



### Comodo cWatch Web Security Software Version 1.0

## Webhost Reseller Guide

Guide Version 1.0.011617

Comodo Security Solutions 1255 Broad Street Clifton, NJ 07013

### **Table of Contents**

1 Introduction to Comodo cWatch Web Security	3
1.1 Purchasing License	3
1.2 Installing the cWatch Agent	9
1.3 Registering Licenses and Associating Domains	9
1.4 Logging-in to the Administrative Console	11
2 The Main Interface	11
3 The Dashboard	13
3.1 Servers Summary	13
3.2 Customers and Domains Summary	16
3.3 Security Summary	18
4 Customer Management	19
About Comodo	22

# 1 Introduction to Comodo cWatch Web Security

The cWatch partner portal allows web-hosts to provision, monitor and manage cWatch deployments on customer servers.

After installing the cWatch agent on your target web-servers, the cWatch service will analyze event logs in real-time to identify and block attacks. Log files can also undergo expert analysis by qualified technicians in the Comodo Security Operations Center (SOC).

This guide explains how to purchase cWatch licenses, set up the service and begin monitoring customer installations.

		G									
		cWatch	Hosts re	egistered: 3							
	а	Welcome dmin@webhost.com	Host Registered 3     Total Domains 8804     Average Domains per Host 2934       com     10 <ul> <li>entries</li> <li>e</li></ul>								
		Ċ	#	Hostname 👫	Created Date	Updated Date	System Info	Applications Running			
	Navig	ation	<b>3</b> 1	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	show details	show details			
L		Dashboard 🗸	3 2	server99.web-hosting.com	2016-09-13 12:41:17 +0000	2016-09-13 12:41:17 +0000	show details	show details			
ľ		Servers Summary	<b>(</b> 3	server162.web-hosting.com	2016-09-13 13:26:38 +0000	2016-09-13 13:26:38 +0000	show details	show details			
		Customers and Domains Summary Security Summary	Showing	g 1 to 3 of 3 entries			First Pre	vious 1 Next Last			
	<u>10</u>	Customer Management >									

#### **Guide Structure:**

- Introduction to Comodo cWatch Web Security
  - Purchasing License
  - Installing the cWatch Agent
  - Registering Licenses and Associating Domains
  - Logging-in to the Administrative Console
- The Main Interface
- The Dashboard
  - Servers Summary
  - Customers and Domains Summary
  - Security Summary
- Customer Management

### 1.1 Purchasing License

In order to get started with cWatch Web Security, you must first purchase the service then enroll servers by installing the agent. You can purchase cWatch licenses by logging into our reseller portal at https://secure.comodo.net/products/frontpage?area=reseller

COMODO Creating Trust Online\*

COMODO Creating Trust Online	
Reseller Area	<u>k</u>
Reseller Area New Comodo CA Customers: Click here if you have not previously purchased any Comodo CA products, or you have only purchased Comodo CA products on behalf of your clients.	
Existing Comodo CA Customers (including Existing Resellers): Login below if you have previously purchased any Comodo CA products (excluding any orders placed on behalf of your clients) or you are already a Comodo CA Reseller: Username: Password: Login	
© Copyright 2016. All rights reserved. Wednesday D	lecember 14, 2016

Enter your credentials and click 'Login'

COMODO Creating Trust Online		<u>Logout</u>
Account Options: Management		Welcome: John Smith cwatch asd
My Account Areas:	Account Manager Reseller Account Home for Desktop security	My Account Summary: Last Login Time 14-DEC-2016 08:43:20 (UTC) Status
your neserier Aucount	products	Being validated Verification Level Class 3 Options Options
		Current password expires in 90 days
Comodo Contact Details: Support Telephone: +1.888.266.6361 / +1.703 Support Website: <u>http://support.comodo.com</u> Validation Docs Fax: US and Canada +1.866.9	.581.6361 331.5837 / Worldwide +1.801.303.9291	
We now operate a registration-based system for	r support. ₽	

Select 'Account Manager' from the 'Account Options'

COMODO Creating Trust Online

You will be taken to your Comodo Accounts Manager page.

