>Autorun Protection</li> <li>Apply the selected action to unrecognized autorun entries related to new/modified registry items:         <ul> <li>Ignore •</li> <li>When this option is enabled, the registry will be monitored for modifications and the selected action will be applied to detected unrecognized Windows services, autostart entries or scheduled tasks.</li> </ul> </li> <li>Apply the selected signature level while monitoring processes launched and DLLs loaded on early system start.         <ul> <li>AUTHENTICODE •</li> <li>The option enables to select the range of signature types that during monitoring will be considered trusted and therefore the associated processes and files will be allowed to run.</li> <li>Monitor DLL files being loaded by running processes</li> </ul> </li></ul>
	OK CANCEL

This interface allows you to:

- · Disable shellcode injection detection for certain applications
- Skip automatic clean-up of suspicious certificates
- · Define actions to be taken on unrecognized auto-start entries/scheduled tasks
- Specify the signature level for monitoring processes launched and DLL's loaded during system start-up
- Enable or disable monitoring DLL files loaded to memory by currently running processes

#### **Disable shellcode injection detection**

By default, protection against shellcode injection is enabled for all applications on your computer. Use this setting to define applications which you *do not* want to monitor for shellcode injections.

#### Background:

- Shellcode injection is a malicious technique which allows an attacker to cause a buffer overflow on your system.
- A buffer is an area of memory designed to hold a specific amount of data. A buffer overflow occurs when a
  process stores data beyond the boundaries of this fixed-length buffer.
- The result is that the extra data overwrites adjacent memory locations. The overwritten data may include other buffers, variables and program flow data.
- Malware can deliberately cause buffer overflows in order to run malicious code or make the program operate incorrectly.

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#### Exclude certain applications from shellcode injection protection

- Make sure 'Don't detect shellcode injections in these applications' is enabled then click the 'these applications' link. The 'Manage Exclusions' dialog appears.
- Click the 'Add' button at the top

You can add items by selecting the required option from the drop-down:

COMODO Advanced S	Settings	
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>COMODO</li> </ul>	Miscellaneous Don't detect shellcode injections in these applications Manage Exclusions	×
✓ File I Adva	Remove Purge	es related to new, for modifications a or scheduled task
File Groups Files Folders Running Processe	All Applications Windows Updater Applications	

- File Groups Select a category of pre-set files or folders. For example, 'Executables' lets you create a ruleset for all files with the extensions .exe .dll .sys .ocx .bat .pif .scr .cpl, \*cmd.exe \*.bat, \*.cmd. Other categories available include 'Windows System Applications', 'Windows Updater Applications', 'Start Up Folders' etc. See File Groups, for more details on file groups.
- Running Processes Select an application or executable from the processes that are currently running on your PC.
- Folders Specify a folder on your computer to include all files in the folder to the exclusions .
- Files Select a specific executable file you wish to add to the exclusions.

Click 'OK' to implement your settings.

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#### Do not automatically cleanup suspicious certificates

- Choose whether or not to delete any root certificates that were not signed by a trusted certificate authority.
- By default, CCS warns you if any fake root certificates are found in your browsers but does not delete them.
- · Disable this option if you want CCS to delete those fake certificates whenever they are found

#### Background:

- SSL certificates are used by websites to encrypt the connection between your browser and their webserver.
- This ensures nobody can intercept the traffic sent between you and the site. All information sent from your browser to the site is private. This is especially important for sensitive transactions like online payments, where you send your credit card information over the internet.
- You can tell a site is using an SSL certificate by the padlock icon in the browser address bar.
- SSL certificates are issued to website owners by an organization known as a 'Certificate Authority' (CA). The CA checks that the applicant owns the website in question, and is a legitimate business.
- Once these checks have been passed, the CA will sign the applicant's certificate with what is known as a 'root certificate'. You should only trust websites whose certificates have been signed by the root certificate of a trusted CA.
- These trusted root certificates are embedded in your browser (Firefox, Chrome, Edge etc). Your browser checks that the SSL certificate on a site is signed by a trusted root each and every time you visit the site.
- A fake root certificate would, therefore, bypass this check of legitimacy. It could tell you to trust a website run by a hacker.
- CCS can detect and remove fake root certificates from the endpoint during on-demand and scheduled scans. Disable 'Do not automatically cleanup suspicious certificates' to activate this feature.

#### Define actions to be taken on unrecognized auto-start entries/scheduled tasks

- Apply the selected action to unrecognized autorun entries related to new / modified registry items -Specify what CCS should do if applications added to Script Analysis > Autoruns Scans try to create or modify one of the following registry items:
  - Windows services
  - Auto-start entries
  - Scheduled tasks

The available options are:

- Ignore CCS does not take any action (Default)
- Terminate CCS stops the process / service
- **Terminate and Disable** Auto-run processes are stopped and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.
- Quarantine and Disable The application is quarantined and the corresponding auto-start entry is removed. In the case of a service, CCS disables the service.

#### Background:

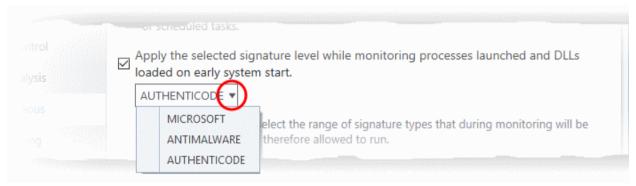
- CCS can perform heuristic command-line analysis and embedded code detection in order to protect Windows services, autostart items and scheduled tasks.
- CCS ships with a list of predefined applications for which it performs heuristic analysis on programs that are capable of executing code.
- You can also add programs for which you want CCS to perform heuristics analysis in 'Settings' > 'Advanced Protection' > 'Script Analysis' > 'Autoruns Scan'. See Autoruns Scans in Script Analysis Settings for more details on this.

#### Monitor processes and DLLs loaded at start up:

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- You can instruct CCS to identify untrusted DLLs, apps, portable executables (PE) and autoruns launched before CCS starts on the endpoint. These may expose the endpoint to a danger if those items turn to be malicious.
- By default, CCS does not monitor these items.
- CCS checks whether startup items are signed by a trusted authority and marks them as trusted or untrusted. The flag is used at next restart to allow or block the item.

Apply the selected signature level...loaded on early system start - Choose how strict the certificate check should be:



- Microsoft Only items signed by Microsoft certificates are marked as trusted
- Antimalware Trusts files signed by either Microsoft or Antimalware certificates
- Authenticode Flags all signed files as trusted

#### Monitor DLL files loaded by currently running processes

• By default, CCS does not monitor the DLL files loaded to system memory, by processes that are currently running on the endpoint.

**Monitor DLL files being loaded by running processes** - If enabled, CCS runs a file rating scan on each DLL loaded to identify its trust rating.

- The trust rating is reported to Endpoint Manager and added to local logs. Files with an Unrecognized' rating are submitted to Valkyrie for analysis.
- You can view these details at 'Security Sub-Systems' > 'Application Control'.
- See https://help.comodo.com/topic-399-1-786-10102-Manage-File-Trust-Ratings-on-Windows-Devices.html for more details.

Click 'OK' to save your settings.

### 7.10. Web Filter Settings

- The web filter section lets you set up rules to allow or block access to specific websites.
- Rules can be created for particular users of your computer, which makes this feature very useful for both home and work environments. For example, parents can block juvenile users from visiting inappropriate websites, and companies can prevent employees from visiting leisure sites during working hours.
- You can also log when a user tries to visit a site blocked by a rule.

#### Open the website filtering section

- · Click 'Settings' at the top-left of the CCS home screen to open the advanced settings interface
- Click 'Website Filtering' on the left and choose the 'Rules' tab

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COMODO Advanced	Settings	? – 🗆 ×
<ul><li>General Settings</li><li>Antivirus</li></ul>	Website Filtering	
<ul><li>Firewall</li><li>HIPS</li></ul>	Enable Website Filtering (Recommended) This option enables firewall to filter web sites according to below.	o the rules and profiles defined
<ul><li>Containment</li><li>Data Loss Prevention</li></ul>	RULES CATEGORIES	
<ul><li>File Rating</li><li>Advanced Protection</li></ul>	+     X     t     I       Add     Edit     Remove     Move Up     Move D	
Website Filtering	Rules     Q     Ena     Allowed Sites	ble Rule
	Blocked Sites	D
	o	OK CANCEL

#### **Overview:**

- You add websites to a category, then add the category to a rule.
  - A rule targets one or more website categories.
  - A category is a collection of one or more websites.
  - A 'website' can be a full URL, a text string, or a text string with a wildcard character (\*)
- You must set a rule to be 'Allow' or 'Block', and must specify the users to which it applies.

#### Categories

- CCS ships with six preset categories of websites which can be added to rules that you create. The
  categories are: Safe, Suspicious, Phishing, Malware, Malicious and PUA (sites that host potentially
  unwanted applications).
- The other two categories, 'Exclusions' and 'Blocked', are empty by default and let you specify sites that should be allowed or blocked. You can add sites to 'Exclusions' if you want to access a site blocked by another category.

#### Rules

- CCS also ships with two predefined rules, 'Allowed Sites' and 'Blocked sites', both of which are modifiable.
- The 'Blocked Sites' rule will prevent access to sites in the 'Comodo defined Malware sites' and 'Comodo defined Phishing Sites' categories. If you wish, you can add other categories to this rule to expand its coverage.
- The 'Allowed Sites' rule will permit access to websites in the Comodo 'Safe Sites' and 'Exclusions' categories.

#### Set up a new rule

• Click the 'Rules' tab

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- Click 'Add' then name your rule
- Add categories to the rule
- Specify users to whom the rule should apply
- Specify whether the rule should be 'Allow' or 'Block'

The 'Website Filtering' panel has two sections:

- **Rules** Define rules for website filtering and assign to required users. See 'Website Filtering Rules' for more details.
- Categories Define categories of websites to be allowed or blocked in website filtering rules. See 'Website Categories' for more details.

#### General Advice:

- It is the 'Categories' section where you specify the sites you want to block or allow, not the 'Rules' section. Rules are for specifying target users, and specifying whether a site-category should be allowed or blocked.
- If you want to filter specific websites, you need to create your own category.
- See 'Website Categories' for more help on this.

#### 7.10.1. Website Filtering Rules

- The powerful rule-configuration interface lets you create rules which are as sweeping or as granular as you require. Rules can be created on a per-user basis, allowing you to control exactly which websites certain people can or cannot visit. You can also disable or enable a rule as required at any time.
- Comodo Firewall implements rules in the order they are in this list. Should a conflict exist between
  individual rules, then the rules at the top takes priority. Click the 'Move Up' or 'Move Down' buttons at the
  top to change a rule's priority.

#### Open the website filtering rules section

- · Click 'Settings' at the top left of the CCS home screen to open the advanced settings interface
- · Click 'Website Filtering' on the left and choose the 'Rules' tab

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COMODO Advanced	Settings	? – 🗆 X
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> </ul>	<ul> <li>Website Filtering</li> <li>Enable Website Filtering (Recommended)</li> <li>This option enables firewall to filter web sites according to the below.</li> </ul>	rules and profiles defined
<ul> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	+     *     t     J       Add     Edit     Remove     Move Up     Move Down       Image: Contract of the second seco	Rule
Website Hitening	Allowed Sites     Blocked Sites	
	ок	CANCEL

- The enable rule switch allows you to turn a rule on or off.
- The check-boxes next to a rule name let you select it for editing, deleting or re-prioritizing.
- Click the magnifying glass icon to search for a specific rule in the list.

The rules interface allows you to:

- Create new website filtering rules
- Edit existing rules
- Remove unwanted rules
- Change priority of the rules

#### Create a new Website Filtering rule

- 1. Open the website filtering panel by clicking 'Settings' from the CCS home screen and then select 'Website Filtering' from the 'Advanced Settings' interface.
- 2. Click the 'Add' button at the top.

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V	Website	сом	000 Website Fil	ltering Rule				? 0	×
Th	ble Web is option e low.	Categor	ies X Remove						
(+ Ade	5		Category Name			۹	 		
	Rules								
	Allowed								
	Safe site								
	Blocked	Restrict	ions						
		+ Add							
			Users	Q	Restrictions	Logging	 		
							ОК	CANCE	L

- 3. Enter a name for your new filter.
- 4. Select the categories that should be added to the filter:
  - Click the 'Add' button from the 'Category' pane

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COMODO Website Filtering Rule		?		×
Name: COMODO Categories		?		×
Categories Categories				۹
+ Exclusions				
Add Blocked				
Cat PUA				
Malicious				
🕭 Malware				
Restriction				
Suspicious				
Add C Safe				
Use				
	ОК	c	ANCEL	
	UK		CAINCE	

Select a category and click 'OK' to add it to your rule. Repeat the process to add more categories.

The 'Categories' window contains a list of pre-defined Comodo categories and any user created categories. Comodo categories cannot be modified.

- **Exclusions** Websites you have decided to trust and allow connections to for the current session and future sessions.
- Blocked Websites you have decided not to trust and deny connections.
- **PUA Sites** Sites that host 'Potentially Unwanted Applications' (PUA). While not strictly speaking malware, a PUA is a piece of software that has functionality that may not have been made clear to a user. An example is a browser toolbar which tells you the weather forecast, but which also tracks your online activity.
- Malicious Sites Sites that are known to host or contain links to malware, malicious scripts or deceptive content. These are intended to cause damage to your computer or steal personal data.
- Malware Sites The URL leads to a direct malware download. Malware is designed to damage your computer, steal sensitive information or gain unauthorized access to your system.

- **Phishing Sites** Fake copies of popular banking, shopping and social media websites that intend to steal customer data.
- Suspicious Sites Sites which have shown strong evidence of suspicious behavior but have not yet hosted content which would warrant placing them in the 'Malware' or 'Malicious' categories. Users are advised to be on high alert should they visit these sites.
- Safe Sites Websites that are considered safe according to the global whitelist.

See **Website Categories**, for more details on creating and modifying user specified categories.

- 5. Add 'Users' or 'User Groups' to whom the rule should be applied:
  - Click the 'Add' button from the 'Restrictions' pane. The 'Select User or Group' dialog will appear:

ations
auoris
k Names
Cancel

• Enter the object name to select - add users to whom the filter should be applied. Names should be in the format:

<domain name>\<user/group name> OR <user/group name>@<domain name>.

Alternatively, click 'Advanced' then 'Find Now' to locate specific users. Click 'OK' to confirm the addition of the users.

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Select User or Gro	up				×
Select this object ty	pe:				
User, Group, or Bu	ilt-in security principal			Object Types.	
From this location:					
DESKTOP-RVN7L	J18			Locations	
Enter the object na	me to select ( <u>examples</u> ):				
				Check Names	;
Advanced			ОК	Cancel	
elect User or Gro	up				>
Select this object ty					
User, Group, or Bu	ilt-in security principal			Object T	ypes
From this location:					
DESKTOP-RVN7L	J18			Locatio	ns
Common Queries					
Name: S					Columns
Nanc. 3	tarts with $$				
Description: S	tarts with $\sim$				Find Now
Disabled acc	counts				Stop
Non expiring	password				
Days since last l	ogon:				<i>\$</i>
2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -					
			/		
			Ī	ОК	Cancel
Search results:		/			
lame	In Folder	K			
Access Contr Administrator	DESKTOP-RVN				
Administrator Administrators	DESKTOP-RVN DESKTOP-RVN				
Backup Oper					
comodo	DESKTOP-RVN				
Cryptographic					
DefaultAccount					
Distributed C					
-	DESKTOP-RVN				
Everyone					

You next need to specify whether those users should be allowed or blocked from viewing the websites, or whether they should be asked if they want to continue. This is done by modifying the link in the 'Restrictions' column:

- Allow The websites in the categories can be accessed by the user.
- Block The websites in the categories cannot be accessed by the user.

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COMODO Client - Security 11
The page is blocked by COMODO Client - Security 11.
Contact your system administrator.

- 6. Use the 'Logging' switch to choose whether or not attempts to access a categorized website are logged.
- 7. Click 'OK' to save your new rule. The new rule will be added to the list of rules under the 'Rules' tab
- 8. Make sure that the rule is enabled using the toggle switch under the 'Enable Rule' column for the rule to take effect.
  - You can disable or enable rules at any time using the switch under the 'Enable Rule' column.

**Important Note to Windows 8 and Windows 8.1 users**: If you are using Internet Explorer 11 version 11.0.9600.16384, it is mandatory to add the user group 'ALL APPLICATION PACKAGES' to the Restrictions list in addition to the intended users for each rule you create.

If you or other users access websites using Internet Explorer 11 on Windows 8/8.1, then you must add this user group or your rules will have no effect. For example, users will still be able to access blocked websites.

#### To add 'ALL APPLICATION PACKAGES' to the restrictions list

Click 'Advanced' in the 'Select User or Group' dialog

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Se	elect Users or Group	IS	×
Select this object type:			
Users, Groups, or Built-in security princ	ipals	Object 1	Types
From this location:			
		Locati	ons
Common Queries			
Name: Starts with V			<u>C</u> olumns
<u>D</u> escription: Starts with ∨			Find <u>N</u> ow
Disabled accounts			Stop
Non expiring password			
Days since last logon: 🛛 🗸 🗸			Ð
Search res <u>u</u> lts:		ОК	Cancel
Name	In Folder		^
Access Control Assistance Opera			
& Administrator	( and the same		
Administrators	State and States of States and		
ANONYMOUS LOGON			
Authenticated Users			
A Backup Operators	State and Indian		
BATCH			
CONSOLE LOGON			
CREATOR GROUP			~

- Click 'Find Now' and select 'ALL APPLICATION PACKAGES' from the list of users and groups displayed in the list at the bottom
- Click 'OK'

Restr	ictions		
	Users	Restrictions	Logging Q
	ALL APPLICATION PACKA.	Block	

#### Edit existing rules

- 1. Open the 'Website Filtering' Panel by clicking 'Settings' from the CCS home screen and then 'Website Filtering' from the 'Advanced Settings' interface.
- 2. Choose the website filtering rule to be edited under the 'Rules' tab by selecting the checkbox beside the rule.
- 3. Click the 'Edit' button at the top.

