



Partner Documentation

Reseller Portal Guide

1. Introduction and Enrollment

One of the benefits of MSP Consortium membership is access to Comodo's range of enterprise security and management tools at greatly discounted rates. As a founding sponsor of the MSP Consortium, Comodo have made available a portfolio of tools designed to meet and exceed the needs of managed service providers.

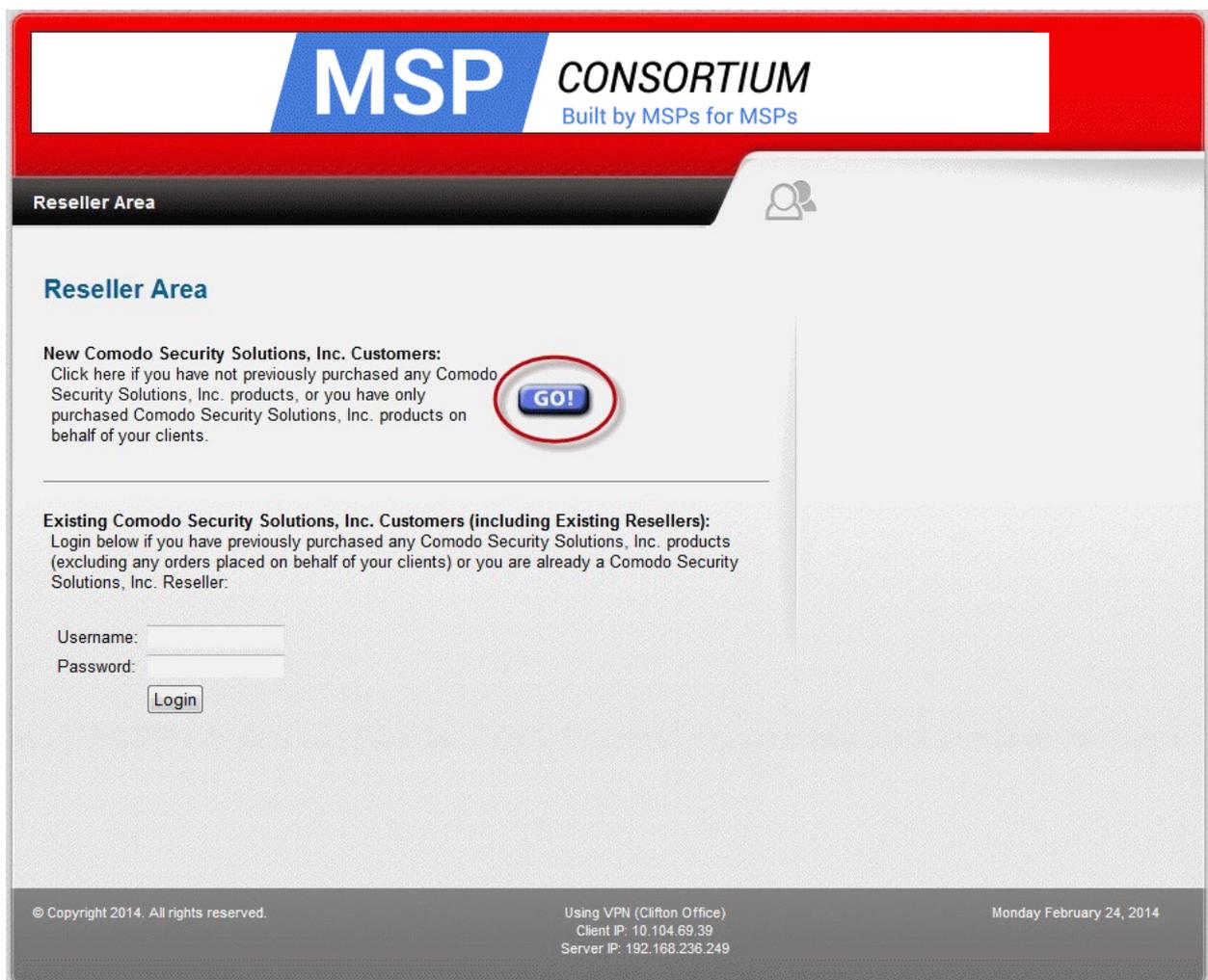
Comodo products can be managed via two portals:

Comodo Security Solutions portal – allows you to purchase and resell discounted licenses for Comodo Device Manager, Comodo Endpoint Security Manager, Comodo Anti-Spam Gateway, Comodo Unified Threat Manager (Korugan), Comodo Web Inspector and more. Enrollment is free.

Comodo CA Reseller portal – allows you to resell Comodo's range of fully-trusted SSL certificate products, including web server certificates, code signing certificates and email certificates.

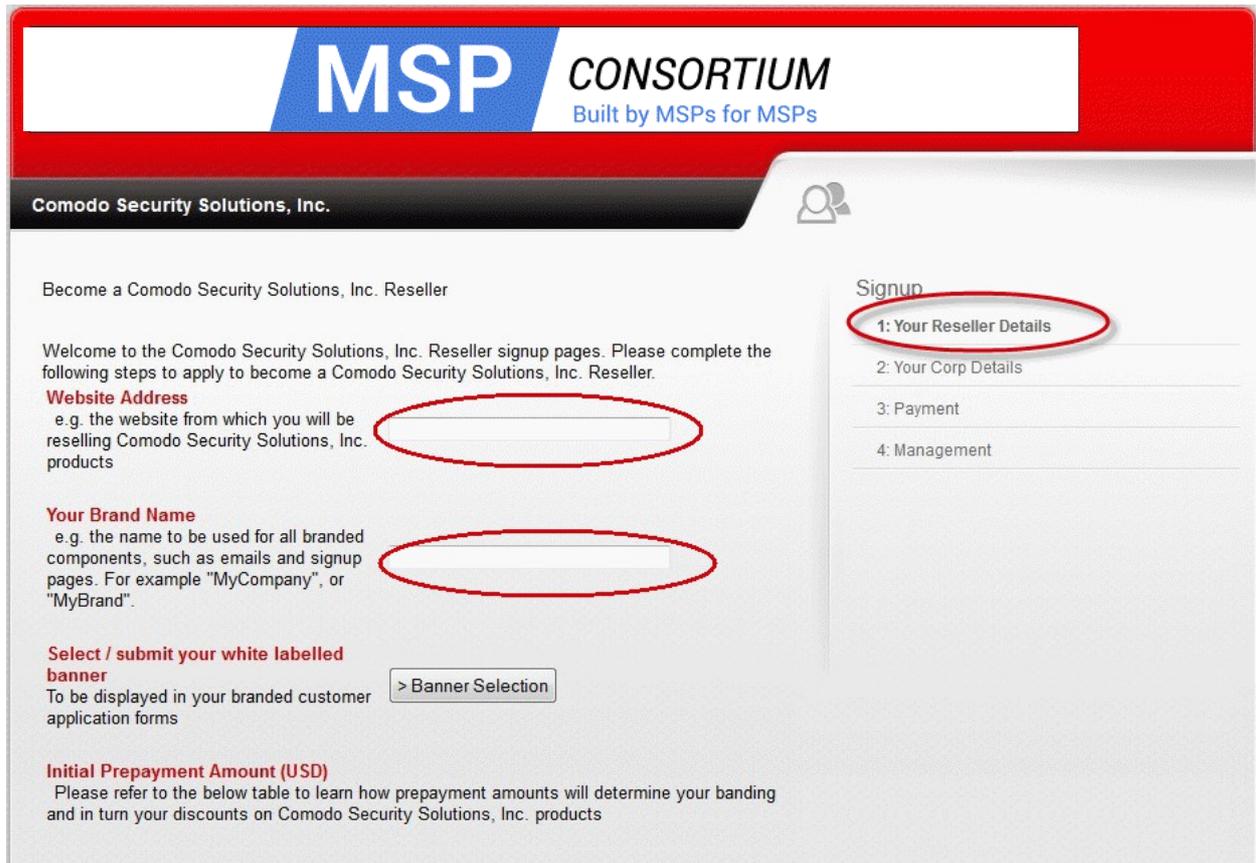
Enrolling as a partner

Please [click here](#) to enroll for a Comodo partner account. If you are a new partner, click 'Go'.



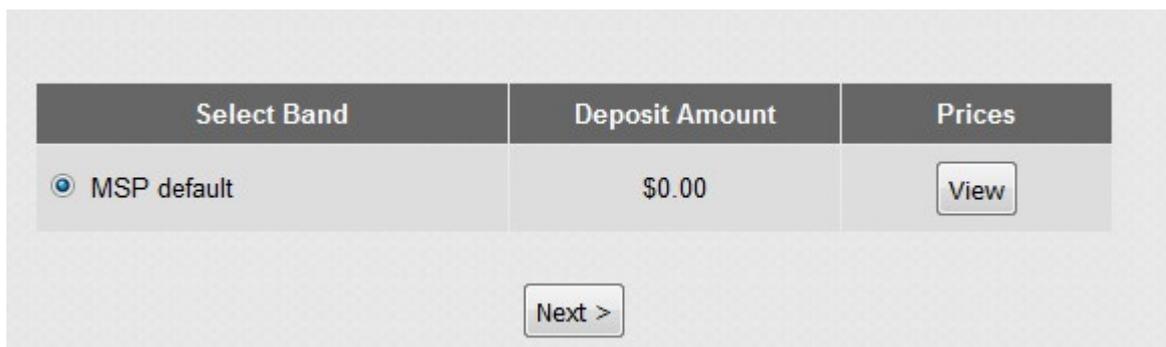
The screenshot shows the 'Reseller Area' of the MSP Consortium portal. At the top, there is a red header with the 'MSP CONSORTIUM' logo and the tagline 'Built by MSPs for MSPs'. Below the header, the page is titled 'Reseller Area' and features a user profile icon. The main content area is divided into two sections. The first section, 'New Comodo Security Solutions, Inc. Customers:', instructs users to click a 'GO!' button if they have not previously purchased any Comodo Security Solutions, Inc. products, or if they have only purchased products on behalf of their clients. The 'GO!' button is highlighted with a red circle. The second section, 'Existing Comodo Security Solutions, Inc. Customers (including Existing Resellers):', instructs users to login if they have previously purchased any Comodo Security Solutions, Inc. products (excluding orders placed on behalf of clients) or if they are already a Comodo Security Solutions, Inc. Reseller. Below this section, there are input fields for 'Username:' and 'Password:', and a 'Login' button. At the bottom of the page, there is a footer with copyright information, VPN status, and the date 'Monday February 24, 2014'.

This will open the partner details page where you will complete basic account setup:



In 'Website Address', enter the domain from which you will be reselling Comodo Security Solutions Inc. products. Next, type in your company brand name. This is the name that will be used on branded items such as customer emails and your product order forms. You may also select a banner to be displayed in your branded customer application forms.

