

COMODO
Creating Trust Online®



Comodo Accounts Management

Software Version 24.0

Reseller Portal Guide

Guide Version 24.0.120318

Comodo Security Solutions
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Clifton, NJ 07013

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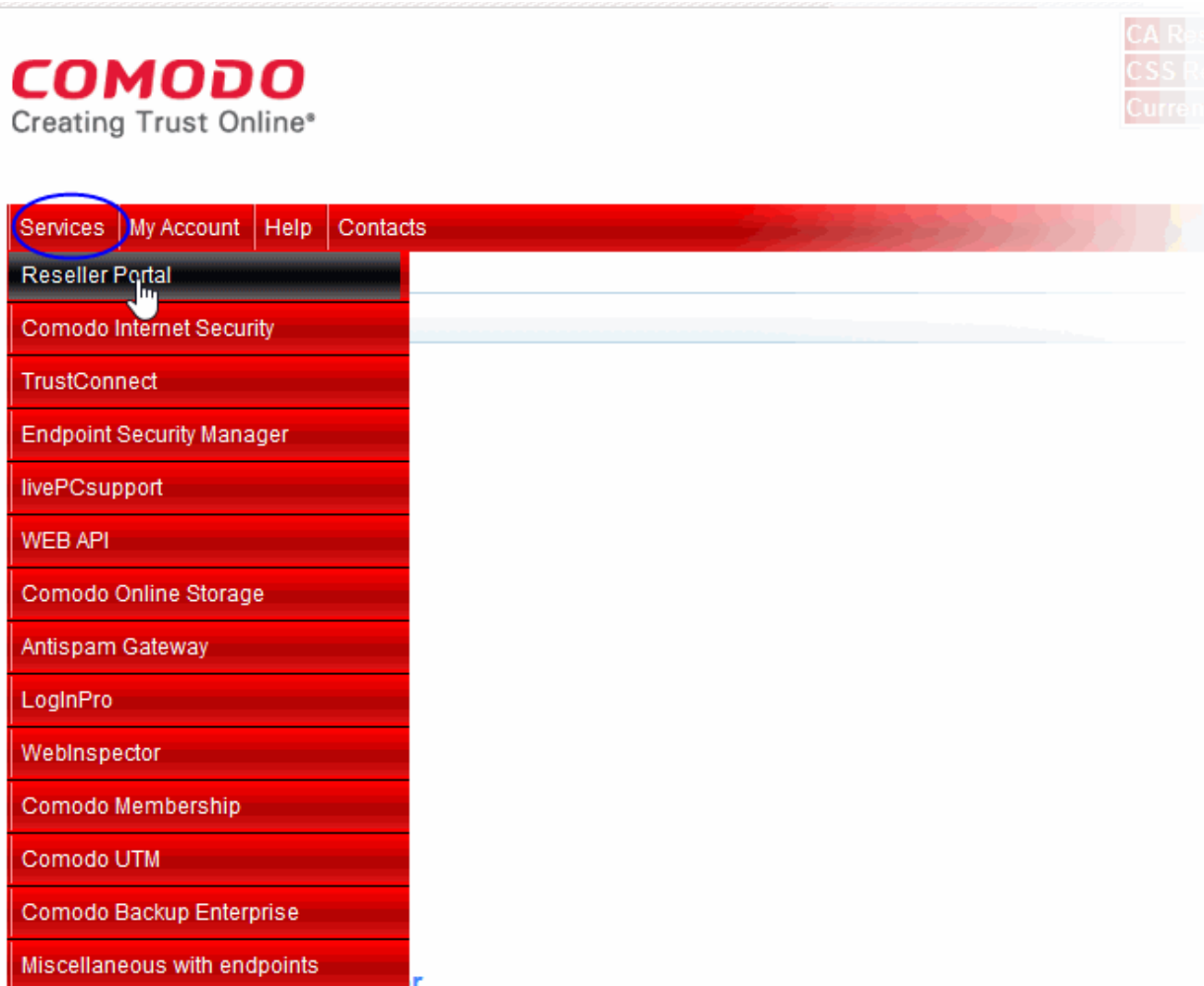
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1. The Reseller Portal

The Comodo reseller program lets you generate long-term revenues by reselling Comodo's proven range of security and productivity solutions.

To access the reseller portal:

- Login to CAM at <https://accounts.comodo.com>
- Click 'Services > 'Reseller Portal' (top-left):



If you haven't yet signed up, please visit https://accounts.comodo.com/reseller/management/create_account

The first time you log into CAM you will need to agree to the Comodo Security Solutions license agreement.

After logging in, you will be taken to the reseller portal:

The screenshot shows the Comodo Reseller Portal interface. At the top, there is a navigation bar with 'Services', 'My Account', 'Help', and 'Contacts'. A 'Logout' button is on the right. Below the navigation bar, the 'Reseller Portal' header is displayed. The main content area is divided into several sections:

- Account Snapshot:** Shows 'CSS Account Balance' as \$1,910.54, 'Total licenses purchased' as 7, and 'Total licenses activated' as 0. A link 'Deposit funds to CSS account' is provided.
- Purchase Licenses:** Lists 'Comodo Security Products' under 'Customer Solutions' (Buy cWatch consumer AUTO, Buy DNScom consumer AUTO) and 'Enterprise Solutions' (Buy CRMM enterprise AUTO, Buy CSU enterprise AUTO).
- Quick Links:** Includes links for 'Product prices', 'Purchase History', 'Customer Activations History', 'Device Management', 'Distributing Companies Management', 'Email Template Management', and 'Payment Settings'.
- My recent activity (last month):** A table with columns: Date, Activity Type, Products, Terms, Activation Codes, Price, Distribution Company, and Reseller (Tier2). It shows 'No Entries' and '0 Found'.

Callout boxes provide additional context:

- My Accounts:** change password, contact email, manage credit cards and more.
- Get Support:** (points to the 'Help' menu item)
- Quick Links:** Check products prices, view your purchase history, license activation history, companies management and more.
- Account Snapshot:** View your balances, deposit funds and more.
- Purchase License:** Buy Comodo Security Solutions (CSS) licenses
- View all transactions:** Run reports on orders placed

Click 'Services' > 'Reseller Portal' to return to this page at anytime.

The following links take you through the main areas of the interface:

- **Account snapshot and Deposit Funds**
- **Buy Comodo products licenses**
- **Manage licenses and license keys**
- **View customer activation history**
- **UTM device management**
- **Manage distribution companies**
- **Email Template Management**

1.1.Account Snapshot and Deposit Funds

- The 'Account Snapshot' area shows how much funds you have and a summary of licenses that you have purchased and activated.
- Deposited funds can be used to buy licenses for Comodo products at discounted prices.

The screenshot shows the 'Reseller Portal' interface. At the top, it says 'Welcome to the Reseller Account Management Center' and 'Last visit: 03 Oct 10:28'. Below this, there are two main sections: 'Account Snapshot' and 'Quick Links'.

Account Snapshot		
CSS Account Balance	\$1,910.54	Deposit funds to CSS account
Total licenses purchased:	7	
Total licenses activated:	0	

The 'Quick Links' section contains the following links:

- [Product prices](#)
- [Purchase History](#)
- [Customer Activations History](#)
- [Device Management](#)
- [Distributing Companies Management](#)
- [Email Template Management](#)
- [Payment Settings](#)

Deposit Funds:

- You can only authorize customer orders if you have sufficient funds in your account for the purchase.
- You may top up your account at any time in the 'Account Snapshot' area.
- Funds are not withdrawn from your account until you have personally authorized the sale.

To deposit additional funds:

- Click 'Deposit funds to CSS account' in the 'Account Snapshot' pane

The screenshot shows the 'Reseller Portal' interface. At the top, there is a navigation bar with 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. Below this is a 'Reseller Portal' header and a 'Welcome to the Reseller Account Management Center' banner with 'Last visit: 28 Aug 12:52'. The main content area is divided into 'Account Snapshot' and 'Quick Links'. The 'Account Snapshot' shows 'CSS Account Balance \$276,454.83' and 'Total licenses purchased: 77231'. A red circle highlights the link 'Deposit funds to CSS account'. A modal window titled 'Credit Card Details' is open, containing the following text:

- ▶ You are depositing funds into your Comodo Security Solutions account (CSS)
- ▶ These funds will be available to purchase CSS products (like cWatch, ITSM etc) but cannot be used to purchase SSL products
- ▶ SSL products are purchased separately through your Comodo Certificate Authority (CA) account

The form includes the following fields:

- Deposit Amount*: \$ 223545.17
- Credit Card Number*: (with a 'Use existing credit card' button)
- Name exactly as it appears on your credit card*:
- Expiry date: August 2018
- CVV2 code:
- Verification code: I'm not a robot (with reCAPTCHA logo and 'Privacy - Terms' link)

Buttons for 'Close' and 'Deposit' are at the bottom right of the modal.

- Enter the amount you want to deposit and your payment card details.
 - Click 'Use existing credit card' if you have already added your card details to your account. See **Manage Credit Cards** for help to add a card.
 - If you are using a new card, enter your card name, number, expiry date and CVV code in the respective fields.
- Check 'I'm not a robot' to complete the verification process
- Click 'Deposit'

The amount will be added to your account.

1.2. Buy Comodo Product Licenses

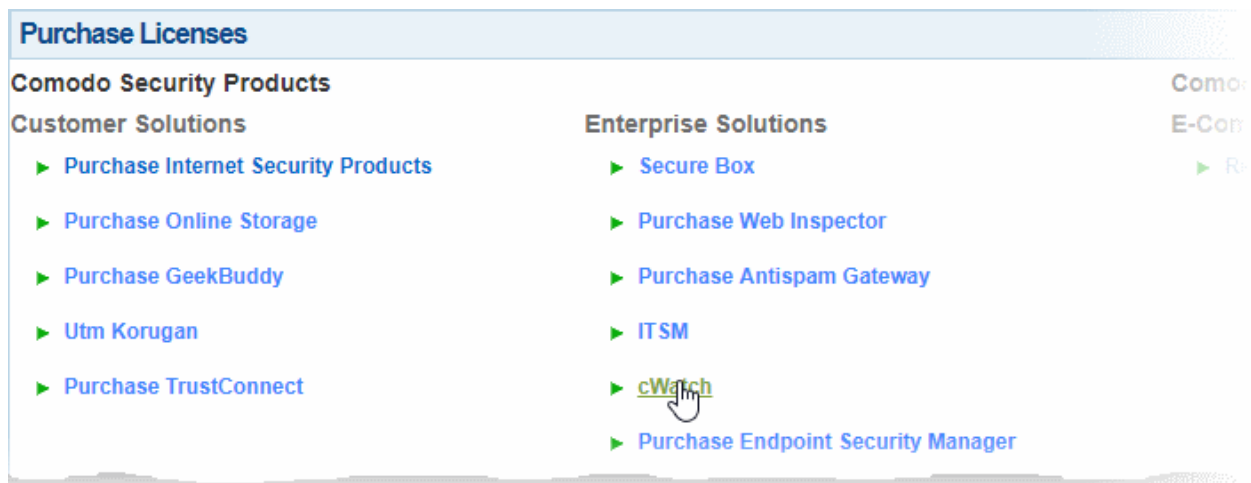
- The 'Purchase Licenses' panel shows licenses which are available for purchase and resale.
- You can use your account funds to purchase a license. You can instantly top-up your account using your credit or debit card.

Purchasing involves three steps:

- **License Selection**
- **Order Confirmation**
- **Order Summary**

Step 1 - License Selection

- Click the product you want to buy in the 'Purchase Licenses' pane:



- Next, choose the type, quantity and term of license you wish to resell. The total price will be calculated automatically.
 - **External Order Number** (optional) - Enter the purchase identifier from your own management systems. This entry is for your own reference
 - **Select Company purchase for** (optional) - If relevant to your setup, choose the distributor for whom you are making this order. This field is only shown if you have added distributor companies to your account. See **Manage Distribution Companies** for more details.
 - **Active license after purchase** - Will enable the license for your customer immediately after the purchase is complete. You will have to enter your customers details. Licenses will need to be manually activated if this option is not selected.
 - **Renew automatically** - Will auto-renew these licenses when they expire. Charges will be deducted from your CSS account balance.

Comodo Security Products > Consumer Solution > Buy cWatch Web Security Licenses [View purchased Licenses](#)

Buy cWatch Web Security Licenses

Configure product

(exact match)

Please, select product from the list:

License Quantity	Units	Term	Price per unit	Total
1	1	1 mont	\$5.00	\$5.00

External Order Number

Select Company purchase for:

Send license copy to Reseller Company

Activate license after purchase?

Renew automatically?

Deposit Funds

CSS Account Balance: \$276,454.83

Deposit by:

[Return to Reseller Portal](#)

- Click 'Continue' after completing all required fields. Charges will be deducted from your balance. You will be taken to the **license confirmation page**.
- If you do not have sufficient funds for the purchase, you can instantly deposit money via credit/debit card.

