

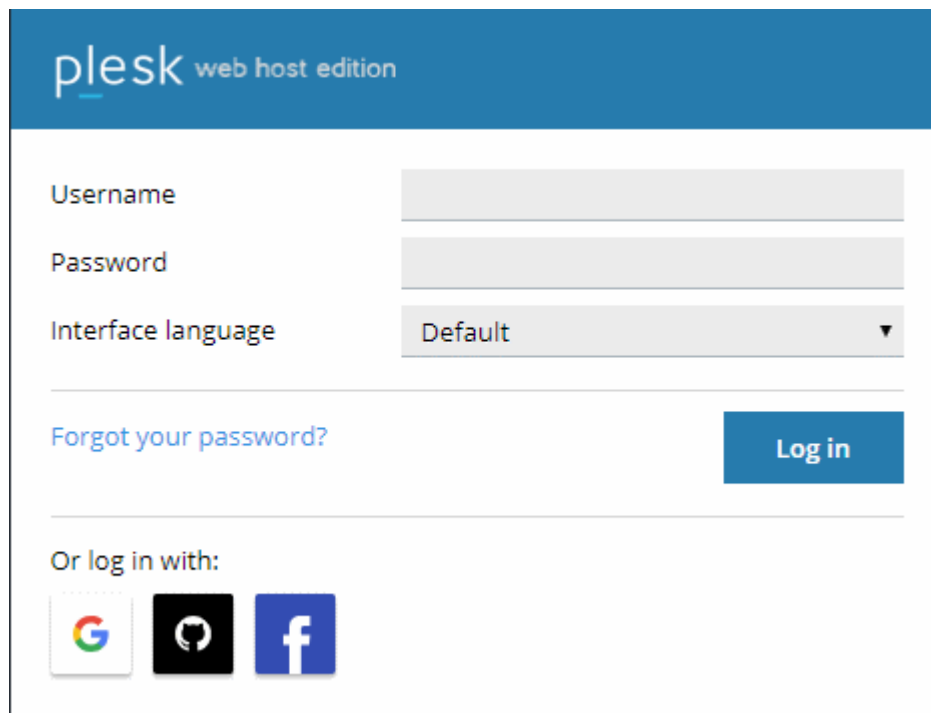
# Introduction to cWatch Web Plesk Extension

- The cWatch Plesk extension lets admins activate cWatch licenses for their websites, enable malware protection, and more.
- You can also run on-demand scans on your sites and remove any discovered threats with a single click.
- This guide explains how to login to the cWatch Plesk extension and manage your websites.
  - [Login to cWatch Plesk Extension and Manage Your Websites](#)
    - [Activate / Upgrade Website licenses](#)
    - [Scan and Clean your Websites](#)
    - [Login to your cWatch Customer Portal](#)
  - [Membership Plans](#)

## Login to cWatch Plesk and manage your websites

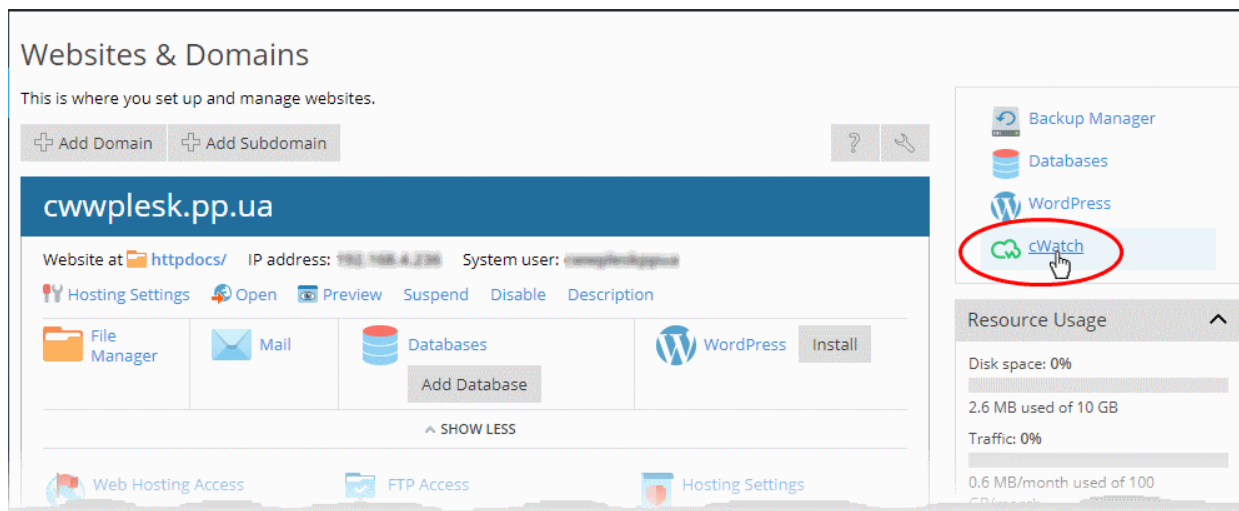
- Open an internet browser
- Enter the Plesk login URL provided by your hosting provider in the address bar
  - It is usually in the following format:

https://<domain name or server IP that runs Plesk>:8443

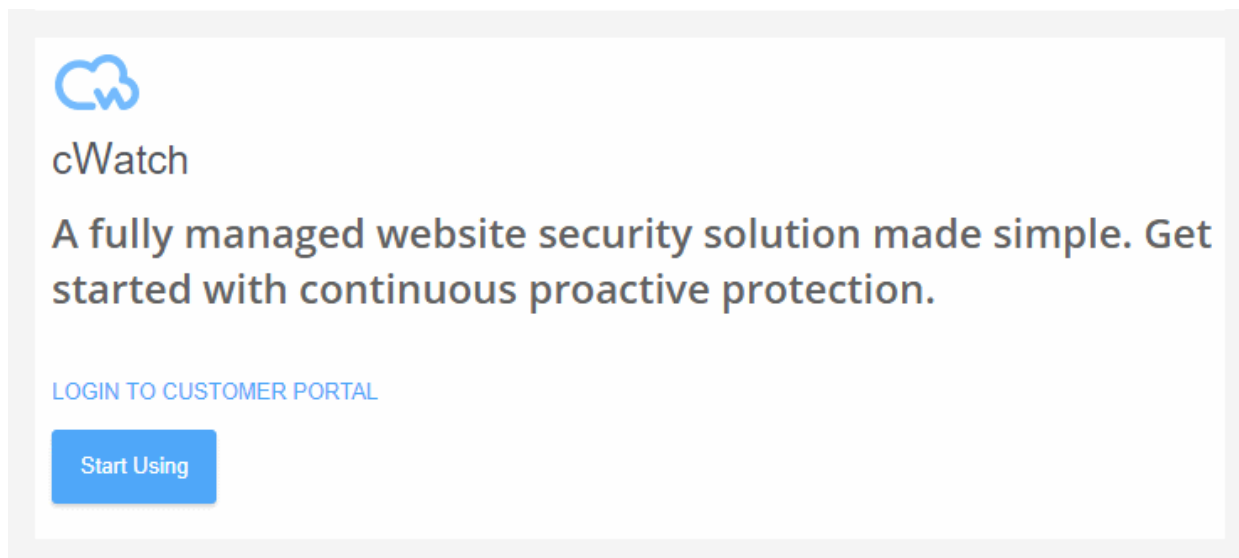


- Enter the server username and password provided by your web host
- If required, choose your preferred language from the 'Interface language' drop-down
- Click 'Log in'

The Plesk interface opens:

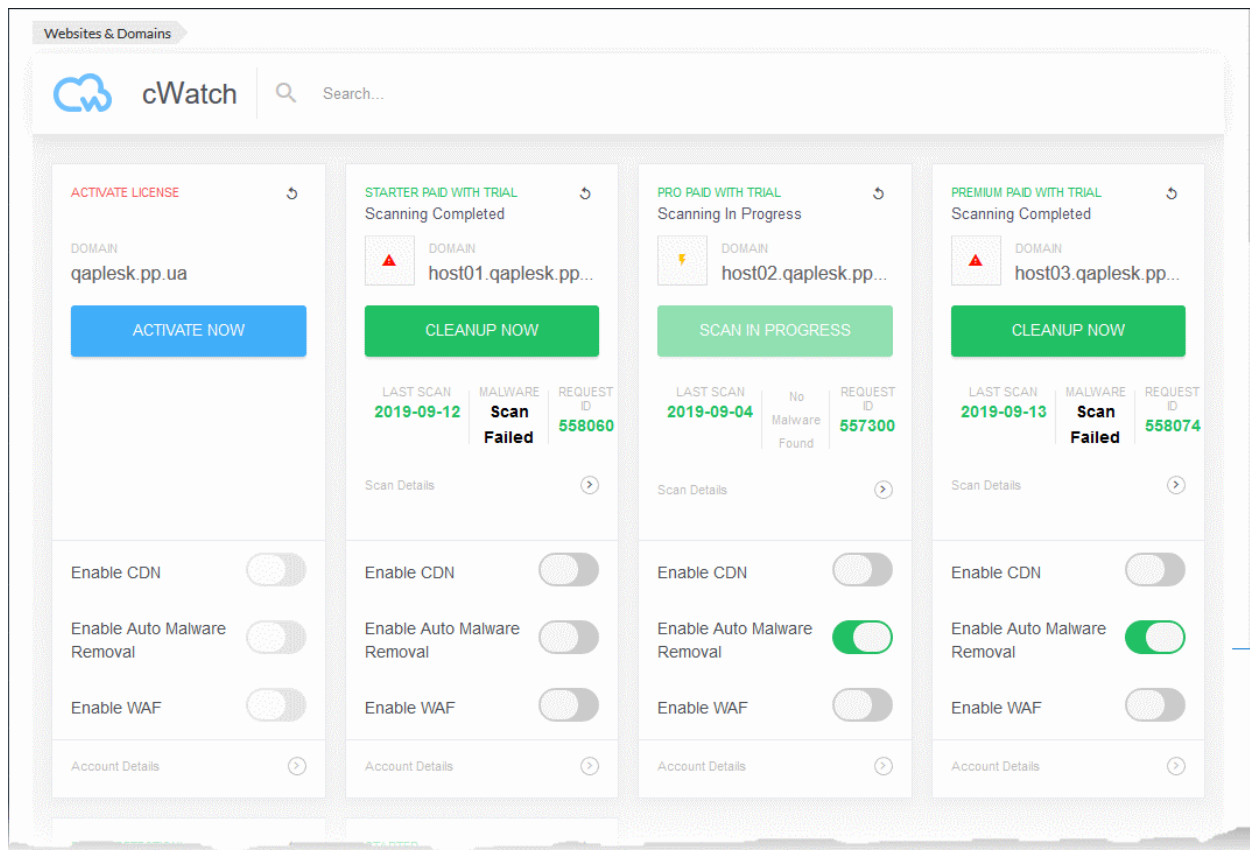


- Click the 'cWatch' link in the list of enabled services at the top-right
- If this is the first time you are opening the cWatch extension interface, you will be shown a dialog indicating the account setup.



- Click 'Start Using'

The cWatch extension interface opens:



Each of your websites is shown on a separate tile:

The screenshot displays the cWatch Web interface for a domain. At the top, it indicates 'PRO PAID WITH TRIAL' and 'Scanning Completed'. The domain name is 'host02.qaplesk.pp...'. A prominent green button labeled 'SCAN NOW' is visible. Below this, a table shows the last scan date as '2019-09-04', the result as 'No Malware Found', and the request ID as '557300'. There are also sections for 'Scan Details', 'Enable CDN', 'Enable Auto Malware Removal' (which is turned on), and 'Enable WAF'. At the bottom, there is a link to 'Account Details'.

LAST SCAN	No Malware Found	REQUEST ID
2019-09-04		557300

The tile shows the type of license active on the site, the last scan time, the results of the last scan and more.

The tile also allows you to:

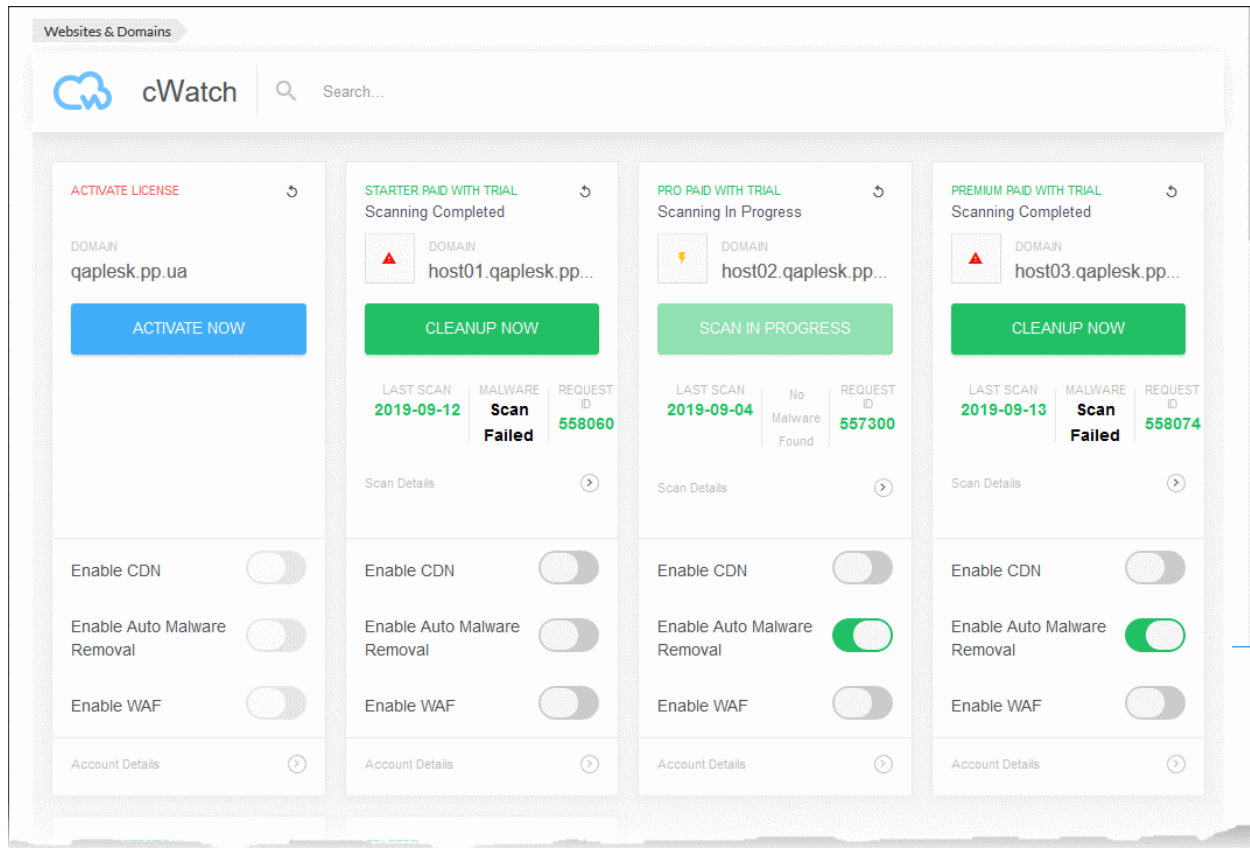
- [Activate a new license/Upgrade the license on your sites](#)
- [Run manual malware scan on your sites](#)
- [Login to the cWatch Customer Portal](#)