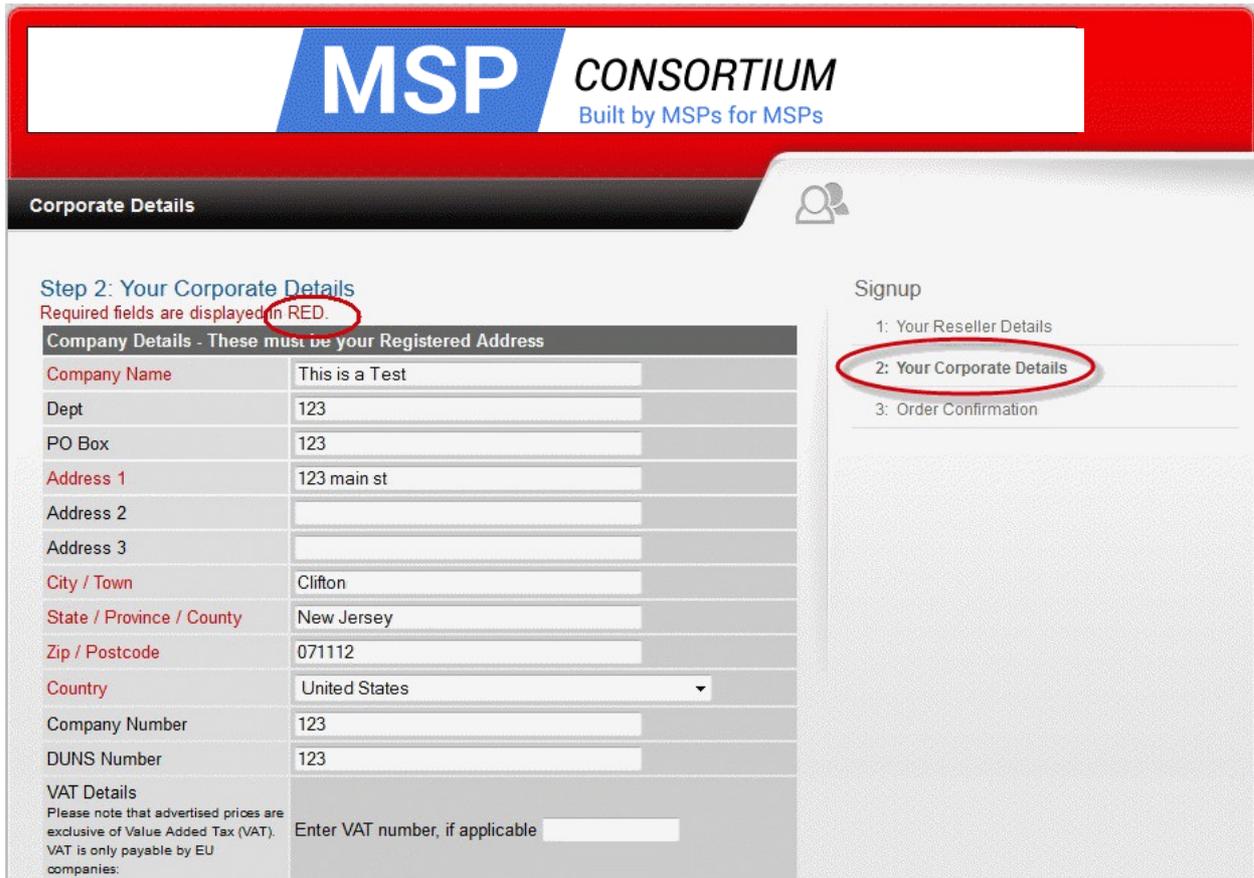
Click 'Next' at the bottom of the page to proceed to account details:



Select Band	Deposit Amount	Prices
<input checked="" type="radio"/> MSP default	\$0.00	View

[Next >](#)

On the next page, enter your company, contact and address details. Please be aware that **RED** fields are mandatory. Please make a note of the user-name and password you create during sign-up as you will need this later to log in.



Step 2: Your Corporate Details
Required fields are displayed in RED.

Company Details - These must be your Registered Address

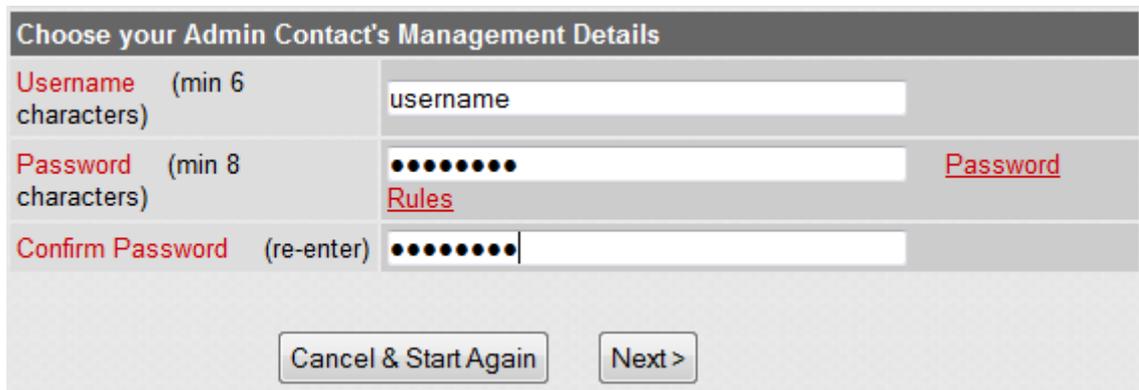
Company Name	This is a Test
Dept	123
PO Box	123
Address 1	123 main st
Address 2	
Address 3	
City / Town	Clifton
State / Province / County	New Jersey
Zip / Postcode	07112
Country	United States
Company Number	123
DUNS Number	123
VAT Details	Enter VAT number, if applicable

Please note that advertised prices are exclusive of Value Added Tax (VAT). VAT is only payable by EU companies.

Signup

- 1: Your Reseller Details
- 2: Your Corporate Details
- 3: Order Confirmation

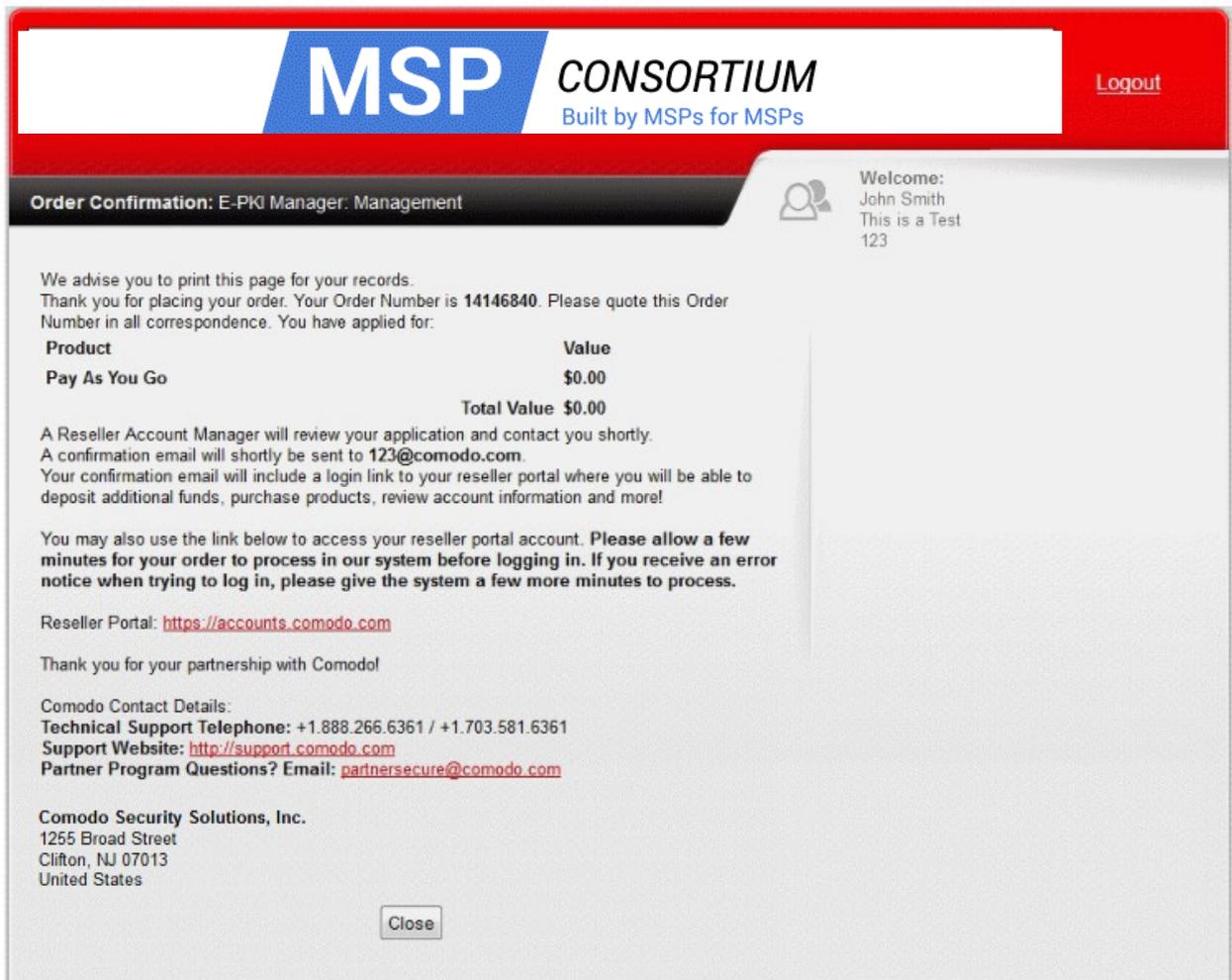
At the foot of page 2 you will be asked to specify your Comodo account username and password. It is important that you make a note of these credentials as you will need them to login to your account in the future.



Choose your Admin Contact's Management Details

Username (min 6 characters)	<input type="text" value="username"/>
Password (min 8 characters)	<input type="password" value="••••••••"/> Password Rules
Confirm Password (re-enter)	<input type="password" value="••••••••"/>

Click 'Next >' once you are satisfied with your account details. You must next agree to the reseller terms and conditions before moving onto order confirmation:



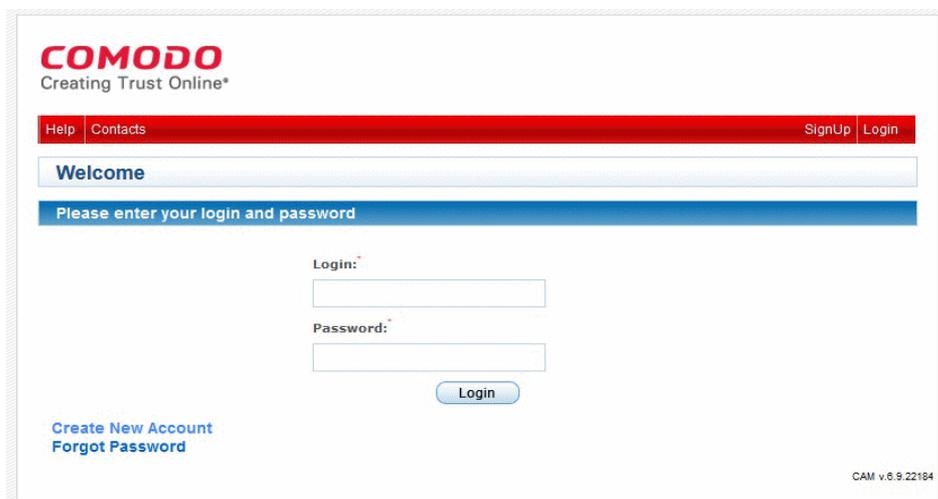
The screenshot shows the 'Order Confirmation' page for an E-PKI Manager. The header includes the MSP Consortium logo and a 'Logout' link. A navigation bar indicates the current step: 'Order Confirmation: E-PKI Manager: Management'. A user profile section on the right shows a welcome message for John Smith. The main content area contains a message advising the user to print the page and providing their order number (14146840). A table lists the applied products, showing 'Pay As You Go' with a value of \$0.00. Below the table, there is a confirmation message and instructions for accessing the reseller portal. Contact information for Comodo Security Solutions, Inc. is provided at the bottom, including telephone, website, and email addresses. A 'Close' button is located at the bottom center of the page.

