



Comodo Mobile Device Manager

Software Version 3.0

Installation Guide

Guide Version 3.0.010215

Comodo Security Solutions 1255 Broad Street Clifton, NJ 07013

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1.CMDM Setup

This document is intended to take administrators through the initial setup and configuration of Comodo Mobile Device Manager (CMDM).

Before installing the application, administrators first need to install SSL certificate(s) on two URLs – the front-end and back-end locations upon which they intend to host the solution.

At this point you have two options:

- Use browser trusted certificates. Comodo provide these fully trusted certificate(s) free of charge. If you choose this
 option, you need to complete all steps in this guide.
- Use self signed certificates. Best for fast set up but end-users will be asked to trust the certificate upon connection. See box below for more details.

Fastest Setup - Use self-signed Certificates

- Skip to **Step 5** of this guide
- During installation, enter your server IP as the 'Backend' and 'Frontend' host entries
- Select the 'Use Self-Signed certificates' option
- Complete steps 6, 7 and 8

Please note that end-users will see an error message upon connection and will be asked to trust the certificate.

As an alternative to this guide, a video explaining the CMDM setup process is available here.

1.1. System Requirements

Server Hardware

- Windows 64 bit system
- Processor 2 GHz 64 bit processor
- Memory 1 GB RAM minimum (recommended 2-16 GB)
- Hard Disk 20 GB

Server Software

Operating System

The following operating systems are supported:

- Windows Server 2008 R2
- Windows Server 2012

Other Requirements

By default, the CMDM server requires:

- TCP Port 443 open for inbound connections to Administrative console.
- TCP Port 444 open tor inbound connections from devices.
- Valid DNS records for frontend and backend addresses.
- Valid SSL certificates for both frontend and backend domain names.
- Apple Push Certificate and key for Apple Push service. Refer to Step 7 Adding Apple Push Notification Certificate for details.

Google Cloud Messaging (GCM) token for Android push service. Refer to Step 8 – Configuring Google Cloud Messaging (GCM) for Android for details.

Step 1 – Frontend/backend URLs & DNS entries

The first task is to decide the URLs upon which you will host the frontend and backend parts of the application. Once you have decided, Comodo CA can provide you with free, fully trusted SSL certificate(s) if you do not already have them. Trusted certificates are required for CMDM to function correctly and to help with the application for an Apple Push Notification certificate.

Tip: If you are evaluating the application and wish to avoid the SSL certificate application process, then you can use self-signed certificates on your server instead. Self-signed certificates are not publicly trusted so your users will have to agree to trust the certificate when they connect from their device. To install MDM with self-signed certificates, skip the next three steps and proceed to **Step 5** to begin the installation process.

Option 1 - Install on a existing domain(s) for which you already own an SSL certificate(s)

During setup you will be asked to configure the port numbers you wish CMDM to use on this domain and to upload your SSL certificates. You will not need to add new DNS entries. Example URL configuration: mycompany.com:443 for frontend; mycompany.com:444 for backend.

If you have a domain available and trusted SSL certificate(s), then you can skip to Step 5 - installation of CMDM

Option 2 - Install on new sub-domain(s) for which you already own a wildcard certificate

During setup you will be asked to configure the port numbers you wish CMDM to use on this domain and to upload your SSL certificates. You will also need to create a DNS entry for these new URL(s). Example URL configuration: sub1.mycompany.com:443 for frontend, sub2.mycompany.com:444 for backend.

If you have created new sub-domains, added DNS entries for them and have a trusted wildcard certificate to secure them, then you can skip to **Step 5 - installation of CMDM**

Option 3 - Install on entirely new domain(s) that you do not own trusted certificate(s) for

Then you need to obtain trusted SSL certificates for those URL(s) and set up DNS records for them. The type and quantity of certificate you require will depend on where you host.

- i. Both front and backend on the same domain (or sub-domain) = one 'single domain' certificate (example yourdomain.com or sub.yourdomain.com for both frontend and backend)
- ii. Front-end and backend on different domains = two 'single domain' certificates (example yourfirstdomain.com for frontend, yourseconddomain.com for backend)
- iii. Front-end and backend on different sub-domains of the same domain = one wildcard certificate (example front.yourdomain.com for frontend, back.yourdomain.com for backend)

If you need certificates for your URLs, please move onto Step 2 - Apply for SSL Certificates

Step 2 – Apply for SSL Certificates

The trusted SSL certificates required for installation are provided free for CMDM customers. In short, you will complete the first 3 pages of the certificate application form and, when you get to the payment page, do not enter any card details, copy the order number, close your browser and contact Comodo support to free the order. Once the order is cleared, you will be sent a mail inviting you to log into your Comodo account where you can submit your Certificate Signing Request (CSR) and complete Domain Control Validation (DCV).

If your configuration is based around option 3(ii), then you will need to go through the order forms twice – one order for each single domain certificate.

To apply for your certificate(s)

.