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The 'Website Filtering Rule' interface for the selected rule will open. You can add/remove categories, add/remove users or change the restriction for selected users from this interface. See **Create a new website filtering rule** for more details on this interface.

#### Remove a website filtering rule

- 1. Open the 'Website Filtering' panel by clicking 'Settings' then 'Website Filtering' in the 'Advanced Settings' interface.
- 2. Open the 'Rules' tab. Choose the rule(s) you want to move by selecting the checkbox(es) beside the rule.
- 3. Click the 'Remove' button at the top.
- 4. Click 'OK'.

#### Change the priority of website filtering rules

- 1. Open the 'Website Filtering' panel by clicking 'Settings' then 'Website Filtering' in the 'Advanced Settings' interface.
- 2. Open the 'Rules' tab. Choose the rule you want to move by selecting the checkbox beside the rule.
- 3. Click the 'Move Up' or 'Move Down' buttons to change the order of the rules.
- 4. Click 'OK'.

#### 7.10.2. Website Categories

- The categories tab shows all built-in and user-defined web categories.
- Categories contain a list of 'Websites' which can be allowed or blocked in a rule.
- A 'Website' can be a URL or a simple phrase / term. You can use wildcard characters ( \* ) with both URLs and terms.

#### Open the website filtering categories section

- · Click 'Settings' at the top left of the CCS home screen to open the advanced settings interface
- Click 'Website Filtering' on the left and choose the 'Categories' tab

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COMODO Advanced	Settings ? - □ ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	<ul> <li>✓ Website Filtering</li> <li>✓ Enable Website Filtering (Recommended)</li> <li>This option enables firewall to filter web sites according to the rules and profiles defined</li> </ul>
<ul> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> </ul>	below. RULES CATEGORIES  Add Edit Remove
Advanced Protection     Website Filtering	Categories Q E Exclusions Blocked
	OK CANCEL

• Click the search icon to find a specific rule header. You can type rule names in full or in part.

The categories pane lets you:

- Add a new category of websites
- Rename a category
- Remove unwanted websites from a category
- Remove a category

#### Add a new category of websites

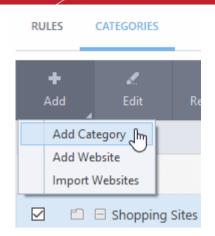
Adding a new category involves two steps:

- Step 1 Define a name for the category
- Step 2 Add Websites to be included to the category

#### Step 1 - Define a name for the category

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Website Filtering' on the left
- 3. Click the 'Categories' tab
- 4. Click the 'Add' button at the top and select 'Add Category' from the drop-down menu.

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Type a name for the category in the 'Add Category' box:

сомодо	Edit property		? ×
Add Category Food Items			
		ОК	CANCEL

The new category will be listed in the categories tab:

RULES		CATEGORIES	
<b>₽</b> Ade		<b>.</b> Edit	X Remove
	Cate	egories	
	6	Exclusions	
	E 6	Blocked	
	E 1	Food items	

Next, add websites to be included in the category:

#### Step 2 - Add URLs to be included to the category

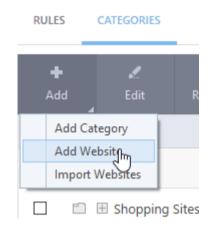
You can add websites to a category in two ways:

- Manually Specify Websites
- Upload Website URLs from a text file

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#### Manually specify websites

- 1. Select the 'Category' from the list.
- 2. Click the 'Add' button.
- 3. Select 'Add Website' from the drop-down menu.



Type the address of the website you wish to add to the category in the 'Add Website' box:

COMODO Add We	bsite	? >	×
Enter Website Name (e.g. *w	ebsite.com)		
www.welcomehotel.com			
	ОК	CANCEL	

- To add a specific webpage, enter the full path to the page.
- To include all sub-domains of website, add a wildcard character and a period in front of the URL.
   For example, \*.friskywenches.com will cover friskywenches.com, login.friskywenches.com, pictures.friskywenches.com, videos.friskywenches.com and so on.
- To include all the websites with URLs that start with a specific string, add a wildcard character after the string. For example, *pizza*\* will cover 'pizzahut.com', 'pizzacorner.net', and so on.
- To include all the websites with URLs that contain a specific string, add the wildcard character before and after the string. For example, *\*pizza\** will cover hotpizza.com, spicypizza.net and so on.
- Click 'OK'.
- The website will be added to the category.
- 4. Repeat the process to add more websites.

#### Upload a list of websites from a text file

- 1. Select the target category from the list.
- 2. Click the 'Add' button and select 'Import Websites' from the drop-down menu.
- 3. Navigate to the file containing your list of URLs.

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	Open				×
RULES CATEGORIES	7 Look in:	Shop_Ever	nts v	G 🤌 📂 🖽 -	
	<b>_</b>	Name	^	Date modified	Туре
+ 🖉 Add Edit	Quick access	Jewelry_w	ebsites	11/14/2016 4:12 PM	Text Document
Add Category Add Website Import Virpsites	Desktop				
Safe Sites	Libraries				
	This PC				
	A	<			>
	Network	File name:	Jewelry_websites	~	Open
	INCLIVITE	Files of type:	MalwarePatrol (plain text) format (*.t	xt) ~	Cancel
			Open as read-only		

**Note**: The text file should contain only the list of full URLs or URLs with wildcard character (\*) of the websites. The file should be of the '.txt' format.

4. Click 'Open'.

CCS will automatically add the websites specified in the text file into the selected category.

#### Rename a category

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Website Filtering' on the left
- 3. Click the 'Categories' tab
- 4. Select the category to be renamed.
- 5. Right-click and select 'Edit' from the drop-down menu.
- 6. Enter the new name of the category in the 'Edit Property' dialog box and click 'OK'.

The category will be renamed immediately both under the 'Categories' section and in the 'Website Filtering Rules' to which it is applied.

#### Remove a website from a category

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Website Filtering' on the left
- 3. Click the 'Categories' tab
- 4. Click the '+' button beside the category to be edited to expand the website list.
- 5. Select the Website(s) to be removed.
- 6. Right-click then select 'Remove' from the drop-down menu.

#### **Remove a Category**

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Website Filtering' on the left
- 3. Click the 'Categories' tab

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- 4. Select the category to be removed.
- 5. Right-click then select 'Remove' from the drop-down menu.

**Note**: You cannot remove a category if it is currently being used in a website filtering rule. Make sure to first remove the category from any rules in which it is applied.

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# Appendix 2 - Comodo Secure DNS Service

#### Introduction

Comodo Secure DNS service replaces your existing Recursive DNS Servers and resolves all your DNS requests exclusively through Comodo's proprietary directory services platform. Most of the networks use recursive DNS services that are provided by their ISP or that reside on their own set of small DNS servers but it becomes essential to have a secure and broadly distributed DNS service to have a faster and safe DNS resolution.

**Background Note**: Every device on the internet is uniquely identified by a 32-bit number (IPv4 address) or a 128bit number (IPv6 address). While this is perfectly satisfactory for computers, humans are far more comfortable remembering names rather than a string of numbers. The 'Domain Name System' (DNS) provides the translation between those names and numbers. Virtually every piece of software, device, and service on the internet utilizes DNS to communicate with one another. DNS also makes this information available across the entire span of the internet, allowing users to find information remotely.

Comodo Secure DNS is a broadly distributed Recursive DNS service that gives you full control to determine how your clients interact with the internet. It requires no hardware or software and provides reliable, faster, smarter and safer internet experience.

- Reliable Comodo Secure DNS Directory Services Platform currently spans across five continents around the world. This allows us to offer you the most reliable fully redundant DNS service anywhere. Each node has multiple servers, and is connected by several Tier 1 carriers to the internet.
- Faster Our strategically placed nodes are located at the most optimal intersections of the internet. Unlike most DNS providers, Comodo Secure DNS directory services platform uses Anycast routing technology which means that no matter where you are located in the world, your DNS requests are answered by the closest available Comodo Secure DNS set of servers. Combine this with our huge cache and we can get the answers you seek faster and more reliably than anyone else. Furthermore, our "name cache invalidation" solution signals the Comodo Secure DNS recursive servers anytime one of our authoritative customers or partners updates a DNS record, fundamentally eliminating the concept of a TTL.
- Smarter Comodo's highly structured search and guide pages get you where you want to be, when you inadvertently attempt to go to a site that doesn't exist.
- Safer As a leading provider of computer security solutions, Comodo is keenly aware of the dangers that
  plague the internet today. Secure DNS helps users keep safe online with its malware domain filtering
  feature. Secure DNS references a real-time block list (RBL) of harmful websites (i.e. phishing sites,
  malware sites, spyware sites, excessive advertising sites, etc.) and will warn you whenever you attempt to
  access a site containing potentially threatening content. Directing your requests through highly secure
  servers can also reduce your exposure to the DNS Cache Poisoning attacks that may affect everybody else
  using your ISP.

To start Comodo Secure DNS service the DNS settings of your computer has to be modified to point to our server's IP addresses. Comodo Client Security automatically modifies the DNS settings of your system during its installation to get the services. You can also modify the DNS settings of your system manually, if you haven't selected the option during installation. You can also revert to the previous settings if you want, at anytime.

Click the following links to get the instructions for manually modifying the DNS settings on your router or on your computer.

- Router
- Windows

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### Router - Enable or Disable Comodo Secure DNS

You can manually enable or disable Comodo Secure DNS service in your Router by modifying the DNS settings accessible through DNS Server settings of your router. Comodo recommends making the change on your router so that with one change, all the computers on your network can benefit from Comodo Secure DNS.

To enable the Comodo Secure DNS service, modify the DNS server IP address settings to Comodo Secure DNS server IP addresses. The IP address are:

Primary DNS : 8.26.56.26

Secondary DNS : 8.20.247.20

#### Modify the DNS settings

1. Login to your router. To log in and configure your router, you can open it up in your web browser. If you don't know the IP address for your router, don't worry, it is typically one of the following:

http://192.168.0.1 http://192.168.1.1 http://192.168.10.1

If you have forgotten your router's username and/or password, the most common username is "admin" and the password is either blank, "admin", or "password". If none of those work, you can often reset the password to the manufacturer default by pressing a button on the router itself, or in some cases access without a password if you try to access your router quickly after you've cycled the power to it.

 Find the DNS Server Settings. Look for "DNS" next to a field which allows two or three sets of numbers (these fields may be empty).

DNS AND ADVANCED SETT	INGS	
Use these DNS Servers :		
Primary DNS Server :		
Secondary DNS Server :		
Advanced >>		

3. Select the check box Use these DNS Servers, type the Comodo Secure DNS Server settings as your DNS server settings and click 'Save'/'Apply'.

Primary DNS server address for Comodo Secure DNS is: 8.26.56.26

Secondary DNS server address for Comodo Secure DNS is: 8.20.247.20

When you are done, the above example would look like this.

DNS AND ADVANCED SETTINGS		
Use these DNS Servers :	$\checkmark$	
Primary DNS Server :	8.26.56.26	
Secondary DNS Server :	8.20.247.20	
Advanced >>		

#### **Disable Comodo DNS**

You can disable Comodo Secure DNS by:

 Deselecting the check box 'Use these DNS servers' address automatically'. This means that you use the DNS server provided by your ISP. This is the option that most home users should choose if they wish to disable the service.

OR

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• Entering different preferred and alternate DNS server IP addresses.

### Windows - Enable Comodo Secure DNS

You can manually enable Comodo Secure DNS by changing your DNS server addresses to:

- Preferred DNS : 8.26.56.26
- Alternate DNS : 8.20.247.20

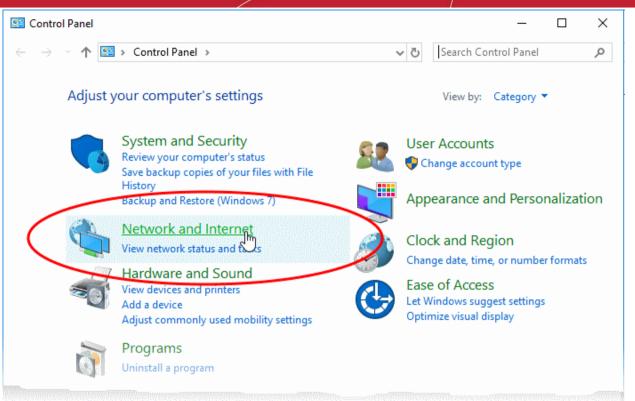
Enable Comodo Secure DNS

- 1. Click the Windows 'Start' menu
- 2. Type 'control panel' into the search box then click the program name:

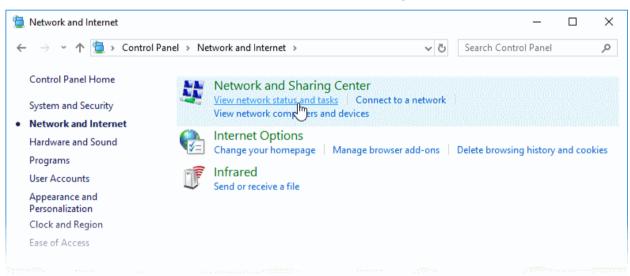
=		Filters 🗸	
ŵ	Best match		
0	Control Panel Desktop app		>
	Recent		
	Programs and Features		
	Settings 🖳 System		
	🖵 Taskbar notification area		
	Search the web		
	✓ control panel - See web results	>	
© *			
			🖽 🧲 🚍 🔒 숙 🥥

3. Select 'Network and Internet' from the control panel menu:

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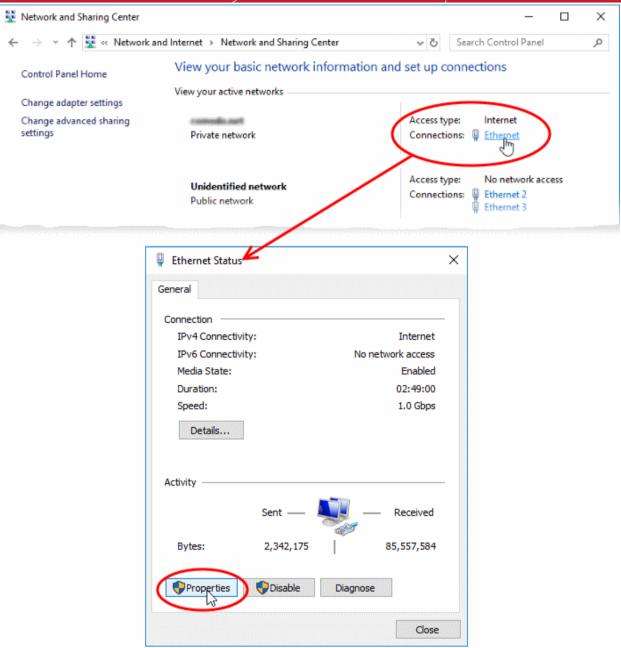
4. Select 'View network status and tasks' under Network and Sharing Center' as shown below:



The list of networks to which you are currently connected is shown.

5. Click the network type link in the network through which you are connected to internet:

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This opens the 'Status' dialog for the selected connection.

- 6. Click 'Properties' in the status dialog
  - At this point, Windows might ask for your permission to continue or request that you enter an administrator password.
  - Once you have granted permission/entered an admin password, the 'Connection Properties' dialog appears:

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Ethernet Properties	$\times$
Networking Sharing	
Connect using:	
Intel(R) PRO/1000 MT Desktop Adapter	
Configure This connection uses the following items:	
Client for Microsoft Networks File and Printer Sharing for Microsoft Networks COMODO Internet Security Firewall Driver COS Packet Scheduler Internet Protocol Version 4 (TCP/IPv4) Microsoft Network Adapter Multiplexor Protocol Microsoft LLDP Protocol Driver	~
Install Uninstall Properties Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.	$\triangleright$
OK Cano	el

- 7. Scroll down the list and select 'Internet Protocol Version 4 (TCP/IP)' then click the 'Properties' button as shown above.
- 8. Enable 'Use the following DNS server addresses'.
- 9. Enter the addresses listed below:

Preferred DNS : 8.26.56.26 Alternate DNS : 8.20.247.20

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Internet P	rotocol Version 4 (TCP/IPv4)	Properties	×
General	Alternate Configuration		
this cap	get IP settings assigned auton ability. Otherwise, you need to appropriate IP settings.		
⊙ Ob	tain an IP address automatical	у	
OUs	e the following IP address:		
IP ad	dress:		
Subn	et mask:		
Defa	ult gateway:		
Ŭ	tain DNS server address autom e the following DNS server add		
Prefe	erred DNS server:	8 . 26 . 56 . 2	6
Alter	nate DNS server:	8 . 20 . 247 . 2	0
Va	alidate settings upon exit	Ad	vanced
		OK	Cancel

- 10. Click 'OK' to save your settings
- 11. Click 'OK' in the connection properties dialog to activate your settings
- Your computer will now use Comodo DNS as it's default domain name resolution service for all applications that connect to the internet.

#### **Disable Comodo DNS**

You can revert to the DNS servers provided by your ISP at anytime by instructing Windows to automatically obtain the address of a DNS servers.

- Follow steps 1 to 7 of the 'Enable Comodo DNS' tutorial to open the IP4 properties dialog
- Enable 'Obtain DNS server address automatically' then click 'OK'.

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Internet P	Protocol Version 4 (TCP/IPv	4) Properties	×
General	Alternate Configuration		
this cap		comatically if your network supports to ask your network administrator	
() Ot	otain an IP address automatic	ally	
OUs	e the following IP address:		
IP ac	ldress:	• •	
Subn	et mask:		
Defa	ult gateway:	a a a	
	otain DNS server address aut	omatically	
	the following DNS server a		
Prefe	erred DNS server:	r r r	
Alter	nate DNS server:	r. r. r.	
	alidate settings upon exit	Advanced	
		OK Cancel	

**Note**: Alternatively, you can enter the server addresses of a different DNS service before clicking 'OK'

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# About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

### About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit comodo.com or our **blog**. You can also follow us on **Twitter** (@ComodoDesktop) or **LinkedIn**.