## Activate / Upgrade Website Licenses

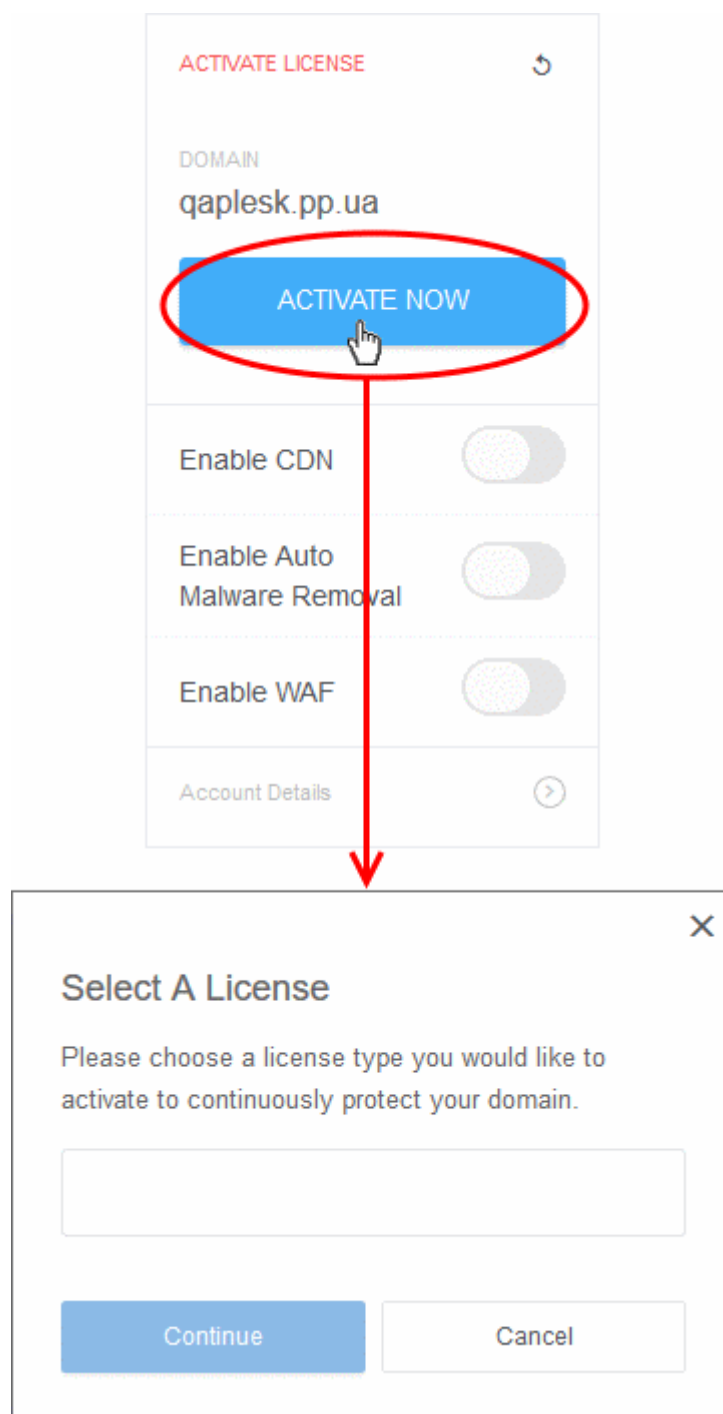
- You should have obtained paid or trial licenses from your hosting service provider. Only unused licenses can be associated with a website.
- If you do not have any unused licenses then you will be directed to the license purchase page.

### Activate a license on a site

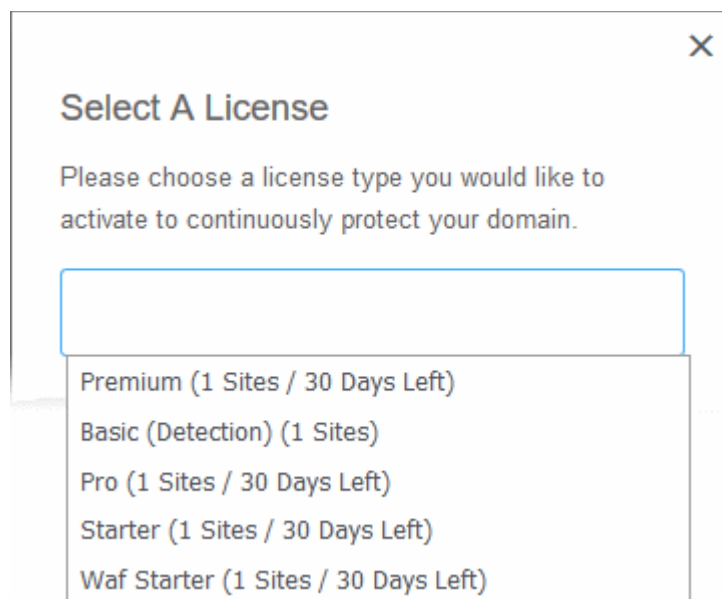
- Login to your Plesk account
- Click the 'cWatch' link in the list of enabled services (top-right) to open the cWatch extension page