- Visit http://ssl.comodo.com/wildcard-ssl-certificates.php or http://ssl.comodo.com/comodo-ssl.php
- Click the 'Buy Now' button.
- Enter your domain name. If you are getting a wildcard, make sure to add *. before the domain name. For example,

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*.yourd	domain.com.		,	
Chang	e the certificate term to one year.			
I	Product: Comodo SSL Wildcard Certificate		Select SSL Terms	Account Information
	Select Certificate Terms			
	Select the region you are located in	Asia & Pacific	v	
	Enter The Domain Name	*.yourdomain.com		
	Select the terms of your certificate	1 Yr: \$449.95 /yr	*	
	Continue to Step 2			

- Click 'Continue to Step 2'
- On page 2, 'Account Information', select 'Returning Customer'.
- Enter the username and password you created on the CMDM application forms. Doing this will bind the certificate to your existing account and also means you will not have to complete 'Company Details' again.
- Fill out your contact details and leave 'Web Server Software' as 'Apache-ModSSL'. Leave the rest of the settings unchanged and click 'Continue'.
- Next, agree to the certificate Terms and Conditions, type your surname at the bottom and continue to the payment page. You must agree to the TOC or the order will not be created for you.
- On the payment page, copy and paste your order number and store it safely.

Your Order		
Order Num	ber:	14092290
Product:	COMOD	O SSL Wildcard Certificate
Certificate ⁻	Term:	1 year
Savings:		
Total Price	:	\$449.95

Close the browser window.

- Send an email to mdmsupport@comodo.com with subject line: 'CMDM SSL Provisioning Order Number < enter your order number>.
- Our staff will clear the charge and you will receive a mail confirming your certificate order. This should be done very
 quickly after you send your request. However, please allow up to one working day for this action.
- Repeat the application form procedure to get a 2nd SSL certificate if required.
- Next:
 - If you need help to generate a Certificate Signing Request CSR, see Step 3 Generate your CSR (can be completed while you await the free certificate confirmation mail)
 - Once you have generated a CSR you should proceed to Step 4 Complete Certificate Application (can
 only be completed once you have received the free certificate confirmation mail)

Step 3 – Generate your CSR

CMDM has a built in tool which allows you to generate a Certificate Signing Request (CSR) for your CMDM certificate. A certificate signing request contains information about your company and the domain upon which you are hosting CMDM.

To generate a CSR:

- Visit https://mdmsupport.comodo.com/csr/generate
- Login using your Comodo Account Management credentials. This is the username and password you originally
 created on the CMDM application forms and which you should have used while applying for your certificate in the
 previous step.
 - Note: If you signed up for the certificate as a 'New Customer' in step 2 (and thus created a different set of login credentials), then make sure you login at /comodo-members.php using the SSL username and password.

COMODO Web Application
Login
Login Please fill out the following form with your login credentials
* Username
* Password
* Verification Code
ta ka bem
Get a new code
Please enter the letters as they are shown in the image above.
Letters are not case-sensitive.
Fields with * are required.
Login
Remember me next time

Fill out and submit the form to generate your CSR.

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Generate CSR	Sign CSR Logout (vadym.volyansky@comodo.com	
Generate (You can genera		
Fields with * are required.		
* Country Name	Select Country Name	
* Email Address		
* State or Province Name		
* Locality Name (eg, city)		
* Organization Name	Note: must match with CAM licence.	
* Organizational Unit	Organizational Unit Name (eg, section)	
* Common Name	(e.g. server FQDN or YOUR name)	
* Verification Code		
<u>Generate and Downle</u>	are shown in the image above.	

- Enter the domain name where your CMDM portal is to be hosted in the 'Common Name' field (for example mdm.yourcompanyname.com or *.yourdomain.com)
- 'Organization Name' must match the company name in your CMDM license. 'Organizational Unit' can be a department in your company.
- Click 'Generate and Download' to obtain your CSR.
- Save the .zip file containing your CSR and private key to your local drive. You will need it in the next step.

Next - Step 4 – Complete Certificate Application

Step 4 – Complete Certificate Application

Once you have generated your CSR and have received your free certificate order confirmation mail, you should login to your Comodo account to complete the certificate application process.

- Please login at https://www.comodo.com/login/comodo-members.php with your Comodo username and
 password. Use the 'Comodo Certificate Authority' login box. You originally created your Comodo username and
 password on the Comodo Mobile Device Manager order form and should have re-entered it on the SSL application
 from in step 2.
 - Note: If you signed up for the certificate as a 'New Customer' in step 2 (and thus created a different set of login credentials), then make sure you login at /comodo-members.php using the username and password you entered on the SSL application form.
- After logging in, you should see a box on this page called 'Incomplete Orders' which should list your certificate. Click the 'Accelerate' button.