1255 Broad Street Clifton, NJ 07013 United States Tel : +1.877.712.1309 Tel : +1.888.551.1531 https://www.comodo.com Email: EnterpriseSolutions@Comodo.com

# Appendix 1 - CCS How to... Tutorials

The 'How To...' section of the guide contains guidance on key tasks in Comodo Client Security. Use the links below to go to each tutorial's page.

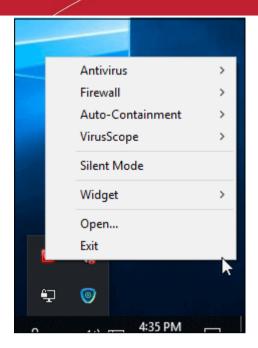
#### How to ...:

- Enable / Disable AV, Firewall, Auto-Containment and VirusScope Easily How to quickly enable or disable various CCS modules.
- Setup the Firewall for maximum security and usability How to set up a secure connection to the internet
- Block Internet Access while allowing local network (LAN) Access Configure the firewall to only allow intranet/LAN connections while blocking the internet
- Set up HIPS for Maximum Security and Usability How to set up the host intrusion protection system for the optimum balance between security and usability
- Create Rules to Auto-Contain Applications How to set auto-containment rules for maximum security
   against untrusted applications
- Run an instant Antivirus scan on selected items Run a manual scan on selected folders/files to check for viruses and other malware
- Create an Antivirus scan schedule Set up antivirus scans to automatically run at specific times.
- Run an untrusted program inside the container Launch programs that you do not trust inside the container to eliminate the possibility of them causing damage to your computer.
- Run Browsers inside the Container Run your browser inside the container when you plan to visit
   untrusted websites
- Restore incorrectly quarantined item(s) Restore files and executables that had been moved to
   quarantine by mistake
- Submit quarantined items to Comodo for analysis Send suspicious files/executables to Comodo for analysis
- Enable file sharing applications like BitTorrent and Emule Configure firewall for file sharing through popular software
- Block any downloads of a specific file type Configure HIPS to block downloads of files of a specific type
- Disable Auto-Containment on a Per-application Basis Exclude specific files or file types from the autocontainment process
- Switch Off Automatic Antivirus Updates Stop automatic virus updates
- **Suppress alerts when playing games** Switch off CCS pop-up alerts to avoid interruptions while playing games
- **Control External Device Accessibility** Restrict access to external devices such as USB pen drive on the endpoints.

# Enable / Disable AV, Firewall, Auto-Containment and VirusScope Easily

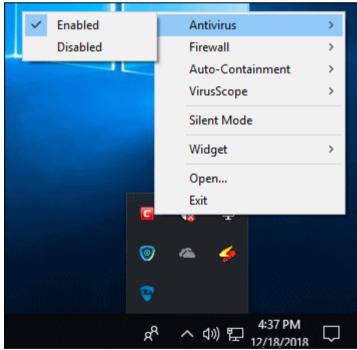
• Right-click on the CCS tray icon to quickly switch Antivirus, Firewall, Auto-Containment or VirusScope on or off:

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#### Antivirus

- 1. Right-click on the system tray icon
- 2. Move your mouse over 'Antivirus'

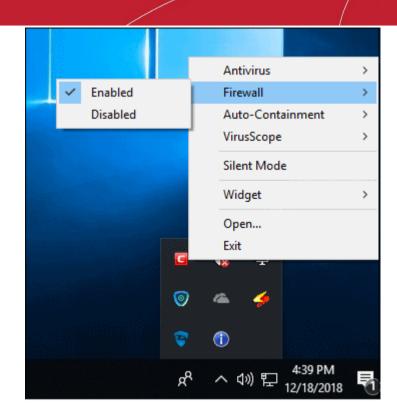


3. Choose 'Enabled' or 'Disabled' as required You can also set security level in **the Home Screen**.

#### Firewall

- 1. Right-click on the system tray icon
- 2. Move your mouse over 'Firewall'
- 3. Choose 'Enabled' or 'Disabled' as required

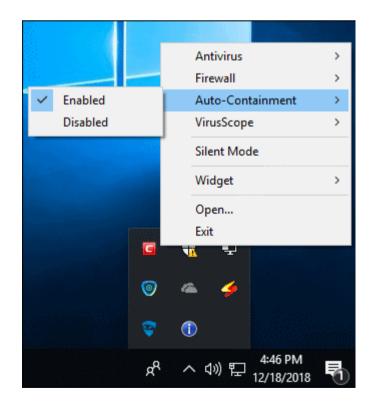
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You can also set security level in the Home Screen.

#### **Auto-Containment**

- 1. Right-click on the system tray icon
- 2. Move your mouse over 'Auto-Containment'

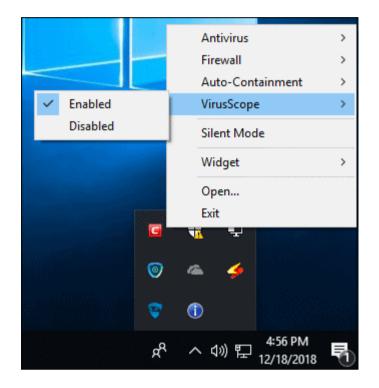


3. Choose 'Enabled' or 'Disabled' as required

You can also set security level in the Home Screen.

VirusScope

- 1. Right-click on the system tray icon
- 2. Move your mouse over 'VirusScope'



3. Choose 'Enabled' or 'Disabled' as required

You can also set security level from the Home Screen.

### Set up the Firewall For Maximum Security and Usability

This page outlines the functions of Comodo's Firewall and helps you to set up a secure connection to the internet.

#### **Stealth Ports Settings**

Port stealthing is a security feature whereby ports on an internet connected PC are hidden from sight, sending no response to opportunistic port scans.

- 1. Click 'Tasks' > 'Firewall Tasks'
- 2. Click 'Stealth Ports'

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	COMODO Stealth Ports	? X
Secure   All sys	Ports allow your computer to commun stealthing them, you may configure thi	icate with other computers in a network. By s computer's visibility to others.
GENERAL TASKS FIREWA	Block Incoming Connect Block all incoming connecti computers	c <b>tions</b> ons and make this PC invisible to all
Block Applicati	Alert Incoming Connect Lets you decide when to m showing popup alerts	<b>tions</b> ake this PC invisible on a case basis by
Block an applicat	on from coessing the internet.	BIOCK all network activity to and
Stealth Ports Manage this P PC's.	C's network visibility from other	View Connections View applications which are contra- internet.

3. Select 'Block Incoming Connections' to make your computer's ports are invisible to all networks

#### Click here for more information about port stealthing

#### **Network Zone Settings**

'Network Zones' settings allow you to configure the protection level for connections to a router/home network (this is usually done **automatically** for you).

#### View the configurations

- 1. Click 'Settings' at the top of the CCS home screen
- 2. Select 'Firewall' > 'Network Zones'
- 3. Click 'Network Zones' tab in the 'Network Zones' interface

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<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Retwork Zones	
Firewall     Firewall Settings     Application Rules	<ul> <li>Enable automatic detection of private networks</li> <li>Do not show popup alerts and treat location as</li> <li>Home </li> <li>Home </li> <li>The following network zones are defined on this computer:</li> </ul>	
Global Rules Rulesets	NETWORK ZONES BLOCKED ZONES	
Network Zones Portsets	Add     Edit     Remove       Image: Constraint of the second se	Q
HIPS     Containment     Data Loss Prevention	<ul> <li>✓ □ □ Loopback Zone</li> <li>□ □ □ □ Work #1</li> </ul>	
<ul> <li>File Rating</li> <li>Advanced Protection</li> </ul>		
Website Filtering		
	OK CANC	EL

- 4. Inspect the 'Loopback zone' and 'Local Area Network #1' (exact name may vary) by clicking the '+' button beside the zone name
  - In most cases, the loopback zone IP address should be 127.0.01/255.0.0.0
  - In most cases, the IP address of the auto-detected Network zone should be 10.nnn.nnn/255.255.255.0
- 5. Click 'OK'.

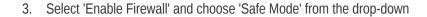
#### Click here for more details on network zones settings

#### **Firewall Settings**

The firewall settings option lets you configure the protection level for your internet connection, and the frequency of alerts generated.

- 1. Click 'Settings' at the top of the CCS home screen
- 2. Click 'Firewall' > 'Firewall Settings'

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COMODO Advanced	Settings	? —		×
✓ General Settings	Firewall Settings			-
✓ Antivirus	l newan settings			
Firewall	Enable Firewall (Recommended)			
Firewall Settings	This option enables firewall which filte Block All	nd traffic.		
Application Rules	Alert Settings Safe Mode	$\supset$		
Global Rules	Do not show popup alerts     Allow      Training Mode	]		

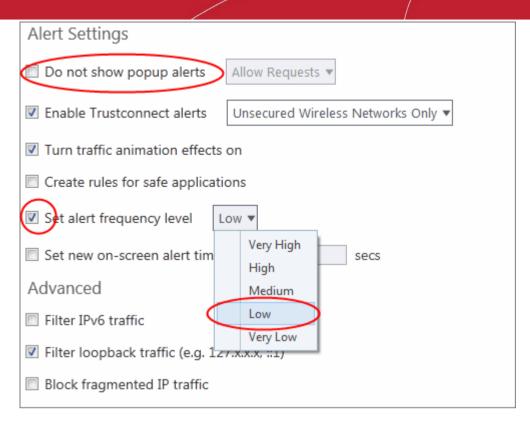
**Safe Mode**: While filtering network traffic, the firewall will automatically create rules which allow traffic for application components certified as 'Safe' by Comodo. For non-certified, new, applications, you will receive an alert whenever that application attempts to access the network. Should you choose, you can grant that application internet access by choosing 'Treat this application as a Trusted Application' at the alert. This will deploy the predefined firewall policy 'Trusted Application' onto the application.

#### **Alert Settings**

Under 'Alert Settings' in the same interface:

- Deselect 'Do not show pop-up alerts'
- Select 'Set alert frequency level' option and choose 'Low' from the drop-down. At the 'Low' setting, the firewall shows alerts for outgoing and incoming connection requests for an application. This is the setting recommended by Comodo and is suitable for the majority of users.

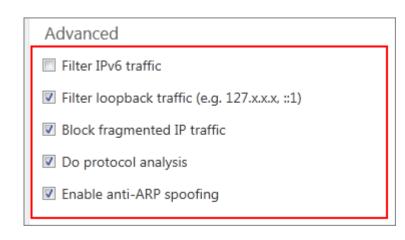
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#### **Advanced Settings**

When launching a denial of service or 'flood' attack, an attacker bombards a target machine with so many connection requests that your computer is unable to accept legitimate connections, effectively shutting down your web, email, FTP or VPN server. To protect from such attacks, make the following settings under 'Advanced' in the 'Firewall Settings' interface:

- Select 'Filter loopback traffic'
- Ensure that the 'Block fragmented IP traffic' is selected
  - Block fragmented IP traffic When a connection is opened between two computers, they must agree on a Maximum Transmission Unit (MTU). IP Datagram fragmentation occurs when data passes through a router with an MTU less than the MTU you are using i.e when a datagram is larger than the MTU of the network over which it must be sent, it is divided into smaller 'fragments' which are each sent separately. Fragmented IP packets can create threats similar to a DOS attack. Moreover, these fragmentations can double the amount of time it takes to send a single packet and slow down your download time.
- · Select 'Do Protocol Analysis' checkbox to detect fake packets used in denial of service attacks
- Select 'Enable anti-ARP spoofing'



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4. Click 'OK' for your settings to take effect.

#### Click here for more details on the firewall settings

#### Set-up Application Rules, Global Rules and Predefined Firewall Rulesets

You can configure and deploy traffic filtering rules and policies on an application-specific and global basis.

#### View the 'Application Rules'

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Firewall > 'Application Rules'

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<ul> <li>General Settings</li> </ul>	Application Rules
✓ Antivirus	The following firewall application rules are active on this computer.
- Firewall	
Firewall Settings Application Rules	+ 🗶 🗰 t I 🎣 🖓 Add Edit Remove Move Up Move Down Purge
Global Rules	Application Q Treat as Q
Rulesets	C:\Program Files\COMODO\GeekBuddy\launc Custom
Network Zones	🔲 🔮 🗏 C:\Program Files\Mozilla Firefox\firefox.exe Custom
Portsets	Allow All Incoming and Outgoing Requests
✓ HIPS	Custom
<ul> <li>Containment</li> </ul>	Allow System To Send Requests If The Tar
<ul> <li>Data Loss Prevention</li> </ul>	Allow System To Receive Requests If The
<ul> <li>File Rating</li> </ul>	COMODO Internet Security     Outgoing Only
<ul> <li>Advanced Protection</li> </ul>	
Website Filtering	Custom
	Allow IP Out From MAC Any To MAC Any

- 3. Click 'Add' to create a new application rule
- 4. Select a rule and click 'Edit' to edit the rules for a specific application manually or click 'Remove' to remove them
- 5. Click 'OK' for your settings to take effect

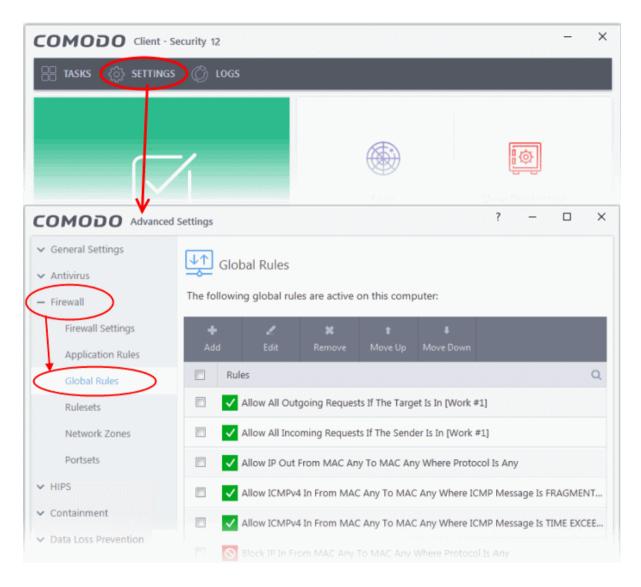
#### Click here for more details on application rules

#### View the Global Rules

1. Click 'Settings' on the CCS home screen

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<sup>2.</sup> Click 'Firewall' > 'Global Rules'



- 3. Click 'Add' to create a new global rule
- 4. Select a rule and click 'Edit' to edit the a rule manually or click 'Remove' to remove them
- 5. Click 'OK' for your settings to take effect

#### Click here for more details on global rules

#### **View Predefined Firewall rulesets**

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Firewall' > 'Rulesets'

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>	Rulesets The following rulesets are defined on this computer:	
Firewall Settings Application Rules	+ 🗶 🗱 Add Edit Remove	
Global Rules	Ruleset Name	Q
Rulesets	Web Browser	
Network Zones	Email Client	
Portsets	FTP Client	
✓ HIPS	Allowed Application	
✓ Containment	Blocked Application	
✓ Data Loss Prevention	Outgoing Only	

- 3. Click 'Add' to create a new ruleset
- 4. Select a ruleset and click 'Edit' to edit the rules manually or click 'Remove' to remove them
- 5. Click 'OK' for your settings to take effect

Note: You need not make your own rulesets, the defaults are usually enough.

Click here for more details on pre-defined firewall rulesets

# Block Internet Access while Allowing Local Area Network (LAN) Access

You can configure the firewall to block internet access while allowing connections to an internal network (intranet or LAN).

Example scenarios:

- In your network at home, you want your child's computer to connect to other computers at home but disable their internet access for safety reasons
- In a company network, you want employee computers to connect to your network but disable internet access for bandwidth reasons

You need to create a global firewall rule to block internet access while allowing internal connections.

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#### Create the global rule

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Firewall' > 'Global Rules'

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<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> </ul>		bal Rules ng global rul	es are active	on this comp	outer:		
Firewall Settings	+	L	×	t	4		
Application Rules	Add	Edit	Remove	Move Up	Move Down		
Global Rules	Rul						Q
Rulesets		Allow All Out	tgoing Reques	ts If The Targ	et Is In [Work -	#1]	
Network Zones		Allow All Inc	oming Reques	ts If The Send	er Is In [Work	#1]	
Portsets		Allow IP Out	From MAC An	y To MAC An	y Where Proto	ocol Is Any	
<ul> <li>✓ HIPS</li> <li>✓ Containment</li> </ul>		Allow ICMPv	4 In From MAG	C Any To MAG	C Any Where I	CMP Message Is I	RAGMENT
		Allow ICMPv	4 In From MAG	Any To MAG			

3. Choose 'Add' from the options at the top.

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<ul><li>General Settings</li><li>Antivirus</li></ul>	Global Rules
- Firewall	The following global rules are active on this computer:
Firewall Settings Application Rules	+ X X t + Add Edit Remove Move Up Move Down
Global Rules	Rules Q
Rulesets	Allow All Outgoing Requests If The Target Is In [Work #1]
	rewall Rule ? ×
Action: A	llow   Log as firewall event if this rule is fired
Protocol: IF	
Direction: O	Dut 🔻
Description	llow Lan and block internet
SOURCE ADDRESS	DESTINATION ADDRESS IP DETAILS
Exclude (i.e. NOT	
Туре:	IPv4 Single Address
IP:	010.108.051.196
	OK CANCEL

- 4. Choose the following options from the respective drop-downs:
  - Action = 'Block';
  - Protocol = 'IP';
  - Direction = 'Out'.
- 5. Enter a description for the new rule in the 'Description' text box.
- 6. Click the 'Source Address' tab, choose 'IPv4 Single Address' or 'IPv6 Single address' as per your network and enter the IP address of the computer in the IP text box.
- 7. Click the 'Destination Address' tab, choose 'Network Zone' from the 'Type' drop-down and choose your local area network from the 'Zone' drop-down.