COMODO Creating Trust Online*		Current Reseller Balance         \$0.00         U SD           Current Bonus Balance         \$0.00         U SD           Welcome: John Smith
Reseller Portal My Account Help Contacts		Logout
User Details		
Account Details Login: Email: First Name: Last Name:	User Details Change Password Change Email Address Credit Cards Managem Subscription History	ent
Contact Address: Address: City: Postal Code: Country:	Request parent user	
Enabled Services: Reseller Portal		
Sign Up to Antispam Gateway Sign Up to Affiliate System Sign Up to Comodo Backup Enterprise Sign Up to Comodo NxSIEM Cloud Sign Up to Valkyrie Sign Up to Korumail Sign Up to Korumail Sign Up to Secure Box Sign Up to WebInspector Sign Up to WebInspector Sign Up to Watch Web Security Sign Up to Miscellaneous with endpoints Sign Up to Comodo Web Application Firewall Sign Up to Comodo Web Application Firewall Sign Up to Comodo Web Application Firewall Sign Up to Comodo Meb Application Firewall Sign Up to Comodo Internet Security Sign Up to Comodo Internet Security Sign Up to Comodo Internet Storage Sign Up to Comodo System Utilities Sign Up to Comodo System Utilities		
Last Ten Orders:		
Orders		
User Order Number		Order State

Click on 'Reseller Account' under 'Enabled Services'

Your 'Reseller Account Management Center' page will open, enabling you to subscribe for new products and services.

сомодо Creating Trust Online\*

### COMODO Creating Trust Online\*

•

Reselier Portal My Account Help Contacts		
Reseller Portal		
Welcome to the Reseller Account Manageme	nt Center	
Account Snapshot		
Current deposit balance:	\$0.00	Deposit funds Product prices
Total licenses purchased: Total licenses activated:	0	Return to CA account Management Portal
Purchase Licenses		
Comodo Security Products		
Customer Solutions		Enterprise Solutions
Purchase Internet Security Products		Secure Box
Purchase Online Storage		Purchase Web Inspector
Purchase GeekBuddy		Purchase Antispam Gateway
► Utm Korugan		► ITSM
Purchase TrustConnect		► cWatch
		Purchase Endpoint Security Manager
My recent activity (last month)		
Date  Activity Type	Products Terms	Activation Codes

Select 'cWatch' under 'Enterprise Solutions'

#### COMODO Creating Trust Online\*

	My Account	lelp Co	ontacts	0101010101					0
	an a								
nter the am	ount of licer	ises yo	ou wish to p	urch	ase and pre	ess Cont	inue		
modo Security	Products > Ent	erprise S	olution > Buy c	Watch	Web Security	Licenses	View p	urchased Lic	er Ø
uy cWatch \	Neb Security	Licens	ses						
Please, se	elect product	from t	he list:						
cWatch W	Veb Partner - S	Server L	icense - FREE				•		
License Quar	ntity Units		Term		Price per unit	Total			
License Quar 1	ntity Units		<sup>Term</sup> 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1	utity Units		Term 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase C	ntity Units 1 Order		Term 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase C Number	utity Units 1 Order		1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase C Number Activate lic	utity Units 1 Order ense after		Term 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase C Number Activate lic purchase?	ntity Units 1 Order ense after		Term 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase C Number Activate lic purchase? Renew aut	order ense after		Term 1 month	•	Price per unit Free	Total \$0.00			
License Quar 1 Purchase O Number Activate lic purchase? Renew auto	ntity Units 1 Order ense after omatically?		Term 1 month	▼	Price per unit Free	Total \$0.00			

- Choose 'cWatch Web Partner Server License FREE' from the drop-down at the top and select the term from the drop-down in the 'Term' column
- If you want the license to be immediately activated on completion of purchase, select 'Activate license after purchase'
- If you want the license to be renewed automatically upon lapse of its term, select 'Renew automatically'
- Click 'Continue'

The 'Order Conformation' page will appear.