Order # (date) SSL Product Type	Status
SP#SP# (29-58-01-12) PositiveSID, Certificate for #	Accelerate

- The 'Complete Your SSL Request' page contains a information that allows our SSL customers to finalize their orders. You need only concern yourself with two of these rows – 'Submit Your CSR' and 'Domain Control Validation'.
- Expand the 'Submit your CSR' row. Copy and paste your entire CSR into the space provided and click the 'Submit' button.

(CSR) on your webserver software. Your CSR should look something like this: BEGIN CERTIFICATE REQUEST MIIDUDCCArkCAQAwdTEWMBQGA1UEAxMNdGVzdC50Z XN0LmNvbTESMBAGA1UECxMJTWFya2V0aW5nMREwDwY\ (more encoded data) Rq+blLr5X5iQdzyF1pLqP1Mck5Ve1eCz0R9/OekGSRno7ow4TVyxAF6J6o zDaw7eGisfZw40VLT0/6IGvK2jX0i+t58RFQ8WYTOcTRIPnkG8B/uV END CERTIFICATE REQUEST		Note: Please ensure the Common Name (CN) field is ONE of the following: • Your FQDN (e.g.secure.yourdomain.com) • Your Public IP address (e.g. 202.144.8.10) • Full Server Name of Internal Server (e.g. 'techserver') • Your Private IP address (e.g. 192.168.0.1) CSR generation Help Guides
Please enter the CSR for your Multi-Domain SSL Certificate in the box below:	E	Apache, Mod SSL, NGINX – <u>Click Here</u> Microsoft IIS 7.x – <u>Click Here</u> Microsoft IIS 5.x & 6.x – <u>Click Here</u> All Other Web servers – <u>Click Here</u>
Submit If you are using a web-host, contact your provider and request a CSR.	-	
€	•	

- Next, open the 'DCV' row and select an email address at the domain in your certificate application. You must be able to receive mails at this address to complete the DCV process.
- Your certificate(s) will be issued as soon as the CSR and DCV processes have been completed. If both have been done correctly, certificate issuance is usually immediate.
- You certificate will be emailed to you. Please save it to a secure location as you will need it during CMDM installation explained in Step 5. Alternatively, you can download your certificate as a zip file at any time if you log in at http://secure.comodo.net/products/frontpage, click 'SSL Certificate' then click 'Download as zip'.
- Contact mdmsupport@comodo.com if your certificate has not arrived within an hour.
- When you have your certificate(s), please proceed onto step 5 Install Comodo Mobile Device Manager.

Step 5 – Install Comodo Mobile Device Manager

After collecting your certificate(s), open your Comodo Mobile Device Manager confirmation mail and download the setup file to

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your system.

To install CMDM

• Open the CMDM setup file and select 'Run':



Click 'Next'.



After agreeing to the end user license, you will be asked to choose which type of setup you would like to deploy:

•

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CMDM Setup
Choose Setup Type Choose the setup type that best suits your needs
Typical Installs the most common program features. Recommended for most users.
Custom Allows users to choose which program features will be installed and where they will be installed. Recommended for advanced users.
Back Next Cancel

Typical – Installs all components, CMDM frontend, backend and PostgreSQL to the default location C:\Comodo > CMDM

CMDM Setup				_ 🗆 🗙
Custom Setur Select the wa) y you want features to be ir	istalled.		•
Click the check b	poxes in the tree below to d	hange the way fea	tures will be in:	stalled.
	frontend server backend server			
Location:	C:\COMODO\CMDM			Browse
	Reset	Back	Next	Cancel

Custom Setup - Key		
Control	Control Description	



Custom Setup - Key		
2	Current installation option.	
.	Indicates that the component named to the right of the icon and all of its associated sub- components will be installed. Click to open a menu which allows you to select /deselect components.	
Browse	Allows you to select a different installation folder (default = C:\COMODO\CMDM\)	
Reset	Clears all user changes and reverts the dialog to default installation options.	
Back	Go back to the previous step in the installer	
Next	The 'Next' button confirms your choices and continues onto the next stage of the installation process.	
Cancel	The 'Cancel' button aborts the installation and quits the setup wizard.	

- Custom Enables you to choose which components are installed and to modify the installation path if required. The frontend could be installed on one server and the backend on another. If you choose to do this, then you need to run the CMDM setup file on both servers and copy the appropriate certificate(s) over.
- The remainder of this section presumes you have selected the 'Typical' option.
- First, click 'Next' to proceed to backend configuration.

CMDM Set	tup	
Backend Configu	Settings ire backend, database and time zo	ne settings
Backend		Time zone
Host:	api.mdm.companyname.com	America/Dawson
Port:	444	
Database		
Host:	127.0.0.1	
Port:	5432	
Name:	cmdm	
Login:	cmdm	
Password:	cmdm	
		Back Next Cancel

		Backend, Database and Time Zone – Table of Parameters
Parameter Description		Description
Backend	Host	Enter the URL that will host the CMDM backend. This should match the URL in the certificate (or one of the certificates) you applied for in step 2. If you are going to use self-signed certificate, then enter the public IP of the server.
	Port	Enter the port number through which the frontend will communicate with the backend.

