

Web Application Firewall

Comodo Web Application Firewall

Software Version 2.17

Administrator Guide

Guide Version 2.17.061118



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Comodo Free ModSecurity Rules -Introduction

Web applications are arguably the most important back-end component of any online business. They are used to power many of the features most of us take for granted on a website, including web-mail, online stores, software-as-a-service, payment gateways, forums, dynamic content, social media functionality and much more. A security breach on a web application can have potentially devastating implications for the site owner, including site downtime, loss of corporate data and even theft of confidential customer information. It is therefore of paramount importance that web applications are kept strongly protected against attack at all times. **Comodo Web Application Firewall** (CWAF) provides powerful, real-time protection for web applications and websites running on Microsoft IIS, Apache, LiteSpeed and Nginx based web-servers.

The following implementation approaches are available:

Install the Comodo WAF Plugin on cPanel, DirectAdmin, Plesk or Webmin

The plugin interface will be used to download, implement and manage Comodo Mod Security rules. See 'Linux - Installing The Agent And Control Panel Plugin' and 'Windows - Install The Ruleset On Windows IIS' for help with this

Enable Comodo as a ModSecurity vendor in cPanel, DirectAdmin or Plesk.

Admins will use each panel's native controls to download, implement and manage Comodo Mod Security rules. For setup help with this option, users should refer to the standalone guides for **cPanel**, **DirectAdmin** or **Plesk**.

Install the Comodo WAF Plugin directly onto the webserver (aka 'Standalone' mode)

After installation, admins should use the CWAF console tool to manage updates. See the page 'Linux - Installing The Agent And Control Panel Plugin', 'Windows - Install The Ruleset On Windows IIS' and 'Command Line Utility' for help with this.

CWAF is easy to set up and offers a customizable, rules-based traffic control system that delivers persistent protection against all known internet threats. Frequent updates to the firewall rules database means your web site is even protected against the latest, emerging hacking techniques that might be affecting other websites.

Once installed and configured, CWAF just requires the latest firewall rule sets to be downloaded and deployed to your servers. The simple web administration console allows administrators to manually download and implement the latest rule set or a rule-set from a previous version. Administrators can install the CWAF agent or the web hosting control panel plugin (currently cPanel, DirectAdmin, Webmin and Plesk plugins are available) to automatically fetch and install the new rules as soon as they become available. The plugins can also be used to configure the overall behavior of CWAF and to customize the rule sets by excluding unwanted rules from implementation.

Currently CWAF is designed for and has been tested on Microsoft IIS web server, and Apache, LiteSpeed, Nginx on Linux servers.

Guide Structure

This guide is intended to take the administrator through the sign-up, configuration and use of Comodo Web Application Firewall.

- Comodo Web Application Firewall Introduction A high level description of the product
 - System Requirements List of compatible server environments for CWAF
 - Signing up for Web Application Firewall Guidance on signing-up for the product
 - Logging-in to the Administration Console Guidance on logging-in to the web administration console
 - The Administration Console The Main Interface Description of the web administration console
- Deploying CWAF rules on Server Guidance on downloading and deploying the firewall rule sets on to



the server

- Linux Installing the Agent and Control Panel Plugin Guidance on downloading and deploying the firewall rule sets on Linux
 - Linux Installing the Agent in Standalone Mode
- Windows Install the Ruleset on Windows IIS Guidance on downloading and deploying the firewall rule sets on Windows
- Using the Web Hosting Control Panel Plugin for Firewall Configuration Guidance on configuring firewall, rules and update the rule sets
- Using the Agent for Firewall Configuration Guidance on manually downloading and deploying the latest version of the Firewall rulesets
- Command Line Utility The list of arguments for protection rule management
- Uninstalling CWAF Guidance on uninstalling CWAF on the web hosting control panel plugin
- Downloading and Installing Rule Set Packages Guidance on manually downloading and deploying the firewall rule sets
- Reporting Problems to Comodo Guidance on posting feedback to Comodo
- Submitting Tickets to Comodo Guidance on submitting support tickets to Comodo
- Managing CWAF License Guidance on viewing and managing licenses and subscribing for other Comodo products and services
- CVE Coverage Information Guidance on viewing on Common Vulnerabilities and Exposures.

1.1. System Requirements

The Web Application Firewall can be implemented on to the following web application servers:

- · Microsoft IIS web server
- Apache, LiteSpeed or Nginx web server on Linux server platform
- Mod_security 2.7.5 and higher

1.2. Sign up for Free ModSecurity Rules

The administrator can sign-up for the CWAF service from the Comodo Accounts Manager at https://accounts.comodo.com/cwaf/management/signup.

To sign-up for CWAF

• Visit the CWAF sign-up page at https://accounts.comodo.com/cwaf/management/signup. The Sign-up form will appear.





CWAF is available for free.

Enter the customer information

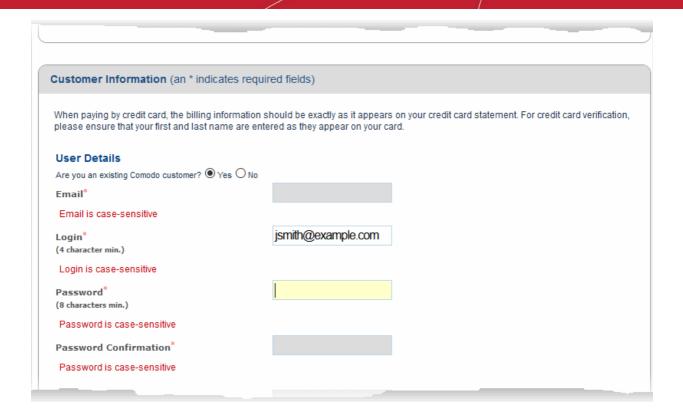


Customer Information (an * indicates i	required fields)	
When paying by credit card, the billing informa please ensure that your first and last name ar		ears on your credit card statement. For credit card verification, ur card.
User Details		
Are you an existing Comodo customer? O Yes	No	
Email*		
Email is case-sensitive		
Password*		
(8 characters min.)		
Password is case-sensitive		
Password Confirmation*		
Password is case-sensitive		
First Name*		
Last Name [*]		
Telephone Number *		
Contact Information		
Company Name [*]		
Company Website		
Street Address*		
Address2		
City*		
Country*	United States	$\overline{\mathbf{v}}$
State or Province	-Unknown-	~
Postal Code [*]		

User Details:

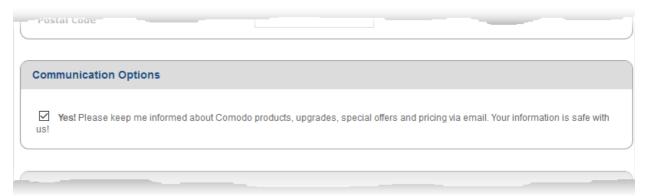
- If you are a new to customer, select 'No' for 'Are you an existing Comodo customer?' and enter the in the appropriate fields. The fields marked with * are mandatory.
- If you already have an account at Comodo Accounts Manager created while subscribing for some other
 product or you are renewing the CWAF license, select 'Yes' for 'Are you an existing Comodo customer?'.
 You will need to fill only your username and password.





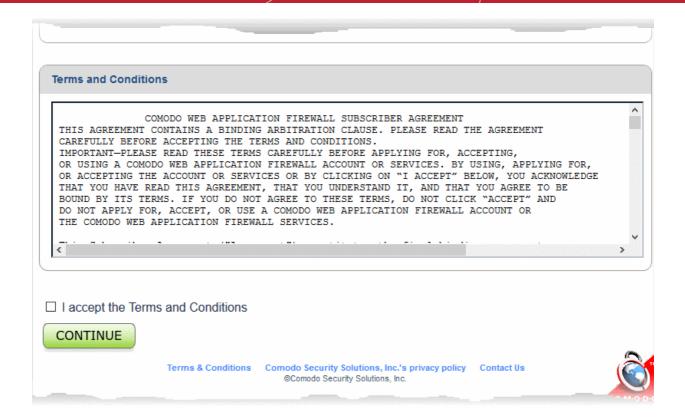
Communication Options:

• If you wish to sign up for news about Comodo products, select the check box under the 'Communication Options'. The periodical news and announcements from Comodo on new product releases, special offers upgrades and so on, will be notified to you through email.