#### COMODO Creating Trust Online\*

COMOD Creating Trust O	nline*	Current Reseller Balance Current Bonus Balance We	\$0.00 USD \$0.00 USD elcome: John Smith
Purchase Lic	enses		
Order Confirm	nation	ation > 3 Order Sur	nmary
Please confirm yo Order: Terms: Price per License: Quantity: Total Price: The Licenses will be Send a copy of Confirm and	ur order: cWatch Web Partner Server License 1 Month Subscription \$0.00 1 License (1 endpoints in each license) \$0.00 sent to License to this email address: Submit Order	FREE	
Commentand			CAM v. 10.0.3487

The 'Order Confirmation' page will display the details of your order and your registered email address to which the license keys will be sent.

- If you want a copy license keys to be sent to an alternative email address, select 'Send a copy of License to this email address' and enter your alternative email address in the text field.
- To confirm the order, click 'Confirm and Submit Order'
- To edit the order, click 'Cancel' and start the order process again

Upon confirmation your order summary will be displayed.

COMODO Creating Trust Online\*

COMODO Creating Trust Online* Reseller Portal My Account He	Ip Contacts	Current Reseller Balance Current Bonus Balance Wei	\$0.00 USD \$0.00 USD come: John Smith Logout
Purchase Licenses License Selection Purchase Completed	n <b>&gt;                                   </b>	> <b>3</b> Order Sum	ımary
Thank you for your order!			
Purchase Confirmation You have successfully purchased 1 Li The License has been sent to Order Details Order Information Product Name Terms	Cense of CWatch Web Partner - Serve Order #29379448-1 CWatch Web Partner - Server License - F 1 Months Subscription	r License - FREE REE	
Price Quantity Total Price Date Purchased [Print] [ View Available Licenses ]	\$0.00 1 License (1 Endpoints in each license) \$0.00 2016-12-14 09:03:03 +0000		
			CAM v.10.0.3487

You will receive an email containing your subscription ID and license key. Save the license key in a safe place. You will need to enter this license key during the installation of the agent in order to enroll web servers to the service. For more details, refer to **Installing the cWatch Agent**.

### 1.2 Installing the cWatch Agent

cWatch requires an agent to be installed on target web servers in order to collect domain event logs and forward them to the cWatch server. Windows and Linux versions of the agent set-up files can be downloaded for free from Comodo.

 For help to download and install the cWatch agent on WebHost Manager (WHM) (Linux version), please see: https://help.comodo.com/topic-285-1-785-10071-cWatch-Web-Security-%E2%80%93-WHM-Plugin-Installation-Guide.html.

### 1.3 Registering Licenses and Associating Domains

Once a web hosting server is enrolled to cWatch Web Security, the domains hosted on it can be registered for cWatch protection.

Each enrolled domain requires a separate license. Web hosts can distribute domain licenses to website administrators depending on their requirements. Please see your Comodo account manager if you would like details about discounted prices for bulk purchases of cWatch licenses.

There are three types of license available depending on the protection level required for each domain:

• Fully Managed

- Protected
- Monitored

The following table shows the features and services that are available with each license type.

Feature/Service	Fully Managed	Protected	Monitored
Web Attack Monitoring & Reporting	✓	✓	✓
Web Attack Monitoring & Blocking & Reporting	✓	$\checkmark$	×
Rule Based Alerting	✓	✓	×
Human Verified Alerting	✓	×	×
Weekly Security Status emails	✓	$\checkmark$	~
Access and Error Logs Monitoring	✓	$\checkmark$	✓
Web Server Monitoring	✓	$\checkmark$	✓
Control Panel Log Monitoring	✓	$\checkmark$	✓
Domain Monitoring	✓	$\checkmark$	✓
Web Malware Checking	✓	$\checkmark$	✓
Customer Portal Access	✓	$\checkmark$	✓
Reporting	✓	$\checkmark$	✓
PCI reporting for Web Application Firewall	✓	$\checkmark$	×
Threat Level & Scoring	✓	$\checkmark$	×
Ticket Support	✓	×	×
Incident Handling	✓	×	×
FP Removal per Domain	✓	×	×
Full Web Application Firewall Management	✓	×	×
Virtual Patching	✓	×	×
Vulnerability Scanning	✓	×	×
24 x 7 Incident Handling and Response with SLA	✓	×	×

Website admins can select different types of licenses depending on the protection level required for each of their domains.