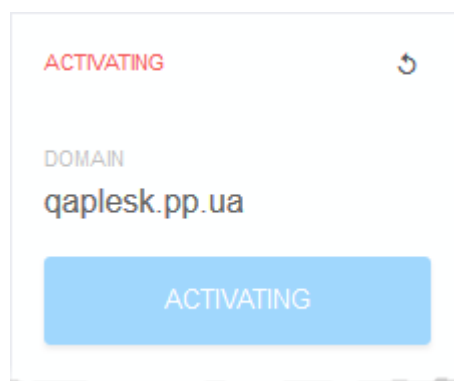
- Click 'Activate Now' on a website tile:



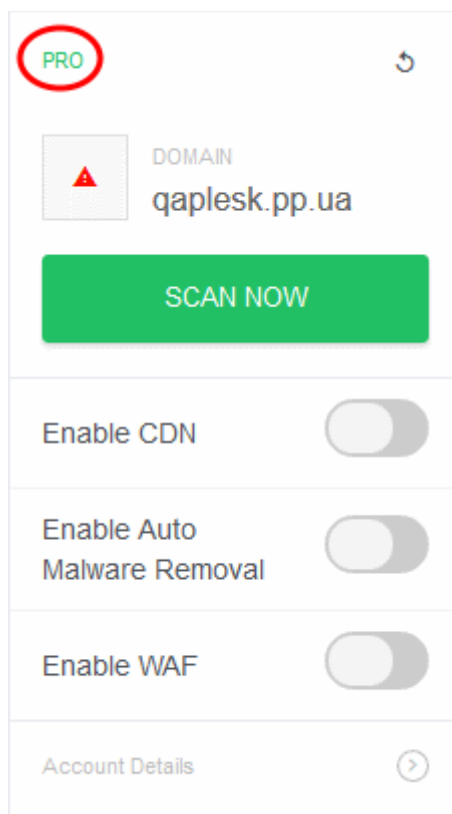
- Choose the type of license you want to activate on the site.
  - cWatch features vary according to license type. See **Membership Plans** for more details.
  - The drop-down shows unused licenses available on your account:



- Choose the type of license you want to associate with the site then click 'Continue'



- The license is activated for the domain
- The license you applied is shown at the top-left corner of the site tile:



You can now set the security mode, run scans on the site and more.

- **Enable CDN** - Activates the content delivery service for the site. Auto-configures the necessary DNS 'A' and 'CNAME' changes to facilitate this.
- **Enable Auto Malware Removal** - Activates automatic cleaning of malware identified by scans. Enabled by default for 'Pro' and 'Premium' license types.
- **Enable WAF**- Activates the web application firewall for the domain. Available only for 'Pro' and 'Premium' license types. You must enable the CDN to enable the WAF.
  - See **Membership Plans** for features / services covered by different license types.

#### Upgrade license on a site

- You can upgrade the license on a website at anytime to improve its protection levels. For example, if you want to enable protection or detection mode on a site.
- A free basic license can be upgraded to a paid 'Starter', 'Pro' or 'Premium' license.
- See **Membership Plans** for more details on features on each license.

#### Upgrade a license

- Open the cWatch customer interface as described **above**
- Click 'Upgrade' or 'Upgrade to Enable Security' in a website tile



The screenshot displays the Plesk cWatch Web interface for a domain named 'host01.pleskenv.pp.ua'. At the top, it indicates the license status as 'DROPPED TO BASIC' and 'LICENSE EXPIRED'. Below this, a 'Scanning Completed' message is shown with a warning icon. A green 'SCAN NOW' button is prominently displayed. A summary table shows the last scan date as '2019-09-12', the malware scan result as 'Scan Failed', and the request ID as '558071'. Under the 'Scan Details' section, a blue button labeled 'UPGRADE TO ENABLE SECURITY' is circled in red, with a 'CLICK TO BUY LICENSE' button below it. At the bottom, there are three toggle switches for 'Enable CDN' (disabled), 'Enable Auto Malware Removal' (enabled), and 'Enable WAF' (disabled). An 'Account Details' link is visible at the very bottom.

- You will be taken to the license purchase page set by your hosting service provider.
- Complete the purchase process to add licenses to your account and then start the license upgrade process.