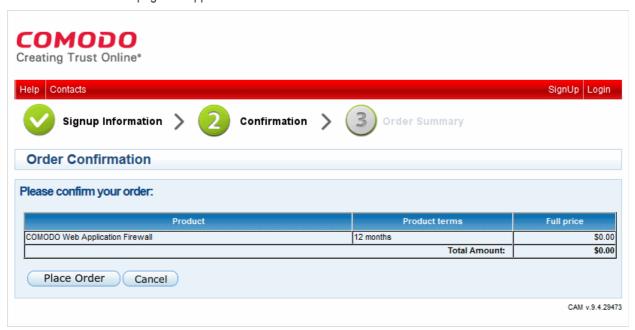
Terms and Conditions:

 Read the 'End User License and Subscriber Agreement' and accept to it by selecting 'I accept the Terms and Conditions' checkbox.



Click 'Continue'

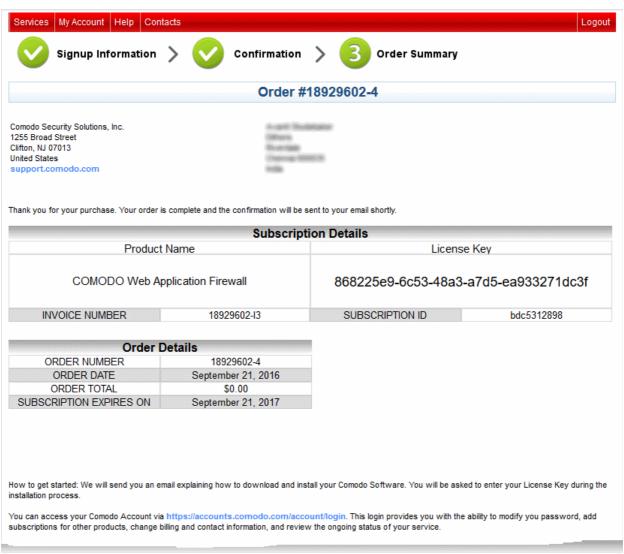
The Order Confirmation page will appear.



Click 'Place Order'

Your Order Summary will be displayed. Copy and paste your license key in a safe location.





You will also receive an email containing your subscription ID, license key and instructions on downloading and installing the CWAF agent on your server.

Further Reading:

- Logging-in to the Administration Console
- Deploying CWAF rules on Server

1.3. Login to the Administration Console

The Administrator can log-in to the Comodo Web Application Firewall administration interface at https://waf.comodo.com.

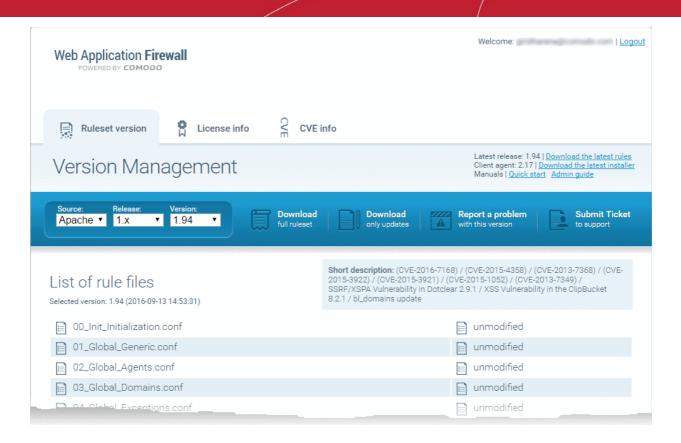




- Enter your login username and password specified during signing-up
- · Click 'Login'

You will be taken to the CWAF web administration console.





1.4. The Administration Console - The Main Interface

Comodo Web Application Firewall (CWAF) controls inbound and outbound traffic to/from a protected web application based on the firewall ruleset that has been specified for that application. The admin console enables administrators to download pre-defined rule-sets and to deploy them on their web application servers. Linux users can also download and install an agent that will automatically download and implement the rule-sets and update them when required. The agent can also install CWAF plugins for popular control panels (cPanel, Plesk, DirectAdmin and Webmin) which allow administrators to configure rules and updates.

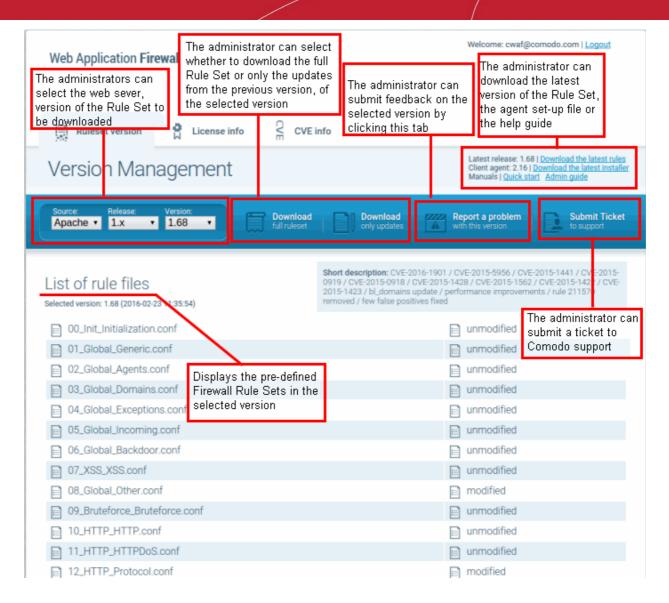
The administration interface contains two tabs:

- Rules Set Version
- License Info

Rule Set Version

The Rule Set Version tab displays the rulesets that can be downloaded. The Administrator can select the version of ruleset to be downloaded or can download the CWAF agent from this interface.



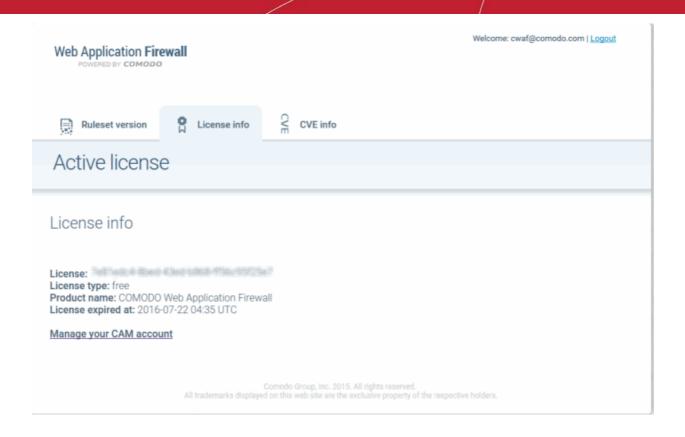


- **Source Version Management** The administrator can choose the source version of the Firewall Rule Set to be downloaded from the drop-down options under 'Version Management'
- Rule Set Selection The administrator can choose to download the full rule set or only the updates in the selected rule set with respect to the previous version, by clicking the respective tabs
- Ruleset/Agent Download The administrator can choose to directly download the latest ruleset or the CWAF agent for installation on to the server by clicking the respective links at the top right.
- **Report a Problem** The administrator can submit feedback, like false positives reported by the selected version of the rule set by clicking the Report a Problem tab
- Submit a Ticket Administrators can submit support tickets at https://support.comodo.com/
- List of rule files Displays the firewall rules included in the currently selected rule set version

License Info

The 'License Info' tab displays the account license key, license type and license expiry date. The interface also has a link to Comodo Accounts Manager to enable the administrator to renew or upgrade the license.





2. Deploy CWAF Rules On Server

Comodo Web Application Firewall allows or denies access to the web application based on firewall rule sets. Rule sets are made up from one or more individual firewall rules, each of which contains instructions that determine whether the application is allowed access; which protocols it is allowed to use; which ports it is allowed to use and so forth.

Comodo periodically publishes pre-defined firewall rule sets which can be downloaded from the CWAF console. Linux administrators can also ensure the latest rules are automatically implemented by installing the CWAF Agent.

The agent can be configured to:

- Periodically poll the CWAF server and to automatically download and install the latest firewall rule sets
- Install a web host control panel plugin to configure CWAF

Refer to the following sections for more details on deploying the rulesets:

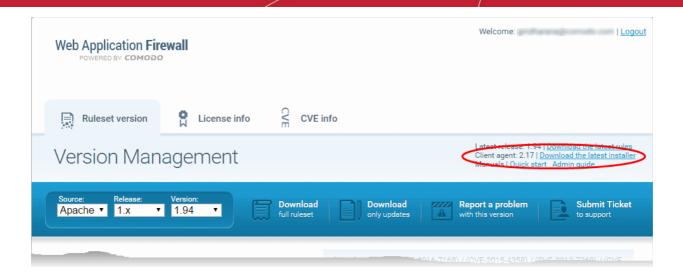
- Linux Install the Agent and Control Panel Plugin
- Windows Install the Ruleset on Windows IIS
- Download and install Ruleset package

2.1. Linux - Install the Agent and Control Panel Plugin

The CWAF agent is a small piece of software that can be installed on your web server to automate the deployment of firewall rule sets and to configure CWAF.