Buy cWatch Web Security Licenses

You have insufficient funds for this purchase! Please, top up your balance using one of the options in the 'Deposit Funds' box

Configure product

(exact match)

Please, select product from the list:

License Quantity	Units	Term	Price per unit	Total
100000	1	1 mon	\$5.00	\$500000.00

External Order

Deposit Funds

CSS Account Balance: \$276,454.83

Deposit by:

Make an instant top-up to your account

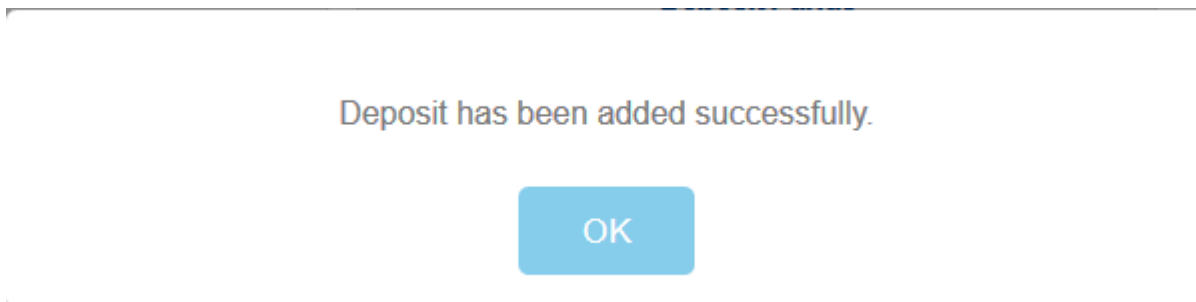
- Click the 'Credit/Debit Card' button in the 'Deposit Funds' pane

The screenshot shows the 'Deposit Funds' pane in the Comodo Reseller Portal. The CSS Account Balance is \$276,454.83. The 'Deposit by:' section has a 'Credit/Debit Card' button highlighted with a red oval. A red arrow points from this button to the 'Credit Card Details' modal. The modal contains the following information:

- Credit Card Details**
- Information:**
 - ▶ You are depositing funds into your Comodo Security Solutions account (CSS)
 - ▶ These funds will be available to purchase CSS products (like cWatch, ITSM etc) but cannot be used to purchase SSL products
 - ▶ SSL products are purchased separately through your Comodo Certificate Authority (CA) account
- Deposit Amount***: \$ 223545.17
- Credit Card Number***: [Input field] [Use existing credit card](#)
- Name exactly as it appears on your credit card***: [Input field]
- Expiry date**: August 2018
- CV2 code**: [Input field with dots] [What is it?](#)
- Verification code**: I'm not a robot [Privacy - Terms](#)
- Buttons**: [Close](#) [Deposit](#)

- Enter the amount you want to deposit in the 'Deposit Amount' field. The amount should, of course, be enough to cover the purchase when added to your existing balance.

- Enter your credit/debit card details:
 - If you have already added the card you want to use, click 'Use existing credit card'. All card details will be auto-populated.
 - If you are using a new card, enter your card number, name, expiry date and CVV code in the respective fields.
- Click the 'I'm not a robot' checkbox to complete the verification process.
- Click 'Deposit'

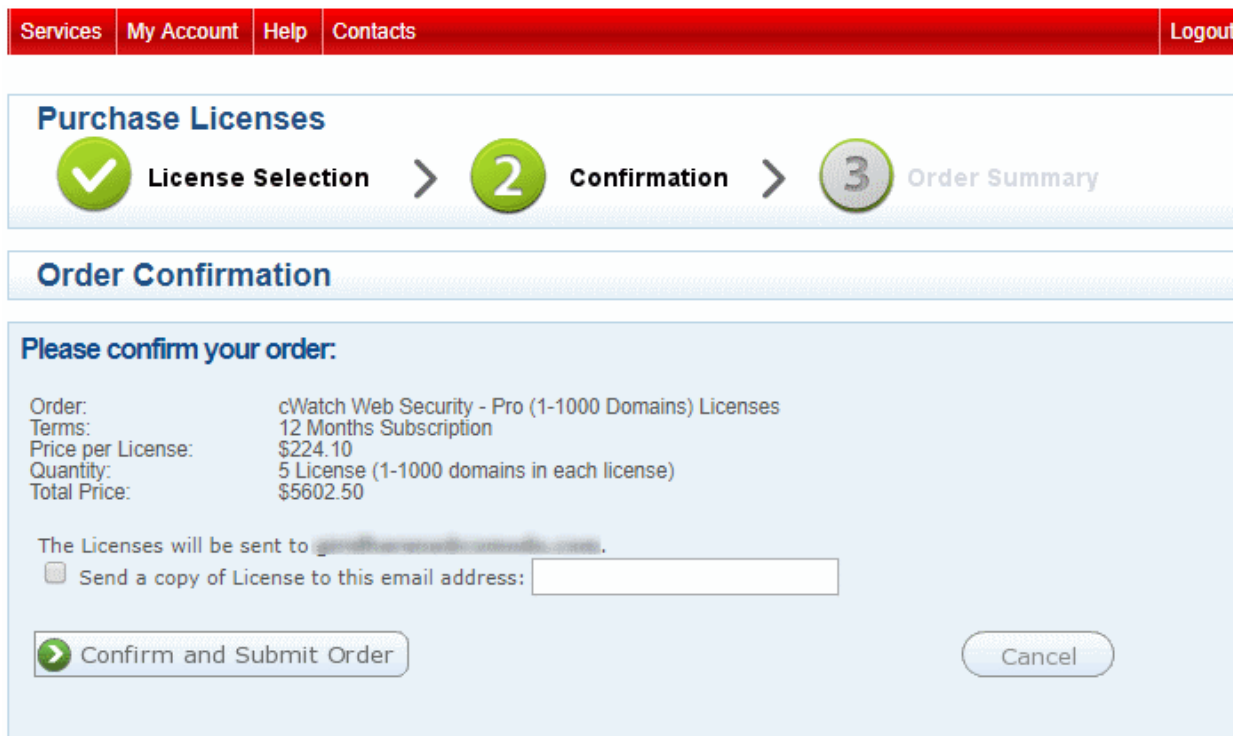


The funds will be added to your CSS account balance.

- Click 'Continue' to proceed to the [license confirmation page](#).

Step 2 - Order Confirmation

Next, review and confirm your order details:

A screenshot of the "Order Confirmation" page. At the top, there is a navigation bar with links for "Services", "My Account", "Help", "Contacts", and "Logout". Below the navigation bar, there is a progress indicator showing three steps: "License Selection" (completed), "Confirmation" (current step, highlighted with a green circle and the number 2), and "Order Summary" (next step, highlighted with a green circle and the number 3). The main content area is titled "Order Confirmation" and contains the text "Please confirm your order:". Below this, there is a table of order details:

Order:	cWatch Web Security - Pro (1-1000 Domains) Licenses
Terms:	12 Months Subscription
Price per License:	\$224.10
Quantity:	5 License (1-1000 domains in each license)
Total Price:	\$5602.50

Below the table, there is a text field for the email address where the licenses will be sent, followed by a checkbox labeled "Send a copy of License to this email address:". At the bottom of the page, there are two buttons: "Confirm and Submit Order" and "Cancel".

- Click 'Confirm and Submit Order' to place the order
- Click 'Cancel' if you do not want to continue with the order

Step 3 - Order Summary

After successfully submitting your order, your product license keys will be sent to you by email.

Purchase Licenses



Purchase Completed

Thank you for your order!

Purchase Confirmation

You have successfully purchased 5 License of cWatch Web Security - Pro (1-1000 Domains)

The License has been sent to *****@*****.com

Order Details

Order Information	Order #737795-6
Product Name	cWatch Web Security - Pro (1-1000 Domains)
Terms	12 Months Subscription
Price	\$224.10
Quantity	5 License (1-1000 Domains in each license)
Total Price	\$5602.50
Date Purchased	2017-07-12 12:38:45 +0100

[\[Print\]](#)

[\[View Available Licenses \]](#)

1.3. Manage Licenses and License Keys

The 'Purchased Licenses' screen shows licenses you have bought which are available for resale.

- Each order is listed as a separate row. Within that, you can own multiple licenses of a certain license type. Each row displays details like the product name, number of licenses purchased, number of licenses activated by users, number of licenses available for resale and more.
- Clicking 'Activation Codes' for an order type expands the row and displays license keys for the order. It also lets you get the activation link for each license. This link should to be sent to your customer upon a sale.
- You can export a list of all order license keys as a .csv file. This will be useful to quickly activate customer licenses without needing to login to your Comodo account.

Click 'Purchase History' in the 'Quick Links' pane to view previously purchased licenses.

Purchased License
[Export](#)

[All Activity](#) | [Licenses Purchased](#) | [Customer Activations](#)

Today ▼

to

Show available for renew licenses only
Only select orders for reseller:

▼

Order Number:

Product Name:

Activation Code:

Activation Code State: ▼

Order Date	Order Number	Product Name	Terms	Purchased	Remaining	Renewable	Disabled	Endpoints count	Amount	
2017-12-07 12:13:37	522293-24	Korugan 65	8 days	5	5	0	0	-	\$35.00	Activation Codes Orders
2017-12-07 11:38:39	522293-23	UTM_FIXED_PPD_AUTO	8 days	1	1	0	0	-	\$4.59	Activation Codes Orders

2 Found

CAM v.17.0.5807

- Use the search fields to filter entries by purchase date, order number, product name and more.

Licenses Purchased - Column Descriptions		
Column Header	Description	
Order Date	Precise date and time at which the order was processed.	
Order Number	The serial number assigned to that order by CAM.	
Product Name	The product and version for which the licenses were purchased.	
Terms	The validity period of the licenses purchased.	
Purchased	The total number of licenses purchased in that order.	
Remaining	The number of licenses that are yet to be activated and are therefore available for resale.	
Renewable	The number of licenses activated and which can be renewed.	
Disabled	The number of licenses that were disabled for various reasons.	
Endpoints Count	Total number of endpoints covered by the licenses purchased in that order.	
Amount	Total amount deducted from your balance for that order.	
Actions	Activation Codes	Allows you to view license keys and get activation links to send to your customers. See the explanation under Viewing and Managing License Keys for more details.
	Orders	View details of the orders for the product. See the explanation under Viewing Order Details for a License Type for more details.

Viewing and Managing License Keys

- To view your license keys and their activation status, click 'Activation Codes' in the row of an order

Order Date	Order Number	Product Name	Terms	Purchased	Remaining	Renewable	Disabled	Endpoints count	Amount	Activation Codes	Orders
2017-07-13 11:18:26	430651-7	Comodo Internet Security Pro 2014	12 months	10	8	0	0	-	\$699.95	Activation Codes	Orders
2017-07-13 11:05:35	430651-6	CWATCH_equal_fxed_AUTO	2 months	5	4	1	0	10	\$74.75	Activation Codes	Orders

2 Found

Order Date	Order Number	Product Name	Terms	Purchased	Remaining	Renewable	Disabled	Endpoints count	Amount	Activation Codes	Orders
2017-07-13 11:18:26	430651-7	Comodo Internet Security Pro 2014	12 months	10	8	0	0	-	\$699.95	Activation Codes	Orders

Activation Codes for Comodo Internet Security Pro 2014

License Activation Date	Subscription to date	Activation Code	Renew automatically ?	Is Reseller's recurrent	Distribution Company	Change Billing State	Show License Info
2017-07-13	2018-07-13	17559256-3f94-4ebb-85cf-8398e49dc6c7	no	no		Change Billing State	Show License Info
2017-07-13	2018-07-13	cb133d8c-2779-4b4f-bef3-2002657e6e5a	no	no		Change Billing State	Show License Info
-	-	eedbab3e-cc1b-473a-9a1c-d425b0517297	no	no		Show Activation Link	Show License Info
-	-	86777e77-4331-4a11-a0ae-e4078347ce56	no	no		Show Activation Link	Show License Info
-	-	7dc52868-164e-4fb8-bc7f-1b559f05d562	no	no		Show Activation Link	Show License Info
-	-	87b94ac9-f2eb-40ec-949f-b834398fc0c8	no	no		Show Activation Link	Show License Info
-	-	dfb41de5-0f3c-41ce-918b-ae182c331de	no	no		Show Activation Link	Show License Info
-	-	fb07f68-c107-4541-a8bd-23aac39902d2	no	no		Show Activation Link	Show License Info
-	-	f0e8e3ef-19b5-4b1c-ae8f-ed839fd0775c	no	no		Show Activation Link	Show License Info
-	-	ed3d363b-31e8-4242-a91f-9d94115e04db	no	no		Show Activation Link	Show License Info

10 Found

The list of license keys included in that order will be displayed.