## Scan and Clean your websites

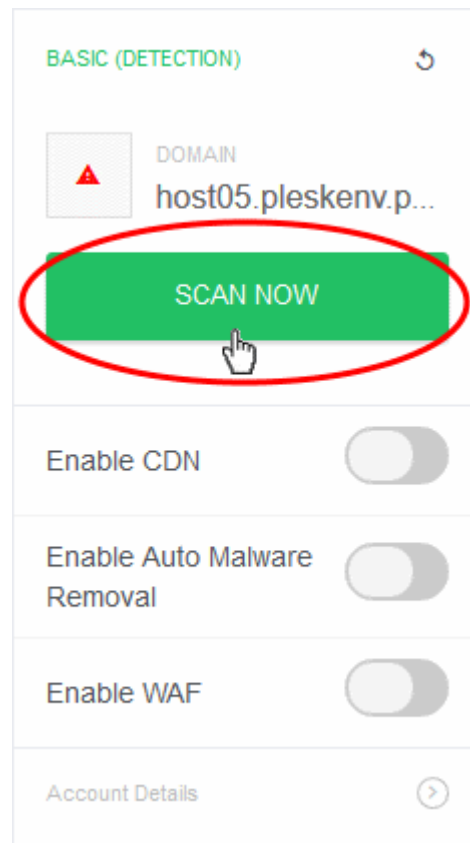
Run malware scans on sites and remove any discovered malware.

### Run a scan

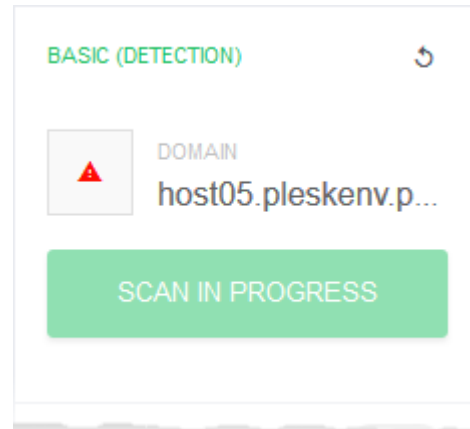
- Login to your Plesk account
- Click the 'cWatch' link in the list of enabled services at top-right

Each website on your account is shown in a separate tile.


- Click 'Scan Now' in the tile of the site you want to scan:




- Scan progress is shown as follows:



- Results are shown at the end of the scan:


**BASIC (DETECTION)** 

Scanning Completed

 DOMAIN  
host05.pleskenv.p...

**CLEANUP NOW**


LAST SCAN	MALWARE FOUND	REQUEST ID
<b>2019-09-12</b>	<b>2</b>	<b>558061</b>

Scan Details 

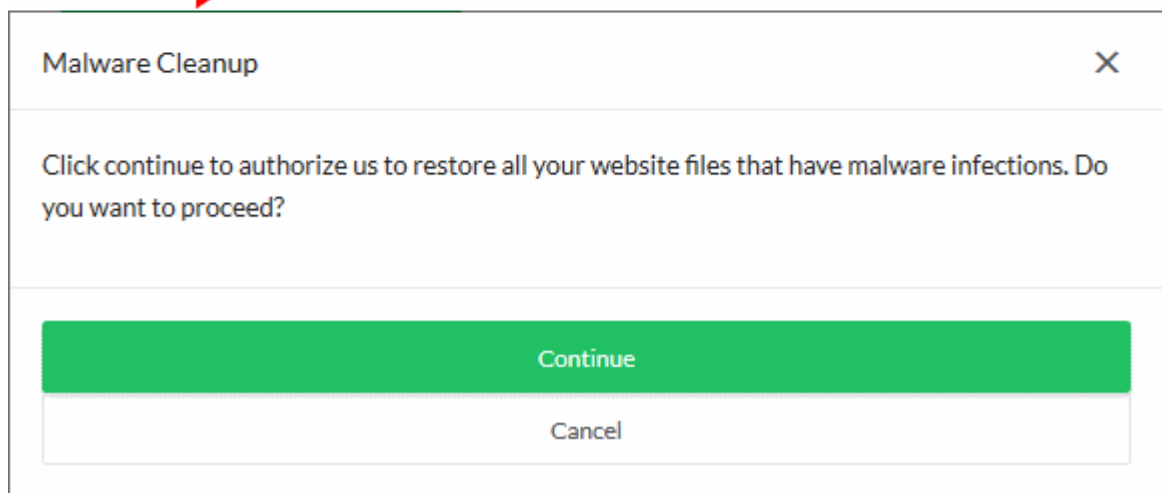
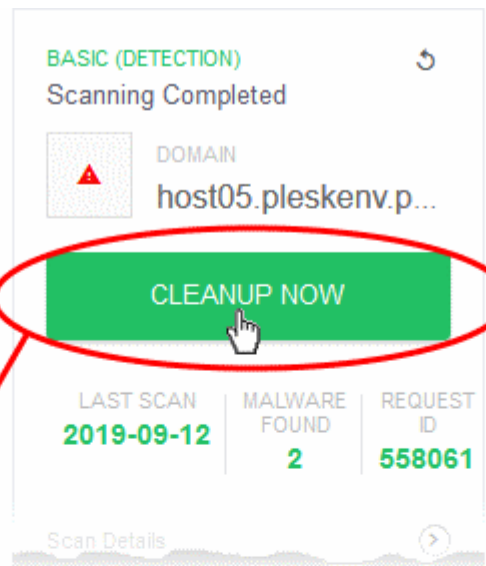
Enable CDN

Enable Auto Malware Removal

Enable WAF

Account Details 

- Malicious items are shown in the 'Malware Found' column
- Click 'Cleanup Now' to remove discovered malware



- Click 'Continue' to proceed with the clean-up
- The malware will be removed from the site.