Once a website admin has purchased a domain license, a Comodo Accounts Manager (CAM) account will be created for them. They will receive an an email containing their license key, subscription ID and a link to activate their account.

Using cPanel, the website admin should then register their license(s) and associate each of their domains to a license. They can also login to the cWatch customer portal at https:customer.cwatch.comodo.com to view attacks monitored and blocked, website scan results and more.

- For more details on registering domain licenses and enrolling domains through cPanel, refer to the online guide at https://help.comodo.com/topic-285-1-853-11075-Comodo-cWatch-Web-Security---Domain-Enrollment-via-cPanel.html.
- For more details on accessing and using the cWatch customer portal, refer to the online help guide at https://help.comodo.com/topic-285-1-848-11000-Introduction-to-Comodo-cWatch-Web-Security.html.

### 1.4 Logging-in to the Administrative Console

You can login into the cWatch admin console with your Comodo username and password at https://portal.cwatch.comodo.com/sessions/new using any browser:

	C	
	cWatch	
	SIGN IN	
E-mail		
Password		
	Log in	

# 2 The Main Interface

The cWatch console interface contains an at-a-glance summary of your hosts, domains and the security status of each domain. The interface allows you to add new hosts and domains, generate detailed reports about each server and manager customer cWatch licenses.

	C.						
	cWatch	Hosts re	egistered: 3				
ē	Welcome admin@webhost.com	Host Re	aistered 3 Total Domains 8804 A 10 v entries	verage Domains per Host 2934		Searc	sh:
	Ċ	#	Hostname 🕼	Created Date	Updated Date	System Info	Applications Running
Navig	gation	<b>e</b> 1	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	show details	show details
	Dashboard v	• 2	server99.web-hosting.com	2016-09-13 12:41:17 +0000	2016-09-13 12:41:17 +0000	show details	show details
	Servers Summary	<b>3</b>	server162.web-hosting.com	2016-09-13 13:26:38 +0000	2016-09-13 13:26:38 +0000	show details	show details
	Customers and Domains Summary Security Summary	Showing	g 1 to 3 of 3 entries			First Pre	evious 1 Next Last
쌺	Customer Management >						

COMODO Creating Trust Online\*

Links to all major areas of the interface are shown on the left. The right hand pane displays data for the selected item. Username and the logout button are shown at the top-left.



U - Allows you to Logout of cWatch Web Security console.

The left navigation pane displays the list of options to view the statistics of hosts, domains, security information for the hosts and more.



- Dashboard Displays the overall statistics on all registered servers enrolled to cWatch by installing the cWatch plug-in, domains hosted on them and their security information. It contains three sub tabs:
  - Servers Summary Displays the list of your servers with their current status details and applications running. Refer to the section Servers Summary for more details.
  - Customers and Domains Summary Displays a graphical summary of domains monitored, protected and managed by cWatch and details of domains hosted on each host. Refer to the section Customers and Domains Summary for more details
  - Security Summary Displays statistics of attacks blocked on protected domains on each host, with details of attacks. You can download a monthly report containing exhaustive details on security events on the domains, like attacks targeted, origin of attacks, hacking attempts and more. Refer to the section Security Summary for more details.

**Customer Management** – Allows administrators to view full list of customers, domains enrolled for them, type of cWatch license associated with them and more. Refer to the section **Customer Management** for more details.

COMODO Creating Trust Online

# 3 The Dashboard

The dashboard provides detailed information about servers which are hosting domains that are protected by cWatch. Administrators can also generate activity reports on each server from the interface.