To download the CWAF agent installation file

- Log-in to the web administration console at https://waf.comodo.com
- Ensure that the 'Ruleset version' tab is open
- Click the 'Download latest installer' link at the top right



The download dialog will appear.



Select 'Save' to save the file in a local drive.

The installer checks for web server type (Apache, LiteSpeed or Nginx) and any for installed control panels (cPanel, Plesk, DirectAdmin, Webmin).

To install the web hosting control panel on to Linux server

- Transfer the agent setup file to a local folder in the server
 E.g. /root
- Run it installation script with a root privileges:
 # bash /root/cwaf_client_install.sh

Step 1

After the script is running, the CWAF Agent will check to identify the web-server type and version:

1) Check for Apache and its version:



If Apache is not running, the following warning message will be displayed: *Running Apache required to check* **ModSecurity** *version* ".

If mod_security for Apache is not found, the following warning message will be displayed: "No installed ModSecurity for Apache found".

If an unsupported version of mod_security for Apache is detected, the following warning message will be displayed: "Warning: installed mod_security version is NOT fully tested".

2) Check for LiteSpeed and LiteSpeed mod security:

If LiteSpeed is not found, the following warning message will be displayed: "Not found LiteSpeed web server with mod_security enabled"

3) Check for Nginx:

If Nginx is not found, the following warning message will be displayed: *Not found Nginx web server with mod_security enabled*

4) Checking for prerequisites:

If no web servers are found, the following warning message will be displayed: "Not found suitable web server, exiting".

If mod_security is not detected, the following warning message will be displayed: "Not found mod_security, exiting".

5) Check for web hosting control panel (cPanel, DirectAdmin, Webmin, Plesk, standalone etc)

If no web hosting management panel is found, you will be asked if you wish to "Continue in 'standalone' mode?"

If a web hosting control panel is found, the installer will ask for further action (or will display info in Update mode).

For example, if Plesk is detected it will say: "Found Plesk version PLESK_VERSION, continue installation?

Ensure SUDO utility is installed for the web hosting management panel (Plesk). Otherwise the following warning message will be displayed: "Not found /etc/sudoers.d directory. SUDO required for Plesk plugin

6) Check for required Perl modules:

CWAF will check for Perl modules and install them if required

If Perl modules are missing in Update mode, the following error message will be displayed: "Some required perl modules are missed, exiting"

If a module is missing during installation, the following warning message will be displayed: "Some required perl modules are missed. Install them? This can take a while"

- Click 'No' to decline Perl modules auto-installation. The following message will be displayed: "Please install perl modules [PERL MISSED MODULES] manually and run installation script again"
- If problems were detected, the warning message will be displayed: "CPAN is not configured! Please run [CPAN BIN] and configure it manually, then rerun this installation"
- After successful installation, the following message will be displayed: "DONE, PRESS ENTER":

Step 2

Select the web platform:



- If multiple web servers are found, select the one you prefer. The following message will be displayed: "Please select your WEB platform". Otherwise, the following warning will be displayed: "WEB platform is not selected"
- If the selected web platform isn't supported, the following warning message will be displayed "Selected WEB platform [PLATFORM] is not supported" and installation will be terminated.

Step 3

Enter login credentials for Comodo Web Application Firewall





The agent will be installed on the server at /var/cpanel/cwaf with a cPanel plugin or at /usr/local/cwaf with a Plesk plug-in. For more details on configuring CWAF and using the plug-in, refer to the section **Using Web Hosting Control Panel plugin for Firewall Configuration**.

2.2. Linux - Install the Agent in Standalone Mode

To install the agent on to the server

- Transfer the agent setup file to a local folder in the server
 - E.g. /root
- Run it installation script with a root privileges:
 - # bash /root/cwaf_client_install.sh

If no web hosting management panel is found, the Agent will be installed in standalone mode. The Installation steps for the standalone mode are the same as for the plug-in. Refer to **Installing the Web Hosting Control Panel Plugin on Linux** for more details.

Step 4

Required for installation in standalone mode

Modify Apache Web Server configuration to enable 'mod_security' module and include CWAF Rules, by adding the key 'Include <CWAF_INSTALL_PATH>/etc/cwaf.conf' to 'mod_security' configuration file.

For instance, add this string to Apache HTTPD Mod_security config in your system:

Include "/opt/cwaf/etc/cwaf.conf"

and reload Apache

After Installation is complete, please restart Apache server.

The agent, in this example, is installed on the server at the path /opt/cwaf. For more details on configuring CWAF using the agent, refer to the section **Using the Agent for Firewall Configuration**.



2.3. Windows - Install the Ruleset on Windows IIS

Please ensure you are running the following:

- IIS v 7.5.
- Mod_security v 2.7.5 and above

To install Mod-Security

Download and run the Mod_security installer

Mod_security can be included in any website by adding the following line to the web.config file, in system.webServer section:

<ModSecurity enabled="true" configFile="c:\path\to\cwaf\modsecurity_iis.conf" />

To download and install CWAF rules

- Log-in to the web administration console at https://waf.comodo.com/
- Ensure that the 'Rule set version' tab is opened
- Select 'IIS' from the 'Source' drop-down. The rule sets contained in the selected version of the package will be listed under 'List of rule files', along with its release date and time.



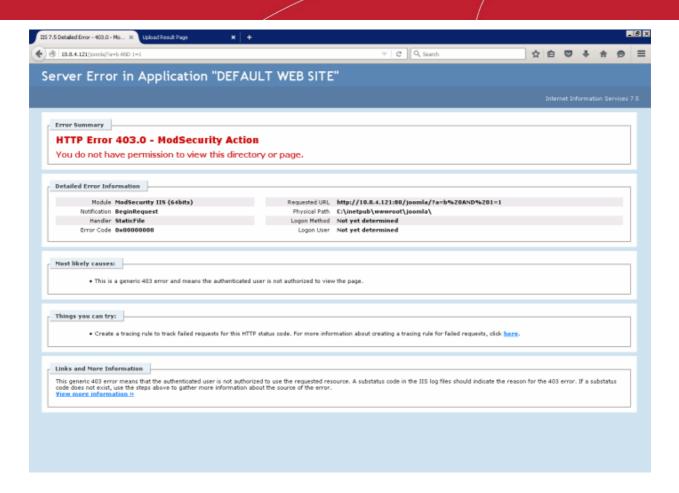
- · Click 'Download full ruleset'
- Navigate to "C:\Program Files\ModSecurity IIS" and save the .zip file.
- Extract to "C:\Program Files\".
- Restart IIS.

To check CWAF for protection, send the request as shown below,

http://your.server/?a=b AND 1=1

The following warning will be displayed:





To run the protection rules updates,

- Go to the Start > Run > cmd.exe to open a command prompt
- Run system command:
 cscript.exe "C:\Program Files\ModSecurity IIS\cwaf_update.vbs"

2.4. Use the Web Hosting Control Panel Plugin for Firewall Configuration

CWAF Web Hosting Control Panel plugin allows administrators to view and modify firewall configuration, update the rule sets, configure rules to be excluded from the currently loaded rule set and to submit feedback to Comodo on the currently loaded rules.

To access the CWAF cPanel plugin

- Login to cPanel on your server
- Click 'Plugins' > "Comodo WAF".

To access the CWAF DirectAdmin plugin

- Login to DirectAdmin on your server
- Go 'Admin Level' > 'Extra Features' > 'Comodo WAF'

To access the CWAF Plesk plugin



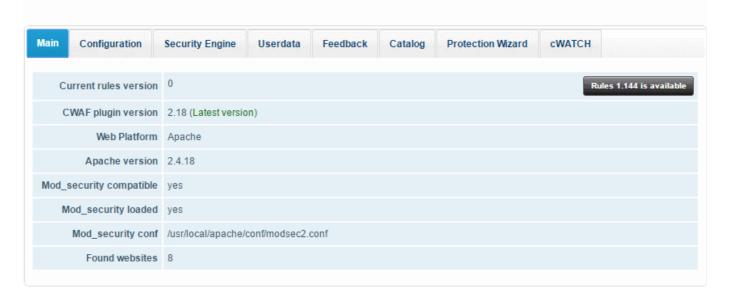
- · Login to Plesk on your server
- Click 'Extensions' > "Comodo WAF Plugin".

To access the CWAF Webmin plugin

- Login to Webmin on your server
- Click on 'Servers' > 'Comodo WAF'

The Comodo Web Application Firewall configuration screen will appear.