Activation Codes - Column Descriptions		
Column Header	Description	
License Activation Date	Date at which the license was activated for the customer. Shown only for activated/used license keys.	
Subscription to date	The expiry date of the license. The date till which the license is valid depends on the date at which it was activated. Shown only for activated/used license keys.	
Activation Code	The license key.	
Renew Automatically	Indicates whether the license is set for auto-renewal.	
Is Reseller's recurrent	Indicates whether the license will be auto-renewed from the reseller's account. Applicable only for licenses set for auto renewal.	
Distribution Company	Shows the distributor organization on whose behalf the license was purchased (If applicable for your company).	
Actions	Show Activation Link	Clicking 'Show Activation Link' shows the URL for activating the license. You can send this URL to your customer for them to activate the license themselves. Displayed only for licenses that are yet to be activated. See Viewing Activation Link for a License for more details.
	Change Billing State	Allows you to set an activated license for auto-renewal. Displayed only for activated licenses. See Configuring a License for Auto-Renewal for more details.

	Show License Info	Clicking 'Show License Info' expands the row and displays complete details of the license.
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- Click 'Download Activation Codes' to download the list of license keys

Your license keys and activation links will be exported to a .csv file. License activation links can be sent to your customers as required.

- Click 'Resend Email' to receive the list of license keys as email

An email containing the list of license keys will be sent to your email address registered with your CSS account.

Viewing Activation Link for a License

- Click the 'Show Activation Key' link in the row of the license to view the URL for activating the license.

The screenshot shows a table with columns for dates, license keys, and activation status. A red circle highlights the 'Show Activation Link' button in the third row. Below the table, a modal window displays the activation link: `https://accounts.comodo.od.ua/cisprobyactivationcode/management/signup?activation_code=eedb3e-cc1b-473a-9a1c-d425b0517297`.

2017-07-13	2018-07-13	85cf-8398e49dc6c7	yes	yes	Change Billing State	Show License Info
2017-07-13	2018-07-13	cb133d8c-2779-4b4f-bef3-2002657e6e5a	no	no	Change Billing State	Show License Info
-	-	eedbab3e-cc1b-473a-9a1c-d425b0517297	no	no	Show Activation Link	Show License Info
-	-	86777e77-4331-4a11-a0ee-e4078347ce56	no	no	Show Activation Link	Show License Info

Customer can activate license by link:

https://accounts.comodo.od.ua/cisprobyactivationcode/management/signup?activation_code=eedb3e-cc1b-473a-9a1c-d425b0517297

You can send this link to your customer through any out-of band communication method like email. Once they click the link, they will be taken to Comodo account sign-up page for activating the license for free.

Configuring a License for Auto-Renewal

Any activated license can be set for auto-renewal. Upon expiry of the license, it will be renewed automatically, from your account. The cost of the renewal will be deducted from your existing CSS account balance. You can also cancel auto-renewal at any time.

- To configure auto-renewal for an activated license, click 'Change Billing State'

The screenshot shows a table with the following columns: ID, Activation Code, Renew automatically?, Is Reseller's recurrent, and Distribution Company. Two rows are visible. The first row has ID 17559256-3f94-4ebb-85cf-8398e49dc6c7, Activation Code 17559256-3f94-4ebb-85cf-8398e49dc6c7, Renew automatically? yes, Is Reseller's recurrent yes, and Distribution Company. The second row has ID cb133d8c-2779-4b4f-bef3-2002657e6e5a, Activation Code cb133d8c-2779-4b4f-bef3-2002657e6e5a, Renew automatically? no, Is Reseller's recurrent no, and Distribution Company. A red circle highlights the 'Change Billing State' link in the first row. A red arrow points from this link to a confirmation dialog box. The dialog box contains the text: 'Automatically Renew is not activated for cb133d8c-2779-4b4f-bef3-2002657e6e5a. Are you sure you want to activate Automatically Renew?' and has 'Submit' and 'Cancel' buttons.

ID	Activation Code	Renew automatically ?	Is Reseller's recurrent	Distribution Company
17559256-3f94-4ebb-85cf-8398e49dc6c7	17559256-3f94-4ebb-85cf-8398e49dc6c7	yes	yes	
cb133d8c-2779-4b4f-bef3-2002657e6e5a	cb133d8c-2779-4b4f-bef3-2002657e6e5a	no	no	

Automatically Renew is not activated for cb133d8c-2779-4b4f-bef3-2002657e6e5a.
Are you sure you want to activate Automatically Renew ?

Submit Cancel

- Click 'Submit' in the confirmation dialog
- To cancel auto-renewal for a license, click 'Change Billing State'

The screenshot shows the same table as above. A red circle highlights the 'Change Billing State' link in the first row. A red arrow points from this link to a confirmation dialog box. The dialog box contains the text: 'Automatically Renew is activated for 17559256-3f94-4ebb-85cf-8398e49dc6c7. Are you sure you want to deactivate Automatically Renew?' and has 'Submit' and 'Cancel' buttons.

ID	Activation Code	Renew automatically ?	Is Reseller's recurrent	Distribution Company
17559256-3f94-4ebb-85cf-8398e49dc6c7	17559256-3f94-4ebb-85cf-8398e49dc6c7	yes	yes	
cb133d8c-2779-4b4f-bef3-2002657e6e5a	cb133d8c-2779-4b4f-bef3-2002657e6e5a	no	no	

Automatically Renew is activated for 17559256-3f94-4ebb-85cf-8398e49dc6c7.
Are you sure you want to deactivate Automatically Renew ?

Submit Cancel

- Click 'Submit' in the confirmation dialog

Viewing Order Details for a License Type

- To view the details of an order, click 'Orders' in its row

Product Name	Terms	Purchased	Remaining	Renewable	Disabled	Endpoints count	Amount	
Comodo Internet Security Pro	12 months	10	7	0	0	-	\$699.95	Activation Codes Orders
TCH_equal_fixed_AUTO	2 months	5	4	1	0	10	\$74.75	Activation Codes Orders

User	Order Number	Description	Date	Payment type	Amount	Order State	
CCM QA	430651-7	Reseller activation codes (10 codes) for Comodo Internet Security Pro 2014 Access Fee	Thu, 13 Jul 2017 11:18:27 +0100	CSS balance	\$699.95	Processed	Details

1 Found

The list of orders placed for that license type will be displayed with detail like date, payment type, amount etc.

- To view full details of an order, click the 'Details' link in the row of the order.

User	Order Number	Description	Date	Payment type	Amount	Order State	
CCM QA	430651-7	Reseller activation codes (10 codes) for Comodo Internet Security Pro 2014 Access Fee	Thu, 13 Jul 2017 11:18:27 +0100	CSS balance	\$699.95	Processed	Details

Order #430651-7

Product Info

Product: Comodo Internet Security Pro 2014

Customer Info

User Name: dagwood
 Company Name: Dithers
 Street: River Street
 City: Malgudi
 State: -Unknown-
 Postal Code: 123456
 Country: United States
 Phone:
 E-mail: dagwood@dithers.com

Order State: Processed
 Invoice Date: **2017-07-13**
 Payment Type: **CSS balance**
 Payment Date: **2017-07-13**

Orders List

Product Name	Date	Cost
Reseller activation codes (10 codes) for Comodo Internet Security Pro 2014 Access Fee	-	\$699.95
Total:		\$699.95

[Close](#)

1 Found

1.4. View Customer Activation History

The 'Customer Activations History' screen shows licenses that have been activated for your customers.

- Click 'Customer Activations History' in the 'Quick Links' pane to view a list of activated licenses.
- Each license is shown on a separate row with details like the product name, subscription ID, expiry date and more.
- You can manually renew licenses that are due to expire and configure any license for auto-renewal.

Customer Activations [Export](#)

All Activity | Licenses Purchased | Customer Activations

This Year (Since Jan. 1) to

Show available for renew licenses only
Only select orders for reseller:

License expiration date between:
(non-autorenewable licenses)
From to

Order Number:

Product Name:

Subscription ID:

Activation Code:

Automatically Renewable:

Reseller Company:

Date	Order Number	Product Name	Terms	Expiration Date	Subscription ID	Activation Code	Reseller Company	Automatically Renewable	
2018-08-28	604478-1073	free_1_day	1 day	2018-08-29	52c339b1ee	da7f8261-b92a-4d2d-a195-d9bd74713eb4	-	no	Renew License Change Billing State Show License Info
2018-08-28	592089-1137	free_1_day	1 day	2018-08-29	4663b26a13	6c23af3d-db12-4464-827d-a50fa5b0a3c5	-	no	Renew License Change Billing State Show License Info
2018-08-28	592064-1137	free_1_day	1 day	2018-08-29	e977764700	66975fa2-fc5b-4782-8cbb-478da468b7fb	-	no	Renew License Change Billing State Show License Info
2018-08-28	735402-14	DNS Gold (Netsol)	1 month	2018-09-27			-	yes	Network Activations Solutions Test Customer Show License Info
2018-08-28	735400-14	DNS Gold (Netsol)	1 month	2018-09-27			-	yes	Network Activations Solutions Test Customer Show License Info
2018-08-28	735427-22	DNS Gold (Netsol)	1 month	2018-09-27			-	yes	Network Activations Solutions Test Customer Show License Info

- Use the search fields to filter entries based on purchase date, order number, product name and more.

Customer Activation - Column Descriptions	
Column Header	Description
Date	The date of activation of the license for the customer.
Order Number	The serial number assigned for the activation by CAM.
Product Name	The product and version for which the license is activated.
Terms	The validity period of the license.
Expiration Date	The date till which the license is valid.
Subscription ID	The subscription identity number assigned for the license activation by CAM.
Activation Code	The activated license key .
Reseller Company	Your reseller/distributor organization, on behalf of whom the license was

		purchased.
Automatically Renewable		Indicates whether the license is set for auto-renewal.
Actions	Renew License	Allows you to manually renew the license view the license. See Renewing a License for more details.
	Change Billing State	Allows you to set the license for auto-renewal. See Configuring a License for Auto-Renewal in the previous section for more details.
	Show License Info	Clicking 'Show License Info' expands the row and displays complete details of the license.

Renewing a License

Licenses that are due for renewal can be manually renewed from the 'Customer Activations' interface.

Note: Manual renewal is applicable only for licenses that are not set for auto-renewal. The cost of the renewal will be deducted from your CSS account balance.

To renew a license

- Click 'Renew License' in the row of the license

The screenshot displays the 'Renew License' interface. At the top, a table lists licenses with columns: Subscription ID, Activation Code, Reseller Company, and Automatically Renewable. Two licenses are shown, both with 'no' for 'Automatically Renewable'. The 'Renew License' link for the first license is circled in red. Below the table, a 'Renew License' modal is open, showing details for the selected license: Product (free_1_day), License Key (da7f8261-b92a-4d2d-a195-d9bd74713eb4), Price (\$0.00), and a 'Purchase Order Number' field. A 'Continue' button is visible. To the right, a 'Deposit Funds' section shows the CSS Account Balance as \$277,454.83 and a 'Deposit by:' dropdown menu with 'Credit/Debit Card' selected.

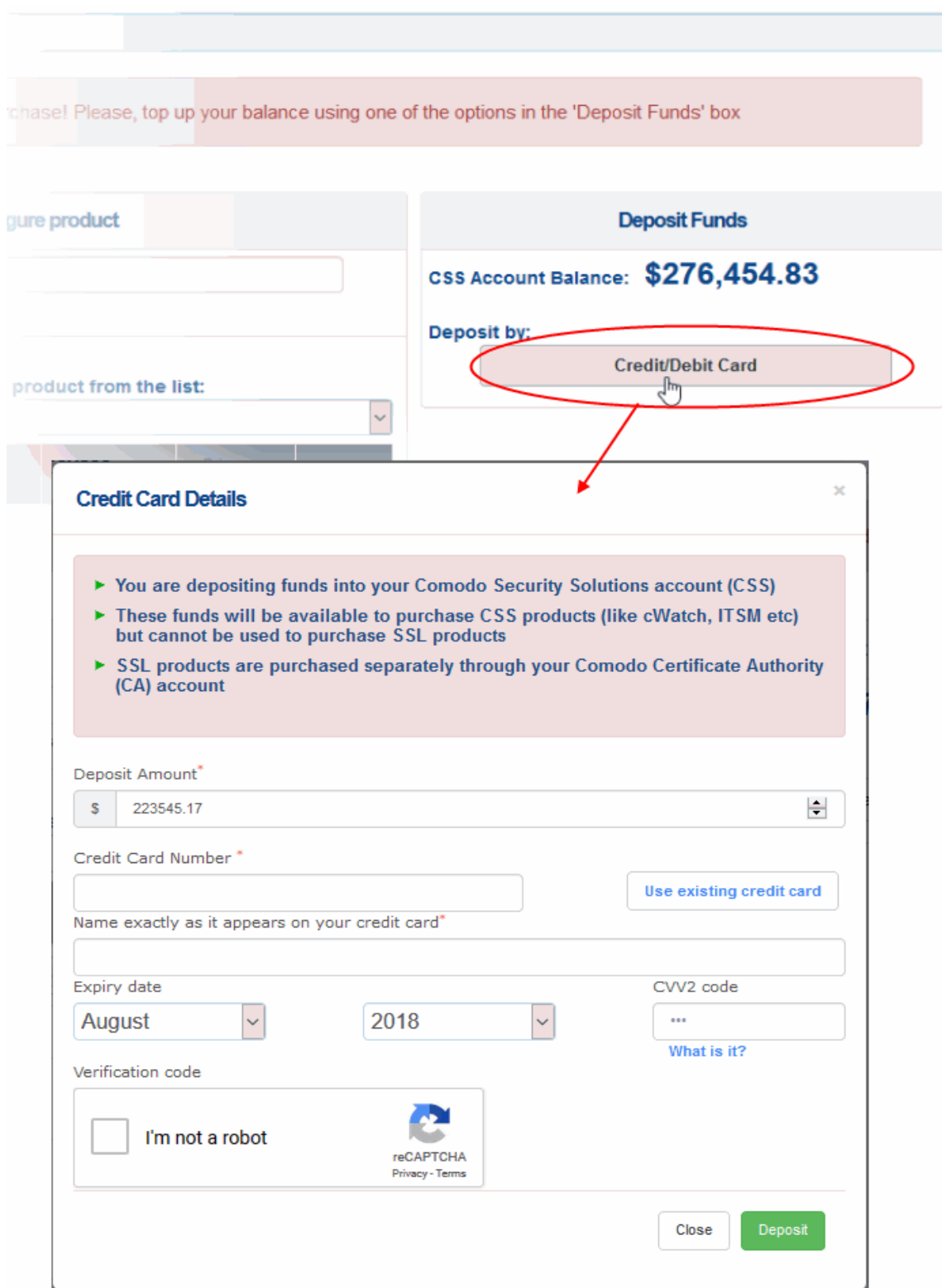
You will be taken to the license renewal page:

- The price will be calculated automatically.
- Purchase Order Number - Enter the order number of the renewal from your own management systems for reference. (optional)
- If you have sufficient balance on your CSS account, click 'Continue'. You will be taken to the **Order Confirmation page**.
- If you do not have sufficient funds for the renewal, you can instantly deposit money via credit/debit card.

The screenshot shows a web interface with two main panels. The left panel, titled 'Renew License', contains the following information: Product: free_1_day; License Key: da7f9261-b92a-4d2d-a195-d9bd74713eb4; Price: \$0.00; and a 'Purchase Order Number' field with an empty input box. Below this information is a 'Continue' button and a 'Return to Reseller Portal' link. The right panel, titled 'Deposit Funds', displays the 'CSS Account Balance: \$277,454.83' and a 'Deposit by:' section with a 'Credit/Debit Card' button. The version number 'CAM v.23.0.7216' is visible in the bottom right corner of the interface.

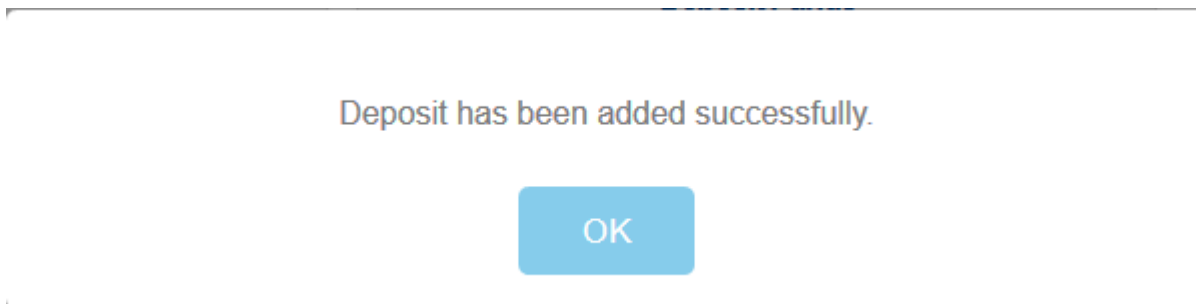
Make an instant top-up to your account

- Click the 'Credit/Debit Card' button in the 'Deposit Funds' pane



- Enter the amount you want to deposit in the 'Deposit Amount' field. The amount should, of course, be enough to cover the purchase when added to your existing balance.
- Enter your credit/debit card details:
 - If you have already added the card you want to use to CAM, click 'Use existing credit card'. All card details will be auto-populated. For more details on adding cards, see [Manage Credit Cards](#).
 - If you are using a new card, enter your card number, name, expiry date and CVV code in the respective fields

- Click 'I'm not a robot' checkbox to complete the verification process
- Click 'Deposit'

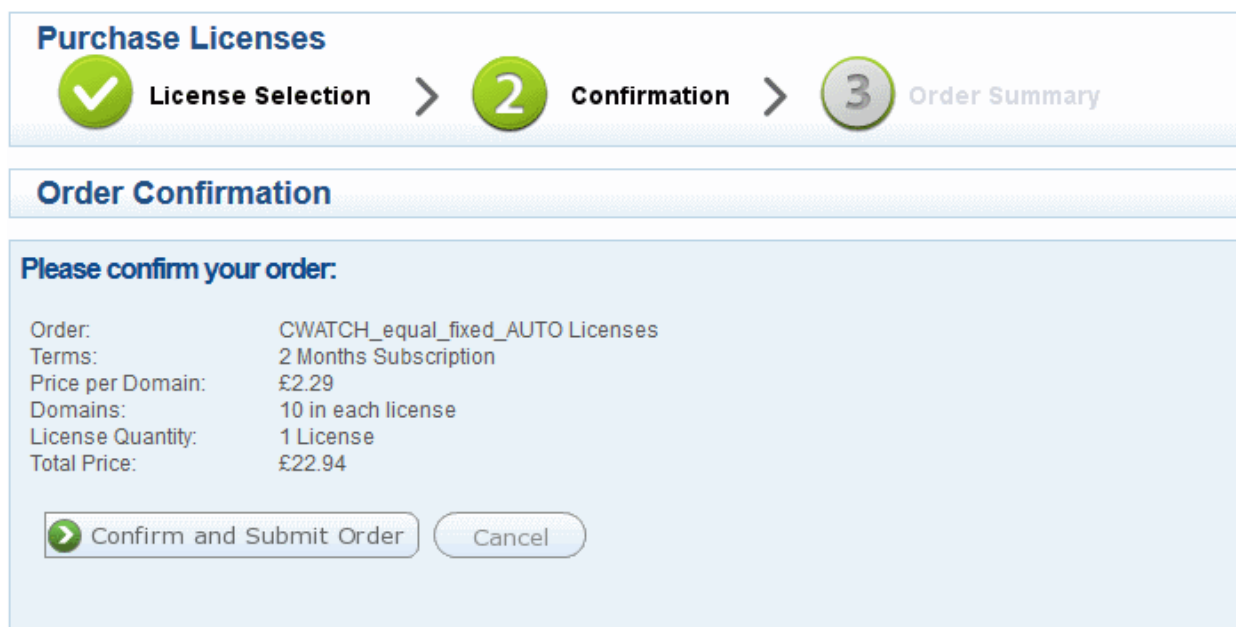


The funds will be added to your CSS account balance, allowing you to continue the renewal process.

- Click 'Continue'. You will be taken to the **Order Confirmation page**.

Order Confirmation

The next step displays the summary of your order.

A screenshot of the "Order Confirmation" page. At the top, there is a progress bar with three steps: "License Selection" (marked with a green checkmark), "Confirmation" (marked with a green circle containing the number 2), and "Order Summary" (marked with a green circle containing the number 3). Below the progress bar is the "Order Confirmation" section. It starts with the heading "Please confirm your order:". Below this heading is a table of order details:

Order:	CWATCH_equal_fixed_AUTO Licenses
Terms:	2 Months Subscription
Price per Domain:	£2.29
Domains:	10 in each license
License Quantity:	1 License
Total Price:	£22.94

At the bottom of the section are two buttons: "Confirm and Submit Order" (with a green arrow icon) and "Cancel".

- Review your order and click 'Confirm and Submit Order'

The amount will not be deducted from your balance until you confirm the order.

The order summary page will be displayed.

Purchase Licenses



License Selection



Confirmation



Order Summary

Purchase Completed

Thank you for your order!

Purchase Confirmation

You have successfully purchased **1 License** of CWATCH_equal_fixed_AUTO (10 Domains)

Confirmation email has been sent to reseller2p@mail.ru

Order Details

Order Information	Order #426240-15
Product Name	CWATCH_equal_fixed_AUTO (10 Domains)
Terms	2 Months Subscription
Price	£2.2940
Quantity	1 License (10 Domains in each license)
Total Price	£22.94
Date Purchased	2017-07-20 10:00:50 +0100

[\[Print\]](#)

[\[View Available Licenses \]](#)

1.5. UTM Device Management

The 'UTM Device' link is available to resellers who have bought Comodo Unified Threat Manager. The 'Device Management' interface allows you to monitor UTM devices.

- Click 'Services' > 'Reseller Portal'
- Click 'Device Management' in the 'Quick Links' box on the right
- This will open a list of UTM devices that you have added
- Each license is shown on a separate row with details like the product name, device type, order number and more.
- Use the search fields to filter entries by purchase date, order number, product name and more.

UTM Orders Management | UTM Devices

Purchased Devices
[Export](#)

This Year (Since Jan. 1) ▼

to

Activation Code State:

Order Number:

Product Name:

Activation Code:

Device ID:

Reseller Company:

Order Date	Order Number	Product Name	Device Type	Terms	Purchased	Remaining	Disabled	Amount		
2018-06-25 09:32:42	426368-9123	UTM_FIXED_AUTO	First Device Type1	7 days	1	1	0	\$2.00	Devices	Orders
2018-06-25 09:29:26	426368-9122	UTM_RECURRENT_PPD_AUTO	First Device Type1	1 month	1	1	0	\$2.05	Devices	Orders
2018-05-31 12:36:06	426368-9062	Korugan 65	First Device Type1	8 days	2	2	0	\$20.00	Devices	Orders
2018-05-31 12:24:29	426368-9061	UTM PAID unlim period	First Device Type1	Unlimited	2	0	0	\$80.00	Devices	Orders
2018-05-31 11:31:56	426368-9060	Korugan 65	First Device Type1	8 days	1	1	0	\$10.00	Devices	Orders
2018-02-05 08:42:41	724878-813	UTM_RECURRENT_AUTO	Second Device Type2	1 month	1	1	0	\$2.27	Devices	Orders
2018-01-25 10:59:43	724878-658	UTM_RECURRENT_AUTO	Second Device Type2	1 month	1	1	0	\$2.25	Devices	Orders
2018-01-16 15:33:55	724878-547	UTM_RECURRENT_AUTO	Second Device Type2	1 month	1	1	0	\$2.23	Devices	Orders

UTM Devices - Column Descriptions		
Column Header	Description	
Order Date	Precise date and time at which the order was processed.	
Order Number	The serial number assigned to that order by CAM.	
Product Name	The product and version for which the licenses were purchased.	
Device Type	The device type of the license.	
Terms	The validity period of the licenses purchased.	
Purchased	The total number of licenses purchased in that order.	
Remaining	The number of licenses that are yet to be activated and are therefore available for resale.	
Renewable	The number of licenses activated and which can be renewed.	
Disabled	The number of licenses that were disabled for various reasons.	
Amount	Total amount deducted from your balance for that order.	
Actions	Devices	Allows you to view purchased devices, send an email. See the explanation under Viewing and Managing Devices for more details.
	Orders	View details of the orders for the product. See the explanation under Viewing Order Details for a UTM device for more details.

Viewing and managing UTM devices

- To view your available devices and their activation status, click 'Devices' in the row of an order

Order Date	Order Number	Product Name	Device Type	Terms	Purchased	Remaining	Disabled	Amount	
2018-06-25 09:32:42	426368-9123	UTM_FIXED_AUTO	First Device Type1	7 days	1	1	0	\$2.00	Devices Orders
2018-06-25 09:29:26	426368-9122	UTM_RECURRENT_PPD_AUTO	First Device Type1	1 month	1	1	0	\$2.05	Devices Orders
2018-05-31 12:36:06	426368-9062	Korugan 65	First Device Type1	8 days	2	2	0	\$20.00	Devices Orders

UTM Devices									
Product name	Device ID	Purchase Date	Activation Date	Activation To Date	Support	Distribution Company	Supports		
Korugan 65	-	2018-05-31	-	-	Not Activated				Show Info
Korugan 65	Korug_1	2018-05-31	-	-	Not Activated				Activate Show Info

2 Found

2018-05-31 12:24:29	426368-9061	UTM PAID unlim period	First Device Type1	Unlimited	2	0	0	\$80.00	Devices Orders
2018-05-31 11:31:56	426368-9060	Korugan 65	First Device Type1	8 days	1	1	0	\$10.00	Devices Orders

The list of devices included in that order will be displayed:

Support UTM Devices - Column Descriptions		
Column Header		Description
Product Name		Name of the UTM device.
Device ID		The distinctive number associated with a device.
Purchase Date		Date when the license was purchased for the customer.
Activation Date		Date at which the license was activated for the customer. Shown only for activated/used license keys.
Activation to Date		The expiry date of the license. The date till which the license is valid depends on the date at which it was activated. Shown only for activated/used license keys.
Support		Display the device support status: activated, Not Activated, Expired.
Distribution Company		Shows the distributor organization on whose behalf the license was purchased (If applicable for your company).
Supports		Support device status option for current device license.
Actions	Show Info	Clicking 'Show Info' expands the row and displays complete device support details.
	Purchase Support	Clicking the 'Purchase Support' opens the UTM device support purchase page.
	Change Support State	Enable/disable the device support status.