### View scan history

- Click 'Scan Details' to view previous scan results

**BASIC (DETECTION)** Scanning Completed

DOMAIN: host05.pleskenv.p...

**CLEANUP NOW**

LAST SCAN	MALWARE FOUND	REQUEST ID
2019-09-12	2	558061

[Scan Details](#)

Enable CDN

SCAN HISTORY FOR < HOST05.PLESKENV.PP.UA >



Scan ID: 558061 - Date: 2019-09-12 10:57:34

Path	Sha1	Status	Verdict
./587Backdoor.2395-10651b.php	f109e063b6debb6fb57ae15b33674f0ade631483	Detected	Backdoor.2395
./885TrojWare.4246-8006.php	8d2959e406aea1a26d0181f97858c4cf7aueb86d	Detected	WebShell.23

- The results of the most recent scan are shown by default.
- Use the drop-down above the table to view the results of previous scans

## SCAN HISTORY FOR < HOST05.PLESKENV.PP.UA >

←

Scan ID: 167583 - Date: 2018-12-19 11:01:53	▼
Scan ID: 188774 - Date: 2019-01-03 00:43:45	
Scan ID: 190291 - Date: 2019-01-04 00:43:39	
Scan ID: 547858 - Date: 2019-07-30 22:53:33	
Scan ID: 547949 - Date: 2019-07-31 22:53:52	
Scan ID: 548057 - Date: 2019-08-01 22:53:58	
Scan ID: 548178 - Date: 2019-08-02 22:53:54	
Scan ID: 548223 - Date: 2019-08-03 22:53:48	
Scan ID: 548271 - Date: 2019-08-04 22:53:44	
Scan ID: 548377 - Date: 2019-08-05 22:53:38	
Scan ID: 548437 - Date: 2019-08-06 22:53:56	
Scan ID: 548495 - Date: 2019-08-07 22:53:56	
Scan ID: 555845 - Date: 2019-08-08 22:53:47	
Scan ID: 555974 - Date: 2019-08-09 22:53:54	
Scan ID: 556021 - Date: 2019-08-10 22:53:42	
Scan ID: 556065 - Date: 2019-08-11 22:53:54	
Scan ID: 556123 - Date: 2019-08-12 22:53:55	
Scan ID: 556177 - Date: 2019-08-13 22:53:42	
Scan ID: 556224 - Date: 2019-08-14 22:53:50	▼

The background color of the scan identifies the result of the scan:

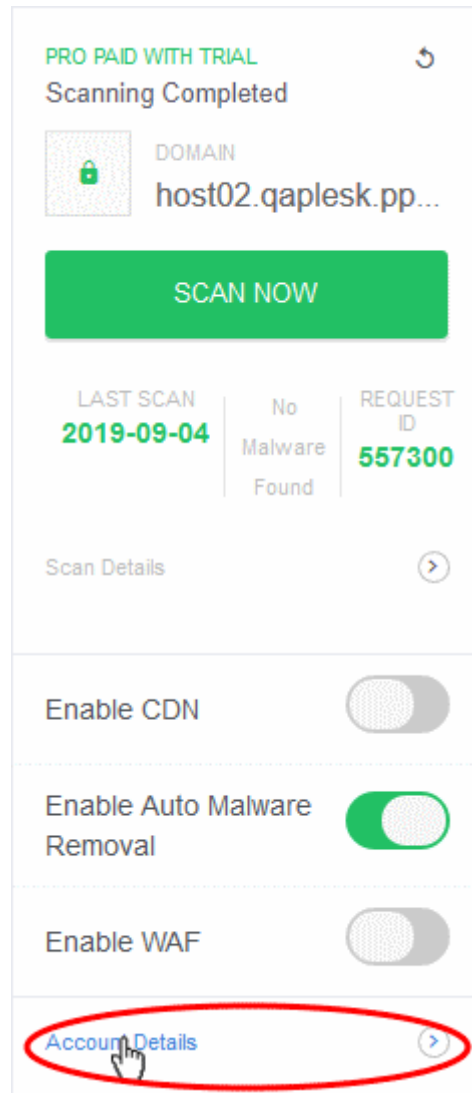
- Red - Malware found
- Green - No malware found

## Login to your cWatch Customer Portal

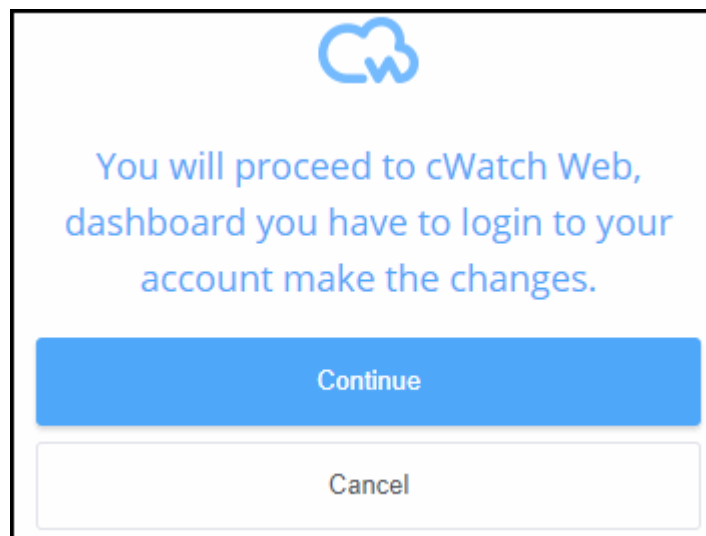
The customer interface area lets you login to a cWatch portal and manage your websites. This is useful for troubleshooting and configuration.