Web Application Firewall | Free ModSecurity Rules from Comodo



The interface has eight tabs:

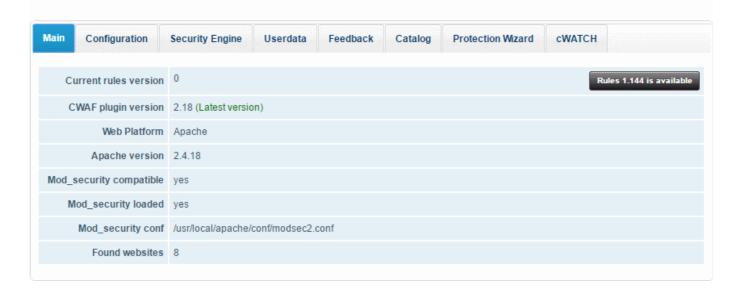
- Main Displays the versions of the currently loaded rule set, Apache server, Mod-Security status and number of websites protected. See 'Viewing CWAF Information' for more details
- Configuration Enables the administrator to view and edit CWAF configuration parameters. Se
 'Configuring CWAF Parameters' for more details
- Security Engine Enables the administrator to set up rules for Mod_security option. See 'Managing Security Engine' for more details
- **Userdata** Allows administrators to manage custom user settings such as custom user rules, Mod_security options, and the parameters of currently loaded rule-sets. See 'Configuring Userdata' for more details.
- **Feedback** Enables the administrator to submit their feedback, like the false positives reported by the currently loaded version of the ruleset. See '**Sending Feedback**' for more details.
- Catalog Allows administrators to specify rules that should be excluded from implementation. Refer to 'Managing Catalog' for more details.
- Protection Wizard Allows administrators to enable/disable rules depending on the web applications
 installed on the server thus helping to significantly reduce server load. See 'Protection Wizard' for more
 details.
- cWatch Allows administrators to subscribe for and configure Comodo cWatch Web Security service for their servers. See the online help page https://help.comodo.com/topic-285-1-785-10074-Configuring-cWatch-Web-Security.html for more details.



2.4.1. View and Update CWAF Information

The 'Main' tab of the CWAF Web Hosting Control Panel plugin configuration screen displays version information about CWAF components and your web server software. The Main tab enables administrators to download the latest CWAF plugin, to manually update the currently loaded rule set to the latest version or to restore to previous rules version.

Web Application Firewall | Free ModSecurity Rules from Comodo



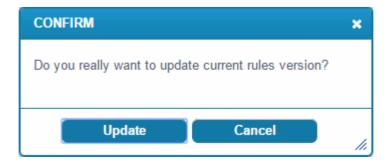
- Current rules version Displays the version number of the currently loaded rules set
- CWAF plugin version Displays the currently installed CWAF plugin version
- · Web Platform Displays the used source of web server
- Apache version Displays the version number of web server
- Mod_security compatible Indicates whether the current Apache configuration is compatible with the web application layer firewall 'Mod_Security'
- Mod_security loaded Indicates whether the web application layer firewall 'Mod_Security' is currently loaded on the Apache
- Mod_security conf Indicates the location of Mod_Security configuration files
- Found websites Indicates number of websites hosted by Apache.

To download the latest rule sets version

- Login to cPanel on your server
- Click 'Plugins' > "Comodo WAF".
- Click the 'Rules X.XX is available' at the far right side of the interface

A confirmation message will be displayed.





Click 'Update'.

The updater will automatically download and deploy the latest version of rule set.



Wait till the page will be reloaded and the latest rule set will be available.



To update the CWAF plugin to the latest version

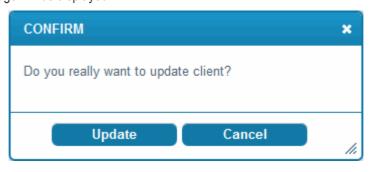
- Login to cPanel on your server
- Click 'Plugins' > "Comodo WAF"



Click the 'Client X.X is available' at the far right side of the interface

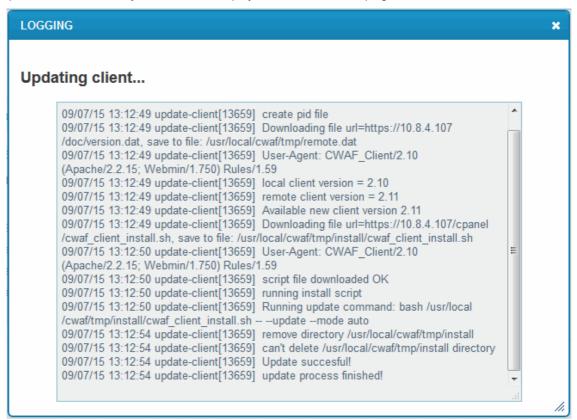
Web Application Firewall | Free ModSecurity Rules from Comodo Main Configuration Security Engine Userdata Feedback Catalog Protection Wizard cWATCH Current rules version 0 CWAF plugin version 2.18 Web Platform Apache

The confirmation message will be displayed.



Click 'Update'.

The updater will automatically download and deploy the latest version of plugin.



Wait till the page will be reloaded and the last plug-in version will be available.

To restore the rule set to the previous version

Login to cPanel on your server



- Click 'Plugins' > "Comodo WAF"
- · Click the 'Restore rules' at the far right side of the interface



The confirmation message will be displayed.



Click 'Restore'.

The agent will revert the last update and restore the previous version of the rule set in the Mod_Security firewall.

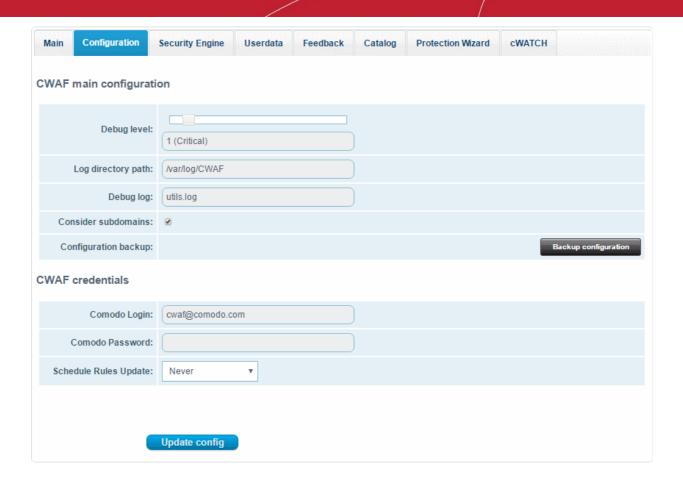
You can view the update logs for the details on updates at:

/var/log/CWAF/utils.log

2.4.2. Configure CWAF Parameters

The Configuration tab enables administrators to view and modify various CWAF settings.





CWAF main configuration

Debug level - The slider enables the administrator to set the level of logging the CWAF events. (Default: 0)

Level	Description
0	No events will be logged.
1	All critical events will be logged.
2	
3	
4	All Warnings from CWAF will be logged.
5	
6	
7	
8	All Notifications from CWAF will be logged.
9	
10	All the events will be logged.

Log directory path - Enables the administrator to edit the location at which the CWAF log file is stored.
 (Default: /var/log/CWAF)



- Debug log Enables the administrator to specify a name for the log file (Default: utils.log)
- **Consider subdomains** Enables administrators to include/exclude rules of the defined domain and all subdomains (e.g., *domain.com) along with Catalog operations.
- Configuration backup Enables the administrator to backup user configurations such as: plugin config
 (debug level, log directory path, login/password etc), userdata files, excluded rules list. From here you can
 also Restore your configuration.

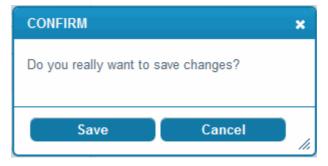
CWAF credentials

- Comodo Login The login user name for the CWAF account. This field is pre-populated with the userame specified during installation of the agent. If the administrator has changed their login credentials to their CWAF account, they have to specify the latest credentials to enable the agent to log-in to CWAF and download the updated rule sets.
- Comodo Password The login password for the CWAF account. If the administrator has changed their login credentials to their CWAF account, they have to specify the latest credentials to enable the agent to log-in to CWAF and download the updated rule sets.

Note: For users of DirectAdmin panel, the 'Feedback' feature will be activated only if the Comodo credentials is set in the above two fields.

• Schedule Rules Update: Enables or disables the scheduled rules update. When the schedule is selected from the drop-down box, it will be automatically update certain rules at a specified time. The available scheduling options are: Never, Every ten minutes, Twice an hour, Once an hour, Twice a day, Once a day, Every workday, Twice a week, Once a week, Twice a month and Once a month. Please note that this feature is not available for DirectAdmin panel.

Click the 'Update config' button to save your changes.