Product	Value
Pay As You Go	\$0.00
Total Value	\$0.00

It is highly advised that you print this page for your records. We will also send you a confirmation email containing these details.

For Comodo Security Solutions products like Comodo Device Manager:

- Login to your account at <https://accounts.comodo.com>



The screenshot shows the Comodo login page. The header features the Comodo logo and the tagline 'Creating Trust Online*'. A navigation bar includes links for 'Help', 'Contacts', 'SignUp', and 'Login'. A 'Welcome' message is displayed in a blue box. Below this, a blue bar prompts the user to 'Please enter your login and password'. The login form consists of two input fields: 'Login:' and 'Password:'. A 'Login' button is positioned below the password field. At the bottom left, there are links for 'Create New Account' and 'Forgot Password'. The version number 'CAM v.6.9.22184' is visible in the bottom right corner.

- Use the information in this guide if you need help with the Security Solutions reseller interface

For Comodo CA products, like SSL and email certificates:

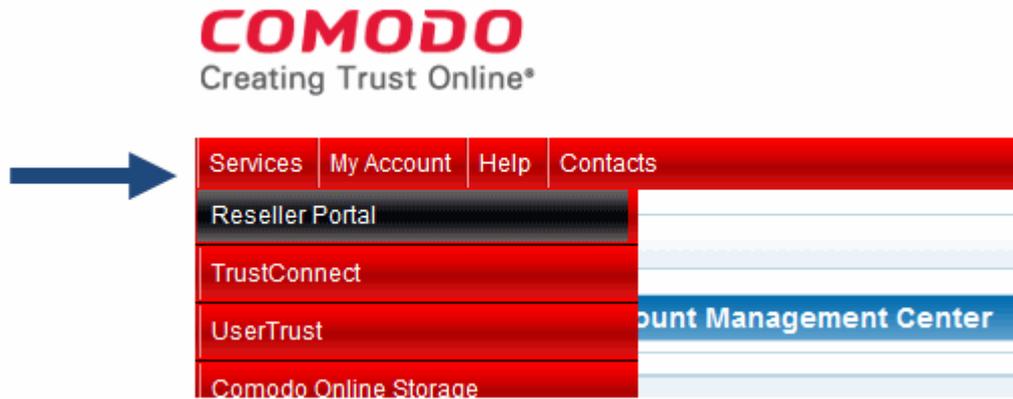
- Login to your account at <https://accounts.comodo.com>
- Click 'Services > Reseller Portal'
- Click 'Return to CA account Management Portal' to access the SSL interface:

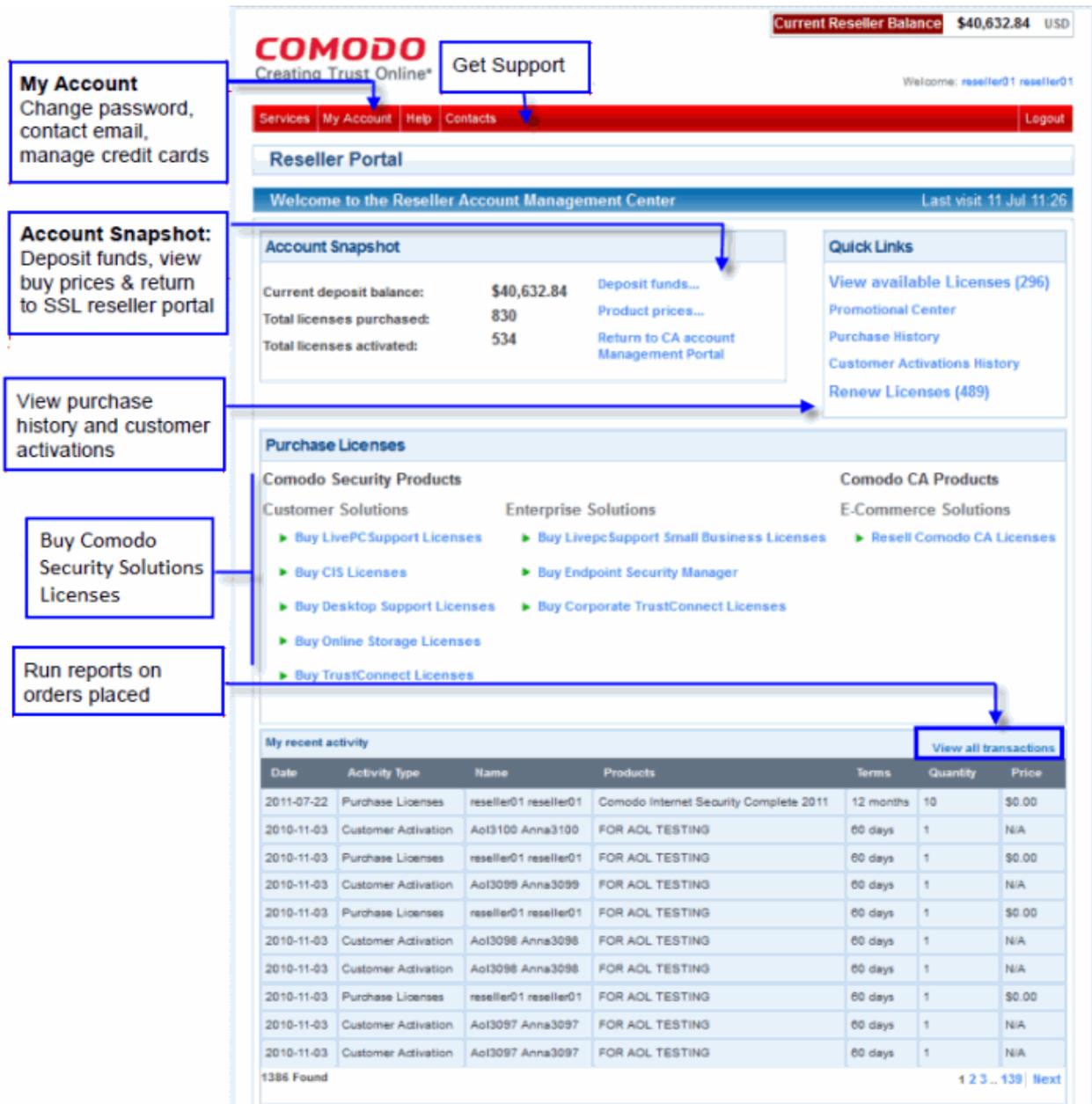
Account Snapshot		
Current deposit balance:	\$0.00	Deposit funds...
Total licenses purchased:	0	Product prices...
Total licenses activated:	0	Return to CA account Management Portal

- If you need help using the CA reseller portal, please see the dedicated guide at https://www.instantssl.com/ssl-certificate-support/reseller/docs/reseller_2.5.pdf

2. Using the Security Solutions Portal

Once you have completed enrollment, you can access the reseller area by logging in at <https://accounts.comodo.com>, then clicking 'Services > Reseller Portal' (top-left):





COMODO Creating Trust Online® [Get Support](#) Current Reseller Balance **\$40,632.84** USD

Welcome: reseller01 reseller01

[Services](#) [My Account](#) [Help](#) [Contacts](#) [Logout](#)

Reseller Portal

Welcome to the Reseller Account Management Center Last visit: 11 Jul 11:26

Account Snapshot

Current deposit balance: **\$40,632.84** [Deposit funds...](#)

Total licenses purchased: **830** [Product prices...](#)

Total licenses activated: **534** [Return to CA account Management Portal](#)

Quick Links

- [View available Licenses \(296\)](#)
- [Promotional Center](#)
- [Purchase History](#)
- [Customer Activations History](#)
- [Renew Licenses \(489\)](#)

Purchase Licenses

Comodo Security Products

Customer Solutions

- [Buy LivePCSupport Licenses](#)
- [Buy CIS Licenses](#)
- [Buy Desktop Support Licenses](#)
- [Buy Online Storage Licenses](#)
- [Buy TrustConnect Licenses](#)

Comodo CA Products

Enterprise Solutions

- [Buy LivepcSupport Small Business Licenses](#)
- [Buy Endpoint Security Manager](#)
- [Buy Corporate TrustConnect Licenses](#)

E-Commerce Solutions

- [Resell Comodo CA Licenses](#)

My recent activity

[View all transactions](#)

Date	Activity Type	Name	Products	Terms	Quantity	Price
2011-07-22	Purchase Licenses	reseller01 reseller01	Comodo Internet Security Complete 2011	12 months	10	\$0.00
2010-11-03	Customer Activation	Aol3100 Anna3100	FOR AOL TESTING	60 days	1	N/A
2010-11-03	Purchase Licenses	reseller01 reseller01	FOR AOL TESTING	60 days	1	\$0.00
2010-11-03	Customer Activation	Aol3099 Anna3099	FOR AOL TESTING	60 days	1	N/A
2010-11-03	Purchase Licenses	reseller01 reseller01	FOR AOL TESTING	60 days	1	\$0.00
2010-11-03	Customer Activation	Aol3098 Anna3098	FOR AOL TESTING	60 days	1	N/A
2010-11-03	Customer Activation	Aol3098 Anna3098	FOR AOL TESTING	60 days	1	N/A
2010-11-03	Purchase Licenses	reseller01 reseller01	FOR AOL TESTING	60 days	1	\$0.00
2010-11-03	Customer Activation	Aol3097 Anna3097	FOR AOL TESTING	60 days	1	N/A
2010-11-03	Customer Activation	Aol3097 Anna3097	FOR AOL TESTING	60 days	1	N/A

1386 Found 1 2 3 ... 138 | Next

You can return to this main page at any time by clicking 'Services > Reseller Portal'

The following links will take you through the main areas of the interface:

- [Account snapshot](#)
- [Buy Comodo products licenses](#)
- [Manage licenses and license keys](#)
- [View purchase history and reports](#)

2.1.Account Snapshot

Deposit Funds:

Any funds you have deposited in your SSL reseller account can also be used to purchase Comodo products licenses through the CAM interface, and vice-versa. Funds are not withdrawn from your account until you have personally authorized the sale. You may top up your account at any time with additional funds by selecting 'Deposit Funds...' from the 'Account Snapshot' area. Unless you have sufficient funds in your Reseller Account you will not be able to authorize

Orders.