- Click 'Buy More' to open the purchase UTM device license subscription page.
- Click 'Resend Email' to receive the subscription email. The email will be sent to your email address registered with your CSS account.

Viewing Order Details for a UTM device

- To view the support details of an order, click 'Orders' in its row

Order Date	Order Number	Product Name	Device Type	Terms	Purchased	Remaining	Disabled	Amount	
2017-12-07 12:13:37	522293-24	Korugan 65	First Device Type1	8 days	5	5	0	\$35.00	Devices Orders
2017-12-07 11:38:39	522293-23	UTM_FIXED_PPD_AUTO	First Device Type1	8 days	1	1	0	\$4.59	Devices Orders

User	Order Number	Description	Date	Payment type	Amount	Order State	
Peter Johnson	522293-24	Reseller activation codes (5 codes) for Korugan 65 Access Fee	Thu, 07 Dec 2017 12:13:38 +0000	CSS balance	\$35.00	Processed	Details

1 Found

Order Date	Order Number	Product Name	Device Type	Terms	Purchased	Remaining	Disabled	Amount	
2017-12-07 11:38:39	522293-23	UTM_FIXED_PPD_AUTO	First Device Type1	8 days	1	1	0	\$4.59	Devices Orders

The list of orders placed for that license type will be displayed with detail like date, payment type, amount etc.

- To view full details of an order, click the 'Details' link in the row of the order.

User	Order Number	Description	Date	Payment type	Amount	Order State	
Peter Johnson	522293-24	Reseller activation codes (5 codes) for Korugan 65 Access Fee	Thu, 07 Dec 2017 12:13:38 +0000	CSS balance	\$35.00	Processed	Details

Order #522293-24

Product Info

Product: Korugan 65

Customer Info

User Name: Peter Johnson
 Company Name:
 Street: Street Address*
 City: city
 State: Alabama
 Postal Code: 1234523456
 Country: United States
 Phone: (1) 231-4587
 E-mail: johnson.peter38@gmail.com

Order State: Processed
 Invoice Date: **2017-12-07**
 Payment Type: **CSS balance**
 Payment Date: **2017-12-07**

Orders List

Product Name	Date	Cost
Reseller activation codes (5 codes) for Korugan 65 Access Fee	-	\$35.00
Total:		\$35.00

[Close](#)

1 Found

1.6. Manage Distribution Companies

Distribution companies are partner organizations that distribute your licenses to their customers. When placing an order, you can specify a distribution company on whose behalf you are making the purchase. The distribution company record will be added to the license details and displayed in the portal for effective tracking, activation and renewal of licenses.

The 'Distributing Companies' interface allows you to add and manage these partner organizations.

- Each organization is shown on a separate row with details like their address, contacts, contact email and more. You can switch an organization between active and inactive states and edit their details at anytime.
- Click 'Distributing Companies Management' in the 'Quick Links' pane to view a list of added distribution companies.

Distributing Companies + Create New					
Name	Address	Contacts	Email	Is active	
Spinach Corp.	Pacific View	Popeye	popeye@spinachcorp.com	YES	Toggle Active Edit
Dithers Enterprises	-	-	admin@dithers.com	YES	Toggle Active Edit

2 Found

To add a new organization

- Click 'Create New'

The screenshot shows the 'Distributing Companies' management interface. At the top, there is a navigation bar with 'My Account', 'Help', 'Contacts', and 'Logout'. Below this is a table of existing distribution companies. A red circle highlights the '+ Create New' button in the top right corner of the table. A red arrow points from this button to the 'Create Distributing Companies' form below. The form has the following fields:

- Name:** A text input field with a yellow highlight.
- Address:** A text input field.
- Contacts:** A text input field.
- Email:** A text input field.
- Is active:** A checkbox that is checked.

At the bottom of the form, there are 'Create' and 'Cancel' buttons. Below the form is a table of existing distribution companies, identical to the one shown in the previous screenshot.

The 'Create Distributing Companies' form will open:

'Create Distributing Companies' form - Form Parameters	
Parameter	Description
Name	Enter the name of the reseller/partner organization.

Address	Registered address of the organization.
Contacts	Names of your contact in the distributor organization.
Email	Enter the email address of the primary contact of the organization.
Is Active	Enable or disable the distributor. Only active organizations will be available for selection when placing an order.

- Complete all details and click 'Create'

The organization will be added to the list of distribution companies. You can now place orders on behalf of the newly added organization.

- To edit the details of an organization, click 'Edit' in the row of the organization.

The 'Update Company' form will appear, It is similar to **Create Distributing Companies' form**. Edit details as required and click 'Update'.

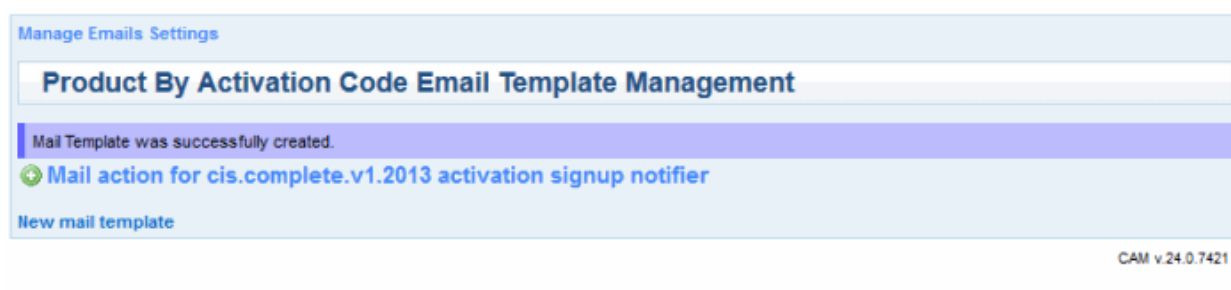
- To switch the 'active' status of an organization, click 'Toggle Active' in the row of the organization.

1.7. Email Template Management

- By default, Comodo Account Manager will automatically send product activation mails to customers that purchase a license.
- The email template section allows you to:
 - Disable emails from Comodo so that you may handle the communication yourself
 - Modify the content of the mails as required.
- Each product comes with its own set of emails which you can edit/enable/disable

Enable/Disable auto-emails

- Click 'Services' > 'Reseller Portal'
- Click 'Email Template Management' in the 'Quick Links' box on the right
- This will open a list of product activation emails. These mails are sent to customers when they purchase a license.
- You can enable or disable all mails for a product, or specific license types.



- Click 'Manage Email Setting' link
- Use the switches on the right to activate/deactivate a mail

Manage Emails Settings	
cWatch Web Security	
cWatch Web Security - Starter PAID with TRIAL (1 Domain)	<input checked="" type="checkbox"/> On/Off send email
cWatch Web Security - Starter FREE 60 days (Unlimited Domains)	<input checked="" type="checkbox"/> On/Off send email
cWatch Web Security - STARTER (1-1000 Domains)	<input checked="" type="checkbox"/> On/Off send email
cWatch Web Security - Premium FREE (1 Domain, 1 Month)	<input checked="" type="checkbox"/> On/Off send email
cWatch Web Security - Premium FREE (1 Domain, 2 Months)	<input checked="" type="checkbox"/> On/Off send email
cWatch Web Security - Enterprise FREE 60 days (10 subdomains)	<input checked="" type="checkbox"/> On/Off send email
CWATCH_unlim_FIXED_PPD_AUTO	<input checked="" type="checkbox"/> On/Off send email
CWATCH_equal_FIXED_PPD_AUTO	<input checked="" type="checkbox"/> On/Off send email
CWATCH_lim_recurrent_AUTO	<input checked="" type="checkbox"/> On/Off send email
CWATCH_unlim_fixed_AUTO	<input type="checkbox"/> On/Off send email

- If you deactivate a mail then you should prepare your own communication to your customers.

Email templates

- As an alternative to disabling a mail, you may want to replace the mail content with your own.

To update a template

- Click 'Services' > 'Reseller Portal'
- Click 'Email Template Management' in the quick links box
- Click 'New email template'
- The mail editor will open:

Create Mail Template

Name: CIS New Email Template Purchase

Subject: CIS purchase with 50% Discount

Product: Comodo Internet Security Complete 11 (cis.complete.v1.2013)

Rich Text Editor:

- Source | Undo | Redo | Bold | Italic | Underline | Strikethrough | Text Color | Background Color | Bulleted List | Numbered List | Link | Unlink | Indent | Outdent | Quote | Unquote | Table | Table Border | Smiley | Link | Unlink | Font Settings

HTML Text: Dear Customer,

Plain Text: body

Buttons: Submit, Go Back

- **Product** – Choose the license type whose activation email you want to modify
- Create a name for the template and enter the subject line
- Paste the HTML text and text versions of your mail in the fields provided
- Edit the mail as required
- Click 'Submit' to apply your changes. The created template is listed in the interface

After saving, you will return to the list of custom templates.

- Click '+' to the left of the template name to view and edit template details:

Manage Emails Settings

Product By Activation Code Email Template Management

Mail Template was successfully created.

Mail action for cis.plus activation signup notifier

Mail action for cis.plus activation signup notifier

Product	Product Name	
cis.plus	Comodo Internet Security Plus	Main Product

Add Product

Valkyrie Intelligence Premium (valkyrie.intelligence.premium.v1.unlimited)

Active	Template name	
<input checked="" type="radio"/>	CIS New Email Template Purchase	Edit Destroy

[Deactivate all templates](#)

New mail template

- Click 'Add Product' to add another license type to this template
- Click 'Activate' to overwrite the default Comodo template with your new version.

2. My Account

- The 'My Account' page is a hub from which you can access all major areas of the interface.
- You can return here at any time by clicking the 'My Account' button in the top menu.

Services
My Account
Help
Contacts
Logout

User Details

Account Details

Login: johnson.peter38@gmail.com
 Email: johnson.peter38@gmail.com
 First Name: Peter
 Last Name: Johnson

Account Details

Full account details

Right-pane shortcut for managing your account

User Details

Change Password
 Change Lock Out Time
 Change Email/Billing email
 Addresses
 Credit Cards Management
 Subscription History
 CSS Balance History

Contact Address:

Address: 1234 Main St
 City: New York
 State: NY
 Postal Code: 10001
 Country: United States

Contact details

Address details associated with your Comodo account

Request parent user

Enabled Services:

- ▶ Reseller Portal
- ▶ Comodo Online Storage
- ▶ Miscellaneous
- ▶ IT and Security Manager
- ▶ Miscellaneous with endpoints
- ▶ Valkyrie
- ▶ Comodo Dome

Enabled Services

List of currently subscribed services for your account

Shortcuts for downloading clients, Comodo Friends network and more.

Request parent user

Virus Diagnosis and Removal Chat Services
 PC Tune-up Chat Services
 Comodo Internet Security Installation and Configuration Chat Services

[Terms and Conditions](#)

Sign Up to Korumail
 Sign Up to cWatch
 Sign Up to Antispam Gateway
 Sign Up to Affiliate System
 Sign Up to Comodo Backup Enterprise
 Sign Up to MyDLP
 Sign Up to Secure Box
 Sign Up to WebInspector
 Sign Up to cWatch Web Security
 Sign Up to Comodo Web Application Firewall
 Sign Up to TrustConnect
 Sign Up to DNSCOM
 Sign Up to Comodo Internet Security
 Sign Up to livePCsupport
 Sign Up to Comodo System Utilities

List of other products and services available for subscription

TrustConnect Install File

Products available to download

Last Ten orders

Full order information about your last ten orders

Last Ten Orders:

User	Order Number	Description	Date	Payment type	Amount	Order State	
johnson.peter38@gmail.com	1042162-8	CSS Reseller Account Signup Access Fee [2017-12-06/2117-12-06]	Wed, 06 Dec 2017 12:35:15 +0000	NOT DEFINED	\$0.00	Processed	Details
johnson.peter38@gmail.com	1042162-7	Dome Firewall (VM) (FREE, Unlimited) Access Fee [2017-10-02/2117-10-02]	Mon, 02 Oct 2017 15:12:25 +0100	NOT DEFINED	\$0.00	Processed	Details
johnson.peter38@gmail.com	1042162-6	Dome Secure Web Gateway / MSP (FREE, Unlimited) Access Fee [2017-09-19/2017-10-19]	Tue, 19 Sep 2017 09:44:16 +0100	NOT DEFINED	\$0.00	Processed	Details
johnson.peter38@gmail.com	1042162-5	Dome Shield FREE (Unlimited, MSP) Access Fee [2017-08-21/2117-08-21]	Mon, 21 Aug 2017 10:41:38 +0100	NOT DEFINED	\$0.00	Processed	Details

See the following links for help with each section:

- [Change Your Password](#)
- [Change Lock out Time](#)
- [Change Your Email Address](#)

- [Manage Credit Cards](#)
- [View your Purchase History](#)
- [View your Balance and Deposit History](#)
- [Request Parent User](#)
- [Sign up to Comodo Services](#)

2.1. Change Your Password

1. Click 'Change Password' in the 'User Details' box on the right:

Change Password

Please enter New Password

Old Password *

New Password *

Reenter New Password *

* - All fields are case-sensitive

User Details
Change Password
Change Lock Out Time
Change Email/Billing email
Addresses
Credit Cards Management
Subscription History
CSS Balance History

[Request parent user](#)

2. Enter your existing password in the 'Old Password' field.
3. Enter your new password in the 'New Password' field and re-enter to confirm.
4. Click 'Submit'.