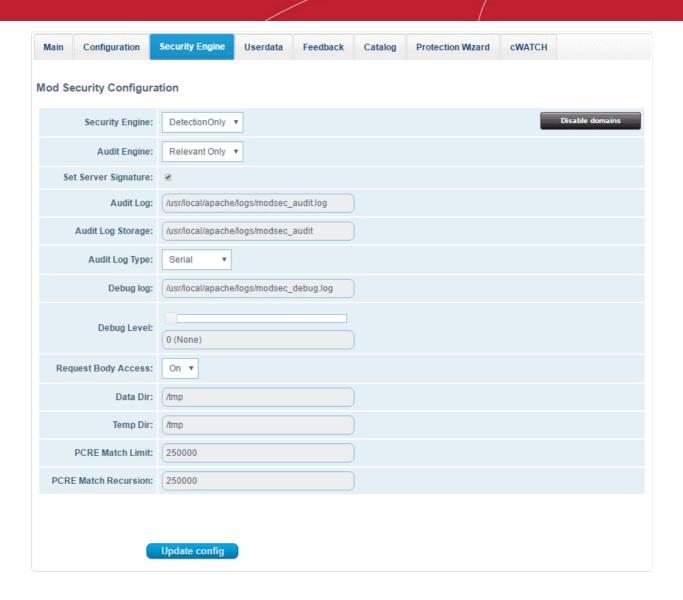


Click 'Save' at the confirmation dialog to save your changes.

2.4.3. Manage Security Engine

The 'Security Engine' tab allows you to configure various settings related to your mod_security rules. From here you can also disable mod_security for certain domains.





Mod Security Configuration

- Security Engine
 - On Rules are active on the domain
 - Off Rules are turned off on the domain
 - Detect Only Rules will detect attacks but will not execute any actions (block, deny, drop, allow, proxy and redirect)
- Audit Engine Enables the administrator to set the behavior of the audit logging engine. (*Default: RelevantOnly*). Available options:
 - On Activates audit logging for all transactions
 - Off Deactivates audit logging for all transactions
 - Relevant Only Activates audit logging for transactions that have triggered a warning, error, or have a status code that is considered to be relevant
- **Set Server Signature** Enabling this checkbox will add SecServerSignature directive to mod_security config. Server response header "Server:" will contain "Protected by COMODO WAF" string instead of the web server version information.
- Audit Log Administrators can modify the path to the main audit log file (Default: /usr/local/apache/logs/modsec_audit.log)
- Audit Log Storage Administrators can modify the path to the audit log storage directory (Default:



/usr/local/apache/logs/modsec_audit)

- Debug log Administrators can modify the path to the debug log file (Default: usr/local/apache/logs/modsec_debug.log)
- Debug Level Set the level of logging the CWAF events. (Default: 0). The following table shows the list of levels:

Level	Description	
0	No events will be logged.	
1	All errors (intercepted requests) will be logged.	
2	All Warnings will be logged.	
3	All Notifications will be logged.	
4	Details of how transactions are handled will be logged.	
5	As above but including information about each piece of	
6	information handled	
7		
8		
9	Log everything, including very detailed debugging information	

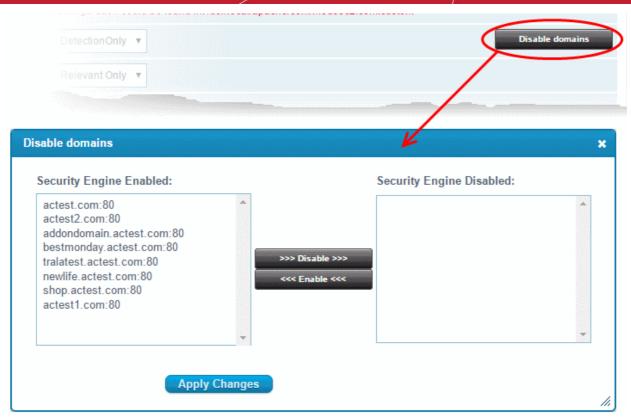
- Request Body Access Specify whether request bodies will be buffered and processed by mod_security.
 (Default: On).
- **Data Dir** Allows administrators to specify the path to the persistent data (e.g., IP address data, session data, and etc.) (*Default: /tmp*)
- Temp Dir Enables administrators to specify the directory for temporary files. (Default: /tmp)
- PCRE Match Limit Allows administrators to set limit the maximum amount of memory/time spent trying to match sample text to a pattern in the PCRE library. (*Default: 250000*)
- PCRE Match Recursion Allows administrators to set the match limit recursion in the PCRE library.
 (Default: 250000)

To disable/enable mod_security for individual domains

- Login to cPanel on your server
- Click 'Plugins' > "Comodo WAF".
- · Click the 'Disable domains' button at the far right side of the interface

The 'Disable domains' interface will be displayed:



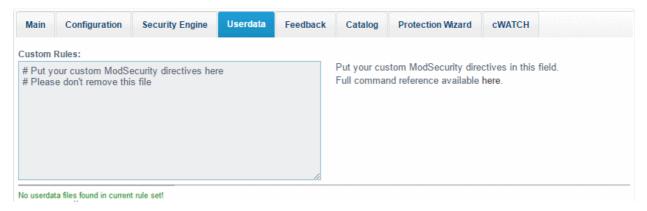


- Click on the domain or domains you wish to disable and click the '>>>Disable>>>' button to move
 it to the 'Disabled' list
- Click "Apply Changes" to save your configuration.
- Click 'Update Config' for your save your changes. The server will restart for your settings to take effect.

Note: To disable all domains, it is better to use the On/Off switch in the 'Security Engine' page.

2.4.4. Configure Userdata

The Userdata tab contains 'Custom rules' directives for mod_security and custom user rules settings for currently active ruleset.



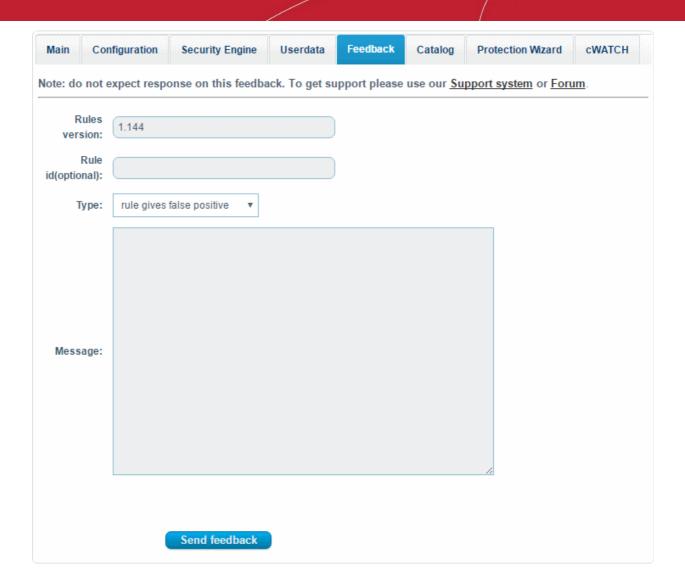
To add custom user rules settings, download the latest rule set version. Refer to **Viewing and Updating CWAF Information** for more details.



2.4.5. Send Feedback

The Feedback tab allows administrators to post feedback on the currently loaded rule set to Comodo. Comodo technicians will consider all suggestions and may be used to correct and enhance the rule set for the next version.





- Rules version The version number of the currently loaded rule set. This field will be auto-populated.
- Rule id Enter the ID number of the specific rule upon which feedback is being provided. This field is optional.
- **Type** Select the type of the issue to be reported from the drop-down.
- Message Type your feedback in the 'Message' field.
- Click 'Send feedback' to submit your feedback to Comodo.

Your feedback is much appreciated. If appropriate, it will implemented in the next update.

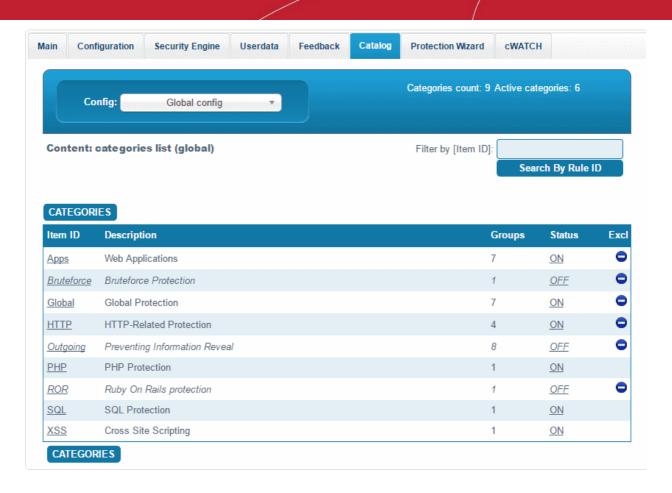
Note: For users of DirectAdmin panel, this feature will be activated only if the Comodo credentials is set in the 'Configuration' section.