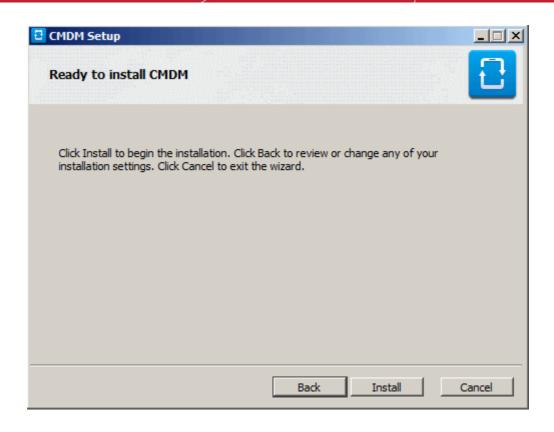
Database	Host	Enter the IP address of the host where the database is installed.
		A PostgreSQL database is built into the CMDM setup file. If you are going with a default installation then you do not need to edit the host field (or, indeed, any of the 'database' fields). However, if you wish to point to an existing PostgreSQL 9.1 (or higher) database then modify these fields accordingly.
	Port	Enter the port number through which CMDM should connect to the database.
	Name	Enter the name of the database.
	Login	
	Password	Enter the username and password for the database
Time Zone		Select your time zone from the drop-down

• Click 'Next' to confirm your choices. Frontend configuration and SSL certificate upload is next:

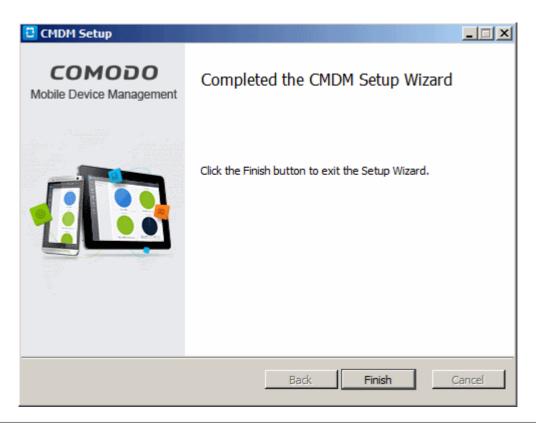
CMDM Setup	
Frontend and Certificates Settings Configure frontend and certificates setting	JS I
Certificates	Frontend
Frontend certificate:	Host: mdm.companyname.com
	Port: 443
Frontend intermediate certificate bundle:	
	Private keys
Backend certificate:	Frontend certificate's private key:
Backend intermediate certificate bundle:	Backend certificate's private key:
Use self-signed certificates	
Generate certificates	Back Next Cancel

- Host The URL that will host the CMDM frontend. This should match the URL in the certificate (or one of the certificates) you applied for in step 2. If you are going to use self-signed certificate, then enter the public IP of the server.
- Enter the port number in the Port field. Default = 443.
- Certificates Specify the location to which you saved the frontend and backend certificates and the frontend and backend intermediate certificates.
- · Private keys Specify the location to which you saved the frontend and backend certificates' private keys
- Use self-signed certificates Select this option if you have not obtained trusted SSL certificates and want to use the
 application for trial purpose. Click the 'Generate certificates' button after selecting the 'Use self-signed certificates'
 checkbox.
- Click 'Next' when you are satisfied with your choices.
- Installation proper will commence after you click the 'Install' button. Use the back button if you wish to review your installation settings.





After setup is complete, click 'Finish' to finalize installation and exit the wizard:



Note: If required, you can reconfigure your CMDM installation at a later time using the 'Reconfiguration Wizard'. The wizard can be opened on the CMDM server machine by clicking 'Start > Programs > COMODO > CMDM > CMDM Configuration Wizard'. For more details, see the section '**Reconfiguring CMDM**' section.

• The next step is to activate your CMDM license. To open the application, please open an internet browser (Chrome or Comodo Dragon preferred) and enter your 'frontend' URL in the address bar.

Step 6 – Activating Your License

You need to activate your license before you can start to enroll users and devices.

To activate:

• Open an internet browser (Chrome or Comodo Dragon preferred) and enter your 'frontend' URL into the address bar. This will open the initial login screen:

			ution.
			.0
Username			
Password		1	N.
☐ Remember me	(0)	 i	
Login			-
I forgot my password			

- Login using the following credentials: Username: admin Password : admin
- You can (and should) change these to a unique username and strong password at any time *after* license activation. To
 do this, log in, click 'Inventory' > 'Users' then click on the user named 'Admin'. Next, click the 'Update' link. The 'Update
 User' screen will allow you to change your username and to initiate the reset password process.

After logging in you need to enter license key at the 'Subscription and License' screen. The subscription ID and license key can be found in your CMDM confirmation email.