### Login to the cWatch portal

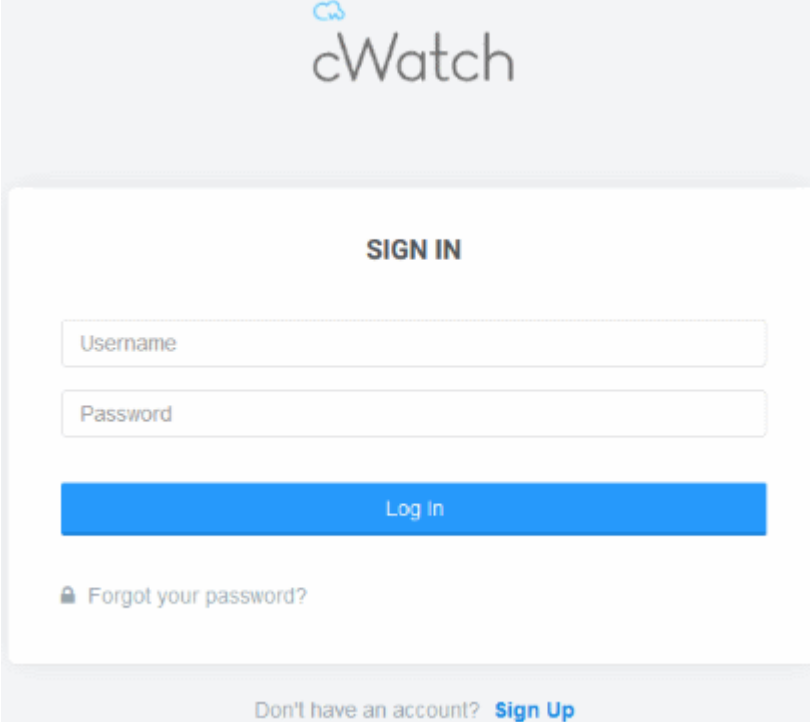
- Login to your Plesk account
- Click the 'cWatch' link in the list of enabled services at top-right



- Click 'Account Details' on a website tile.
- Click 'Continue' in the confirmation



You will be taken to the login page of cWatch customer portal.



The image shows a screenshot of the cWatch web interface. At the top, the cWatch logo is displayed. Below it, the text "SIGN IN" is centered. There are two input fields: "Username" and "Password". Below these fields is a blue button labeled "Log In". Underneath the button is a link that says "Forgot your password?". At the bottom of the form area, there is a link that says "Don't have an account? Sign Up".

- Enter your username / password for your cWatch account and click 'Log In'

The customer dashboard opens.

- See <http://help.comodo.com/topic-285-1-848-11000-Introduction-to-Comodo-cWatch-Web-Security.html> for guidance on managing your websites from the customer portal



## Membership Plans

The following table shows the features and services available with each license type:

Feature/Service	Premium	Pro	Starter	WAF Starter	Basic
<b>Malware Detection and Removal</b>					
<ul style="list-style-type: none"> <li>Expert malware removal</li> <li>Hack repair and restore</li> <li>Vulnerability repair and restore</li> <li>Traffic hijack recovery</li> <li>SEO/Search poisoning recovery</li> </ul>	Unlimited	Unlimited	Twice per month	One-time	One-time
Automatic Malware Removal	✓	✓	✗	✗	✗
Spam & Website Filtering	✓	✓	✗	✗	✗
Malware Scan	Every 6 hours	Every 12 hours	Every 24 hours	Every 24 hours	Every 24 hours
Vulnerability (OWASP) Detection	Every 6 hours	Every 12 hours	Every 24 hours	Every 24 hours	Every 24 hours
<b>Security Information and Event Management (SIEM)</b>					
	✓	✓	✗	✗	✗
<b>24/7 Cyber-Security Operations Center (CSOC)</b>					
	✓	✓	✗	✓	✗
Dedicated analyst	✓	✓	✗	✓	✗
<b>Web Application Firewall (WAF)</b>					
Custom WAF rules	✓	✗	✗	✗	✗
Bot Protection	✓	✓	✗	✓	✗
Scraping Protection	✓	✓	✗	✓	✗
<b>Content Delivery Network (CDN)</b>					
Layer 7 DDoS Protection	✓	✓	✓	✓	✓
Layer 3, 4, 5 & 6 DDoS Protection	✓	✓	✓	✓	✓
Trust Seal	✓	✓	✓	✓	✓

- Please see <https://cwatch.comodo.com/legal/partners-plans.php> to view the features included with each license type.

# About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

## About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit [comodo.com](https://www.comodo.com) or our [blog](#). You can also follow us on [Twitter](#) (@ComodoDesktop) or [LinkedIn](#).

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