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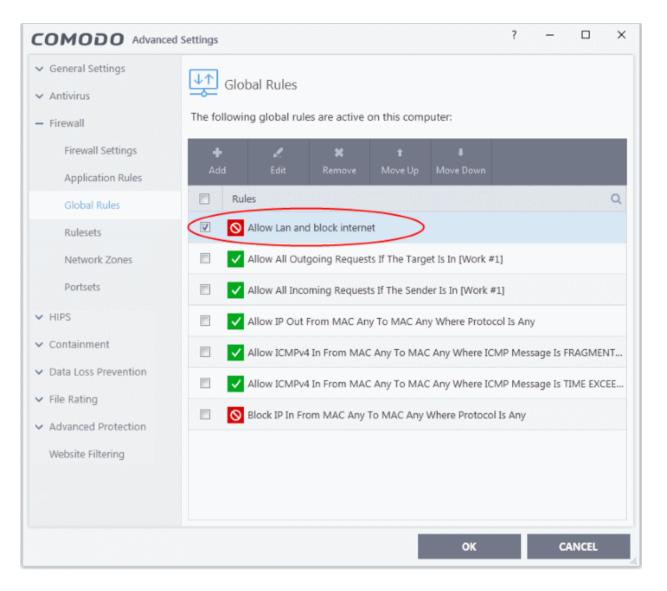
сомодо	Firewall Rule ?	×
Action:	Allow   Log as firewall event if this rule is fired	
Protocol:	IP 🔻	
Direction:	Out 🔻	
Description	Allow Lan and block internet	
SOURCE ADDRESS	DESTINATION ADDRESS IP DETAILS	
Exclude (i.e. NO	OT the choice below)	
Тур	e: Network Zone	
Zoi	ne Loopback Zone  Loopback Zone Work	
	OK CANC	EL

8. Click the 'IP Details' tab and choose 'Any' from the 'IP Protocol' drop-down.

SOURCE ADDRESS	DESTINATION ADDRESS	IP DETAI	LS	
IP Protocol:	Any Custom Any TCP UDP ICMPv4 IGMP Raw IP PUP GGP GRE RSVP		OK	CANCEL
	ICMPv6			

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- 9. Click 'OK'. The created policy will be added to the list of 'Global Rules'.
- 10. Select the rule and click the 'Move Up' button until the rule is in first position:



11. Click 'OK' for your configuration to take effect.

Your firewall is now configured to allow access to the internal network but to block internet access.

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### Set up HIPS for Maximum Security and Usability

This page explains how to configure the host intrusion prevention system (HIPS) to provide maximum security against malware and hackers.

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'HIPS' > 'HIPS Settings'
- 3. Select 'Enable HIPS'

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<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	HIPS Settings		
✓ Firewall	Enable HIPS		
- HIPS	Paranoid Mode  Monit	toring Settings	
HIPS Settings			em, the component that monitors uter against malware actions.
HIPS Rules	Training Mode  Training Mode  Training Mode	Allow Requests 🔻	-
Rulesets			
Protected Objects	Set popup alerts to verbos		

4. Choose 'Safe Mode' from the drop-down.

#### **Monitoring Settings**

1. Click the 'Monitoring Settings' link in the 'HIPS Settings' interface

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HIPS Settings	
☑ Enable HIPS	
Safe Mode Monitoring	Settings
	Intrusion Protection System, the component that monitors vities to protect the computer against malware actions.
COMODO Monitoring Settings	?
Activities to Monitor	
☑ Interprocess Memory Accesses	Process Execution
☑ Windows/WinEvent Hooks	☑ Window Messages
Device Driver Installations	DNS/RPC Client Service
Processes' Terminations	
Objects to Monitor Against Mod	ifications
Protected COM Interfaces	Protected Registry Keys
Protected Files/Folders	
Objects to Monitor Against Direc	ct Access
Physical Memory	🗹 Disks
	✓ Keyboard

2. Make sure that all the check boxes are selected then click 'OK'

#### **Advanced Settings**

1. Enable the following settings in the 'Advanced' area of the HIPS Settings interface:

Advanced
Enable adaptive mode under low system resources
Block all unknown requests when the application is not running
Enable enhanced protection mode (Requires a system restart)

• Enable 'Block all unknown requests if the application is not running' (Optional) - Selecting this option blocks all unknown execution requests if Comodo Client Security is not running/has been shut down. This is option is very strict indeed and in most cases should only be enabled on seriously infested or compromised machines while the user is working to resolve these issues. If you know your machine is already 'clean' and are looking just to enable the highest CCS security settings, then it is 'OK' to leave this box unchecked.

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- Select 'Enable enhanced protection mode (Requires a system restart)' If you are using a 64-bit system, in order to maximize the security, it is important to enable this mode to activate additional host intrusion prevention techniques in HIPS to countermeasure extremely sophisticated malware that tries to bypass regular countermeasures.
- Because of limitations in Windows 7 x64, some HIPS functions in previous versions of CCS could theoretically be bypassed by malware. Enhanced Protection Mode implements several patent-pending ways to improve HIPS functionality.

Click here for more details on HIPS Settings

### Create Rules to Auto-Contain Applications

- Click 'Settings' > 'Containment' > 'Auto-Containment'
- Auto-containment rules let you define which types of files should automatically run in the container.
- You can contain files based on various criteria, including location and file source.
- A contained application has much less opportunity to damage your computer because it runs isolated from your operating system and your files.
- CCS ships with some pre-defined rules configured to provide maximum protection for your system. Click here to check whether these rules meet your needs before creating a custom rule.
- The rest of this tutorial explains how to create a custom auto-containment rule.

#### Create auto-containment rules

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Containment' > 'Auto-Containment'
- 3. Make sure 'Enable Auto-Containment' is selected
- 4. Click 'Add'

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		Scan		<b>e</b>	
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General Settings	u Auto-Containn	nent			
HIPS	Enable Auto-Contain This option enables a policy defined below.	ment utomatic containment of e	executable files and scripts	s according to the	
Containment Containment Settings	+	<b>X t</b> Remove Move Up	♦ C Move Down Reset to Default		
	Action Run Virtually	Q Target	Q Reputation Q	Enable Rule	
COMODO Manage	e Contained Program	1	? 🗆	×	
Action Run Virtually				•	
The selected containment a	ction will be applied	l if file properties ma	tch the following crite	eria:	
			Edit		
No criteria selected					
		OK	CANC	EL	

The add rule screen contains two tabs:

- Criteria Define the conditions of the rule.
- **Options** Configure additional actions like logging, memory usage and time restrictions.

There are three steps:

- Step 1 Choose the action
- Step 2 Select the rule targets

#### Step 3 - Choose additional options

#### Step 1 - Choose the action

•

The setting in the action drop-down combined with the restriction level in the options tab determine the privileges of an auto-contained application. These items specify what right the application has to access other processes and hardware resources.

сомо	DDO Manage Contained Program	?	×
Action	Run Virtually		 $\overline{(}$
	Run Restricted		Ч
The select	Run Virtually Block		
CRITERIA	Ignore		

Choose one of the following actions:

- Run Virtually The application will run in a virtual environment, completely isolated from your
  operating system and the rest of your files.
- **Run Restricted** The application is allowed limited access to operating system resources. The application is not allowed to execute more than 10 processes at a time. Some applications, like games, may not work properly under this setting.
- Block The application is not allowed to run at all.
- Ignore The application is not contained. It is allowed to run as normal on your computer.

#### **Step 2 - Select the rule targets**

- Next, select the types of files which will be covered by your rule.
- You can add rule filters so the rule only applies to specific types of file.
  - For example, you can specify 'All executables' as the target and add a filter so it only affects executables downloaded from the internet.
  - Another example is if you want to allow unrecognized files created by a specific user to run outside the container. You would create an 'Ignore' rule with 'All Applications' as the target and 'File created by specific user' as the filter criteria.

#### Select targets and filters

- Click the 'Criteria' tab.
- Click the 'Edit' button at the far right:

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COMODO Manage Contained Program	?		×
Action Run Virtually			•
The selected containment action will be applied if file properties match the	he following	g criteria:	
CRITERIA OPTIONS			
	$\int$	Edit	D
No criteria selected			
COMODO File Criteria	? 🗆	×	
Please select the criteria to be applied.			
File location:			
	Brows	e 🔻	
File created by applications: Any	Add 🔻	^	
File started by processes: Any	Add 🔻	~	
File created by users: Any	Add	<b>~</b>	
File origin: Any	Add 🔻	$\sim$	
File rating: Any	Select 🔻	~	
File signed by vendors: Any	Add 🔻	~	
File age: Any	Select	~	
ок	CANC	EL	
		//A	

Next:

- Select the target
- Configure the filters

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#### Select the target

• Click the browse button next to the file location field:

COMODO File Criteria		? ×	
Please select the criteria to be applied.			
File location:		Browse V	
File created by applications:	Any	Files Runt g Proces File Groups	ses
		Folder File Hash Process Hash	

Select one of the following target types:

- Files Add individual files as the target.
- **Running Processes** Add any process that is currently running on your computer. This targets the parent application of the process.
- File Groups Add a predefined file group as the target. For example, the 'Executables' group contains a list
  of file types that can run code on your computer. Click 'Settings' > 'File Rating' > 'File Groups' to add or
  modify a file group.
- Folder Add a directory or drive as the target. All files in the target folder are covered by the rule.
- File Hash Add a file's hash value as the target of the rule. A hash value is a number derived from the file itself, which uniquely identifies and represents the file. It is extremely unlikely that two files can ever generate the same hash value. The rule will apply to the target file, even if the file name changes.
- Process Hash Add a processes hash value as the target of the rule. Please see description above if required.

#### Add an individual File

• Choose 'Files' from the 'Browse' drop-down.

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сомор	<b>7</b> File Cr	iteria		? X	
Please select the	e criteria to	be applied.			
File location:					
				Browse V	
File created by a	polication	.c.	Any	Files	
File created by a	ppilcation	5.	Any	Run ()g Process	es
				File Groups	<b>P</b>
				Folder	
				File Hash Process Hash	
				Process Hash	
🔄 Open					×
← → ~ ↑ 📔	« Progr	am Files (x86) > Cuckoo	5 V	Search Cuckoo	م
Organize 🔻 N	ew folder				:• 🔟 🕐
a OneDrive	^	Name	Date modified	Туре	Size
		Converters	5/28/2018 1:51 F	M File folder	
💻 This PC		Cuckoo_music	5/28/2018 1:39 F		1 KB
🧊 3D Objects		🔯 helper	5/28/2018 12:03	PM Application	875 KB
📃 Desktop					
Documents					
Downloads					
👌 Music					
Pictures					
Videos					
🏪 Local Disk (C	-				
🛖 New Volume	e (E:)				
	×				
	File <u>n</u> am	e: Cuckoo_music	~	Executable Files (	*.exe, *.dll, *.or 🗸
				<u>O</u> pen  ▼	Cancel

- Navigate to the target file and click open
- The file will be added as the target and run as per the action chosen in Step 1.

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COMODO File Criteria		?		×
Please select the criteria to be applied.				
File location:				
C:\Program Files (x86)\Cuckoo\Cuckoo_music.exe		Br	owse	•
File created by applications:	Any	Add	•	^
File started by processes:	Any	Add	•	$\sim$
File created by users:	Any	Add		$\sim$
File origin:	Any	Add	·	v
File rating:	Any	Seleo	t 🔻	v
File signed by vendors:	Any	Add	•	$\checkmark$
File age:	Any	Seleo	:t	$\checkmark$
ОК		C/	ANCE	-

- Click 'OK' if you don't want to specify any filters or options.
- If required ,you can **configure filter criteria and file rating** and **options** for the rule.

#### Add a currently running process

• Choose 'Running Processes' from the drop-down:

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Please select the criteria to be applied.	-
File location:	
	Browse 🔻
The second by any listing of	Filer
File created by applications: An	V Running Processe
	Folder
	File Hash
	Process Hash
COMODO Browse for Processes	? ×
A DE C	
Application	PID 3904
fontdrvhost.exe	724
svchost.exe	1592
4 Ctfmon.exe	3184
	3184 1112
svchost.exe	
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> </ul>	1112
<ul> <li>Image: svchost.exe</li> <li>Image: RmmService.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> </ul>	1112 2188
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<ul> <li>Image: svchost.exe</li> <li>Image: RmmService.exe</li> <li>Image: svchost.exe</li> <li>Image: svchost.exe</li> </ul>	1112 2188 3248 5004
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> </ul>	1112 2188 3248 5004 4916
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>mspaint.exe</li> </ul>	1112 2188 3248 5004 4916 1968
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>mspaint.exe</li> </ul>	1112 2188 3248 5004 4916 1968 4328
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>Mspaint.exe</li> <li>System</li> <li>smss.exe</li> </ul>	1112 2188 3248 5004 4916 1968 4328 4
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuit.exe</li> <li>MSASCuit.exe</li> <li>OneDrive.exe</li> <li>OneDrive.exe</li> <li>System</li> <li>smss.exe</li> <li>svchost.exe</li> </ul>	1112 2188 3248 5004 4916 1968 4328 4 320
<ul> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>Image int.exe</li> <li>System</li> </ul>	1112 2188 3248 5004 4916 1968 4328 4 320 1060
<ul> <li>svchost.exe</li> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuit.exe</li> <li>MSASCuit.exe</li> <li>OneDrive.exe</li> <li>Mspaint.exe</li> <li>System</li> <li>smss.exe</li> <li>svchost.exe</li> <li>VBoxService.exe</li> </ul>	1112 2188 3248 5004 4916 1968 4328 4 320 1060 8

- Select the process belonging to the parent application you want to add and click 'OK'.
- The parent application of the process will be added as the target.

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COMODO File Criteria		? [	) X
Please select the criteria to be applied.			
File location:			
C:\Program Files (x86)\Cuckoo\Cuckoo_music.exe		Brov	vse 🔻
File created by applications:	Any	Add	<b>·</b> ^
File started by processes:	Any	Add	• •
File created by users:	Any	Add	v
File origin:	Any	Add	• •
File rating:	Any	Select	• •
File signed by vendors:	Any	Add	• •
File age:	Any	Select	$\sim$
0/			
ОК		CAN	CEL

- Click 'OK' if you don't want to specify any filters or options.
- If required ,you can **configure filter criteria and file rating** and **options** for the rule.

#### Add a file group

- Choose 'File Groups' from the drop-down.
  - For example, the 'Executables' group contains a list of file types that can run code on your computer. Click 'Settings' > 'File Rating' > 'File Groups' to add or modify a file group.
- Select the file group you want to target with the rule:

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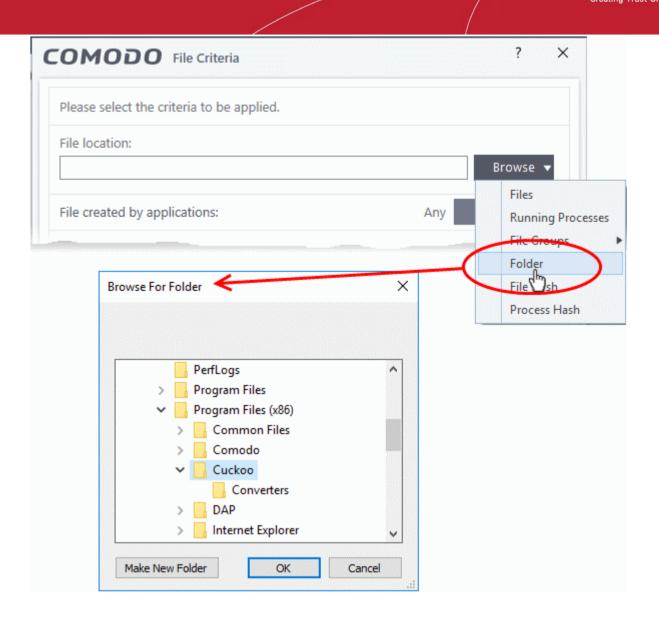
File Criteria		? ×	
Please select the criteria to be applied.			Executables
File location:			All Applications
	1	Browse -	Windows Updater Applications
File created by applications:	Any	Files	Windows System Applications Windows Management
rile created by applications.	Any	Running Processes	
	(	File Groups	3rd Party Protocol Drivers
		Eolder	Metro Apps
		File Hash	Email Clients
		Process Hash	File Archivers
			Temporary Files
			File Downloaders
In started by assessme	tory and	Add 🔻 🗸	Suspicious Locations
ile started by processes:	Any		Containment Folders
ile created by users:	Any A	Add 🗸	Pseudo File Downloaders
			Important Files/Folders
ile origin:	Any A	Add 🝷 🗸	Web Browsers
ile rating:	Any Se	elect 🔻 🗸	Browser Plugins
ine roung.			Management and Productivity Application
ile signed by vendors:	Any A	Add 👻 🗸	Media Players
		elect 🗸	COMODO Client - Security
ile age:	Any Se		COMODO Client - Security Manager
			COMODO Client Files/Folders
	ОК	CANCEL	COMODO Client - Communication
		la.	Startup Folders
			exclusive
			exclusion
			malware
			firewall event
			Antivirus Exclusion
			HIPS exclusion1
			Shared Spaces

- Click 'OK' if you don't want to specify any filters or options.
- If required, you can **configure filter criteria and file rating** and **options** for the rule.

#### Add a folder/drive partition

• Choose 'Folder' from the 'Browse' drop-down.

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- Navigate to the drive partition or folder you want to add as target and click 'OK'
- Click 'OK', if you don't want to specify any filters or options.
- If required you can **configure filter criteria and file rating** and **Options** for the rule.

#### Add a file using its hash value

• Choose 'File Hash' from the drop-down.