Account Snapshot		
Current deposit balance:	\$0.00	Deposit funds...
Total licenses purchased:	0	Product prices...
Total licenses activated:	0	Return to CA account Management Portal

Product Prices:

Click the 'Buy Prices' link to display a table summarizing your current buy prices as set by your account manager. Please note, this page shows buy prices for Comodo Security Solutions products but does not list Comodo CA (SSL) products.

[Return to CA Account Management Portal](#)

Opens the Comodo SSL reseller portal which allows you to manage Comodo CA products.

2.2. Buying Product Licenses

To buy Comodo Security Products licenses, first click any link under the 'Purchase Licenses' section in the 'Purchase License' area of the reseller portal:

Purchase Licenses		
Comodo Security Products		Comodo CA Products
Customer Solutions	Enterprise Solutions	E-Commerce Solutions
Buy LivePCSupport Licenses	Buy Endpoint Security Manager	Resell Comodo CA Licenses
Buy CIS Licenses	Buy Corporate TrustConnect Licenses	
Buy Online Storage Licenses		
Buy TrustConnect Licenses		
Buy CWAF Licenses		
Buy Antispam Gateway Licenses		
Buy LogInPro Licenses		
Buy Miscellaneous Products		

- Next, choose the type, quantity and term of license you wish to resell. The total price will be calculated automatically. When you are happy with your choice, click 'Continue' to move onto confirmation and payment. You will not be charged at this point.
- You can only buy one type of license at a time. If you wish to buy additional licenses of a different type then simply repeat the purchase process.



COMODO
Creating Trust Online*

Current Reseller Balance \$40,632.84 USD

Welcome: [reseller01](#) [reseller01](#)

Services My Account Help Contacts
Logout

Purchase Licenses

License Selection > Cofirmation and Payment > Purchase Completed

Enter the amount of licenses you wish to purchase and press Continue

Comodo Security Products > Consumer Solution > Buy Comodo TrustConnect Licenses View Available Licenses

Buy Comodo TrustConnect Licenses



- Quarterly Service, 5 GB
- Quarterly Service, 112 GB
- Monthly Service, 106 GB
- Annual Service, 106 GB
- Semi-Annual Service, 106 GB
- Quarterly Service, 106 GB
- Annual Service, 222 GB
- Quarterly Service, 222 GB
- Semi-Annual Service, 222 GB
- Semi-Annual Service, 2.1 KB
- Semi-Annual Service, 1 GB
- Quarterly Service, 972.8 MB
- Quarterly Service, 1012.8 MB

Terms: **3 months Subscription**

Price: **\$0.89/License**

Quantity:

Total Price: **\$0.89**

Continue



COMODO
Creating Trust Online*

Current Reseller Balance \$40,632.84 USD

Welcome: [reseller01](#) [reseller01](#)

Services My Account Help Contacts
Logout

Purchase Licenses

License Selection > **Cofirmation and Payment** > Purchase Completed

Order Confirmation

Please confirm your order:

Order:	TrustConnect Service Licenses
Terms:	3 Months Subscription 5 GB
Price per License:	\$0.89
Quantity:	1 License
Total Price:	\$0.89

➔ Confirm and Submit Order

Cancel

CAM v6.1.19143

At the order confirmation page, please review your order details. Click 'Confirm and Submit Order' to place your order. The cost of the license will be debited from your reseller account funds. You will receive an order confirmation email at the address we have on record for your account.

2.3. Managing Licenses and License Keys

You can view licenses purchased and available for resale at any time by clicking the 'View Available Licenses' link in the 'Quick Links' panel on the reseller portal home page.

- Each license type is listed as a separate row. Within that, you can own multiple licenses of a certain license type. Click 'View Licenses' to see all licenses you have of that type.
- Clicking 'Download' enables you to download all keys of that license type as a .csv file. You will need these keys to activate customer licenses.
- Clicking 'View Licenses' opens a details panel that summarizes the number of licenses you have purchased, the number that have been activated or disabled and how many remain:



Current Reseller Balance \$40,632.84 USD

Welcome: [reseller01](#) [reseller01](#)

Services
My Account
Help
Contacts
Logout

Available Licenses

Search

The following shows the licenses available for resale

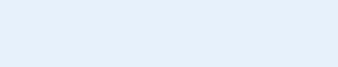
Comodo Security Products

Product	Terms	Purchased	Remaining	Renewable	Disabled	
Comodo Internet Security Pro	1 Year	0		0		Download View Licenses Buy More
LivePCsupport Total Support & Security Package	1 Year	0		0		Download View Licenses Buy More
Comodo Internet Security Pro	1 Year	1	0	1	0	Download View Licenses Buy More
Comodo Internet Security Pro	1 Year	7	5	2	0	Download View Licenses Buy More
LivePCsupport Total Support & Security Package	1 Year	111	110	1	0	Download View Licenses Buy More
Comodo Online Backup	1 Year, 10 GB	1	1	0	0	Download View Licenses Buy More
Comodo Internet Security Pro	1 Year	0		0		Download View Licenses Buy More
Comodo Internet Security Pro	1 Year	3	3	0	0	Download View Licenses Buy More
Comodo Internet Security Pro	1 Year	3	3	0	0	Download View Licenses Buy More

Comodo Internet Security Pro Licenses

Purchased	3
Activated	0
Remaining	3
Disabled	0

Activated Licenses

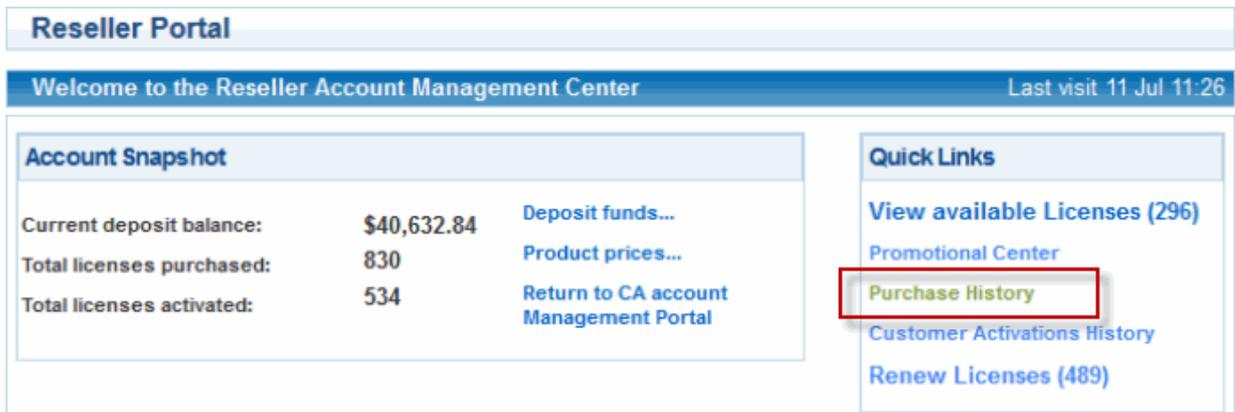

Not yet activated


Disabled without activation


[Print](#)
[Close](#)

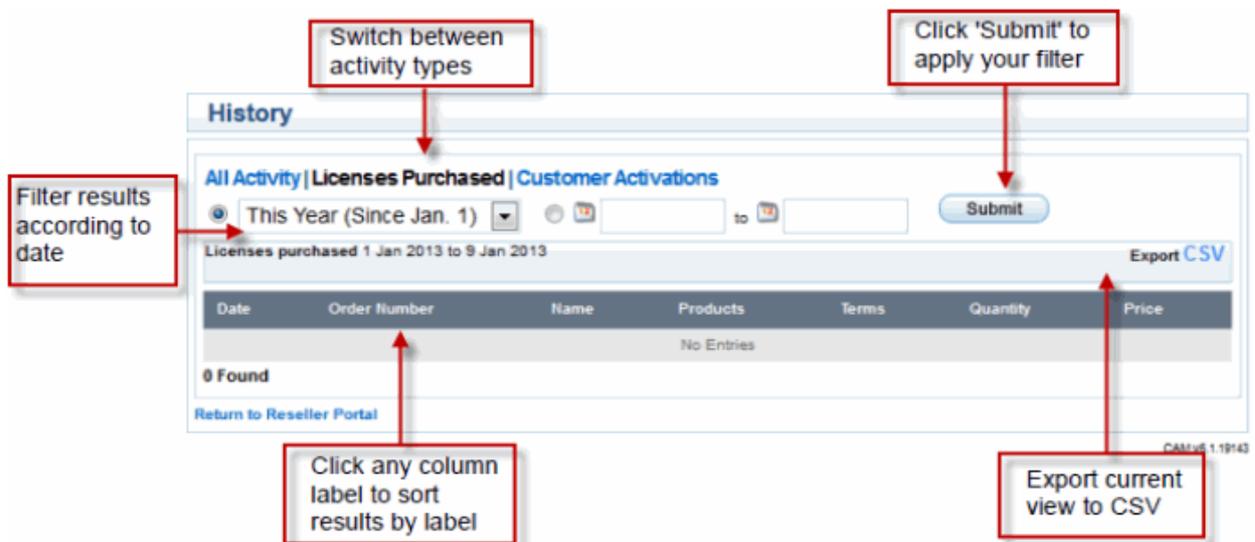
2.4. Viewing Purchase History and Reports

To view a report of your previous purchases, click the 'Purchase History link' on the reseller home page.



The screenshot shows the 'Reseller Portal' interface. At the top, it says 'Welcome to the Reseller Account Management Center' and 'Last visit 11 Jul 11:26'. Below this, there are two main sections: 'Account Snapshot' and 'Quick Links'. The 'Account Snapshot' section displays: 'Current deposit balance: \$40,632.84', 'Total licenses purchased: 830', and 'Total licenses activated: 534'. The 'Quick Links' section includes: 'View available Licenses (296)', 'Promotional Center', 'Purchase History' (highlighted with a red box), 'Customer Activations History', and 'Renew Licenses (489)'. There are also links for 'Deposit funds...', 'Product prices...', and 'Return to CA account Management Portal'.

This will open a report of all license purchases, activations, subscription IDs and activation codes. You can filter the results using the date controls at the top of the interface.



The screenshot shows the 'History' page with several annotations in red boxes:

- 'Switch between activity types' points to the tabs: 'All Activity | Licenses Purchased | Customer Activations'.
- 'Click 'Submit' to apply your filter' points to the 'Submit' button.
- 'Filter results according to date' points to the date range selector: 'This Year (Since Jan. 1)'. Below it, it says 'Licenses purchased 1 Jan 2013 to 9 Jan 2013'.
- 'Click any column label to sort results by label' points to the 'Date' column header in the table.
- 'Export current view to CSV' points to the 'Export CSV' button.

The table below the annotations is empty, showing '0 Found' and 'No Entries'.

Date	Order Number	Name	Products	Terms	Quantity	Price
No Entries						

3. My Account

On first login, CAM will open at the 'My Account' page. This page acts as a hub from which most interface functionality is accessible. You can return to this page at any time by clicking the 'My Account' button on the top navigation.