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🔁 со	модо ма	bile Device Management	💄 Logout (admin)
		Home » Subscription and License	
Dashboard	Subscription	License Details	Add new license
	Custom Variables		
Manage	Email Templates		
Inventory	APNs Certificate		
Reports	Android Push service		
Ö Settings	Client Configuration		
	G		

• Click 'Settings' and then the 'Add new license' button in the 'Subscription and License' screen.

🔁 со	модо ма	bile Device Management
		Home » Subscription and License » Add Subscription
Dashboard	Subscription	Add Subscription
	Custom Variables	License key*
Manage		
÷	Email Templates	Submit Reset
Inventory	(x)	
	APNs Certificate	
	(E2)	

• Enter the license key and click 'Submit'.

After your license has been validated you will be able to start using the application. On subsequent visits you will only need to enter your username and password.

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🔁 со	модо ма	obile Device Management	L Log
		Home » Subscription and I	License
Dashboard	Subscription	License I	Details
	Custom Variables	Will expire in 5 day(s)	4#50-8%0-30441d2338b8
Manage		Subscription ID	afresteur van
_	Email	License key	8056auc;25-5;233-4uc5c-4866-3044114;2338868
••••	Templates	Max. Users	99
Inventory	(x)	Organization	
	APNs Certificate	Licensed to	Mar Simoly
		Free	Yes
	[::::::::::::::::::::::::::::::::::::	Active	Yes
Reports	Android Push service	Valid From	2014-08-11T08:00:06+00:00
**	_	Expires	2014-09-11T08:00:06+00:00
_ 😌 (=	Time check	2014-09-05T08:22:47+00:00
Settings	Client Configuration	License Registered at	2014-09-05T08:22:47+00:00
	-		
	Ló		
	Role Management		

The next step is to configure the SMTP settings.

Step 7 – Configuring SMTP Settings

CMDM sends automated emails to administrators and end users at various events like enrollment of a new user/administrator, sending tokens to users for enrolling their devices and so on. The SMTP settings interface allows the administrator to specify the SMTP server to be used by CMDM to send those notification emails.

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🔁 со	модо мо	bile Device Management	Logout (admin)
¢	Subscription	Home » SMTP settings	
Dashboard	i	SMTP server settings are not configured. Click the following link to configure your smtp server settings.	×
Manage	Custom Variables	SMTP settings Specify the settings for SMTP	
	Email Templates	Host of SMTP	
Inventory	(x) APNs Certificate	Port of SMTP	
Reports	Android Push	25	
<u></u>	service	Secure type in SMTP None	
Settings	Client Configuration	Login for SMTP	
	Role Management	Password for SMTP	
	& Active Directory		
		From email	
	Anti-virus Settings	From name	
	Le Report Settings	Noreplies	
	SMTP Settings	Save	
	Chill Cennigs		

 Complete the form and click 'Save'. For more details on the SMTP settings, refer to our admin guide at https://help.comodo.com/topic-214-1-519-8083-Configuring-SMTP-Settings.html

For your first task now that setup is complete, we advise you to configure Apple Push Notification.

Step 8 – Add an Apple Push Notification (APNs) Certificate

In order to communicate with iOS devices, Apple requires that you obtain an Apple Push Notification (APNs) certificate and corresponding private key. Please follow the steps below to apply for and implement an APN certificate:

Step 1 – Generate your PLIST

In the CMDM interface, click 'Settings' followed by 'APNs Certificate' on the left.

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🔁 со	модо м	bile Device Management	Logout (admin)
		Home » APNs Certificate	
Dashboard	Subscription	APNs Certificate You can view or manage the Apple Push Certificate here.	Create APNs Certificate
	Custom Variables	APNs certificate is not installed. Click "Create APNs Certificate" to proceed.	
Manage	\boxtimes		
a	Email Templates		
Inventory	(M) APNs Certificate		
Reports	Android Push service		
٥ (⇒		
Settings	Client Configuration		

Click the 'Create APNs Certificate' button at the top-right to open the APN certificate application form. The fields on this
form are for a Certificate Signing Request (CSR):

🔁 со		bile Device Management		👤 Logout (admin)
		Home » APNs Certificate » Al	PNs certificate generation	
Dashboard	Subscription		of APNs Certificate ate certificate that will be used for Apple Push Notification service. (signed automatically by Comedo)	
	Custom Variables	Country Name *	Select Country Name	
Manage		Email Address *		
a	Email Templates	State or Province Name *		
Inventory	(#) APNs Certificate	Locality Name (eg, city) *		
Ш		Organization Name *		
Reports	Android Push service	Organizational Unit *		
0	-		Organizational Unit Name (eg. section)	
Settings	Client Configuration	Common Name *		
	6		(e.g. server FQDN or YOUR name)	
	Role Management			
	20		Submit Reset	