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сомодо	File Cri	iteria		? ×	
Please select the cr	iteria to	be applied.			
File location:					
File created by app	lication	5:	Any	rowse 🔻 Files Running Processes	
				File Groups	<u>`</u>
				File Hash Pross Hash	
C Open	Progra	m Files (x86) > Cuckoo >		Search Cuckoo	×
	folder		<u>5</u> ~	Search Cuckoo	م ۲ 🔳 🔻
Cirganize + New	1000	Name	Date modified	туре	<ul> <li>Size</li> </ul>
This DC		Converters	5/28/2018 1:51 PI	M File folder	
This PC		Cuckoo_music	5/28/2018 1:39 PI	M Application	1 KB
🧊 3D Objects 💻 Desktop 🔮 Documents		🖏 helper	5/28/2018 12:03 F	PM Application	875 KB
Downloads					
Music					
Pictures					
Local Disk (C:)					
New Volume (E:	)				
	<b>`</b> ~				
	ile name	Cuckoo_music	<ul> <li>Image: Constraint of the second</li></ul>	Executable Files (*.e	exe *.dll *.or v
			-	<u>O</u> pen  ▼	Cancel

- Navigate to the file whose hash value you want to add as target and click 'Open'
- Click 'OK', if you don't want to specify any filters or options.
- If required you can configure filter criteria and file rating and options for the rule.
- CCS generates the hash value of the parent file and stores that as the target.
- CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the file name changes.

#### Add an application from a running process based on its hash value

Choose 'Process Hash' from the drop-down.

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<b>COMODO</b> File Criteria		? ×	
Please select the criteria to be applied.			
File location:			
		Browse 🔻	
File created by applications:	Any	Files Running Proce File Groups Folder File Hash	sses
	(	Process Hash	5
		?	×
Application		PID	
✓ ctfmon.exe		3184	^
sychost.exe		1112	
A RmmService.exe		2188	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> </ul>		2188 3248	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> </ul>		2188	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> </ul>		2188 3248 5004	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> </ul>		2188 3248 5004 4916	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>CneDrive.exe</li> <li>mspaint.exe</li> </ul>		2188 3248 5004 4916 1968	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> </ul>		2188 3248 5004 4916 1968 4328	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>MSASCuiL.exe</li> <li>Gi mspaint.exe</li> <li>System</li> </ul>		2188 3248 5004 4916 1968 4328 4	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>Imspaint.exe</li> <li>System</li> <li>smss.exe</li> </ul>		2188 3248 5004 4916 1968 4328 4 320	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>OneDrive.exe</li> <li>mspaint.exe</li> <li>System</li> <li>system</li> <li>smss.exe</li> </ul>		2188 3248 5004 4916 1968 4328 4 320 1060	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>Image mappint.exe</li> <li>System</li> <li>System</li> <li>smss.exe</li> <li>svchost.exe</li> <li>VBoxService.exe</li> </ul>		2188 3248 5004 4916 1968 4328 4 320 1060 8	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>OneDrive.exe</li> <li>mspaint.exe</li> <li>System</li> <li>smss.exe</li> <li>svchost.exe</li> <li>VBoxService.exe</li> <li>Cuckoo_music.exe</li> </ul>		2188 3248 5004 4916 1968 4328 4 320 1060 8 732	
<ul> <li>RmmService.exe</li> <li>explorer.exe</li> <li>VBoxTray.exe</li> <li>MSASCuiL.exe</li> <li>OneDrive.exe</li> <li>OneDrive.exe</li> <li>mspaint.exe</li> <li>System</li> <li>System</li> <li>smss.exe</li> <li>svchost.exe</li> <li>VBoxService.exe</li> <li>Cuckoo_music.exe</li> <li>svchost.exe</li> </ul>		2188 3248 5004 4916 1968 4328 4 320 1060 8 732 1600	

- Select the process, to add the hash value of its parent application to target and click 'OK' from the 'Browse for Process' dialog.
- Click 'OK', if you don't want to specify any filters or options.
- If required you can **configure filter criteria and file rating** and **options** for the rule.
- CCS generates the hash value of the parent file and stores that as the target.

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CCS uses this hash value to identify the file and apply the rule, so that the rule intercepts the target even if the file name changes.

#### **Configure Filter Criteria and File Rating**

You can apply an action to a file if it meets certain criteria.

The available filter criteria are:

•

- By application that created the file
- By process that created the file
- By user that created the file
- By file origin
- By file rating
- By vendor who signed the file
- By file age

#### Auto-contain a file if it was created by a specific application

- This will apply the rule to a file based on its parent application.
- You can also specify the file rating of the parent application. The rule will then only contain a file if the parent app has a certain trust rating.

Specify parent applications:

• Click the add button in the 'File created by applications' stripe:

COMODO File Criteria	?		×
Please select the criteria to be applied.			
File Belongs to (File Group):			
Temporary Files		Browse	-
File created by applications:	Arv	Add 🔻	
		Files Run g P File Group	
		Folder File Hash	
		Process Ha	ash

- The options available are same as those available under the 'Browse' button beside 'File location', as
  explained above. See the previous section for each of options for more details.
- · Click the 'Any' link beside 'File Rating' and select the file rating of the source

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сомоі	<b>DO</b> File Criteria			?		×
Please select	t the criteria to be app	lied.				
File Belongs	to (File Group):					
Temporary	/ Files			[	Browse	•
File created	by applications:	1	process(es)	Ac	ld 🔻	^
Executable File Ratio	$\sim$					×
	Any					
	Trusted					
	Unrecognized	en en el segund par factor el construction de la segund de la segund de la segund de la segund de la segund de				
	Malicious 🖑					

• Repeat the process to add more applications or groups/folders.

#### Auto-contain a file if it was launched by a specific process

- This will apply the rule to a file based on its based on its parent process.
- You can also specify:
  - The trust rating of the parent process. The rule will then only contain a file if the parent process has a certain trust rating.
  - The number of levels in the process chain that should be inspected.

Specify source process:

• Click the 'Add' button in the 'File started processes' stripe:

OMODO File Criteria	? 🗆 ×
Please select the criteria to be applied.	
File Belongs to (File Group):	
Temporary Files	Browse 🔻
File created by applications:	Any Add 🗸 🗸
File started by processes:	Any Add 🗸 🔨
	Files
	Running Processe
	File Groops
	Folder
	File Hash
	Process Hash

- The options available are same as those available under the 'Browse' button beside 'File location', as
  explained above. See the previous section for each of options for more details.
- Click the 'Any' link beside 'File Rating' and select the file rating of the source

File started by	processes:	1 process(es)	Add	
File Downloa File Rating: <u>/</u>				×
🗆 Limit	Any Trusted Unrecognized Malicious	rocesses in the process chain to	1	
File created by	LICOPCI	Any	Add	

'Limit number of parent processes in the process chain to' - Specify how far up the process tree CCS should check. 1 = will only check the trust rating of the file's parent process. 2 = will check the trust rating of the parent process and the grand-parent process. Etc.

File started by processes:	1 process(es)		
	i process(es)	Add	
File Downloaders File Rating: <u>Any</u>			×
☑ Limit number of parent processes in t	he process chain to 3	÷	>

· Repeat the process to add more processes

#### Auto-contain a file created by specific users

• Click the 'Add' button in the 'File created by users' stripe.

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Please select the criteria to be applied.	
File Belongs to (File Group):	
Temporary Files	Bi
File created by applications:	Any Ado
File started by processes:	Any Ado
File created by users:	Any Ado
Select User or Group	Any Add
	Any Ada
Select User or Group	
Select User or Group Select this object type: User, Group, or Built-in security principal	
Select User or Group Select this object type: User, Group, or Built-in security principal From this location:	Object Types

- Enter the names of the users you want to add in the large text box.
- Name format = <domain name>\<user/group name>, or <user/group name>@<domain name>.
- Alternatively, click 'Advanced' then 'Find Now' to locate specific users. Click 'OK' to confirm your choice.

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alastita da a	<b>.</b>		
elect this object			
	Built-in security principal		Object Types
From this location			
DESKTOP-1N2U	1538		Locations
Enter the object r	name to select ( <u>examples</u> ):		
			Check Names
	<b></b>		
Advanced		ОК	Cancel
1			.11
<u> </u>			
elect User or G	oup		
Select this object	type:		
	Built-in security principal		Object Types
From this location	:		
DESKTOP-1N2L			Locations
_			
Common Querie	S		
Name:	Starts with 🗸		Colum
Devision			Find N
Description:	Starts with 🖂		
Disabled a	ccounts		Sto
Non expirir	ng password		
Days since las	t logon:		
Diays since ids	chogon.		
Search results:			OK Cano
lame	In Folder	/	
Distributed C	DESKTOP-1N2		
	DESKTOP-1N2		
Everyone	K		
	DESKTOP-1N2		
Guest	DESKTOP-1N2		
Guest Guests			
g <mark>Guest</mark> Guests Hyper-V Admi.	DESKTOP-1N2		
D <mark>Guest</mark> Guests Hyper-V Admi. LIS_IUSRS	DESKTOP-1N2 DESKTOP-1N2		
Guest	DESKTOP-1N2 DESKTOP-1N2 DESKTOP-1N2		

The user will be added to the list.

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C	COMODO File Criteria		?	C	ו	×
	Please select the criteria to be applied.					
	File Belongs to (File Group):					
	Temporary Files			Brow	/se	•
	File created by applications:	Any		Add	•	V
	File started by processes:	Any		Add	•	$\checkmark$
	File created by users: 1	user(s)		Add		^
	Guests				;	×

• Repeat the process to add more users.

#### Auto-contain a file if it was downloaded/copied from a specific source

• Click the 'Add' button in the 'File origin' stripe.

COMODO File Criteria		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		Bi	rowse	•
File created by applications:	Any	Ado	d 🔻	$\mathbf{v}$
File started by processes:	Any	Ado	t 🔻	$\mathbf{v}$
File created by users:	1 user(s)	Ado	ł	×
File origin:	Any	Ado	t ▼	^
		Int	ternet	
		Re	d vak	ole Med

- Choose the source from the options:
  - Internet Apply the rule to files that were downloaded from the internet.
  - **Removable Media** Apply the rule to items copied to your computer from removable storage devices.
  - Intranet Apply the rule to files downloaded from the local intranet.
- Repeat the process to add more sources

#### Select file rating as filter criteria

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Click the 'Select' button in the 'File Rating' stripe		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		В	rowse	•
File created by applications:	Any	Ad	d 🔻	$\mathbf{\vee}$
File started by processes:	Any	Ad	d 🔻	$\checkmark$
File created by users:	1 user(s)	Ad	d	$\checkmark$
File origin:	2 origin(s)	Ad	d 🔻	$\checkmark$
File rating:	Any	Sele	ect 🔻	^
			rusted	
			nrecogi Ialiciou	Im

- Trusted A file will have a trusted rating if:
  - The file is on the Comodo whitelist of safe files
  - The file is signed by a vendor who has a trusted rating in 'Settings' > 'File Rating' > 'Vendor List'
  - The file was installed by trusted installer
  - The user has given the file a trusted rating in 'Settings' > 'File Rating' > 'File List'
  - See File Rating Settings for more information.
- Malware The file has a trust rating of 'Malicious'.
- **Unrecognized** Any file that does not have a 'Trusted' or 'Malicious' rating is classed as 'Unrecognized'. Although these files may not turn out to be malicious, Comodo auto-contains these files until we have established their true trust rating.

#### Auto-contain a file based on software vendor

- You can apply an action to a file based on the vendor who digitally signed the file. The vendor is the software company that created the file.
- You can also specify the trust rating of the vendor. The rule will only contain a file if its vendor has the stated trust rating.

Choose vendors:

.

• Click the 'Add' button in the 'File signed by vendors' stripe.

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OMODO File Criteria		?		×
Please select the criteria to be applied.				
File Belongs to (File Group):				
Temporary Files		В	rowse	•
File created by applications:	Any	Ad	d 🔻	$\sim$
File started by processes:	Any	Ad	d 🔻	v
File created by users:	1 user(s)	Ad	d	$\mathbf{v}$
File origin:	2 origin(s)	Ad	d 🔻	$\mathbf{v}$
File rating:	Unrecognized	Sele	ect 🔻	$\mathbf{v}$
File signed by vendors:	Any	Ad	d 🔻	^
		Fi	le Sign	rom Vend er Process (

- There are three ways you can add a vendor:
  - 1. Directly select a vendor
    - Choose 'Vendor from a Vendor List' from the drop-down
    - The 'Add Vendor' dialog opens with a list of vendors in the Vendor List

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Vendor	Q	Rated By	Y	Rating	~	1
venuor	~	Nateu by		Kaung	,	
Itannex B.V.		Comodo		✓ Trusted		
Neo IT Solutions Ltd.		Comodo		✓ Trusted		
Festo Didactic SE		Comodo		✓ Trusted		
FTPPro.com		Comodo		✓ Trusted		
Timo Bingmann		Comodo		✓ Trusted		
Shearwell Data Ltd		Comodo		✓ Trusted		
Boyishsoft		Comodo		✓ Trusted		
Integrated Scuba Systems, Ilc		Comodo		✓ Trusted		
TeacherWeb, Inc.		Comodo		✓ Trusted		

- · Use the sort and filter options in the column headers to search for the vendor to be specified
- Choose the vendor and click 'OK'. The vendor will be added as a criterion.

#### 2. Specify an executable file on your local drive

- Choose 'File Signer' from the drop-down
- Navigate to the executable file whose publisher you want to add as the criteria and click 'Open'.
- CCS identifies the vendor of the file and adds the to the rule.
- The rule will apply to files digitally signed by the vendor.

#### 3. Select a currently running process

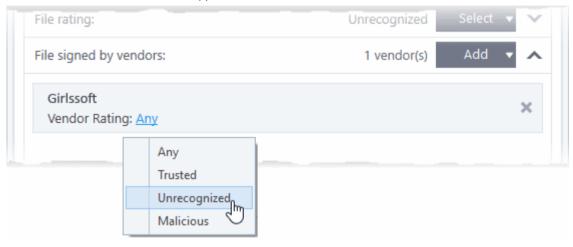
- Choose 'Running Process Signer' from the drop-down
- · A list of all processes running at present on your computer is shown
- Select the process to specify the publisher of the application that started the process and click 'OK'
- CCS identifies the vendor of the process and adds the to the rule.
- The rule will apply to files digitally signed by the vendor.

The selected vendor is added:

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File rating:	Unrecognized Select 🗸 🗸
File signed by vendors:	1 vendor(s) Add 🗸 🔨
Girlssoft Vendor Rating: <u>Any</u>	×

- **Vendor Rating** The rule will only apply to the vendor's files IF the vendor has this rating at the time the file is checked. Note, the rating you set here can be different to the actual vendor rating in 'Settings' > 'File Rating' > 'File List' > 'Vendor Rating'.
  - Example. If you select 'Trusted' here, then CCS will apply the rule if the vendor is trusted at the time the file is checked. If the vendor's rating changes to 'Malicious' or 'Unrecognized', then the rule isn't applied.



Repeat the process to add more vendors

#### Set the file age as filter criteria

• Click the 'Select' button in the 'File age' stripe.

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COMODO File Criteria	? 🗆 X
Please select the criteria to be applied.	
File location:	Province -
	Browse 🔻
File created by applications:	Any Add 🗸 🗸
File started by processes:	Any Add 🔻 🗸
File created by users:	Any Add 🗸
File origin:	Any Add 🔻 🗸
File rating:	Any Select 🔻 🗸
File signed by vendors:	Any Add 🗸 🗸
File age:	A V Select
<ul> <li>COMODO File age:</li> <li>File creation date: <ul> <li>Before</li> <li>04/15/2019</li> <li>4:11:24</li> </ul> </li> <li>File age: <ul> <li>Less Than</li> <li>1</li> <li>day(s)</li> </ul> </li> </ul>	? ×
٥	K CANCEL

You can set the file age in two ways:

- File Creation Date To set a threshold date to include the files created before or after that date, choose this option, choose 'Before'/'After' from the first drop-down and set the threshold date and time in the respective combo-boxes.
- File age To select the files whose age is less than or more than a certain period, choose this option and specify the period.
  - Less Than CCS will check for reputation if a file is younger than the age you set here. Select the interval in hours or days from the first drop-down combo box and set hours or days in the second drop-down box. (Default and recommended = 1 hours)

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- More Than CCS will check for reputation if a file is older than the age you set here. Select the interval in hours or days from the first drop-down combo box and set hours or days in the second drop-down box. (Default and recommended = 1 hours)
- Click 'OK' in the File Criteria dialog after selecting the filters to save your settings to the rule. The list of criteria will be displayed under the Criteria tab in the 'Manage Contained Program' dialog.

COMODO Manage Contained Program	? 🗆 X
Action Run Virtually	•
The selected containment action will be applied if file properties match the	e following criteria:
CRITERIA OPTIONS	
	Edit
File Belongs to (File Group): Temporary Files	
File created by users: Guests	
File origin: Removable Media Internet	
File rating: Unrecognized	
File signed by vendors: Girlssoft Vendor Rating: Any	
ОК	CANCEL

#### Step 3 - Select the Options

The next step is to choose optional actions and restrictions to be imposed on items contained by the rule.

• Click the 'Options' tab.

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COMODO Manage Contained Program	?		×
Action Run Virtually The selected containment action will be applied if file properties match the fo CRITERIA OPTIONS	llowing	criteria	•
<ul> <li>Log when this action is performed</li> <li>Set Restriction Level Partially Limited</li> <li>Limit maximum memory consumption to 1  MB</li> <li>Limit program execution time to 1   secs</li> </ul>			
ОК	c	ANCEL	

The options will be displayed, depending on the 'Action' chosen in Step 1.

The options available for 'Ignore' action are:

- Log when this action is performed Whenever this rule is applied for the action, it will be added to CCS containment logs.
- **Don't apply the selected action to child processes** Child processes are the processes launched by the application. CCS treats all child processes as individual processes and forces them to run as per the file rating and the containment rules.
  - By default, this option is not enabled and the 'Ignore' rule will also apply to child process of the target application(s).
  - If this option is enabled then the 'Ignore' rule will be applied only to the target application. Any child processes will be checked and containment rules individually applied as per their file rating.

The 'Don't apply the selected action to child processes' option is available for the 'Ignore' action only.