Your password is now changed. Use your new password the next time you login to CAM.

2.2. Change Lock out Time

- Comodo will temporarily disable access to your account if the wrong password is entered a certain number of times.
- You can set how long account access should be disabled after such failed login attempts.

To lockout your account temporary

- Click the 'Change Lock Out Time' in the 'User Details' box on the right

'Change Lock Out Time' warning will appear:

User Details

Account Details

Login: johnson.peter38@gmail.com
Email: johnson.peter38@gmail.com
First Name: Peter
Last Name: Johnson

Contact Address:

Address: 1st New Jersey
City: New Jersey

User Details

[Change Password](#)


[Change Lock Out Time](#)

[Change Email/Billing email Addresses](#)

[Credit Cards Management](#)

[Subscription History](#)

[CSS Balance History](#)



Change Lock Out Time!

Your Account will temporary locked for minutes if there are more than 5 unsuccessful login attempts.

No, cancel!
Yes, do it!

- Set up lockout time for current account: from 30 up to 150 minutes
- Click 'Yes, do it!'
- Click 'OK' in the confirmation dialog.

2.3. Change Your Email/Billing Email Addresses

To change your contact email address

1. Click 'Change Email/Billing email Addresses' in the 'User Details' box on the right

The 'Old Email Address' field will show the address currently associated with your account:

Change Email Address



Email:

Old Email Address johnson.peter38@gmail.com

New Email Address

Reenter New Email Address

Billing Email:

Old Billing Email Address

New Billing Email Address

Reenter New Billing Email Address

Type your current password

User Details

[Change Password](#)

[Change Lock Out Time](#)

[Change Email/Billing email Addresses](#)

[Credit Cards Management](#)

[Subscription History](#)

[CSS Balance History](#)

Submit
Cancel

2. Enter your new contact email address in the 'New Email Address' text box and re-enter to confirm.
3. Enter your new email/ billing address in the 'New Email Address' / 'New Billing Email Address' text-box and re-enter to confirm.
4. Type your current password to authenticate the request.
5. Click 'Submit'.
6. The contact email /billing address associated with your account will be changed. All future email/billing communications will be sent to the new email/billing address.

Important note: Your 'login' email address remains unchanged.

2.4. Manage Credit Cards

- Comodo Accounts Manager automatically saves credit/debit cards that you use to make purchases or deposit funds.
- You are given the option to use a saved card whenever you make a deposit or a purchase.
- The card management area lets you view card information and any purchases/deposits made using each card.
- You can also add new cards and set the default payment card.
- Click 'Credit Card Management' in the 'User Details' box on the right.

User Details

Account Details

Login: johnson.peter38@gmail.com
Email: johnson.peter38@gmail.com
First Name: Peter
Last Name: Johnson

Contact Address:
Address: 1st New Jersey
City: New Jersey

User Details

[Change Password](#)
[Change Lock Out Time](#)
[Change Email/Billing email](#)
[Addresses](#)
[Credit Cards Management](#)
[Subscription History](#)
[CSS Balance History](#)

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Status	Actions
xxxx-xxxx-xxxx-4242	10-2018	Visa	Peter	No		VALID	Details

Credit Cards Management

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Status	Actions
xxxx-xxxx-xxxx-4242	10-2018	Visa	Peter	No		VALID	Details
xxxx-xxxx-xxxx-4242	12-2017	Visa	qweqweqw	Yes		EXPIRED	Details
xxxx-xxxx-xxxx-4242	8-2013	Visa	peter	No		EXPIRED	Details
xxxx-xxxx-xxxx-4242	10-2013	Visa	peter	No		EXPIRED	Details
xxxx-xxxx-xxxx-4242	12-2019	Visa	paul-reseller01	No		VALID	Details
xxxx-xxxx-xxxx-4242	12-2017	Visa	Peter	No		EXPIRED	Details
xxxx-xxxx-xxxx-4242	12-2019	Visa	Peter	No		VALID	Details

- Each card is shown on a separate row. The following sections explain more about:
 - **View payment details**
 - **Add a new card**

- **Automatic recurrent of credit card payment**

To view payments made with a card

- Click the 'Details' link in the row of the card.

Credit Cards Management							
Add Credit Card							
CC Number	Expiration Date	Type	Name	Is Default?	Delete	Status	Actions
xxxx-xxxx-xxxx-4242	1-2018	Visa	John Doe	Yes	Delete	VALID	
xxxx-xxxx-xxxx-4242	7-2019	Visa	Greka	No		VALID	Details
COMODO Subscriptions							
Product Title	License Key	State	Next Payment	Actions			
CAM account balance topup	2ae7079b-653d-4c7d-92a8-e14c395e62ec	VALID	N/A	Orders			
CAM account balance topup	503108d0-f566-426a-9c86-68cd658c256a	VALID	N/A	Orders			
CAM account balance topup	9d21058d-a77c-4e51-888b-62ff642e9ee7	VALID	N/A	Orders			
Close							
CAM v.15.0.4929							

A list of payments and deposits is displayed. It also displays any future payments that will be made using the card for licenses with auto-renewal.

- Click 'Orders' to view a list of licenses purchased with the card:

COMODO Subscriptions							
Product Title	License Key	State	Next Payment	Actions			
CAM account balance topup	2ae7079b-653d-4c7d-92a8-e14c395e62ec	VALID	N/A	Orders			
Orders							
User	Order Number	Description	Date	Payment type	Amount	Order State	Actions
reseller2p reseller2p	426240-5	CAM account balance topup Access Fee [2017-07-19/2117-07-19]	Wed, 19 Jul 2017 07:07:42 +0100	Credit Card	\$9.98	Processed	Details
1 Found							
Close							

- Click 'Details' to view expanded information about the transaction.

To add a new card

There are three ways to add a credit card:

- Click 'My Account' then 'Credit Card Management' on the right
- Click 'Add Credit Card'
- Enter the details of the card you wish to add and click 'Submit'
- OR
- Click on your CSS reseller balance in the top-right corner
- Click the 'Credit/Debit Card' button in the 'Deposit Funds' box
- Enter the amount you wish to deposit and complete your card details
- Click the 'Deposit' button
- OR
- Click 'Services' > 'Reseller Portal'
- Click 'Deposit funds to CSS account' in the 'Account Snapshot' area

- Enter the amount you wish to deposit and complete your card details
- Click the 'Deposit' button
- New cards will be added to your account and will be available for selection whenever you are making a payment.

Tip: Setting a card as default, allows CAM to choose this card by default if you choose 'Select my credit card' while making a deposit or a purchase.

To set automatic recurrent transfer fund period

- Click 'Extend payment' in the row of the subscription

This will pre-populate your credit card details when your are renewing a subscription, purchasing additional online storage space or subscribing for other Comodo products or services.

- The 'Renew' dialog will appear:

COMODO Subscriptions				
Product Title	License Key	State	Next Payment	Actions
Brilliant Membership	f69e4e41-74ef-4e33-bde7-543633aa9f69	VALID	N/A	Orders Extend payment

Close

Renew

Current Payment Method:	xxxx...4242 Exp. 12/2019
Recurrent product period:	3 Months for \$234.99 ▾
Automatic Renewal Program:	<input type="checkbox"/>
New Credit Card:	xxxx...4242 Exp. 12/2019 ▾
Your payment will be processed on:	2018-03-08

No, thanks!
Renew

Recurrent Payment Period - Table of Parameters

Parameter	Description
Current Payment Method	The credit card currently set for auto-payment during renewal.

Recurrent product period	The interval at which payments are required.
Automatic Renewal Program	Enable or disable license auto-renewal.
New Credit Card	The drop-down displays the credit cards saved and associated with your account. Choose the card to be used for payments during successive renewal cycles of the license To add a new credit card, click 'Add Credit card' and enter its details.
Your payment will be processed on	The date at which the next payment is due to renew the license.

- Click 'Renew' when you have completed all details in the form.
- The changes will be saved. Your new card will be charged from the next renewal cycle onwards.

Also see changing **Credit card for Auto Renewal** and **Disable Auto Renewal**.

2.5. View Subscription History

The subscriptions interface lists Comodo licenses you have purchased and their validity periods. You can also stop auto-renewal of licenses from this interface.

To view the list of products enabled for your account

- Click 'Subscription History' in the 'User Details' box on the right.

User Details

Account Details

Login: johnson.peter38@gmail.com
Email: johnson.peter38@gmail.com
First Name: Peter
Last Name: Johnson

Contact Address:
Address: 1st New Jersey
City: New Jersey

User Details
[Change Password](#)
[Change Lock Out Time](#)
[Change Email/Billing email Addresses](#)
[Credit Card Management](#)
[Subscription History](#)
[CSS Backstage History](#)

COMODO Subscriptions

Product Title	License Key	State	Next Payment	Actions	
TrustConnect Corporate	1353399b-0f8c-4dd1-a778-9bbc04dbbaf5	EXPIRED	N/A	Orders	
cWatch Web Security - Premium SSL Promo	70293ac8-9e0b-4b4f-92b3-a1a27d02f655	VALID	N/A	Orders	
cWATCH Web Security Gold (1 Server)	81f7854d-a9f6-47fe-b409-1952c906f5dc	VALID	\$189.99 at 2018-10-18 by BlueSnap API gateway CC number: 4242	Orders	Change Credit Card Cancel Automatic Renewal
free dome	84016dde-35fd-4ad9-a775-7b3f3b527caf	VALID	N/A	Orders	

Comodo Subscriptions - Column Descriptions		
Column Header		Description
Product Title		The product type or service that you purchased.
License Key		The license key used for activating the subscribed product.
State		Indicates whether the license is valid or expired.
Next Payment		Displays the date and time at which the next payment is due for renewal of the license. (Applicable only for licenses set for auto-renewal).
Actions	Orders	Expands the row and displays the complete details of the order placed for purchasing the license.
	Change Credit Card	By default, the credit card details used for purchasing the license is saved for receiving payment during renewal of the license. Clicking the 'Change Credit Card' link allows you to change the credit card to be used for the next cycle of renewal. (Applicable only for licenses set for auto-renewal). See the explanation under Changing Credit Card for Auto Renewal for more details.
	Cancel Automatic Renewal	Allows you to stop auto renewal of the license. The license will be valid for the current cycle and will not be renewed when it expires. (Applicable only for licenses set for auto-renewal).

Changing Credit Card for Auto Renewal

Comodo Accounts Manager saves the the credit card that you used for purchasing a license and sets it as default to be used for the successive renewals of the license if the license is enabled for auto-renewal. If you want a different card to be used for renewal during the next cycle you can change it at anytime from the Comodo Subscriptions interface.

To change the credit card details

- Click 'Change Credit Card' in the row of the license

COMODO Subscriptions					
Product Title	License Key	State	Next Payment	Actions	
Gold Member	396593c1-57b0-4164-8536-deccb39c8a18	VALID	N/A	Orders	
MDM PAID unlim period	49b155ed-758f-4375-a6dd-54443e952fd4	VALID	N/A	Orders	
AUTO_Comodo Online Storage	6fd049a1-24cd-49f9-b7e8-aa471e81fcae	VALID	\$9.99 at 2017-08-19 by BlueSnap API gateway CC number: 4242	Orders	Change Credit Card
CIS Premium	fe4bd966-a7c9-4566-b216-bf53f94aa22c	VALID	N/A	Orders	

Change Credit Card

Current Payment Method:	xxxx...4242 Exp. 1/2018 (default)	
Automatic Renewal Program:	<input type="checkbox"/>	
New Credit Card:	xxxx...4242 Exp. 1/2018 (default) ▼	Add Credit Card
Your payment will be processed on:	2017-08-19	

No, thanks!
Change Credit Card

The 'Change Credit Card' dialog will appear:

Change Credit Card dialog - Table of Parameters	
Parameter	Description
Current Payment Method	Displays the credit card currently set for auto-payment during renewal
Automatic Renewal Program	Allows you to enable or disable auto-renewal of the license
New Credit Card	<p>The drop-down displays the credit cards saved and associated with your account.</p> <ul style="list-style-type: none"> Choose the card to be used for payments during successive renewal cycles of the license <p>For more details on credit cards associated with your account, refer to the section Manage Credit Cards.</p> <ul style="list-style-type: none"> To add a new credit card, click 'Add Credit card' and enter its details.
Your payment will be processed on	Displays the date at which the next payment is due for renewal of the license.