	G						
	cWatch	Hosts re	egistered: 3				
	Welcome admin@webhost.com	Host Re Show	gistered 3 Total Domains 8804 A	verage Domains per Host 2934		Searc	h:
	Ċ	#	Hostname 👫	Created Date	Updated Date	System Info	Applications Running
Nav	igation	<b>•</b> 1	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	show details	show details
	Dashboard 🗸	<b>9</b> 2	server99.web-hosting.com	2016-09-13 12:41:17 +0000	2016-09-13 12:41:17 +0000	show details	show details
	Servers Summary	<b>•</b> 3	server162.web-hosting.com	2016-09-13 13:26:38 +0000	2016-09-13 13:26:38 +0000	show details	show details
	Customers and Domains Summary Security Summary	Showing	g 1 to 3 of 3 entries			First Pre	vious 1 Next Last
	Customer Management >						

There are three types of dashboard which can be viewed by clicking the links under 'Dashboard' on the left:

- Server Summary Overview Refer to the following section Servers Summary for more details.
- Customers and Domains Summary Refer to the section Customers and Domains Summary for more details.
- Security Summary Refer to the section Security Summary for more details.

### 3.1 Servers Summary

The Servers Summary dashboard displays a list of your hosting servers registered to cWatch after installing the cWatch agent/plug-in. You can view details of their enrollment date, last update, system resources and usage, and currently running applications.

 To view the Servers Summary dashboard, click the 'Servers Summary' link under 'Dashboard' at the left panel.

woi	10 v entries			Search	
ŧ	Hostname 11	Created Date	Updated Date	System Info	Applications Running
1	cwatch9.cwatch.comodo.com	2016-07-21 09:54:24 +0000	2016-07-21 09:54:24 +0000	show details	show details
2	cwatch3.cwatch.comodo.com	2016-07-21 11:26:23 +0000	2016-07-21 11:26:23 +0000	show details	show details

The top of the interface displays a summary of the number of registered servers, the total number of domains hosted

List of Hosting Servers – Column Descriptions							
Column Header	Description						
Hostname	Displays the hostname of the webhosting server. Clicking the + button beside the name expands the list to show the summary of system information and number of domains hosted on it.						
	# Hostname						
	1 cwatch9.cwatch.comodo.com						
	CPU Load Average 4						
	Memory Used 811724						
	Domains on Host 544						
Created Date	The precise date and time at which the server was registered with cWatch, with the timezone followed by cWatch server.						
Updated Date	The precise date and time at which the cWatch agent/plug-in installed on the server wa updated.						
System Info	Clicking the 'show details' button opens the System Info pane that displays the OS version and the current resource usage statistics of the server. Refer to the explanation of 'Viewing Server System Information' for more details.						
Applications Running	Clicking the 'show details' button opens the 'Applications Running Details' pane that displays the list of applications currently running on the server. Refer to the explanation of 'Viewing Currently Running Applications' for more details.						

and the average number of domains hosted per server. Below this is a list of all registered hosting servers.

#### **Sorting and Filtering Options**

- By default ten items are displayed per page. You can increase the number from the Show drop-down at the top left
- Clicking on any column header sorts the items in alphabetical order based on entries in that column
- To search for an item, enter your search criteria in the Search text box at the top right

#### **Viewing Server System Information**

 To view the OS version and usage statistics of memory used for a server, click the 'show details' button in the 'System Info' column.

#### COMODO Creating Trust Online\*

#	Hostname	Created Date	Updated Date	System Info	Applications Running
<b>1</b>	cwatch9.cwatch.comodo.com	2016-07-21 09:54:24 +0000	2016-07-21 09:54:24 +00	00 show details	show details
0 2	cwatch3.cwatch.comodo.com	2016-07-21 11:26:23 +0000	2016-07-21-11:26:23 +00	00 show details	show details
	System Info Deta	ails 🖌			×
	cwatch9.cwatch.c	omodo.com			
	CPU Load Average	e 4.26			
	Memory Total	1016672			
	Memory Used				
	Memory Free	231584			
	OS - Version	CloudLinux re	lease 7.2 (Valeri Kub	asov) - CloudLii	nux rele
	Arch Name	x86_64-linux-	64int		
	Registered	2016-09-14 20	0:04:03 +0000		
					Close

#### **Viewing Currently Running Applications**

• To view the list of currently running applications on the hosting server with their details, click the 'show details' button in the 'Applications Running' Info column.