The options available for 'Run Restricted' and 'Run Virtually' actions are:

- Log when this action is performed Whenever this rule is applied for the action, it will be added to CCS containment logs.
- Set Restriction Level When Run Restricted is selected in Action, then this option is automatically selected and cannot be unchecked while for Run Virtually action the option can be checked or unchecked. The options for Restriction levels are:
  - Partially Limited The application is allowed to access all operating system files and resources like the clipboard. Modification of protected files/registry keys is not allowed. Privileged operations like loading drivers or debugging other applications are also not allowed. (Default)
  - Limited Only selected operating system resources can be accessed by the application. The application is not allowed to execute more than 10 processes at a time and is run without Administrator account privileges.

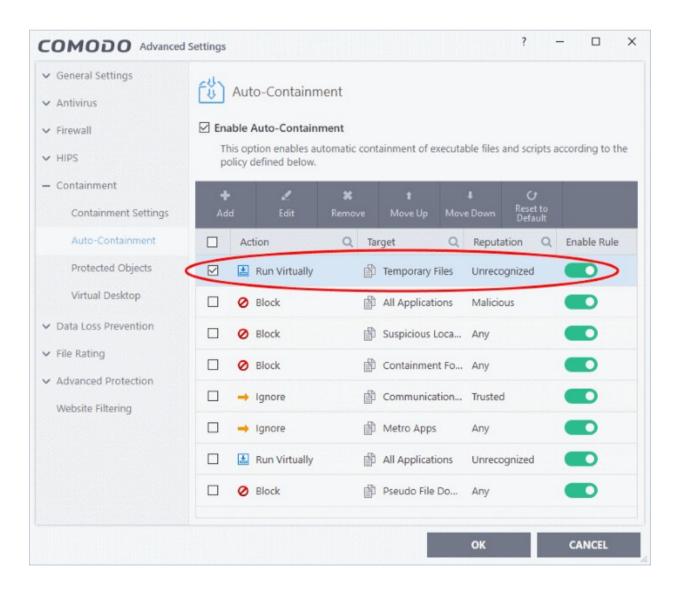
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- **Restricted** The application is allowed to access very few operating system resources. The application is not allowed to execute more than 10 processes at a time and is run with very limited access rights. Some applications, like computer games, may not work properly under this setting.
- **Untrusted** The application is not allowed to access any operating system resources. The application is not allowed to execute more than 10 processes at a time and is run with very limited access rights. Some applications that require user interaction may not work properly under this setting.
- Limit maximum memory consumption to Enter the memory consumption value in MB that the process should be allowed.
- Limit program execution time to Enter the maximum time in seconds the program should run. After the specified time, the program will be terminated.

For 'Block' action, the following options are available:

- Log when this action is performed Whenever this rule is applied for the action, it will be added to CCS containment logs.
- **Quarantine program** If checked, the programs will be automatically quarantined. See **Manage Quarantined Items** for more information.

Choose the options and click 'OK'. The rule will be added and displayed in the list.



Important Note: Please make sure the auto-containment rules do not conflict. If it does conflict, the settings in the

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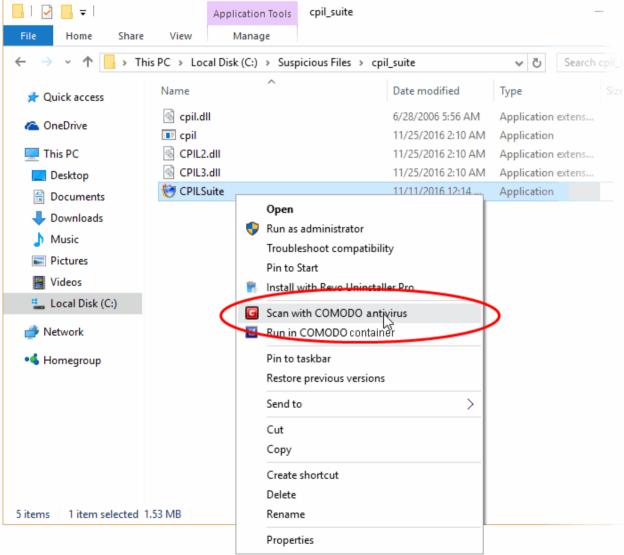
rule that is higher in the list will prevail. You can restore the rules to default rules at any time by clicking the 'Reset to Default' button at the top.

### Run an Instant Antivirus Scan on Selected Items

- You can scan individual files or folders instantly to check whether they contain any threats.
- This is useful if you are wary about an item you have copied from an external source or downloaded from the internet.

#### Instantly scan an item

Right-click on the item and select 'Scan with COMODO Antivirus' from the context sensitive menu



The item will be scanned immediately.

**Note** - CCS skips files which are larger than the max. size, and those that take longer to scan than the max time allowed.

Click 'Settings' > 'Antivirus' > 'Scans', then open the 'Full Scan' profile to view these thresholds.

• Scan results are shown when the scan finishes:

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COMODO s	can				?	—		×
100%	TASK: C:\Old Man Apps\poison1\hazard.bin STATUS: Scan Finished ELAPSED TIME: 00:00:07							
THREAT(S) FOUND	:1 🕑 SKIPPED FILES: 0							
Threat Name	٥	2	Action	Clean			•	
Malware@#3fxg8e8	df3its							
C:\Old Man A	pps\poison1\hazard.bin		🗸 Clea	an			•	
Turn off this comp	puter if no threats are found at the end of the s	scai	n	0000000000	20000000			
CLOSE				AF	PPLY S	ELECTE	D ACTIO	NS

Click here for more details to take action on the infected item(s).

### Create an Antivirus Scan Schedule

- Click 'Tasks' > 'General Tasks' > 'Scan' > 'Custom Scan' > 'More Scan Options'
- A custom scan profile lets you configure your own scan with your own scan settings.
- You can define exactly which files and folders to scan, what time they should be scanned, and configure scan settings.

#### Create a scan schedule

- Click 'Tasks' > 'General Tasks' > 'Scan'
- Select 'Custom Scan' then 'More Scan Options'

The 'Scans' page shows pre-defined and user created scan profiles. You can create and manage new profiles in this page:

COMODO Creating Trust Online\*

сомо	DO Scan			,	? ×
Ö	Quick Scan Scans commonly	y infected ar	eas and memo		<b>AST SCAN:</b> 05-2019
×	Custom Scar Scan files and fo		custom scan p	rofiles.	^
	Folder Scan Select and scan	a folder.			
	File Scan Select and scan	a file.			
	More Scan Op Run custom sca		Ф		>
			V		
	dvanced Settings		•	?	- 🗆 X
<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Scar	IS			
Realtime Scan	This page all	lows you to	add, remove ar	nd edit scan profiles ar	d scheduled scans.
Scans	+ Add	🖌 Edit	XX Remove		
<ul> <li>✓ HIPS</li> </ul>	Nan	ne	Action	Last Scan	Status
✓ Containment	E Full	Scan	Scan	Never	
➤ Data Loss Prevention	Quic	k Scan	Scan	5/29/2019 12:51:1	9 PM
✓ File Rating					

Tip: You can also get to this screen by clicking 'Settings' > 'Antivirus' > 'Scans'.

• Click 'Add' to create a new custom scan profile.

COMODO Creating Trust Online\*

сомо	DO Scan					?	×
Scan Name:	Old man do	ocuments					
Define items	to be scanned	d, scanning op SCHEDULE	tions and run	ning schedule			
C. Add Files	∎⊋ Add Folder	🖾 Add Area	X Remove				
Pro	ofile						
					OK		

First, create a name for the profile. The next steps are:

- Select the items to be scan
- Configure scan options for the profile (optional)
- Configure a scan schedule (optional)

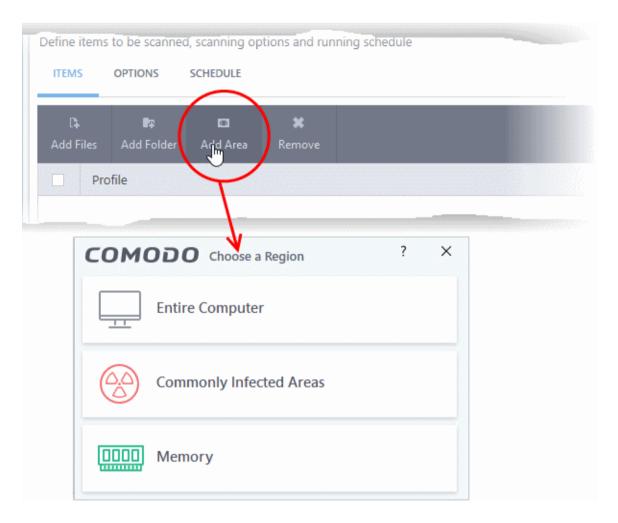
#### Select items to scan

• Click the 'Items' button at the top of the scan interface.

You can add items as follows:

- Add File Add individual files to the profile. Click the 'Add Files' button and browse to the file you want to include.
- Add Folder Add entire folders to the profile. Click the 'Add Folder' button and choose the folder you want to include. All files in the folder are covered by the scan.
- Add Area Scan a specific region. The choices are 'Full Computer', 'Commonly Infected Areas' and 'System Memory'. See screenshot below:

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• Repeat the process to add more items to the profile. You can mix-and-match files, folders and areas in your custom scan.

#### **Configure scan options**

• Click 'Options' at the top of the 'Scan' interface

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COMODO Scan ? 🗆 X
Scan Name:
Define items to be scanned, scanning options and running schedule
ITEMS OPTIONS SCHEDULE
☑ Decompress and scan compressed files
This option allows scanner to decompress archive files e.gzip, .rar, etc. during scanning
Use cloud while scanning
This option allows scanner to connect to cloud to query file ratings
Automatically clean threats     Quarantine Threats
When the threats are identified, perform the selected action automatically
Show scan results window
This option enables to view results of scans launched as per schedule or from the management portal, as well as removable media scans.
☑ Use heuristics scanning Low ▼
Use the selected level of sensitivity while scanning heuristically
✓ Limit maximum file size to 40 MB While scanning, if a file size is larger than specified, it is not scanned
Run this scan with Background
Priority of scanner determines how much of the computer resources are used among other tasks
☑ Update virus database before running
This option makes sure the database is updated before running the scan
Detect potentially unwanted applications
Potentially unwanted applications are programs that are unwanted despite the possibility that users consented to download them.
Apply this action to suspicious autorun processes Terminate and Disable 🔻
The selected action will be automatically applied if unrecognized Windows services, autostart entries or scheduled tasks are detected.
Limit scan time of a single file to 9 🚔 min(s)
When the set time limit is reached, the file will be skipped and antivirus will proceed scanning other files.
OK CANCEL

**Decompress and scan compressed files** - The scan will include archive files such as .ZIP and .RAR files. Supported formats include RAR, WinRAR, ZIP, WinZIP ARJ, WinARJ and CAB archives (*Default = Enabled*).

**Use cloud while scanning** - Improves accuracy by augmenting the local scan with an online look-up of Comodo's latest virus database. This means CCS can detect the latest malware even if your virus database is out-dated. (*Default = Disabled*).

Automatically clean threats - Select whether or not CCS should automatically remove any malware found by the scan. (*Default = Enabled*).

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- **Disabled** = Results are shown at the end of the scan with a list of any identified threats. You can manually deal with each threat in the results screen. See **Process Infected Files** for guidance on manually handling detected threats.
- Enabled = Threats are handled automatically. Choose the action that CCS should automatically take:
  - **Quarantine Threats** Malicious items will be moved to quarantine. You can review quarantined items and delete them permanently or restore them. See 'Manage Quarantined Items' for more details.
  - **Disinfect Threats** If a disinfection routine exists, CCS will remove the virus and keep the original file. If not, the file will be quarantined. (*Default*)

**Show scan results window** - You will see a summary of results at the end of the scan. This includes the number of objects scanned and the number of threats found.

**Use heuristic scanning** - Select whether or not heuristic techniques should be used in scans on this profile. You can also set the heuristic sensitivity level. (*Default = Enabled*).

Background. Heuristics is a technology that analyzes a file to see if it contains code typical of a virus. It is about detecting 'virus-like' attributes rather than looking for a signature which exactly matches a signature on the blacklist. This means CCS can detect brand new threats that are not even in the virus database.

If enabled, please select a sensitivity level. The sensitivity level determines how likely it is that heuristics will decide a file is malware:

• Low - Least likely to decide that an unknown file is malware. Generates the fewest alerts.

Despite the name, this setting combines a very high level of protection with a low rate of false positives. Comodo recommends this setting for most users. (Default)

- **Medium** Detects unknown threats with greater sensitivity than the low setting, but with a corresponding rise in possible false positives.
- **High** Highest sensitivity to detecting unknown threats. This also raises the possibility of more alerts and false positives.

**Limit maximum file size to** - Specify the largest file size that the antivirus should scan. CCS will not scan files bigger than the size specified here. (*Default = 40 MB*).

Run this scan with - If enabled, you can set the priority of scans on this profile The available options are:

- High
- Normal
- Low
- Background

If you disable this option then the scan runs in the background (Default)

**Update virus database before running** - CCS checks for and downloads the latest virus signatures before starting a scan. (*Default = Enabled*).

**Detect potentially unwanted applications** - The antivirus also scans for applications that (i) a user may or may not be aware is installed on their computer and (ii) may contain functionality and objectives that are not clear to the user. Example PUA's include adware and browser toolbars. PUA's are often bundled as an additional utility when installing another piece of software. Unlike malware, many PUA's are legitimate pieces of software with their own EULA agreements. However, the true functionality of the utility might not have been made clear to the end-user at the time of installation. For example, a browser toolbar may also contain code that tracks your activity on the internet. (Default = Enabled).

**Apply this action to suspicious autorun processes** - Specify how CCS should handle unrecognized auto-run items, Windows services, and scheduled tasks.

- **Ignore** The item is allowed to run (*Default*)
- **Terminate** CCS stops the process / service
- **Terminate and Disable** Auto-run processes are stopped and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.
- **Quarantine and Disable** Auto-run processes are quarantined and the corresponding auto-run entry removed. In the case of a service, CCS disables the service.

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Note 1 - This setting only protects the registry during the on-demand scan itself. To monitor the registry at all times, go to 'Advanced Settings' > 'Advanced Protection' > 'Miscellaneous'.

See Miscellaneous Settings for more details

Note 2 - CCS runs script analysis on certain applications to protect their registry records. You can manage these applications in 'Advanced Settings' > 'Advanced Protection' > 'Script Analysis' > 'Autorun Scans'.

See 'Autorun Scans' in Script Analysis Settings for more details.

Limit scan time of a single file to - Set the maximum time allowed to scan an individual file. CCS will skip files that take longer to scan than the specified time. Omitted files are shown in the 'Skipped Files' tab in the results screen.

#### Schedule the scan

Click 'Schedule' at the top of the 'Scan' interface

COMODO Scan		? 🗆 X
Scan Name:		
Define items to be scanned, scanning options and running schedule		
ITEMS OPTIONS SCHEDULE		
Frequency:		^
O not schedule this task		
O Every few hours		
O Every Day		
O Every Week		
O Every Month		
O Monthly (chosen days of week)		
Additional Options		
	ОК	CANCEL

**Do not schedule this task** - The scan profile is created but not run automatically. The profile will be available for ondemand scans.

Every few hours - Run the scan at the frequency set in 'Repeat scan every NN hour(s)'

Every Day - Run the scan every day at the time specified in the 'Start Time' field.

**Every Week** - Run the scan on the days specified in 'Days of the Week', at the time specified in the 'Start Time' field. You can select the days of the week by clicking on them.

**Every Month** - Run the scan on the dates specified in 'Days of the month', at the time specified in the 'Start Time' field. You can select the dates of the month by clicking on them.

**Monthly (chosen days of the week)** – Run the scan on a specific week, or weeks, in a month. Select the weeks in from the menus.

#### **Additional Options**

- Run only when computer is not running on battery The scan only runs when the computer is plugged into the power supply. This is useful when you are using a laptop or other mobile device.
- **Run only when computer is IDLE** The scan only runs if the computer is in an idle state at the scheduled time. Select this option if you do not want the scan to disturb you while you are using your computer.
- **Turn off computer if no threats are found at the end of the scan** Will turn off your computer if no threats are found during the scan. This is useful when you are scheduling scans to run at nights.
- **Run during Windows Automatic Maintenance** Only available for Windows 8 and later. Select this option if you want the scan to run when Windows enters into automatic maintenance mode. The scan will run at maintenance time in addition to the configured schedule.
- The option 'Run during Windows Maintenance' will be available only if 'Automatically Clean Threats' is enabled for the scan profile under the 'Options' tab. See **Automatically Clean Threats**.

**Note**: Scheduled scans will only run if the profile is enabled. Use the switch in the 'Status' column to turn the profile on or off.

• Click 'OK' to save the profile.

The profile will be available for deployment in future.

COMODO Advanced	Settings				? -	- 🗆	×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Realtime Scan</li> </ul>	Scar This page al		add, remove	and edit sca	n profiles and scheduled	scans.	
Scans	+ Add	🖌 Edit	<b>X</b> Remove				
✓ Firewall	Add	Ealt	Kemove				
V HIPS	Nan Nan	ne		Action	Last Scan	Status	
✓ Containment	Full	Scan		<u>Scan</u>	12/11/2018 5:44:22 PM	и 💽	
<ul> <li>Data Loss Prevention</li> </ul>	Quic	ck Scan		<u>Scan</u>	12/11/2018 2:15:38 PM	и 💽	
✓ File Rating	susp	picious		Scan	Never		
<ul> <li>Advanced Protection</li> </ul>							
Website Filtering							
					ок	CANCEL	

### Run Untrusted Programs inside the Container

- Click 'Tasks' > 'Containment Tasks' > 'Run Virtual'
  - Choose the program you want to run
  - Click 'Open'
- CCS lets you run programs inside the container on a 'one-off' basis.
- This is helpful to test new/beta programs you have downloaded but are not yet sure you trust.