User Details

Account Details

Login: reseller01
Email: reseller01@comodo.com
First Name: reseller01
Last Name: reseller01

Account Details

In the left-side pane displays your full account details

Contact Address:

Address: Basarnaya
City: Odessa
Postal Code: 65000
Country: Ukraine

Contact Address

Displays the details contact information

Enabled Services:

- ▶ Reseller Portal
- ▶ Comodo Internet Security
- ▶ TrustConnect
- ▶ Comodo Online Backup
- ▶ HopSurf
- ▶ livePCsupport
- ▶ Antispam Gateway

Enables Services

Displays the currently enabled services for your account and a list of other products and services available from Comodo at its bottom

- [Sign Up to Affiliate System](#)
[Sign Up to DNSCOM](#)
[Sign Up to Comodo Online Storage](#)
[Sign Up to Comodo System Utilities](#)
[Sign Up to Endpoint Security Manager](#)
[Sign Up to LogInPro](#)
[Sign Up to WebInspector](#)
[Sign Up to Comodo Membership](#)
[Sign Up to Comodo Web Application Firewall](#)
[Sign Up to Mobile Device Management](#)
[Sign Up to Comodo UTM](#)

The right side pane contains the shortcuts for:

Change password
Change Email Address
Credit Card Management
Subscription History

Request parent user

Virus Diagnosis and Removal Chat Services for:

PC tune-up Chat Services
Comodo Internet Security
Installation and configuration
Chat Services

Terms and Conditions

Products available to download

[User Details](#)
[Change Password](#)
[Change Email Address](#)
[Credit Cards Management](#)
[Subscription History](#)

[Request parent user](#)
[Remove parent user](#)

[Virus Diagnosis and Removal Chat Services](#)
[PC Tune-up Chat Services](#)

[Comodo Internet Security Installation and Configuration Chat Services](#)

[Terms and Conditions](#)

[livePCsupport Install File](#)
[Download GeekBuddy Application](#)

[TrustConnect Install File](#)

[Download Endpoint Security Manager](#)

[TrustConnect Install File](#)

[EasyVPN Install File](#)

[CIS Pro Install File X86](#)

[Comodo Internet Security Complete X86](#)

Last Ten Orders:

Last Ten Orders

Displays full order information about last ten orders

Orders							
User	Order Number	Description	Date	Payment type	Amount	Order State	
reseller01 reseller01	426122-1456	TrustConnect Traffic Limit Setup Fee [2014-02-24/2014-02-26] TrustConnect Traffic Limit 42 GB Monthly Access Fee [2014-02-24/2014-03-24]	Mon, 24 Feb 2014 15:27:42 +0000	Credit Card	\$4.00	Processed	Details
reseller01 reseller01	426122-1455	GB_recurrent_AUTO Setup Fee [2014-02-24/2014-02-26] GB_recurrent_AUTO Monthly Access Fee [2014-02-24/2014-03-24]	Mon, 24 Feb 2014 13:31:20 +0000	Credit Card	\$4.99	Processed	Details
reseller01 reseller01	426122-1454	Comodo Antispam Gateway – 1 Domain Setup Fee [2014-02-24/2014-02-26] Comodo Antispam Gateway – 1 Domain Monthly Access Fee [2014-02-24/2014-03-24]	Mon, 24 Feb 2014 13:07:45 +0000	Credit Card	\$10.00	Processed	Details
reseller01 reseller01	426122-1453	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 23:26:39 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1452	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 23:24:09 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1451	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 23:21:27 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1450	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 23:20:24 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1449	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 21:15:37 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1448	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Mon, 14 May 2012 21:10:24 +0100	Credit Card	\$0.00	Processed	Details
reseller01 reseller01	426122-1447	Reseller activation codes (1 codes) for LPS + AOL (UK) Monthly Access Fee	Sat, 12 May 2012 01:09:35 +0100	Credit Card	\$0.00	Processed	Details

Refer to the sections below for more information:

- [Changing Your Password](#)
- [Changing Your Email Address](#)
- [Change Credit Card Details](#)
- [See Purchase History](#)
- [Request Parent User](#)
- [Sign up to Comodo Services](#)

3.1. Changing Your Password

COMODO
Creating Trust Online®

Welcome: [reseller01](#)

Services | My Account | Help | Contacts | Logout

Change Password

Please enter New Password

 Old Password

New Password

Reenter New Password

user Details
Change Password
Change Email Address
Credit Cards Management
Subscription History

[Request parent user](#)

CAM v.7.0.22401

To change your password

1. Click 'Change Password' from the right hand side pane in the 'My Account' interface
2. Enter your existing password in the 'Old Password' field.
3. Enter your new password in the 'New Password' field and re-enter to confirm.
4. Click 'Submit'.

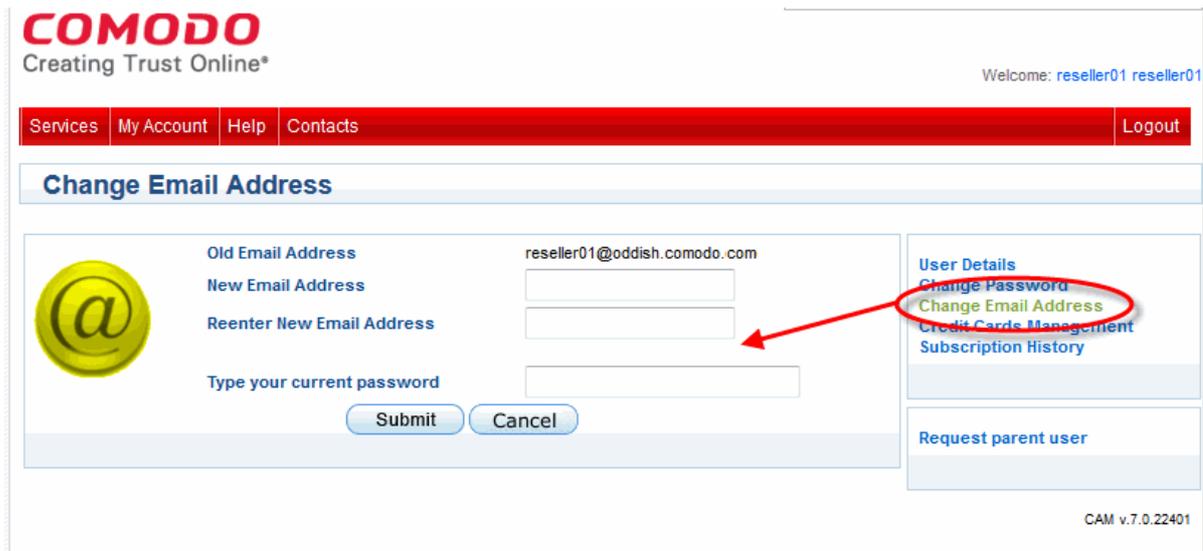
3.2. Changing Your Email Address

The 'Change Contact Information' option in the right hand side pane enables you to change the email address that is associated with your account.

To change your contact email address

1. Click 'Change Email Address' from the right hand side pane in the 'My Account' interface

The 'Old Email Address' field shows the address currently associated with your account



COMODO
Creating Trust Online*

Welcome: reseller01 reseller01

Services | My Account | Help | Contacts | Logout

Change Email Address

Old Email Address: reseller01@oddish.comodo.com

New Email Address:

Reenter New Email Address:

Type your current password:

Submit Cancel

User Details
Change Password
Change Email Address
Credit Cards Management
Subscription History

Request parent user

CAM v.7.0.22401

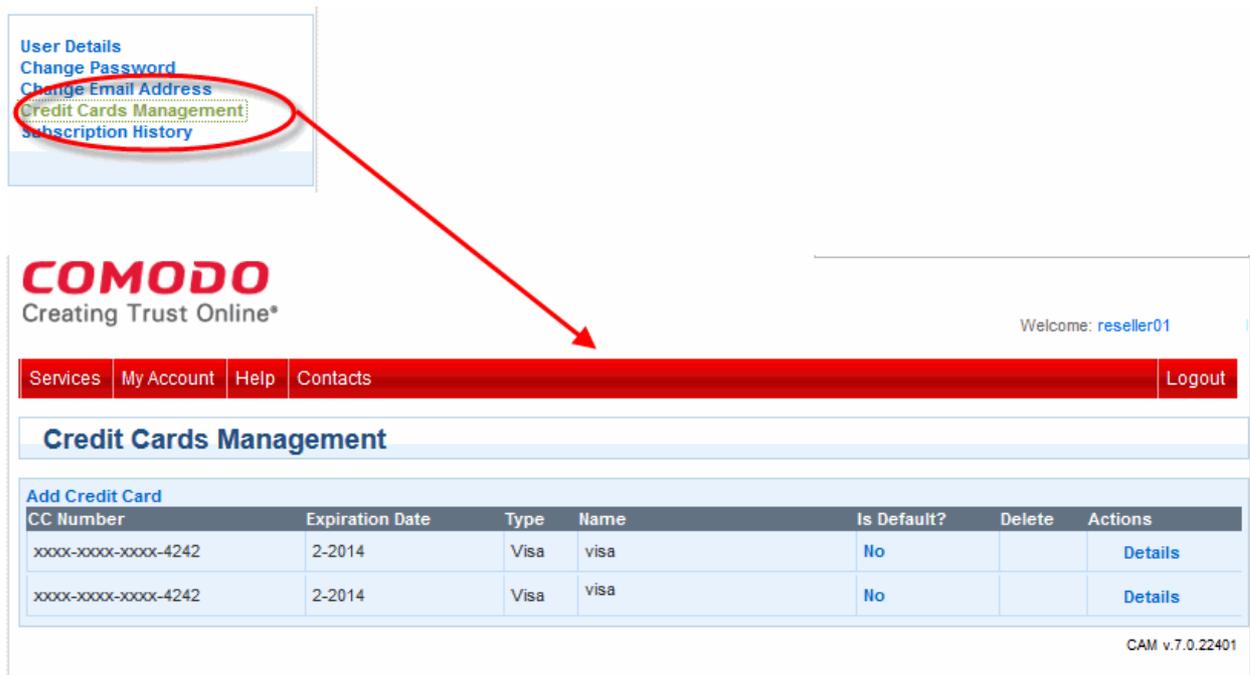
2. Enter the new contact email address in the 'New Email Address' text box and re-enter to confirm.
3. Type your current password to authenticate the request.
4. Click 'Submit'.

The email address attached to your account is now changed. You will receive notifications related to your account only to your new email address.

Please note, your 'login' email address remains unchanged.

3.3. Change Credit Card Details

The 'Credit Cards Management' option in the right hand side pane enables you to change the details of the card(s) associated with your account.