#### COMODO Creating Trust Online\*

Hostn	ame 🎝	Created Date	\$T	Updated Date	System Info	Applications Runnin
1 cwatc	h9.cwatch.comodo.com	2016-07-21 09	54:24 +0000	2016-07-21 09:54:24 +0000	show details	show details
2 cwatc	h3.cwatch.comodo.com	2016-07-21 11	26:23 +0000	2016-07-21 11:26:23 - 0850	show details	show datails
	ns Running Details	4				
Name	Path	Version	Running	Created Date	Updated [	)ate
panel		11.58.0.23	true	2016-08-10 14:42:54 +0000	2016-08-2	3 09:44:50 +0000
syslogd	/usr/sbin/rsyslogd	8.20.0	true	2016-08-10 14:42:54 +0000	2016-08-2	3 16:14:52 +0000
mysql	/usr/bin/mysql	5.6.31	true	2016-08-10 14:42:54 +0000	2016-08-2	3 16:14:52 +0000
apache	/usr/sbin/httpd	2.4.18	true	2016-08-10 14:42:54 +0000	2016-08-2	3 16:14:52 +0000
panel		11.58.0.28	true	2016-08-10 14:42:54 +0000	2016-09-1	4 19:31:43 +0000
syslogd	/usr/sbin/rsyslogd	8.21.0	true	2016-08-10 14:42:54 +0000	2016-09-1	4 19:31:43 +0000
						Clos

### 3.2 Customers and Domains Summary

The 'Customers and Domains Summary' dashboard displays a list of domains hosted on the servers which have been enrolled to cWatch. Administrators can also view details about each domain from this interface.

• To view the 'Servers Summary' dashboard, click the 'Servers Summary' link under 'Dashboard' at the left panel.

The upper pane displays a breakdown of domains hosted on your servers according to cWatch license type (monitored, protected or fully managed).



• Placing the mouse cursor on a sector displays the number of domains covered by that license type.

ow	10 v entries			Search:	
ŧ	Hostname 🕼	Created Date	Updated Date	Domains 11	Actions
1	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	bcnfog.com	show details
2	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	alloneallholy.com	show details
3	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	alloneallholy.jeffconley.website	show detail
4	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	clusterfunkrva.com	show detail
5	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	test.betterweb.site	show detail
б	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	genuineinfotech.erodeislamicinfo.com	show detail
7	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	nalen.co	show detail
8	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	muscularsystem.club	show detail
9	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	clusterfunkrva.jeffconley.website	show detail
10	server169.web-hosting.com	2016-08-03 08:48:35 +0000	2016-08-03 08:48:35 +0000	wildlearn.website	show detail

The lower pane displays the list of domains grouped by the servers on which they are hosted. Administrators can view the details of a domain from this interface too.

List of Domains – Column Descriptions					
Column Header	Description				
Hostname	Displays the hostname of the webhosting server on which the domain is hosted.				
Created Date	The precise date and time at which the server was registered with cWatch, with the timezone followed by cWatch server.				
Updated Date	The precise date and time at which the cWatch agent/plug-in installed on the server was updated.				
Domains	Name of the domain.				
Actions	Allows administrators to view the details of the domain. Refer to the explanation of <b>Viewing Details of a Domain</b> for more details.				

#### **Sorting and Filtering Options**

- By default ten items are displayed per page. You can increase the number from the 'Show' drop-down at the top left
- Clicking on any column header sorts the items in alphabetical order based on entries in that column
- To search for an item, enter your search criteria in the Search text box at the top right

#### Viewing Details of a Domain

• To view the details of a domain, click the 'show details' button under 'Actions' in that 'Domain' row.