 Complete all fields marked with an asterisk and click 'Submit'. This will send a request to Comodo sign the CSR and generate an Apple PLIST. You will need to submit this to Apple in order to obtain your APN certificate. Usually your request will be fulfilled within seconds and you will be taken to a page which allows you to download the PLIST:



🔁 со	модо ма	bile Device Management
-		Home » APNs Certificate » Upload Apple APNs Certificate
Dashboard	Subscription	Upload Apple APNs Certificate. This page allows to upload and renew Apple APNs certificate that is used for communication with iOS devices.
	Custom Variables	To get the certificate for communication between server and Apple devices you need to:
Manage	Email Templates	 Download: The Apple PLIST signed by COMODO Login to Apple web site with your Apple ID (regular free account is enough): Apple Push Certificate Portal Upload the Apple PLIST signed by Comodo to Apple to generate APNs certificate.
Inventory	(x) APNs	4. Download generated APNs Certificate from Apple. 5. Upload APNs certificate into MDM system.
	Certificate	Apple APNs certificate * No file selected. Maximum size: 3Kb; File format should be .pem
Reports	Android Push service	Submit Reset
Settings	Client Configuration	

 Download your Apple PLIST from the link in step 1 on this screen. This will be a file with a name similar to 'COMODO_Apple_CSR.csr'. Please save this to your local drive.

Step 2 – Obtain Your Certificate From Apple.

• Login to the 'Apple Push Certificates Portal' with your Apple ID at https://identity.apple.com/pushcert/.

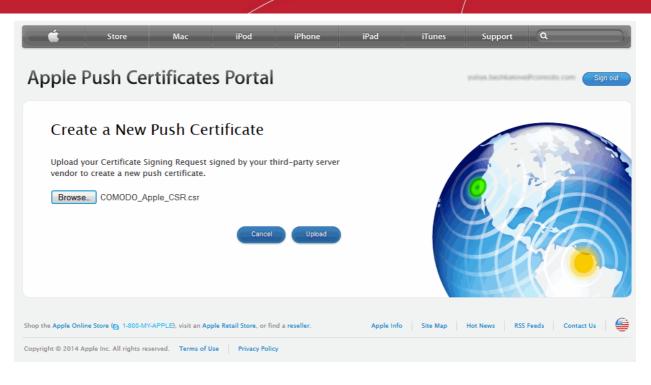
If you do not have an Apple account then please create one at https://appleid.apple.com.

Once logged in, click 'Create a Certificate'. You will need to agree to Apple's EULA to proceed.



On the next page, browse to the location where you stored 'COMODO_Apple_CSR.csr' and click 'Upload'.

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Apple servers will process your request and generate your push certificate. You can download your certificate at the confirmation screen:

(Store	Mac	iPod	iPhone	iPad	iTunes	Support	٩	
Apple I	Push Ce	rtificate	es Portal				wałtym Institikatowa	Pramodo zom Si	gn out
	irmation	•	h certificate with	the following ir	formation:				A
	Expirati	Vendor COM on Date May 2	e Device Managem DDO GROUP LTD. 20, 2015	nent					
		anage Certificates	Download						
Shop the Apple Onli	ne Store (ල 1-800-M ¹	/-APPLE), visit an A j	ople Retail Store, or fir	id a reseller.	Apple Info	Site Map	Hot News RSS	Feeds Contact Us	
Copyright © 2014 A	pple Inc. All rights re	served. Terms of	Use Privacy Polic	у					

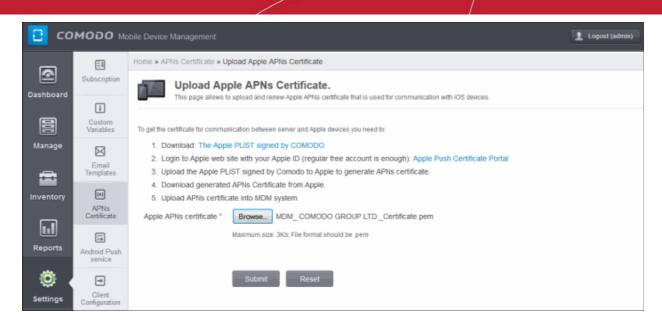
 Click the 'Download' button and save the certificate to a secure location. It will be a .pem file with a name similar to 'MDM_COMODO GROUP LTD_Certificate.pem'

Step 3 – Upload your certificate to CMDM

.

 Next, return to the CMDM interface and open the APNs interface. Click the 'Browse' button to locate your certificate file then click 'Submit' to upload your certificate.

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The APNs Certificate details interface will open:

ome » APNs Certificate		
APNs Cer You can view or	tificate manage the Apple Push Certificate here.	Renew APNs Certificate Delete
Country name	Ukraine	
State	Odessa region	
Locality name	Odessa	
Organization name	Comodo Inc.	
Organization unit name	MDM	
Common name	CMDM	
Email	trainite antie stag growth such	
Activate time	2014/11/27 11:22:51 PM	
Expire time	2015/11/27 11:22:51 PM	

CMDM will be now be able to communicate with iOS devices.