2.4.6. Manage Catalog

The 'Catalog' tab allows administrators to specify rules that should be excluded from the currently loaded rule set. By default the catalog is empty. In order to operate it download the latest rule set version. The list of domains will be appear after the rule set has been downloaded.

Refer to Viewing and Updating CWAF Information for more details.





- Config Allows administrators to select the scope of catalog operations. Catalog operations can be applied
 to whole server or per-domain basis.
 - Global config Catalog operations will be performed for whole server.
 - Domains If you wish to apply actions to individual domains, click the arrow in the drop-down box and select the required domain.

The catalog can be managed on three levels: categories, groups and rules. To navigate a level down link in 'Item ID' can be used.

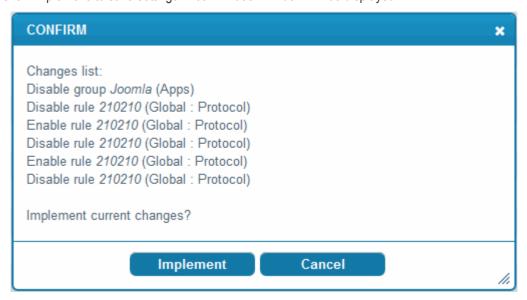
Categories - Column Descriptions				
Column Heading		Description		
Item ID		The Identity (ID) Number assigned to the rule set. This field can contain the name of a category (on category level), name of group (on group level) or rule ID (on rule level). Click this link to get to the next level down.		
Description		Description of the category, group or rule.		
Groups		Indicates the amount of groups/rules available for current category/group		
Status		Indicates the current status of the item (enabled or disabled). Click this link to enable or disable the item.		
Excl		Indicates whether this section contains excluded (disabled) rules. Click the icon to display a list of disabled items in the category or group.		
Controls	CATEGORIES, GROUPS, RULES	Enables administrators to move one level up/down in catalog hierarchy		

Rules that should not be executed can be excluded from categories/groups

• Blocking item in the 'GROUPS' level, will block all rule defined in that group.



- Blocking an item at the 'RULES' level, will exclude the selected rule ID from the current group.
- Click 'Implement' to save settings. A confirmation window will be displayed:



· Click 'Implement'.

The icon will appear next to blocked items. To unblock a rule, click again.

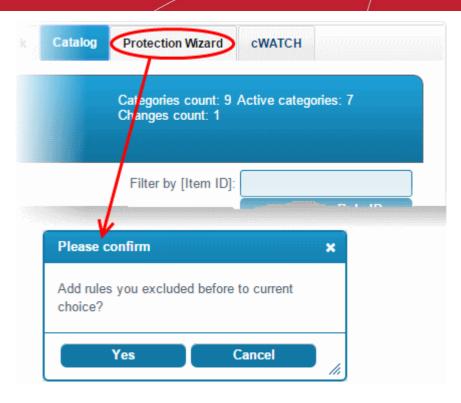
Filtering and search options:

- Select the 'Config' drop-down to change scope (Global or Per-domain)
- Start typing in 'Filter by [Item ID]' field to search word or ID number on this page
- Click the 'Search By Rule ID' button to search rule by ID from 'Filter by [Item ID]' field.
- Click to get a list of disabled (excluded) rules for this category or group.

2.4.7. Protection Wizard

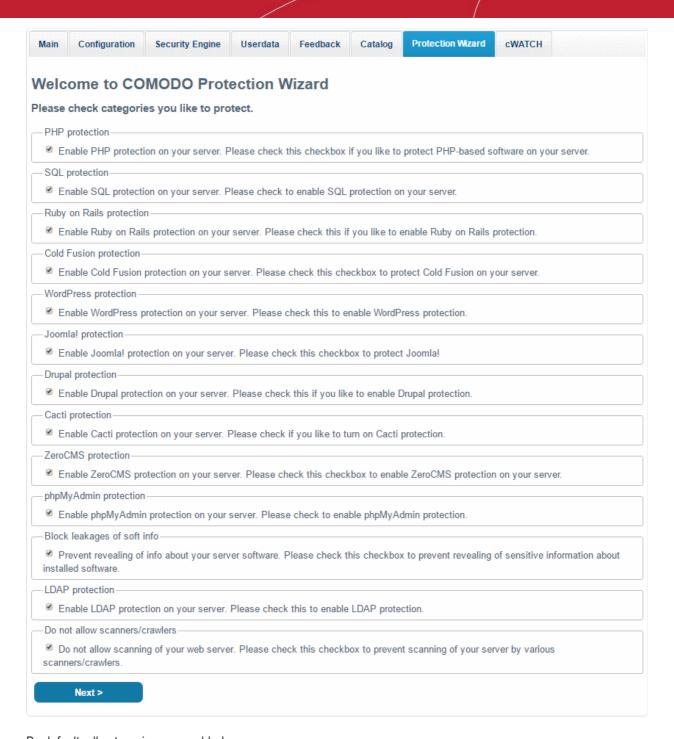
The 'Protection Wizard' tab allows administrators to disable rules affecting web applications that are not installed on your server, thus helping to reduce the server load. Though the functionality of this section is similar to 'Catalog', the 'Protection Wizard' interface provides at-a-glance view of all categories, groups and rules allowing administrators to create rules depending on the installed applications. Previously excluded rules for a particular category can also be imported here and added to global exclude list. On opening the 'Protection Wizard' screen, administrators can choose to exclude rules which were configured in the 'Catalog' section.





- Click 'Yes' to add rules to be excluded in the Protection Wizard.
- Click 'Cancel' to review the full list and select the rules to be enabled.



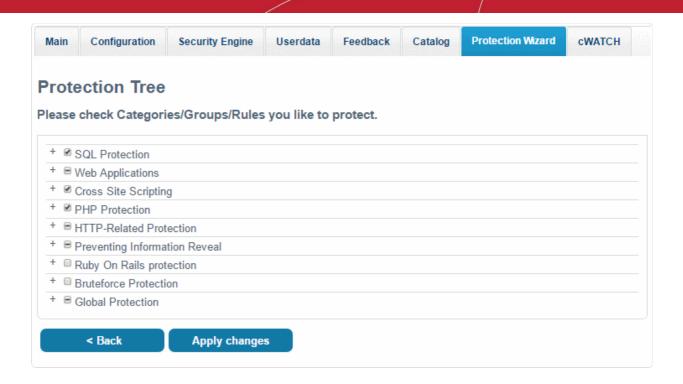


By default, all categories are enabled.

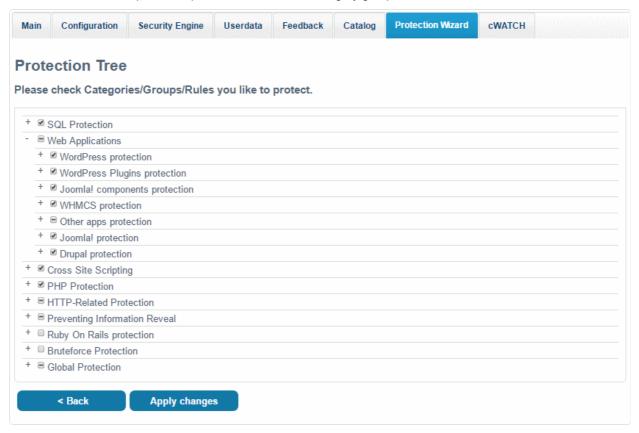
You can enable/disable categories as required.

Clicking the 'Next' button will display the 'Categories', 'Groups' and 'Rules' in a tree structure.





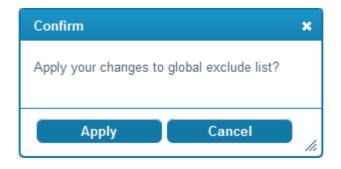
Click on the expand/collapse button beside a category/group/rule to enable or disable.



Please note that if you have selected "Yes' to the option while opening the 'Protection Wizard' screen, the items that were excluded in rules will be automatically be deselected here.

 Select/deselect the items and click the 'Apply changes' button at the bottom. A confirmation dialog will appear.





Click the 'Apply' button in the confirmation dialog to apply the changes to global exclude list.

2.5. Use the Agent for Firewall Configuration

The agent allows Linux administrators to manually download and deploy the latest version of the Firewall Rule Sets.