COMODO Creating Trust Online

It         Updated Date         It         Domai           08:48:35 +0000         2016-08-03 08:48:35 +0000         bcnfog           08:48:35 +0000         2016-08-03 08:48:35 +0000         alloneall           08:48:35 +0000         2016 09:03 08:48:35 +0000         alloneall	ins Lt g.com holy.com	Actions show details show details
08:48:35 +0000 2016-08-03 08:48:35 +0000 bcnfor 08:48:35 +0000 2016-08-03 08:48:35 +0000 alloneall 00:000 2016-08-03 08:48:35 +0000 alloneallbolv ief	g.com	show details show details
08:48:35 +0000 2016-08-03 08:48:35 +0000 alloneall 2016-08-03 08:48:35 +0000 alloneallbolv ief amain Detail	holy.com	show details
main Detail	fconley.ush-it	
omain Detail		
main Detail		
Domain benfog.com User	keeppozm	
Dwner keeppozm Plan	value 4G	
рvб Shell	/usr/local/cpanel/bin/n	oshell
p 68.65.122.152 Partition	home	
suspendtime Theme	хЗ	
s Locked? No Status	-	
Suspend Reason Host ID	3	
E-Mail enriquesaul@yahoo.com Site Owner ID		
Suspended 0 Created Date	2016-08-14 19:14:43 +0	0000
Unix Stardate Updated Date	2016-08-23 18:13:42 +0	0000

### 3.3 Security Summary

The 'Security Summary' dashboard displays a summary of cWatch activities like attacks blocked, IP addresses blocked and more, on the domains enrolled for cWatch monitoring, protection and management. It also allows administrators to download reports containing detailed information on activities of cWatch on each enrolled domain hosted on a server.

• To view the Security Summary dashboard, click the 'Security Summary' link under 'Dashboard' at the left panel.

#### COMODO Creating Trust Online

Hostname	Attacks Blocked 🕼	Unique Domains Protected 👫	Unique IP Blocked 🕼	Unique Origin Countries 🕼	Actions
server162	7332	1085	901	66	Report Unavailable
server162.web-hosting.com	3148	604	333	51	Report Unavailable
server169.web-hosting.com	47403	1229	3090	105	Download Report
server99	130	6	17	6	Report Unavailable
server99.web-hosting.com	7	4	4	4	Report Unavailable

	Security Summary – Column Descriptions						
Column Header	Description						
Hostname	Displays the hostname of the webhosting server.						
Attacks Blocked	Displays the total number of different types of attacks identified for all domains hosted from the server, from their event logs and blocked by cWatch.						
Unique Domains Protected	Displays the number of individual domains, hosted from the server and protected by cWatch by blocking the attacks.						
Unique IP Blocked	Displays the number of individual IP addresses from which traffic is blocked as per identified attacks and globally blacklisted IPs.						
Unique Origin Countries	Displays the number of countries from which attacks were attempted to the domains hosted from the server.						
Actions	Allows administrators to download a detailed report on attacks attempted on the domains hosted on a server.						
	The report is generated in .pdf format and contains a summary of attacks blocked and detailed information on origin of each attack, targeted domains, traffic from blacklisted IPs and more.						
	<ul> <li>To download the report, click the Download report button, in the row of the required server.</li> </ul>						

# 4 Customer Management

The Customer Management option in the cWatch console allows administrators to view the list of customers with the domains hosted for them on your servers and the details of enrollment of domains to cWatch service. Administrators can search for customers enrolled and domains hosted from their servers, e.g. for identifying the domains associated with a customer and vice-versa.