User Details
Change Password
Change Email Address
Credit Cards Management
Subscription History

COMODO
Creating Trust Online*

Welcome: reseller01

Services | My Account | Help | Contacts | Logout

Credit Cards Management

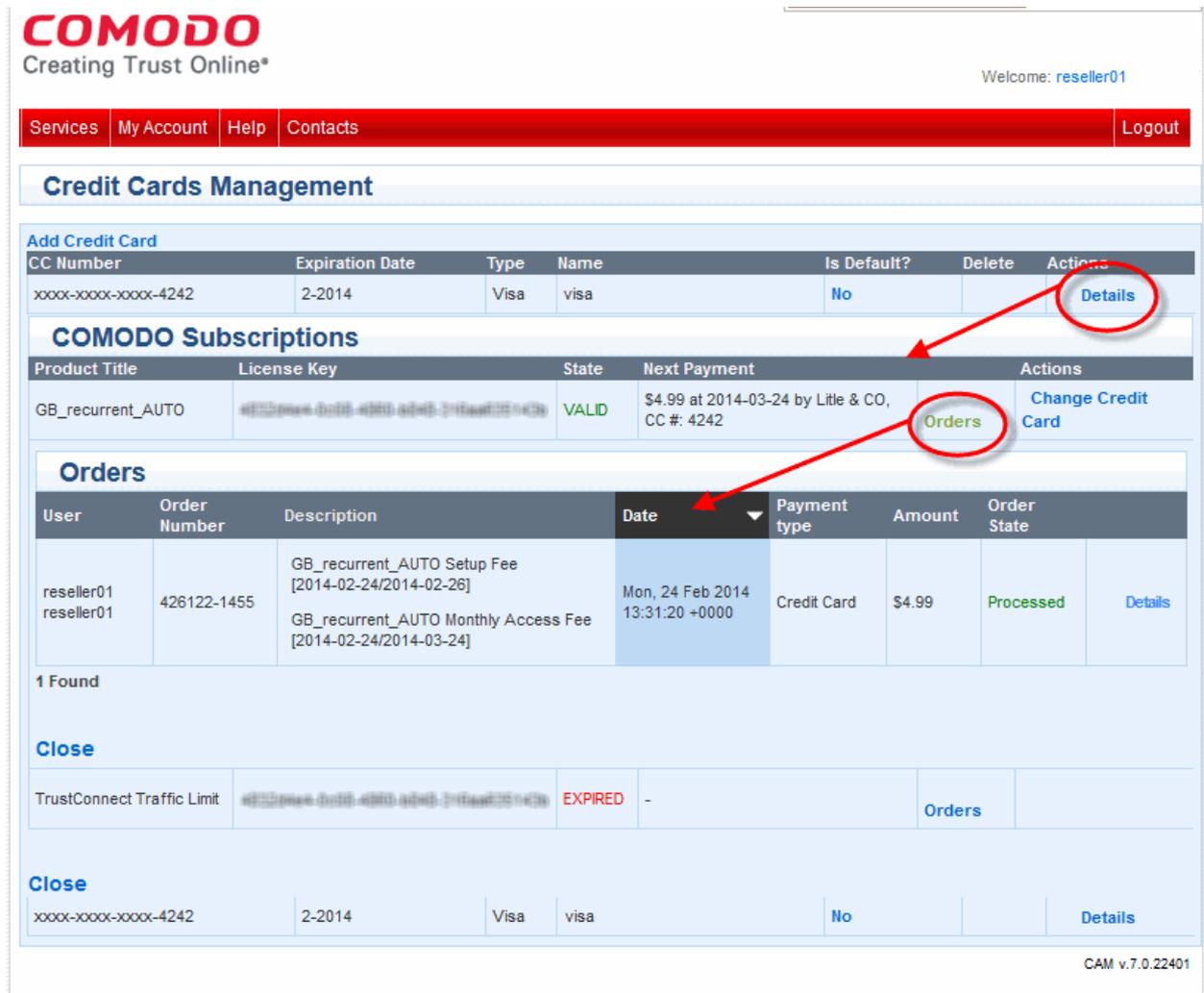
Add Credit Card

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	visa	No		Details
xxxx-xxxx-xxxx-4242	2-2014	Visa	visa	No		Details

CAM v.7.0.22401

- To view details of a particular card, simply click the 'Details' link.

- Click the 'Orders' link to reveal details of orders placed using this card.



COMODO
Creating Trust Online®

Welcome: reseller01

Services | My Account | Help | Contacts | Logout

Credit Cards Management

Add Credit Card

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	visa	No		Details

COMODO Subscriptions

Product Title	License Key	State	Next Payment	Actions
GB_recurrent_AUTO	4122mwa-0u3b-488b-4d4b-316ad2314c3a	VALID	\$4.99 at 2014-03-24 by Litle & CO, CC #: 4242	Change Credit Card

Orders

User	Order Number	Description	Date	Payment type	Amount	Order State	Actions
reseller01 reseller01	426122-1455	GB_recurrent_AUTO Setup Fee [2014-02-24/2014-02-26] GB_recurrent_AUTO Monthly Access Fee [2014-02-24/2014-03-24]	Mon, 24 Feb 2014 13:31:20 +0000	Credit Card	\$4.99	Processed	Details

1 Found

[Close](#)

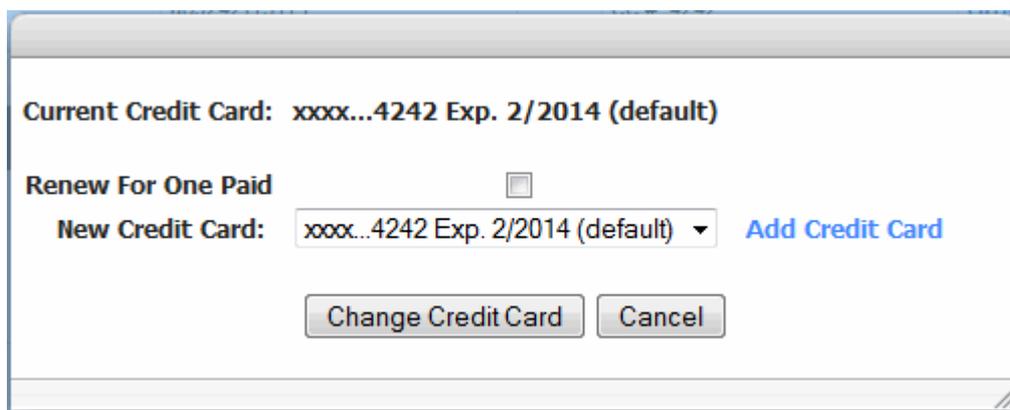
Product Title	License Key	State	Next Payment	Actions
TrustConnect Traffic Limit	4122mwa-0u3b-488b-4d4b-316ad2314c3a	EXPIRED	-	Orders

[Close](#)

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	visa	No		Details

CAM v.7.0.22401

To change card details, click the 'Change Credit Card' link under 'Actions'.



Current Credit Card: xxxx...4242 Exp. 2/2014 (default)

Renew For One Paid

New Credit Card: xxxx...4242 Exp. 2/2014 (default) [Add Credit Card](#)

[Change Credit Card](#) [Cancel](#)

- Click 'Add Credit Card' if you wish to add another card to your account.
- The 'Credit Card Details' configuration window will open.

Credit Card Details

Credit Card Type

Credit Card Number*

Security Code* [What is it?](#)

Name exactly as it appears on your credit card*

Expiration date* -

Use this credit card by default

Verification code* 

Terms and Conditions

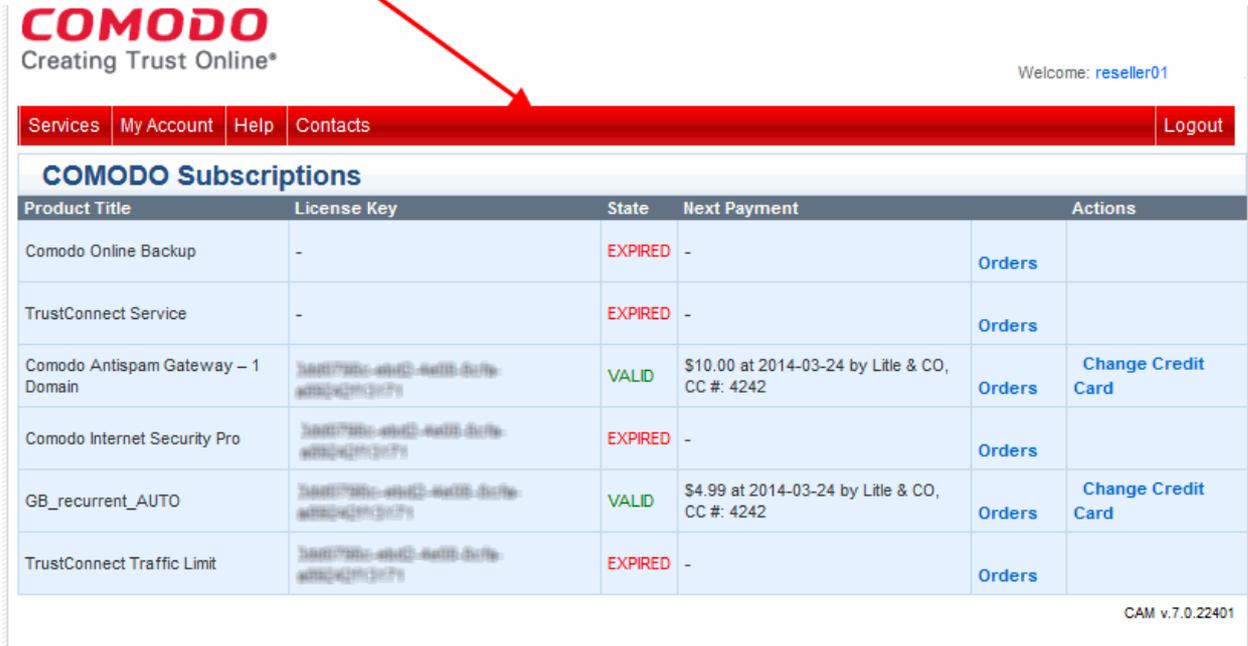
END USER LICENSE AND SUBSCRIBER AGREEMENT
Comodo Internet Security

IMPORTANT - PLEASE READ THESE TERMS CAREFULLY BEFORE DOWNLOADING, INSTALLING,
OR USING COMODO'S SECURITY SOFTWARE OR USING COMODO'S SECURITY SUITE

3.4. See Subscription History

To view a report of your previous purchases, click the 'Subscription History' link on the user 'My Account' page. This will display all products enabled for your account, license keys, license status and when the next payment is due. You can also change your credit card details from this screen.