You can also create a desktop shortcut to run the application inside the container on future occasions. The following image shows how a 'virtual' shortcut will appear on your desktop:

COMODO Creating Trust Online



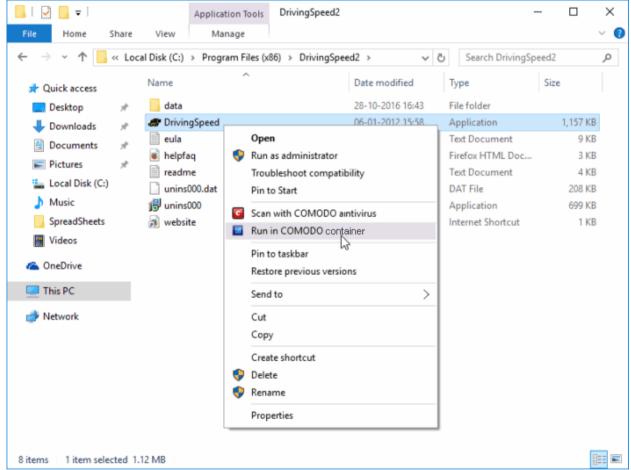
Use any of the following methods to run a program in the container:

- Right click menu
- From the 'Containment Tasks' area
- From the widget (browsers only)

#### **Right-click menu**

•

- 1. Navigate to the program you want to run in the container
- 2. Right-click on the program
- 3. Choose 'Run in COMODO container' from the context sensitive menu:



#### The 'Containment Tasks' interface

- 1. Click 'Tasks' > 'Containment Tasks'
- 2. Click the 'Run Virtual' tile

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COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🛞 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS	Q,
Run Virtual Run applications in the container and create shortcuts for the on the desktop.	🖈 n virtual
Reset the Conta Clean container da Clean container da Clean container da Run Virtual ? ×	<b>≯</b> ranced
Run Virtual Des       Create a secure vir       Choose and Run         Image: Select an application and run it inside the container.       Select an application and run it inside the container.	*
Create a virtual desktop shortcut	0

- Click 'Choose and Run', browse to your application then click 'Open'.
- The contained application will have a green border around it. Enable 'Create a virtual desktop shortcut' if you plan to run the application in the container in future.

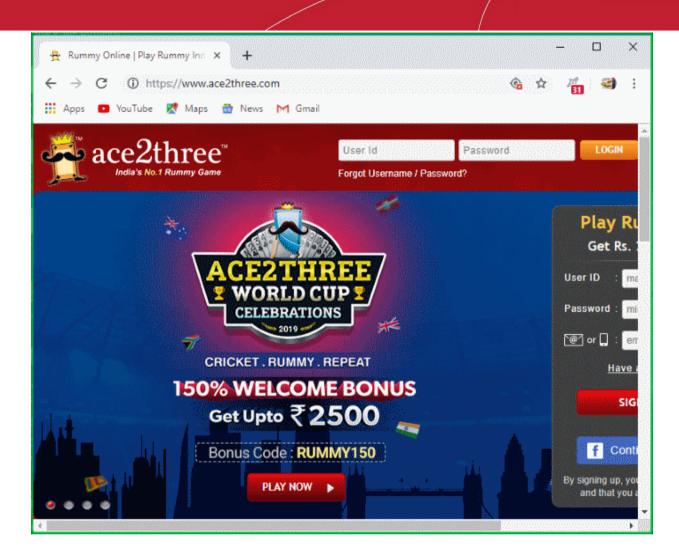
#### Run browsers in container

The CCS widget contains shortcuts to run your browsers in the container:



- Click a browser icon to start the browser inside the container
- The green border indicates that the browser is in the container:

COMODO



### Run Browsers Inside the Container

- This topic explains how to run your internet browser inside the container.
- Surfing the internet from within the container is the same as normal, with the benefit that any malicious files you inadvertently download cannot damage your real computer.
- You can also create a desktop shortcut to run the browser inside the container on future occasions. The following image shows how a 'virtual' shortcut will appear on your desktop:



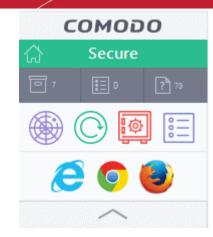
There are two ways to run a browser in the container:

- From the desktop widget
- From the 'Containment Tasks' area

Start a browser from the desktop widget

• The CCS widget contains shortcuts to run your browsers in the container:

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#### Start a browser from the 'Containment Tasks' interface

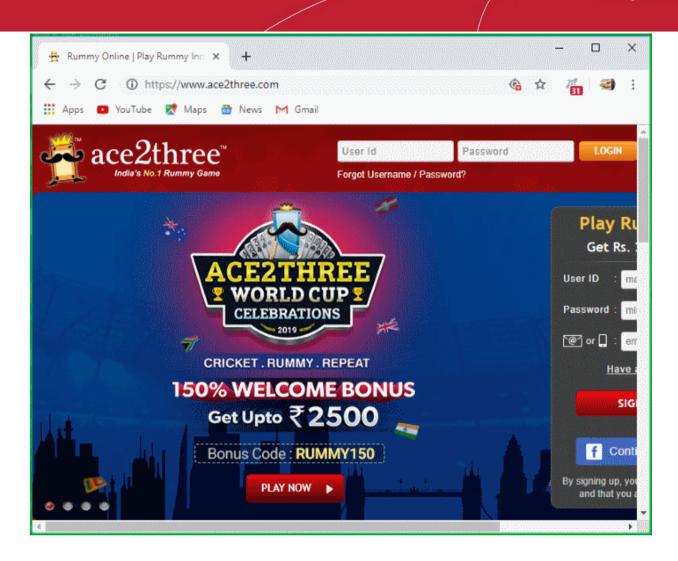
- 1. Click 'Tasks' > 'Containment Tasks'
- 2. Click 'Run Virtual'

COMODO Client - Security 12	- ×
K HOME 🔅 SETTINGS 🛞 LOGS	
Secure All systems are active and running	
GENERAL TASKS FIREWALL TASKS CONTAINMENT TASKS DLP TASKS ADVANCED TASKS	0,
Run Virtual Run applications in the container and create shortcuts for them on the desktop.	🖈 een virtual
Reset the Conta COMODO Run Virtual ? ×	*
Clean container da You can run applications inside the container isolated from the rest of the computer, to prevent them from making permanent changes to the system.	ranced
Run Virtual Des Create a secure vii it. Choose and Run Select an application and run it inside the container.	*
Create a virtual desktop shortcut	?

- 3. Click 'Choose and Run' then navigate to the install location of the browser. Select the .exe file of the browser.
- 4. Select 'Create a virtual desktop shortcut' to quickly run the application in the container in future.

The browser will run with a green border around it, indicating that it is contained:

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### **Restore Incorrectly Quarantined Items**

This page explains how to restore an item from quarantine. You may want to do this if

- You think CCS has incorrectly classed it as malicious (a false positive)
- It was manually moved to quarantine by mistake

#### Restore an item from quarantine

- Click 'Tasks' > 'General Tasks'
- Click 'View Quarantine'

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Seci	ure All syste	ms are active	and running							
GENERAL TA	SKS FIREWALI	L TASKS CO	NTAINMENT TAS	IKS DLP TAS	iks ad	VANCED .	TASKS			C
(((((((((((((((((((((((((((((((((((((((	Scan Scan your compute	er for viruses a	nd spyware.	Viev	w Quara	age thr	eats quar	antine	d by vir	rus
(C) F	<b>Jpdate</b> Run the updater to latabase updates.		grap and virus							
омо	DDO Quara	Intine					?			;
		()	•							
<b>∔</b> Add	<b>⊘</b> Delete	C Restore	<b>⊘</b> Delete All	Submit						
Add						Q	Date/Tir	ne		ť
Add	Delete	Restore Q	Delete All		-Samples		Date/Tir 5/29/201			
Add	Delete	Restore Q n0jxmvk	Delete All Location	Submit 🖌		mas		19 3:58	:15 PM	
Add It	Delete em lalware@#jgft8m	Restore Q n0jxmvk oklh7gw	Delete All Location () C:\Suspi	Submit	-Samples	mas	5/29/201	19 3:58 19 3:58	:15 PM :07 PM	
Add Itt	Delete em lalware@#jgft8m lalware@#vigyad	Restore Q n0jxmvk oklh7gw oklh7gw	Delete All Location (@ C:\Suspi (@ C:\Suspi	Submit cious\Malware	-Samples	·mas	5/29/201 5/29/201	19 3:58 19 3:58 19 3:58	:15 PM :07 PM :02 PM	
Add It	Delete em lalware@#jgft8m lalware@#vigyac	Restore Q n0jxmvk oklh7gw oklh7gw euxrw2dy	Delete All Location C:\Suspi C:\Suspi C:\Suspi C:\Suspi	Submit cious\Malware cious\Malware	-Samples -Samples	·mas ·mas ·mas	5/29/201 5/29/201 5/29/201	19 3:58 19 3:58 19 3:58 19 3:57	:15 PM :07 PM :02 PM :40 PM	
Add Itt	Delete em lalware@#jgft8m lalware@#vigyac lalware@#vigyac	Restore Q n0jxmvk oklh7gw oklh7gw euxrw2dy 8l4kcvjrs	Delete All Location () C:\Suspi () C:\Suspi () C:\Suspi () C:\Suspi () C:\Suspi	Submit cious\Malware cious\Malware cious\Malware	-Samples -Samples -Samples - - - - - - - - - - - - - - - Samples - - - - - Samples - - - - - Samples - - - - - - - - - - - - - - - - - - -	mas mas mas 5eec xe	5/29/201 5/29/201 5/29/201 5/29/201 5/29/201	19 3:58 19 3:58 19 3:58 19 3:57 19 3:54	:15 PM :07 PM :02 PM :40 PM :06 PM	

- Select the item(s) you wish to move out of quarantine and click the 'Restore' button.
- You will then be asked if you wish to create an exclusion for the file so that it will not be flagged by future antivirus scans:

COMODO Creating Trust Online\*

COMODO Quarantine		?	_		×
★     O     Cr     ≭     ✓       Add     Delete     Restore     Delete All     Submit					
Item Q Location	Q	Date/	Time		Ť.
Generic.Infector.4		4/10/2	2017 6:2	20:16 AN	1
Would you like to add these files to your antiexcluded files too?	ivirus	×			
YES	NO	)			
RE	FRES	н		CLOSE	

- 'Yes' The items will be restored to their original locations and added to the antivirus exclusion list. The restored files will be skipped in future AV scans.
- 'No' The items will be restored to their original locations but may still be flagged by future AC scans.
- Click 'Close' to exit.

See Manage Quarantined Items and Submit Quarantined Items to Comodo for Analysis for more information on this topic.

### Submit Quarantined Items to Comodo Valkyrie for Analysis

- You can send quarantined items to Valkyrie for analysis. You may want to do this if you think the item is a false positive it was incorrectly flagged as malicious by CCS.
- Valkyrie is Comodo's file testing and verdicting system. After submitting your files, Valkyrie will analyze them with a range of static and dynamic tests to determine the file's trust rating.
- If the submitted item is found to be a false positive, it will be added to the Comodo white-list.
- If it is found to be malware, it will be added to the virus black-list.
- Submitting files helps Comodo enhance its virus signature database and benefits millions of CCS users. See **Quarantined Items** for more detailed information on the quarantine system.

#### Submit quarantined items

- Click 'Tasks' > 'General Tasks'
- Click 'View Quarantine'

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co	COMODO Quarantine									×
	<b>₽</b> \dd	<b>⊘</b> Delete	<b>C</b> Restore	<b>⊘</b> Delete All	<b>↓</b> Submit					
	Iter	n	Q	Location		Q	Date/T	ime	l	1
	Use	r Item		E:\CCAV	\11-10-18\bru	utus.exe	2/20/20	019 12:0	4:01 PM	1
	App	lication.Win3	2.LeakTest.d	🔞 E:\Suspi	cious files\All_	_tests\cpil_suite	2/20/20	019 11:4	6:44 AM	1
						REFRES	Н	C	LOSE	

- Select the item(s) you wish to send for analysis
- Click 'Submit' > 'Submit to Valkyrie'

The submission progress will start:

COMODO s		?	—		×	
57%	C:\ProgramData\Comodo\Cis\Quarantine\data\{6CF97A5B	-E59A	∖-431F-9	917-CDE	1581224	177}
File Name		Stat	te			
C:\ProgramData\Co	omodo\Cis\Quarantine\data\{C929E1C0-BF11-4190-AD9A	$\otimes$	Upload	led		
C:\ProgramData\Co	omodo\Cis\Quarantine\data\{6CF97A5B-E59A-431F-9917	Ċ	Upload	ling		
STOP    PAU	ISE		SEND	TO BACI	GROUN	ID

The results state whether the file was successfully submitted, or whether it has already been submitted by other users and is pending analysis.

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### Enable File Sharing Applications like BitTorrent and Emule

This topic explains how to configure Comodo Firewall to work with file sharing applications like Shareaza/Emule and BitTorrent/UTorrent.

To allow file sharing applications:

- Disable 'Do Protocol analysis' (disabled, by default)
- Create a 'Predefined Firewall Ruleset' for Shareaza/Emule
- Create a 'Predefined Firewall Ruleset' for BitTorrent/Utorrent

#### Disable 'Do Protocol analysis'

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Firewall' > 'Firewall Settings'

<ul> <li>General Settings</li> <li>Antivirus</li> </ul>	Firewall Settings	^
- Firewall	Enable Firewall (Recommended)     Safe Mode	
Firewall Settings	This option enables firewall which filters inbound and outbound traffic.	
Application Rules	Alert Settings	
Global Rules	Do not show popup alerts Allow Requests V	
Rulesets	Turn traffic animation effects on	
Network Zones	Create rules for safe applications	
Portsets	☑ Set alert frequency level Low ▼	
✓ HIPS	Set new on-screen alert timeout to 120 secs	
<ul> <li>Containment</li> </ul>	Advanced	
<ul> <li>Data Loss Prevention</li> </ul>	Filter IPv6 traffic	
<ul> <li>File Rating</li> </ul>	Filter loopback traffic (e.g. 127.x.x.x. ::1)	
<ul> <li>Advanced Protection</li> </ul>	Block fragmented IP traffic	
	Do protocol analysis	
Website Filtering	Fnable anti-ARP spoofing	~

- 3. Disable 'Do not Show popup alerts' so CCS will generate alerts when you open Shareaza or Emule.
- 4. Disable 'Do Protocol Analysis'
- 5. Click 'OK' to save your settings.

#### Create a 'Predefined Firewall Ruleset' for Shareaza/Emule

- 1. Click 'Settings' > 'Firewall' > 'Rulesets'
- 2. Click 'Add' from the options at the top.

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COMODO Advanced	Settings	?	
<ul><li>General Settings</li><li>Antivirus</li></ul>	Rulesets		
- Firewall	The following rulesets are defined on this computer:		
Firewall Settings Application Rules	Add Edit Remove		
Global Rules Rulesets	Web Browser		
Network Zones	) Shereaza/Emule	×	
+        Add     Edit       Image: Constraint of the second sec	Image: Move Up     Image: Move Down	Q	
	OK CANCEL		

- 3. Enter a name for the new ruleset in the 'Description' text box. For example: 'For allowing Shareaza/Emule'.
- 4. Now you need to create six rules for the newly created ruleset.
  - Click 'Add' to open the 'Firewall Rule' interface
  - · Choose options for each setting as described in 'Rule 1' below
  - After the rule is created, click 'OK' to add the rule
  - Repeat until all 6 rules have been added

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сомодо	Firewall Rule ?	×
Action:	Allow   Log as firewall event if this rule is fired	
Protocol:	TCP •	
Direction:	In 🔻	
Description	Rule for Incoming TCP Connections	
SOURCE ADDRESS	DESTINATION ADDRESS SOURCE PORT DESTINATION PORT	
	NOT the choice below) rpe: Any Address	
	OK CANCEL	

#### Rule 1

- Action : Allow
- Protocol : TCP
- Direction : In
- Description : Rule for incoming TCP connections
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Port Range : (Start Port = 1024 / End Port = 65535)
- Destination port : A Single Port : (Port : Your TCP port of Shareaza/Emule)

#### Rule 2

- Action : Allow
- Protocol : UDP
- Direction : In
- Description : Rule for incoming UDP connections
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Port Range : (Start Port = 1024 / End Port = 65535)
- Destination port : A Single Port : (Port : Your UDP port of Shareaza/Emule)

#### Rule 3

- Action : Allow
- Protocol : TCP or UDP
- Direction : Out
- Description : Rule for outgoing TCP and UDP connections

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- Source Address : Any Address
- Destination Address : Any Address
- Source port : A port range : (start port = 1024 / end port = 65535)
- Destination port : A port range : (start port = 1024 / end port = 65535)

#### Rule 4

- Action : Allow
- Protocol : ICMP
- Direction : Out
- Description : Ping the server (edk network)
- Source Address : Any Address
- Destination Address : Any Address
- ICMP Details : Message : ICMP Echo Request

#### Rule 5

- Action : Ask (Also select the check box 'Log as a firewall event if this rule is fired')
- Protocol : TCP
- Direction : Out
- Description : Rule for HTTP requests
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A port range : (start port = 1024 / end port = 65535)
- Destination port : Type : Single Port; (Port : 80)

#### Rule 6

- Action : Block (Also select the check box 'Log as a firewall event if this rule is fired')
- Protocol : IP
- Direction : In/Out
- Description : Block and Log All Unmatching Requests
- Source Address : Any Address
- Destination Address : Any Address
- IP Details : IP Protocol : Any
- 6. Click 'OK' in the 'Firewall Ruleset' interface.
- 7. Click 'OK' in the 'Advanced Settings' interface to save your ruleset.

The new ruleset will be created and added. Start Shareaza or Emule. When CCS raises an alert:

- Choose 'Treat this application as...'
- Select the the ruleset you just created from the options (e.g. 'For allowing Shareaza/Emule')
- Select 'Remember my answer'.