#### To view the list of customers and their domains

• Click 'Customer Management' at the left and choose 'Search/list/Domains/Customers' from the options

#### COMODO Creating Trust Online\*

Customer 🏨	Domain 11	License Type	11	License Validity	Hostname
🕈 cwatch-web@comodo.od.ua	fowlercwatch.com	cWatch Web Security Shared Hostir	ig - Fully Managed	2017-08-05 20:38:00 UTC	server169.web-hosting.cor
namecheaptest1@yopmail.com	allerenergy.com	cWatch Web Security Shared Hos	ting – Monitored	2017-08-10 14:19:00 UTC	server169.web-hosting.com
• namecheap_test1@zoho.com	apollosherry.me	cWatch Web Security Shared Hos	ting – Protected	2017-08-10 19:32:00 UTC	server169.web-hosting.com
• namecheaptest2@yopmail.com	dezzendevelopments.com	cWatch Web Security Shared Hostin	ig - Fully Managed	2017-08-10 14:19:00 UTC	server169.web-hosting.com
9	theartofpasta.co.uk				server169.web-hosting.com
0	niyod.website				server162.web-hosting.com
9	attorneystolarz.stolarz.org				server169.web-hosting.com
0	ahaschanger.com				server169.web-hosting.com
9	mycgworkshop.matamati.com				server162.web-hosting.com
0	luxuryinternational.club				server162.web-hosting.cor
Search Customer	Search Domain	Search License Type		Search License Validity	Search Hostname

	Customers and Domains table – Column Descriptions						
Column Header	Description						
Customer	Displays the name of the customer. Clicking the '+' button be displays the details on number of domains hosted and IP ad them.	eside the customer name dress(es) assigned for					
	Customer 🏨	Domain					
	watch-web@comodo.od.ua	fowlerowa					
	Customer Domains Total 1						
	IP 68.65.122.150						
	namecheaptest1@yopmail.com	allerenerg					
Domain	Displays the name of the domain associated with the custon	ner					
License Type	Displays the cWatch Domain License type associated with the protected or fully managed).	he domain (monitored,					
License Validity	Displays the expiry date of the cWatch domain license.						
Hostname	Displays the hostname of the server on which the domain is	hosted.					

#### **Sorting and Filtering Options**

- By default ten items are displayed per page. You can increase the number from the 'Show' drop-down at the top left
- Clicking on any column header sorts the items in alphabetical order based on entries in that column

- To search for an item, enter your search criteria in the Search text box at the top right
- To search for a specific customer to find their domains, their license types and other details, enter your search criteria in the 'Search Customer' text box below the 'Customer' column
- To search for a specific domain to find its associated customer, license type and other details, enter your search criteria in the 'Search Domain' text box below the 'Domain' column
- To search for a specific license type (monitored, protected or fully managed), domain, enter your search criteria in the 'Search License Type' text box below the 'License Type' column
- To search for a specific license type (monitored, protected or fully managed), to identify the domains with that license type, enter your search criteria in the 'Search License Type' text box below the 'License Type' column
- To search for domains whose cWatch domain license expires on specific date or period, enter your search criteria in the 'Search License Validity' text box below the 'License Validity' column
- To search for a host to find the domains hosted on it and their associated customers, enter your search criteria in the 'Search Hostname' text box below the 'Hostname' column

# About Comodo

The Comodo organization is a global innovator and developer of cyber security solutions, founded on the belief that every single digital transaction deserves and requires a unique layer of trust and security. Building on its deep history in SSL certificates, antivirus and endpoint security leadership, and true containment technology, individuals and enterprises rely on Comodo's proven solutions to authenticate, validate and secure their most critical information.

With data protection covering endpoint, network and mobile security, plus identity and access management, Comodo's proprietary technologies help solve the malware and cyber-attack challenges of today. Securing online transactions for thousands of businesses, and with more than 85 million desktop security software installations, Comodo is Creating Trust Online®. With United States headquarters in Clifton, New Jersey, the Comodo organization has offices in China, India, the Philippines, Romania, Turkey, Ukraine and the United Kingdom.

Comodo CA Limited
3rd Floor, 26 Office Village, Exchange Quay, Trafford Road, Salford, Greater Manchester M5 3EQ,
Tel : +44 (0) 161 874 7070
Fax : +44 (0) 161 877 1767

For additional information on Comodo - visit http://www.comodo.com.