- User Details
- Change Password
- Change Email Address
- Credit Cards Management**
- Subscription History



COMODO
Creating Trust Online*

Welcome: reseller01

Services | My Account | Help | Contacts | Logout

COMODO Subscriptions

Product Title	License Key	State	Next Payment	Actions
Comodo Online Backup	-	EXPIRED	-	Orders
TrustConnect Service	-	EXPIRED	-	Orders
Comodo Antispam Gateway – 1 Domain	3ad779bc-4942-4e1b-8c7e-48b2421c3c71	VALID	\$10.00 at 2014-03-24 by Little & CO, CC #: 4242	Orders Change Credit Card
Comodo Internet Security Pro	3ad779bc-4942-4e1b-8c7e-48b2421c3c71	EXPIRED	-	Orders
GB_recurrent_AUTO	3ad779bc-4942-4e1b-8c7e-48b2421c3c71	VALID	\$4.99 at 2014-03-24 by Little & CO, CC #: 4242	Orders Change Credit Card
TrustConnect Traffic Limit	3ad779bc-4942-4e1b-8c7e-48b2421c3c71	EXPIRED	-	Orders

CAM v.7.0.22401

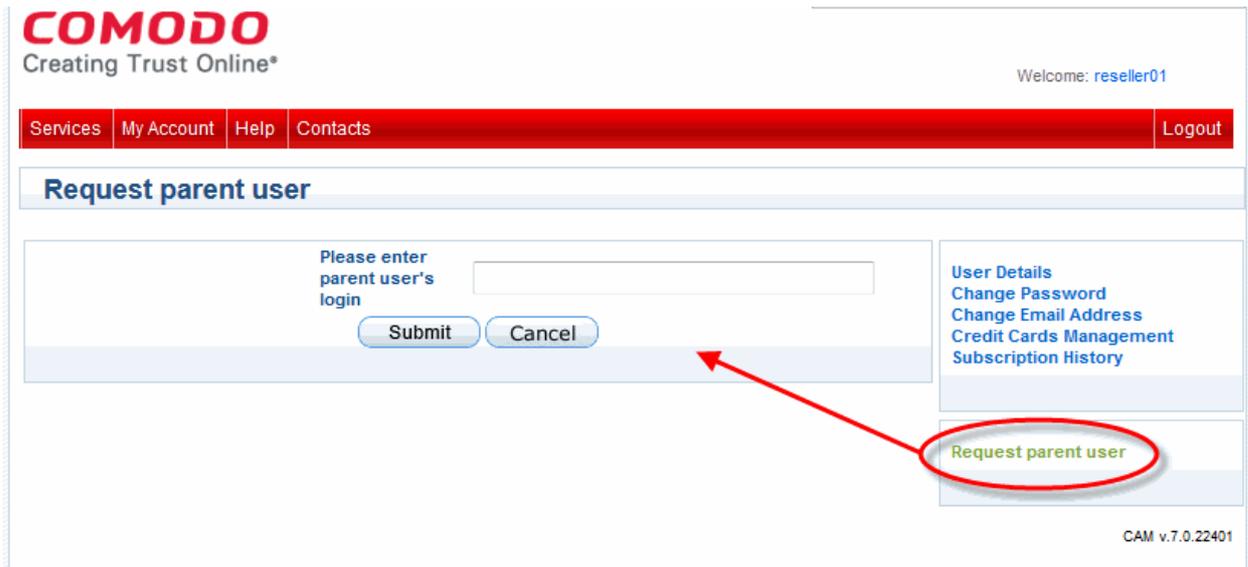
- Click the 'Orders' link to view order details. [Click here](#) for more detailed information on this.

3.5. Request Parent User

The 'Request Parent User' feature allows you to associate Comodo multiple accounts under a single login. Once complete, all products available under the separate accounts will be visible under the same login. You need access to the email addresses associated with both accounts. For example, if you have two accounts, then you would designate one account as the 'parent' account and the other as the 'child' account. The process then is:

- Login into your 'child' account
- From the 'child' account, click the 'Request Parent User' link
- The request will be sent to the parent account for approval
- Once the parent account holder approves the request, the subscription history of both accounts will be visible under the parent login.

The rest of this section covers this process in more detail:

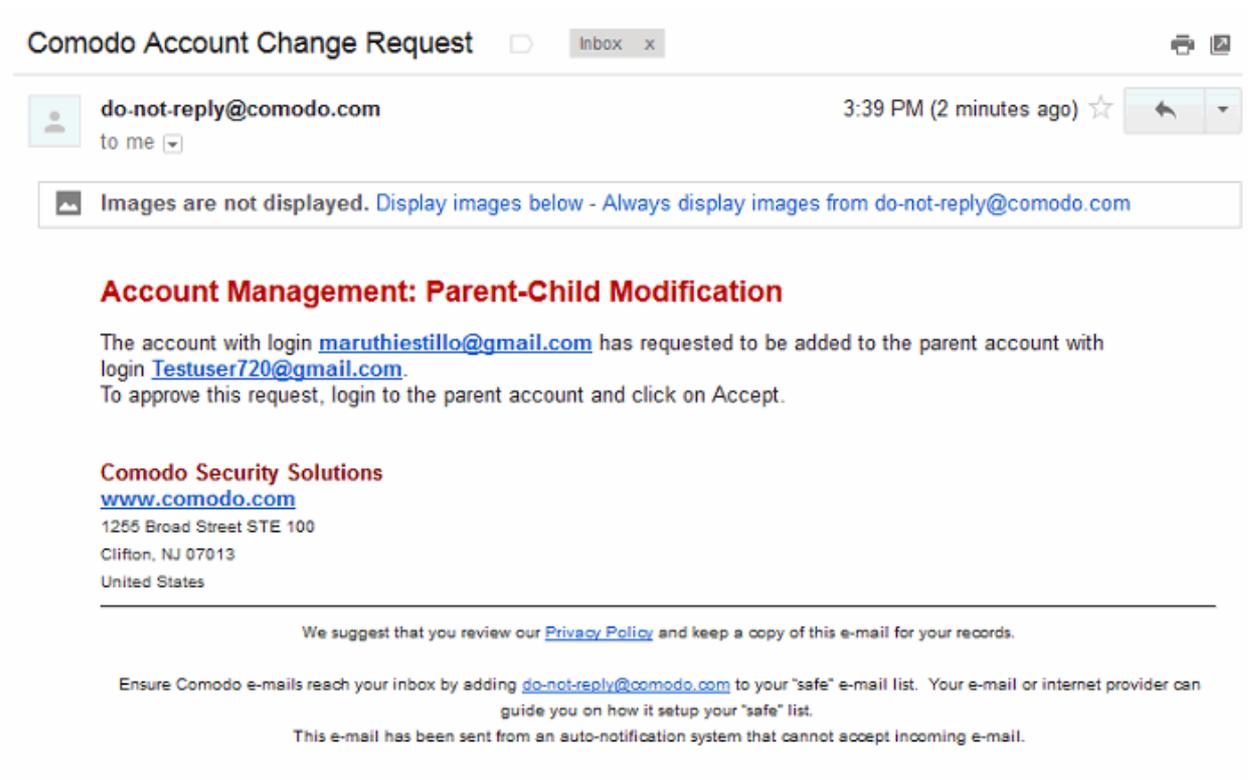


The screenshot shows the 'Request parent user' form in the Comodo Reseller Portal. At the top left is the Comodo logo and tagline 'Creating Trust Online*'. A navigation bar contains 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. The main heading is 'Request parent user'. Below it is a form with a text input field and 'Submit' and 'Cancel' buttons. A red arrow points from a 'Request parent user' link in a sidebar menu to the 'Submit' button. The sidebar menu includes 'User Details', 'Change Password', 'Change Email Address', 'Credit Cards Management', 'Subscription History', and 'Request parent user'. The version number 'CAM v.7.0.22401' is at the bottom right.

- Click 'Submit'. The confirmation strip message will be displayed.

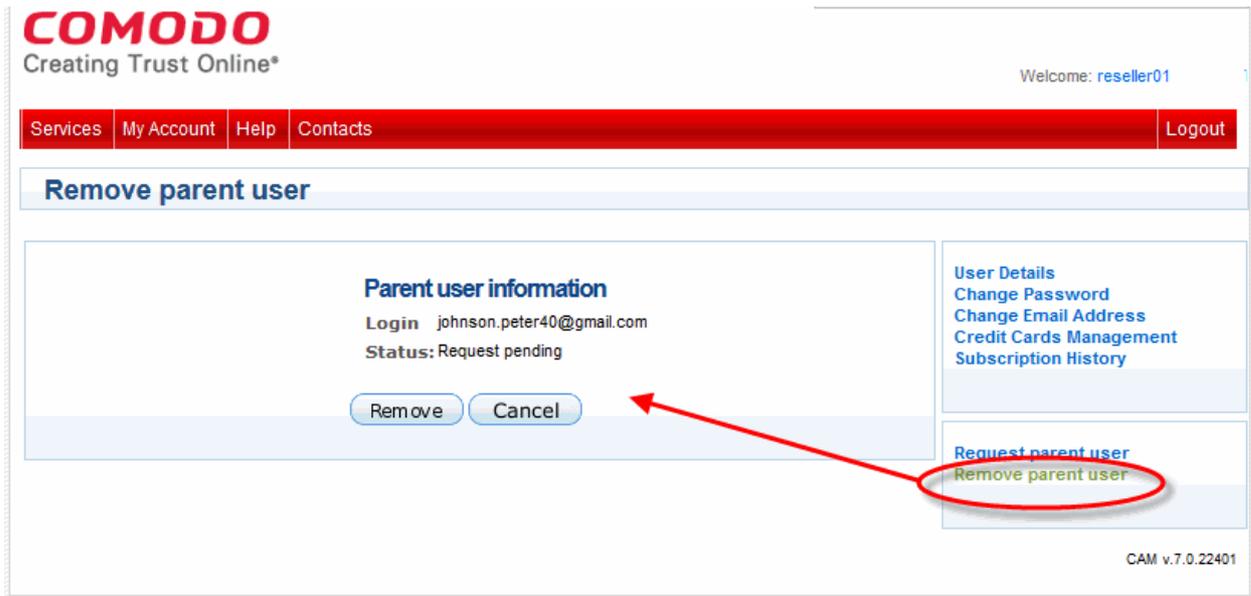
Request sent

- The parent user will receive a modification request to their email account.



The screenshot shows an email titled 'Comodo Account Change Request' from 'do-not-reply@comodo.com' to the recipient. The email content includes a warning that images are not displayed, a subject line 'Account Management: Parent-Child Modification', and a message stating that the account with login maruthiestillo@gmail.com has requested to be added to the parent account with login Testuser720@gmail.com. It instructs the recipient to approve the request by logging into the parent account and clicking 'Accept'. The footer contains Comodo Security Solutions contact information and a privacy policy link.

To remove a previous request, simply click to the 'Remove parent user' link under the 'Request parent user' link.