To update the rule set to the latest version, run the CWAF console tool (assuming Agent was installed to /opt/cwaf):

/opt/cwaf/scripts/updater.pl

You can view the update logs for the details on updates at:

/var/log/CWAF/utils.log

To check agent version, installed and available rules version and web platform run:

/opt/cwaf/scripts/updater.pl -v

To update agent to the latest version, run CWAF console tool (if Agent was installed at /opt/cwaf):

/opt/cwaf/scripts/update-client.pl

To check agent version, last available agent version and web platform run:

/opt/cwaf/scripts/update-client.pl -v

The administrator can assign these scripts to be run periodically as Cron jobs. To get more information refer to "How to set up a Cron job" section in your operation system manual.

The command line tool for protection rules management is supported for client agent version 2.3 and above. Refer to the next section 'Command Line Utility' for more details.

2.6. Command Line Utility

New command-line utilities from Client version 2.3 and above is now supported for protection rule management that includes the following:

- Turn on/off all protection rules (mod_security) for domain.
- Enable/disable rules by ID for domain.

Usage:

./cwaf-cli.pl [arguments]

Arguments:

-h, --help - this help message

-g, --loglevel - set loglevel (1 - 10)



- -v, --version show client version
- -l, --domain_list show list of domains
- -f, --force_domain apply domain even if it not found

Exclude rules:

```
-d, --domain - set domain for exclude operation (global exclude list if not specified)
```

-xa, --exclude_add [rule_ID1 rule_ID2...] - add rules to exclude list

-xac, --exclude_add_cat [cat1 cat2...] - add categories to exclude list

-xag, --exclude_add_grp [grp1 grp2...] - add groups to exclude list

-xd, --exclude_del [rule_ID1 rule_ID2...] - remove rules from exclude list

-xdc, --exclude_del_cat [cat1 cat2...] - remove categories from exclude list

-xdg, --exclude_del_grp [grp1 grp2...] - remove groups from exclude list

-xl, --exclude_list - show list of excluded rules

-lc, --list_categories - show list of categories

-lg, --list_groups - show list of groups

Disable/enable mod_security for domains:

-dd, --disable_domain [domain1 domain2...] - disable mod_security for domains

-de, --enable_domain [domain1 domain2...] - enable mod_security for domains

-dl, --disabled_list - show list of disabled domains

Examples:

Global disable of the rules by IDs: 230000, 230010 ./cwaf-cli.pl -ea 230000 230010

Enable rule ID 210700 for domain "mydomain.com:8080"



./cwaf-cli.pl -ed 210700 -d mydomain.com:8080

Notes:

- · Command-line utilities located in script directory inside of CWAF install tree.
- Domain name should be specified as it looks in plugin or result of "--domain_list" command
- Use --force_domain to perform operations with domains not listed in --domain_list

2.7. Uninstall CWAF

Comodo Web Application Firewall is installed at the following default locations:

- · /var/cpanel/cwaf for cPanel plug-in
- /usr/local/cwaf for Plesk, DirectAdmin, Webmin plug-in.

The uninstall path for standalone agent was defined by the administrator during installation of the agent.

To uninstall CWAF for cPanel

Run the script 'bash /var/cpanel/cwaf/scripts/uninstall_cwaf.sh'

You will be asked:

Do you want to remove Comodo WAF application from cPanel?

Enter answer [y/n] y

To uninstall CWAF for DirectAdmin

Run the script 'bash /usr/local/cwaf/scripts/uninstall_cwaf.sh'

You will be asked:

Do you want to remove Comodo WAF application from DirectAdmin?

Enter answer [y/n] y

To uninstall CWAF for Plesk

Run the script 'bash /usr/local/cwaf/scripts/uninstall_cwaf.sh'

You will be asked:

Do you want to remove Comodo WAF application from Plesk?

Enter answer [y/n] y

To uninstall CWAF for Webmin

Run the script 'bash /usr/local/cwaf/scripts/uninstall_cwaf.sh'

You will be asked:

Do you want to remove Comodo WAF application from Webmin?

Enter answer [y/n] y



To uninstall CWAF Agent (standalone mode)

Run the script 'bash < CWAF_INSTALL_PATH>/scripts/uninstall_cwaf.sh'

You will be asked:

Do you want to remove Comodo WAF application?

Enter answer [y/n] y

Please don't forget to remove string "Include /opt/cwaf/etc/cwaf.conf" from file /etc/apache2/conf.d/modsec2.conf

and reload Apache. To do this:

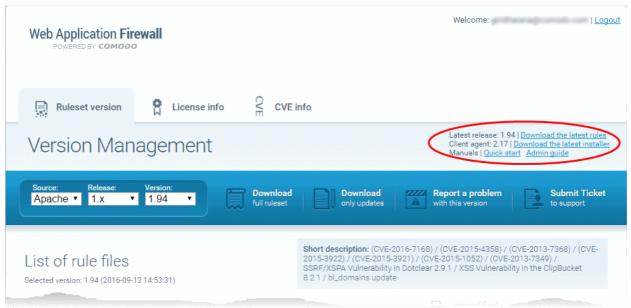
- Remove the string 'include /opt/cwaf/etc/cwaf.conf' from the file '/etc/apache2/conf/modsec2.conf'
- · Reload 'Apache'

The agent will be removed from the server.

2.8. Download and Install Rule Set Packages

To download the Rule Set

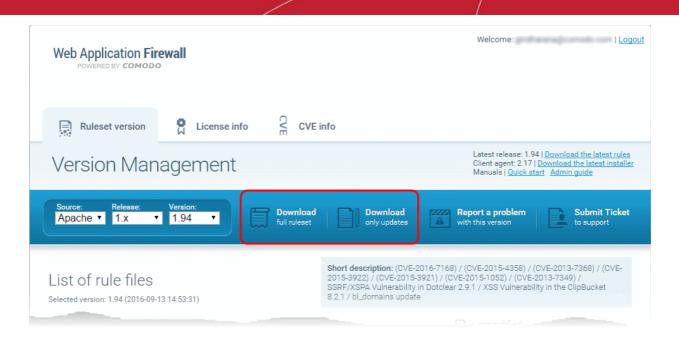
- Log-in to the web administration console at https://waf.comodo.com
- Ensure that the 'Rule set version' tab is opened
- If you want to download the latest version directly, click the 'Download latest rules set' shortcut link at the top right



- If you want to download a selected version of the rule set,
 - Select the source from the 'Source' drop-down
 - Select the version from the 'Select version' drop-down
 - Select the release number from the 'Select release' drop-down

The rule sets contained in the selected source version of the package will be listed under 'List of rule files', along with its release date and time.





- If you are installing the rule set for the first time, click 'Download full rules set' to download the full set of the selected version.
- If you have already installed the previous version of the rule set and want to update it to the latest version, click 'Download only updates'

Your download will start.

To implement the firewall rule sets on to the server

- Extract the rule set package files and transfer them to a local server folder E.g. /opt/comodo/waf
- Modify Apache Web Server configuration to enable 'mod_security' module and include CWAF Rules.
 - E.g. for CentOs system edit the file /etc/httpd/conf.d/mod_security.conf:, to include the following configuration key:
 - Include /opt/comodo/waf/etc/cwaf.conf
- Restart the Apache service.

The rule sets in the package will be implemented immediately.

If you want to view or download the CWAF help guide, click the 'Manual' shortcut link at the top right.

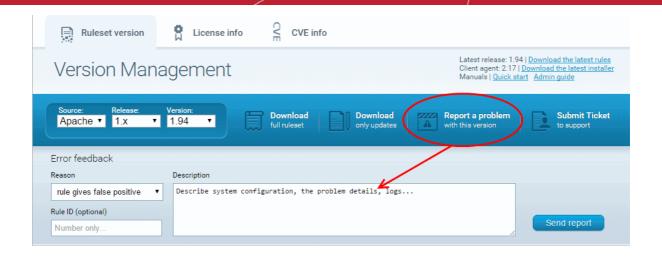
2.9. Report Problems to Comodo

Customer feedback plays a key role in developing and improving Comodo Web Application Firewall. The 'Report a problem' feature enables administrators to post feedback and report problems on the currently loaded rule set and to notify us of any false positives.

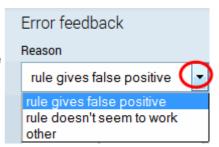
To submit feedback

Click the 'Report a problem' button at the upper right of the interface:





- Reason Choose a subject for your feedback from the drop down menu.
- Rule ID Administrators can enter the ID number of the specific rule upon which feedback is provided. This field is optional.
- Description Enter a description of the problem. If possible, please also provide system configuration details and event logs along with details of the problem.



Click 'Send report' to submit to Comodo.