#### Create a 'Predefined Firewall Ruleset' for BitTorrent/Utorrent'

- 1. Click 'Settings' > 'Firewall' > 'Rulesets'
- 2. Click 'Add' from the options at the top.
- 3. Enter a name for the new ruleset in the 'Description' text box. For example: 'For allowing For allowing BitTorrent/Utorrent'.
- 4. Now you need to create six rules for the newly created ruleset.

To do so,

- Click 'Add' to open the 'Firewall Rule' interface
- · Choose options for each setting as described in 'Rule 1' below

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- After the rule is created, click 'OK' to add the rule
- Repeat until all 6 rules have been added

#### Rule 1

- Action : Allow
- Protocol : TCP or UDP
- Direction : In
- Description : Rule for incoming TCP and UDP connections
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Port Range : (Start port = 1024 / End port = 65535)
- Destination port : A Single Port (Port: The port of BitTorrent/Utorrent)

#### Rule 2

- Action : Allow
- Protocol : TCP
- Direction : Out
- Description : Rule for outgoing TCP connections
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Port Range : (Start port = 1024 / End port = 65535)
- Destination port : A Port Range : (Start port = 1024 / End port = 65535)

#### Rule 3

- Action : Allow
- Protocol : UDP
- Direction : Out
- Description : Rule for outgoing UDP connections
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Single Port: Port: the port of utorrent
- Destination port : A Port Range : (Start port = 1024 / End port = 65535)

#### Rule 4

- Action : Ask (Also select the check box 'Log as a firewall event if this rule is fired')
- Protocol : TCP
- Direction : Out
- Description : Rule for HTTP requests
- Source Address : Any Address
- Destination Address : Any Address
- Source port : A Port Range : (Start port = 1024 / End port = 65535)
- Destination port ; A Single Port (Port = 80)

#### Rule 5

- Action : Block (Also select the check box 'Log as a firewall event if this rule is fired')
- Protocol : IP
- Direction : In/Out
- Description : Block and Log All Unmatching Requests
- Source Address : Any Address
- Destination Address : Any Address
- IP Details : IP Protocol : Any

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### Comodo Client Security - User Guide

- Click 'OK' in the 'Firewall Ruleset' interface.
- Click 'OK' in the 'Advanced Settings' interface to save your ruleset.

The new ruleset will be created and added. Start BitTorrent or Utorrent. When CCS raises an alert:

- Choose 'Treat this application as...'
- Select the the ruleset you just created from the options (e.g. 'BitTorrent/Utorrent')
- Select 'Remember my answer'.

### Block any Downloads of a Specific File Type

This page explains how to configure CCS to prohibit downloads of specific types of file.

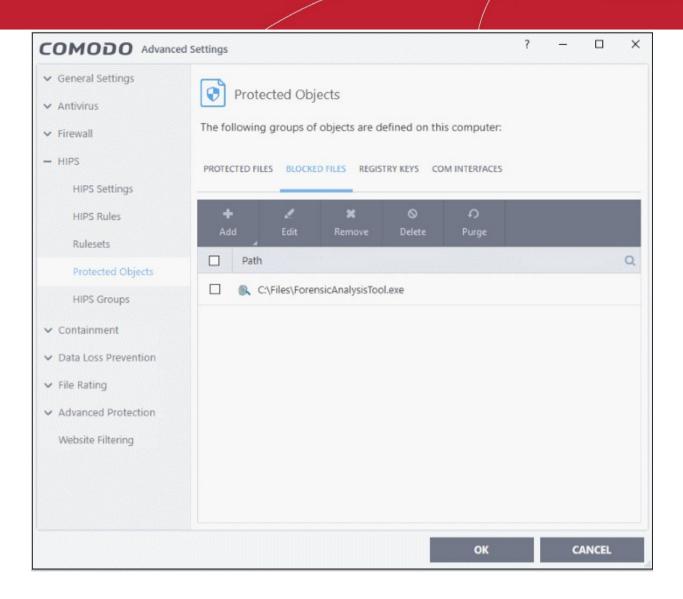
Example scenarios:

- Some malicious websites try to push malware in .exe file format. These files, known as executables, can run commands on your computer. If the .exe is malicious then these commands could install a virus, initiate a buffer overflow attack or could contain code to turn your PC into a zombie. For this reason, you may wish to block all downloads of files with a .exe file extension.
- You may also want to block the download of audio files (.wma, .mp3, .wav, .midi), video files (.wmv, .avi, .mpeg, .swf) or image files (.bmp. .jpg, .png) for various reasons.

You can block downloads of a specific file type by configuring 'Blocked Files' in the HIPS module:

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'HIPS' > 'Protected Objects'
- 3. Click the 'Blocked Files' tab:

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- 4. Click 'Add' > 'Applications'.
- 5. Browse to the default download folder for your browser from the 'Open' dialog:

The default download location for most browsers is C:\Users\[username]\Download.

6. Select any file from the folder and click 'Open'.

The file will be added to the 'Blocked Files' list.

- 7. Select the entry from the Blocked Files interface, and click 'Edit' at the top
- 8. Replace the name of the file with simply '\*.file\_extension', where 'file\_extension' is the file type you wish to block. For example:
  - Change 'C:\Users\[username]\Downloads\file-name.pdf' to C:\Users\[username]\Downloads\\*.exe to block all files with \*.exe extension.
  - Change 'C:\Users\[username]\Downloads\file-name.xls' to C:\Users\[username]\Downloads\\*.jpg to block all files with \*.jpg extension.

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COMODO Edit property		?	×
Edit File Path C:\Users\Administrator\Downloads\*.exe			
	ок	CANCEL	

- 9. Click 'OK' in the 'Edit Property' dialog.
- 10. Click 'OK' to save your settings.

This will block browser downloads of the specific file type to your 'Downloads' folder. Repeat the process if other browsers on your system have a different download folder.

**Note**: Blocking files in this way will only block downloads of specific file types to specific folders. If you change the folder for browser downloads then the download will be allowed.

#### Tip:

- To unblock future downloads, go to 'HIPS' > 'Protected Objects' > 'Blocked Files', select the file path, and choose 'Remove'.
- To unblock individual files, go to 'General Tasks' > 'Unblock Applications' and choose 'Unblock'.

### Disable Auto-Containment on a Per-application Basis

- The default auto-containment rules will run all unknown executables in the container and queue them for submission to Comodo for behavior analysis.
- Comodo recommends most users leave this setting intact to ensure the highest protection levels.
- Should you wish, you can create an 'Ignore' rule to exclude certain files or file types from containment.
- This is could be useful for developers testing new applications which, by their nature, are unknown to the Comodo safe list.

#### To create an auto-containment exception

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Containment' > 'Auto-Containment' on the left
- 3. Ensure that 'Enable Auto-Containment' is selected
- 4. Click 'Add' to create a new rule:

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🗄 TASKS 🔅 SETTINGS 🖒 LO	GS				
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OMODO Advanced Settings				? —	
General Settings	uto-Containm	ent			
Firewall	le Auto-Containr	nent			
	option enables au cy defined below.	tomatic containment	of executable files	and scripts accor	ding to the
Containment		X t		¢	
Containment Settings Add	Edit	Remove Move			
Auto-Containment	Action	Q Target	Q Reputa	tion <b>Q</b> Enab	le Rule
	🛃 Run Virtually	C:\Progr	am Fil Any		<b>)</b>
COMODO Manage Con	tained Program			? 🗆	×
Action Run Virtually					•
The selected containment action	will be applied	if file properties	match the follo		
The selected containment action	will be applied	ii iie properties	materi trie iono	wing criteria.	
CRITERIA OPTIONS					
				Edit	
No criteria selected					
			ок	CANCEL	

5. Select 'Ignore' from the 'Action' drop-down:

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сом	<b>ODO</b> Manage Contained Program	?		×
Action The selec	Ignore Run Restricted Run Virtually Block Ignore			•
No crit	eria selected		Edit	

- 6. Click the 'Edit' button under the 'Criteria' tab
- 7. Click 'Browse' to specify the type of item you wish to exclude:

OMODO File Criteria		?		×
Please select the criteria to be applied.				
File location:				
D:\My safe program\cuckoo-setup.exe		[	Brows	
File created by applications:	Any		Files Runn	ing Processe
File started by processes:	Any		Folde File F	lash
			PIUCE	ess Hash
File created by users:	Any	Ac	ld	~
-	Any Any	Ac Ac		* *
File created by users: File origin: File rating:			ld 🔻	* * *
File origin:	Any	Ac	ld ▼ ect ▼	* * *
File origin: File rating:	Any Any	Ac Sel	id ▼ ect ▼ id ▼	* * *

- 8. You can select individual files, folders, processes, file groups or hashes. Click 'Open' when you have made your selection.
- 9. Click 'Select' at the end of the 'File Rating' row and select 'Unrecognized' from the drop-down:

File Created by User(s):	Any Add 🗸	
File Origin(s):	Any Add 🗸 🗸	
File Rating:	Unrecognized Select	
	Trusted	
Unrecognized	Unrecognized	
	Malicious	
		Π

10. Next, click the 'Options' tab.

COMODO Manage Contained Prog	ram	?		×
Action Ignore				•
The selected containment action will be ap	plied if file properties mate	ch the followin	g criteria	a:
Log when this action is performed				
Don't apply the selected action to chi	d processes			
	ок		CANCEL	

- Log when this action is performed Optional. Whenever this rule is applied for a file, it will be added to CCS containment logs.
- **Don't apply the selected action to child processes** Child processes are processes spawned by a parent application. By default, CCS treats all child processes individually.
  - Disabled The ignore rule will apply to the target application and all child processes that it spawns. All will be allowed to run outside the container.

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- Enabled The ignore rule will apply only to the target application. All child processes will be inspected and possibly contained as per their file rating.
- 11. Select options as required and click 'OK'.

nced S	ettings						?	—		×
	Enabl	uto-Containn e Auto-Contain option enables a cy defined below.	ment	tainment of e	xecut	able files and	scripts	accord	ing to 1	the
	+ Add	ير Edit	XX Remove	<b>↑</b> Move Up	Mo		ပ္ eset to efault			
		Action	<b>Q</b> Ta	rget	Q	Reputation	Q	Enable	Rule	<b>^</b>
		→ Ignore	6	D:\My safe p	ro	Unrecognize	d			
		Block		All Application	ons	Malicious				
		Block		Suspicious L	oc	Any				=
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		→ Ignore		COMODO C	lie	Trusted			)	
	-	→ Ignore	ß	Metro Apps		Any				1
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						ок		CA	NCEL	

The new rule will be listed in the 'Auto-Containment' screen. Make sure to keep this rule above all other rules for unrecognized files.

#### Alternatively...

- 1. Assign a 'Trusted' rating to the file in the File List interface
- 2. Digitally sign your files with a code signing certificate from a trusted CA then manually add your organization to the **Vendors List** as trusted.
- 3. Disable auto-containment by de-selecting the 'Enable Auto-Containment' check box in the 'Autocontainment' settings panel. *Not recommended*

See Unknown Files: The Scanning Processes, for more details on auto-containment process.

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### Switch Off Automatic Antivirus Updates

- By default, Comodo Client Security automatically downloads software and antivirus database updates.
- However, some users like to control when updates are downloaded. For example, network admins may not want automatic updates because they take up too much bandwidth during the day.

CCS provides full control over virus and software updates. Click the appropriate link below to find out more:

- Switch off automatic updates entirely
- · Switch off automatic virus updates selectively
- · Switch off automatic virus signature database updates prior to Antivirus Scans

#### Switch off automatic updates entirely

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'General Settings' > 'Updates'
- 3. Disable 'Check for database updates every'

COMODO Advance	ed Settings ? – $\Box$ X
— General Settings User Interface	O Updates
Updates	Check for database updates every
Logging Configuration Antivirus Firewall HIPS Containment Data Loss Prevention	Options  Do not check for updates if I am using <u>these connections</u> Do not check for updates if running on battery  Check for updates during Windows Automatic Maintenance Send requests to COMODO online services only if internet connection is present Proxy and Host Settings
<ul> <li>File Rating</li> <li>Advanced Protection</li> <li>Website Filtering</li> </ul>	OK CANCEL

4. Click 'OK' for your settings to take effect

#### Switch off automatic updates selectively

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'General Settings' > 'Updates'

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обомоэ	Advanced Settings	?	-		×
- General Settings User Interface	Updates				
Updates	Check for database updates every	1 🛊	hour(s)	•	
Logging Configuration	Options Do not check for updates if I am using these connections	tions			
✓ Antivirus	Do not check for undates if running on hattery     COMODO Connections	? □	×	٦	
<ul><li>✓ HIPS</li><li>✓ Containment</li></ul>	Connection Names				
<ul> <li>Data Loss Pre</li> <li>File Rating of</li> <li>Advanced Print</li> </ul>					
Website Filte:	ОК	CANC	_		

Suppress automatic updates when using certain networks:

- Select the 'Do not check updates if am using these connections' check-box
- Then click 'these connections' to view a list of connections you use.
- Select the connection over which you do not want CCS to check for updates and click 'OK.'
- **Do not check for updates if running on battery** Will only download updates when the computer is plugged in to the mains.
- 5. Click 'OK' for your settings to take effect

#### Switch off automatic virus signature database updates prior to AV Scans

- 1. Click 'Settings' on the CCS home screen
- 2. Click ' Antivirus' > 'Scans'
- 3. Select a target scan profile
- 4. Click 'Edit' from the options at the top
- 5. Click 'Options', scroll down, and clear the 'Update virus database before running' checkbox.

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COMODO Advanced	Settings		?	-		×
✓ General Settings	Scans					
- Antivirus						
Valtime Scan	This page allows you to add, r	emove and edit scar	n profiles and sche	duled scar	IS.	
Scans Firewall		<b>X</b> move				
✓ HIPS	Name	Action	Last Scan	:	Status	
<ul> <li>Containment</li> </ul>	🗆 Fyll Scan	<u>Scan</u>	Never			
<ul> <li>Data Loss Prevention</li> </ul>	Quick Scan	Scan	Never	(		
<ul> <li>File Rating</li> </ul>	Downloaded Files	Scan	Never			
<ul> <li>Advanced Protection</li> </ul>		<u></u>				
	•			?		×
Scan Name: Downloade	ed Files					
☑ Limit maximum file si	SCHEDULE ize to 40 MB e size is larger than specified, it Background V	is not scanned				^
	ermines how much of the comp	puter resources are	used among oth	er tasks		
Update virus databas	e before running e the database is updated befo	re running the scar				
Detect potentially un		re running the star	r I			
	pplications are programs that	are unwanted desp	ite the possibility	that users	5	
Apply this action to s	uspicious autorun processes	Terminate	and Disable	•		
The selected action wil scheduled tasks are de	l be automatically applied if ur tected.	nrecognized Windo	ws services, autos	start entrie	es or	
Limit scan time of a sing When the set time limi	gle file to 9 🚔 min(s) t is reached, the file will be skip	oped and antivirus	will proceed scan	ning other	r files.	~
			ок	CA	NCEL	

6. Click 'OK' on the 'Scan' interface.

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7. Click 'OK' in the 'Advanced Settings' interface for your changes to take effect.

### Suppress CCS Alerts Temporarily

- CCS shows you an alert if it finds a security threat, and also shows alerts for general system messages.
- 'Silent mode' lets you temporarily disable these alerts so they don't interrupt games or a presentation etc.
- During this time, operations that can interfere with user experience are either suppressed or postponed. This includes alerts and scheduled scans.
- All protection components are still 100% active in silent mode.

#### Temporarily stop pop-up alerts

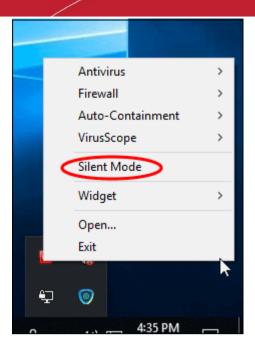
• Click 'Silent Mode' button on the CCS home screen:

COMODO Client - Security 12		- ×
믐 tasks <ô; settings 🖒 logs		
	Scan	View Quarantine
Secure All systems are active and running MANAGE PROTECTION	Update	Open Task Manager
		(?)

#### OR

Right-click on the CCS tray icon and select 'Silent Mode'

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The alerts are now suppressed.

• To resume alerts and scheduled scans, just deactivate 'Silent Mode' from the home screen or tray icon.

### **Control External Device Accessibility**

- Click 'Settings' > 'Advanced Protection' > 'Device Control'
- CCS helps you block access to selected external devices attempting to connect to your computer.
- The 'Device Control' panel lets you specify types of external devices that are to be blocked and define
   exclusions to it

#### Block an external device

- 1. Click 'Settings' on the CCS home screen
- 2. Click 'Advanced Protection' > 'Device Control'

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COMODO Client	- Security 12		- ×
🔠 TASKS 🎲 SETTIN	os () logs		
	7		
COMODO Advan	ced Settings		? – 🗆 ×
<ul> <li>General Settings</li> <li>Antivirus</li> <li>Firewall</li> <li>HIPS</li> <li>Containment</li> <li>Data Loss Prevention</li> <li>File Rating</li> <li>Advanced Protection</li> <li>VirusScope</li> </ul>	Bluetooth devices, printers, seria	al and parallel por	bled or enabled
Scan Exclusions	Add Remove		
Script Analysis Miscellaneous	USB storage devices	Q	Identification Class: {8A63AD27-0CD7-4F43-B8E1-07
Website Filtering			
			OK CANCEL

- Enable Device Control Activate the device control functionality to selectively prohibit access to external devices. You should specify devices to be banned in the 'Blocked Devices' pane. (Default = Enabled)
- Blocked Devices List of external device classes which are not allowed to connect to the endpoint. Example classes include 'USB Storage Devices', 'CD/DVD Drives', 'BlueTooth Devices' and 'Firewire Devices'.
- **Exclusions** Add exceptions to a blocked class. For example, if you wish block the class 'USB Devices' but wish to allow access for your company's authentication tokens, then you should add those USB tokens as exceptions.

#### Click here for more details on controlling device access