The certificate is valid for 365 days. We advise you renew your certificate at least 1 week before expiry. If it is allowed to expire, you will need to re-enroll all your iOS devices to enable the server to communicate with them. To renew your APN Certificate, click the 'Renew APN Certificate' button.

- To renew your APN Certificate, click the 'Renew APN Certificate' button.
- To remove the certificate for generating a new APNs certificate, click the 'Delete' button.

Step 9 – Configuring Google Cloud Messaging (GCM) for Android

In order to communicate with Android devices you need to install a Google Cloud Messaging token on each device. This token is seamlessly installed during the enrollment of each device.

CMDM ships with a default API token which is used to communicate with enrolled Android devices. This default token is hardcoded and is not visible in the interface. You can, however, generate and upload a unique Android GCM token

To generate a token, you must have created a Mobile Backend Project at http://code.google.com/apis/console.



- Step 1 Open the Google API Console at http://code.google.com/apis/console and select Mobile Backend Project from the pull down menu at top left side. Click "CREATE PROJECT" button. Popup will appear where you need to fill project name and project id fields, check the check-boxes and click "Create" button.
- Step 2 After project is created project properties will be opened (if it is not click on project name in the list).
- Step 3 Click "APIs & auth" and then select a sub menu "APIs".

Google Devel	opers Console		
API Project	NAME	QUOTA	STATUS
Overview	Google Cloud Messaging for And	droid	ON
APIs & auth	Ad Exchange Buyer API	1,000 requests/day	OFF
APIs Credentials	Ad Exchange Seller API	10,000 requests/day	OFF
Consent screen	Admin SDK	150,000 requests/day	OFF
Push	AdSense Host API	100,000 requests/day	OFF
Permissions	AdSense Management API	10,000 requests/day	OFF
Settings Support	Analytics API	50,000 requests/day	OFF
Compute Engine	Audit API	10,000 requests/day	OFF
Cloud Storage	BigQuery API	10,000 requests/day	OFF
Cloud SQL BigQuery 🖸	Blogger API v3	10,000 requests/day	OFF

• Step 4 – Find "Google Cloud Messaging for Android" in the list of available services and click the ON toggle.

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G	oogle Cloud Messaging for Android	ON	Quota R	leports
	Google Cloud Messaging allows for push mes	saging to Androi	d devices.	Learn more
E	xplore this API			
	Google Cloud Messaging for Android			
tep 5 -	Read and Accept the Terms of Services if you I	nave not done so	already	

Enable the	Google Cloud Messaging for	Android
I have re	ad and agree to both Google APIs Te	erms of Service and Google Cloud Messaging for Android Terms of Service
Accept	Cancel	

Step 6 – Click "Credentials" under "APIs & auth" menu item.

< API Project	OAuth OAuth 2.0 allows users to share		
Overview	specific data with you (for example, contact lists) while		
APIs & auth APIs	keeping their usernames, passwords, and other information private. Learn more		
Credentials	CREATE NEW CLIENT ID		
Consent screen			
Push			
	Public API access		

 Step 7 – Click "CREATE NEW KEY" button. In the appeared pop-up click "Server key" button. You don't need to supply any IP values in this form.

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Cre	eate a new	key			~
requ tie a	uests include	a unique project specific project i	le Developers Cons identifier. This enab in order to monitor t	les the Console to	

Step 8 - Click Create.

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r

This key should be kept secret on your server. Every API request is generated by software running on a machine that you control. Per-user limits will be enforced using the address found in each request's userIp parameter, (if specified). If the userIp barameter is missing, your machine's IP address will be used instead. Learn more		
	sts from these server IP addresses s or subnet per line. Example: 192.168.0.1, 172.16.0.0/16, 2001:db8::1 or 2001:db8::/64	

Step 9 - Copy the API key within the Key for server apps form.

Key for server applications

API key	A2	##918136697199%tt%++9978_00090098c
IPs	An	y IP allowed
Activation date	Ap	r 14, 2014 10:28 AM
Activated by	bai	Missionsjelligefigmell.com (you)
Edit allowed IPs	Regenerate key	Delete

Step 10 – Paste the API token to Android (GCM) Token field on MDM server portal.