2.10. Submit Tickets to Comodo

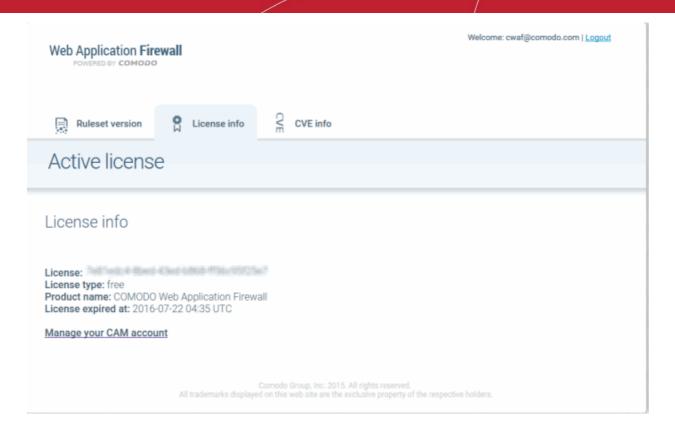
To submit a support ticket

- Click the 'Submit a Ticket' button at the top-right of the interface
- Select 'WAF Support' then click 'Next'
- Select a priority, create a subject for your ticket and describe your problem
- Click 'Submit'.

3. Managing CWAF License

You can view license information from the 'License Info' tab. The interface also provides a shortcut to login to your Comodo Accounts Manager (CAM) account should you need to renew or upgrade your license.

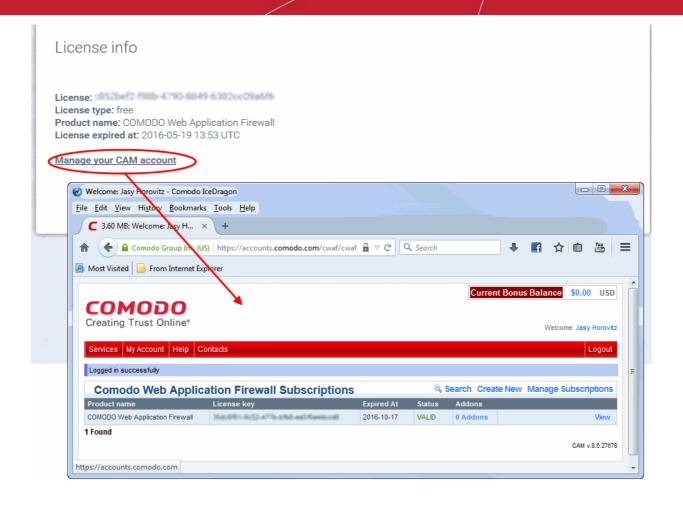




- License Displays the account license key.
- License type: Displays the type of license free or paid.
- Product name Displays the name of the product for which you have a license.
- License expired at Displays the expiration date of the license.
- Manage your CAM account Takes you to your account pages at https://accounts.comodo.com. The CAM interface allows you to renew or upgrade your license and to subscribe to other Comodo products and services.

For more guidance on renewing your license and subscribing for other products, please refer to the Comodo Accounts Manager online help guide at http://help.comodo.com/topic-211-1-513-5907— http://help.comodo.com/topic-211-1-513-5907— http://help.comodo.com/topic-211-1-513-5907— http://help.comodo.com/topic-211-1-513-5907— http://help.comodo.com/topic-211-1-513-5907— https://help.comodo.com/topic-211-1-513-5907— https://help.com/topic-211-1-513-5907— https://help.com/topic-211-1-513-5907— https://help.com/topic-211-1-513-5907
https://help.com/





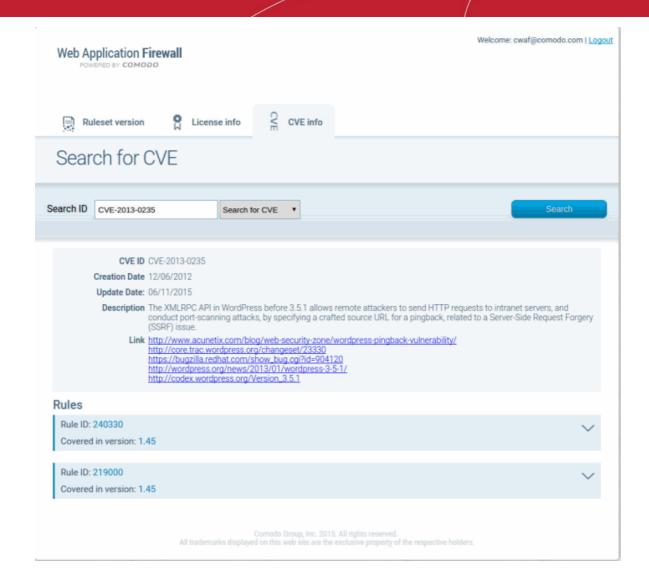
4. CVE Coverage Information

You can view without concealment information of a potential security vulnerabilities and exposure names to enhance capacity to remediate the problem.

The 'CVE info' interface consisting of two parts,

- 1. CVE information: CVE ID, CVE Creation and Update Date, CVE Description, CVE Related Links
- CWAF information: whether or not CVE is covered by CWAF rules, CWAF rules that covered CVE and CWAF rules version that covers CVE





To access the CVE info,

- Log-in to the web administration console at https://waf.comodo.com/
- Open 'CVE Info'
- Select the CVE ID from the 'Search for CVE' drop-down then click 'Search'

The description for each vulnerability or exposure and dedicated CWAF rules will be displayed.



Appendix 1 - Identifying Rule IDs for Exclusion

The administrator may wish to exclude some rules from the currently loaded rule set for various reasons, including:

- The administrator does not need the protection offered by a specific rule for their web application
- The rule is working incorrectly for their web sites

The rules to be excluded can be added to an exclusion list through the CWAF plug-in by specifying their rule IDs.

Please refer to the section **Using the Web Hosting Control Panel plugin for Firewall Configuration > 'Managing Catalog'** for more details.

This section explains how to identify the Rule IDs of rules you want to exclude:

Step 1 - Identify the rule ID

To exclude a rule that is not needed (cPanel)

- Navigate to the directory /var/cpanel/cwaf/rules/ where rulefiles are stored and identify the rule(s) to be excluded.
- · Open the rule file.

Example:

```
The rule file '/var/cpanel/cwaf/rules/cwaf_05.conf' is shown below:
```

```
SecRule REQUEST_HEADERS:Cookie "@rx (^|;)=(;|$)" \
"id:220020,\
msg:'COMODO WAF: found CVE-2012-0021 attack',\
phase:1,\
deny,\
status:403,\
log"
```

Get the rule ID from the string.

In the example above, the rule ID is '220020'

To exclude a rule that is not needed (Plesk)

- Navigate to the directory /usr/local/cwaf/rules/ where rulefiles are stored and identify the rule(s) to be excluded.
- · Open the rule file.

Example:

```
The rule file '/usr/local/cwaf/rules/cwaf_05.conf' is shown below:
```

```
SecRule REQUEST_HEADERS:Cookie "@rx (^|;)=(;|$)" \
"id:220020,\
msg:'COMODO WAF: found CVE-2012-0021 attack',\
phase:1,\
deny,\
status:403,\
```



log"

Get the rule ID from the string.

In the example above, the rule ID is '220020'

To exclude a rule that is not needed (standalone mode)

- Navigate to the directory '/opt/cwaf/etc/cwaf/' where rulefiles are stored and identify the rule(s) to be excluded.
- Open the rule file.

Example:

The rule file "opt/cwaf/etc/cwaf/cwaf_05.conf" is shown below:

```
SecRule REQUEST_HEADERS:Cookie "@rx (^|;)=(;|$)" \
"id:220020,\
msg:'COMODO WAF: found CVE-2012-0021 attack',\
phase:1,\
deny,\
status:403,\
log"
```

Get the rule ID from the string.

In the example above, the rule ID is '220020'

Alternatively, if you find a rule is behaving incorrectly for your web site, such as blocking certain web pages, you can identify the rule and extract the ID from the Mod_Security audit log available at /etc/httpd/logs/modsec_audit.log.

Example:

Message: Access denied with code 403 (phase 2). Pattern match "(?:< ?script [id "80148"] ... [severity "CRITICAL"]

In the example above the rule ID is "80148"

Step 2 - Exclude the rule

Use this ID to add the rule to the exclusion list, as explained in the section **Using the Web Hosting Control Panel** plugin for Firewall Configuration > 'Managing Catalog

Administrators can specify a single rule, a list of rules or a range of rules to be excluded.



About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit comodo.com or our **blog**. You can also follow us on **Twitter** (@ComodoDesktop) or **LinkedIn**.

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