- Enter the details and click 'Change Credit Card'

The changes will be saved. Your new card will be charged for renewal from the next renewal cycle onwards.

Disable the auto renewal service

- Click 'Cancel Automatic Renewal' to stop automated payments for this product:

COMODO Subscriptions							
Product Title	License Key	State	Next Payment	Actions			
Brilliant Membership	f99e4e41-74ef-4e33-bde7-543633aa9f69	VALID	\$234.99 at 2018-03-08 by Lite & CO gateway CC number: 4242	Orders	Change Credit Card	Cancel Automatic Renewal	
Close							
xxxx-xxxx-xxxx-4242		12-2017	Visa	qweqweqw	No	VALID	Details
xxxx-xxxx-xxxx-4242		8-2013	Visa	peter	No	EXPIRED	Details
xxxx-xxxx-xxxx-4242		10-2013	Visa	peter	No	EXPIRED	Details

Turn off Automatic Renewal?

If you cancel the Automatic Renewal service on your current product, you must manually renew your subscription before it expires or risk losing your Comodo Protection.

If you purchased your subscription with a promotional price you will be subject to the current price at the time of your renewal

No, thanks!OK

- Click 'OK' to confirm to disable automatic renewals

2.6. View your Balance and Deposit History

'CSS Balance History' is a record of all transactions made on your account. The page also allows you to top-up your account at any time using your credit/debit cards.

To view the list of products enabled for your account

- Click 'CSS Balance History' in the 'User Details' box on the right.

User Details

Account Details

Login: johnson.peter38@gmail.com
Email: johnson.peter38@gmail.com
First Name: Peter
Last Name: Johnson

Contact Address:

Address: 1st New Jersey
City: New Jersey

User Details

- [Change Password](#)
- [Change Lock Out Time](#)
- [Change Email/Billing email Addresses](#)
- [Credit Cards Management](#)
- [Subscription History](#)
- [CSS Balance History](#)

Deposit Funds

CSS Account Balance: \$1,910.54

Deposit by:

Credit/Debit Card

CSS Balance History Search

Operation type	Amount	Description	Transaction Identifier	Order	Topup order	Created at
DEPOSIT	\$1,353.00	Deposit funds to CAM from credit card	1017849853	-	522293-49	Wed, 03 Oct 2018 10:22:58 +0100
DEPOSIT	\$100.00	Deposit funds to CAM from credit card	1015276625	-	522293-27	Fri, 08 Dec 2017 13:20:05 +0000
CHARGE	-\$35.00	Purchase for invoice 522293-16	a3b08a1438e6aa182b6c17d6e863205b	522293-24	-	Thu, 07 Dec 2017 12:13:37 +0000
CHARGE	-\$4.59	Purchase for invoice 522293-17	18d7f58da7eb091d18ee74bfea153be4	522293-23	-	Thu, 07 Dec 2017 11:38:40 +0000
CHARGE	-\$2.87	Purchase for invoice 522293-16	0873cfa499b122ac9d5ce31fad52db67	522293-22	-	Wed, 06 Dec 2017 12:31:54 +0000
DEPOSIT	\$500.00	Initial reseller signup	1015254581	-	522293-21	Wed, 06 Dec 2017 12:29:54 +0000

CSS Balance History - Column Descriptions	
Column Header	Description
Operation Type	The transaction made. Indicates whether the operation is a deposit or charge.
Amount	The amount deposited or debited. The debited amount will be indicated with a negative sign.
Description	A short description of the transaction.
Transaction identifier	The transaction identification number.
Order	The order number for which the amount is debited. Applicable only for charged deducted.
Topup order	The order number generated for depositing funds to your account
Created at	The date and time of transaction.

Add Funds to your Account


You can top-up funds to your CSS reseller account. You will be able to purchase Comodo product licenses only if you have sufficient funds in your account.

Make an instant top-up to your account

- Click the 'Credit/Debit Card' button in the 'Deposit Funds' pane

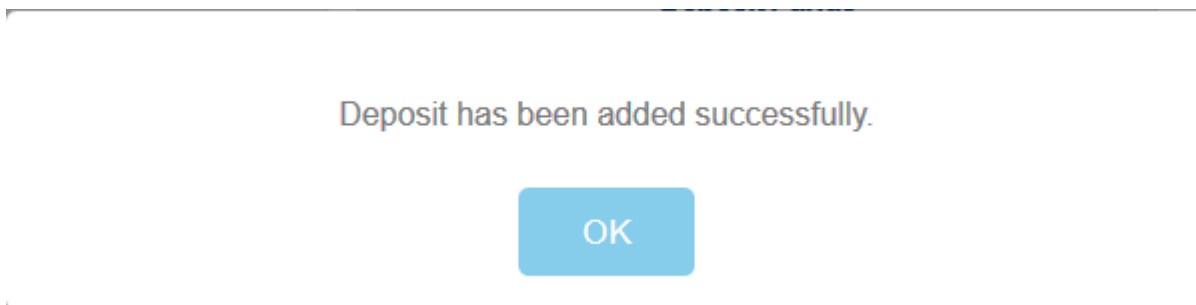
The 'Credit Card Details' pane will open:

The screenshot shows the 'Deposit Funds' pane with a CSS Account Balance of \$276,454.83. The 'Deposit by:' dropdown menu is open, and the 'Credit/Debit Card' option is highlighted with a red circle. A red arrow points from this option to the 'Credit Card Details' modal. The modal contains the following information:

- Credit Card Details**
- Information:**
 - ▶ You are depositing funds into your Comodo Security Solutions account (CSS)
 - ▶ These funds will be available to purchase CSS products (like cWatch, ITSM etc) but cannot be used to purchase SSL products
 - ▶ SSL products are purchased separately through your Comodo Certificate Authority (CA) account
- Deposit Amount***: \$ 223545.17
- Credit Card Number ***: [Input field] [Use existing credit card](#)
- Name exactly as it appears on your credit card***: [Input field]
- Expiry date**: August 2018
- CVV2 code**: [Input field] [What is it?](#)
- Verification code**: I'm not a robot  reCAPTCHA Privacy - Terms
- Buttons**: Close, Deposit

- Enter the amount you want to deposit in the 'Deposit Amount' field.
- Enter your credit/debit card details:

- If you have already added your credit card details to your CAM account, click 'Use existing credit card'. All card details will be auto populated from your card set as default. For more details on adding cards, see [Manage Credit Cards](#).
- If you are using a new card, enter your card number, name, expiry date and CVV code in the respective fields
- Click 'I'm not a robot' checkbox to complete the verification process
- Click 'Deposit'



The funds will be added to your CSS account balance.

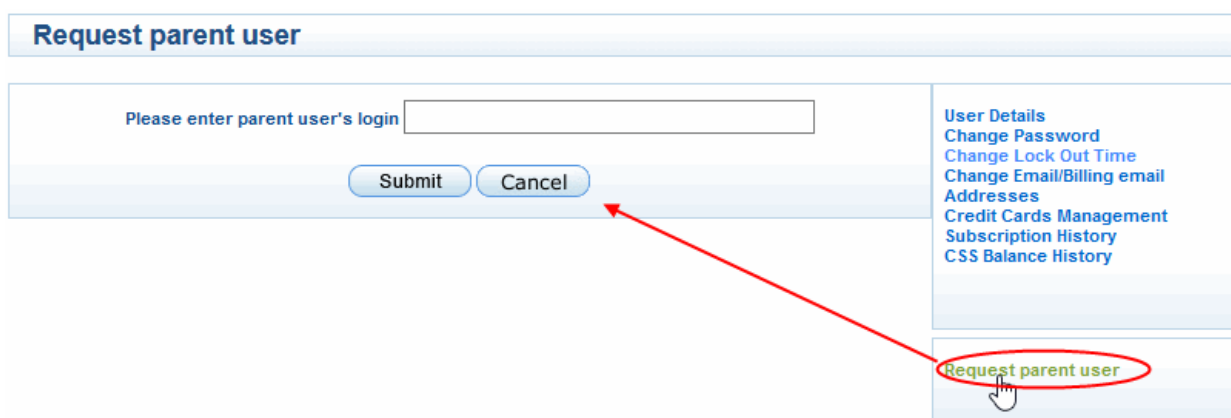
2.7. Request Parent User

- You can associate multiple Comodo accounts under a single parent account. Once done, you will be able to access all accounts with a single login.
- All orders available on the child accounts will become visible under the single login.
- You need to designate one account as the 'parent' and the others as 'child' accounts.
- Example flow:
 - Login into the child account
 - Click 'Request Parent User' in the child account
 - Log into the parent account and approve the request.
 - The subscription history of both accounts will be visible under the parent login.

The rest of this section covers this process in more detail:

To set a parent user for a child account

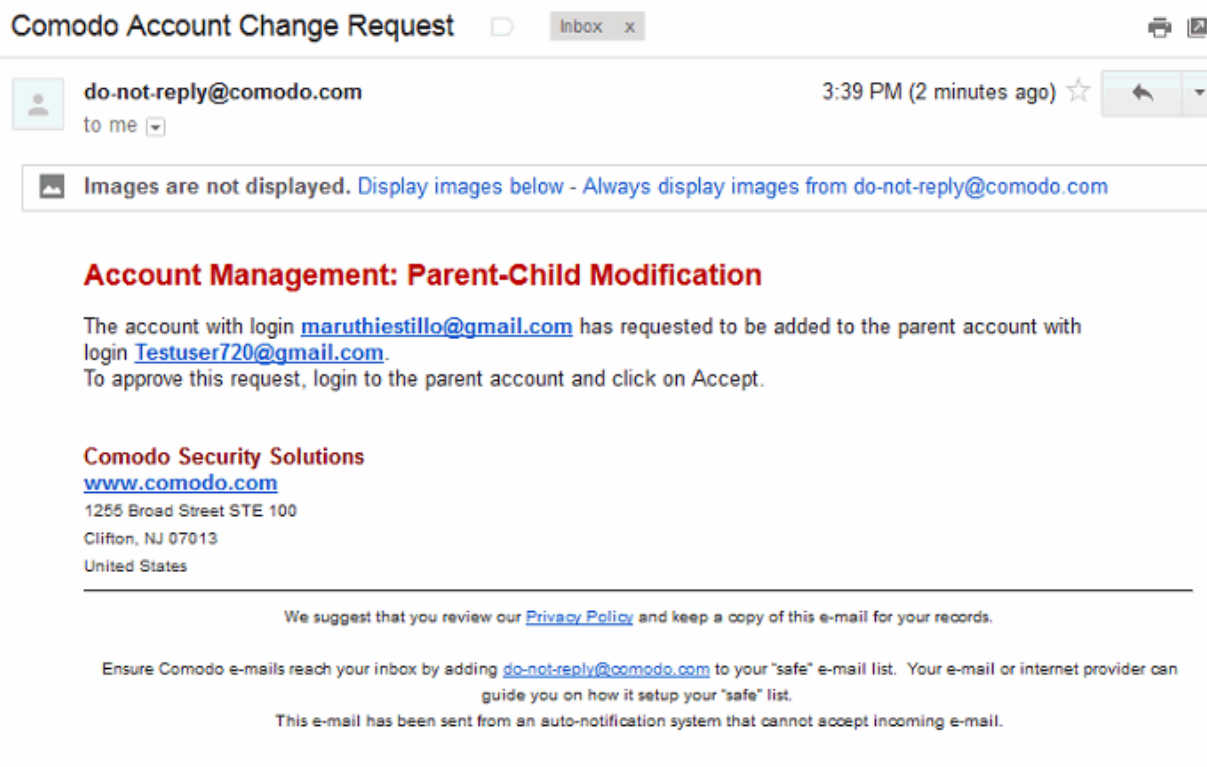
- Login to your child account at <https://accounts.comodo.com>
- Click 'Request parent user' on the right



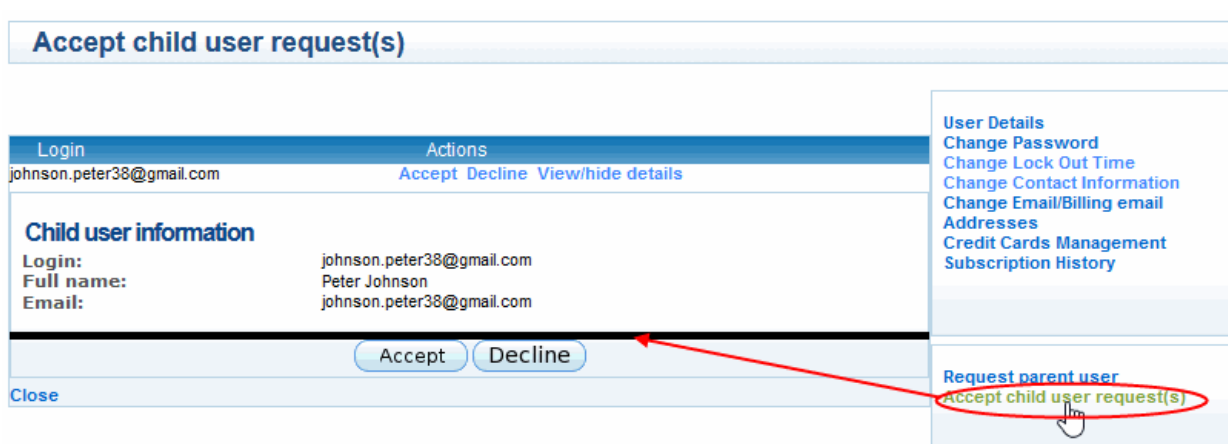
- Enter the username of the parent user account you want to associate your account with and click 'Submit'

Request sent

- The parent user will receive a email containing the request:



- Next, login to CAM as the parent user
- Click 'Accept child user request(s)' on the right



The 'Accept child user request(s)' pane will open with a list of requests from the child accounts.