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<mark>2</mark> (сомодо мо	ubile Device Management Logout (Alice)
		Home » Add Google Cloud Messaging Token for Android.
Dashboar	Subscription	Add Google Cloud Messaging Token for Android. Google Cloud Messaging (GCM for short) token enables MDM server to work with the Google Cloud Messaging Service that is required to communicate with Android devices.
e	Custom	contribuilidade mai relationa democa.
Manage	e 🖂	Android (GCM) Token *
æ	Email Templates	Android (GCM) Project Number *
Inventor		
	APNs Certificate	Google Cloud Messaging for Android (GCM) is a service that allows you to send data from your server to your users' Android-powered device, and also to receive messages from devices on the same connection.
Reports	S Android Push	Before using GCM, you should navigate to Google's API Console:
	service	1. Click "CREATE PROJECT" button. Popup will appear where you need to fill project name and project id fields, check the check-boxes and click
٢	Ð	"Create" button 2. After project is created project properties will be opened (if it is not - click on project name in the list).
Settings	5 Client Configuration	3. Click "APIs & auth" and then select a sub menu "APIs".
a. aa. "		4. Find "Google Cloud Messaging for Android" in the list of available services and click the ON toggle.
	G	Read and Accept the Terms of Services if you have not done so already.
	Role Management	6. Click "Credentials" under "APIs & auth" menu item.
		 Click "CREATE NEW KEY" button. In the appeared popup click "Server key" button. You don't need to supply any IP values in this form. Click Create
	20	8. Click Create.
	Active Directory	 Copy the API key within the Key for server apps form. Paste the API token to Android (GCM) Token field on MDM server portal.
		 Paste are AP token to violated (CCM) roken and on non-server portal. Click "Overview" item in the top of left menu. Copy Project number in the top of page and paste to Android (GCM) Project number field on MDM server portal.
	Anti-virus Settings	To get more information visit the following link: https://developers.google.com/cloud/samples/mbs/android/enable_push
	la la	Untill API key is synchronised with devices that are already enrolled Android Push Messages can arrive to devices with some delay.
	Report Settings	
		Submit Reset
	SMTP Settings	
	1500 CONTRACTOR OF 1	

 Step 11 – Click "Overview" item in the top of left menu. Copy Project Number in the top of page and paste to Android (GCM) Project number field on MDM server portal.

2. Reconfiguring CMDM

If required, administrators can reconfigure the server backend, frontend and certificate settings at any time using the reconfiguration wizard. The wizard can be opened from the start menu of the CMDM installation server:

Administrator Documents CMDM Configuration Wizard Computer Network Control Panel Devices and Printers Administrative Tools Help and Support	Internet Explorer Command Prompt	
Control Panel Devices and Printers Administrative Tools Help and Support Run	Notepad	Documents
Help and Support Run		Control Panel Devices and Printers
All Programs		Help and Support
Search programs and files 😥 Log off 🕨		100.0#

• Click 'Next' in the configuration wizard.



• The wizard uses a very similar interface to the one used during initial configure. Administrators should modify whichever settings they require in the 'Backend' and 'Frontend & Certificates' screens:

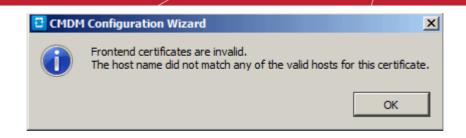
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🔁 CMDM Co	nfiguration Wizard		
Backend Configu	Settings are backend, database and time zo	ne settings	Ð
Backend		Time zone	
Host:	api.mdm.companyname.com	America/Dawson	_
Port:	444	·	
Database -			
Host:	127.0.0.1		
Port:	5432		
Name:	cmdm		
Login:	cmdm		
Password:	cmdm		
		Back Next	Cancel

CMDM Configuration Wizard	
Frontend and Certificates Settings Configure frontend and certificates settings	
Certificates	Frontend
Frontend certificate:	Host: mdm.companyname.com
odo/CMDM/cert/frontend_cert.cer	Port: 443
Frontend intermediate certificate:	
cert/frontend_intermediate_ca.cer	Private keys
Backend certificate:	Frontend certificate's private key:
odo/CMDM/cert/backend_cert.cer	iodo/CMDM/cert/frontend_key.key
Backend intermediate certificate:	Backend certificate's private key:
'cert/backend_intermediate_ca.cer	nodo/CMDM/cert/backend_key.key
Use self-signed certificates	
Generate certificates	Back Next Cancel

Please make sure that the certificates for the hosts are still valid if you change host details:





• Click 'Configure' after editing the required parameters.



• After configuration is complete, click 'Finish' to finalize the reconfiguration and exit the wizard.

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About Comodo

The Comodo companies are leading global providers of Security, Identity and Trust Assurance services on the Internet. Comodo CA offers a comprehensive array of PKI Digital Certificates and Management Services, Identity and Content Authentication (Two-Factor - Multi-Factor) software, and Network Vulnerability Scanning and PCI compliance solutions. In addition, with over 10,000,000 installations of its threat prevention products, Comodo Security Solutions maintains an extensive suite of endpoint security software and services for businesses and consumers.

Continual innovation, a core competence in PKI and a commitment to reversing the growth of Internet-crime distinguish the Comodo companies as vital players in the Internet's ongoing development. Comodo, with offices in the US, UK, China, India, Romania and the Ukraine, secures and authenticates the online transactions and communications for over 200,000 business customers and millions of consumers, providing the intelligent security, authentication and assurance services necessary for trust in on-line transactions.

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