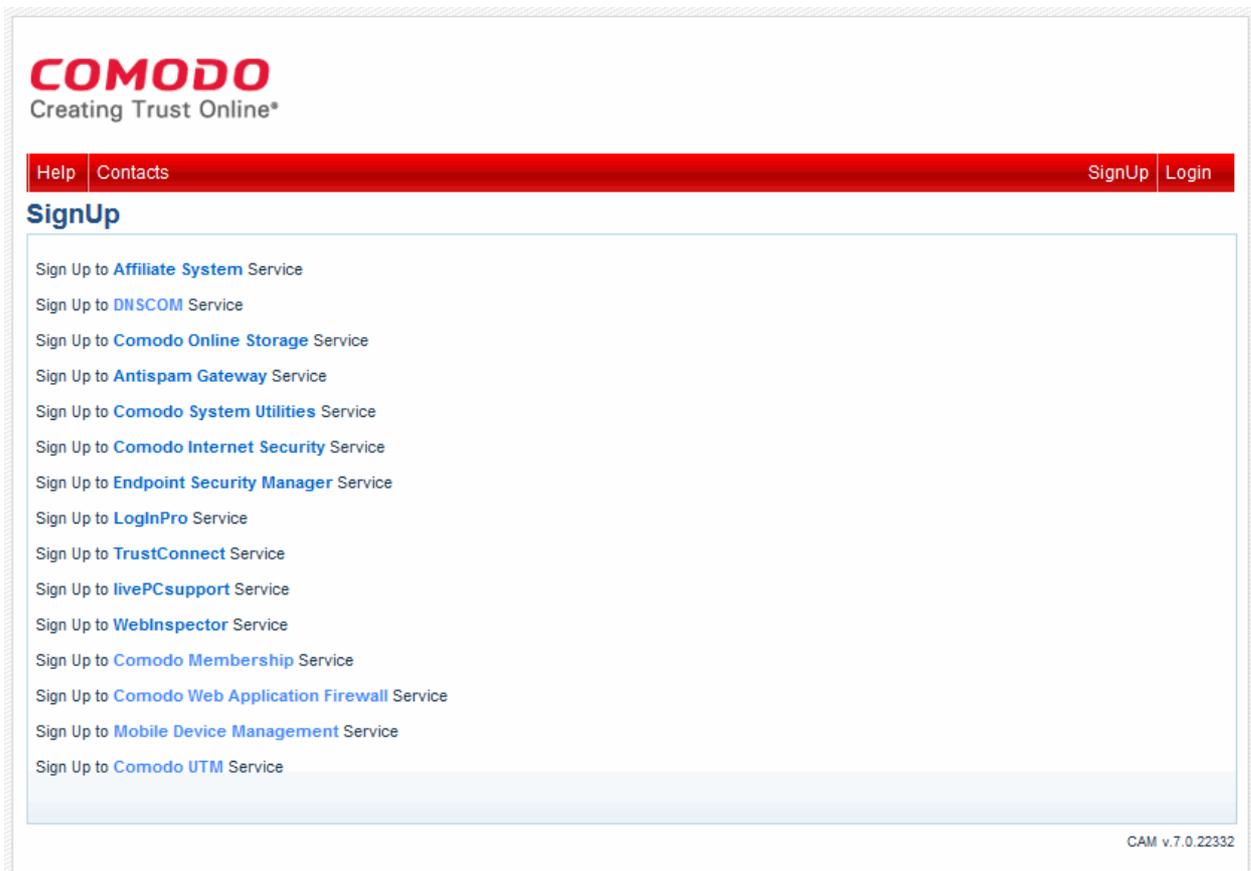


3.6. Sign up to Comodo Services

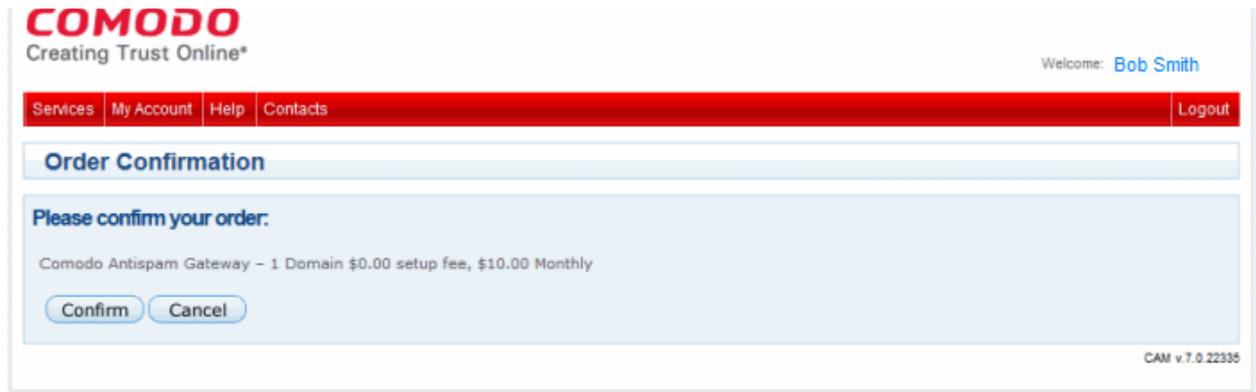
The service sign area allows you to add new Comodo products and services to your account.. To do this:

- Login to <https://accounts.comodo.com/> and click 'Sign Up'.
- Alternatively, click 'Create New Account'.

You will be taken to the CAM sign up page which displays a list of Comodo services available for purchase.



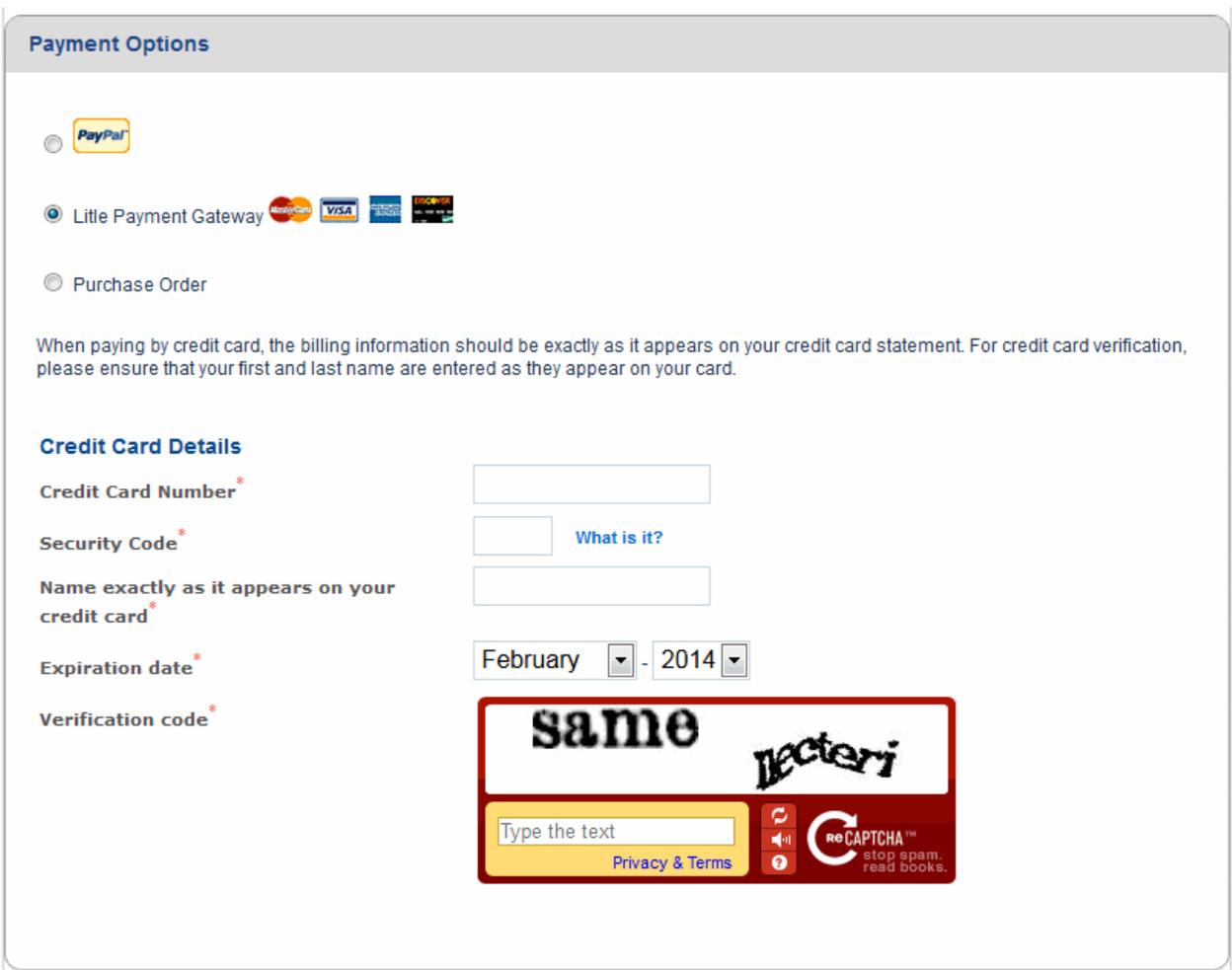
After selecting a service you will be taken to the product application form then onto the terms and agreement page and finally order confirmation:



- Click 'Cancel' if you want to cancel the order.
- Click 'Confirm'. You will receive a notification to your email address with your order and account details, links on getting support in different ways for Comodo service.
- The 'Welcome' page will open and it will show the Order number of a service and a purchased Product tab or the list of purchased products under the 'Service' tab.

To download the service for installation to your system

- Click 'My Account' tab and select the product to be downloaded and installed.
- Follow the steps to install the software.



Managing Comodo Membership

To do this, click the 'Comodo Membership' tab or click 'Services' button then select 'Comodo Membership' from the

COMODO
Creating Trust Online*

Welcome: reseller01

Services My Account Help Contacts Logout

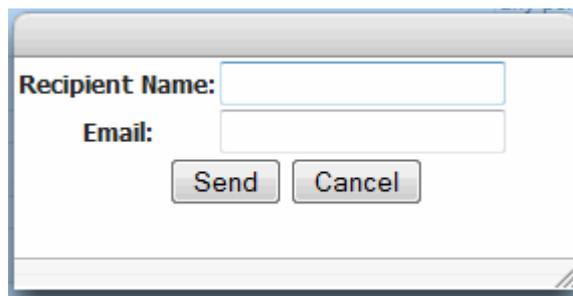
Referral urls list

Most popular

Product title	Period	Referral link	Send an Email
Comodo Antivirus Advanced 2013	any period	Copy Url to Clipboard	Click to send
Comodo Endpoint Security Manager V2.0 Business Edition-15 seat	any period	Copy Url to Clipboard	Click to send
Web Inspector STARTER	any period	Copy Url to Clipboard	Click to send
Comodo Endpoint Security Manager v3.0 with CES	any period	Copy Url to Clipboard	Click to send

- livePCsupport
- WebInspector
- Endpoint Security Manager
- LogInPro
- Comodo System Utilities
- Antispam Gateway
- Comodo Internet Security

- 'Click to send' will open a dialog that allows you to directly mail a friend:



Below is an example of the type of mail they will receive:

Dear Ann,

Your friend reseller01 reseller01 has recommended that you download Comodo Antivirus Advanced 2013 from Comodo. With Comodo Internet Security, you receive award winning protection for your computer so that you never have to worry about viruses and other malware.

Don't just take reseller01 reseller01 and our word for it.

Comodo Internet Security achieved a perfect score for Protection in the prestigious AV-TEST labs April 2013 test. It is also currently ranked #1 out of 36 security suites in the ongoing Matousec.com Proactive Internet Security Challenge 64.

You get a full suite of antivirus, spyware, firewall and cutting edge technologies.

However, you will also receive 24/7 support for all your computer issues and a warranty that guarantees your computer will never be harmed by a virus or malware.

Comodo is the ONLY antivirus backed by a warranty that ensures you will never have to worry about being harmed by a computer virus or malware again.

If you download now, you will be enrolled in the Comodo Friends program and receive rewards toward the purchase of other fine Comodo products.

To make computer security one less problem in your life, just click on the link below

https://accounts.comodo.od.ua/cfp/management/signup?referral=uRpm3kXT4f4SkISRTFDrPijzoU55zJfL&identifier=cis.advanced.2013&pricing=6069_any&pricing_term=6069_any

Best wishes and a safer internet,

Your Friends at Comodo

<http://www.comodo.com>