- Click 'Accept' to associate the child account with your parent account

Your child account will be associated with your parent account.

- To dissociate your account from the parent user account, click 'Remove parent user' on the right

Remove parent user

Parent user information
Login: testuser720@gmail.com
Status: Request pending

Remove Cancel

User Details
Change Password
Change Lock Out Time
Change Email/Billing email
Addresses
Credit Cards Management
Subscription History
CSS Balance History

Request parent user
Remove parent user

Your parent account information will be displayed.

- Click 'Remove' to dissociate your account.

2.8. Sign up to Comodo Products and Services

Your CAM account allows you to subscribe for products and services from Comodo. Comodo hosts a variety of enterprise and desktop applications for efficient network security and management, threat management, cyber security and more. For more details on the products offered, see www.comodo.com.

To sign up for a Comodo Product

- Login to your CAM account and click the 'My Account' tab
- Click the product you want to sign up for from the list on the left

Services My Account Help Contacts

User Details

Account Details

Login: [blurred]
Email: [blurred]
First Name: [blurred]
Last Name: [blurred]

Contact Address:

Address: [blurred]
City: [blurred]
Postal Code: [blurred]
Country: [blurred]

Enabled Services:

- ▶ [Reseller Portal](#)
- ▶ [Comodo Internet Security](#)
- ▶ [Comodo Online Storage](#)
- ▶ [Comodo Membership](#)
- ▶ [IT and Security Manager](#)

[Sign Up to LogInPro](#)
[Sign Up to Comodo System Utilities](#)
[Sign Up to Affiliate System](#)
[Sign Up to Antispam Gateway](#)
[Sign Up to Valkyrie](#)
[Sign Up to Endpoint Security Manager](#)
[Sign Up to WebInspector](#)
[Sign Up to Comodo Dome](#)
[Sign Up to Comodo Backup Enterprise](#)
[Sign Up to livePCsupport](#)
[Sign Up to TrustConnect](#)
[Sign Up to MyDLP](#)
[Sign Up to Comodo Web Application Firewall](#)
[Sign Up to Surgate](#)
[Sign Up to Comodo Watch](#)
[Sign Up to DNSCOM](#)
[Sign Up to Miscellaneous](#)
[Sign Up to Comodo Remote Monitoring and Management](#)
[Sign Up to Miscellaneous with endpoints](#)
[Sign Up to Secure Box](#)
[Sign Up to Comodo NxSIEM Cloud](#)

You will be taken to the sign up page for the respective product. Purchasing licenses involves three steps:

- **Product Selection**
- **Order Confirmation**
- **Order Summary**

Step 1 - Product Selection

- 1 License Selection > 2 Confirmation > 3 Order Summary

Comodo Sign-Up Page

Please, select currency that will be used for purchase (note that not all products can be available in currencies other than US Dollar)

US Dollar

Please, select product from the list

CWATCH_lim_fixed_AUTO (3-12 Domains)

Domains	License Period	Price per unit	Total
3	2 Months	\$13.21	\$39.63

- Select the product variant from the drop-down at the top
- Select the number of domains/endpoints/servers to be covered and the period from the respective drop-downs
- Your contact information will be pre-populated. Edit, if required.

Customer Information (an * indicates required fields)

Contact Information

Company Name

Street Address*

Address2

City*

Country*

State or Province


Postal Code*





Billing Information

The same as Contact Information

- Choose your payment method and complete payment details. Fields marked with a * are mandatory.
 - Click 'Select my Credit Card' to use a card already added to your CAM account. See [Manage Credit Cards](#) for more details.

Payment Options



Purchase Order

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.


Credit Card Details

Credit Card Number* [Select my Credit Card](#)

Security Code* [What is it?](#)

Name exactly as it appears on your credit card*

Expiration date* -

Verification code* I'm not a robot  [Privacy - Terms](#)

Amount of bonuses to use: **\$6.00**

Charge Details

Amount to charge from Credit Card:	\$39.63
Total Charge:	\$39.63

- Amount of bonuses to use - Enable this option If you want to use your accumulated bonus points. Your current bonus balance is shown at the top-right of the CAM interface. Enter the amount of points you wish to use in the field.
- Click the 'I'm not a robot' checkbox to complete the verification process
- Communication options - choose whether or not you'd like to receive information about Comodo products and special offers
- Read and accept the terms and conditions by selecting 'I accept the Terms and Conditions'

Communication Options

Yes! Please keep me informed about Comodo products, upgrades, special offers and pricing via email. Your information is safe with us!

Terms and Conditions

CWATCH WEB SECURITY
END USER LICENSE AND SUBSCRIBER AGREEMENT **rect**

THIS AGREEMENT CONTAINS A BINDING ARBITRATION CLAUSE. PLEASE READ THE AGREEMENT CAREFULLY BEFORE ACCEPTING THE TERMS AND CONDITIONS.

IMPORTANT—PLEASE READ THESE TERMS CAREFULLY BEFORE APPLYING FOR, ACCEPTING, OR USING THE SERVICES. BY USING, APPLYING FOR, OR ACCEPTING THE ACCOUNT OR SERVICES OR BY CLICKING ON "I ACCEPT" BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS. IF YOU DO NOT AGREE TO THESE TERMS, DO NOT CLICK "I ACCEPT" AND DO NOT APPLY FOR, ACCEPT, OR USE THE SERVICES.

I accept the Terms and Conditions

CONTINUE

- Click 'CONTINUE'

Step 2 - Order Confirmation

The next step displays the summary of your order.

Order Confirmation

Please confirm your order: (via bluesnap_api)

Product	Product terms	Domains quantity	Full price
CWATCH_lim_fixed_AUTO	2 months	3	\$39.63
Total Amount:			\$39.63

Place Order **Cancel**

- Review your order and click 'Place Order'
- Click 'Cancel' and restart the process, to change the items

Step 3 - Order Summary

Your order will be processed and the purchase will be completed. The license keys for the products you purchased will be sent to you by email.

-  **Signup Information** >
  **Confirmation** >
  **Order Summary**

Order #426240-12

Comodo Security Solutions, Inc.
1255 Broad Street
Clifton, NJ 07013
United States
support.comodo.com

Product Name
 Order Date
 License Key
 INVOICE NUMBER

Thank you for your purchase. Your order is complete and the confirmation will be sent to your email shortly.

Subscription Details

Product Name		License Key	
CWATCH_lim_fixed_AUTO		49ff9b82-386d-48bd-a85a-fe45017a1feb	
INVOICE NUMBER	426240-12	SUBSCRIPTION ID	2dcb932d8e

Order Details

ORDER NUMBER	426240-12
ORDER DATE	July 19, 2017
ORDER TOTAL	\$39.63
SUBSCRIPTION EXPIRES ON	September 19, 2017

Product Details:

NUMBER OF DOMAINS	3 Domains
PRICE PER DOMAIN	\$13.21

Payment Details:

Credit/Debit card ending in 4242

How to get started: We will send you an email explaining how to download and install your Comodo Software. You will be asked to enter your License Key during the installation process.

You can access your Comodo Account via <https://accounts.comodo.com/account/login>. This login provides you with the ability to modify your password, add subscriptions for other products, change billing and contact information, and review the ongoing status of your service.

3. Manage Comodo Membership

The membership program allows you to quickly earn 'Comodo Money' by promoting Comodo products to your friends and contacts. Comodo money can be used to purchase Comodo products at discounted rates.

Manage Your Comodo Membership

- Click the 'Comodo Membership' tab or click 'Services' button then select 'Comodo Membership' from the menu.

The screenshot shows the Comodo Reseller Portal interface. At the top left is the Comodo logo and tagline 'Creating Trust Online®'. On the top right, it says 'Welcome: reseller01'. Below this is a navigation bar with links for 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. The main content area is divided into two sections. The first section is titled 'Top 10 referral bonuses' and contains a table with columns: Product, User Name, User E-mail, Order Created At, Amount, and Bonus. The table shows one entry for 'Comodo Endpoint Security Manager v3.0 with CES' with a user name 'johnson.peter40' and a bonus of \$36.00. Below the table, it says '1 Found'. The second section is titled 'Subscriptions' and contains a table with columns: Product name, License key, Customer %, Referral %, Expired At, and Status. The table shows one entry for 'Gold Member' with a customer percentage of 15.0 and a status of 'VALID'. Below the table, it says '1 Found'. At the bottom right of the interface, it says 'CAM v.7.0.22387'.

The 'Top 10 referral bonuses' table at the top displays a list of products ordered by your contacts using the reference link you sent. The table also shows the amount they paid for the product and the bonus points you received from them. You can use this bonus points while making your purchases, subscriptions and renewals.

The Comodo Membership Subscriptions displays a list of your subscriptions to the service with their details. It also allows you to send referral links to your contacts from Comodo.

Comodo Membership Subscriptions - Column Descriptions	
Column Header	Description
Product Name	The type of Comodo Membership program that you subscribed to.
License Key	The license key for the subscription.
Customer %	The percentage of your contacts that subscribed for Comodo products/services from your referral with respect to the total number of contacts to whom you sent referral mails.
Referral %	The percentage bonus you received based on purchases made by your referrals.
Expired at	The expiry date of the subscription.
Status	States whether your Comodo Membership license is valid or expired.
Actions	View
	Expands the row to display the full details of the subscription.

To send referral mails to your contacts

- Click 'View referral links' at top right of Comodo Membership Subscriptions table to see a list of sign up URLs which can be shared with friends:

The list of Comodo products and services will be displayed.

Referral urls list

Most popular

Product title	Period	Referral link	Send an Email
Comodo Internet Security Complete 10	any period	Copy Url to Clipboard	Click to send
CIS Premium	any period	Copy Url to Clipboard	Click to send
Comodo Internet Security Pro 10	any period	Copy Url to Clipboard	Click to send

DNSCOM

Product title	Period	Referral link	Send an Email
101domains	12 months	Copy Url to Clipboard	Click to send
DNSCOM Unlimited 50m	1 month	Copy Url to Clipboard	Click to send
100 Domain / 100mm queries	1 month	Copy Url to Clipboard	Click to send
Premium Pro Discounted 12m	12 months	Copy Url to Clipboard	Click to send

Antispam Gateway

Comodo Backup Enterprise

Secure Box

WebInspector

- Click on a product/service to view a list of available license types
- Click 'Click to send' next to the item you wish to refer to your friends.

- Enter the name and email address of your contact and click 'Send'

An email will be sent to your contact to subscribe to the product you referred.

Below is an example of the type of mail they will receive:

From do-not-reply@comodo.com
Subject **Comodo Friends Program - Referral**
To Giridharan★

Reply Reply All Forward Archive Junk Delete More 4:54 PM

COMODO
Creating Trust Online®

Dear Jane,

Your friend **coyoteewile@yahoo.com** has recommended that you download **101domains** from Comodo. With **101domains**, you receive award winning protection for your computer so that you never have to worry about viruses and other malware.

Don't just take **coyoteewile@yahoo.com** and our word for it.

Comodo Internet Security achieved a perfect score for Protection in the prestigious AV-TEST labs April 2013 test. It is also currently ranked #1 out of 36 security suites in the ongoing Matousec.com Proactive Internet Security Challenge 64.

You get a full suite of antivirus, spyware, firewall and cutting edge technologies.

However, you will also receive 24/7 support for all your computer issues and a warranty that guarantees your computer will never be harmed by a virus or malware.

Comodo is the ONLY antivirus backed by a warranty that ensures you will never have to worry about being harmed by a computer virus or malware again.

If you download now, you will be enrolled in the Comodo Friends program and receive rewards toward the purchase of other fine Comodo products.

To make computer security one less problem in your life, just click on the link below

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About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit [comodo.com](https://www.comodo.com) or our [blog](#). You can also follow us on [Twitter](#) (@ComodoDesktop) or [LinkedIn](#).

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